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# Amazon AppStream

## Developer Guide



## **Amazon AppStream: Developer Guide**

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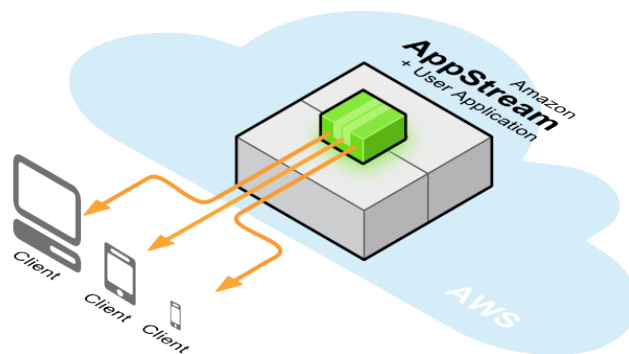


# What is Amazon AppStream?

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Amazon AppStream is an application streaming service that lets you stream your existing resource-intensive applications from the cloud without code modifications.

Amazon AppStream enables you to stream your applications from the cloud, reaching more users on more devices. With Amazon AppStream, your application will be deployed and rendered on AWS infrastructure and streams the output to mass-market devices, such as personal computers, tablets, and mobile phones. Because your application is running in the cloud, it can scale to handle vast computational and storage needs, regardless of the devices your customers are using. Amazon AppStream also provides a SDK, giving your development teams the flexibility to build experiences that are unique for your customers, streaming either all or parts of your application from the cloud. Amazon AppStream enables use cases for applications that wouldn't be possible running natively on mass-market devices. Using Amazon AppStream, your applications are no longer constrained by the hardware in your customer's hands.



Amazon AppStream currently supports streaming applications from Microsoft Windows Server 2008 R2 and includes a SDK to build client applications for devices running FireOS, Android, Chrome, iOS, Mac OS X, and Microsoft Windows.

## Advantages of Streaming Your Application

Interactively streaming your application from the cloud provides several benefits:

- **Remove Device Constraints** – You can leverage the compute power of AWS to deliver experiences that wouldn't normally be possible due to the GPU, CPU, memory or physical storage constraints of local devices.

- **Support Multiple Platforms** – You can write your application once and stream it to multiple device platforms. To support a new device, just write a small client to connect to your streaming application.
- **Fast and Easy Updates** – Because your streaming application is centrally managed by Amazon AppStream, updating your application is as simple as providing a new version of your streaming application to Amazon AppStream. You can immediately upgrade all of your customers without any action on their part.
- **Instant On** – Streaming your application with Amazon AppStream lets your customers start using your application or game immediately, without the delays associated with large file downloads and time-consuming installations.
- **Improve Security** – Unlike traditional boxed software and digital downloads, where your application is available for theft or reverse engineering, Amazon AppStream stores your streaming application binary securely in AWS datacenters.
- **Automatic Scaling** – You can use Amazon AppStream to specify capacity needs, and then the service automatically scales your streamed application and connects customers' devices to it.

## What Can You Do with Amazon AppStream?

### CAD, 3D, Simulation

- **Increase trials and improve conversion by eliminating large install file downloads.** – Installation files for graphics-intensive design and modelling applications can be very large, requiring hours for customers to download. Additionally, these applications may require third-party dependencies and plug-ins, complicating the install process. These long download and installation processes can lead to customer frustration and abandonment. With Amazon AppStream, your large installation file can be replaced with a significantly smaller streaming client (as little as 5 MB) since the high-resolution graphics are streamed from the cloud. Your customers can be hands-on with your software in minutes, not hours.
- **Reduce your piracy risk.** – Since the application binary is streamed not downloaded with Amazon AppStream, your exposure to intellectual property theft is reduced. You can increase the distribution of demos or full applications online while at the same time limiting the potential for piracy. For more information on security at AWS, visit our [Security Center](#).
- **Reduce the operational costs of training labs.** – Training lab maintenance can be costly, since you must ensure that all computers are up-to-date with the latest software releases and compatible hardware. With an AppStream Chrome App, for example, new versions of your software suite can be made available instantly to every Chromebook and Chrome browser on OS X, Windows, and Linux desktop in your training lab, easing support and maintenance. With fewer constraints on local hardware, your training lab can be mobilized and made accessible to more customers, partners, professional services, and sales engineers.
- **Help your customers increase their productivity on job sites.** – Empower contractors and designers in the field to make on-location changes to their designs. Today, your customers may be constrained by the graphics-rendering capability of the hardware in their hands, which often means that project updates are put on hold until your customer returns to their office. Build simple client applications for FireOS, Android, Chrome, iOS, Mac OS X, and Microsoft Windows devices with the Amazon AppStream SDK, while all of the heavy computation and storage of the application is done in the cloud. As a result, your customers are more mobile and more efficient on-the-go.

### Games

- **Get players engaged with instant-on demos.** – High-end gaming pushes the boundaries of life-like graphics, which means that game install files can be very large, usually several GBs. Your players may wait several hours for the game to download, or, worse, will grow impatient and abandon the download before it completes and never play your game. With Amazon AppStream, you can create

a streaming experience at the start of your game – such as a tutorial or an avatar creator – while the full game downloads in the background. This helps you get gamers' attention right away with an instant-on experience.

- **Reduce your piracy risk.** – Since the game binary is streamed not downloaded with Amazon AppStream, your exposure to intellectual property theft is reduced. You can increase the distribution of demos or full applications online while at the same time limiting the potential for piracy. For more information on security at AWS, visit our [Security Center](#).
- **Deliver stunning visuals, free from hardware constraints.** – With Amazon AppStream, your game design is no longer constrained by the hardware that your players are using. You can develop innovative, high-resolution graphics that can be enjoyed by every user. Because all of the rendering is done in the cloud, you can take advantage of the processing power of the GPU inside Amazon EC2 G2 instances to deliver rich experiences to users across a range of FireOS, Android, Chrome, iOS, Mac OS X, and Microsoft Windows devices.
- **Stream all or parts of your game with the flexible Amazon AppStream SDK.** – Amazon AppStream enables you to combine local experiences and game controls with interactive game elements – such as the background elements and images - that are streamed from the cloud. This “hybrid streaming” scenario will enable quick-twitch game responsiveness and a small installation file size while still providing face-melting graphics.

## Life Sciences

- **Reduce time and capital costs associated with hardware upgrades.** – Medical imaging software is constantly being upgraded to enable medical professionals to diagnose patients with more accuracy, but this software can require hardware upgrades costing hundreds of thousands of dollars. With AppStream, the graphics processing required by medical scanning, image analysis, or surgery simulation solutions is offloaded to AppStream. Offloading the graphics processing allows medical and life sciences software developers to seamlessly deliver their most up-to-date imaging software on a broader range of devices to hospitals, medical centers, and medical schools.
- **Enable faster diagnoses and treatments with real-time, global collaboration between medical professionals.** – Twenty-first century medicine is increasingly a team effort, with a single patient's treatment sometimes involving professionals and specialists in multiple locations across the country or around the world. Amazon AppStream can help medical centers become more efficient by enabling real-time viewing of patient scans, live video, and online collaboration by specialists across the globe on FireOS, Android, Chrome, iOS, Mac OS X, and Microsoft Windows devices of their choice. By providing specialists flexibility and mobility in viewing their patients' records, they can reduce their time to treatment.

## Enterprise and Productivity

- **Deliver your resource-hungry Windows application to mass-market devices.** – Deliver a single Windows application to your employees on lower-resource workstations and devices without compromising quality. Unlike legacy remote application solutions, AppStream provides low latency and broad cross-platform support for an application, so your employees can use high-end software on mass-market devices.
- **Eliminate employee frustrations associated with slow application responsiveness.** – Upgrade the user experience on your existing cloud-hosted software application. The Amazon AppStream STX protocol provides better latency than legacy application streaming solutions, which means that your users' experience is more fluid and responsive.
- **Increase your support reach while reducing your maintenance overhead.** – Amazon AppStream enables you to stream a software application from the cloud, enabling you to manage upgrades from a central point and ensure all users are always using the latest version.
- **Reduce large, up-front IT operating expenses.** – Since Amazon AppStream runs on AWS infrastructure, there are no large, up-front data center investments required for you to stream an

application. You will only pay for the streaming hours you use. This model enables your company, large or small, to furnish your work force with the software tools they need to grow your business.

- **Make your Mac users happy by seamlessly supporting Windows applications on their preferred OSX or iOS device.** – Users across your enterprise have different personal device preferences that complicate IT application support needs. Providing support for an application across all devices is difficult to develop and maintain. Amazon AppStream enables you to build simple clients with targeted user experiences for FireOS, Android, Chrome, iOS, Mac OS X, and Microsoft Windows devices that allow your users to access the applications that you support on their preferred device. Amazon AppStream mobilizes your workforce, and makes them more productive.

## How Does Amazon AppStream Work?

Amazon AppStream provides a framework for you to host an application on AWS infrastructure and stream the input and output of the application to clients running on consumer devices such as PCs, mobile phones, and tablets.

In building your product, you provide the logic for the application, the client, and user authentication and authorization. This gives you the flexibility to create an end-to-end solution specifically tailored to your business and customer requirements.

The following topics describe the components that make up Amazon AppStream and explains how they work together to provide a high-definition, responsive experience for your users.

### Topics

- [Amazon AppStream Components \(p. 4\)](#)
- [Architectural Overview of Amazon AppStream \(p. 5\)](#)
- [Amazon AppStream Application Lifecycle \(p. 7\)](#)

## Amazon AppStream Components

Streaming an application from Amazon AppStream involves several components working together, some are AWS products, and others you supply.

### Topics

- [Amazon AppStream Host \(p. 4\)](#)
- [Streaming Application \(p. 4\)](#)
- [Client Applications \(p. 5\)](#)
- [Entitlement Service \(p. 5\)](#)

## Amazon AppStream Host

Amazon AppStream hosts your application on EC2 instances. Each host runs on a very large instance type called a GPU instance. Each GPU instance provide large amounts of parallel processing power. For more information, see [GPU Instances](#) in the *Amazon Elastic Compute Cloud User Guide*.

## Streaming Application

The *streaming application* is the code that you plan to host on Amazon AppStream. This can be a current application that you deploy without modification or a new application that you design specifically to work with Amazon AppStream.

## Client Applications

*Client applications* are lightweight applications that run on consumer devices. They decode the audio and video output of your application and display it on the device. They also encode user input from the device and return it to the application. Thus, they provide a fully interactive experience to your users.

Each device type requires a client application for that platform. For example, if you want your customers to be able to access your application from both iPhone mobile phones and Android tablets, you would provide two client applications, one for iOS and one for Android. Both client applications access the same streaming application. To support new device types, simply create a new client application for that device. You do not have to change the streaming application to support a new client application.

Example client applications are available as a Chrome app for the Chrome browser and for devices and computers running the Android, iOS, OS X, and Windows operating systems. To download a client application, see [Streaming Your Amazon AppStream Application \(p. 16\)](#).

## Entitlement Service

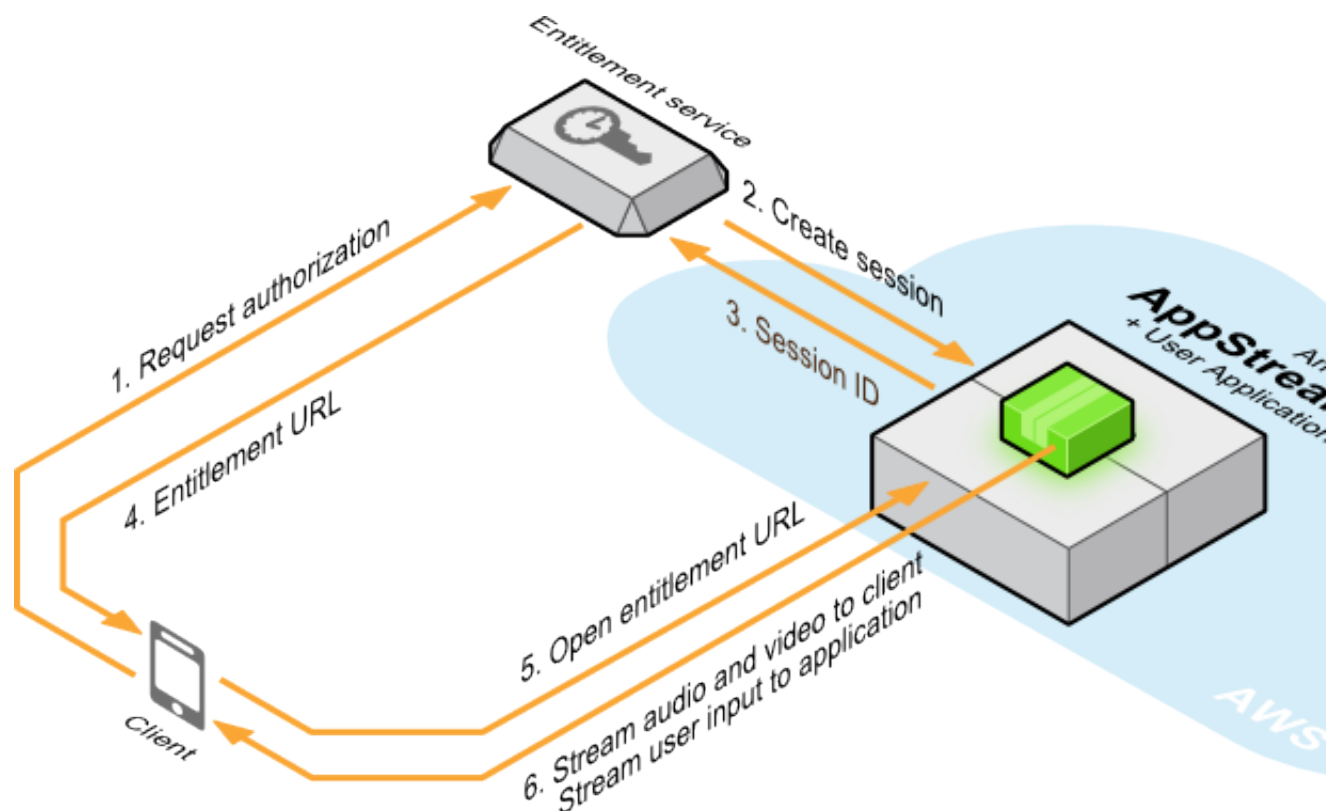
An *entitlement service* authenticates and authorizes users. It is the gatekeeper between clients and your application, ensuring that only those clients entitled to access your application can do so. Your entitlement service may authenticate users in a variety of ways: by comparing user login credentials to a list of subscribers in a database, by using an external login service such as [Login with Amazon](#), or by simply authenticating all clients.

After the entitlement service creates a new session, it returns the session identifier to the authorized client as an entitlement URL. The client then uses the entitlement URL to connect to the application.

When you deploy a streaming application to Amazon AppStream, you also deploy an entitlement service that you can modify to authenticate and authorize users.

## Architectural Overview of Amazon AppStream

The following diagram illustrates how the various components of Amazon AppStream and your product work together. For information about the individual components, see [Amazon AppStream Components \(p. 4\)](#).



## How a Client Application Connects to the Streaming Application

In order to connect to a streaming application hosted on Amazon AppStream, the client application needs the service to create a new streaming session, and the client application needs credentials to access that session. The authentication and authorization of clients to access applications is handled by an entitlement service, which handles the negotiation between the client application and Amazon AppStream.

The steps of authorizing a client application to access a streaming application are as follows:

1. **Request authorization** – The client application calls the entitlement service and requests authorization for a set of user credentials.
2. **Create a session** – If the entitlement service successfully authenticates the user credentials and verifies they are authorized to access the application, the entitlement service calls the Amazon AppStream service to create a new client session.
3. **Return session ID** – The Amazon AppStream service creates a new client session and returns the session identifier to the entitlement service.
4. **Return entitlement URL** – The entitlement service uses the session identifier returned by the Amazon AppStream service to create an entitlement URL, which it returns to the client.
5. **Open entitlement URL** – The client redeems its entitlement to access the application by opening the entitlement URL. When it does, the Amazon AppStream service redirects the client to the IP address of the Amazon AppStream host hosting the streaming application.
6. **Stream output and receive user input** – The streaming application streams audio and video to the client application, and the client sends user input to the streaming application. The Amazon AppStream service manages the connection for best performance given the current network conditions.

## Amazon AppStream Application Lifecycle

When you deploy and manage your application on Amazon AppStream it goes through a series of states. For more information, see [Deploying Your Streaming Application to Amazon AppStream \(p. 37\)](#) and [Managing Your Streaming Application \(p. 37\)](#).

### Building

During the Building state, Amazon AppStream deploys your application. This has several substates, which are displayed in the console.

- **Preparing environment** – Amazon AppStream allocates the IT infrastructure required to host your application.
- **Copying application** – Amazon AppStream copies the installer for your application from Amazon S3 to the host. A presigned URL that you provide gives the installer access to the content stored in your AWS account. The installer installs your application and its dependency files.
- **Installing application** – Amazon AppStream calls the installer, including any command-line parameters you provided, to install your application on the host.
- **Creating AMI** – Amazon AppStream creates an Amazon Machine Image (AMI) of the host with your application installed. For more information, see [Amazon Machine Images \(AMI\)](#) in the *Amazon Elastic Compute Cloud User Guide*.

### Active

During the Active state, your application is ready to accept user connections.

### Archiving

The Archiving state begins after you archive your application but before it is fully archived. In this state, the application continues to stream to existing client connections, but no longer accepts new client connections. When all client connections have concluded, Amazon AppStream moves the application into the **Archived** state.

### Archived

Once it is fully archived, your application no longer accepts client connections. This state corresponds to **Archived** in the console.

### Error

A problem during deployment puts your application into the Error state.

## Can My Application Run on Amazon AppStream?

Any application that can run on the [Supported Operating Systems \(p. 7\)](#) can run on Amazon AppStream.

### Supported Operating Systems

The application must be able to run on the Microsoft Windows Server 2008 or later operating system. Windows Server 2008 is a 64-bit operating system; 32-bit applications are supported through the

WoW64 extensions. If your application has other dependencies, such as the .NET Framework, you can include them as part of your application installer.

## Hardware Specifications

The Amazon AppStream servers that Amazon AppStream uses to host applications are GPU instances provided by Amazon Elastic Compute Cloud (Amazon EC2). The GPU instances have the following virtualized hardware. For more information, see [GPU Instances](#) in the *Amazon EC2 User Guide for Linux Instances*.

- CPU: High Frequency Intel Xeon E5-2670 (Sandy Bridge) Processors (8 virtual cores at 2.5 GHz each)
- RAM: 15 GiB
- Instance storage: 60 GB
- GPU: 1 \* NVIDIA GK104 GPU with NVIDIA GRID K520
- GPU memory: 4 GB
- I/O performance: High (we recommend 2 Gbps/instance)
- EBS-optimized: Yes (500 Mbps)
- 64-bit platform: Windows or Amazon Linux
- HVM only

## Video Input Specifications

Amazon AppStream accepts YUV 444 video input from the application and outputs YUV 444 to the client. Amazon AppStream does not perform any color conversion internally. The client displays the video at 720p.

## Audio Specifications

Your application can push audio to the Amazon AppStream library or it can make use of the automatic audio capture feature that Amazon AppStream provides. If your application uses automatic audio capture, the application simply writes audio as a normal Microsoft Windows application would. If the application pushes audio to the Amazon AppStream library, observe the following audio specifications:

- 48000Hz sampling rate
- 2 interleaved channels
- 16 bit signed

## Bandwidth Requirements

When accessing an application hosted on Amazon AppStream, the client must be continuously connected to the Internet with a minimum bandwidth of 3 Mbps.

Amazon AppStream recommends at least 3 Mbps for streaming video at 720 pixels at 30 frames per second (720p30). When more bandwidth is available, Amazon AppStream allows the encoding rate to go as high as .2 bits per pixel, which at 720p30 is about 5.53 Mbps. When less bandwidth is available, Amazon AppStream allows the encoding rate to go as low as .02 bits per pixel, which at 720p30 is about 553 Kbps. Amazon AppStream adapts the video bit rate based on available bandwidth. If Amazon AppStream measures the available bandwidth at 3 Mbps, for example, Amazon AppStream sets the encoding bit rate to meet that constraint.



## Persistent Data

Because Amazon AppStream hosts your application on Amazon AppStream hosts, any data stored on the server is lost when the client session ends. If your application needs to persist data between client sessions your application should record the data in a persistent store such as Amazon S3, Amazon RDS, or DynamoDB.

## User Input

You can stream a variety of user inputs from the client to your application:

- **Keyboard** – transmits keyboard data from the client application to the streaming application.
- **Mouse** – transmits mouse move and mouse click data from the client application to the streaming application.
- **Touch** – transmits multi-touch and gesture data from the client application to the streaming application.
- **Raw input** – transmits a raw stream of bytes from the client application to the streaming application. You can use this to transmit user data that does not fit the keyboard, mouse, or touch models. For example, accelerometer data.

## Regions

Amazon Web Services run on servers in data centers around the world. These are organized by geographical region. When you launch an application on Amazon AppStream, you must specify which region to launch it into. You might choose a region to reduce latency, minimize costs, or address regulatory requirements. For the list of regions and endpoints supported by Amazon AppStream, go to [Regions and Endpoints](#) in the *Amazon Web Services General Reference*.

# Setting Up Amazon AppStream

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Before you begin using Amazon AppStream, you need to understand the system requirements, sign up for an AWS account, and download the necessary development tools.

## Topics

- [Service Requirements](#) (p. 10)
- [Sign Up for AWS](#) (p. 10)
- [Amazon AppStream Limits](#) (p. 11)
- [Downloads](#) (p. 11)

## Service Requirements

The streaming application must run in the 64-bit version of Microsoft Server 2008 R2 or earlier. The streaming application must have a 720p video resolution mode.

Client applications must run in one of the following operating systems:

- Android 4.0 (Ice Cream Sandwich) or later
- Apple iOS 8.0 or later
- Chrome browser or a Chromebook with the latest updates installed
- Mac OS X Mountain Lion (10.8.5) or later
- Microsoft Windows 7 or later

## Sign Up for AWS

You need an AWS account in order to use Amazon AppStream.

If you do not have an AWS account, use the following procedure to create one.

### To sign up for AWS

1. Open <https://aws.amazon.com/> and choose **Create an AWS Account**.
2. Follow the online instructions.

AWS notifies you by email when your account is active and available for use.

## Amazon AppStream Limits


AWS accounts that have not used the Amazon AppStream service must request a service limit increase. To submit the request form, go to [AWS Support Center](#).

## Downloads

To help you get started, several downloads are available, including client applications, software development kits, and a sample entitlement service.

### Client Applications

Client applications are available for the following operating systems or devices:

- **Android and Fire OS.** – <http://amzn.com/axc>
- **Chrome App** – <https://chrome.google.com/webstore/detail/amazon-appstream-example/jooibckpjiaaoaffacacomklfdodlmah>
- **iPad, iPhone, or iPod Touch** – <https://itunes.apple.com/us/app/amazon-appstream-basic-client/id974559711?ls=1&mt=8> 
- **Mac OS X** – <https://s3.amazonaws.com/appstream-clients/latest/appstreamclient-osx.zip>
- **Windows** – <https://s3.amazonaws.com/appstream-clients/latest/appstreamclient-windows.zip>

### Amazon AppStream SDK

The Amazon AppStream SDK provides tools for developing Amazon AppStream-compatible Windows streaming applications as well as client applications for Fire OS, Android, iOS, Mac OS X, and Windows.

To download the Amazon AppStream SDK, go to [https://s3.amazonaws.com/appstream-sdk/AppStreamSDK\\_1.6.0.135.zip](https://s3.amazonaws.com/appstream-sdk/AppStreamSDK_1.6.0.135.zip).

### Amazon AppStream Chrome App SDK

The Amazon AppStream Chrome App SDK provides the example Chrome app and native client files to create a Chrome app.

To download the Amazon AppStream Chrome App SDK, go to [https://s3.amazonaws.com/appstream-sdk/AppStream\\_Chrome\\_SDK-1.2.1.189.zip](https://s3.amazonaws.com/appstream-sdk/AppStream_Chrome_SDK-1.2.1.189.zip).

### Amazon AppStream SDK for Java

The Amazon AppStream SDK for Java includes functions you can call to interact with Amazon AppStream. These functions wrap the [Amazon AppStream REST API \(p. 212\)](#) and handle details like signing the requests that are sent to Amazon AppStream. The most common uses of the Amazon AppStream SDK for Java are to write an entitlement service that authorizes user access to your streaming applications and to automate Amazon AppStream.

To download the Amazon AppStream SDK for Java, go to <https://github.com/awslabs/aws-appstream-sdk-java/>.

## Sample Entitlement Service

You can download the following files to use and deploy a sample entitlement service:

- For an Amazon AppStream entitlement service template, go to <https://s3.amazonaws.com/appstream-sdk/appstreamEntitlementService.template>. You can use this AWS CloudFormation template to deploy the sample entitlement service.
- For the Amazon AppStream sample entitlement service, go to <https://s3.amazonaws.com/appstream-sdk/sample-entitlement-service.jar>.
- For the source code for the sample entitlement service, go to <https://s3.amazonaws.com/appstream-sdk/sample-entitlement-service-src.zip>.

To use the sample entitlement service, see [Amazon AppStream Sample Entitlement Service \(p. 197\)](#).

For more information about creating your own entitlement service, see [Building the Entitlement Web Service \(p. 191\)](#).

# Getting Started with Amazon AppStream

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Amazon AppStream deploys interactive applications on AWS infrastructure and streams input and output between the application and clients running on end-user devices such as personal computers, tablets, and mobile phones.

To deploy your application, you will need an application and device that meets the [Service Requirements \(p. 10\)](#). You can deploy your application by using the interactive deployment wizard in a Google Chrome or Mozilla Firefox browser. If you have an Apple Safari or Internet Explorer browser, go to [Deploying with the Advanced Deployment Wizard \(p. 41\)](#)

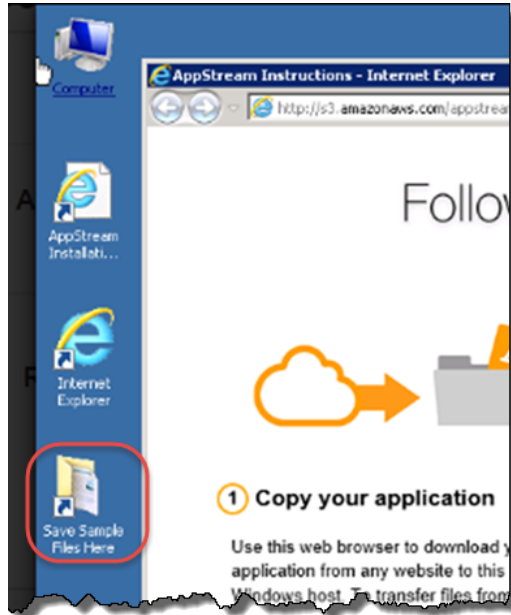
If you do not have an application, you can try deploying one of the following applications. Please note that these are open-source programs made available by third parties. Amazon cannot provide any warranties for these applications or accept liability for your use of them. You are responsible for reviewing and complying with the applicable license terms.

- **Blender** – A free and open-source 3D animation suite available at <http://www.blender.org>
- **GNU Image Manipulation Program (GIMP)** – A free and open-source program for photo-retouching, image-composition, and image authoring available at <http://www.gimp.org>
- **FlightGear Flight Simulator** – A free and open-source flight simulation program available at <http://www.flightgear.org>

## To deploy an application on Amazon AppStream

1. Open a window in a Chrome or Firefox browser.
2. Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.
3. Click **Deploy an application**.
4. Follow the on-screen instructions.
5. Configure your application to run at 720p video resolution.

If your application requires additional files, such as data files, copy those files to the `My Documents` folder, which you can open from the **Save Sample Files Here** shortcut on the Windows live host desktop.

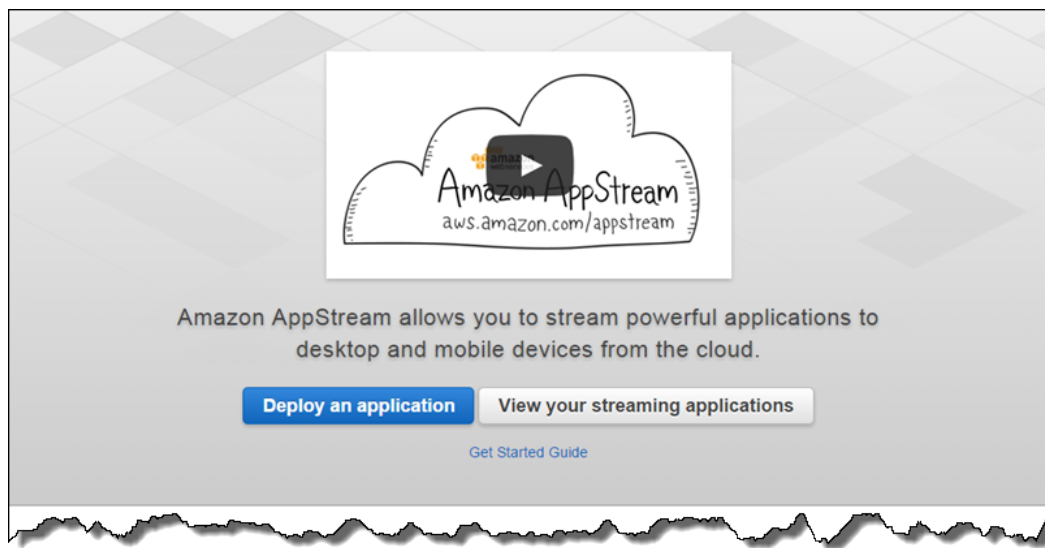


During the streaming application deployment, you may experience poor performance. This is caused by the Windows Remote Desktop Protocol (RDP) connection to the instance and does not reflect the actual streaming performance. For more information, see [Cursor and Screen Elements Move Very Slowly in Windows \(p. 206\)](#).

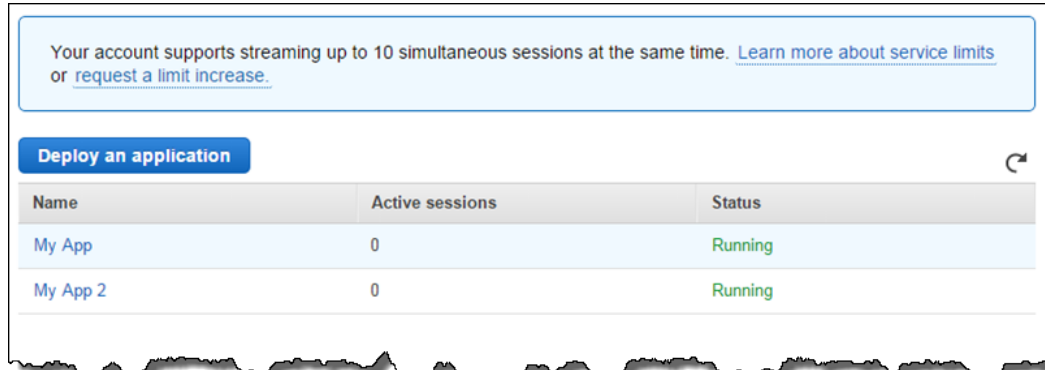
After you successfully deploy and stream your application, you can allow other users to use your streaming application by sending them a new quick link. The quick link is valid for 72 hours after creation and can only be used once.

### To generate a new test connect link

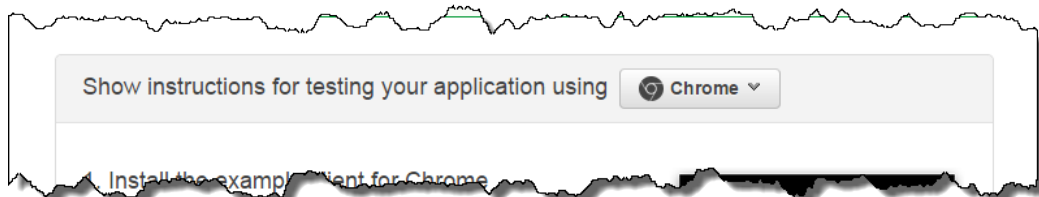
1. In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



2. In the list of applications, click the name of the streaming application to view.



3. In **Show instructions for testing your application using**, select the operating system of your device or computer.



4. Do one of the following:
  - For Chrome, click **Generate a new quick link** in Step 2.
  - For other operating systems, click **Generate a new test URL** in Step 3.

# Streaming Your Amazon AppStream Application

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To stream your streaming application, you can use the example client applications. Client applications are available as a Chrome app and for the Android and Fire OS, iOS, OS X, and Windows operating systems. Before connecting, ensure that your streaming application has available sessions.

**Active Sessions** in **Application Summary** will show if your streaming application has available sessions. To see if your streaming application has available sessions, see [Viewing Application Summary \(p. 57\)](#).

**Note**

If you cannot connect to your streaming application, make sure that your firewall allows traffic through TCP port 80 and 8080 and UDP ports 9070 through 9097.

Follow the appropriate instructions for your version:

- [Streaming your Application in One Click \(p. 16\)](#)
- [Chrome App \(p. 17\)](#)
- [Android and Fire OS \(p. 22\)](#)
- [iPad, iPhone, or iPod Touch \(p. 28\)](#)
- [OS X \(p. 34\)](#)
- [Windows \(p. 35\)](#)

## Streaming your Application in One Click

Your users can connect to your streaming application in one click through a browser in devices that use Android, Fire OS, and iOS as well as the Chrome App. You can connect by using a URL in a deep link format. This topic shows you how to construct this URL.

**To create a deep link to an entitlement service**

1. Start with the following deep link:



`http://start.appstream.amazonaws.com/v3?  
applicationId=applicationId&desServer=server&identityToken=username`

2. Replace the *italicized text* with the following parameters:
  - For *applicationId*, insert the application ID of your streaming application, which is available from the summary page in the [Amazon AppStream console](#). For more information about getting the application ID, see [Viewing Application Summary \(p. 57\)](#).
  - For *server*, insert the URL of your entitlement service.
  - For *username*, insert a user name that can connect to your streaming application.

For example, if your streaming application uses the following:

- Application ID – **5a3d0f51-5fa8-47d7-8d37-14c656ab90cd**
- Entitlement service – **des.example.com**
- User name – **marymajor**

Then you would use the following deep link in a browser to connect to your streaming application:

`http://start.appstream.amazonaws.com/v3?  
applicationId=5a3d0f51-5fa8-47d7-8d37-14c656ab90cd&desServer=des.example.com&identityToken=marymajor`

## Chrome App

The Amazon AppStream Example Client for Chrome is an app that you add to the Chrome browser that can connect to a streaming application.

This section contains the following procedures:

[Installing the Chrome App \(p. 17\)](#) – shows how to add the Chrome App to the Chrome browser.

[Streaming an application through an entitlement service \(p. 17\)](#) – use this method if you have the entitlement service URL, the application ID of the streaming application, and a user name that can connect to the streaming application.

[Streaming an application from the Amazon AppStream console \(p. 18\)](#) – use this method to test your streaming application by using a link in the application summary page.

[Stream an application in standalone mode \(p. 21\)](#) – use this method for a streaming application in standalone mode.

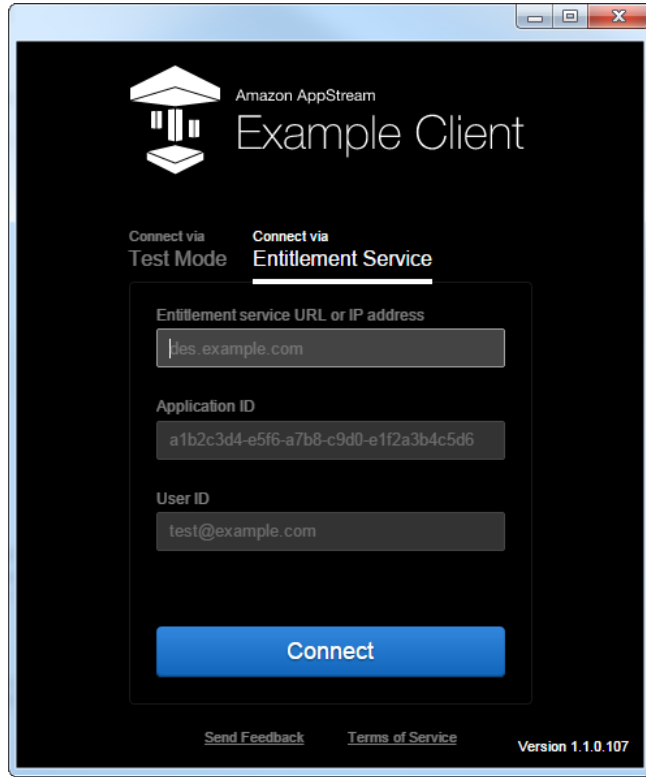
[Changing the settings of the app \(p. 21\)](#) – change the settings to show the mouse pointer in the Chrome app, the streaming application or both, show verbose debugging information to help you solve a problem, and change the inactivity time.

### To install the Chrome App

1. In a Chrome browser, go to <https://chrome.google.com/webstore/detail/amazon-appstream-example/jooibckpjiaaoaffacomklfdodlmah>.
2. Click **FREE** and then click **LAUNCH APP**.

### To stream an application through an entitlement service

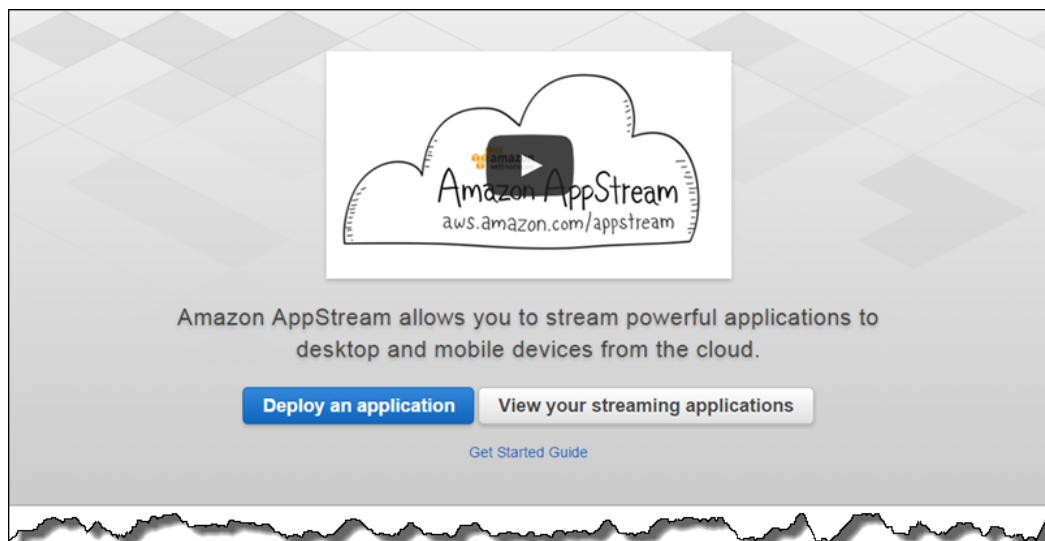
1. Start the Chrome App and choose **Connect via Entitlement Service**. Type the entitlement service URL or IP address, application ID, and user ID in the appropriate text boxes.



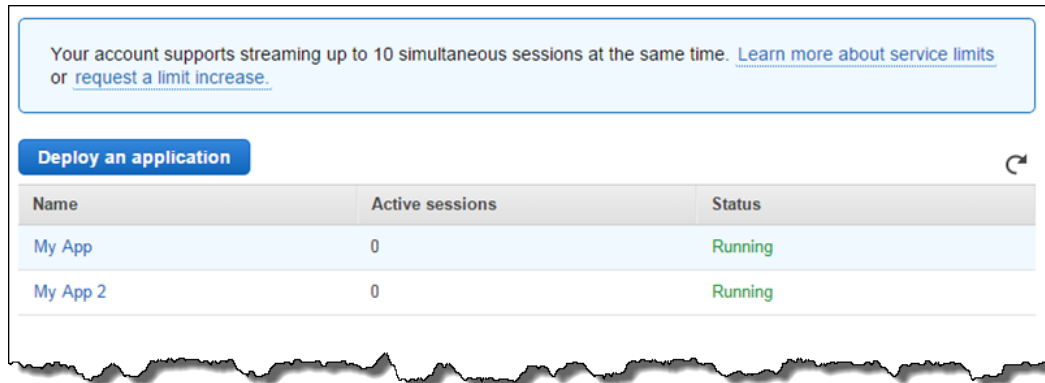
2. Click **Connect**.

### To stream an application from the Amazon AppStream console

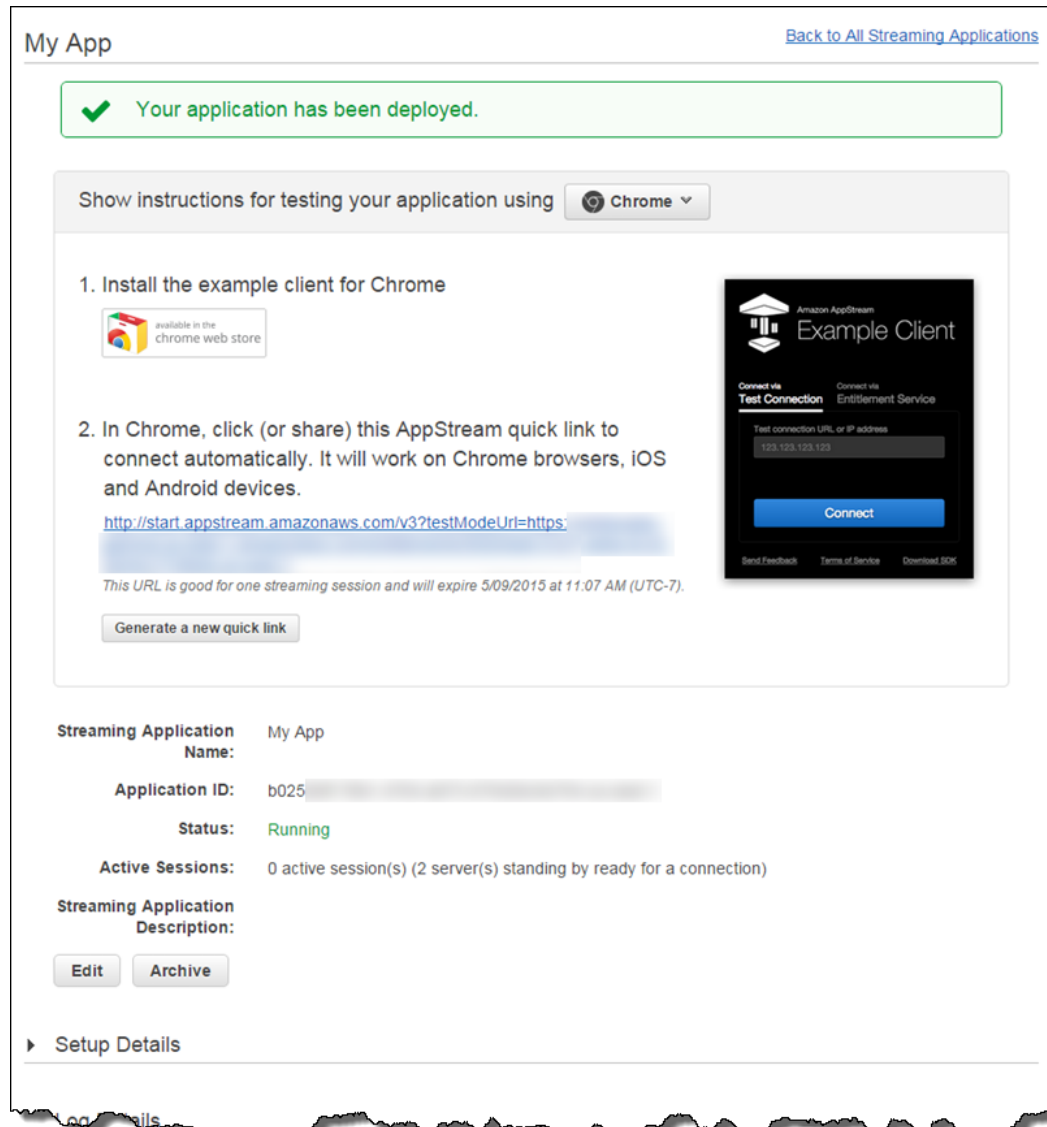
1. Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.
2. In the [Amazon AppStream console](https://console.aws.amazon.com/appstream/), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



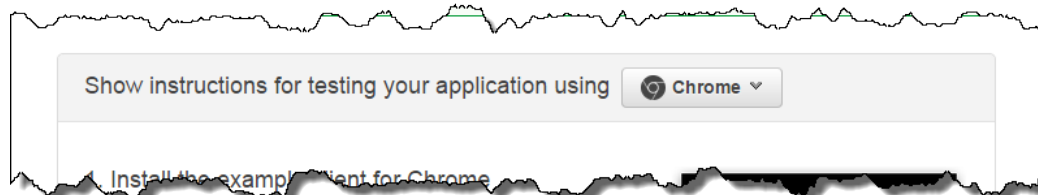
3. In the list of applications, click the name of the streaming application to view.



The application summary page displays information about the streaming application.



4. In **Show instructions for testing your application using**, select **Chrome**.

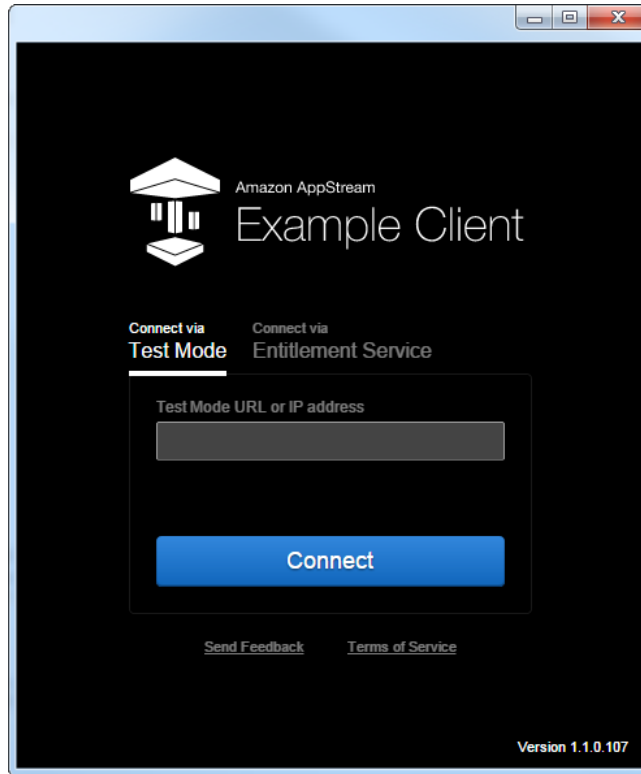


5. Click the link in step 2 to start the Chrome app and connect to your streaming application. The URL is valid for 72 hours and can only be used once. You can share this URL within the 72 hour period, but only one user can use this URL.

If you have already used this link, you can generate a new test connect link. For more information, see [Generating a New Test Connect Link to Stream Your Application \(p. 55\)](#).

### To stream an application in standalone mode

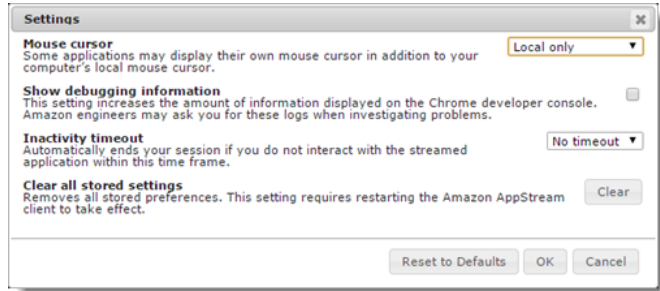
1. Start the Chrome App and choose **Connect via Test Mode**. In **Test Mode URL or IP address**, type the IP address of your EC2 instance.



2. Click **Connect**.

### To change the settings of the Chrome App

1. Start the Chrome App and choose **Settings**.
2. In **Settings**, do the following:
  - In **Mouse cursor**, choose **Local** to display the mouse pointer of the Chrome App. Choose **Remote only** to display the mouse pointer of the streaming application. Choose **Local and Remote** to display the mouse pointers in both the client and streaming applications.
  - Select **Show debugging information** to display the Chrome developer console with verbose log information to help you find the cause of a problem. To display the Chrome developer console with the verbose log information, select this check box and then click **OK** to close the dialog box. In the client application, right-click the text box and select **Inspect Element**. If you are using a Chromebook, point to the text box and then click the touchpad with two fingers or press the **Alt** key while clicking with one finger and then select **Inspect Element**.
  - Choose **Inactivity timeout** and select a time after inactivity when the client application will disconnect from the streaming application. You are still incurring charges if a client application is connected to a streaming application but the client application is not sending any user inputs. You can reduce your cost by choosing an appropriate inactivity time.
  - Choose **Clear** in **Clear all stored settings** to remove the stored preferences. Restart the Chrome App to see the effect.



3. Click **OK** to save the settings.

## Android and Fire OS

The Amazon AppStream Example Client is an app that you can run on a device running Android or Fire OS.

This section contains the following procedures:

[Installing the application \(p. 22\)](#) – shows how to install the client application on your device.

[Streaming an application through an entitlement service \(p. 22\)](#) – use this method if you have the entitlement service URL, the application ID of the streaming application, and a user ID that can connect to the streaming application.

[Streaming an application from the Amazon AppStream console \(p. 23\)](#) – use this method to test your streaming application by using a link in the application summary page.

[Stream an application in standalone mode \(p. 26\)](#) – use this method for a streaming application in standalone mode.

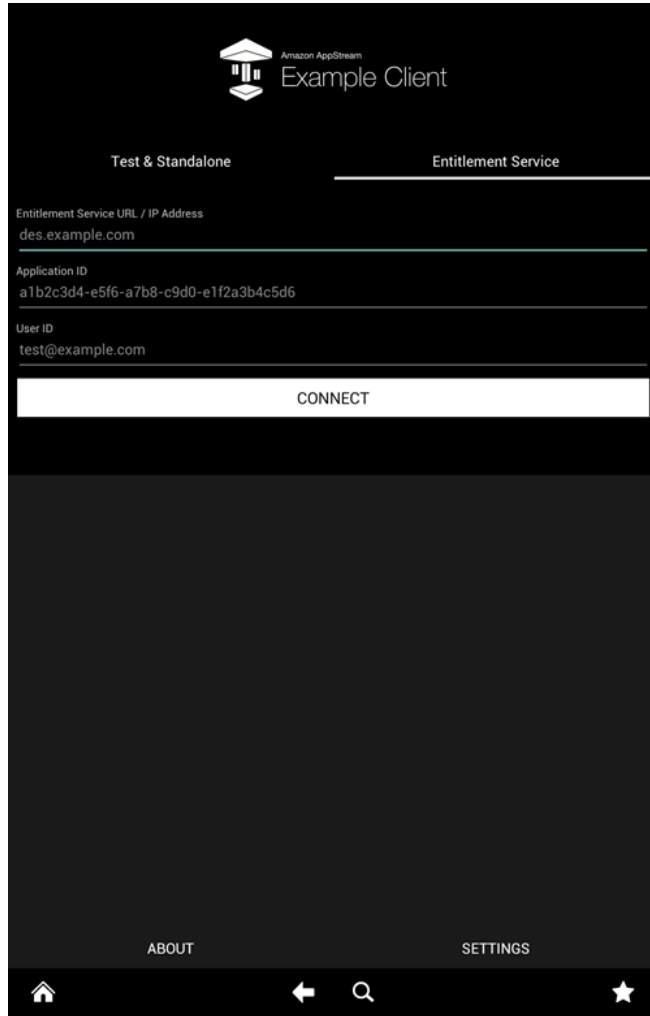
[Changing the settings of the client application \(p. 27\)](#) – change the settings to show the local mouse pointer, enable or disable hardware decoding, show the frame rate, and set the inactivity time.

### To install the Amazon AppStream Example Client

- Download and install the client application from the following links:
  - **Android device** – download the client application from Google play and install it.
  - **Fire OS device** – from your device, download the client application from <http://amzn.com/axc>. To launch the client application, tap **Install** from **Notifications** or **Downloads**.

### To stream an application through an entitlement service

1. Start the client application and choose **Entitlement Service**. Type the entitlement service URL or IP address, application ID, and user ID in the appropriate text boxes.



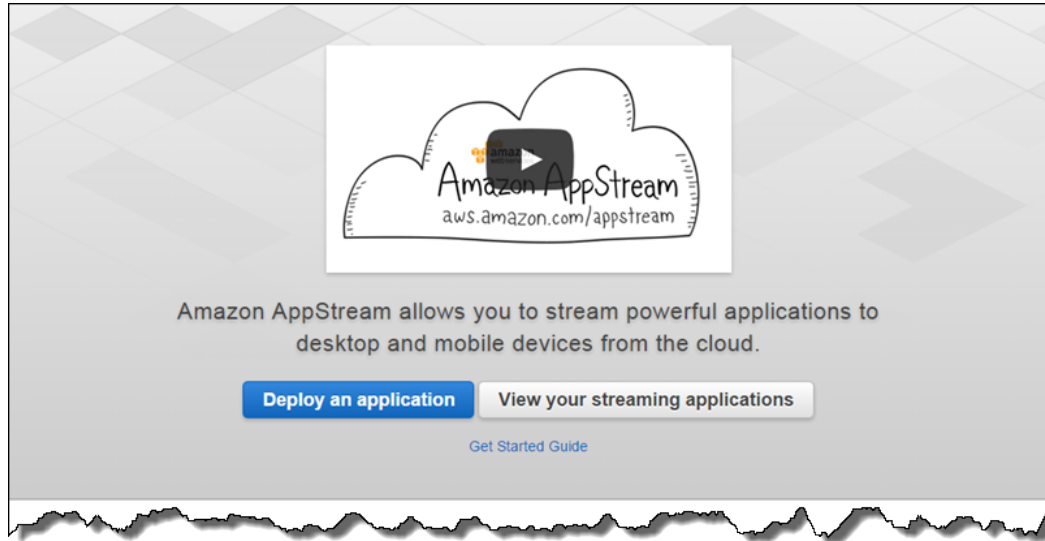
2. Click **Connect**.

### To stream from the Amazon AppStream console

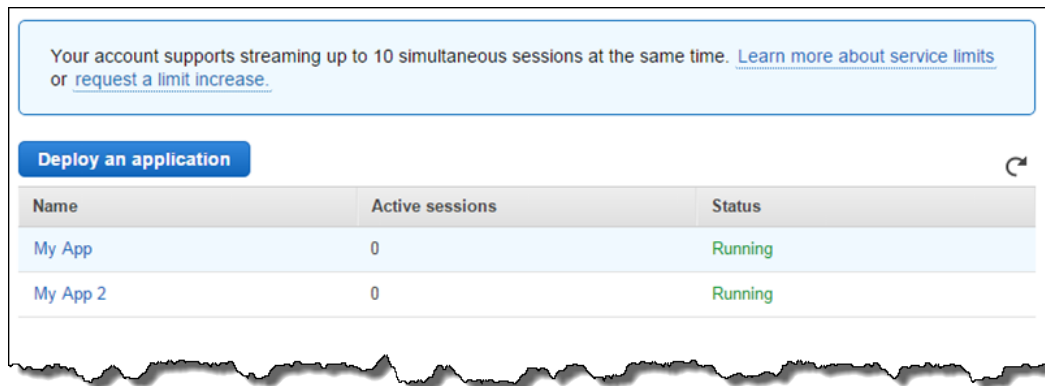
1. On your device, sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.

Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.

2. In the [Amazon AppStream console](https://console.aws.amazon.com/appstream/), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.

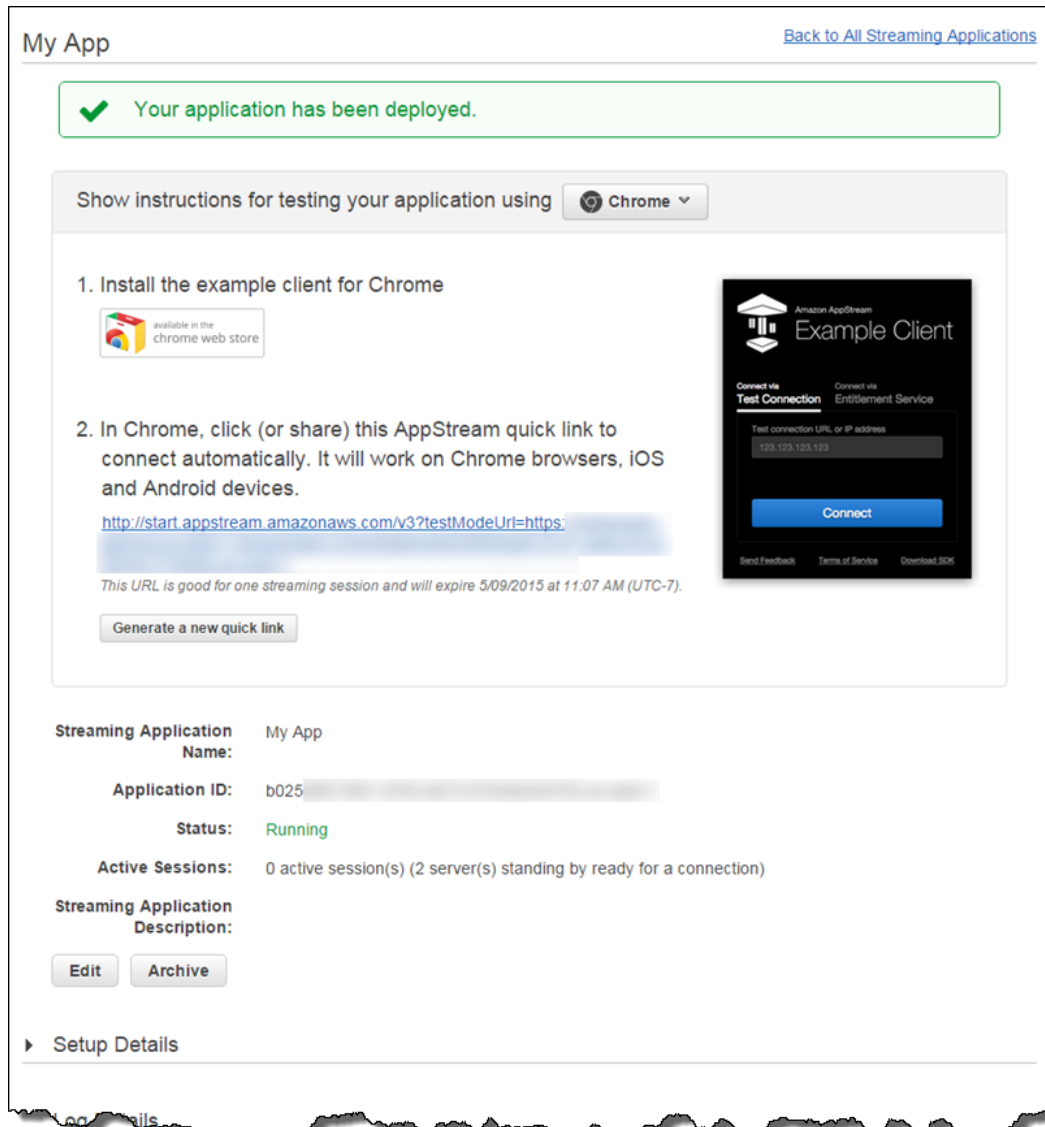


3. In the list of applications, click the name of the streaming application to view.

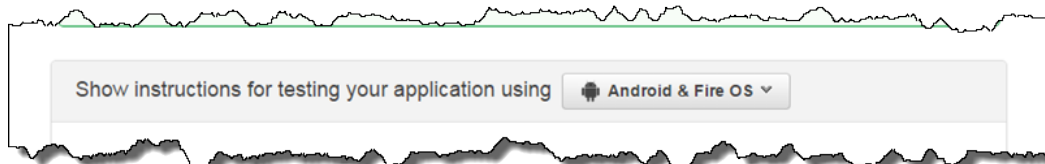


The application summary page displays information about the streaming application.





4. In **Show instructions for testing your application using**, select **Android and Fire OS**.



5. Click the link in step 2 to connect to your streaming application. The URL is valid for 72 hours and can only be used once. You can share this URL within the 72 hour period, but only one user can use this URL.

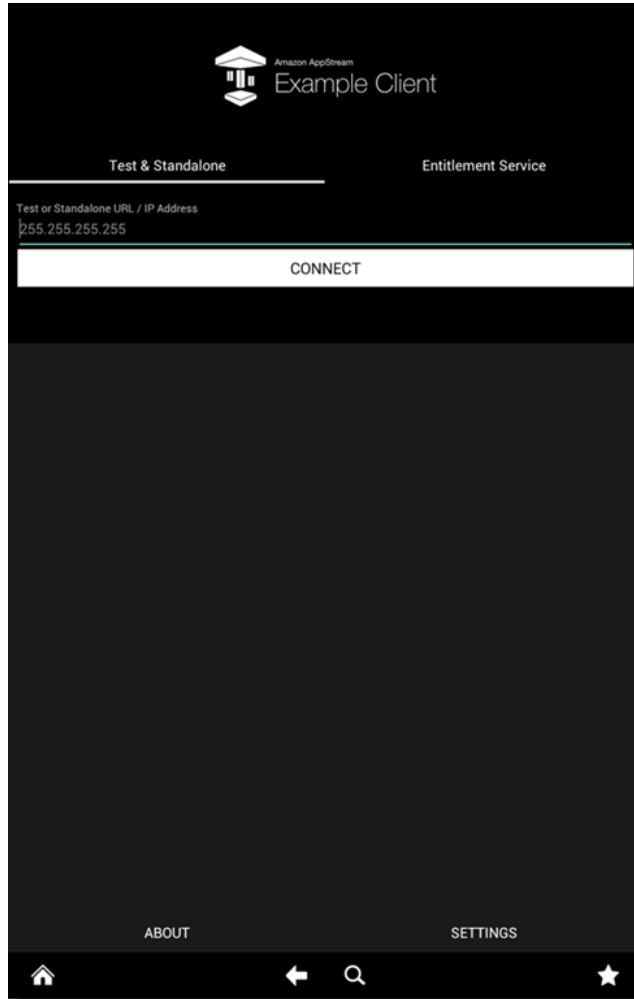
The screenshot displays the 'My App' page in the Amazon AppStream console. At the top, a green notification box states 'Your application has been deployed.' Below this, a dropdown menu is set to 'Android & Fire OS'. The main content area contains three numbered steps for testing the application. Step 1 instructs to download and install the example client for Android, with a 'GET IT ON Google play' button. Step 2 provides instructions for Fire OS devices to download from a specific URL. Step 3 explains how to use a test connect URL to connect automatically. A 'Generate a new quick link' button is provided below the URL. To the right of the instructions is a preview of the 'Example Client' app interface, which includes options to connect via 'Test Connection' or 'Entitlement Service', a text input for the test connection URL or IP address, and a 'Connect' button. Below the instructions, the application details are listed: Streaming Application Name: My App, Application ID: b025...-us-east-1, Status: Running, and Active Sessions: 0 active session(s) (2 server(s) standing by ready for a connection). There are 'Edit' and 'Archive' buttons for the application description. At the bottom, there is a 'Setup Details' section and a partially visible 'Log Details' section.

If you have already used this link, you can generate a new test connect URL. For more information, see [Generating a New Test Connect Link to Stream Your Application \(p. 55\)](#).

### To stream an application in standalone mode

Learn how to connect to the streaming application running in test mode.

1. Start the client application and choose **Connect via Test Mode**. In **Test Mode URL or IP address**, type the IP address of your EC2 instance.

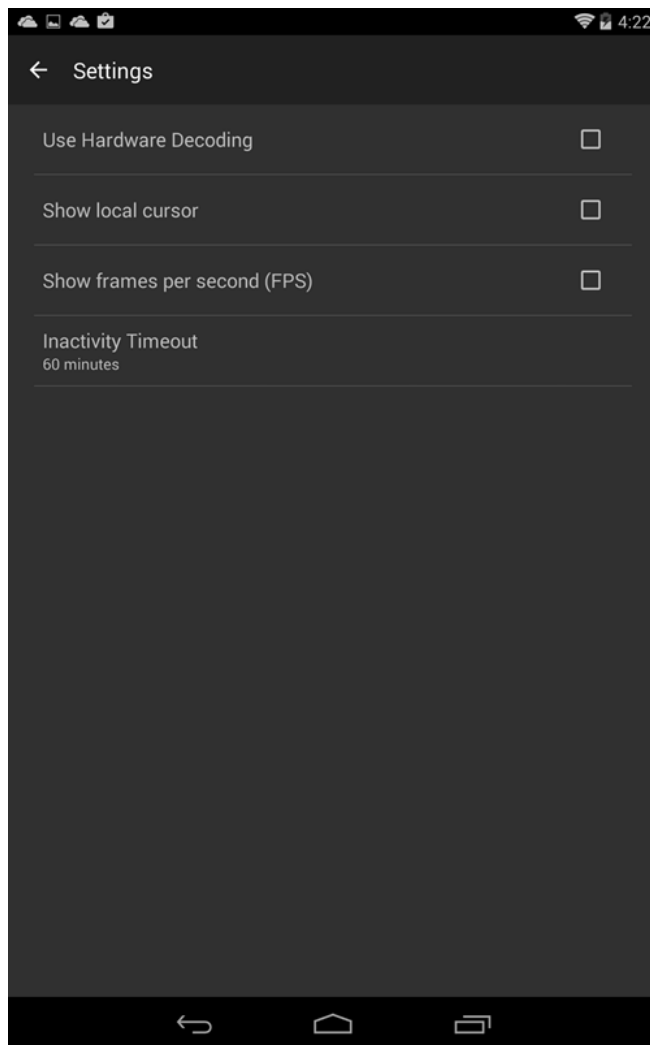


2. Click **Connect**.

### To change the settings of the client application

Learn how to change the settings of the Amazon AppStream Example Client.

1. Start the client application and choose **Settings**.
2. In **Settings**, do the following:
  - To use hardware decoding if the device is equipped with the hardware, select **Use Hardware Decoding**. If device cannot do hardware decoding, this option is disabled. If you experience performance issues, such as dropped frames or latency increases, disable this setting.
  - To show the mouse pointer only from the client application, select **Show local cursor**. When this check box is clear, the mouse pointers from both the client application and the server application appear.
  - To show the frame rate in frames per second (FPS), select **Show frames per second (FPS)**.
  - To change the length of inactivity time, select **Inactivity Timeout** and then specify the length of time. You are still incurring charges if a client application is connected to a streaming application but the client application is not sending any user inputs. Use this setting to reduce your costs when the client application is not sending user inputs.



## iPad, iPhone, or iPod Touch

The **Basic AppStream Client** is an application that you install on an iPad, iPhone, or iPod Touch.

This section contains the following procedures:

[Installing the client application \(p. 28\)](#) – shows how to install the **Basic AppStream Client** in a device.


[Streaming an application through an entitlement service \(p. 29\)](#) – use this method if you have the entitlement service URL, the application ID of the streaming application, and a user ID that can connect to the streaming application.

[Streaming an application from the Amazon AppStream console \(p. 29\)](#) – use this method to test your streaming application by using a link in the application summary page.

[Stream an application in standalone mode \(p. 32\)](#) – use this method for a streaming application in standalone mode.

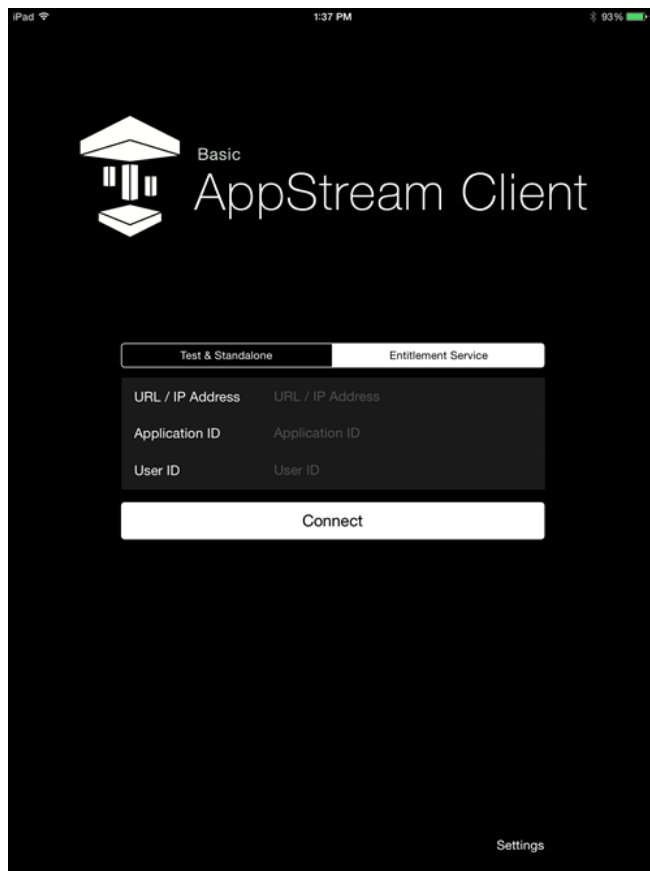
[Changing the settings of the app \(p. 33\)](#) – change the settings to show the frame rate and change the inactivity time.

### To install the Basic AppStream Client

- Go to <https://itunes.apple.com/us/app/amazon-appstream-basic-client/id974559711?ls=1&mt=8> to download the **Basic AppStream Client** from the AppStore and install it. 

### To stream an application through an entitlement service

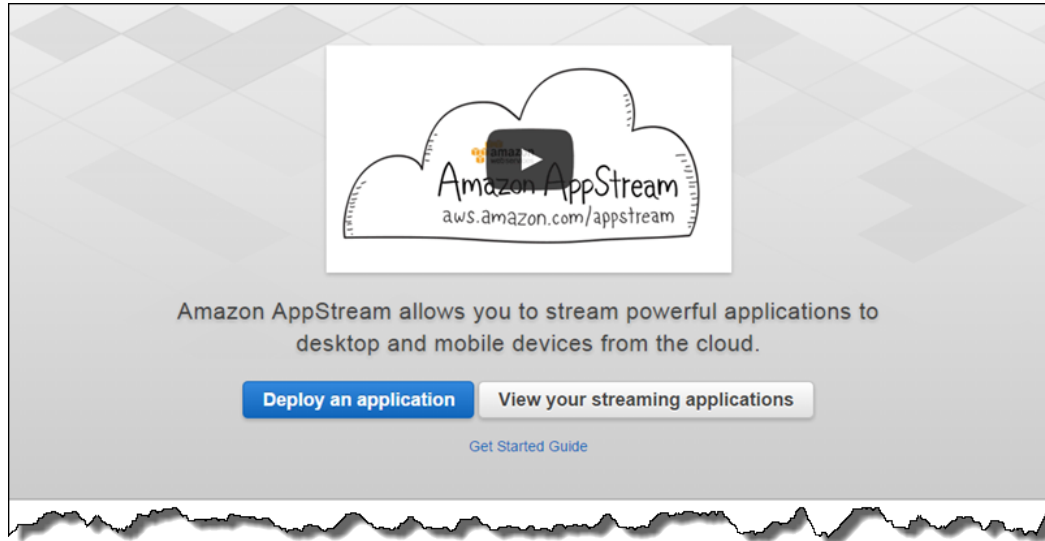
1. Start the **Basic AppStream Client** and choose **Entitlement Service**. Type the entitlement service URL or IP address, application ID, and user ID in the appropriate text boxes.



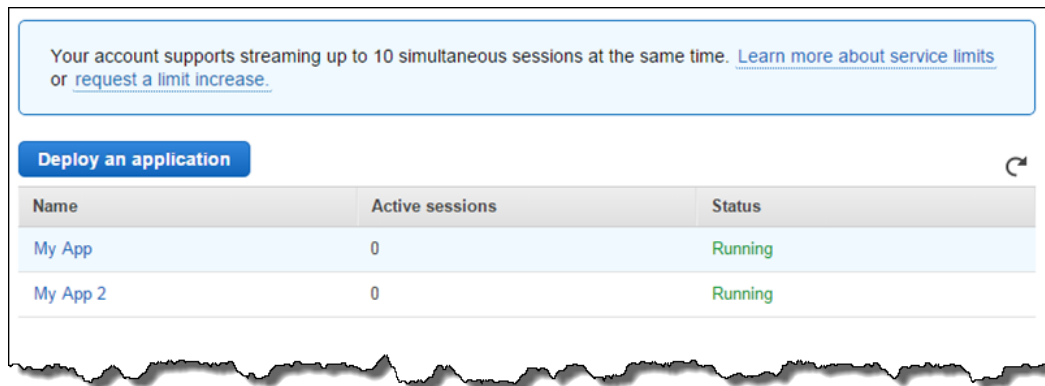
2. Click **Connect**.

### To stream an application from the Amazon AppStream console

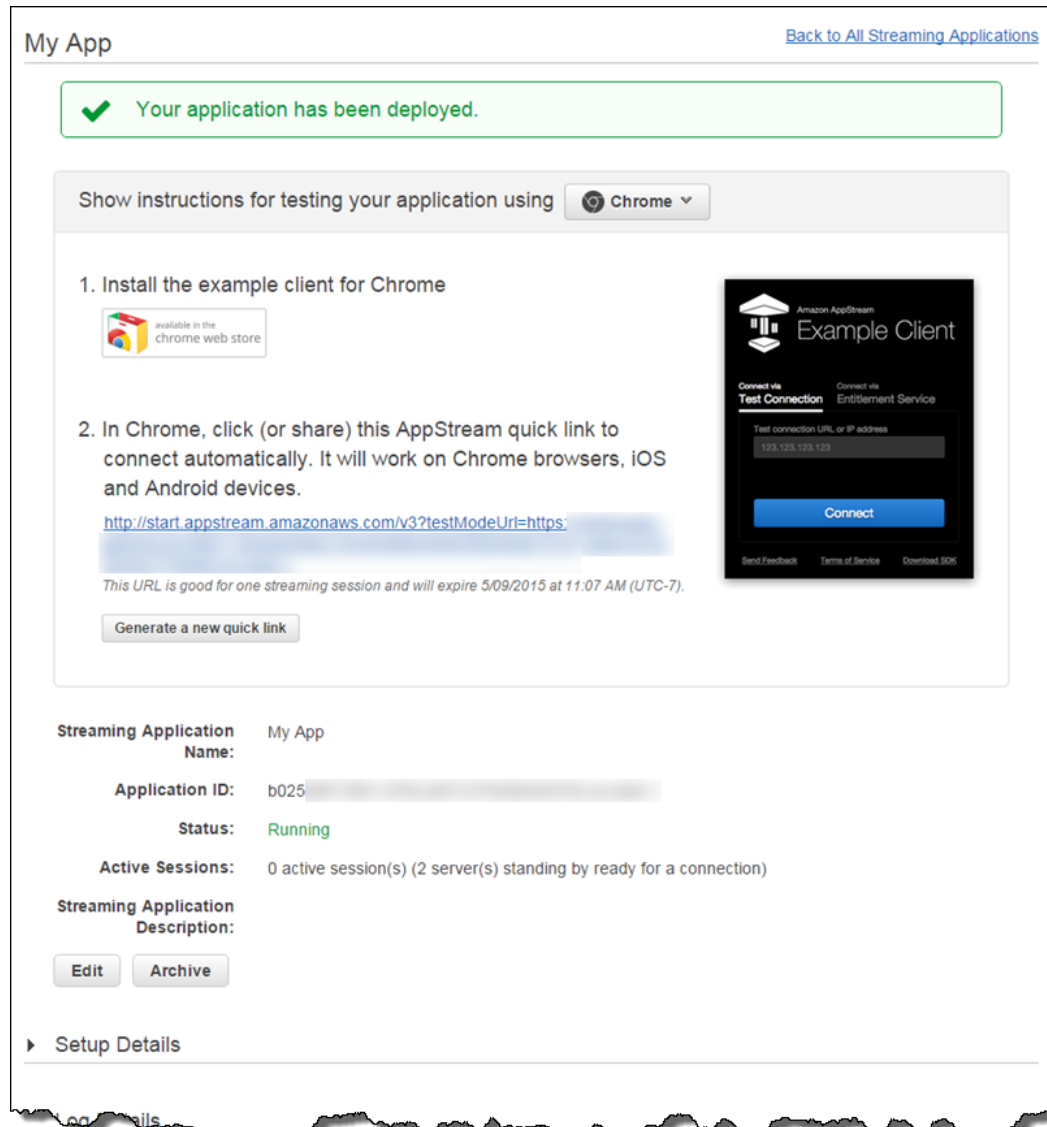
1. Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.
2. In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



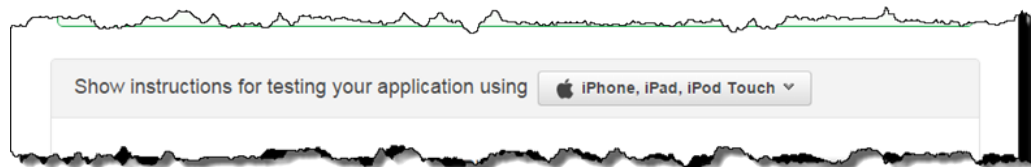
3. In the list of applications, click the name of the streaming application to view.



The application summary page displays information about the streaming application.



4. In **Show instructions for testing your application using**, select **iPhone, iPad, iPod Touch**.



5. Click the link in step 2 to start the **Basic AppStream Client** and connect to your streaming application. The URL is valid for 72 hours and can only be used once. You can share this URL within the 72 hour period, but only one user can use this URL.

The screenshot shows the Amazon AppStream console interface for a streaming application named "My App". At the top right, there is a link "Back to All Streaming Applications". A green notification box states "Your application has been deployed." Below this, a section titled "Show instructions for testing your application using" has a dropdown menu set to "iPhone, iPad, iPod Touch". The instructions are as follows:

- Download and install the basic client for iPhone, iPad, iPod Touch. A "Download on the App Store" button is shown.
- Click (or share) this AppStream quick link to connect automatically. It will work on iPhone, iPad, iPod Touch, and Android devices, and Chrome browsers. The link is <http://start.appstream.amazonaws.com/v3?testModeUrl=https://...>. A note below the link states: "This URL is good for one streaming session and will expire 5/16/2015 at 5:15 PM (UTC-7)." A "Generate a new quick link" button is located below the link.

To the right of the instructions is a screenshot of the "Example Client" application. It features the Amazon AppStream logo and the text "Example Client". There are two connection options: "Connect via Test Connection" and "Connect via Entitlement Service". A text input field for "Test connection URL, or IP address" contains "123.123.123.123". A blue "Connect" button is at the bottom. At the very bottom of the client screenshot are links for "Send Feedback", "Terms of Service", and "Download SDK".

Below the instructions, the application details are listed:

- Streaming Application Name: My App
- Application ID: 68fb[redacted]-us-east-1
- Status: Running
- Active Sessions: 0 active session(s) (0 server(s) standing by ready for a connection)
- Streaming Application Description: [empty]

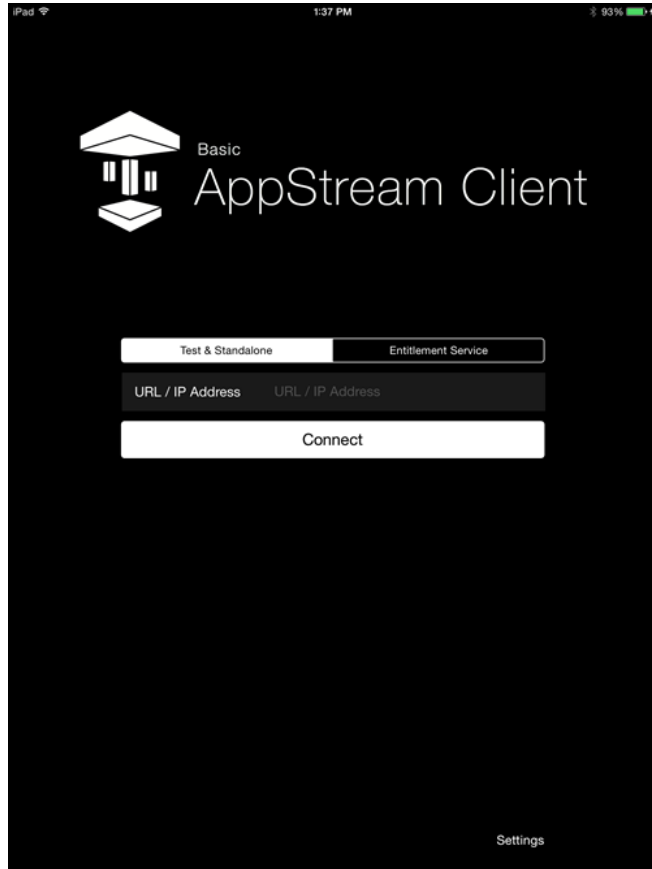
At the bottom of the details section are "Edit" and "Archive" buttons. Below that is a "Setup Details" link with a right-pointing arrow.

If you have already used this link, you can generate a new test connect URL. For more information, see [Generating a New Test Connect Link to Stream Your Application \(p. 55\)](#).

### To stream an application in standalone mode

1. Start the **Basic AppStream Client** and choose **Test & Standalone**. In **URL / IP address**, type the IP address of your EC2 instance.





2. Click **Connect**.

### To change the settings of the Basic AppStream Client

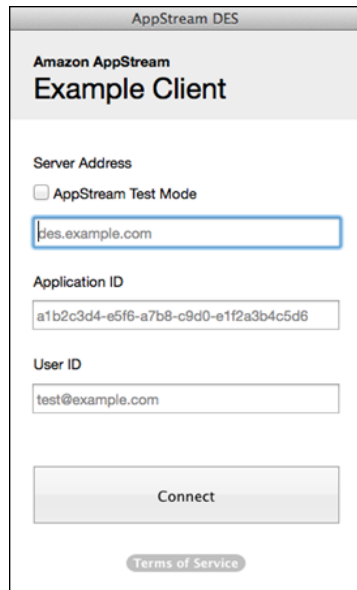
1. Start the client application and choose **Settings**.
2. In **Settings**, do the following:
  - To show the frame rate in frames per second, select **Show frames per second**.
  - To set the number of minutes of inactivity before the client application shuts down, Choose **Inactivity timeout** and select a time. You are still incurring charges if a client application is connected to a streaming application but the client application is not sending any user inputs. You can reduce your cost by choosing an appropriate inactivity time.



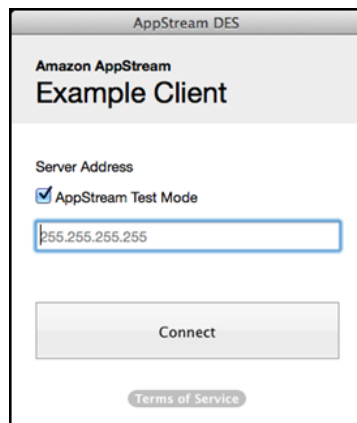
## OS X

### To stream to the OS X client application

1. Download the client application from <https://s3.amazonaws.com/appstream-clients/latest/appstreamclient-osx.zip> and install it on your device.
2. Start the **Amazon AppStream Example Client**.
3. Do one of the following:
  - To connect to an entitlement service and stream from Amazon AppStream, type the entitlement service URL or IP address, application ID, and user ID in the appropriate text boxes.



- To stream an application running in standalone mode or test connect mode, click **AppStream Test Mode** and type the EC2 instance or test connect URL.



4. Click **Connect**.

## Windows

### To stream to the Windows client application

1. Install the following dependency files:
  1. Download the [DirectX Software Development Kit](#) from the Microsoft Download Center and install it.
  2. Download the [Visual C++ Redistributable for Visual Studio 2012](#) from the Microsoft Download Center and install it.
2. Download the client application from <https://s3.amazonaws.com/appstream-clients/latest/appstreamclient-windows.zip> and install it on your device.
3. Start the **Amazon AppStream Example Client**.
4. Do one of the following:

- To connect to an entitlement service and stream from Amazon AppStream, type the entitlement service URL or IP address, application ID, and user ID in the appropriate text boxes.

Amazon AppStream Simple Client

Amazon AppStream  
**Sample Client**

Test mode

Entitlement Service or Server Address

Application ID  
*only used for entitlement service*

User ID  
*only used for entitlement service*

**Connect**

[Terms of Service](#)

- To stream from an application running in standalone or test connect mode, click **Connect to Standalone Instance**. In **Standalone instance URL or IP address**, type the EC2 instance or test connect URL.

Amazon AppStream Simple Client

Amazon AppStream  
**Sample Client**

Test mode

IP address or Test Entitlement URL

**Connect**

[Terms of Service](#)

5. Click **Connect**.

# Managing Your Streaming Application

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This chapter contains topics on preparing and managing your streaming application.

## Topics

- [Deploying Your Streaming Application to Amazon AppStream \(p. 37\)](#)
- [Displaying Mouse Pointers \(p. 52\)](#)
- [Generating a New Test Connect Link to Stream Your Application \(p. 55\)](#)
- [Viewing All Applications \(p. 56\)](#)
- [Viewing Application Summary \(p. 57\)](#)
- [Editing an Application \(p. 59\)](#)
- [Archiving an Application \(p. 62\)](#)
- [Enabling Logging on a Streaming Application \(p. 65\)](#)
- [Increasing Your Amazon AppStream Service Limits \(p. 70\)](#)

## Deploying Your Streaming Application to Amazon AppStream

You can use the interactive deployment wizard or the advanced wizard to deploy your streaming application to Amazon AppStream. The wizard that you use depends on your browser and application installer.

The following table shows the requirements for each deployment wizard:

	<b>Interactive</b>	<b>Advanced</b>
Browser	Google Chrome	Apple Safari

	Interactive	Advanced
	Mozilla Firefox	Google Chrome Internet Explorer Mozilla Firefox
Application installer	Any installer	Silent installer. For more information, see <a href="#">Build an Application Installer (p. 190)</a>
Installer location	Any file hosting service such as Amazon Cloud Drive or Dropbox	presigned URL to an Amazon S3 bucket. For more information, see <a href="#">Generate a presigned URL to your Application Installer (p. 42)</a>

#### Topics

- [Deploying with the Interactive Deployment Wizard \(p. 38\)](#)
- [Deploying with the Advanced Deployment Wizard \(p. 41\)](#)

## Deploying with the Interactive Deployment Wizard

You will need the following to deploy your streaming application using the interactive deployment wizard:

- Google Chrome or Mozilla Firefox web browser
- The installer file for your streaming application. Upload your installer file to a file hosting service such as Amazon Cloud Drive or Dropbox.
- Installers for dependency files or data files that are required by your streaming application. Upload these files to a file hosting service such as Amazon Cloud Drive or Dropbox.

### To deploy your application to Amazon AppStream with the Interactive Deployment Wizard

1. Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.
2. Click **Deploy an application**.
3. In **Set up your application**, do the following:
  - For **Application name**, type the name of your streaming application. This text identifies your streaming application in the console.
  - For **Application description**, type a short description of the streaming application. This text appears in the application summary page.
  - Select **Required Components**.
  - Click **Open Windows & install your application** to display the Windows live host desktop.

Set up your application

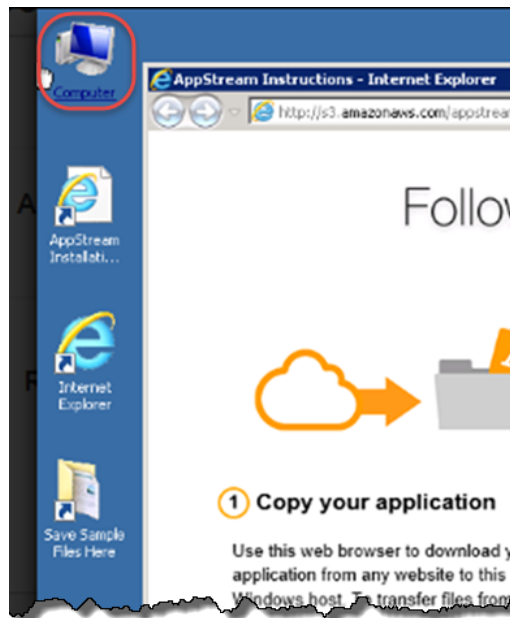
Application name \*

Application description

Required Components \*  By checking here, you direct Amazon to download and install the [Microsoft virtual audio device driver](#) and the [NVIDIA GRID drivers](#), and you accept the applicable license agreements. AppStream requires these components to capture and stream your application.

Required \* Cancel Open Windows & install your application

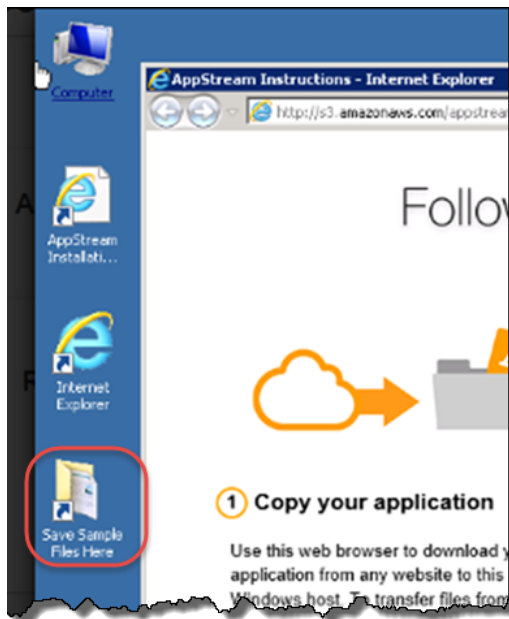
4. Download the installer for your streaming application to the Windows live host desktop from the file hosting service.
5. Start your installers and install your application and dependency files. Set the video resolution of the application to 720p.
6. If you do not have to set environment variables, skip to the next step. To set environment variables required by your streaming application, do the following:
  1. In the live Windows host desktop, click **Computer**.



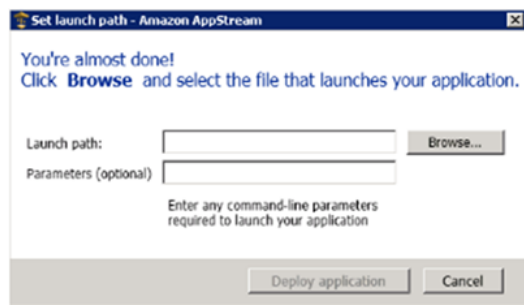
2. Navigate to the C:\Windows\System32 folder.
3. Click cmd.exe.
4. In the command prompt, type `setx <environment variable>` where *<environment variable>* is the environment variable and setting. For example, to configure Amazon AppStream to use the mouse pointer of the streaming application, type the following:

```
setx VDI_CAPTUREMOUSECURSOR true /m
```

5. Press Enter.
6. Type `exit` and press Enter to close the command prompt.
7. If your streaming application does not require additional files, skip to the next step. To add other files required by your streaming application, do the following:
  1. Download your files to the Windows live host desktop. Double-click **Save Sample Files Here** to open the **My Documents** folder.



2. Move or copy your files to the **My Documents** folder.
8. Click **Set Launch Path**.
9. In **Set launch path - Amazon AppStream**, do the following:
  - For **Launch path**, click **Browse**, navigate to the folder, and then select your executable file.
  - For **Parameters (optional)**, type the parameters required to start your streaming application.
  - Click **Deploy application**.



10. Follow the on-screen instructions.



## Deploying with the Advanced Deployment Wizard

You will need the following to deploy your streaming application using the advanced wizard:

- A supported browser
- An application that can be installed using a compatible silent installer (see [Build an Application Installer \(p. 190\)](#))
- An Amazon Simple Storage Service (Amazon S3) bucket that contains your application installer
- Visual Studio 2010 or later to use the AWS Toolkit for Visual Studio
- AWS Toolkit for Visual Studio to create a presigned URL to your application installer

You will do these three tasks:

- [Upload your application installer to Amazon S3 \(p. 41\)](#)
- [Generate a presigned URL to your Application Installer \(p. 42\)](#)
- [Deploy your Streaming Application to Amazon AppStream \(p. 46\)](#)

### Upload your application installer to Amazon S3

Before you can upload your application to an Amazon S3 bucket, you must first create the bucket. If you already have an Amazon S3 bucket, skip to [To Upload the Application Installer to Amazon S3 \(p. 41\)](#).

#### To create an Amazon S3 bucket

1. In the [Amazon S3 console](#), click **Create Bucket**.
2. In the **Create a Bucket—Select a Bucket Name and Region** dialog box, type a name in the **Bucket Name** box.

The bucket name you choose must be unique across all existing bucket names in Amazon S3. Your bucket name must be between 3 and 63 characters long, composed of lowercase letters and numbers.

#### **Important**

After you create a bucket, you cannot change the bucket name.

3. Click **Create**.

When Amazon S3 successfully creates your bucket, the console displays the properties of your empty bucket. This is the bucket where you upload the application installer.

#### To Upload the Application Installer to Amazon S3

1. On the Amazon S3 console, click your bucket name, and then click **Upload**.
2. In the **Upload—Select Files and Folders** dialog box, click **Add Files**.
3. In the **File Upload** dialog box, select the application installer that you downloaded and saved to your local drive.
4. Click **Open**.
5. Click **Start Upload**.

## Generate a presigned URL to your Application Installer

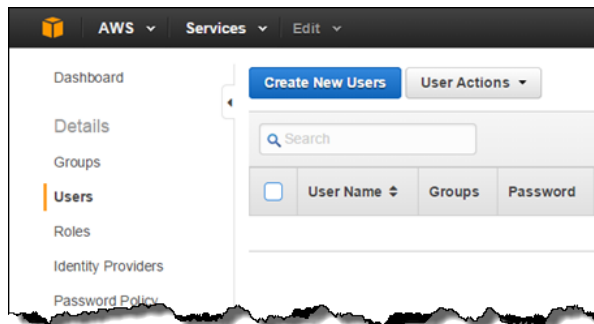
After you have uploaded the application installer to Amazon S3, you need to create a presigned URL that points to the file in the bucket. A presigned URL is a special URL that allows Amazon AppStream to download and run your application installer without exposing any security credentials. This URL is valid for a specific time period only.

To generate a presigned URL, you need to create a user with the proper permissions in AWS Identity and Access Management.

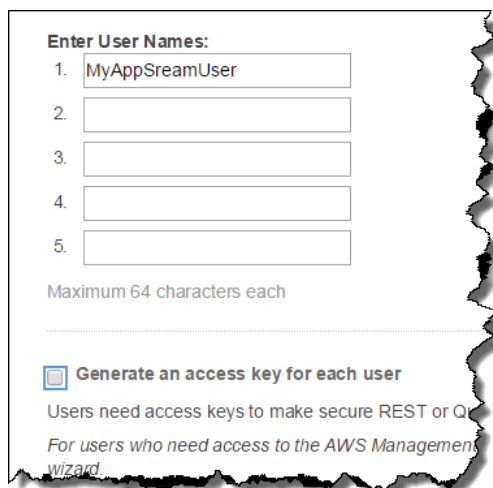
After creating the user, you need to generate a presigned URL to the application installer. You can use AWS Toolkit for Visual Studio to generate the presigned URL.

### To create the user

1. Open the Identity and Access Management (IAM) console at <https://console.aws.amazon.com/iam/>.
2. In the navigation pane, click **Users** and then click **Create New Users**.



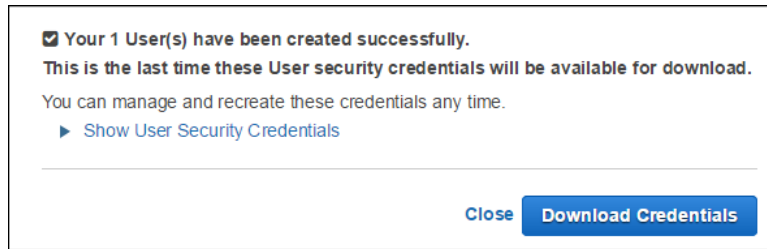
3. For **Enter User Names**, type a name for the user that will install the streaming application. Select **Generate an access key for each user** and then click **Create**.



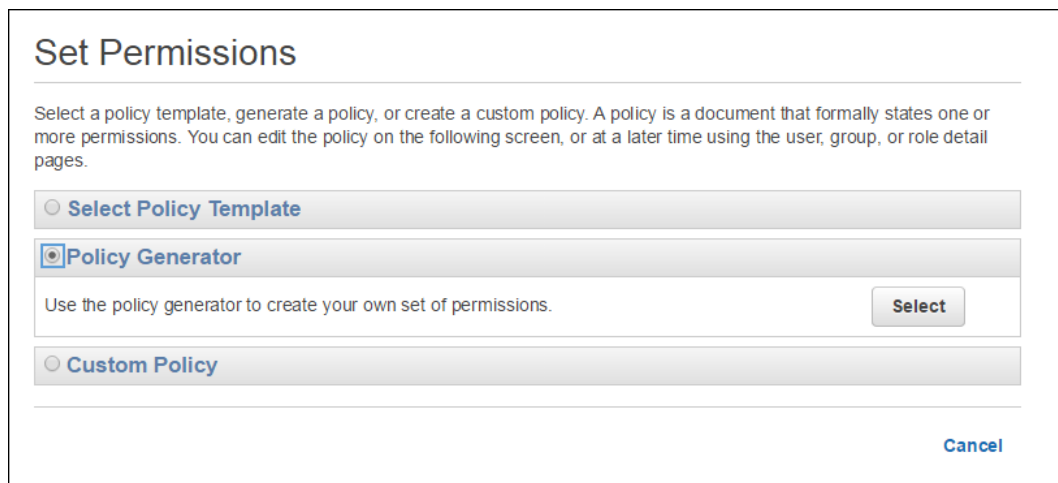
4. In the **Create User** dialog box, click **Download Credentials** and then save the file to a safe place. The comma separated value file contains the access key and secret key that you will need to generate a presigned URL.

**Note**

Store user credentials in a secure place. This is the only time you can get the secret key. If you lose this information, you must create a new access key and secret key.



5. Click **Close**.
6. On the console, double-click your new user.
7. Under **Permissions**, click **Attach User Policy**.
8. In **Set Permissions**, select **Policy Generator**, and then click **Select** .



9. In **Edit Permissions**, do the following:
  - For **Effect**, click **Allow**
  - For **AWS Service**, select **Amazon S3**.
  - For **Actions**, select **ListAllMyBuckets**.
  - For **Amazon Resource Name (ARN)**, type an asterisk (\*).
  - Click **Add Statment** and then click **Next Step**.

**Edit Permissions**

The policy generator enables you to create policies that control access to Amazon Web Services (AWS) products and resources. For more information about creating policies, see [Overview of Policies](#) in Using AWS Identity and Access Management.

**Effect** Allow  Deny

**AWS Service** Amazon S3

**Actions** 1 Action(s) Selected

**Amazon Resource Name (ARN)** \*

[Add Conditions \(optional\)](#)

**Add Statement**

**Cancel Previous Next Step**

10. In **Set Permissions**, click **Apply Policy**.

**Set Permissions**

You can customize permissions by editing the following policy document. For more information about the access policy language, see [Overview of Policies](#) in Using IAM. To test the effects of your policies before committing them into production, you can use the [IAM Policy Simulator](#).

**Policy Name**

**Policy Document**

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Sid": " ",
      "Effect": "Allow",

```

**Cancel Apply Policy**

### To install the AWS Toolkit for Visual Studio

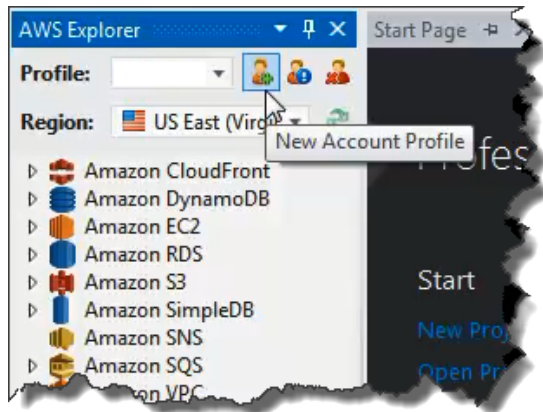
1. Go to [AWS Toolkit for Visual Studio](#) and click **AWS Toolkit for Visual Studio**.
2. Run the installation wizard, which is packaged as an `.msi` file.
  - If your browser asks whether to save or run the `.msi`, select **Run**.
  - If your browser automatically saves the `.msi` file to your system, navigate to the download directory and use Windows Explorer to launch the `.msi`.

The MSI file name depends on the version, but it will look something like  
AWSToolsAndSDKForNet\_sdk-2.0.15.0-ps-2.0.15.0-tk-1.8.0.2.msi.

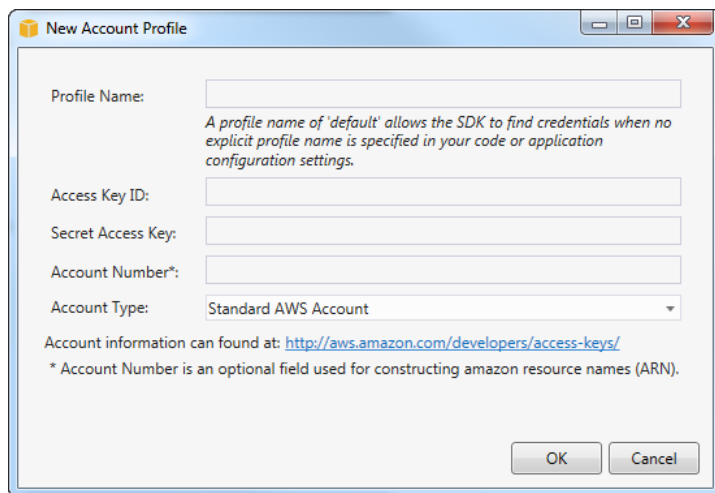
3. Follow the installation wizard's instructions to install the toolkit.

### To add a profile to the Toolkit for Visual Studio

1. In Visual Studio, open **AWS Explorer** by clicking the **View** menu and selecting **AWS Explorer**.
2. Select the region with your Amazon S3 bucket.
3. Click the new account profile icon to the right of the **Profile** list.



4. In the **New Account Profile** dialog box, do the following:
  - For **Profile Name**, type a name to identify the profile.
  - For **Access Key ID**, type the access key ID of the user with access to the Amazon S3 bucket with your application installer.
  - For **Secret Access Key**, type the secret key of the user with access to the Amazon S3 bucket with your application installer.
  - Click **OK**.



### To generate a presigned URL

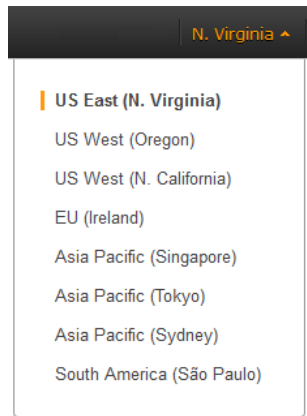
1. Select the region with your Amazon S3 bucket.
2. Expand the **Amazon S3** node and click your bucket name.
3. Right-click the application installer and then select **Create Pre-Signed URL**.
4. In the **Create Pre-Signed URL** dialog box, set an expiration date and time for the URL or go to the next step if you want to use the default setting which is one hour from the current time.
5. Click the **Generate** button.
6. Click **Copy** to copy the presigned URL to the clipboard. Save this URL to a file.

## Deploy your Streaming Application to Amazon AppStream

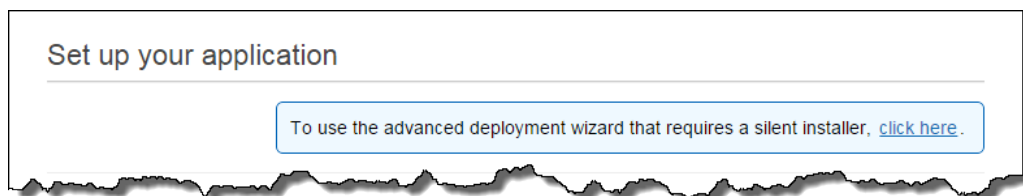
After uploading the application installer to Amazon S3 and then generating a presigned URL, you are ready to add your application to Amazon AppStream.

To deploy your streaming application, do the following:

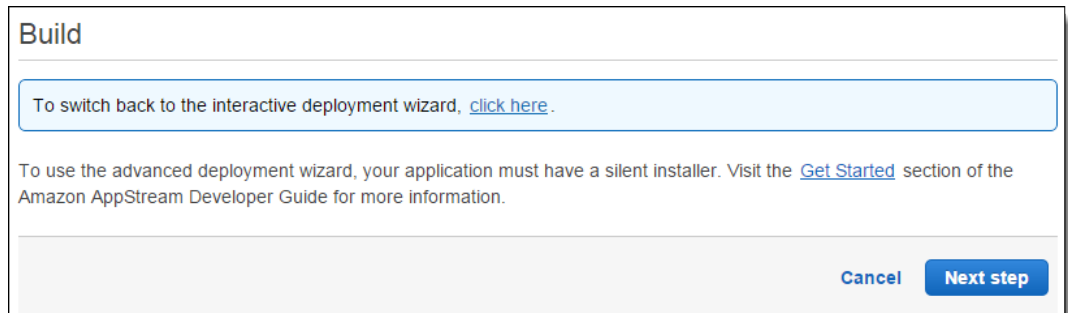
1. Open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.
2. From the region selector of the top navigation bar, select the region where you want to deploy your streaming application.



3. Click **Deploy an application**.
4. If you are using Google Chrome or Mozilla Firefox, switch to the advanced deployment wizard. For other browsers, skip to the next step.



5. On the **Build** page, click **Next step**.



6. On the **Set up your application** page, do the following and then click **Next step**:
  - For **Application name**, type the name of your streaming application. This text identifies your streaming application in the console.
  - For **Application description**, type a short description of the streaming application. This text appears in the application summary page.
  - For **Pre-signed S3 URL to installer**, type the URL you created in the previous step.
  - For **Installer Parameters**, enter any command-line parameters required to run the installer. Use the command line parameter to set the video resolution of the application to 720p.
  - For **Path to launcher**, type the absolute path to the executable file that starts your streaming application.
  - For **Launcher parameters**, enter any command-line parameters required to start your streaming application on Amazon AppStream.

### Set up your application

To deploy your streaming application, please provide us with the following information:

<b>Application name *</b>	<input type="text" value="My Application"/>	Use letters, numbers, punctuation marks, and spaces to create a friendly name that identifies this streaming application within the console. This is only used in the console - your customers will not see it.
<b>Application description</b>	<input type="text" value="Enter any additional information for your application"/>	Use letters, numbers, punctuation marks, and spaces to describe your streaming application or add notes. This is only used in the console - your customers will not see it.
<b>Pre-signed S3 URL to installer *</b>	<input type="text" value="https://mybucket.s3.amazonaws.co"/>	Enter a pre-signed S3 URL to an executable (*.exe) installer file you have stored in S3. The installer file should work without user interaction and contain all of the resources and dependencies for your application bundled together inside of it. <a href="#">Learn how to make a pre-signed S3 URL</a> <a href="#">Learn more about installer requirements</a>
<b>Installer parameters</b>	<input type="text" value="/silent"/>	Enter any command-line parameters required to install your streaming application.
<b>Path to launcher *</b>	<input type="text" value="C:\myapp\launch.exe"/>	Enter an absolute path to the Windows executable (*.exe) file that will launch your streaming application after it is installed, for example, C:\myapp\launch.exe.
<b>Launch parameters</b>	<input type="text" value="/locale en-US"/>	Enter any command-line parameters required to launch your streaming application.

**Required \*** Cancel Previous Next step

7. You can enable logging on the **Log** page in **Application logs** or click **Next step** to continue deploying your streaming application.

If you want to enable logging on your streaming application, select **Yes, save application logs**. After you select the check box, a text box appears below so that you can optionally specify another path to a directory that contains other log files or a path to a log file that will be added to the other log files. You can specify more than one path or file by filling out the other text box that appears after you fill in the text box. For more information about logging, see [Enabling Logging on a Streaming Application \(p. 65\)](#).

After specifying the paths and log files, click **Next step**.



### Log

You can turn logging on and off for your application to help you diagnose potential problems after deployment.

You will also be charged for S3 usage for any log or crash data stored in your S3 account. [See S3 pricing.](#)

---

**Application Logs**  Yes, save application logs

Amazon AppStream collects the following types of logs:

- A file called `launch.txt` failed with the output if Amazon AppStream fails to start the streaming application.
- Minidump files (.dmp)
- Standard error stream (`launch.txt.stderr`)
- Standard output stream (`launch.txt.stdout`)
- Utilization metrics (`utilization.csv`) including CPU, GPU, memory and disk usage
- You can also enter absolute paths to additional files you want to collect (use \* or ? as wild card characters to collect multiple files -- for instance, `C:\app\logs*`)

---

**Save Location** Create a default bucket ▾

Select an S3 bucket in which to save logs and crash data. Amazon AppStream can create and use a default bucket or use one that already exists. We configure an IAM role to access the default bucket, and offer details for adding access to an existing bucket.

[View the policy used for the default bucket](#)  
[Learn how to configure an existing bucket](#)

---

Required \*

Cancel Previous Next step

The custom log files and paths must meet the following requirements:

- Log files must be located in the `C:\` directory.
- Log paths must be fully qualified paths. Do not use relative paths. You can use wildcards.
- Log paths must be less than the path length limits. See [Naming Files, Paths, and Namespaces](#).
- Log file names cannot contain Windows reserved characters. See [Naming Conventions](#).
- Your application must have read access to the paths.

#### Note

The total size of logs in the `.zip` file is subject to the Amazon S3 key size limits.

For **Save Location**, you can choose to have Amazon AppStream create an Amazon S3 bucket. To use a bucket created by Amazon AppStream, click **Create a default bucket**. To use one of your existing Amazon S3 buckets, click the down arrow next to **Create a default bucket** and select one of your buckets.

#### Note

Your bucket must allow Amazon AppStream to use the `PutObject` method. You can allow this method by using a bucket policy similar to the following:

```
{  "Version": "2008-10-17",  "Id": "Policy1396472828471",  "Statement": [    {
```

```
"Sid": "Stmt1396472820469",  
"Effect": "Allow",  
"Principal": { "AWS": "arn:aws:iam::990116983315:root" },  
"Action": [ "s3:PutObject" ],  
"Resource": "arn:aws:s3:::your_bucket_name/*"  
  }  
]  
}
```

For more information about modifying the Amazon S3 bucket policy, see [Bucket Policy Examples](#) in the Amazon S3 Developer Guide.

The log files are saved to a .zip file which is then uploaded to the bucket. Logs are saved with the following filename:

`<bucketName>/AppStream/<region>/<Application ID>/yyyy-mm-dd/<log file name>.zip`

8. On the **Review** page, check that the values are correct. If the values are correct, then click **Finish** to add your streaming application to Amazon AppStream. If you need to change a value, click **Previous** until you return to page where you can change the value.

### Review

Please take a moment to review the information below and click on any row to edit its contents. When you are ready, click *Finish* to deploy your streaming application. The deployment process can take from 30 minutes to several hours depending on the size of the streaming application.

Check the progress of your deployment at any time by clicking **Applications** in the console and then click **My Streaming Application Example**.

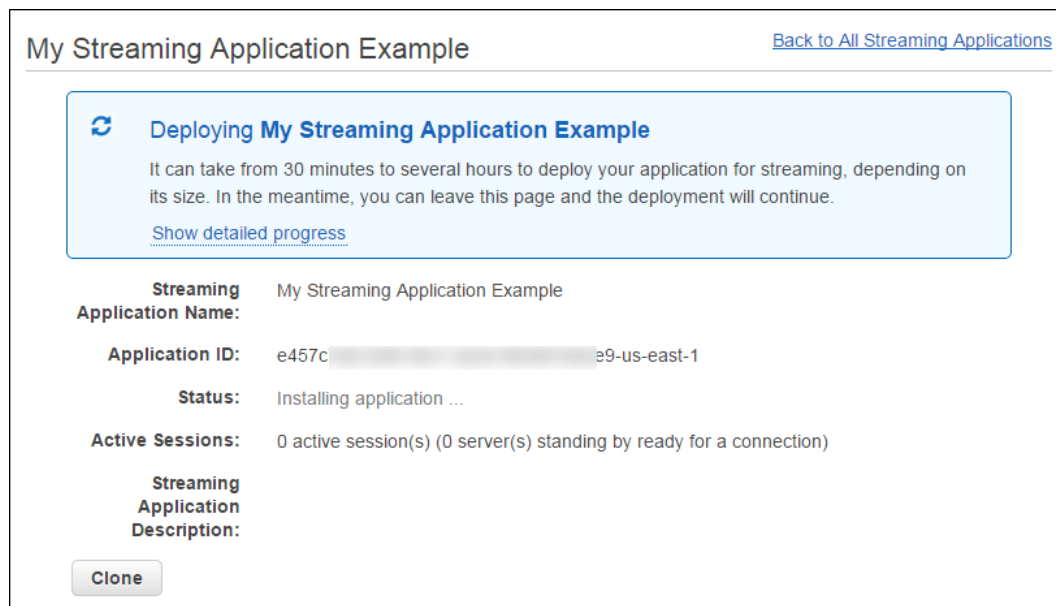
Describe	<a href="#">Edit these settings</a>
Application name	My Streaming Application Example
Application description	
Setup	<a href="#">Edit these settings</a>
Pre-signed S3 URL to installer	<code>https://s3.amazonaws.com/MyAppStreamBucket/</code> <code>re=mfXwPDMznKi96APyRusf5YQuqdc%3D</code> Be sure the installer file works silently and contains all of the resources and dependencies for your streaming application bundled together inside of it.
Command to install the streaming application	<code>ble vs64.exe /S</code> This is the command we will run to install your streaming application.
Command to launch the streaming application	<code>C:\Program Files\nder.exe</code> This is the command we will run to launch your streaming application after it has been installed.
Log	<a href="#">Edit these settings</a>
Application Logs	Not saving application logs

[Cancel](#) [Previous](#) [Finish](#)

Wait while Amazon AppStream prepares your application. This may take 30 minutes or more while Amazon AppStream performs the following tasks:

- Copies your application installer from your Amazon S3 bucket.
- Prepares your Amazon AppStream environment.
- Installs your streaming application on an Amazon AppStream.
- Creates an Amazon Machine Image (AMI) of the server configuration that includes your installed application.
- Starts your streaming application.

While Amazon AppStream is deploying your application, it displays the **Application Summary** page, which contains the metadata for your application. The **Application ID** line shows the identifier assigned to your application. Client applications specify this identifier when they call into your entitlement service to connect to your application.

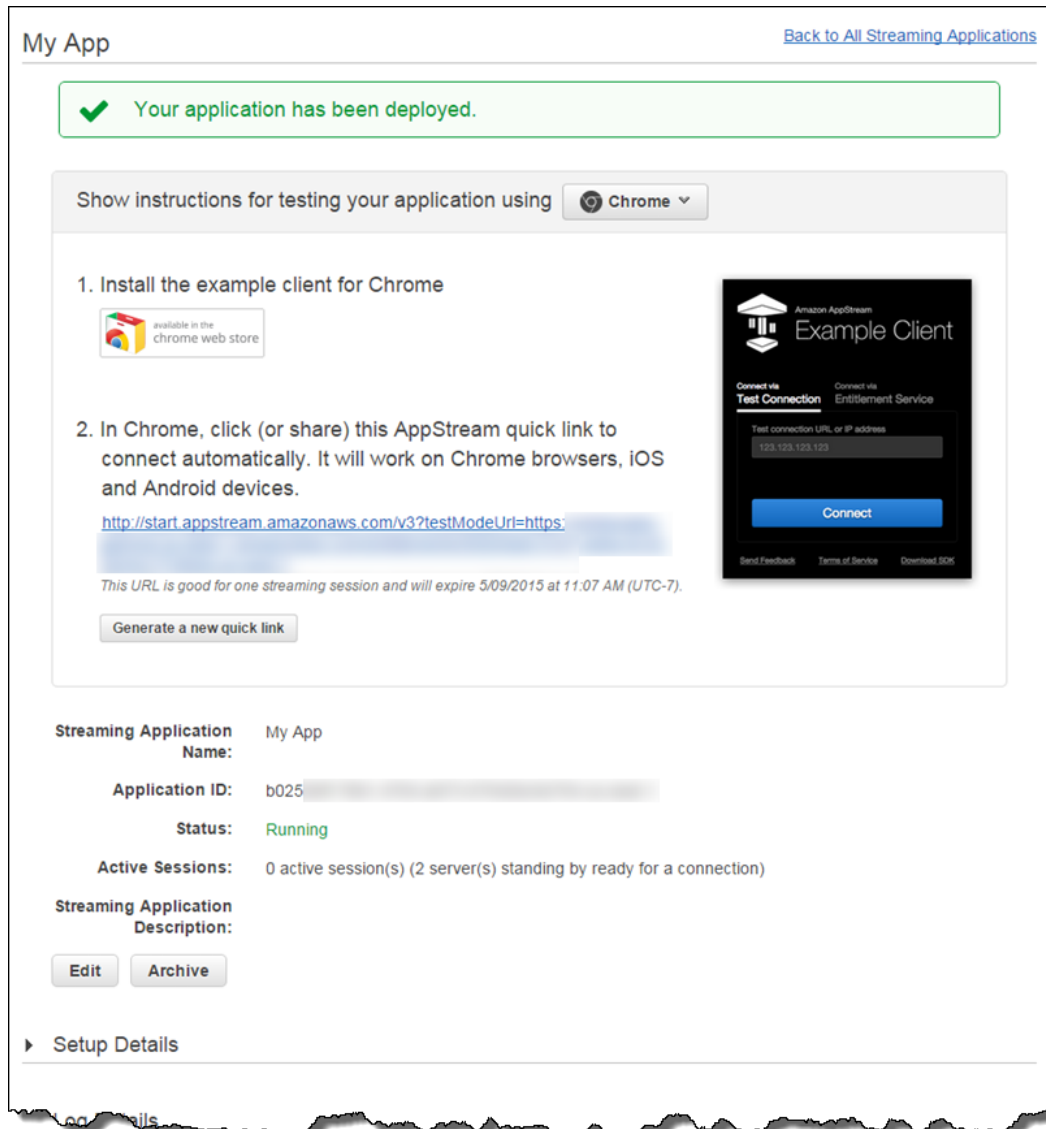


The screenshot shows the 'My Streaming Application Example' page in the Amazon AppStream console. At the top right, there is a link 'Back to All Streaming Applications'. A blue notification box with a refresh icon contains the title 'Deploying My Streaming Application Example' and the text: 'It can take from 30 minutes to several hours to deploy your application for streaming, depending on its size. In the meantime, you can leave this page and the deployment will continue.' Below this, there is a link 'Show detailed progress'. The main content area displays the following information:

<b>Streaming Application Name:</b>	My Streaming Application Example
<b>Application ID:</b>	e457c [redacted] e9-us-east-1
<b>Status:</b>	Installing application ...
<b>Active Sessions:</b>	0 active session(s) (0 server(s) standing by ready for a connection)
<b>Streaming Application Description:</b>	

At the bottom left, there is a 'Clone' button.

When your deployment is finished, Amazon AppStream displays a message indicating whether the deployment succeeded or failed.



## Displaying Mouse Pointers

Because your streaming application runs on a Windows instance running on Amazon EC2 and your users interact with your streaming application using a client application, you have two mouse pointers to consider:

- The mouse pointer of the streaming application.
- The mouse pointer of the client application.

This topic explains how to configure the remote and local mouse pointers.

### Topics

- [Remote mouse pointer \(p. 53\)](#)
- [Local mouse pointer \(p. 53\)](#)

## Remote mouse pointer

The remote mouse pointer is the mouse pointer of the streaming application that runs on a Windows instance running on Amazon EC2. When you deploy your streaming application, the remote mouse pointer is disabled. If the remote mouse pointer is displayed, your users may get the perception of sluggish performance. The perception may occur because the user input from the client application must go through the network before the streaming application can process the input.

However, some streaming applications may require the remote mouse pointer. For example, your streaming application uses the remote mouse pointer for context sensitive tasks. If your streaming application requires a remote mouse pointer, set the environment variable `VDI_CAPTUREMOUSECURSOR` to true when you deploy your streaming application. For more information about setting this environment variable, see [Using Environment Variables \(p. 202\)](#).

This environment variable has the following effects on the client applications:

- Chrome App – the local mouse pointer, the remote mouse pointer, or both mouse pointers appear depending on the settings in **Mouse cursor** in **Settings**. For more information, see [Chrome App \(p. 53\)](#).
- Android and Fire OS – the remote mouse pointer appears.
- iOS – the remote mouse pointer appears.
- OS X – the local mouse pointer and the remote mouse pointer appear.
- Windows – the local mouse pointer and the remote mouse pointer appear.

The next section explains how to display the local mouse pointers in the client application.

## Local mouse pointer

The local mouse pointer is the mouse pointer in the client application. Which mouse pointer appears depends on the client application.

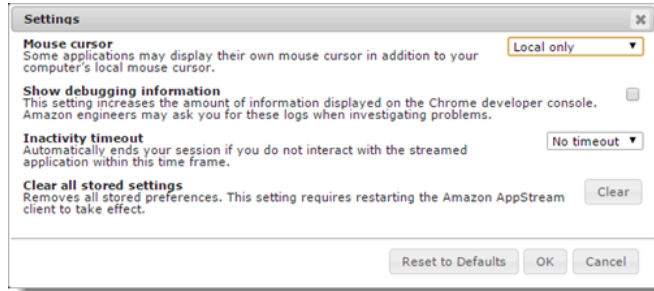
### Topics

- [Chrome App \(p. 53\)](#)
- [Android and Fire OS \(p. 54\)](#)
- [iOS \(p. 54\)](#)
- [OS X \(p. 54\)](#)
- [Windows \(p. 55\)](#)

## Chrome App

The Chrome App can display the local mouse pointer, the remote mouse pointer, or both local and remote mouse pointers.

To set which the mouse pointer appears, choose **Settings** and then select an option in **Mouse Cursor**.



The following table summarizes what appears when you choose a setting. The **Default Deployment** column lists which mouse pointer appears when the streaming application is deployed using the default settings. The **VDI\_CAPTUREMOUSECURSOR is true** column lists which mouse pointer appears after the environment variable `VDI_CAPTUREMOUSECURSOR` is set to true during the streaming application deployment.

### Chrome App Mouse Pointer Settings

Dialog Box Setting	Default Deployment	VDI_CAPTUREMOUSECURSOR is true
Local only	Local mouse pointer	Local mouse pointer
Remote only	No mouse pointer	Remote mouse pointer
Local and Remote	Local mouse pointer	Local and remote mouse pointers (Two mouse pointers)

For more information about setting the environment variable, see [Using Environment Variables \(p. 202\)](#).

## Android and Fire OS

No mouse pointer appears because mobile devices rely on touch for user input.

To display a mouse pointer, set the environment variable `VDI_CAPTUREMOUSECURSOR` to true during streaming application deployment.

For more information, see [Remote mouse pointer \(p. 53\)](#) and [Using Environment Variables \(p. 202\)](#).

## iOS

No mouse pointer appears because mobile devices rely on touch for user input.

To display a mouse pointer, set the environment variable `VDI_CAPTUREMOUSECURSOR` to true during streaming application deployment.

## OS X

The local mouse pointer appears because the operating system displays a mouse pointer in all applications.

Both the local and remote mouse pointers appear if you set the environment variable `VDI_CAPTUREMOUSECURSOR` to true during streaming application deployment.

## Windows

The local mouse pointer appears because the operating system displays a mouse pointer in all applications.

Both the local and remote mouse pointers appear if you set the environment variable `VDI_CAPTUREMOUSECURSOR` to true during streaming application deployment.

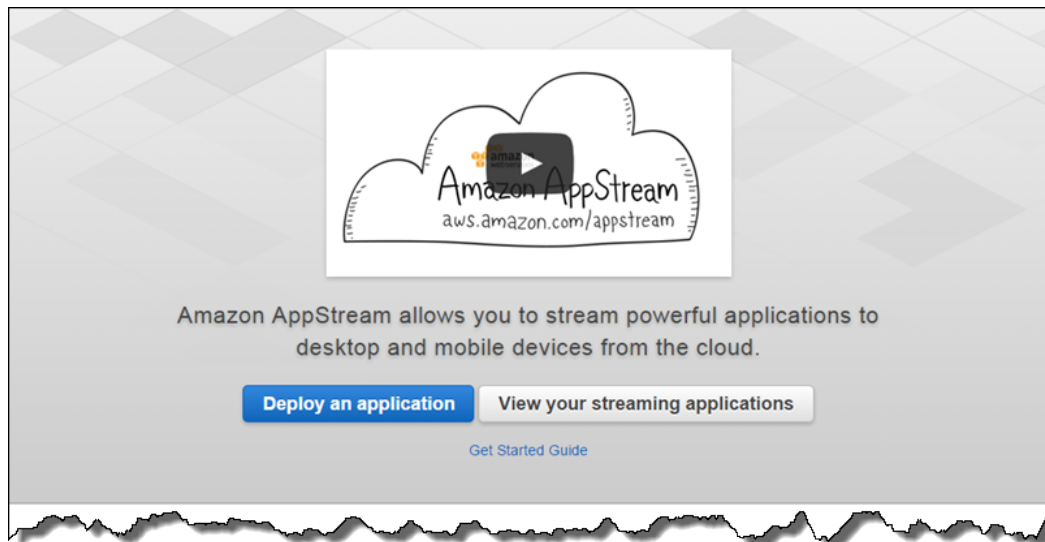
# Generating a New Test Connect Link to Stream Your Application

After you deploy a streaming application, you can stream by connecting a client application to an entitlement service or by streaming in standalone mode by using the test connect link. A test connect link is a unique URL with which you can stream your application without using an entitlement service. The URL is valid for 72 hours and can only be used once. You can share this URL within the 72 hour period, but only one user can use this URL.

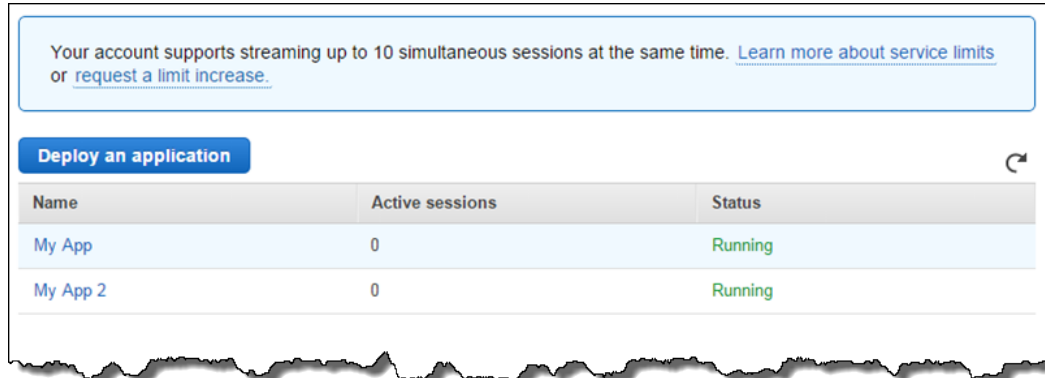
If you want to stream your application after using the test connect link or you want another user to connect to your streaming application, you need to generate another test connect link.

### To generate a new test connect link

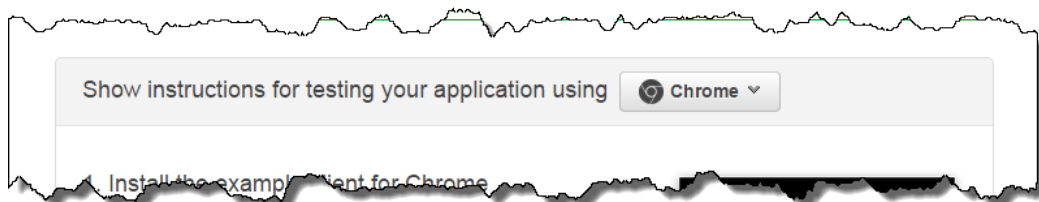
1. In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



2. In the list of applications, click the name of the streaming application to view.



3. In **Show instructions for testing your application using**, select the operating system of your device or computer.



4. Do one of the following:
  - For Chrome, click **Generate a new quick link** in Step 2.
  - For other operating systems, click **Generate a new test URL** in Step 3.

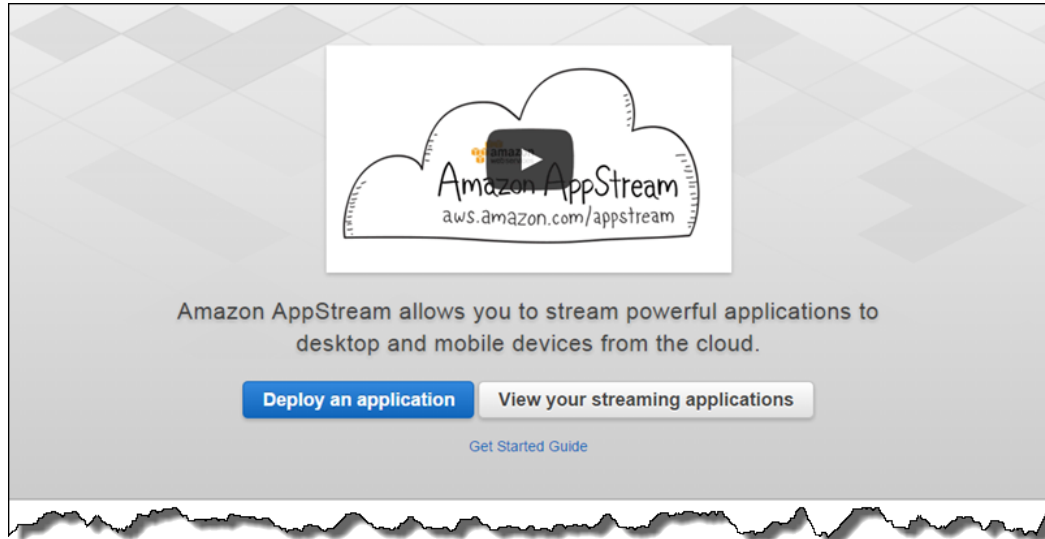
The new URL appears in the console. Use this URL to connect your client application to the streaming application in standalone mode. For more information, see [Streaming Your Amazon AppStream Application](#) (p. 16).

## Viewing All Applications

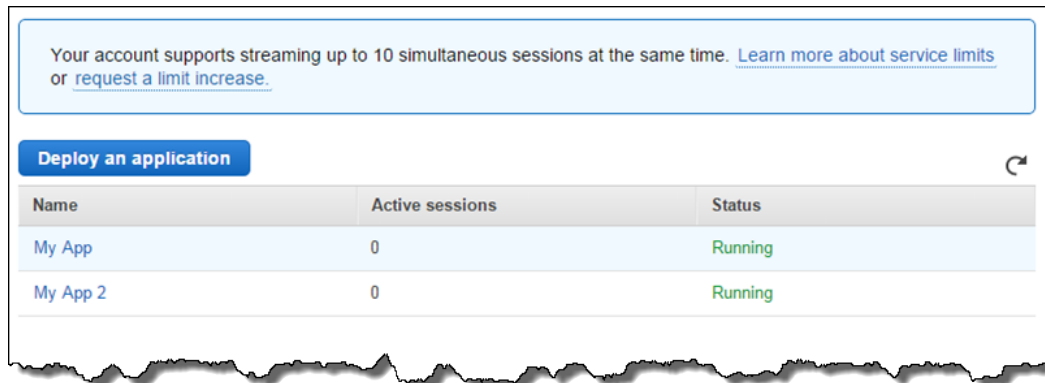
### To view a list of your applications in Amazon AppStream

- In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.





Amazon AppStream displays a list of your applications.

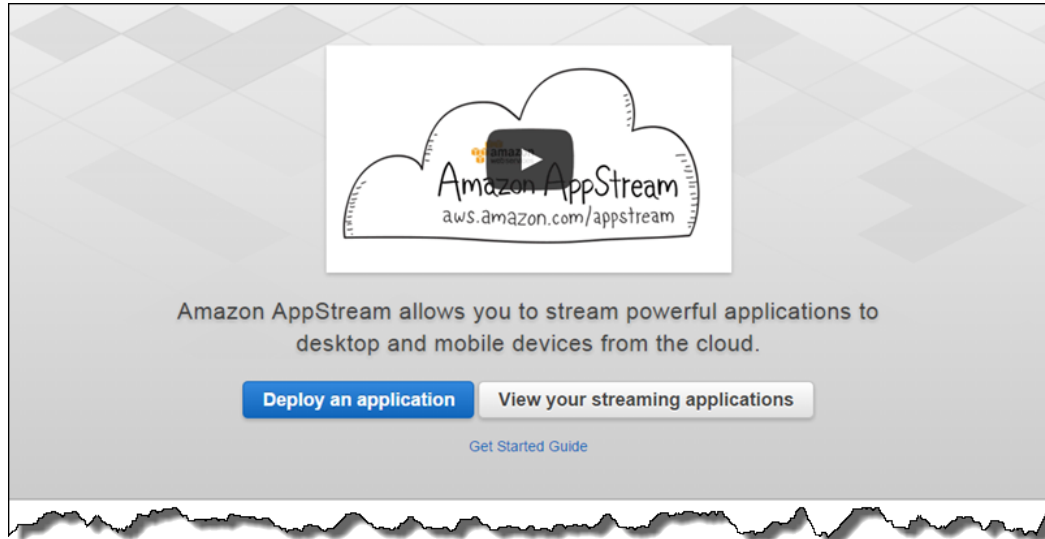


## Viewing Application Summary

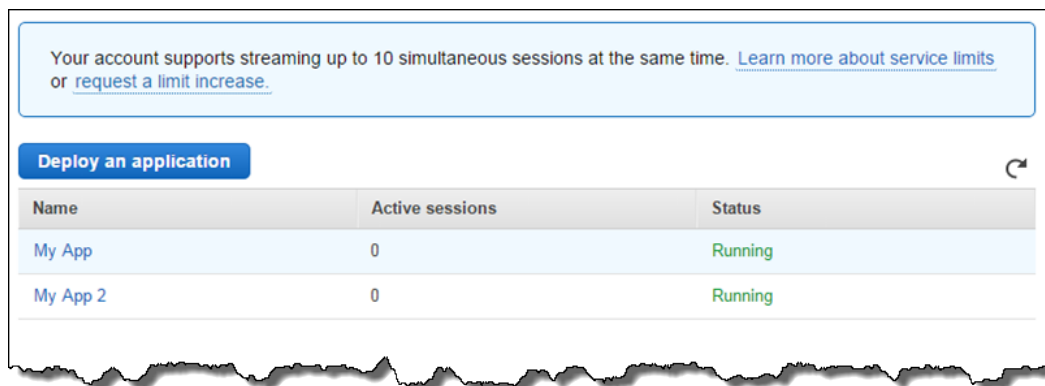
The application summary page displays the settings associated with your application, including the application identifier.

### To view detailed information about an application

1. In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



2. In the list of applications, click the name of the streaming application to view.



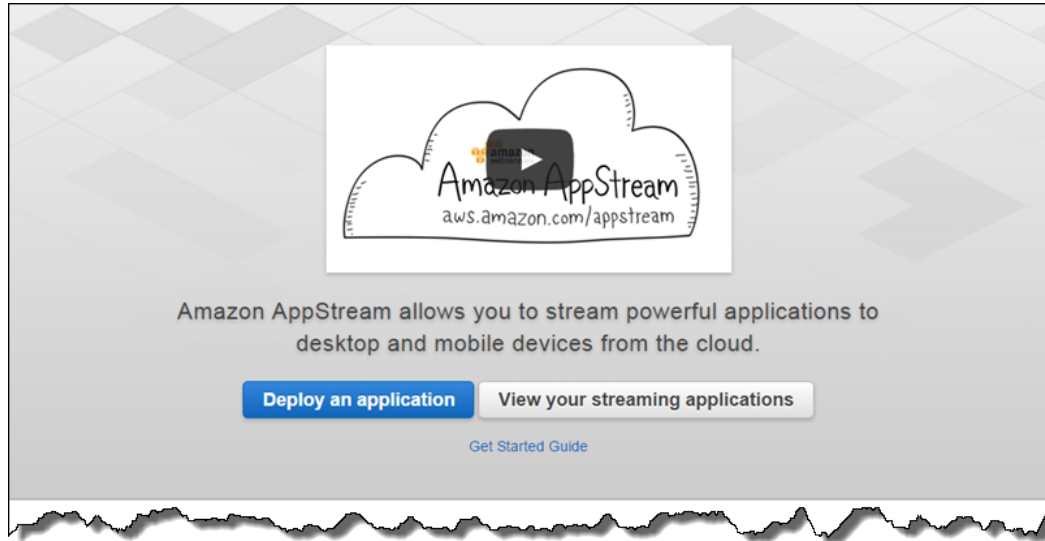
The **Streaming Application Summary** page displays information about the streaming application.

The screenshot displays the 'My App' page in the Amazon AppStream console. At the top right, there is a link 'Back to All Streaming Applications'. A green notification box at the top left states 'Your application has been deployed.' Below this, a section titled 'Show instructions for testing your application using' has a dropdown menu set to 'Chrome'. The instructions include: 1. 'Install the example client for Chrome' with a 'Get it on the Chrome Web Store' button. 2. 'In Chrome, click (or share) this AppStream quick link to connect automatically. It will work on Chrome browsers, iOS and Android devices.' The quick link is 'http://start.appstream.amazonaws.com/v3?testModeUrl=https://[redacted]'. A note below the link states 'This URL is good for one streaming session and will expire 5/09/2015 at 11:07 AM (UTC-7)'. There is a 'Generate a new quick link' button. To the right of the instructions is a screenshot of the 'Example Client' application, which has options to 'Connect via Test Connection' and 'Connect via Entitlement Service', a text input for 'Test connection URL, or IP address' containing '193.193.193.193', and a 'Connect' button. Below the instructions, the application details are shown: 'Streaming Application Name: My App', 'Application ID: b025[redacted]', 'Status: Running', and 'Active Sessions: 0 active session(s) (2 server(s) standing by ready for a connection)'. There is a 'Streaming Application Description:' field with 'Edit' and 'Archive' buttons. At the bottom, there is a 'Setup Details' link.

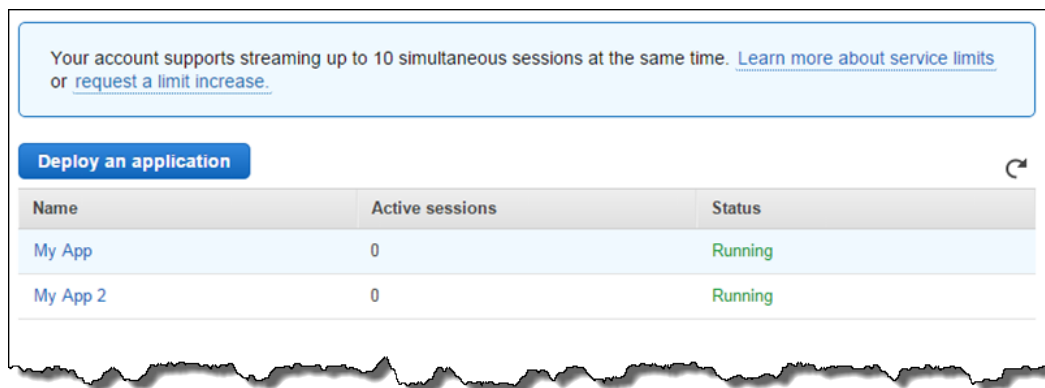
## Editing an Application

### To modify an application

1. In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



2. In the list of applications, click the name of the streaming application to view.



3. On the **Streaming Application Summary** page, do one of the following:
  - To change the streaming application name or description, click **Edit**. Change the name and description and then click **Save**.

The screenshot shows the Amazon AppStream console interface for editing an application. At the top, there is a warning message: "This URL is good for one streaming session and will expire 11/23/2014 at 1:13 AM (UTC-8)." Below this is a button labeled "Generate a new quick link".

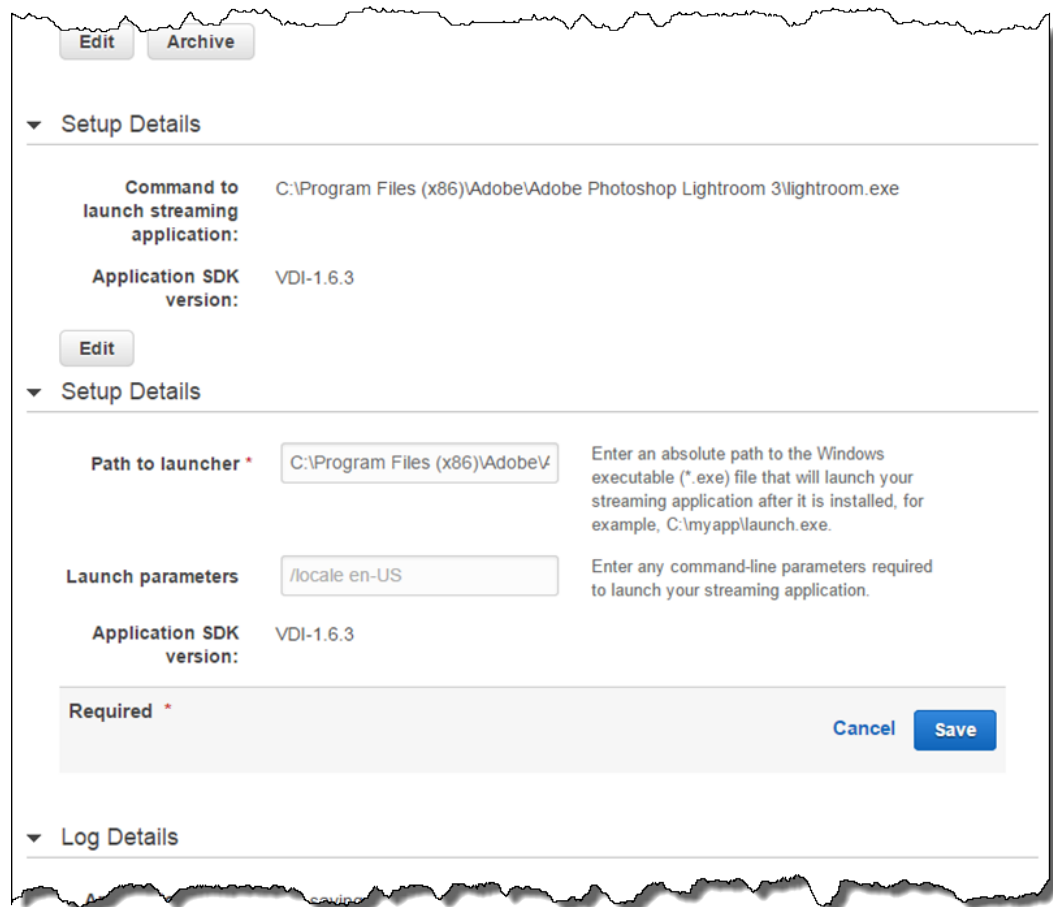
The main section contains the following details:

- Streaming Application Name \***: My App. A text box containing "My App". To the right, a note says: "Use letters, numbers, punctuation marks, and spaces to create a friendly name that identifies this streaming application within the console. This is only used in the console - your customers will not see it."
- Application ID:** 8d1 [redacted] us-east-1
- Status:** Running (in green text)
- Active Sessions:** 0 active session(s) (0 server(s) standing by ready for a connection)
- Streaming Application Description**: Enter any additional information for your application. A text box containing "Enter any additional information for your application". To the right, a note says: "Use letters, numbers, punctuation marks, and spaces to describe your streaming application or add notes. This is only used in the console - your customers will not see it."

At the bottom of the form, there is a "Required \*" label and two buttons: "Cancel" and "Save".

Below the form is a section header "Setup Details" with a downward-pointing triangle icon.

- To change the launch path or launch parameters of the streaming application, click **Edit** under **Setup Details**. Change the launch path and launch parameters and then click **Save**.



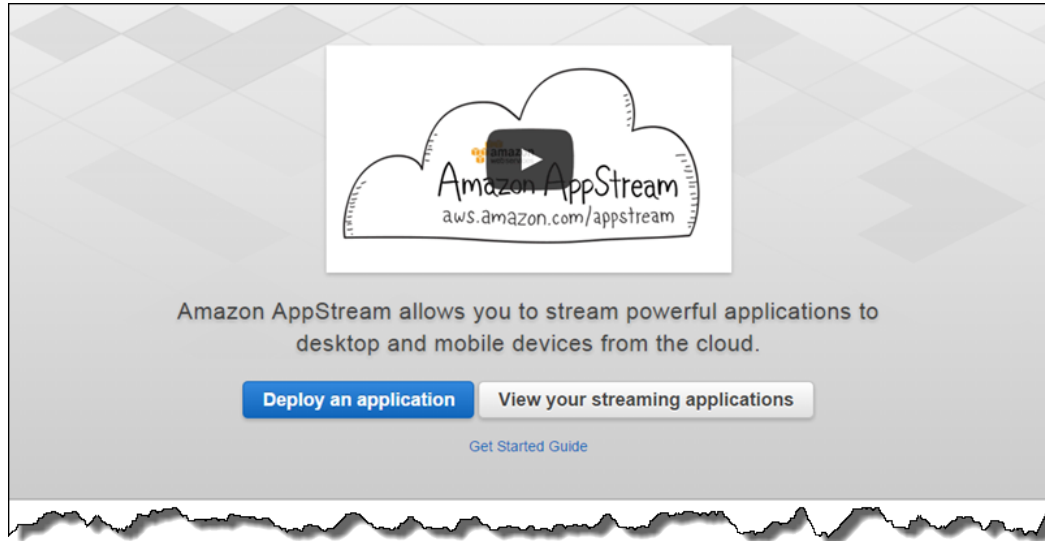
## Archiving an Application

You can deprecate a streaming application and prevent it from accepting new client connections. When you do this, the streaming application is terminated and removed from the application list.

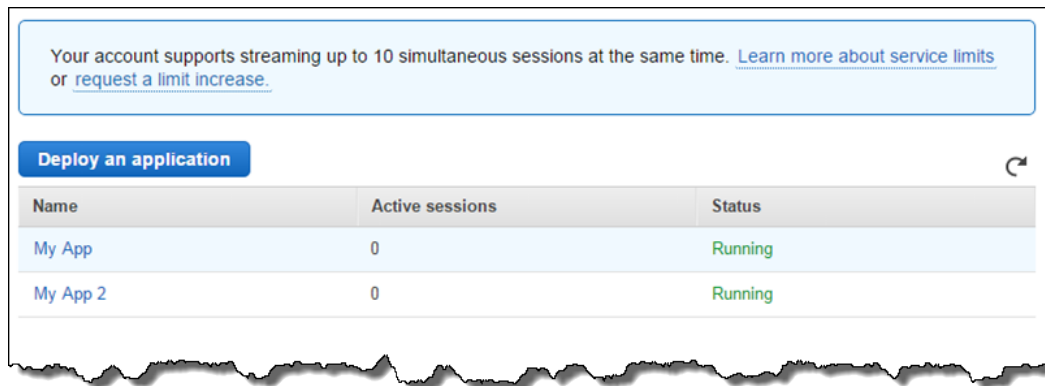
While the streaming application is being archived, the streaming application continues to stream content to current client sessions, but does not accept new client sessions. When all the existing client sessions have finished, the streaming application enters the archived state.

### To archive an application

1. In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



2. In the list of applications, click the name of the streaming application to view.

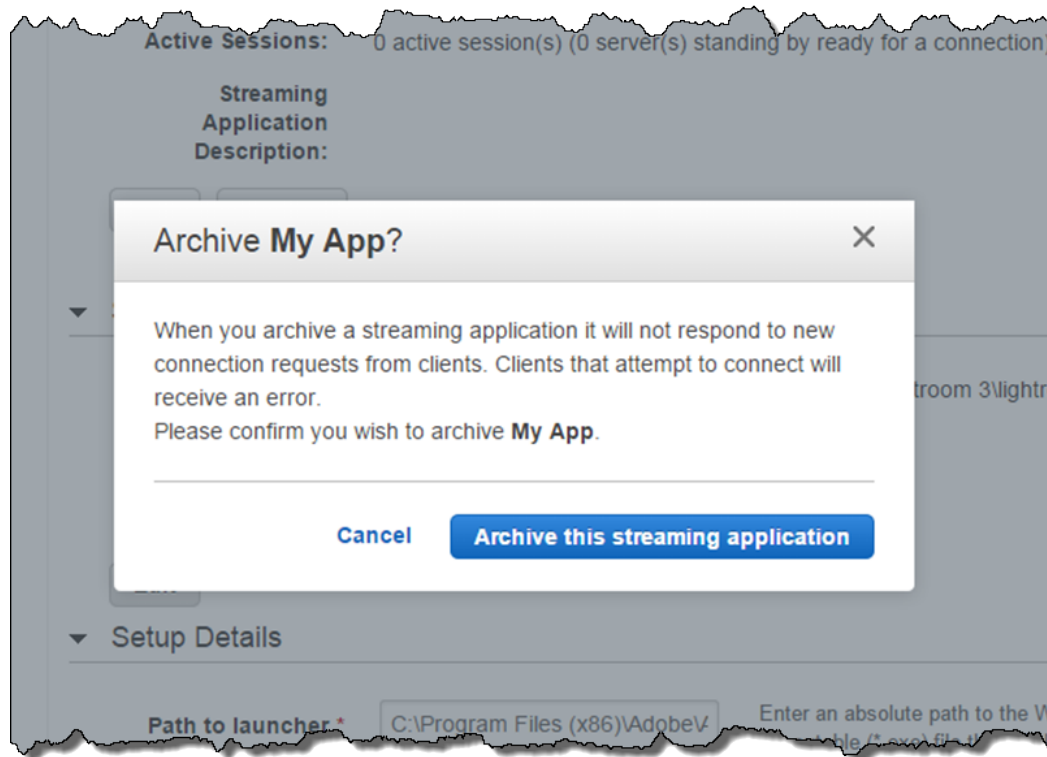


3. On the **Application Summary** page, click **Archive**.

The screenshot shows the 'My App' page in the Amazon AppStream console. At the top right, there is a link 'Back to All Streaming Applications'. A green message box states 'Your application has been deployed.' Below this, a section titled 'Show instructions for testing your application using' has a 'Chrome' dropdown menu. The instructions include: 1. Install the example client for Chrome, with a link to the Chrome Web Store. 2. In Chrome, click (or share) this AppStream quick link to connect automatically. The quick link is 'http://start.appstream.amazonaws.com/v3?testModeUrl=https://[redacted]'. A note states 'This URL is good for one streaming session and will expire 5/09/2015 at 11:07 AM (UTC-7)'. There is a 'Generate a new quick link' button. To the right is a preview of the 'Example Client' app, which has options to 'Connect via Test Connection' and 'Connect via Entitlement Service', a text input for 'Test connection URL, or IP address' containing '193.193.193.193', and a 'Connect' button. Below the instructions, the application details are shown: Streaming Application Name: My App; Application ID: b025[redacted]; Status: Running; Active Sessions: 0 active session(s) (2 server(s) standing by ready for a connection). There is a 'Streaming Application Description:' field with 'Edit' and 'Archive' buttons. At the bottom, there is a 'Setup Details' section with a right-pointing arrow.

4. In the **Archive** message box, click **Archive**.





Amazon AppStream moves the application into the archived state. This may take a few minutes.

When the application is archived, it no longer appears in the list of applications.

## Enabling Logging on a Streaming Application

When your application exhibits unusual behaviors, such as unexpected shutdowns, intermittent streaming, or poor performance, or you want to know what your streaming application is doing, you can enable logging to see what is happening.

When logging is enabled, Amazon AppStream creates a `.zip` file of all the logs that you specify and uploads that `.zip` file is then uploaded to a specified Amazon S3 bucket in your account. Once the logs are stored in Amazon S3, you can download them and see what was happening within your streaming application during the session.

Although Amazon AppStream only upload logs after a session terminates, log creation during a session can adversely affect the streaming experience. Balance the need for logging events with the effect on the streaming experience by enabling logging.

### Note

Amazon AppStream does not encrypt the log files by default. If you want encrypted logs, encrypt them when they are generated (client side encryption) or on the Amazon S3 bucket (server side encryption).

## AppStream Log Names

Amazon AppStream uses this pattern to name the `.zip` file:

```
<bucketName>/AppStream/<region>/<Application ID>/yyyy-mm-dd/<log file name>.zip
```

## Default Amazon AppStream Logs

By default, Amazon AppStream saves the following logs:

- A file called `launch.txt.failed` with the output if Amazon AppStream fails to start the streaming application.
- [Minidump files](#) (`.dmp`)
- Standard error stream (`launch.txt.stderr`)
- Standard output stream (`launch.txt.stdout`)
- Utilization metrics (`utilization.csv`) which is a file that provides operational metrics. The first row contains column headings and the following rows are comma-separated values:
  - **UTC Time**—Time in Universal Coordinated Time (UTC) when the row was created.
  - **Processor (n) %**—The percentage of use for each CPU core starting with Core 0.
  - **Memory in Use (Bytes)**—Memory that was used in bytes.
  - **Memory Available (Bytes)**—Memory that was available in bytes.
  - **Disk Read (Bytes)**—Disk read speed in bytes per second.
  - **Disk Write (Bytes)**—Disk write speed in bytes per second.
  - **GPU Utilization %**—The percentage of use for the GPU.
  - **GPU Memory Utilization %**—The percentage of GPU memory that was used.
  - **GPU Memory Total (MB)**—The total GPU memory available in the megabytes (MB).
  - **GPU Memory Used (MB)**—The amount of GPU memory used in MB.
  - **GPU Memory Free (MB)**—The amount of GPU memory available in MB.
  - **GPU Temperature (C)**—The temperature of the GPU in degrees centigrade.
  - **GPU Power Draw (W)**—The number of watts the GPU is using.
  - **GPU Power Limit (W)**—The maximum number of watts required by the GPU.

The following is an example of the metrics in this utilization log.

```
UTC Time,Processor(0) %,Processor(1) %,Processor(2) %,Processor(3) %,Memory
In Use (Bytes),Memory Available (Bytes),Disk Write (Bytes/sec),Disk Read
(Bytes/sec),GPU Utilization %,GPU Memory Utilization %,GPU Memory Total
(MB),GPU Memory Used (MB),GPU Memory Free (MB),GPU Temperature (C),GPU
Power Draw (W),GPU Power Limit (W)
2014/05/15
11:17:39,0.92,3.14,6.58,1.88,2724400196.27,14014595549.87,614818.20,103422.13,0,
1, 4095, 4063, 32, 33, 18.44, 125.00
2014/05/15
11:18:40,0.95,1.15,0.32,1.24,2745420390.40,14010372983.47,8689.31,99415.41,0,
1, 4095, 4063, 32, 33, 18.26, 125.00
2014/05/15
11:19:41,0.36,0.67,0.20,1.30,2734278997.33,14029225574.40,6994.11,18322.61,0,
1, 4095, 4063, 32, 33, 18.44, 125.00
2014/05/15
11:20:42,0.08,0.69,0.10,0.97,2724477064.53,14033759027.20,27142.17,14072.01,0,
1, 4095, 4063, 32, 33, 18.54, 125.00
2014/05/15
11:21:43,0.18,0.27,0.10,1.42,2719389627.73,14038990438.40,40446.51,203.51,0,
1, 4095, 4063, 32, 33, 18.53, 125.00
```

```
2014/05/15
11:22:44,0.13,0.44,0.12,0.87,2720666555.73,14039756800.00,43574.68,1696.60,0,
1, 4095, 4063, 32, 32, 18.67, 125.00
2014/05/15
11:23:45,0.18,0.44,0.24,0.92,2718720887.47,14040533674.67,44824.72,271.31,0,
1, 4095, 4063, 32, 32, 18.43, 125.00
2014/05/15
11:24:46,0.30,0.50,0.14,1.73,2707566796.80,14053706888.53,72334.31,209776.90,0,
1, 4095, 4063, 32, 32, 18.21, 125.00
2014/05/15
11:25:46,0.34,0.44,0.14,1.52,2654716040.53,14106968064.00,43219.86,1479.45,0,
1, 4095, 4063, 32, 33, 18.41, 125.00
2014/05/15
11:26:47,0.05,0.88,0.16,1.08,2655204010.67,14107344554.67,43875.24,0.00,0,
1, 4095, 4063, 32, 32, 18.31, 125.00
2014/05/15
11:27:48,0.38,0.79,0.16,1.25,2653159219.20,14107987626.67,40567.09,0.00,0,
1, 4095, 4063, 32, 33, 18.23, 125.00
2014/05/15
11:28:49,0.17,0.59,0.09,1.32,2650824772.27,14108805666.13,43111.49,0.00,0,
1, 4095, 4063, 32, 33, 18.20, 125.00
2014/05/15
11:29:50,0.16,0.45,0.07,0.76,2651427157.33,14109135803.73,43341.33,0.00,0,
1, 4095, 4063, 32, 33, 18.33, 125.00
2014/05/15
11:30:51,0.05,0.83,0.11,0.92,2650787703.47,14109916501.33,44690.80,0.00,0,
1, 4095, 4063, 32, 33, 18.30, 125.00
2014/05/15
11:31:52,0.13,0.64,0.29,0.79,2651821602.13,14110050781.87,44109.33,0.00,0,
0, 4095, 4063, 32, 33, 18.18, 125.00
2014/05/15
11:32:52,0.14,0.99,0.44,1.34,2655279445.33,14108282675.20,56575.66,2570.57,0,
0, 4095, 4063, 32, 32, 17.78, 125.00
```

## Custom Amazon AppStream Logs

In addition to the above files, Amazon AppStream also collects logs located in directories that you specify. To specify custom files or directories simply include that information during the create application process or by updating the metadata of your application.

If you want Amazon AppStream to create the bucket, the new bucket name will use the following naming convention:

```
AppStream-<region>-<Account ID>
```

If you want to use your own bucket, you must allow Amazon AppStream to use the `PutObject` method. To allow this method, use a bucket policy similar to the following:

```
{
  "Version": "2008-10-17",
  "Id": "Policy1396472828471",
  "Statement": [
    {
      "Sid": "Stmnt1396472820469",
      "Effect": "Allow",
      "Principal": {"AWS": "arn:aws:iam::990116983315:root"},
      "Action": ["s3:PutObject"],
      "Resource": "arn:aws:s3:::your_bucket_name/*"
```

```
}  
  ]  
}
```

For more information about modifying the Amazon S3 bucket policy, see [Bucket Policy Examples](#) in the Amazon S3 Developer Guide.

You can also specify log files from other directories by filling the text box with the paths to directories that contain the log files or the path and filename of the log. Separate each path with a semi-colon (;). The paths and files must meet the following requirements:

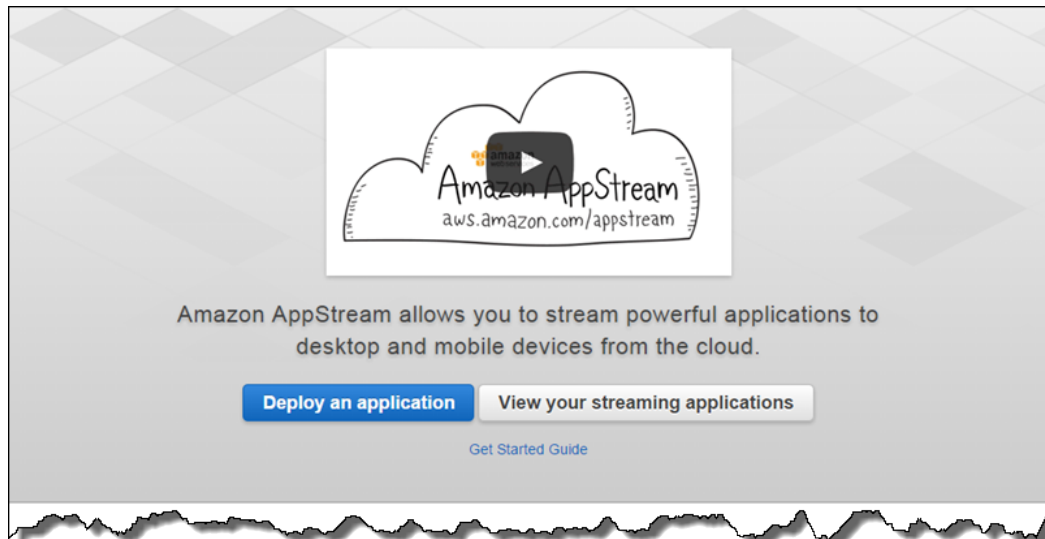
- Log files must be located in the `C:\` directory.
- Log paths must be fully qualified paths. Do not use relative paths. You can use wildcards.
- Log paths must be less than the path length limits. See [Naming Files, Paths, and Namespaces](#).
- Log file names cannot contain Windows reserved characters. See [Naming Conventions](#).
- Your application must have read access to the paths.

#### Note

The total size of logs in the `.zip` file is subject to the Amazon S3 key size limits.

### Enabling Amazon AppStream Logging through The Console

1. Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.
2. In the [Amazon AppStream console](#), click **View your streaming applications**. This button appears only if you have added applications to Amazon AppStream.



3. In the list of applications, click the name of the streaming application to view.

Your account supports streaming up to 10 simultaneous sessions at the same time. [Learn more about service limits](#) or [request a limit increase](#).

**Deploy an application**


Name	Active sessions	Status
My App	0	Running
My App 2	0	Running

The **Streaming Application Summary** page displays information about the streaming application.

My App [Back to All Streaming Applications](#)

✓ Your application has been deployed.

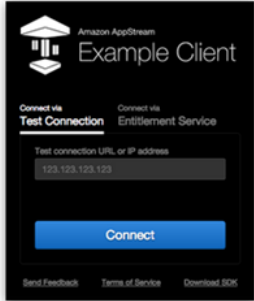
Show instructions for testing your application using **Chrome**

- Install the example client for Chrome
 
- In Chrome, click (or share) this AppStream quick link to connect automatically. It will work on Chrome browsers, iOS and Android devices.
 

<http://start.appstream.amazonaws.com/v3?testModeUri=https://123.123.123.123>

*This URL is good for one streaming session and will expire 5/09/2015 at 11:07 AM (UTC-7).*

[Generate a new quick link](#)



**Streaming Application Name:** My App

**Application ID:** b025

**Status:** Running

**Active Sessions:** 0 active session(s) (2 server(s) standing by ready for a connection)

**Streaming Application Description:**

[Edit](#) [Archive](#)

▶ Setup Details

4. On the **Streaming Application Summary** page, open **Log Details**.
5. Under **Log Details**, click **Edit**.
6. Select **Yes, save application logs**.
7. (Optional) Use the text box that appears to specify other paths or log files to include in the `.zip` file. Each time you fill in a text box, another text box appears so that you can specify other paths or logs.
8. To have Amazon AppStream send your logs to the default Amazon S3 bucket, click **Create a default bucket**. To use one of your existing Amazon S3 buckets, click the down arrow next to **Create a default bucket** and select one of your buckets.
9. Click **Save**.

## Enabling Amazon AppStream Logging Programmatically

You can enable logging programmatically when you add your streaming application to Amazon AppStream or update the metadata for an existing streaming application. In either case, use one of the methods to provide the relevant data in the `applicationManifest` input field.

### To enable logging when creating a new streaming application:

1. Access the root by calling `/`.
2. Follow the [Applications \(p. 222\)](#) link to get a list of applications.
3. Follow the [application:create \(p. 229\)](#) link to create the application.
4. Fill in the necessary information in the `applicationManifest` input field.

### To enable logging on an existing streaming application:

1. Access the root by calling `/`.
2. Follow the [Applications \(p. 222\)](#) link to get a list of applications.
3. Follow the [application:by-id \(p. 229\)](#) link to get the proper application representation.
4. Follow the [application:update \(p. 231\)](#) link to update the streaming application.
5. Fill in the necessary information in the `applicationManifest` input field.

## Increasing Your Amazon AppStream Service Limits

Your streaming application has a service limit of up to five concurrent streaming sessions:

- Up to two concurrent streaming application deployments that use the interactive wizard.
- Up to three streaming applications in the **Building**, **Active**, and **Error** states. For more information about these states, see [Amazon AppStream Application Lifecycle \(p. 7\)](#).

This means that your streaming application can stream to a maximum of five users at any given time. New AWS accounts that have not previously used the Amazon AppStream service may have a lower limit for the number of simultaneous streaming sessions. If you need more simultaneous connections, you can request a service limit increase by starting a new case at the [Support Center](#).

Before contacting the Support Center, you should gather the following information:

- The number of simultaneous sessions you need
- Expected date on which you need your new limit.
- How many months the limit needs to be in effect.
- A description of your use case.

### To request a service limit increase

1. Go to the [Support Center](#) and click **Open a new case**.
2. Select **Service Limit increase**. The form changes after you make this selection.



The screenshot shows the AWS Support Center interface for opening a new case. The breadcrumb trail is "Home > Open a new case". Under the "Regarding" section, "Service Limit Increase" is selected. The "Limit Type" is set to "AppStream". The form includes fields for "Expected launch date", "Peak number of simultaneous users", "Sector/industry" (set to "-- select --"), and "Expected Lifetime (months)". A large text area is provided for the "Use Case Description". Below this is the "Your Contact Information" section, which is pre-filled with: Name: John Doe; CC: janedoe@example.com, richardroe@example.com; Company Name: Example Corp.; Account: 1111-2222-3333; Account Email: johndoe@example.com. At the bottom, there is a "Please select a contact method:" section with a "Web" button. A note at the very bottom states: "Send us an e-mail and we will get back to you within 1 business day."

3. For **Regarding**, click **Service Limit Increase**.
4. For **Limit Type**, click **AppStream**.
5. Fill in all of the required options in the form and then click **Web**.

# Managing Your Users

---

To control who can connect to your streaming application, you use an *entitlement service*. An entitlement service is a web service that authenticates and authorizes users to connect to your streaming application.

Amazon AppStream has an example entitlement service that you can deploy to use for testing. For more information on deploying the example entitlement service, see [Amazon AppStream Sample Entitlement Service \(p. 197\)](#). You can download the source code from [Getting Started with Amazon AppStream \(p. 13\)](#).



# Building a Client Application

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The client renders the video and audio stream from the application on a device. The client also sends the input on the device to the application. This section provides guidelines on building clients for the different platforms. The Amazon AppStream SDK includes both pre-compiled clients and sample code that you can compile into a client. This section has excerpts from those samples.

## Topics

- [Design Considerations for Your Clients \(p. 73\)](#)
- [Building a Client for Android \(p. 73\)](#)
- [Building a Chrome App \(p. 81\)](#)
- [Building a Client for iOS \(p. 82\)](#)
- [Building a Client for OS X \(p. 94\)](#)
- [Building a Client for Windows \(p. 105\)](#)
- [Codec and Open Source Licensing \(p. 114\)](#)
- [Amazon AppStream Client Application License and Notices \(p. 115\)](#)

## Design Considerations for Your Clients

When creating your client, take into account the following:

- **Resolution differences between the application and the device.** Your application may be designed for an resolution that is different from the resolution of your client. Consider how you will deal with that discrepancy. the resolution difference is especially important if the client will send inputs at a high precision to the application. An example of high precision input is if you are editing bitmap graphics at the pixel level.
- **Applications can have more mouse events that the client has input events.** Amazon AppStream interprets events from the client as key or mouse events. However, the number of device input events are less than available mouse events. If your application handles mouse events that do not have corresponding device events, you will need to design for those discrepancies.

## Building a Client for Android

The Amazon AppStream SDK provides libraries that you build into your client to receive and decode video and audio from the application and send device inputs and raw inputs to the application.

The following object classes are provided by the client libraries in the Amazon AppStream SDK.

Class	Description
AppStreamInterface	This class manages client sessions between clients and applications.
ConnectDialogFragment	This class creates sessions between clients and applications.
DesQuery	This class is for use with the entitlement service.
ErrorDialogFragment	This class is to display messages.
GL2JNIView	This class is for the video in the client.
SampleClientActivity	This class is for the client interface.

Your client implements and populate the following structures in order to receive session and application events.

Interface	Description
ConnectDialogListener	Receives callbacks from a client.
DesQueryListener	Receives callbacks from the entitlement service

## Lifecycle of a Client for Android

Your client communicates with the application on Amazon AppStream through libraries of the Amazon AppStream SDK.

The lifecycle of a client for Android is as follows:

1. **Request authorization from the entitlement service to connect to the application.** The entitlement service will return the URL to connect to your application.
2. **Connect to the application.** The object manages the session between the client and the application.
3. **Send client inputs to the application.**
4. **Close the client.**

## Building the Example Client for Android

The Amazon AppStream SDK contains source code that you can build into an example client file. To learn how to build the source code, see the `\doc` directory.

## Choosing a Color Subsampling Rate

Amazon AppStream streams the video at the YUV420 color subsampling rate to client applications. If your streaming application, client application and device support YUV444, you can set your client application to display the video at YUV444. The example client application in Amazon AppStream SDK is configured to accept and render a stream in the YUV444 color subsampling rate.

When the client application connects to the streaming application, Amazon AppStream compares the color subsampling options available on the client application with the options advertised on the streaming application. Amazon AppStream then selects the highest color resolution supported by both the client application and streaming application. Amazon AppStream then calls the

`XStxIClientListener2FcnSetConfiguration` callback function that the client application supplied and passes the structure with the `XStxChromaSampling` setting.

The following excerpt from `AndroidVideoDecoder.cpp` illustrates this step. This file is in the `<SDK_dir>\example_src\client\src\android\jni` directory.

```
/**
 * Provide Chroma sampling capability.
 */
bool AndroidVideoDecoder::isChromaSamplingSupported(XStxChromaSampling
chromaSampling)
{
    // If we have hardware, then ask the hardware whether we have
    XSTX_H264_PROFILE_HIGH444.
    // If not, then we fall back to 420.
    if (androidHWDecodeAvailable() && (androidGetProfile()!
=XSTX_H264_PROFILE_HIGH444))
    {
        return chromaSampling == XSTX_CHROMA_SAMPLING_YUV420;
    }
    else
    {
        return chromaSampling == XSTX_CHROMA_SAMPLING_YUV420
            || chromaSampling == XSTX_CHROMA_SAMPLING_YUV444;
    }
}
```

The following excerpt from `VideoPipeline.cpp` illustrates this step. This file is in the `<SDK_dir>\example_src\client\src\android\jni` directory.

```
decoderCapabilities->mProfile = XSTX_H264_PROFILE_HIGH444;
```

## Getting Authorization to Connect to Your Application

The first activity in your client is to get the Entitlement URL from the endpoint of the entitlement service. The entitlement service needs information in order to provide the Entitlement URL.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `makeQuery` method of `DesQuery.java`.

```
public void makeQuery(String address, final String appid, final String
userid) {

    if (!address.startsWith("http"))
    {
        address = "http://" + address;
    }

    if (!address.endsWith("/"))
    {
        address += "/";
    }

    // if there's no path, add api/entitlements/
    if (!address.matches("http[s]?://.+/.+"))
```

```
{
    address += "api/entitlements/";
}

final String cleanAddress = address;

Thread httpThread = new Thread() {

@Override
public void run() {
    HttpParams httpParameters = new BasicHttpParams();

    // timeout for a connection in ms
    HttpConnectionParams.setConnectionTimeout(httpParameters, 1200);

    // timeout when waiting for data
    HttpConnectionParams.setSoTimeout(httpParameters, 1500);

    HttpClient client = new DefaultHttpClient();
    HttpPost request = new HttpPost();
    String queryURL = cleanAddress+appid;
    try {
        request.setURI(new URI(queryURL));
    }

    catch (URISyntaxException e) {

        sendError("Either address or appid isn't in the correct format.
Generated URL:"+queryURL+" Error:"+e.getLocalizedMessage());
        return;
    }

request.setHeader("Authorization", "Username"+userid );
    request.setHeader("Content-Type", "application/x-www-form-urlencoded" );

    List<NameValuePair> nameValuePairs = new ArrayList<NameValuePair>(1);
    nameValuePairs.add(new BasicNameValuePair("terminatePrevious",
"true"));

    String entitlementResult = null;
    try {
        request.setEntity(new UrlEncodedFormEntity(nameValuePairs));
        HttpResponse response = client.execute(request);
        if (response.getStatusLine().getStatusCode()<200 ||
response.getStatusLine().getStatusCode()>201)
        {
            if (response.getStatusLine().getStatusCode()==503) {
                sendError("All of our streaming servers are currently in use.
Please try again in a few minutes. [503]");
            } else if (response.getStatusLine().getStatusCode()==404) {
                sendError("The link to the streaming server has expired. [404]");
            } else {
                sendError("Query failed with response: "+response.getStatusLine());
            }
        }
        return;
    }

    BufferedReader result = new BufferedReader( new
InputStreamReader( response.getEntity().getContent()
```

```
        )
    );

    final String url = result.readLine().trim();
    Log.v(TAG, "Resulting URL: "+url);
    result.close();

    HttpGet entitlementRequest = new HttpGet(url);
    response = client.execute(entitlementRequest);

    result = new BufferedReader(new
InputStreamReader( response.getEntity().getContent() ) );

    StringBuilder buffer = new StringBuilder(1024);

    char[] charBuf = new char[400];
    while (result.read(charBuf, 0, 400) > 0)
    {
        buffer.append(charBuf);
    }

    entitlementResult = buffer.toString();

    JSONObject object = (JSONObject) new
JSONTokener(entitlementResult).nextValue();
    final String sessionId = object.optString("sessionId");
    final String ec2Host = object.optString("ec2Host");

    if (sessionId==null || ec2Host==null)
    {
        final String message = object.optString("message");
        if (message!=null)
        {
            sendError("Entitlement query failed with response:
"+message+"["+response.getStatusLine()+"]");
            return;
        }
        sendError("Error parsing entitlement result:
"+entitlementResult);
        return;
    }

    mActivity.runOnUiThread(new Runnable(){

@Override
    public void run() {
        String url = String.format(Locale.US, "%s:80?sessionId=
%s", ec2Host, sessionId);

        Log.v(TAG, "Sending host url "+url);
        mListener.onDesQuerySuccess(url);
    }
});

} catch (ClientProtocolException e) {
    sendError("Protocol Exception: "+e.getLocalizedMessage());

} catch (IOException e) {
    sendError("Problem With Connection: "+e.getLocalizedMessage());
```

```
    } catch (JSONException e) {
        sendError("Error reading entitlement result:
"+e.getMessage()+" Result: "+entitlementResult);
    }
};

    httpThread.start();
}
```

The function is successful when the entitlement service calls a callback function with the Entitlement URL to start the session with the application.

The following excerpt from the example client in the Amazon AppStream SDK illustrates the callback function is called to connect the client to the application. The excerpt is from the `onDesQuerySuccess` method of `SampleClientActivity.java`.

```
public void onDesQuerySuccess(String address) {
    AppStreamInterface.connect(address);
    AppStreamInterface.newFrame();
}
```

## Sending Your Client Inputs to Your Application

The client sends inputs to the application through several methods, depending on the input type.

The following excerpt from the example client in the Amazon AppStream SDK illustrates a method that sends motion inputs to the application. The excerpt is from the `dispatchGenericMotionEvent` method in `SampleClientActivity.java`.

```
public boolean dispatchGenericMotionEvent (MotionEvent event) {
    if (event.getSource()==InputDevice.SOURCE_MOUSE)
    {
        event.getPointerCoords(0, mCoordHolder);
        switch (event.getAction())
        {
            case MotionEvent.ACTION_HOVER_MOVE :
                AppStreamInterface.mouseEvent((int)mCoordHolder.x,(int)mCoordHolder.y,
0);    break;

            default:
                return super.dispatchGenericMotionEvent(event);
        }
        return true;
    }
    else if (event.getSource()==InputDevice.SOURCE_JOYSTICK
        && event.getAction() == MotionEvent.ACTION_MOVE) {
        Log.v(TAG,"Joystick event:"+event.toString());
        /// @todo: Handle motion event
        return true;
    }

    return super.dispatchGenericMotionEvent(event);
}
```

The following excerpt from the example client in the Amazon AppStream SDK illustrates a method that sends touch inputs to the application. The excerpt is from the `dispatchTouchEvent` method in `SampleClientActivity.java`.

```
public boolean dispatchTouchEvent (MotionEvent event) {

    if (mScaleGestureDetector.onTouchEvent(event))
    {
        if (mScaleGestureDetector.isInProgress())
            return true;
    }

    int flags = 0;
    if (event.getSource()==InputDevice.SOURCE_TOUCHSCREEN)
    {
        flags = AppStreamInterface.CET_TOUCH_FLAG ;
    }

    event.getPointerCoords(0, mCoordHolder);
    switch (event.getAction())
    {
        case MotionEvent.ACTION_MOVE :
            AppStreamInterface.mouseEvent((int)mCoordHolder.x,
(int)mCoordHolder.y, flags); break;
        case MotionEvent.ACTION_DOWN :
            AppStreamInterface.mouseEvent((int)mCoordHolder.x,
(int)mCoordHolder.y, AppStreamInterface.CET_MOUSE_1_DOWN|flags); break;
        case MotionEvent.ACTION_UP :
            AppStreamInterface.mouseEvent((int)mCoordHolder.x,
(int)mCoordHolder.y, AppStreamInterface.CET_MOUSE_1_UP|flags);
            AppStreamInterface.mouseEvent((int)-1000,(int)-1000, flags);
            break;

        default:
            return super.dispatchGenericMotionEvent(event);
    }
    return super.dispatchTouchEvent(event);
}
```

The following excerpt from the example client in the Amazon AppStream SDK illustrates methods that sends key inputs to the application. The excerpt is from `SampleClientActivity.java`.

```
private void onKey(KeyEvent msg, boolean down)
{
    int keyCode =msg.getKeyCode();
    switch (keyCode)
    {
        case KeyEvent.KEYCODE_DPAD_RIGHT :
            AppStreamInterface.keyPress(0x27,down); break;
        case KeyEvent.KEYCODE_DPAD_LEFT :
            AppStreamInterface.keyPress(0x25,down); break;
        case KeyEvent.KEYCODE_DPAD_UP :
            AppStreamInterface.keyPress(0x26,down); break;
        case KeyEvent.KEYCODE_DPAD_DOWN :
            AppStreamInterface.keyPress(0x28,down); break;
        case KeyEvent.KEYCODE_FORWARD_DEL:
    }
```

```
        AppStreamInterface.keyPress(0x2E,down); break;
    case KeyEvent.KEYCODE_DEL:
        AppStreamInterface.keyPress(0x08,down); break;
    case KeyEvent.KEYCODE_ALT_LEFT:
        AppStreamInterface.keyPress(0x12,down);
        AppStreamInterface.keyPress(0xA4,down); break;
    case KeyEvent.KEYCODE_ALT_RIGHT:
        AppStreamInterface.keyPress(0x12,down);
        AppStreamInterface.keyPress(0xA5,down); break;
    case KeyEvent.KEYCODE_CTRL_LEFT:
        AppStreamInterface.keyPress(0x11,down);
        AppStreamInterface.keyPress(0xA2,down); break;
    case KeyEvent.KEYCODE_CTRL_RIGHT:
        AppStreamInterface.keyPress(0x11,down);
        AppStreamInterface.keyPress(0xA3,down); break;
    case KeyEvent.KEYCODE_SHIFT_LEFT:
        AppStreamInterface.keyPress(0x10,down);
        AppStreamInterface.keyPress(0xA0,down); break;
    case KeyEvent.KEYCODE_SHIFT_RIGHT:
        AppStreamInterface.keyPress(0x10,down);
        AppStreamInterface.keyPress(0xA1,down); break;
    case KeyEvent.KEYCODE_APOSTROPHE:
        AppStreamInterface.keyPress('\'',down); break;
    case KeyEvent.KEYCODE_AT:
        AppStreamInterface.keyPress('@',down); break;
    case KeyEvent.KEYCODE_ENTER:
        AppStreamInterface.keyPress(0x0D,down); break;
    case KeyEvent.KEYCODE_BREAK:
        AppStreamInterface.keyPress(0x03,down); break;
    case KeyEvent.KEYCODE_VOLUME_UP:
        AppStreamInterface.keyPress(0xAF,down); break;
    case KeyEvent.KEYCODE_VOLUME_DOWN:
        AppStreamInterface.keyPress(0xAE,down); break;
    case KeyEvent.KEYCODE_MEDIA_NEXT:
        AppStreamInterface.keyPress(0xB0,down); break;
    case KeyEvent.KEYCODE_MEDIA_PREVIOUS:
        AppStreamInterface.keyPress(0xB1,down); break;
    case KeyEvent.KEYCODE_MEDIA_STOP:
        AppStreamInterface.keyPress(0xB2,down); break;
    case KeyEvent.KEYCODE_MEDIA_PLAY:
        AppStreamInterface.keyPress(0xFA,down); break;
    case KeyEvent.KEYCODE_MEDIA_PLAY_PAUSE:
        AppStreamInterface.keyPress(0xB3,down); break;
    case KeyEvent.KEYCODE_ESCAPE:
    case KeyEvent.KEYCODE_BACK:
        AppStreamInterface.keyPress(0x1b,down); break;

    default:
        {
            String key = new
String(Character.toString((char)msg.getUnicodeChar()));

            keyCode = key.toUpperCase(Locale.US).codePointAt(0);
            AppStreamInterface.keyPress(keyCode,down);
        }
    }
}

@Override
```



```
public boolean onKeyDown(int keyCode, KeyEvent msg) {
    onKey(msg, true);
    return super.onKeyDown(keyCode, msg);
}

@Override
public boolean onKeyUp(int keyCode, KeyEvent msg) {
    onKey(msg, false);
    return super.onKeyUp(keyCode, msg);
}
```

## Building a Chrome App

The Amazon AppStream Chrome App SDK contains the files for the example Chrome app. You can modify these files to create and publish your own Chrome app. This section assumes you are familiar with creating and publish a Chrome app. If this is your first time creating and publishing your own Chrome app, the following topics in the Chrome developer site will help you get started:

[Create Your First App](https://developer.chrome.com/apps/first_app) at [https://developer.chrome.com/apps/first\\_app](https://developer.chrome.com/apps/first_app) is a step-by-step tutorial on creating your first Chrome app.

[Publish Your App](https://developer.chrome.com/apps/publish_app) at [https://developer.chrome.com/apps/publish\\_app](https://developer.chrome.com/apps/publish_app) explains how to publish your app to the Chrome Web Store.

The `<SDK_dir>\chrome_app` directory in the Amazon AppStream Chrome App SDK contains the following directories and files:

Directory or File	Description
css	Directory that contains the .css files required by the HTML files.
js	Directory that contains the JavaScript files required by the HTML files.
media	Directory that contains the graphic files required by the HTML files.
AppStreamClient.nmf	The native client manifest file that specifies the location of the portable native client file.
AppStreamClient.peexe	The native client file that communicates between the Chrome app and the streaming application.
manifest.json	The manifest file that is required by the Chrome app.
window.html	The HTML file that displays the client.

## Lifecycle of a Chrome App

The lifecycle of the Chrome app is described at [App lifecycle at a glance](https://developer.chrome.com/apps/app_architecture#lifecycle) at [https://developer.chrome.com/apps/app\\_architecture#lifecycle](https://developer.chrome.com/apps/app_architecture#lifecycle) in the Chrome Developer site.

## Modifying the Example Chrome App

The example Chrome app in the `<SDK_dir>\chrome_app` directory of the Amazon AppStream Chrome App SDK is composed of `.html`, `.css`, and JavaScript files. You can modify these files, just like any other web files.

## Choosing a Color Subsampling Rate

Amazon AppStream streams the video at the YUV420 color subsampling rate to client apps. If your streaming application, Google Chrome browser, or Chromebook support YUV444, then your Chrome app will display the video at YUV444. The example Chrome app in the Amazon AppStream Chrome App SDK is configured to accept and render a stream in the YUV444 color subsampling rate.

## Building a Client for iOS

The Amazon AppStream SDK provides client libraries that you build into your client to receive and decode video and audio from the application and send device inputs and raw inputs to the application.

The following object classes are provided by the client libraries in the Amazon AppStream SDK.

Class	Description
XStxClientLibrary	The top level object of the client libraries. Your client uses this object to ensure that it is calling into the version of the libraries it was compiled against and to create the <code>XStxClient</code> object.
XStxClient	This object manages client sessions and sends events to your application when Amazon AppStream assigns your application a client session or terminates a client session.

Your client implements and populate the following structures in order to receive session and application events.

Interface	Description
XStxClientListener	Receives callbacks from a client.
XStxIVideoDecoder	Receives and decodes the video frame.
XStxIVideoRenderer	Renders the video frame.
XStxIRawVideoFrameAllocator	Receives and recycles the video frame.
XStxIAudioDecoder	Receives and decodes the audio frame.
XStxIAudioRenderer	Renders the audio frame.
XStxIRawAudioFrameAllocator	Receives and recycles the audio frame.

## Lifecycle of a Client for iOS

Your client communicates with the application on Amazon AppStream through libraries of the Amazon AppStream SDK.

The lifecycle of a client is as follows:

1. **Create the `XStxClientLibraryHandle` object by calling the `XStxClientLibraryCreate` function to return a `clientLibraryHandle`.** The object interacts with the client side portion of the API through the `clientLibraryHandle`.
2. **Create the `XStxClient` object by calling the `XStxClientCreate` function to return a `XStxClientHandle` client handle.** The object manages the session between the client and the application.
3. **Instantiate and populate the `XStxIClientListener` structure.** This object responds to the callback functions from the application when a session is established between the client and the application. After populating the listener structure, call the `XStxClientSetListener` function with the client handle and a pointer to the `XStxIClientListener` structure.
4. **Initialize a video module to get, decode, and render the video frames.** To initialize this module, the client has to instantiate the following structures:
  - `XStxIVideoDecoder` Gets and decodes the video frame.
  - `XStxIVideoRenderer` Renders the video frame.
  - `XStxIRawVideoFrameAllocator` Gets and recycles the video frame.
5. **Initialize an audio module to get, decode, and render the audio frames.** To initialize this module, the client has to instantiate the following structures:
  - `XStxIAudioDecoder` Gets and decodes the audio frame.
  - `XStxIAudioRenderer` Renders the audio frame.
  - `XStxIRawAudioFrameAllocator` Gets and recycles the audio frame.
6. **Configure a session between the client and application.** Call the `XStxClientSetEntitlementUrl` function with the endpoint of the entitlement service to configure this session.
7. **Call the `xStxClientStart` function to start the session.** Once the session is established, the `XStxClient` object will invoke the `XStxIClientListenerFcnClientReady` function on the `XStxIClientListener` structure. You can then call the `xStxClientLibraryRecycle` function to recycle the client library handle.
8. **The client sends user inputs to the application**
9. **The client closes the session.**

## Building the Example Client for iOS

The Amazon AppStream SDK contains source code that you can build into a example client file. To learn how to build the source code, see the `\doc` directory.

### Creating Your Client

To create a client, create an `XStxClientLibraryHandle` object by using the `XStxClientLibraryCreate` function. The `XStxClientLibraryHandle` object is the top level object that you will use to interact with the libraries you will use to connect to sessions, render the audio and video, and send inputs to the application.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `initXStxClient` function of `AppStreamSampleClientViewController.m`.

```
-(XStxResult) initXStxClient
{
```

```
XStxResult createResult = XSTX_RESULT_OK;

// create Singleton of client library handle
createResult = XStxClientLibraryCreate(XSTX_CLIENT_API_VERSION_MAJOR,
                                       XSTX_CLIENT_API_VERSION_MINOR,
                                       &mClientLibraryHandle);

if (createResult != XSTX_RESULT_OK)
{
    [self printResult:createResult withMessage:@"XStxClientLibraryCreate
failed"];
    return createResult;
}

return XSTX_RESULT_OK;
}
```

The function creates a client library handle (`clientLibraryHandle`) that the client will use to create a client object. The client then creates a client object by calling the `XStxClientCreate(mClientLibraryHandle)` function with the client library handle. The function returns a handle to the client.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `connectXStxClient` function of `AppStreamSampleClientViewController.m`.

```
// Create a XStx Client instance
result = XStxClientCreate(mClientLibraryHandle, &mClientHandle);
if (result != XSTX_RESULT_OK)
{
    [self printResult:result withMessage:@"XStxClientCreate failed"];
    return;
}
```

The client object needs a structure to respond to the callback functions from the application. The client creates and populates this structure.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `H264ToYuv::init` function of `H264toYuv.cpp`.

```
/** initialize */
XStxResult H264ToYuv::init()
{
    AvHelper::initialize();

    AVCodec *codec = avcodec_find_decoder(CODEC_ID_H264);
    if(NULL == codec)
    {
        return XSTX_RESULT_AUDIO_DECODER_NULL;
    }

    mCodecContext = avcodec_alloc_context3(codec);
    if(NULL == mCodecContext)
    {
```

```
        return XSTX_RESULT_VIDEO_DECODING_ERROR;
    }

    mCodecContext->codec_type      = AVMEDIA_TYPE_VIDEO;
    mCodecContext->codec_id        = CODEC_ID_H264;
    mCodecContext->pix_fmt         = PIX_FMT_YUV420P;

    if(avcodec_open2(mCodecContext, codec, NULL) < 0)
    {
        return XSTX_RESULT_VIDEO_DECODING_ERROR;
    }

    av_init_packet(&mAvPacket);

    return XSTX_RESULT_OK;
}
```

After populating the structure, call a function to configure a listener for callback functions.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `clientReady` function of `AppStreamSampleClientViewController.m`.

```
// start a client listener
if ((result = XStxClientSetListener(mClientHandle, &mClientListener))
    != XSTX_RESULT_OK)
{
    [self printResult:result withMessage:@"XStxClientSetListener failed"];
    return;
}
```

The client uses structures to get, render, and decode video and audio frames. The next step is to create and populate these structures. The example client instantiates a class to create and populate the structures.

To handle a video frame, the client create and populate the following structures defined in `VideoModule.h`:

- **XStxIVideoDecoder**. Used to get and decode a video frame.
- **XStxIVideoRenderer**. Used to render a video frame.
- **XStxIRawVideoFrameAllocator**. Used to get and recycle a video frame.

The following excerpt from the example client in the Amazon AppStream SDK illustrates populating the structures for video. The excerpt is from `VideoModule.m`.

```
bool VideoModule::initialize(XStxClientHandle mClientHandle,
                             VideoDecoder* decoder, GLKView & rw)
{
    // initialize frame allocator

    if(decoder == nil)
    {
        return false;
    }
}
```

```

mDecoder = decoder;

mStxFrameAllocator.mInitFcn = &allocatorInit;
mStxFrameAllocator.mInitCtx = this;
mStxFrameAllocator.mGetVideoFrameBufferFcn = &allocatorGetFrame;
mStxFrameAllocator.mGetVideoFrameBufferCtx = this;
mStxFrameAllocator.mRecycleVideoFrameBufferFcn = &allocatorRecycleFrame;
mStxFrameAllocator.mRecycleVideoFrameBufferCtx = this;
mStxFrameAllocator.mSize = sizeof(mStxFrameAllocator);
if (XStxClientSetVideoFrameAllocator(mClientHandle, &mStxFrameAllocator)
    != XSTX_RESULT_OK)
{
    printf("Failed to SetVideoFrameAllocator.\n");
    return false;
}

mRenderer = &rw;

mStxRenderer.mRenderVideoFrameFcn = &renderFrame;
mStxRenderer.mRenderVideoFrameCtx = this;
mStxRenderer.mSetMaxResolutionFcn = &rendererMaxResolution;
mStxRenderer.mSetMaxResolutionCtx = this;
mStxRenderer.mSize = sizeof(mStxRenderer);
if (XStxClientSetVideoRenderer(mClientHandle, &mStxRenderer)
    != XSTX_RESULT_OK)
{
    printf("Failed to set VideoRenderer.\n");
    return false;
}

((GLViewManager *)mRenderer.delegate).decodeType = mDecoder-
>getDecodeType();

mStxDecoder.mGetCapabilitiesCtx = mDecoder;
mStxDecoder.mGetCapabilitiesFcn = &videoDecoderGetCapabilities;
mStxDecoder.mDecodeVideoFrameFcn = &decodeFrame;
mStxDecoder.mDecodeVideoFrameCtx = mDecoder;
mStxDecoder.mStartFcn = &videoDecoderStart;
mStxDecoder.mStartCtx = mDecoder;
mStxDecoder.mSize = sizeof(mStxDecoder);
if (XStxClientSetVideoDecoder(mClientHandle, &mStxDecoder)
    != XSTX_RESULT_OK)
{
    printf("Failed to set SetVideoDecoder.\n");
    return false;
}
return true;
}

```

To handle an audio frame, the client create and populate the following structures defined in AudioModule.h:

- **XStxIAudioDecoder**. Used to get and decode an audio frame.
- **XStxIAudioRenderer**. Used to render an audio frame.
- **XStxIRawAudioFrameAllocator**. Used to get and recycle an audio frame.

The following excerpt from the example client in the Amazon AppStream SDK illustrates populating the structures for audio. The excerpt is from `AudioModule.m`.

```
/**
 * Initialize audio module
 * @param[in] clientHandle handle to XStx client
 */
bool AudioModule::initialize(XStxClientHandle clientHandle)
{
    mStxFrameAllocator.mInitFcn = &allocatorInit;
    mStxFrameAllocator.mInitCtx = this;
    mStxFrameAllocator.mGetAudioFrameBufferFcn = &allocatorGetFrame;
    mStxFrameAllocator.mGetAudioFrameBufferCtx = this;
    mStxFrameAllocator.mRecycleAudioFrameBufferFcn = &allocatorRecycleFrame;
    mStxFrameAllocator.mRecycleAudioFrameBufferCtx = this;
    mStxFrameAllocator.mSize = sizeof(mStxFrameAllocator);

    if (XStxClientSetAudioFrameAllocator(clientHandle, &mStxFrameAllocator)
        != XSTX_RESULT_OK)
    {
        printf("XStxClientSetAudioFrameAllocator() failed.\n");
        return false;
    }

    // initialize decoder
    mDecoder = new (std::nothrow) OpusToPcm();
    if (!mDecoder)
    {
        printf("Failed to create audio decoder.\n");
        return false;
    }

    mStxDecoder.mStartFcn = &decoderStart;
    mStxDecoder.mStartCtx = mDecoder;
    mStxDecoder.mDecodeAudioFrameFcn = &decoderDecodeFrame;
    mStxDecoder.mDecodeAudioFrameCtx = mDecoder;
    mStxDecoder.mSize = sizeof(mStxDecoder);
    if (XStxClientSetAudioDecoder(clientHandle, &mStxDecoder)
        != XSTX_RESULT_OK)
    {
        printf("XStxClientSetAudioDecoder() failed.\n");
        return false;
    }

    // initialize renderer
    mRenderer = new (std::nothrow) AudioRenderer(mFramePool,
        clientHandle);
    if (!mRenderer)
    {
        return false;
    }
    mStxRenderer.mStartFcn = &start;
    mStxRenderer.mStartCtx = mRenderer;
    mStxRenderer.mSize = sizeof(mStxRenderer);
    if (XStxClientSetAudioRenderer(clientHandle, &mStxRenderer)
        != XSTX_RESULT_OK)
    {
        printf("XStxClientSetAudioRenderer() failed. \n");
    }
}
```

```
        return false;
    }

    return true;
}
```

The client is now ready to configure and start a session with the application. The client configures a session by calling a function with the Entitlement URL.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `connectXStxClient` function in `AppStreamSampleClientViewController.m`.

```
if ((result = XStxClientSetEntitlementUrl(mClientHandle, [url UTF8String]))
    != XSTX_RESULT_OK)
{
    [self printResult:result withMessage:@"XStxClientSetEntitlementUrl
failed"];
    return;
}
```

The client starts a session by calling the `XStxClientStart` function.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `connectXStxClient` function in `AppStreamSampleClientViewController.m`.

```
// this method is non-blocking
// defer XStxClientLibraryRecycle call for unload methods
if ((result = XStxClientStart(mClientHandle)) != XSTX_RESULT_OK)
{
    [self printResult:result withMessage:@"XStxClientStart failed"];
    return;
}

NSString *message = [NSString stringWithFormat:@"STX client initialized.
Connecting to %@:",url];
[self printResult:result withMessage:message];

[self hideBackground];
[self setupInputs];
```

## Choosing a Color Subsampling Rate

Amazon AppStream streams the video at the YUV420 color subsampling rate to client applications. If your streaming application, client application and device support YUV444, you can set your client application to display the video at YUV444. The example client application in Amazon AppStream SDK is configured to accept and render a stream in the YUV444 color subsampling rate.

When the client application connects to the streaming application, Amazon AppStream compares the color subsampling options available on the client application with the options advertised on the streaming application. Amazon AppStream then selects the highest color resolution supported by both the client application and streaming application. Amazon AppStream then calls the `XStxIClientListener2FcnSetConfiguration` callback function that the client application supplied and passes the structure with the `XStxChromaSampling` setting.



The following excerpt from `H264ToYUV.cpp` illustrates this step. This file is in the `<SDK_dir>\example_src\client\src\apple\ios` directory.

```
bool H264ToYuv::isChromaSamplingSupported(XStxChromaSampling chromaSampling)
{
    return chromaSampling == XSTX_CHROMA_SAMPLING_YUV420
        || chromaSampling == XSTX_CHROMA_SAMPLING_YUV444;
}
```

The following excerpt from `VideoPipeline.cpp` illustrates this step. This file is in the `<SDK_dir>\example_src\client\src\apple\ios` directory.

```
decoderCapabilities->mProfile = XSTX_H264_PROFILE_HIGH444;
```

## Sending Your Client Inputs to the Application

The client can send key, and touch inputs to the application.

The following excerpt from the example client in the Amazon AppStream SDK illustrates how keyboard events are handled. The excerpt is from the `setupInputs` function of `AppStreamSampleClientViewController.m`.

```
-(void) setupInputs
{
    // KEYBOARD EVENTS -- pass through iOS key presses

    CGFloat y = 30.0f;

    // add a button for keyboard input
    UIButton *kbutton = [UIButton buttonWithType:UIButtonTypeCustom];
    [kbutton addTarget:self action:@selector(toggleKeyboard:)
    forControlEvents:UIControlEventTouchUpInside];
    CGFloat buttonWidth = 72.0f;
    kbutton.frame = CGRectMake(self.view.bounds.size.width-buttonWidth,
                              y,buttonWidth,buttonWidth);
    [kbutton setImage:[UIImage imageNamed:@"button-keyboard"]
    forState:UIControlStateNormal];
    kbutton.autoresizingMask = UIViewAutoresizingFlexibleBottomMargin|
    UIViewAutoresizingFlexibleLeftMargin;
    [self.view addSubview:kbutton];

    // add offscreen text field for keyboard input and set delegate
    // note: text field is off screen to hide input from user
    mInputText = [[UITextField
    alloc] initWithFrame:CGRectMake(-500,-500,100,20)];
    [self.view addSubview:mInputText];
    mInputText.delegate = self;

    /// SENDING TOUCH AS MOUSE EVENTS
    mTreatTouchesAsMouse = NO;
    // add a button for mouse input
    UIButton *mousebutton = [UIButton buttonWithType:UIButtonTypeCustom];
    [mousebutton addTarget:self action:@selector(toggleMouse:)
    forControlEvents:UIControlEventTouchUpInside];
```

```
        mousebutton.frame = CGRectMake(self.view.bounds.size.width-
(buttonWidth*2),
                                     y,buttonWidth,buttonWidth);
        [mousebutton setImage:[UIImage imageNamed:@"button-mouse"]
forState:UIControlStateNormal];
        mousebutton.autoresizingMask = UIViewAutoresizingFlexibleBottomMargin|
UIViewAutoresizingFlexibleLeftMargin;
        [self.view addSubview:mousebutton];

        mShouldTrackGesture = false;
        UIButton *handbutton = [UIButton buttonWithTypeCustom];
        [handbutton addTarget:self action:@selector(toggleGesture:)
forControlEvents:UIControlEventTouchUpInside];
        handbutton.frame = CGRectMake(self.view.bounds.size.width-
(buttonWidth*3),
                                     y,buttonWidth,buttonWidth);
        [handbutton setImage:[UIImage imageNamed:@"button-hand"]
forState:UIControlStateNormal];
        handbutton.autoresizingMask = UIViewAutoresizingFlexibleBottomMargin|
UIViewAutoresizingFlexibleLeftMargin;
        [self.view addSubview:handbutton];

        mPanGestureRecognizer = [[UIPanGestureRecognizer
alloc] initWithTarget:self action:@selector(handlePanGesture:)];
        mPanGestureRecognizer.enabled = false;
        [self.view addGestureRecognizer:mPanGestureRecognizer];
    }
}
```

The following excerpt from the example client in the Amazon AppStream SDK illustrates how gesture events are handled. The excerpt is from the `handlePanGesture` function of `AppStreamSampleClientViewController.m`.

```
void) handlePanGesture:(UIPanGestureRecognizer*) gestureRecognizer
{
    CGPoint location = [gestureRecognizer locationInView:self.view];

    NSString *jsonString = [NSString stringWithFormat:@"{\"state\": \"%d\",
\"xy\": [%f, %f]}", gestureRecognizer.state, location.x, location.y ];

    switch (gestureRecognizer.state) {
        case UIGestureRecognizerStateEnded:
            [self showStatus:@""];
            break;
        case UIGestureRecognizerStatePossible:
        case UIGestureRecognizerStateBegan:
        case UIGestureRecognizerStateChanged:
        case UIGestureRecognizerStateFailed:
        case UIGestureRecognizerStateCancelled:
        default:
            [self sendRawInput:jsonString];
            break;
    }
}
}
```

Touch events are handled as mouse events.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from `AppStreamSampleClientViewController.m`.

```
// In this example we send the touch events as mouse input
-(void) toggleMouse:(UIButton*)sender
{
    if(mShouldTrackGesture)
    {
        mShouldTrackGesture = false;
        mPanGestureRecognizer.enabled = false;
        mTreatTouchesAsMouse = true;
    } else {
        if( mTreatTouchesAsMouse)
        {
            mTreatTouchesAsMouse = false;
            [self showStatus:@"touches passed as touches"];
        }
        else
        {
            mTreatTouchesAsMouse = true;
            [self showStatus:@"mouse input emulated by touch "];
        }
    }
}

#pragma mark UIResponder touch methods

-(void) touchesBegan:(NSSet *)touches withEvent:(UIEvent *)event
{
    if (!mTreatTouchesAsMouse)
    {
        [self sendTouchEvent: XSTX_TOUCH_DOWN withTouches: touches withEvent:
event];
        return;
    }

    UITouch *touch = [touches anyObject];
    [self sendMouseEvent:[touch locationInView:self.view]
flags:RI_MOUSE_BUTTON_1_DOWN];
}

-(void) touchesCancelled:(NSSet *)touches withEvent:(UIEvent *)event
{
    //When passing touches as touches we need to separate out touch_cancelled
    if (!mTreatTouchesAsMouse)
    {
        [self sendTouchEvent: XSTX_TOUCH_CANCELLED withTouches: touches
withEvent: event];
        return;
    }
    //Handle touchesCancelled exactly like touchesEnded
    [self touchesEnded:touches withEvent:event];
}
```

```
-(void) touchesEnded:(NSSet *)touches withEvent:(UIEvent *)event
{
    if (!mTreatTouchesAsMouse)
    {
        [self sendTouchEvent: XSTX_TOUCH_UP withTouches: touches withEvent:
event];
        return;
    }

    UITouch *touch = [touches anyObject];
    [self sendMouseEvent:[touch locationInView:self.view]
flags:RI_MOUSE_BUTTON_1_UP];
    //After the mouseUp move the mouse way offscreen to prevent any unwanted
mouse hover effects
    [self sendMouseEvent:CGPointMake(-10000, -10000) flags:0];

    // clear status
    [self showStatus:@""];
}

-(void) touchesMoved:(NSSet *)touches withEvent:(UIEvent *)event
{
    if (!mTreatTouchesAsMouse)
    {
        [self sendTouchEvent: XSTX_TOUCH_MOVE withTouches: touches withEvent:
event];
        return;
    }

    UITouch *touch = [touches anyObject];
    [self sendMouseEvent:[touch locationInView:self.view] flags:0];
}

#pragma mark XStx touch event handling

-(void) sendTouchEvent: (XStxTouchType) theType withTouches: (NSSet *)
touches withEvent: (UIEvent *) event
{
    if (mWidthScale==0)
    {
        return;
    }

    // here we are just going to emulate the mouse as a touch event,
// just to demonstrate how to use it
    XStxInputEvent inputEvent;
    inputEvent.mTimestampUs = CACurrentMediaTime() * 1000000.0;
    inputEvent.mUserId = 0;
    inputEvent.mType = XSTX_INPUT_EVENT_TYPE_TOUCH;

    //How many touches we are sending
    inputEvent.mInfo.mTouch.mPointerCount = [touches count];
    //Array to hold the pointer data
    inputEvent.mInfo.mTouch.mPointers = new XStxPointer[[touches count]];

    int currPointer = 0;
    for (UITouch *currTouch in touches) {
        //Convert the touch location from the view to the server coordinates
```

```
CGPoint touchLoc = [currTouch locationInView:self.view];
//Make sure touchLoc is within the viewport area
touchLoc = CGPointMake(MIN(MAX(touchLoc.x - mVideoRect.origin.x,
0), mVideoRect.size.width), MIN(MAX(touchLoc.y - mVideoRect.origin.y, 0),
mVideoRect.size.height));

float scaledX = (touchLoc.x * mWidthScale);
float scaledY = (touchLoc.y * mHeightScale);
//Use the address of the touchObject as the pointerID
inputEvent.mInfo.mTouch.mPointers[currPointer].mPointerId =
(uint64_t)currTouch;
//Set the X & Y
inputEvent.mInfo.mTouch.mPointers[currPointer].mX = scaledX;
inputEvent.mInfo.mTouch.mPointers[currPointer].mY = scaledY;
//No pressure support so always pass 1.0
inputEvent.mInfo.mTouch.mPointers[currPointer].mPressure = 1.0f;

inputEvent.mInfo.mTouch.mPointers[currPointer].mTouchType = theType;
currPointer++;
}
inputEvent.mSize = sizeof(inputEvent);
inputEvent.mDeviceId = 0;

//Send the touches to the server
[self sendInput:inputEvent];

//Clean up the mPointers array
delete [] inputEvent.mInfo.mTouch.mPointers;
}

// fill out XStxInputEvent struct emulating win32 RAWMOUSE
-(void) sendMouseEvent:(CGPoint ) xy flags:(uint32_t)flags
{
if (mWidthScale==0)
{
return;
}

//Make sure xy is within the viewport area
xy = CGPointMake(MIN(MAX(xy.x - mVideoRect.origin.x, 0),
mVideoRect.size.width), MIN(MAX(xy.y - mVideoRect.origin.y, 0),
mVideoRect.size.height));

int scaledX = (xy.x * mWidthScale);
int scaledY = (xy.y * mHeightScale);

XStxInputEvent xstxevent = { 0 };
xstxevent.mTimestampUs = CACurrentMediaTime() * 1000000.0;
xstxevent.mType = XSTX_INPUT_EVENT_TYPE_MOUSE;
xstxevent.mInfo.mMouse.mLastX = scaledX;
xstxevent.mInfo.mMouse.mLastY = scaledY;
xstxevent.mInfo.mMouse.mButtonFlags = flags ;
xstxevent.mInfo.mMouse.mFlags = 1; //absolute, 0 would be relative
xstxevent.mInfo.mMouse.mButtons = 0;// not needed
[self sendInput:xstxevent];
NSString *outputString = [NSString stringWithFormat:@"sending mouse event
with coordinates:x:%i y:%i",scaledX,scaledY];
[self showStatus:outputString];
```

```
}

```

## Terminating Your Client

The client ends the session by calling the `XStxClientLibraryRecycle` function and then free the resources.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `recycleXStxClient` and `dealloc` functions of `AppStreamSampleClientViewController.m`.

```
-(void) recycleXStxClient
{
    XStxClientLibraryRecycle(mClientLibraryHandle);
}

// clean up
-(void) dealloc {
    [[NSNotificationCenter defaultCenter] removeObserver:self];
    [self recycleXStxClient];
}
```

## Building a Client for OS X

The Amazon AppStream SDK provides client libraries that you build into your client to receive and decode video and audio from the application and send device inputs and raw inputs to the application.

The following object classes are provided by the client libraries in the Amazon AppStream SDK.

Class	Description
<code>XStxClientLibrary</code>	The top level object of the client libraries. Your client uses this object to ensure that it is calling into the version of the libraries it was compiled against and to create the <code>XStxClient</code> object.
<code>XStxClient</code>	This object manages client sessions and sends events to your application when Amazon AppStream assigns your application a client session or terminates a client session.

Your client implements and populates the following structures in order to receive session and application events.

Interface	Description
<code>XStxIClientListener</code>	Receives callbacks from a client.
<code>XStxIVideoDecoder</code>	Receives and decodes the video frame.
<code>XStxIVideoRenderer</code>	Renders the video frame.
<code>XStxIRawVideoFrameAllocator</code>	Receives and recycles the video frame.
<code>XStxIAudioDecoder</code>	Receives and decodes the audio frame.

Interface	Description
XStxIAudioRenderer	Renders the audio frame.
XStxIRawAudioFrameAllocator	Receives and recycles the audio frame.

## Lifecycle of a Client for OS X

Your client communicates with the application on Amazon AppStream through libraries of the Amazon AppStream SDK.

The lifecycle of a client is as follows:

1. **Create the `xStxClientLibraryHandle` object by calling the `xStxClientLibraryCreate` function to return a `clientLibraryHandle`.** The object interacts with the client side portion of the API through the `clientLibraryHandle`.
2. **Create the `xStxClient` object by calling the `xStxClientCreate` function to return a `xStxClientHandle` client handle.** The object manages the session between the client and the application.
3. **Instantiate and populate the `xStxIClientListener` structure.** This object responds to the callback functions from the application when a session is established between the client and the application. After populating the listener structure, call the `XStxClientSetListener` function with the client handle and a pointer to the `XStxIClientListener` structure.
4. **Initialize a video module to get, decode, and render the video frames.** To initialize this module, the client has to instantiate the following structures:
  - `XStxIVideoDecoder` Gets and decodes the video frame.
  - `XStxIVideoRenderer` Renders the video frame.
  - `XStxIRawVideoFrameAllocator` Gets and recycles the video frame.

The Amazon AppStream SDK contains `VideoPipeline.cpp` which shows how to create the `VideoDecoder` and `VideoRenderer` objects. The source code is in `<install_dir>\example_src\client\src\apple\osx`. The implementation of `VideoDecoder` in the example client attempts to use `VDADecoder` for hardware accelerated H.264 video decoding. If the hardware decoder is not available, then the client will use the software decoder `FFmpeg`.

5. **Initialize an audio module to get, decode, and render the audio frames.** To initialize this module, the client has to instantiate the following structures:
  - `XStxIAudioDecoder` Gets and decodes the audio frame.
  - `XStxIAudioRenderer` Renders the audio frame.
  - `XStxIRawAudioFrameAllocator` Gets and recycles the audio frame.

The Amazon AppStream SDK contains `AudioPipeline.cpp` which shows how to create the `AudioDecoder` and `AudioRenderer` objects. The source code is in `<install_dir>\example_src\client\src\apple\shared`.

6. **Configure a session between the client and application.** Call the `XStxClientSetEntitlementUrl` with the endpoint of the entitlement service to configure this session.
7. **Call the `xStxClientStart` function to start the session.** Once the session is established, the `XStxClient` object will invoke the `XStxIClientListenerFcnClientReady` function on the `XStxIClientListener` structure. You can then call `xStxClientLibraryRecycle` to recycle the client library handle.
8. **The client sends user inputs to the application**

## 9. The client closes the session.

# Building the Example Client for OS X

The Amazon AppStream SDK contains source code that you can build into a example client application. To learn how to build the source code, see the `\doc` directory.

## Creating Your Client

To create a client, your client must create an `XStxClientLibraryHandle` object. This is the top level object that you will use to interact with the libraries you will use to connect to sessions, render the audio and video, and send inputs to the application.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `XStxModule::init()` function of `XStxModule.cpp`.

### Note

We strongly recommend using the provided source code and pre-compiled clients rather than creating your own implementation based on these excerpts.

```
XStxResult XStxModule::init()
{
    XStxResult createResult = XSTX_RESULT_OK;
    if ((createResult =
        XStxClientLibraryCreate(XSTX_CLIENT_API_VERSION_MAJOR,
        XSTX_CLIENT_API_VERSION_MINOR, &mClientLibraryHandle)) != XSTX_RESULT_OK)
    {
        const char *name; const char *desc;
        XStxResultGetInfo(createResult, &name, &desc);
        LOGE("XStxClientLibraryCreate failed with: %s", name);
        return createResult;
    }

    mVideoRenderer = newVideoRenderer();

    return XSTX_RESULT_OK;
}
```

The function creates a client library handle (`mClientLibraryHandle`) that the client will use to create a client object. The example client creates the client object by instantiating an object from a user-defined class.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `XStxModule::connect` function of `XStxModule.cpp`.

```
if ((result = XStxClientCreate(mClientLibraryHandle, &mClientHandle))
    != XSTX_RESULT_OK)
{
    LOGE("Failed to create client.");
    const char *name; const char *desc;
    XStxResultGetInfo(result, &name, &desc);
    LOGE("XStxClientCreate failed with: %s", name);
    return result;
}
```



```
}
```

The object needs a structure to respond to the callback functions from the application. The client creates and populates a `XStxIClientListener` structure to respond to the callback functions.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `XStxModule::connect` function of `XStxModule.cpp`.

```
...
memset(&mStxListener, 0, sizeof(mStxListener));
...

mStxListener.mClientReadyFcn = &::clientReady;
mStxListener.mClientReadyCtx = this;
mStxListener.mClientStoppedFcn = &::clientStopped;
mStxListener.mClientStoppedCtx = this;
mStxListener.mMessageReceivedFcn = &::messageReceived;
mStxListener.mMessageReceivedCtx = this;
mStxListener.mStreamQualityMetricsReceivedFcn = &::clientQoS;
mStxListener.mStreamQualityMetricsReceivedCtx = this;
mStxListener.mSize = sizeof(mStxListener);
```

After populating the structure, call the `XStxClientSetListener` function to configure a listener that responds to the callback functions.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `XStxModule::connect` function of `XStxModule.cpp`.

```
if ((result = XStxClientSetListener(mClientHandle, &mStxListener))
    != XSTX_RESULT_OK)
{
    LOGE("Failed to set listener");
    const char *name; const char *desc;
    XStxResultGetInfo(result, &name, &desc);
    LOGE("XStxClientSetListener failed with: %s", name);
    platformErrorMessage(true, desc);
    return result;
}
```

The client uses structures to get, render, and decode video and audio frames. The next step is to create and populate these structures. The example client instantiates a class to create and populate the structures.

To handle a video frame, the client create and populate the following structures defined in `VideoModule.h`:

- **XStxIVideoDecoder**. Used to get and decode a video frame.
- **XStxIVideoRenderer**. Used to render a video frame.
- **XStxIRawVideoFrameAllocator**. Used to get and recycle a video frame.

The following excerpt from the example client in the Amazon AppStream SDK illustrates populating the structures for video. The excerpt is from the `XStxModule::connect` function of `XStxModule.cpp`.

```
// initialize video module
if (!mVideoModule.initialize(mClientHandle, *mVideoRenderer))
{
    LOGE("Failed to create video decoder/renderer");
    return XSTX_RESULT_NOT_INITIALIZED_PROPERLY;
}
```

To handle an audio frame, the client create and populate the following structures defined in `AudioModule.h`:

- **XStxIAudioDecoder**. Used to get and decode an audio frame.
- **XStxIAudioRenderer**. Used to render an audio frame.
- **XStxIRawAudioFrameAllocator**. Used to get and recycle an audio frame.

The following excerpt from the example client in the Amazon AppStream SDK illustrates populating the structures for audio. The excerpt is from `XStxModule::connect` function of `XStxModule.cpp`.

```
// initialize audio module
if (!mAudioModule.initialize(mClientHandle))
{
    LOGE("Failed to create audio decoder/renderer");
    return XSTX_RESULT_NOT_INITIALIZED_PROPERLY;
}
```

The client is now ready to configure and start a session with the application. The client configures a session by calling the `XStxClientSetEntitlementUrl` function with the endpoint of the entitlement service.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `XStxModule::connect` function of `XStxModule.cpp`.

```
if ((result = XStxClientSetEntitlementUrl(mClientHandle, address.c_str()))
    != XSTX_RESULT_OK)
{
    const char *name; const char *desc;
    XStxResultGetInfo(result, &name, &desc);
    LOGE("XStxClientSetEntitlementUrl failed with: %s", name);
    return result;
}
```

The client starts a session by calling a function.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `XStxModule::connect` function of `XStxModule.cpp`.

```
// non-blocking!
if ((result = XStxClientStart(mClientHandle)) != XSTX_RESULT_OK)
{
    LOGE("Failed to start client.");
    const char *name; const char *desc;
    XStxResultGetInfo(result, &name, &desc);
    LOGE("XStxClientStart failed with: %s", name);
    return result;
}
```

```
}
```

## Choosing a Color Subsampling Rate

Amazon AppStream streams the video at the YUV420 color subsampling rate to client applications. If your streaming application, client application and device support YUV444, you can set your client application to display the video at YUV444. The example client application in Amazon AppStream SDK is configured to accept and render a stream in the YUV444 color subsampling rate.

When the client application connects to the streaming application, Amazon AppStream compares the color subsampling options available on the client application with the options advertised on the streaming application. Amazon AppStream then selects the highest color resolution supported by both the client application and streaming application. Amazon AppStream then calls the `XStxIClientListener2FcnSetConfiguration` callback function that the client application supplied and passes the structure with the `XStxChromaSampling` setting.

The following excerpt from `H264ToYuv.cpp` illustrates this step. This file is in the `<SDK_dir>\example_src\client\src\apple\osx` directory.

```
bool H264ToYuv::isChromaSamplingSupported(XStxChromaSampling chromaSampling)
{
    return chromaSampling == XSTX_CHROMA_SAMPLING_YUV420
        || chromaSampling == XSTX_CHROMA_SAMPLING_YUV444;
}
```

The following excerpt from `VideoPipeline.cpp` illustrates this step. This file is in the `<SDK_dir>\example_src\client\src\apple\osx` directory.

```
decoderCapabilities->mProfile = XSTX_H264_PROFILE_HIGH444;
```

## Sending Your Client Inputs to the Application

The client can send keyboard, mouse, touch, or raw inputs to the application. The client sends an input by filling out the `XStxInputEvent` structure that describes the input and then calling a function that passes the structure to the application.

### Keyboard

Before the client can fill out the `XStxInputEvent` structure, the keyboard input must first be converted to a Windows keyboard input from an OS X keyboard input. In the `processKeyEvent` function is the call to `getConvertedKeyUsingCharacter` which converts the keyboard input to a Windows keyboard input.

The following excerpt from the example client in the Amazon AppStream SDK illustrates the function that converts the OS X keyboard input to a Windows keyboard input. The excerpt is from the `getConvertedKeyUsingCharacter` function in `AppStreamSampleClientWindowController.m`.

```
(int) getConvertedKeyUsingCharacter: (NSEvent *) theEvent withModifierMask:
(uint16_t &) modifierKeyMask withModifierKeyIgnoreMask: (uint16_t &)
modifierKeysIgnoreMask
{
    //Get the characters from the key being pressed
```

```
NSString *theKeyString = [theEvent charactersIgnoringModifiers];

if ([theKeyString length] <= 0) {
    //Reject dead keys
    return -1;
}

//Get the characters as a char
uint16_t theChar = [theKeyString characterAtIndex:0];

//First check the generic key mapping, this should convert any non-system
// specific keys
bool didMapKey = getVirtualKeyUsingChar(theChar, modifierKeyMask,
modifierKeysIgnoreMask);

if (!didMapKey) {
    //The generic key mapping didn't map the key so check the platform
specific ones
    didMapKey = appleGetVirtualKeyUsingChar(theChar, modifierKeyMask,
modifierKeysIgnoreMask);
}

if (!didMapKey) {
    //Neither the generic nor the system specific mapping could remap the
key
    NSLog(@"\n===== Unmapped KEY! =====");
    unichar upperKeyChar = [[theKeyString uppercaseString]
characterAtIndex:0];
    NSString *modKeyString = [theEvent characters];

    NSLog(@"Key: %hu String: %@ Mod: %@", upperKeyChar, theKeyString,
modKeyString);

    return -1;
}

return theChar;
}
```

The following excerpt from the example client in the Amazon AppStream SDK illustrates the function that processes the keyboard action from the client. The excerpt is from the `processKeyEvent` function in `AppStreamSampleClientWindowController.m`.

```
(void) processKeyEvent: (NSEvent *) theEvent
{
    //Depending on your application you might want to block repeat keys
    // if ([theEvent isARepet]) {
    //     //Ignore repeats
    //     return;
    // }

    //Setup a couple bitmasks for the command keys
    uint16_t modifierKeyMask = 0;
    uint16_t modifierKeysIgnoreMask = 0;
    int newKey = [self getConvertedKeyUsingCharacter:theEvent
withModifierMask:modifierKeyMask
withModifierKeyIgnoreMask:modifierKeysIgnoreMask];
}
```

```
if (newKey < 0)
{
    //Not a valid key mapping just return
    return;
}

BOOL needAlt = (modifierKeyMask & STX_ALT_KEY_MASK) == STX_ALT_KEY_MASK;
BOOL needControl = (modifierKeyMask & STX_CONTROL_KEY_MASK) ==
STX_CONTROL_KEY_MASK;
BOOL needShift = (modifierKeyMask & STX_SHIFT_KEY_MASK) ==
STX_SHIFT_KEY_MASK;
BOOL needWin = (modifierKeyMask & STX_WINDOWS_KEY_MASK) ==
STX_WINDOWS_KEY_MASK;

//Check the status of the command keys
if ((modifierKeysIgnoreMask & STX_SHIFT_KEY_MASK) != STX_SHIFT_KEY_MASK)
{
    if (needShift && !shiftIsDown) {
        //Need shift pressed but it isn't
        [[AppStreamClient sharedClient] sendKeyDown:VK_SHIFT];
    } else if (!needShift && shiftIsDown)
    {
        //Need shift released but it is pressed
        [[AppStreamClient sharedClient] sendKeyUp:VK_SHIFT];
    }
}

if ((modifierKeysIgnoreMask & STX_ALT_KEY_MASK) != STX_ALT_KEY_MASK) {
    if (needAlt && !altIsDown) {
        [[AppStreamClient sharedClient] sendKeyDown:VK_MENU];
    } else if (!needAlt && altIsDown)
    {
        [[AppStreamClient sharedClient] sendKeyUp:VK_MENU];
    }
}

if ((modifierKeysIgnoreMask & STX_CONTROL_KEY_MASK) !=
STX_CONTROL_KEY_MASK) {
    if (needControl && !controlIsDown) {
        [[AppStreamClient sharedClient] sendKeyDown:VK_CONTROL];
    } else if (!needControl && controlIsDown)
    {
        [[AppStreamClient sharedClient] sendKeyUp:VK_CONTROL];
    }
}

if ((modifierKeysIgnoreMask & STX_WINDOWS_KEY_MASK) !=
STX_WINDOWS_KEY_MASK) {
    if (needWin && !windowsIsDown) {
        [[AppStreamClient sharedClient] sendKeyDown:VK_LWIN];
    } else if (!needWin && windowsIsDown)
    {
        [[AppStreamClient sharedClient] sendKeyUp:VK_LWIN];
    }
}

//Now send the actual keydown event
if (theEvent.type == NSKeyDown) {
```

```
        [[AppStreamClient sharedClient] sendKeyDown:newKey];
    } else
    {
        //Not keyDown so must be keyUp
        [[AppStreamClient sharedClient] sendKeyUp:newKey];
    }

    //Reset the command keys state
    if ((modifierKeysIgnoreMask & STX_SHIFT_KEY_MASK) != STX_SHIFT_KEY_MASK)
    {
        if (needShift && !shiftIsDown) {
            //Need shift pressed but it isn't
            [[AppStreamClient sharedClient] sendKeyUp:VK_SHIFT];
        } else if (!needShift && shiftIsDown)
        {
            //Need shift released but it is pressed
            [[AppStreamClient sharedClient] sendKeyDown:VK_SHIFT];
        }
    }

    if ((modifierKeysIgnoreMask & STX_ALT_KEY_MASK) != STX_ALT_KEY_MASK) {
        if (needAlt && !altIsDown) {
            [[AppStreamClient sharedClient] sendKeyUp:VK_MENU];
        } else if (!needAlt && altIsDown)
        {
            [[AppStreamClient sharedClient] sendKeyDown:VK_MENU];
        }
    }

    if ((modifierKeysIgnoreMask & STX_CONTROL_KEY_MASK) !=
    STX_CONTROL_KEY_MASK) {
        if (needControl && !controlIsDown) {
            [[AppStreamClient sharedClient] sendKeyUp:VK_CONTROL];
        } else if (!needControl && controlIsDown)
        {
            [[AppStreamClient sharedClient] sendKeyDown:VK_CONTROL];
        }
    }

    if ((modifierKeysIgnoreMask & STX_WINDOWS_KEY_MASK) !=
    STX_WINDOWS_KEY_MASK) {
        if (needWin && !windowsIsDown) {
            [[AppStreamClient sharedClient] sendKeyUp:VK_LWIN];
        } else if (!needWin && windowsIsDown)
        {
            [[AppStreamClient sharedClient] sendKeyDown:VK_LWIN];
        }
    }
}
```

After converting the keyboard input, the client populates the `XStxInputEvent` structure. The structure is then sent to AppStream.

The following excerpt from the example client in the Amazon AppStream SDK illustrates a keyboard action that populates the structures and then sending that structure to the application. The excerpt is from the `XStxModule::keyPress` function in `XStxModule.cpp`.

```
void XStxModule::keyPress(int key, bool down)
{
    XStxInputEvent xstxevent = { 0 };
    xstxevent.mTimestampUs = mud::TimeVal::mono().toMilliseconds();
    xstxevent.mType = XSTX_INPUT_EVENT_TYPE_KEYBOARD;
    xstxevent.mInfo.mKeyboard.mVirtualKey = key;
    xstxevent.mInfo.mKeyboard.mIsKeyDown = down;
    xstxevent.mSize = sizeof(XStsxInputEvent);

    sendInput(xstxevent);
}
```

## Mouse

The following excerpt from the example client in the Amazon AppStream SDK illustrates how the mouse actions are sent to the structure. The excerpt is from `AppStreamSampleClientWindowControll.m`.

```
(void) mouseDown:(NSEvent *)theEvent
{
    NSPoint theLoc = [theEvent locationInWindow];

    theLoc.y = _glView.bounds.size.height - theLoc.y;

    [[AppStreamClient sharedClient] sendMouseEvent:theLoc
 flags:RI_MOUSE_BUTTON_1_DOWN];
}

(void) mouseUp:(NSEvent *)theEvent
{
    NSPoint theLoc = [theEvent locationInWindow];

    theLoc.y = _glView.bounds.size.height - theLoc.y;

    [[AppStreamClient sharedClient] sendMouseEvent:theLoc
 flags:RI_MOUSE_BUTTON_1_UP];
}

(void) mouseDragged:(NSEvent *)theEvent
{
    NSPoint theLoc = [theEvent locationInWindow];

    theLoc.y = _glView.bounds.size.height - theLoc.y;

    [[AppStreamClient sharedClient] sendMouseEvent:theLoc flags:0];
}

(void) rightMouseDown:(NSEvent *)theEvent
{
    NSPoint theLoc = [theEvent locationInWindow];

    theLoc.y = _glView.bounds.size.height - theLoc.y;

    [[AppStreamClient sharedClient] sendMouseEvent:theLoc
 flags:RI_MOUSE_BUTTON_2_DOWN];
}
```

```
(void) rightMouseUp:(NSEvent *)theEvent
{
    NSPoint theLoc = [theEvent locationInWindow];

    theLoc.y = _glView.bounds.size.height - theLoc.y;

    [[AppStreamClient sharedClient] sendMouseEvent:theLoc
 flags:RI_MOUSE_BUTTON_2_UP];
}

(void) rightMouseDragged:(NSEvent *)theEvent
{
    NSPoint theLoc = [theEvent locationInWindow];

    theLoc.y = _glView.bounds.size.height - theLoc.y;

    [[AppStreamClient sharedClient] sendMouseEvent:theLoc flags:0];
}

(void) mouseMoved:(NSEvent *)theEvent
{
    NSPoint theLoc = [theEvent locationInWindow];

    theLoc.y = _glView.bounds.size.height - theLoc.y;

    [[AppStreamClient sharedClient] sendMouseEvent:theLoc flags:0];
}
```

The client then populates the `XStxInputEvent` structure. The structure is then sent to AppStream.

The following excerpt from the example client in the Amazon AppStream SDK illustrates a mouse action that populates the structures and then sends that structure to the application. The excerpt is from the `XStxModule::mouseEvent` function in `XStxModule.cpp`.

```
void XStxModule::mouseEvent(int x, int y, uint32_t flags)
{
    // no video renderer? Return!
    if (!mVideoRenderer)
    {
        return;
    }

    int xOff, yOff;
    float scale;
    mVideoRenderer->getScaleAndOffset(scale, xOff, yOff);

    // no scale yet; ignore!
    if (scale == 0) return;

    XStxInputEvent xstxevent = { 0 };
    xstxevent.mTimestampUs = mud::TimeVal::mono().toMilliseconds();
    xstxevent.mType = XSTX_INPUT_EVENT_TYPE_MOUSE;
    xstxevent.mInfo.mMouse.mButtonFlags = flags;
    xstxevent.mInfo.mMouse.mFlags = 1; //absolute

    static int lastX = 0, lastY = 0;
```



```
if (flags & CET_MOUSE_WHEEL)
{
    LOGV("Mouse wheel data: %d", x);
    // mouse wheel data goes in mButtonData.
    xstxevent.mInfo.mMouse.mButtonData = x;
    xstxevent.mInfo.mMouse.mLastX = lastX;
    xstxevent.mInfo.mMouse.mLastY = lastY;
}
else
{
    lastX = xstxevent.mInfo.mMouse.mLastX = (int)((x + xOff) * scale);
    lastY = xstxevent.mInfo.mMouse.mLastY = (int)((y + yOff) * scale);
//    LOGV("Mouse data: x:%d,y:%d", lastX, lastY);
}

sendInput(xstxevent);
}
```

## Terminating Your Client

The client can end the session with the application in the following ways:

- End the session and then confirm the session ended.
- End the session without regard as to when the session ends.

To end the session and then confirm the session ended, first call `XStxClientStop`. This is a non-blocking function call that immediately returns a result. If the call was successful, then call `XStxClientWait` to wait until the session actually ends. When the `XStxClientWait` call is successful, call `XStxClientRecycle` to recycle the client handle.

To end the session without regard as to when the session ends, call `XStxClientRecycle`. The session then ends without further interaction from the client.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `XStxModule::recycle` function in `XStxModule.cpp`.

```
XStxResult XStxModule::recycle()
{
    XStxResult result = XStxClientRecycle(mClientHandle);
    if (result != XSTX_RESULT_OK)
        return result;
    else
        return XStxClientLibraryRecycle(mClientLibraryHandle);
}
```

## Building a Client for Windows

The Amazon AppStream SDK provides client libraries that you build into your client to receive and decode video and audio from the application and send device inputs and raw inputs to the application.

The following object classes are provided by the client libraries in the Amazon AppStream SDK.

Class	Description
XStxClientLibrary	The top level object of the client libraries. Your client uses this object to ensure that it is calling into the version of the libraries it was compiled against and to create the XStxClient object.
XStxClient	This object manages client sessions and sends events to your application when Amazon AppStream assigns your application a client session or terminates a client session.

Your client implements and populate the following structures in order to receive session and application events.

Interface	Description
XStxIClientListener	Receives callbacks from a client.
XStxIVideoDecoder	Receives and decodes the video frame.
XStxIVideoRenderer	Renders the video frame.
XStxIRawVideoFrameAllocator	Receives and recycles the video frame.
XStxIAudioDecoder	Receives and decodes the audio frame.
XStxIAudioRenderer	Renders the audio frame.
XStxIRawAudioFrameAllocator	Receives and recycles the audio frame.

The Amazon AppStream SDK includes source code so that you can build into a example client. The documentation is in the `\doc` directory.

## Lifecycle of a Client for Windows

Your client communicates with the application on Amazon AppStream through libraries of the Amazon AppStream SDK.

The lifecycle of a client is as follows:

1. **Create the `xStxClientLibraryHandle` object by calling the `xStxClientLibraryCreate` function to return a `clientLibraryHandle`.** The object interacts with the client side portion of the API through the `clientLibraryHandle`.
2. **Create the `xStxClient` object by calling the `xStxClientCreate` function to return a `xStxClientHandle` client handle.** The object manages the session between the client and the application.
3. **Instantiate and populate the `xStxIClientListener` structure.** This object responds to the callback functions from the application when a session is established between the client and the application. After populating the listener structure, call the `XStxClientSetListener` function with the client handle and a pointer to the `XStxIClientListener` structure.
4. **Initialize a video module to get, decode, and render the video frames.** To initialize this module, the client has to instantiate the following structures:
  - `XStxIVideoDecoder` Gets and decodes the video frame.
  - `XStxIVideoRenderer` Renders the video frame.
  - `XStxIRawVideoFrameAllocator` Gets and recycles the video frame.

5. **Initialize an audio module to get, decode, and render the audio frames.** To initialize this module, the client has to instantiate the following structures:
  - `XStxIAudioDecoder` Gets and decodes the audio frame.
  - `XStxIAudioRenderer` Renders the audio frame.
  - `XStxIRawAudioFrameAllocator` Gets and recycles the audio frame.
6. **Configure a session between the client and application.** Call the `XStxClietSetEntitlementUrl` function with the endpoint of the entitlement service to configure this session.
7. **Call the `xStxClietStart` function to start the session.** Once the session is established, the `XStxCliet` object will invoke the `XStxIClietListenerFncClietReady` function on the `XStxIClietListener` structure. You can then call `xStxClietLibraryRecycle` to recycle the client library handle.
8. **The client sends user inputs to the application**
9. **The client closes the session.**

## Building the Example Client for Windows

The Amazon AppStream SDK contains source code that you can build into a example client application. To learn how to build the source code, see the `\doc` directory.

### Creating Your Client

To create a client, your client must create an `XStxClietLibraryHandle` object. This is the top level object that you will use to interact with the libraries you will use to connect to sessions, render the audio and video, and send inputs to the application.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `main` function of `XStxExampleClient.cpp`.

```
/** instantiate client library handle */
XStxClietLibraryHandle clientLibraryHandle;
XStxResult createResult = XSTX_RESULT_OK;

if ((createResult = XStxClietLibraryCreate(
XSTX_CLIENT_API_VERSION_MAJOR,
XSTX_CLIENT_API_VERSION_MINOR,
&clientLibraryHandle)) != XSTX_RESULT_OK)
{
    const char * name; const char * desc;
    XStxResultGetInfo(createResult, &name, &desc);
    printf("XStxClietLibraryCreate failed with: %s\n", name);
    return 1;
}
```

The function creates a client library handle (`clientLibraryHandle`) that the client will use to create a client object. The example client creates the client object by instantiating an object from a user-defined class.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `WindowListener` class definition of `XStxExampleClient.cpp`.

```
// setup xstx client and start making the connection
```

```
if ((result = XStxClientCreate(mClientLibraryHandle, &mClientHandle))
    != XSTX_RESULT_OK)
{
    mRenderWindow->setErrorText("Failed to create client");
    const char * name; const char * desc;
    XStxResultGetInfo(result, &name, &desc);
    printf("XStxClientCreate failed with: %s\n", name);
    return;
}
```

The object needs a structure to respond to the callback functions from the application. The client creates and populates a `XStxIClientListener` structure to respond to the callback functions.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `readyForConnection` function of `XStxExampleClient.cpp`.

```
...
XStxIClientListener mStxListener;
...
mStxListener.mClientReadyFcn = &clientReady;
mStxListener.mClientReadyCtx = this;
mStxListener.mClientStoppedFcn = &clientStopped;
mStxListener.mClientStoppedCtx = this;
mStxListener.mMessageReceivedFcn = &messageReceived;
mStxListener.mMessageReceivedCtx = this;
```

After populating the structure, call the `XStxClientSetListener` function to configure a listener that responds to the callback functions.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `readyForConnection` function of `XStxExampleClient.cpp`.

```
if ((result = XStxClientSetListener(mClientHandle, &mStxListener))
    != XSTX_RESULT_OK)
{
    mRenderWindow->setErrorText("Failed to set listener");
    const char * name; const char * desc;
    XStxResultGetInfo(result, &name, &desc);
    printf("XStxClientSetListener failed with: %s\n", name);
    return;
}
```

The client uses structures to get, render, and decode video and audio frames. The next step is to create and populate these structures. The example client instantiates a class to create and populate the structures.

To handle a video frame, the client create and populate the following structures defined in `VideoModule.h`:

- **XStxIVideoDecoder**. Used to get and decode a video frame.
- **XStxIVideoRenderer**. Used to render a video frame.
- **XStxIRawVideoFrameAllocator**. Used to get and recycle a video frame.

The following excerpt from the example client in the Amazon AppStream SDK illustrates populating the structures for video. The excerpt is from `VideoModule.cpp`.

```
/**
 * Initialize video module
 * @param[in] clientHandle handle to XStx client
 * @param[in] rw renderer
 */
bool VideoModule::initialize(XStxCliHandle mClientHandle,
    RenderWindow & rw)
{
    // initialize frame allocator
    mStxFrameAllocator.mInitFcn = &allocatorInit;
    mStxFrameAllocator.mInitCtx = this;
    mStxFrameAllocator.mGetVideoFrameBufferFcn = &allocatorGetFrame;
    mStxFrameAllocator.mGetVideoFrameBufferCtx = this;
    mStxFrameAllocator.mRecycleVideoFrameBufferFcn = &allocatorRecycleFrame;
    mStxFrameAllocator.mRecycleVideoFrameBufferCtx = this;
    mStxFrameAllocator.mSize = sizeof(mStxFrameAllocator);
    if (XStxCliSetVideoFrameAllocator(mClientHandle, &mStxFrameAllocator)
        != XSTX_RESULT_OK)
    {
        printf("Failed to SetVideoFrameAllocator.\n");
        return false;
    }

    // initialize renderer
    mRenderer = &rw;

    mStxRenderer.mRenderVideoFrameFcn = &renderFrame;
    mStxRenderer.mRenderVideoFrameCtx = mRenderer;
    mStxRenderer.mSetMaxResolutionFcn = &rendererMaxResolution;
    mStxRenderer.mSetMaxResolutionCtx = mRenderer;
    mStxRenderer.mSize = sizeof(mStxRenderer);
    if (XStxCliSetVideoRenderer(mClientHandle, &mStxRenderer)
        != XSTX_RESULT_OK)
    {
        printf("Failed to set SetVideoRenderer.\n");
        return false;
    }

    // initialize decoder
    mDecoder = new H264ToYuv();
    if (!mDecoder)
    {
        return false;
    }
    mStxDecoder.mGetCapabilitiesCtx = mDecoder;
    mStxDecoder.mGetCapabilitiesFcn = &videoDecoderGetCapabilities;
    mStxDecoder.mDecodeVideoFrameFcn = &decodeFrame;
    mStxDecoder.mDecodeVideoFrameCtx = mDecoder;
    mStxDecoder.mStartFcn = &videoDecoderStart;
    mStxDecoder.mStartCtx = mDecoder;
    mStxDecoder.mSize = sizeof(mStxDecoder);
    if (XStxCliSetVideoDecoder(mClientHandle, &mStxDecoder)
        != XSTX_RESULT_OK)
    {
        printf("Failed to set SetVideoDecoder.\n");
        return false;
    }
}
```

To handle an audio frame, the client create and populate the following structures defined in `AudioModule.h`:

- **XStxIAudioDecoder**. Used to get and decode an audio frame.
- **XStxIAudioRenderer**. Used to render an audio frame.
- **XStxIRawAudioFrameAllocator**. Used to get and recycle an audio frame.

The following excerpt from the example client in the Amazon AppStream SDK illustrates populating the structures for audio. The excerpt is from `AudioModule.cpp`.

```
/**
 * Initialize audio module
 * @param[in] clientHandle handle to XStx client
 */
bool AudioModule::initialize(XStxCliHandle clientHandle)
{
    // initialize frame allocator
    mStxFrameAllocator.mInitFcn = &allocatorInit;
    mStxFrameAllocator.mInitCtx = this;
    mStxFrameAllocator.mGetAudioFrameBufferFcn = &allocatorGetFrame;
    mStxFrameAllocator.mGetAudioFrameBufferCtx = this;
    mStxFrameAllocator.mRecycleAudioFrameBufferFcn = &allocatorRecycleFrame;
    mStxFrameAllocator.mRecycleAudioFrameBufferCtx = this;
    mStxFrameAllocator.mSize = sizeof(mStxFrameAllocator);
    if (XStxCliSetAudioFrameAllocator(clientHandle, &mStxFrameAllocator)
        != XSTX_RESULT_OK)
    {
        printf("Failed to SetAudioFrameAllocator\n");
        return false;
    }

    // initialize decoder
    mDecoder = new (std::nothrow) OpusToPcm();
    if (!mDecoder)
    {
        printf("Failed to create Decoder\n");
        return false;
    }
    mStxDecoder.mDecodeAudioFrameFcn = &decoderDecodeFrame;
    mStxDecoder.mDecodeAudioFrameCtx = mDecoder;
    mStxDecoder.mStartFcn = &decoderStart;
    mStxDecoder.mStartCtx = mDecoder;
    mStxDecoder.mSize = sizeof(mStxDecoder);
    if (XStxCliSetAudioDecoder(clientHandle, &mStxDecoder)
        != XSTX_RESULT_OK)
    {
        printf("Failed to SetAudioDecoder\n");
        return false;
    }

    // initialize renderer
    mRenderer = new (std::nothrow) AudioRenderer(mFramePool,
        clientHandle);
    if (!mRenderer)
```

```
{
    return false;
}

// Set XStx callbacks and contexts on for the XStxIAudioRenderer struct
mStxRenderer.mStartFcn = &start;
mStxRenderer.mStartCtx = mRenderer;
mStxRenderer.mSize = sizeof(mStxRenderer);

// set the XStxIAudioRenderer to be used with the given clientHandle
if (XStxClietSetAudioRenderer(clientHandle, &mStxRenderer)
    != XSTX_RESULT_OK)
{
    printf("Failed to SetAudioRenderer\n");
    return false;
}
return true;
}
```

The client is now ready to configure and start a session with the application. The client configures a session by calling the `XStxClietSetEntitlementUrl` function with the endpoint of the entitlement service.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `readyForConnection` function in `XStxExampleClient.cpp`.

```
if ((result = XStxClietSetEntitlementUrl(
    mClientHandle, mEntitlementUrl.c_str())) != XSTX_RESULT_OK)
{
    mRenderWindow->setErrorText("Failed to set entitlement URL");
    const char * name; const char * desc;
    XStxResultGetInfo(result, &name, &desc);
    printf("XStxClietSetEntitlementUrl failed with: %s\n", name);
    return;
}
```

The client starts a session by calling a function.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `readyForConnection` function in `XStxExampleClient.cpp`.

```
// non-blocking!
if ((result = XStxClietStart(mClientHandle)) != XSTX_RESULT_OK)
{
    mRenderWindow->setErrorText("Failed to start client");
    const char * name; const char * desc;
    XStxResultGetInfo(result, &name, &desc);
    printf("XStxClietStart failed with: %s\n", name);
    return;
}

// success !
mRenderWindow->setErrorText("Starting STX");
```

## Choosing a Color Subsampling Rate

Amazon AppStream streams the video at the YUV420 color subsampling rate to client applications. If your streaming application, client application and device support YUV444, you can set your client application to display the video at YUV444. The example client application in Amazon AppStream SDK is configured to accept and render a stream in the YUV444 color subsampling rate.

When the client application connects to the streaming application, Amazon AppStream compares the color subsampling options available on the client application with the options advertised on the streaming application. Amazon AppStream then selects the highest color resolution supported by both the client application and streaming application. Amazon AppStream then calls the `XStxIClientListener2FcnSetConfiguration` callback function that the client application supplied and passes the structure with the `XStxChromaSampling` setting.

## Sending Your Client Inputs to the Application

The client can send keyboard, mouse, touch, or raw inputs to the application. The client sends an input by filling out the `XStxInputEvent` structure that describes the input and then calling a function that passes the structure to the application.

The following excerpt from the example client in the Amazon AppStream SDK illustrates a keyboard action that populates the structures and then sending that structure to the application. The excerpt is from the `keyChange` function in `DirectXRenderWindow.cpp`.

```
/** Handles WM_KEYDOWN & WM_KEYUP messages. */
void keyChange(WPARAM wParam, LPARAM lParam, bool isKeyDown)
{
    if (!mListener)
    {
        return;
    }
    XStxInputEvent inputEvent;
    inputEvent.mTimestampUs = mud::TimeVal::mono().toMicroSeconds();
    inputEvent.mDeviceId = 0;
    inputEvent.mUserId = 0;
    inputEvent.mType = INPUT_EVENT_TYPE_KEYBOARD;

    inputEvent.mInfo.mKeyboard.mIsKeyDown = isKeyDown;
    inputEvent.mInfo.mKeyboard.mVirtualKey = wParam;
    inputEvent.mInfo.mKeyboard.mScanCode = lParam;

    inputEvent.mSize = sizeof(inputEvent);

    mListener->sendInput(inputEvent);
}
```

The following excerpt from the example client in the Amazon AppStream SDK illustrates a mouse action that populates the structures and then sending that structure to the application. The excerpt is from the `mouseChange` function in `DirectXRenderWindow.cpp`.

```
void mouseChange(WPARAM wParam, LPARAM lParam, bool isDown, bool isLeft)
{
    if (!mListener)
```



```
{
    return;
}
XStxInputEvent inputEvent;
inputEvent.mTimestampUs = mud::TimeVal::mono().toMicroSeconds();
inputEvent.mDeviceId = 0;
inputEvent.mUserId = 0;
inputEvent.mType = INPUT_EVENT_TYPE_MOUSE;

inputEvent.mInfo.mMouse.mFlags = MOUSE_MOVE_ABSOLUTE;

int32_t leftchange = 0;
int32_t rightChange = 0;
if (isLeft) {
    leftchange = isDown ? RI_MOUSE_LEFT_BUTTON_DOWN :
RI_MOUSE_LEFT_BUTTON_UP;
} else {
    rightChange = isDown ? RI_MOUSE_RIGHT_BUTTON_DOWN :
RI_MOUSE_RIGHT_BUTTON_UP;
}

inputEvent.mInfo.mMouse.mButtonFlags = leftchange | rightChange;
inputEvent.mInfo.mMouse.mButtons = 0; // not needed
inputEvent.mInfo.mMouse.mButtonData = 0; // not sending wheel data
rescaleMouseInput(lParam, inputEvent.mInfo.mMouse.mLastX,
    inputEvent.mInfo.mMouse.mLastY);

inputEvent.mSize = sizeof(inputEvent);
mListener->sendInput(inputEvent);
}
```

If the client is a different size from the application, the client rescales the mouse position to adjust for the different sizes.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `rescaleMouseInput` function in `DirectXRenderWindow.cpp`.

```
/** Rescales absolute mouse position. */
void rescaleMouseInput(LPPARAM lParam, int32_t & outX, int32_t & outY)
{
    // if we send absolute input, we need to rescale it
    RECT desktopRect;
    GetWindowRect(mWindow, &desktopRect);
    float rescaleHeight = mLastSetHeight /
        (float) (desktopRect.bottom - desktopRect.top -
mWindowBorderAdjustHeight);
    float rescaleWidth = mLastSetWidth /
        (float) (desktopRect.right - desktopRect.left -
mWindowBorderAdjustWidth);

    outX = GET_X_LPARAM(lParam) * rescaleWidth + 0.5f; // add 0.5 for
rounding
    outY = GET_Y_LPARAM(lParam) * rescaleHeight + 0.5f;
}
```

Touch input is sent as a mouse action.

## Terminating Your Client

The client can end the session with the application in the following ways:

- End the session and then confirm the session ended.
- End the session without regard as to when the session ends.

To end the session and then confirm the session ended, first call the `XStxClientStop` function. This is a non-blocking function call that immediately returns a result. If the call was successful, then call the `XStxClientWait` function to wait until the session actually ends. When the `XStxClientWait` call is successful, call the `XStxClientRecycle` function to recycle the client handle.

To end the session without regard as to when the session ends, call the `XStxClientRecycle` function. The session then ends without further interaction from the client.

The following excerpt from the example client in the Amazon AppStream SDK illustrates this step. The excerpt is from the `windowClosed` function in `XStxExampleClient.cpp`.

```
/** Clean up */
void windowClosed()
{
    // the window was closed, do what I need
    if (!mClientHandle)
    {
        return;
    }
    // ensure the audio stopped pulling
    mAudioModule.stop();

    XStxClientRecycle(mClientHandle);
    mClientHandle = NULL;
}
```

## Codec and Open Source Licensing

### What audio and video formats does Amazon AppStream use?

AppStream utilizes the H.264/AVC video format for encoding streamed video, and the open-source Opus audio format for encoding streamed audio.

### How does my client decode video from Amazon AppStream?

You may need to include an H.264/AVC decoder with your client application. In our experience, the built-in decoder included with Windows 7 provides sufficient functionality, but the decoders provided with the iOS and Android platforms do not. The example client we provide for developer education and testing uses FFmpeg, an LGPL2.1-licensed open-source decoder. We have also found that CoreAVC, a proprietary decoder available from CoreCodec, Inc., is a good option as well. You are responsible for complying with the license terms which apply to the decoder you use in your client application.

## Does use of Amazon AppStream require proprietary licenses?

You may have to obtain a license from MPEG-LA for use of a video decoder with your client application and transmission of video of your hosted application, depending on the nature of your application and the video content transmitted to your end users. You should reach out to the provider of your decoder and/or MPEG-LA for guidance.

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**Updated: November 17, 2014**

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// Reed-Solomon encoding/erasure decoding

// Implementation of the algorithms described in  
// Efficient erasure decoding of Reed-Solomon codes  
// <http://arxiv.org/abs/0901.1886v1>

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// Implementation of the algorithms described in  
// Efficient erasure decoding of Reed-Solomon codes  
// http://arxiv.org/abs/0901.1886v1  
  
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# Advanced Topics

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## Topics

- [Tools for Amazon AppStream \(p. 164\)](#)
- [Building an Amazon AppStream Streaming Application \(p. 165\)](#)
- [Build an Application Installer \(p. 190\)](#)
- [Building an Entitlement Service \(p. 190\)](#)
- [Amazon AppStream Opaque Data Specification \(p. 202\)](#)
- [Using Environment Variables \(p. 202\)](#)

## Tools for Amazon AppStream

Amazon AppStream provides several tools to simplify the process of developing application solutions.

### Amazon AppStream SDK

The Amazon AppStream SDK simplifies the process of adding streaming to your application and makes it easier to build clients for Windows devices. It provides C header files and libraries with the functionality needed to stream your application from Amazon AppStream; as well as receive the streamed content in a client. The Amazon AppStream SDK; includes the source code for a sample application and a client as well as a pre-compiled client file that you can use to connect to an application. You can use these sample implementations to test streaming an application from Amazon AppStream without writing any code. You can obtain this SDK from [Downloads \(p. 11\)](#).

### Amazon AppStream SDK for Java

The Amazon AppStream SDK for Java includes functions you can call to interact with the Amazon AppStream service. These functions wrap the [Amazon AppStream REST API \(p. 212\)](#) and handle details like signing the requests sent to the Amazon AppStream service. The most common use of the Amazon AppStream SDK for Java is to write an entitlement service that authorizes user access to your applications. Your entitlement service calls into Amazon AppStream to create new client sessions. You can also use the Amazon AppStream SDK for Java functions to automate Amazon AppStream. For example, you could write an application to bulk-add applications.

## Amazon AppStream Console

The Amazon AppStream console is a graphical interface that you can use to add and manage applications. With it, you fill out web forms to specify the details of streaming applications and view the details of existing applications. The console is available online at <https://console.aws.amazon.com/appstream/>.

# Building an Amazon AppStream Streaming Application

An application to stream is the heart of your product. In order to be streamed, your application needs to make initialization calls to let Amazon AppStream know that it's ready to accept client sessions, and to have the proper interfaces implemented that Amazon AppStream can call into to connect to client sessions and stream content. You do this using the header and library files provided in the Amazon AppStream SDK. The following sections describe the modifications necessary for streaming and how to add this functionality to an application.

Throughout the discussion, we'll reference code excerpts from a sample application provided in the `<SDK_dir>\examples_src` directory of the Amazon AppStream SDK. You can download the SDK from the links in [Downloads](#) (p. 11).

### Topics

- [Design Considerations for Your Streaming Application](#) (p. 165)
- [Add Streaming to Your Application](#) (p. 166)
- [Testing Your Streaming Application](#) (p. 179)
- [Security considerations](#) (p. 186)

## Design Considerations for Your Streaming Application

Streaming your application from the cloud offers several advantages over running it natively on consumer devices: you can run a complex application on simple devices, support new consumer devices without updating your application, seamlessly provide new versions of your application to clients, and improve the security of your code.

In exchange for these advantages, however, you have some new requirements to take into consideration when building your application:

- **Continuous network connection**—A application requires a continuous network connection. What user experience will you offer your customers when the network is unavailable? You might show them an error message, or—in the case of a hybrid application—provide them access to the portion of your application that can function offline, running entirely on the consumer device.
- **Managing latency**—Streaming your application from Amazon AppStream adds sources of latency, a small amount of latency from Amazon AppStream overhead as well as variable latency from network conditions. While in many cases, the added latency will be imperceptible to your users, your application needs to be able to tolerate some latency and to handle latency spikes gracefully.
- **Persistent storage**—When you stream your application from Amazon AppStream, it runs on Amazon AppStream hosts in the cloud. When a client session ends, the Amazon AppStream host resources are recovered and any data stored locally on the Amazon AppStream host is lost. If your application needs to persist state between user sessions, you'll need to record that data in a

persistent data store (such as [Amazon S3](#), [Amazon RDS](#), or [DynamoDB](#)) before the client session ends and load the data from the persistent store when the next client session begins.

- **Redirecting video and audio output and user input**—In order to stream your application across Amazon AppStream, you'll need to redirect the output to application libraries provided in the Amazon AppStream SDK, and implement interfaces that listen to events from those libraries.
- **Client application renders video at 720p**— Although the server can run an application at any video resolution, the client application can only render video at 720p. Your application must have a 720p video resolution mode.
- **Hybrid applications**—Will you stream your entire application from Amazon AppStream or perform some processing on the consumer device? Hybrid applications can offer solutions for both loss of network as well as handling latency spikes. One way to use Amazon AppStream is to run basic application functionality on the consumer device and enhance the experience when a network is available, such as a game with basic character animations rendered on the device with enhanced graphics and detailed backgrounds available through streaming.

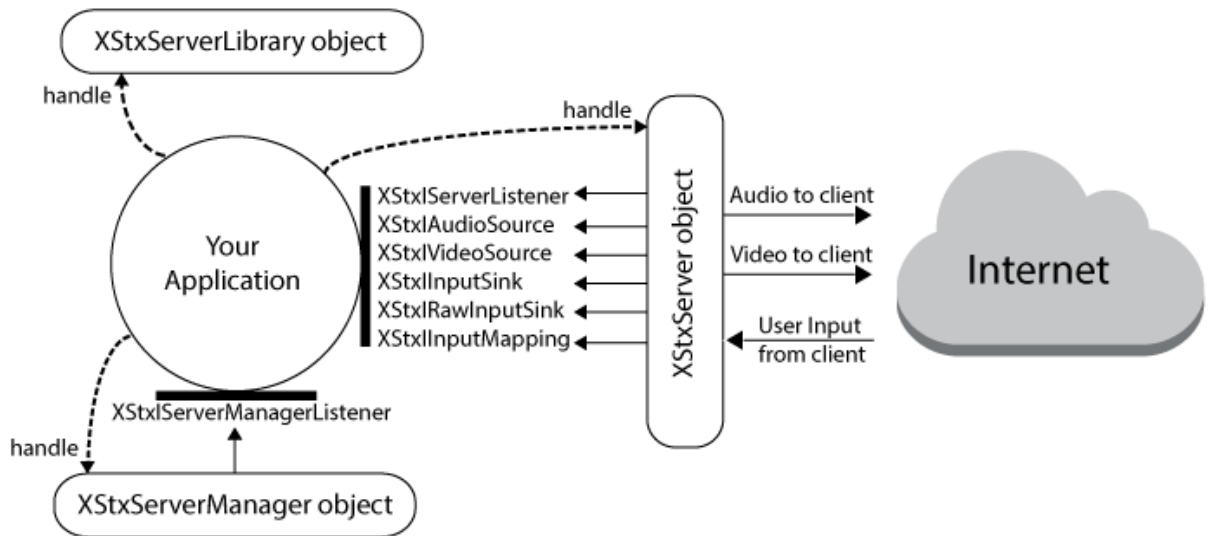
### Note

Applications with zero tolerance for latency are not recommended for streaming, such as first-person shooter games or player vs. player fighting games. For these types of applications, consider building a hybrid experience where the latency intolerant aspects of the experience are run locally on the consumer device, while other aspects of the experience requiring cloud resources are streamed.

## Add Streaming to Your Application

The Amazon AppStream SDK provides server libraries that you build into your application and call in order to receive client sessions from Amazon AppStream and to stream input and output between your application and clients.

The following image illustrates how your application interacts with the libraries of the Amazon AppStream SDK. Your application has a handle to each of the objects that it can use to call the functions of that object. It also implements callback functions and registers them with the objects in order to receive client and session events.



The following object classes are provided by the server libraries in the Amazon AppStream SDK. Documentation for these classes are available in the Amazon AppStream SDK.

Class	Description
<code>XStxServerLibrary</code>	The top level object of the server libraries. Your application uses this object to ensure that it is calling into the version of the libraries it was compiled against and to create the <code>XStxServerManager</code> object.
<code>XStxServerManager</code>	This object manages client sessions and sends events to your application when Amazon AppStream assigns your application a client session or terminates a client session. When it fires the <code>XStxIServerManagerListenerFcnServerInitialize</code> event, it returns a handle to the <code>XStxServer</code> object your application uses to stream data to the client.
<code>XStxServer</code>	Your application uses this object to stream content to clients and to receive user input from clients.

Your application implements callback functions that adhere to the following interfaces in order to receive session and client events. Documentation for these interfaces is available in the Amazon AppStream SDK. The callback functions are invoked from different threads, so your application needs to be cautious when modifying data in the callback functions and to use thread synchronization mechanisms.

Interface	Description
<code>XStxIAudioSource</code>	Called by the <code>XStxServer</code> object to get audio frames from your application. If a callback function implementing this interface is not set with the <code>XStxServerSetAudioSource</code> function of the <code>XStxServer</code> object, the <code>XStxServer</code> object captures system audio and transmits that to clients instead.
<code>XStxIInputMapping</code>	Maps user input from a format returned by the client to a format the application can use.
<code>XStxIInputSink</code>	Receives user data from the <code>XStxServer</code> object. This can be keyboard, mouse, or touch data.
<code>XStxIRawInputSink</code>	Receives raw user data from the <code>XStxServer</code> object. This is sent as a stream of bytes.
<code>XStxIServerListener</code>	receives event messages from the <code>XStxServer</code> object when it establishes or loses connection to a client.
<code>XStxIServerManagerListener</code>	receives event messages from the <code>XStxServerManager</code> object when Amazon AppStream creates or terminates a client session.
<code>XStxIVideoSource</code>	Called by the <code>XStxServer</code> object to configure video streaming from the application. If the video mode is set to <code>XSTX_VIDEO_MODE_PULL</code> , the <code>XStxServer</code> object also uses this interface to get video frames from the application.

## Lifecycle of a Streaming Application

Your application communicates with Amazon AppStream and clients through the libraries of the Amazon AppStream SDK.

The lifecycle of an application is as follows:

1. **Create the `XStxServerLibrary` object.** This ensures that the loaded libraries match the version your application was compiled with. It also gives you a handle to an `XStxServerLibrary` object, which is required for the next step.
2. **Create the `XStxServerManager` object.** This object communicates with Amazon AppStream to manage the assignment of client sessions to your application.
3. **Register an `XStxIServerManagerListener` event sink.** Pass the location of a callback function to receive events from the `XStxServerManager` object.
4. **Start the `XStxServerManager` object.** Your application calls `XStxServerManagerStart` to cause the `XStxServerManager` object to start accepting client sessions from Amazon AppStream.
5. **Wait for the `XStxServerManager` object to end the session.** During this phase, your application receives events to its `XStxIServerManagerListener` callback function when the session manager accepts a new client session, prompts your application to persist state before a session ends, or terminates a client session.

If the event is `XStxIServerManagerListenerFcnServerInitialize`, a new client session has begun, and your application is passed a handle to the `XStxServer` object it will use to stream content to the client. In this case, perform the following steps:

- a. **Initialize the `XStxServer` object.**
  - b. **Register event sinks for `XStxIAudioSource`, `XStxIInputMapping`, `XStxIInputSink`, `XStxIRawInputSink`, `XStxIServerListener`, and `XStxIVideoSource` events.** These callback functions are how your application is notified about streaming events.
  - c. **Call methods of the `XStxServer` object to send audio and video frames.** Repeat this step for the duration of the streaming session.
  - d. **Terminate the `XStxServer` object.** When the client is disconnected or the application ends the client session, your application should call `XStxServerTerminate` to release resources allocated to the `XStxServer` object.
6. **Recycle the `XStxServerLibrary` and `XStxServerManager` objects.** After the client session ends, release the resources allocated to the `XStxServerLibrary` and `XStxServerManager` objects.

## Sample Streaming Application

The file `main.cpp` is the source code for a sample implementation of a streaming application that can be streamed from Amazon AppStream. This sample is in the `<SDK_dir>\example_src\server\windows\SimpleDirectXServer` directory of the Amazon AppStream SDK.

The sample application uses DirectX for video rendering and XAudio2 for audio rendering. Walking through the sample code is useful in understanding how to construct an application.

## Initializing a Streaming Application

Before your application can start streaming content to a client, it must create the objects that it will use to connect to client sessions and stream content as well as register callback functions to receive event notifications about sessions and clients. The following explanation covers steps 1–5 of [Lifecycle of a Streaming Application \(p. 167\)](#).

First, your application should create an `XStxServerLibrary` object. This is the top level object that you use to interact with the libraries you'll use to connect to sessions and stream content to clients.

The following excerpt from the sample streaming application illustrates this step. The excerpt is from the `initializeAppStream` function of the file `main.cpp`. The file is in the `<SDK_dir>\example_src\server\windows\SimpleDirectXServer` directory.



```
int runAsAppStreamGame(int argc, const char* argv[])
{
    // Main AppStream initialization
    XStxResult result;

    ...

    // Create our Server Library handle
    if ((result = XStxServerLibraryCreate(
        XSTX_SERVER_API_VERSION_MAJOR,
        XSTX_SERVER_API_VERSION_MINOR,
        &g_serverLibraryHandle)) != XSTX_RESULT_OK)
        return result;

    ...
}
```

Next, your application creates an `XStxServerManager` object. To do so, you'll pass in the handle to the `XStxServerLibrary` object you created previously. Your application uses the `XStxServerManager` object to receive session assignments from Amazon AppStream.

The following excerpt from the sample streaming application illustrates this step. The excerpt is from the `initializeAppStream` function of the file `main.cpp`. The file is in the `<SDK_dir>\example_src\server\windows\SimpleDirectXServer` directory.

```
static XStxResult initializeAppStream()
{
    // Main AppStream initialization
    XStxResult result;

    ...

    // Create our Server Manager
    if ((result = XStxServerLibraryCreateXStxServerManager(
        g_serverLibraryHandle, &g_serverManagerHandle)) != XSTX_RESULT_OK)
        return result;

    ...
}
```

After the `XStxServerManager` object is created, your application calls `XStxServerManagerSetListener` to register an event sink.

The following excerpt from the sample streaming application illustrates this step. The excerpt is from the `initializeAppStream` function of the file `main.cpp`. The file is in the `<SDK_dir>\example_src\server\windows\SimpleDirectXServer` directory.

The code that implements the `XStxIServerManagerListener` interface and handles the events sent by the `XStxServerManager` object is located in the file `ServerManagerListener.cpp`. The file is in the `<SDK_dir>\example_src\server\common` directory.

```
int runAsAppStreamGame(int argc, const char* argv[])
{
    ...

    // Set up callbacks so we know when a server is initialized or terminated
```

```
ZeroMemory(&g_serverManagerListener, sizeof(XStxIServerManagerListener));
g_serverManagerListener.mSize = sizeof(XStxIServerManagerListener);
g_serverManagerListener.mServerInitializeFcn = serverInitialize;
g_serverManagerListener.mServerSaveStateFcn = serverSaveState;
g_serverManagerListener.mServerTerminateFcn = serverTerminate;

// Supply our callbacks to AppStream
if ((result = XStxServerManagerSetListener(
    g_serverManagerHandle,
    &g_serverManagerListener)) != XSTX_RESULT_OK)
    return result;

...
}
```

After you've registered the event sink, your application is ready to start the server manager to notify Amazon AppStream that it's ready to receive client sessions. To do so, call the `XStxServerManagerStart` function.

The following excerpt from the sample streaming application illustrates this step. The excerpt is from the `initializeAppStream` function of the file `main.cpp`. The file is in the `<SDK_dir>\example_src\server\windows\SimpleDirectXServer` directory.

```
static XStxResult initializeAppStream()
{
    ...

    // Tell the server to start up
    if ((result = XStxServerManagerStart(
        g_serverManagerHandle)) != XSTX_RESULT_OK)
        return result;

    ...
}
```

At this point, your application's `main` function should wait until the `XStxServerManager` terminates the session. This is done by calling `XStxServerManagerWait`.

The following excerpt from the sample streaming application illustrates this step. The excerpt is from the `runAsAppStreamGame` function of the file `XStxExampleServer.cpp`. The file is in the `<SDK_dir>\example_src\server\common` directory.

```
int runAsAppStreamGame(int argc, const char* argv[])
{
    ...

    /** Wait for the session manager to exit */

    XStxResult result = XStxServerManagerWait(serverManagerHandle);

    ...
}
```

While your application is waiting for the session to end, your `XStxIServerManagerListener` event sink is receiving session events. When the `XStxIServerManagerListenerFcnServerInitialize`

event fires, it indicates that Amazon AppStream has assigned your application a client. For more information, see [Initializing a Client Session \(p. 171\)](#)

## Initializing a Client Session

When the `XStxIServerManagerListenerFcnServerInitialize` event fires it returns a handle to an `XStxServer` object. This is the object that your application uses to communicate with the client: streaming audio and video output and receiving user input and client messages. Your implementation of a `XStxIServerManagerListenerFcnServerInitialize` callback function should initialize the `XStxServer` object, register event sinks for the `IServerListener` events, and set the audio source by calling the `XStxServerSetVideoSource` function. Setting the audio source by calling the `XStxServerSetAudioSource` function is optional; for more information, see [Streaming Audio to a Client \(p. 175\)](#).

This excerpt from `ServerManagerListener.cpp` shows how to initialize the `XStxServer` object. The file is in the `<SDK_dir>\example_src\server\common` directory.

```
XStxResult
ServerManagerListenerImp::XStxIServerManagerListenerServerInitialize(
    XStxServerHandle server,
    uint32_t timeout,
    const char* applicationContext)
{
    if (mServerToInfoMap.find(server) != mServerToInfoMap.end())
    {
        return XSTX_RESULT_ALREADY_CREATED;
    }

    XStxResult result = XSTX_RESULT_OK;

    /** Create an object to hold on to server specific info */

    ServerInfo* info = new ServerInfo();
    XStxIServerListener* listener = NULL;
    info->mApp = NULL;
    info->mServer = server;

    /** Instantiate the hosted application */

    result = HostedApplication::createHostedApplication(
        server,
        applicationContext,
        mServerContext,
        info->mApp);

    if (result != XSTX_RESULT_OK)
    {
        goto exit;
    }

    /** Point the app to the server and start the app */

    result = info->mApp->setServer(info->mServer);

    if (result != XSTX_RESULT_OK)
    {
        goto exit;
    }
}
```

```
result = info->mApp->start();

if (result != XSTX_RESULT_OK)
{
    goto exit;
}

/** Point the server to the app and start the server */

listener = info->mApp->getServerListener();
if ( NULL != listener )
{
    XSTX_CALLBACK_NOT_NULL_OR_ERROR(listener, ServerReady);
    XSTX_CALLBACK_NOT_NULL_OR_ERROR(listener, ServerStopped);
    XSTX_CALLBACK_NOT_NULL_OR_ERROR(listener, MessageReceived);
}
result = XStxServerSetListener(
    info->mServer,
    listener);

if (result != XSTX_RESULT_OK)
{
    goto exit;
}

result = XStxServerSetInputSink(
    info->mServer,
    info->mApp->getInputSink());

if (result != XSTX_RESULT_OK)
{
    goto exit;
}
#ifdef APPLICATION_CAPTURES_AUDIO
//The example audio source does provides timestamps
result = XStxServerSetAudioSource(
    info->mServer,
    info->mApp->getAudioSource(), true);

if (result != XSTX_RESULT_OK)
{
    goto exit;
}
#endif
//need to manually change the isProvidingTimestamp flag here to false
//if it doesn't provide timestamp
result = XStxServerSetVideoSource(
    info->mServer,
    info->mApp->getVideoSource(), true);

if (result != XSTX_RESULT_OK)
{
    goto exit;
}

mServerToInfoMap[server] = info;

return XSTX_RESULT_OK;
```

```
exit:

    if (info != NULL)
    {
        delete info->mApp;
        XStxServerRecycle(info->mServer);
        delete info;
    }

    return result;
}
```

## Streaming Video to a Client

In order to stream video frames to the client, your application calls the `XStxServerSetVideoSource` function of the `XStxServer` object to specify the source of video frames. For more information, see [Initializing a Client Session \(p. 171\)](#). You must also define the mode that your application will use to stream frames to the client.

### Choosing a Video Mode

To support a variety of applications, Amazon AppStream provides three strategies for streaming video:

- **Push with frame-rate blocking**—Calls to `XStxServerPushVideoFrame()` will block until enough time has elapsed to gate the video frame rate of the application to that specified by `XStxIVideoSourceFcnSetFrameRate()`. The amount of time blocked varies dynamically with changes to the target frame rate and the time it takes to generate frames. To use this strategy, set the video mode to `XSTX_VIDEO_MODE_PUSH_BLOCKING`.
- **Push immediately**—Calls to `XStxServerPushVideoFrame()` will return immediately. If calls are received faster than the frame rate indicated by the last call to `XStxIVideoSourceFcnSetFrameRate()` then frames will be dropped from the video stream to achieve the target frame rate. To use this strategy, set the video mode to `XSTX_VIDEO_MODE_PUSH_IMMEDIATE`.
- **Pull**—Video frames will be pulled from the application by calls to `XStxIVideoSourceFcnGetFrame()`. The thread making those calls will delay as necessary to limit the frame rate. The application is free to perform operations on this thread as long as it returns before the next frame is due. To use this strategy, set the video mode to `XSTX_VIDEO_MODE_PULL`.

The sample application uses the immediate push mode, as shown in the following excerpt from `main.cpp`. This file is in the `<SDK_dir>\example_src\server\windows\SimpleDirectXServer` directory.

```
static XStxResult getVideoMode(void* context, XStxVideoMode* mode)
{
    // We push frames to AppStream when we want to.
    // AppStream will adapt by dropping frames if we're too fast
    *mode = XSTX_VIDEO_MODE_PUSH_IMMEDIATE;
    return XSTX_RESULT_OK;
}
```

### Choosing a Color Subsampling Rate

Amazon AppStream streams the video at the YUV420 color subsampling rate to client applications. You can set your streaming application to stream video at the YUV444 color subsampling

rate to a client application running on supported devices. The streaming application calls the `XStxServerAddChromaSamplingOption()` function to notify Amazon AppStream that the streaming application supports the YUV444 color subsampling option. The client application calls a similar function to also notify Amazon AppStream that the client application supports the YUV444 color subsampling option.

When the client application connects to the streaming application, Amazon AppStream compares the color subsampling options available on the client application and the streaming application. Amazon AppStream then selects the highest color resolution supported by both applications and then informs both applications which color sampling option will be used for the session. Amazon AppStream then calls the `XStxIServerListener2FcnServerConfigurationSettingsReceived` callback function that the streaming application supplied and passes a structure with the `XStxChromaSampling` setting.

**Note**

Streaming at the YUV444 subsampling rate requires higher bandwidth availability than the YUV420 rate.

The following code excerpt demonstrates how to use the YUV444 color subsampling option.

```
/**
 * Inform the server of server application's chroma sampling capability.
 * You can call this as many times as you want for each chroma sampling
 * listed in XStxChromaSampling. If this method is never called, then
 * XSTX_CHROMA_SAMPLING_YUV420 will be used by default chroma sampling.
 * Register a callback function at XStxIVideoSourceFcnSetChromaSampling
 * so that STX server can notify server application which chroma sampling
 * will be used for streaming.
 * @param[in] serverHandle The handle of the server.
 * @param[in] chromaSampling The chroma sampling scheme. Look at XStxAPI.h
 * @return This function will return one of these values.
 * Return code | Description
 * ----- | -----
 * XSTX_RESULT_OK | The operation is successful.
 * XSTX_RESULT_INVALID_HANDLE | serverHandle is invalid.
 * XSTX_RESULT_INVALID_ARGUMENTS | chromaSampling is not recognized.
 */
XSTX_API_EXTERN XStxResult XSTX_API XStxServerAddChromaSamplingOption(
    XStxServerHandle serverHandle,
    XStxChromaSampling chromaSampling);
```

## Sending Frames to the Client

If you are converting an existing application to work with Amazon AppStream streaming, you will need to redirect the video output to streaming clients instead of displaying video on the local machine. The following excerpt is from the `render` function in `main.cpp` and shows the changes you would make to render the video to clients instead of a local machine.

```
...

EnterCriticalSection(&g_frameCriticalSection); // Don't want to be
interrupted now

// Copy back buffer data. Can also use D3DXLoadSurfaceFromSurface if we need
to resize/change pixel format
g_D3DDevice->GetRenderTargetData(g_backBuffer, g_memBuffer);
```

```
D3DLOCKED_RECT lockedRect;
g_memBuffer->LockRect(&lockedRect, NULL, D3DLOCK_READONLY);
// Convert to YUV so we can supply it to AppStream
switch (g_chromaSamplingType)
{
    case XSTX_CHROMA_SAMPLING_YUV420:
        convertToYUV420((unsigned char*)lockedRect.pBits, WINDOW_WIDTH,
WINDOW_HEIGHT, 2, 1, 0, 4, lockedRect.Pitch, g_videoFrame.mPlanes);
        break;
    case XSTX_CHROMA_SAMPLING_YUV444:
        convertToYUV444((unsigned char*)lockedRect.pBits, WINDOW_WIDTH,
WINDOW_HEIGHT, 2, 1, 0, 4, lockedRect.Pitch, g_videoFrame.mPlanes);
        break;
    default:
        assert(!"Unknown chroma sampling type"); // Make sure we don't get an
unknown chroma sampling type
}
g_memBuffer->UnlockRect();

XStxServerPushVideoFrame(g_serverHandle, &g_videoFrame); // Push the video
frame

LeaveCriticalSection(&g_frameCriticalSection);

...

```

## Streaming Audio to a Client

There are two ways your application can transmit audio to clients:

- **Explicitly send audio frames to the client**—Explicitly sending audio frame-by-frame is best for situations in which you need tight integration between the video and audio frames, for example, if you are streaming speech synchronized with video of a person talking. To do so, call the `XStxServerSetAudioSource` function of the `XStxServer` object and set an audio source, you can then explicitly stream audio frames to the client by implementing the `XStxIAudioSourceFcnGetFrame` function of the `XStxIAudioSource` interface.
- **Automatically capture system audio and send that to the client**—This is the easiest way to stream audio and works best in cases where you do not need tight integration between audio and video, for example if you are streaming background music during a puzzle game. To automatically stream audio, do not set an audio source by calling the `XStxServerSetAudioSource` function. When no audio source is set, the `XStxServer` object automatically captures system audio and streams that to the client.

### Audio Timestamps

Timestamps are important for keeping the audio and video frames in synchronization. If your application uses automatic streaming of the system audio, the `XStxServer` object timestamps the audio frames using a built-in timestamp manager. You can also have the `XStxServer` object automatically timestamp your video frames by setting the `willProvideTimestamps` parameter to `false` when you call the `XStxServerSetVideoSource` function to set the video source of your application.

If you want to set the timestamps explicitly for your video frames and your application is using the automatic streaming of system audio, you can do so by having your application call the `XStxServerGetTimestampUs` function. This function returns the current mono timestamp from the `XStxServer` object, in microseconds.

## Receiving Content from a Client

To provide a fully interactive experience for users, the client collects data from user input sources (such as keyboard, mouse, or touch inputs) and sends that data to the application so the application can respond to the user action. There are three types of content that a client may send to your application:

- **Formatted user input**—such as keyboard, mouse or touch input.
- **Raw user input**—a stream of bytes from the device. This enables your application to support new or device-specific types of input such as a data stream from an accelerometer.
- **Client messages**—messages from the client to the application that are independent of user actions. These can be status messages, additional metadata, or other content as negotiated between the client and application developers.

Your application receives this content from the client as events sent by the `XStxServer` object to your callback functions. The following sections describe how to implement the callback functions to handle these events.

### Topics

- [Accepting Keyboard, Mouse, and Touch User Input \(p. 176\)](#)
- [Receiving Raw User Input from a Client \(p. 177\)](#)
- [Receiving Client Messages \(p. 177\)](#)

## Accepting Keyboard, Mouse, and Touch User Input

When a client sends keyboard, mouse, or touch user input to your application, the `XStxServer` object fires an `XStxIInputSinkFcnOnInput` event. Your callback function to handle this event uses the `mType` member of the `XStxInputEvent` structure it receives to determine the input source (keyboard, mouse, or touch) and handle it appropriately.

The excerpt from `HostedApplicationDirectX.cpp` shows an implementation of `XStxIInputSink`. The file is in the `<SDK_dir>\server\windows\XStxDirectXServer` directory. The sample streaming application only accepts keyboard input from client application so this implementation ignores mouse and touch input. Code comments show where you would add that functionality.

```
XStxResult HostedApplicationImp::XStxIInputSinkOnInput(const XStxInputEvent*
event)
{
    if (NULL == event)
        return XSTX_RESULT_INVALID_ARGUMENTS;

    if ((event->mType == XSTX_INPUT_EVENT_TYPE_KEYBOARD) &&
        (event->mInfo.mKeyboard.mIsKeyDown) &&
        (event->mInfo.mKeyboard.mVirtualKey == 78))
    {
        printf("Received N-key\n");
        std::string msg("Server received N-keyboard input!");
        if (XSTX_RESULT_OK == XStxServerSendMessage(
            mServer, (const unsigned char*) msg.c_str(),
            (uint32_t)msg.size()))
            printf("Successfully sent message to client\n");
        else
            printf("Failed to send message to client\n");
    }
    else
```



```
        if (NULL != mGame)
        {
            mGame->handleInput(event); // All other input is delegated to the
game
        }
        return XSTX_RESULT_OK;
    }
}
```

## Receiving Raw User Input from a Client

When a client sends keyboard, mouse, or touch user input to your application, the `XStxServer` object fires an `XStxIRawInputSinkFcnOnRawInput` event. The data is transmitted as a raw stream of bytes. Your callback function to handle this event is responsible for interpreting the byte stream data. This requires close integration between your application and its client applications.

## Receiving Client Messages

The client may send messages to your application. These are not related to user input; the content and purpose of these messages is specific to the client. During application development, you should research the messages that may be sent by the client and implement code to handle those messages. Sending messages from the client is optional, and some clients may send no messages at all.

To receive and handle client messages, your application implements a callback function to handle `XStxIServerListenerMessageReceived` events. When a `XStxIServerListenerMessageReceived` event fires, it passes the message to your callback function as a byte array.

## Storing Persistent Data

When you host your application on Amazon AppStream, your application runs on an Amazon AppStream host in the cloud. When the session ends, the Amazon AppStream host is recycled, and any data stored on the Amazon AppStream host is lost. If your application needs to persist data between sessions, it should record the data in a persistent data store before terminating the session. You can record the data to a physical server or store the data on AWS using a service such as [Amazon S3](#), [Amazon RDS](#), or [DynamoDB](#).

The `XStxServerManager` object fires an `XStxIServerManagerListenerFcnServerSaveState` event before terminating a session to give your application a chance to record data before the session ends. To do this, provide an implementation of `XStxIServerManagerListenerServerSaveState` that records data to a persistent data store.

The following excerpt from the sample streaming application shows an implementation of `XStxIServerManagerListenerServerSaveState`. It is from `ServerManagerListener.cpp`. This file is in the `<SDK_dir>\example_src\server\common` directory. This implementation does not persist data, but the comment shows where you would add that functionality.

```
XStxResult
ServerManagerListenerImp::XStxIServerManagerListenerServerSaveState(
XStxServerHandle session,
uint32_t timeout,
XStxStopReason reason)
{
    // Add code here to record data to a persistent data store

    return XSTX_RESULT_OK;
}
```

```
}
```

## Terminating a Client Session

When a client session ends, the `XStxServerManager` object fires an `XStxIServerManagerListenerFcnServerTerminate` event. This gives your application a chance to gracefully release resources associated with the client session.

The following excerpt from the sample streaming application illustrates this step. It is from `ServerManagerListener.cpp`. This file is in the `<SDK_dir>\example_src\server\common` directory.

```
XStxResult
  ServerManagerListenerImp::XStxIServerManagerListenerServerTerminate(
XStxServerHandle session,
uint32_t timeout,
XStxStopReason reason)
{
    ...

    if (info != NULL)
    {
        XStxServerRecycle(info->mServer);
        delete info->mApp;
        delete info;
    }
    return XSTX_RESULT_OK;
}
```

## Terminating a Streaming Application

The `XStxServerManagerWait` function returns when a client session ends and Amazon AppStream terminates the session. Your application should release the resources allocated to the `XStxServerManager` and `XStxServerLibrary` objects.

The following excerpt from the sample streaming application illustrates this step. It is from the `runAsAppStreamGame` function of `XStxExampleServer.cpp`. This file is in the `<install_dir>\example_src\server\common` directory.

```
exit:

XStxResult cleanUpResult = XStxServerManagerRecycle(serverManagerHandle);
if (cleanUpResult != XSTX_RESULT_OK) {
    printf("Failed to recycle ServerManager\n");
}

cleanUpResult = XStxServerLibraryRecycle(serverLibraryHandle);
if (cleanUpResult != XSTX_RESULT_OK) {
    printf("Failed to recycle ServerLibrary\n");
}

delete serverManagerListener;

printf("Exit! %s\n", XStxResultGetName(result));
fflush(stdout);
```

```
return (result != XSTX_RESULT_OK) ? -1 : 0;
```

## Testing Your Streaming Application

Although you plan to stream the production version of your streaming application from the cloud using Amazon AppStream, you will likely want to run your streaming application locally or by using Amazon AppStream standalone mode during testing. This lets you test changes you make to the code quickly, without having to build an installer, upload your streaming application to Amazon S3, generate a presigned URL, and the other steps required to deploy an application on Amazon AppStream.

Developing a streaming application typically has the following stages:

1. **Test your application using Amazon AppStream standalone mode**—in this stage, the core functionality of your application is done, and you're adding streaming. By testing streaming on a standalone Amazon EC2 instance that is not managed by Amazon AppStream, you can connect to the Amazon AppStream host using a remote management service to modify your application code, add dependency files, or change the server configuration. For more information, see [Streaming Your Application Using Amazon AppStream Standalone Mode \(p. 179\)](#).
2. **Deploy your production-ready application on Amazon AppStream**—in this stage, development and testing of your application is done, and you are ready to deploy it on Amazon AppStream and have the service manage client sessions. For more information, see [Deploying Your Streaming Application to Amazon AppStream \(p. 37\)](#).

## Streaming Your Application Using Amazon AppStream Standalone Mode

Testing your application using Amazon AppStream standalone mode provides a way to test that streaming works without having the overhead of a full deployment to Amazon AppStream. It also gives you a way to test your application without having to write an entitlement service or a custom client by using a AWS CloudFormation template to create your own Amazon EC2 instance with the Amazon AppStream SDK libraries installed.

**You may incur charges when you use Amazon AppStream standalone mode.** In standalone mode, you are using your own EC2 instance rather than Amazon AppStream. Using standalone mode does not apply to the first 20 hours of streaming from Amazon AppStream.

### Note

Do not use a standalone streaming server to deploy your streaming application for client access. Doing so will prevent you from taking advantage of the session management and automatic scaling provided by Amazon AppStream.

To use the AWS CloudFormation template described below, you must have:

- An active AWS account. You will need the access keys for the account or for an IAM user in the account. If you are using the access keys of an IAM user, that user must have permissions to perform Amazon AppStream actions. For more information, see [AWS Security Credentials](#).
- An EC2 key pair. You can use this to connect to the instance that hosts the entitlement service with SSH. For more information, see [Amazon EC2 Key Pairs](#).

### To create the Amazon AppStream standalone mode

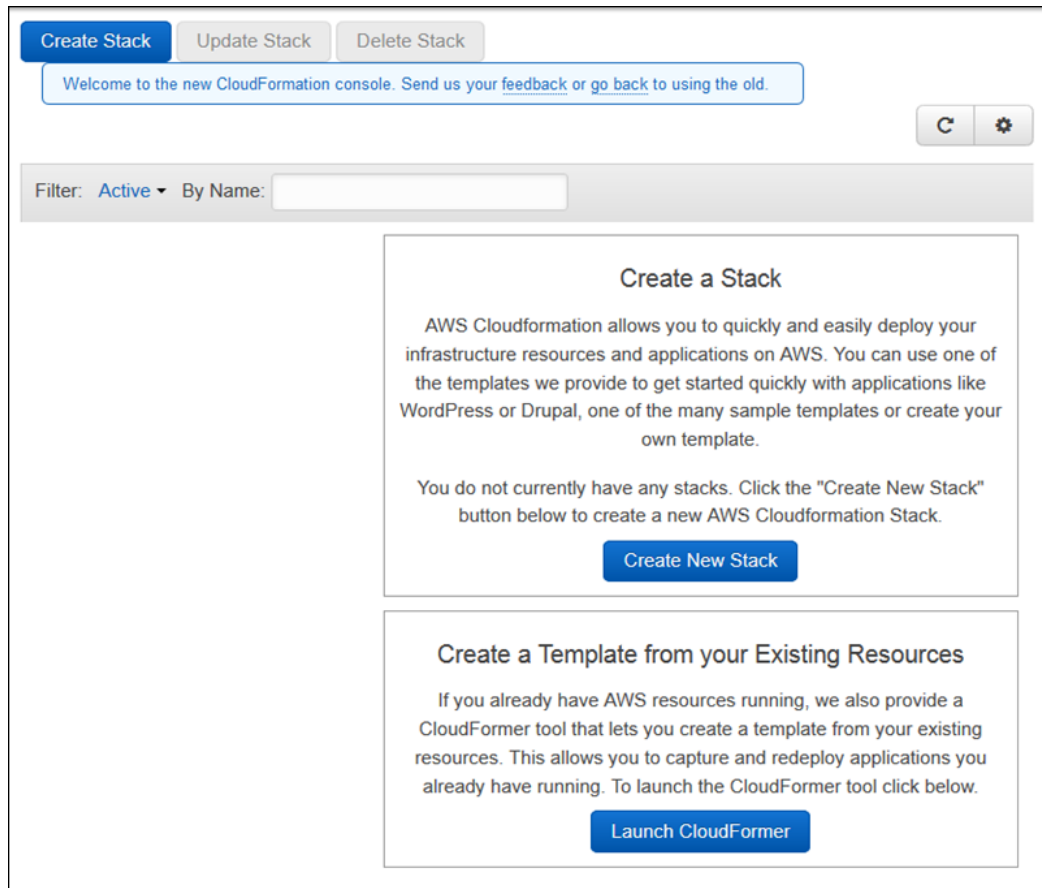
1. Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.

2. From the navigation bar, select the same region where you created a new key pair or are using an existing key pair.

**Important**

Do not select a region other than the one where your key pair was created.

3. In the [AWS CloudFormation console](#), select **Create New Stack**.



4. For **Name**, type a name to identify the stack. For example, `standalonestack`.
5. Select **Specify an Amazon S3 template URL** and then enter `https://s3.amazonaws.com/appstream-public/AppStreamDeveloper.template` and then click **Next**.

### Select Template

Specify a stack name and then select the template that describes the stack that you want to create.

---

#### Stack

An AWS CloudFormation stack is a collection of related resources that you provision and update as a single unit

Name

---

#### Template

A template is a JSON-formatted text file that describes your stack's resources and their properties. AWS CloudFormation stores the stack's template in an Amazon S3 bucket. [Learn more.](#)

Source  Select a sample template

Upload a template to Amazon S3  
 No file chosen

Specify an Amazon S3 template URL

- In **Specify Parameters**, do the following:
  - For **DeveloperPassword**, type a password that is between 12-20 characters that meets the following requirements:
    - Contains at least 2 numbers
    - Contains two lower case and two upper case letters
    - Contains two special characters (@, #, \$, %, ^, &, +, or =)
    - Does not contain spaces
  - For **KeyPairName**, type the name of your existing key pair in the same region.
  - For **MicrosoftVirtualAudioDrivers**, type **yes**.
  - For **NvidiaGRIDDrivers**, type **yes**.
  - For **TightVNC**, type **yes**.
  - For **TightVNC**, type an eight character password that meets the following requirements:
    - Must be a different password from the password used for **DeveloperPassword**.
    - Contain one number, one letter, one special character.
    - Contain one special characters (@, #, \$ %, ^, &, +, or =)
    - Must not contain any spaces.
  - Click **Next**.
- In **Options**, do the following:
  - For **Key**, type **Name**.

- For **Value**, type the name that you created earlier.
  - Click **Next**.
8. In **Review**, check that the parameters you entered are correct and then click **Create**.

### Review

---

#### Template

<b>Name</b>	MyStandaloneStack
<b>Template URL</b>	<a href="https://s3.amazonaws.com/appstream-public/AppStreamDeveloper.template">https://s3.amazonaws.com/appstream-public/AppStreamDeveloper.template</a>
<b>Description</b>	AppStream Stand-Alone is subject to the AWS Customer Agreement and AppStream Service Terms. AppStream Stand-Alone may only be used for development and testing; you may not host connections from end users on your AppStream Stand-Alone Instance. Do not download, transmit or otherwise distribute AppStream materials provided with the AppStream Stand-Alone instance.
<b>Estimate cost</b>	Link is not available

---

#### Parameters

<b>ApplicationPresignedS3URL</b>	<a href="https://s3.amazonaws.com/appstream-public/XStxDirectXServerInstaller_1.6.exe">https://s3.amazonaws.com/appstream-public/XStxDirectXServerInstaller_1.6.exe</a>
<b>AppStreamSDKVersion</b>	1.6
<b>DeveloperPassword</b>	.....
<b>InstallerParameters</b>	
<b>KeyPairName</b>	AppStreamKeyPair
<b>LauncherParameters</b>	
<b>LauncherPath</b>	C:\app\XStxDirectXServer\XStxDirectXServer.exe
<b>MicrosoftVirtualAudioDrivers</b>	Yes
<b>NvidiaGRIDdrivers</b>	Yes
<b>TightVNC</b>	Yes
<b>TightVNCPassword</b>	.....
<b>Create IAM resources</b>	False

---

#### Options

#### Tags

<b>Name</b>	MyStandaloneStack
-------------	-------------------

---

#### Advanced

<b>Notification</b>	
<b>Timeout</b>	none
<b>Rollback on failure</b>	Yes

When the status of your stack changes to **CREATE\_COMPLETE**, the Amazon AppStream standalone mode is deployed and ready to use. You can view the properties of your new server in the [Amazon EC2 console](#).

### To find the IP Address of your standalone host

1. In the [AWS CloudFormation console](#), click on the name of your standalone host to display details about the stack at the bottom of the browser window.
2. In the details pane, click **Outputs**. This displays the following values:

Key	Description
Instanceld	The identifier of the EC2 instance. You can use this value to locate the standalone host in the EC2 console.
PublicIp	The public IP address of the EC2 instance. You can use this value to connect the sample clients to your application without using an entitlement service.
PublicDnsName	The public DNS name of the EC2 instance.

### Connecting to Your Standalone Host

After AWS CloudFormation finished deploying the stack for your standalone streaming server, you can use Remote Desktop Connection (RDC) to connect to the EC2 instance, upload your application, and start your application. For more information, see [Connecting to Your Windows Instance](#) in the *Amazon Elastic Compute Cloud Microsoft Windows Guide*.

To log into your EC2 instance, you will need the administrator password and public IP address to your EC2 instance. While retrieving the administrator password and public IP address, you can download a Remote Desktop file that contains the connection information to your EC2 instance.

### To get the administrator password, public IP address, and Remote Desktop File of your instance

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the navigation pane, select **Instances**. Select your instance, and click **Connect**.
3. In the **Connect To Your Instance** dialog box, record the public IP address and user name. You'll need the public IP address to stream to your client application. Click **Get Password** (it will take a few minutes after the instance is launched before the password is available).
4. Click **Browse** and navigate to the private key file that you saved when you created the key pair. Select the file and click **Open** to copy the entire contents of the file into contents box.
5. Click **Decrypt Password**. The console displays the default administrator password for the instance in the **Connect To Your Instance** dialog box, replacing the link to **Get Password** shown previously with the actual password.
6. Record the default administrator password. You need this password to connect to the instance and install your application.
7. Click **Download Remote Desktop File**. Your browser prompts you to either open or save the `.rdp` file. Save the file as you might need this file to administer the instance. When you have finished, you can click **Close** to dismiss the **Connect To Your Instance** dialog box.

### Streaming Your Application

After you deploy your application in standalone mode, you can stream your application by connecting a client application to your EC2 instance. This client application does not call an entitlement service to connect to a streaming application, instead it uses the IP address of the hosted streaming application to connect. Because it does not use an entitlement service, the client application can only be used to connect to pre-release applications hosted locally or on a standalone GPU instance that you manually

launched and configured in Amazon EC2. It cannot be used to connect to applications that are hosted on Amazon AppStream.

Despite this limitation, the client application is useful for testing your application during development because it gives you a known working client to test your streaming application against and you can develop and test your streaming application before creating a custom client application.

To stream your application to a client application, follow the instructions for your version:

- [To stream to the Chrome App \(p. 184\)](#)
- [To stream to the Android client application \(p. 184\)](#)
- [To stream to the \*\*Basic AppStream Client\*\* \(p. 184\)](#)
- [To stream to the OS X client application \(p. 184\)](#)
- [To stream to the Windows client application \(p. 185\)](#)

### To stream to the Chrome App

1. From the Chrome browser, go to <https://chrome.google.com/webstore/detail/amazon-appstream-example/joibckpjiaaoaffacomklfdodlmah>.
2. Click **FREE** and then click **LAUNCH APP**.
3. Click **Connect to Standalone Instance**.
4. In **Standalone instance URL or IP address**, type the IP address of your EC2 instance.
5. Click **Connect**.

### To stream to the Android client application

1. Install a file manager app on your device.
2. Allow your device to install application from unknown sources other than the Google Play store.
3. Download the client application from [http:// ...](http://...) and install it on your device.
4. Start the **Amazon AppStream Example Client**.
5. Click **Connect to Standalone Instance**.
6. In **Standalone instance URL or IP address**, type the IP address of your EC2 instance.
7. Click **Connect**.

### To stream to the Basic AppStream Client

1. Download the client application from [http:// ...](http://...) and install it on your device.
2. Start the **Basic AppStream Client**.
3. Click **Connect to Standalone Instance**.
4. In **Standalone instance URL or IP address**, type the IP address of your EC2 instance.
5. Click **Connect**.

### To stream to the OS X client application

1. Download the client application from [http:// ...](http://...) and install it on your device.
2. Start the **Amazon AppStream Example Client**.
3. Click **Connect to Standalone Instance**.
4. In **Standalone instance URL or IP address**, type the IP address of your EC2 instance.



5. Click **Connect**.

### To stream to the Windows client application

1. Download the client application from [http:// ...](http://...) and install it on your device.
2. Start the **Amazon AppStream Example Client**.
3. Click **Connect to Standalone Instance**.
4. In **Standalone instance URL or IP address**, type the IP address of your EC2 instance.
5. Click **Connect**.

## Cleaning Up Resources

When you are done testing your application, you should release the AWS resources you used to deploy the standalone streaming server to prevent further charges from accruing. To do so, you delete the AWS CloudFormation stack you created to deploy the standalone server, see [Deleting a Stack on the AWS CloudFormation Console](#) in the **AWS CloudFormation User Guide**.

## Debugging Your Streaming Application in Amazon AppStream Standalone Mode

You can debug your streaming application in Amazon AppStream standalone mode by installing the Remote Tools for Visual Studio on your Amazon EC2 instance. Remote Tools for Visual Studio allows you to debug your streaming application on the EC2 instance from another computer running Visual Studio.

### To install Remote Tools for Visual Studio

1. From your computer, start Remote Desktop Connection (RDC) and connect to the EC2 instance. For more information, see [Connecting to Your Windows Instance](#) in the *Amazon Elastic Compute Cloud Microsoft Windows Guide*.
2. From the EC2 instance, download and install the version of Remote Tools for Visual Studio that matches the version of Visual Studio on your computer.
  - [Remote Tools for Visual Studio 2013](http://www.microsoft.com/en-us/download/details.aspx?id=40781) at <http://www.microsoft.com/en-us/download/details.aspx?id=40781>.
  - [Remote Tools for Visual Studio 2012](http://www.microsoft.com/en-us/download/details.aspx?id=38184) at <http://www.microsoft.com/en-us/download/details.aspx?id=38184>.
3. Restart the EC2 instance and connect to it using RDC.

#### Note

Restarting the EC2 instance may change its Public IP address.

### To configure Remote Tools for Visual Studio

1. From the **Start** menu of the EC2 instance, click **Remote Debugger**.
2. From **Visual Studio Remote Debugging Monitor**, click **Tools > Options**.
3. In the **Options** dialog box, do the following:
  - a. For **TCP/IP port number**, type a port number of your choice. In this section, the port number is designated by **N**.
  - b. For **Authentication mode**, select **Windows Authentication**.
  - c. Click **OK**.

### To configure your EC2 instance

In this procedure, you will configure the security group for your EC2 instance to accept inbound and outbound traffic from a specific TCP port. By limiting the traffic to a specific port during testing, you are reducing the chances of a malicious attack on your EC2 instance.

1. From your computer, open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. In the navigation pane, click **Instances**. Select your EC2 instance and click the link to the security group in the **Description** tab.
3. In the details pane, on the **Inbound** tab, click **Edit**.
4. In the dialog, click **Add Rule**, and then select **Custom TCP Rule** from the **Type** list. For **Port Range**, type the port number you entered in the earlier step. In the **Source** field, select **Anywhere**.
5. Click **Save**.

### To start debugging

1. From your computer, start Visual Studio.
2. From the **Tools** menu, click **Attach to Process**.
3. In the **Attach to Process** dialog box, do the following:
  - a. For **Transport**, select **Default**.
  - b. For Qualifier, type the Public IP address of the EC2 instance using the form, `xxx.xxx.xxx.xxx:N`.  
  
Where
    - `xxx.xxx.xxx.xxx` is the Public IP address of your EC2 instance.
    - `N` is the port number you specified in an earlier step.
  - c. Select **Show process from all users**.
  - d. In the **Available Process** list, select the process of your streaming application and then click **Attach**.

## Security considerations

### Using IAM to Control Access to Amazon AppStream Resources

Amazon AppStream integrates with AWS Identity and Access Management (IAM), which allows you to control access to Amazon AppStream.

For general information about IAM, go to:

- [Identity and Access Management \(IAM\)](#)
- [IAM User Guide](#)

You can give IAM users of your AWS account access to all Amazon AppStream operations or to a subset of them. The following is the list of Amazon AppStream operations that can be made available to IAM users.

```
appstream:GetApiRoot  
appstream:GetApplications
```

```
appstream:GetApplication
appstream:GetApplicationStatus
appstream:GetApplicationErrors
appstream:GetApplicationError
appstream:CreateApplication
appstream:UpdateApplication
appstream>DeleteApplication
appstream:UpdateApplicationState
appstream:GetSessions
appstream:GetSession
appstream:GetSessionStatus
appstream:CreateSession
appstream:UpdateSessionState
```

## Example IAM User Policies for Amazon AppStream

By default, IAM users have no access to Amazon AppStream or to the resources that it uses. If you want IAM users to be able to work with Amazon AppStream, for example, in the AWS Management Console, you must grant them permissions.

This section shows simple policies for controlling access to Amazon AppStream. To use these policies, you create an IAM user and attach one of these policies to the user or to the IAM group that the user belongs to.

### Giving users access to DynamoDB and a specific set of AppStream API calls

The following policy lets users access DynamoDB.

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Sid": "Stmt1394569913000",
      "Effect": "Allow",
      "Action": [
        "dynamodb:*"
      ],
      "Resource": [
        "*"
      ]
    },
    {
      "Sid": "Stmt1394569933000",
      "Effect": "Allow",
      "Action": [
        "appstream:CreateSession",
        "appstream:GetApiRoot",
        "appstream:GetApplication",
        "appstream:GetApplications",
        "appstream:GetApplicationStatus",
        "appstream:GetSession",
        "appstream:GetSessions",
        "appstream:GetSessionStatus",
        "appstream:UpdateSessionState"
      ],
      "Resource": [
        "*"
      ]
    }
  ]
}
```

```
    }  
  ]  
}
```

### Giving IAM users broad access to Amazon AppStream

The following policy lets users perform any Amazon AppStream action.

```
{  
  "Version": "2012-10-17",  
  "Statement": [  
    {  
      "Effect": "Allow",  
      "Action": [  
        "appstream:*"  
      ],  
      "Resource": ["*"]  
    }  
  ]  
}
```

### Giving users permission to modify applications and sessions

The following policy grants users the permission to create, update, and delete applications and sessions.

```
{  
  "Version": "2012-10-17",  
  "Statement": [  
    {  
      "Effect": "Allow",  
      "Action": [  
        "appstream:Create*",  
        "appstream:Update*",  
        "appstream>Delete*"  
      ],  
      "Resource": ["*"]  
    }  
  ]  
}
```

### Giving users permission to modify applications

The following policy grants users the permission to deploy applications on Amazon AppStream and to update or delete those applications.

```
{  
  "Version": "2012-10-17",  
  "Statement": [  
    {  
      "Effect": "Allow",  
      "Action": [  
        "appstream:CreateApplication",  
        "appstream:UpdateApplication*",  
        "appstream>DeleteApplication"  
      ],  
    }  
  ],  
}
```

```
    "Resource": ["*"]
  }
]
```

### Giving users read-only access to Amazon AppStream

The following policy grants users read-only access to Amazon AppStream.

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "appstream:Get*"
      ],
      "Resource": ["*"]
    }
  ]
}
```

## Security Best Practices

AWS has several features to help you keep your assets secure.

### Versioning

Versioning offers an additional level of protection by providing a means of recovery when customers accidentally overwrite or delete objects. This allows you to easily recover from unintended user actions and application failures. You can also use versioning for data retention and archiving. For more information, see [Amazon Simple Storage Service FAQs](#) and the [Amazon Simple Storage Service Developer Guide](#).

### Multi-Factor Authentication

AWS multi-factor authentication (MFA) is an additional layer of security that offers enhanced control over your AWS account settings and the management of the AWS resources to which the account has subscribed. When you enable this opt-in feature, you need to provide a six-digit single-use code in addition to your user name and password before access is granted. You get this single use code from an authentication device or a special application on a mobile phone that you keep in your physical possession.

This feature is called multi-factor authentication because two factors are checked before access is granted to your account: you need to provide both your AWS email ID and password (the first factor: something you know) and the particular code from your authentication device (the second factor: something you have). You can enable multi-factor authentication for your AWS account as well as for the users you have created under your AWS account using IAM.

It's easy to obtain an authentication device from a participating third-party provider. You can also download and install appropriate software on your mobile phone, then set it up for use via the AWS website. For more information, see [AWS Multi-Factor Authentication](#).

### Key Rotation

You should keep your AWS passwords and access keys safe for the same reasons it is important to change your password frequently. AWS recommends that you rotate your access keys and certificates

on a regular basis. To let you do this without potential impact to the availability of your applications, AWS supports multiple concurrent access keys and certificates. With this feature, you can regularly rotate keys and certificates into and out of operation without any downtime to your application. This can help to mitigate risk from lost or compromised access keys or certificates. You can use the IAM APIs to rotate the access keys of your AWS account as well as for users created under your AWS account. For more information, see [AWS Security Credentials](#).

## Use A Strong Password For Remote Management

Use a strong password with remote management services such as SSH and VNC to restrict access to your instances. If you do not configure a strong password with these remote management services, malicious users could access your instances.

## Restrict Access to Your Streaming Application

Restrict your security groups to allow connections only from ports required to support the necessary services. The following are suggested ports to allow incoming connections:

- **SSH**—port 22
- **STX**—port 80
- **STX TCP**—port 5900
- **STX UDP**—ports 9070-9080

For additional protection, restrict access to incoming traffic to a group of IP addresses.

# Build an Application Installer

To install your streaming application on Amazon AppStream, you will need a streaming application installer that does the following:

- Runs silently without any user interaction.
- Exists as a single executable file (\*.exe). Do not use Microsoft Windows Installer files (\*.msi), batch files (\*.bat), or self-extracting zip (\*.zip) files.
- Installs the streaming application and any required dependency files.
- Sets the necessary file and folder permissions so that a Windows standard user account can run the streaming application. For more information on Windows accounts, see "[What is a standard user account?](#)" at Microsoft.com.

# Building an Entitlement Service

An entitlement service authenticates and authorizes users. It is the gatekeeper between clients and your application, ensuring that only those clients entitled to access your application do so. Your entitlement service can authenticate users in a variety of ways: by comparing user login credentials to a list of subscribers in a database, by using an external login service such as [Login with Amazon](#), or by simply authenticating all clients.

An entitlement service:

1. Processes requests from clients to connect to your application.
2. Authenticates user credentials.
3. Checks whether the user is authorized to access your application.

4. Calls into Amazon AppStream to create new client sessions for authorized users.
5. Returns an entitlement URL to authorized clients that the client uses to access your application.

You can download a sample entitlement service from [Sample Entitlement Service \(p. 12\)](#). To deploy the sample entitlement service on your own Amazon EC2 instance, see [Design Considerations for Your Entitlement Service \(p. 191\)](#).

For more information about the lifecycle of a connection request, see [How a Client Application Connects to the Streaming Application \(p. 6\)](#).

#### Note

While you could implement the entitlement logic directly in the client, doing so is strongly discouraged because of the requirement to call into the Amazon AppStream service to create new sessions. It is more secure to have your AWS credentials built into a web service running on a server you control than compiled into client code running locally on end-user devices.

#### Topics

- [Design Considerations for Your Entitlement Service \(p. 191\)](#)
- [Building the Entitlement Web Service \(p. 191\)](#)
- [Deploying Your Entitlement Service \(p. 196\)](#)
- [Example Entitlement Request and Response \(p. 197\)](#)
- [Amazon AppStream Sample Entitlement Service \(p. 197\)](#)

## Design Considerations for Your Entitlement Service

When you design the entitlement service for your application, there are several factors to consider:

- **Authentication mechanism** — How will you authenticate user credentials? Will you use an external service such as [Login with Amazon \(LWA\)](#), or an internal data store? If you have an existing log on process defined for your customers, you can integrate it with your entitlement service for a seamless customer experience when you add applications to your offerings.
- **Web service hosting**—Your entitlement service is a web service and must be continuously available to clients. If your entitlement service becomes unavailable, clients will not be able to create new connections. Because of this, you should host your entitlement service on a reliable platform. You can choose to host it on a physical server or in the cloud, on AWS infrastructure.
- **Service health monitoring**—Because your entitlement service is a crucial part of your product, you should monitor the health of your entitlement service and set alarms that trigger if it becomes slow to respond or unavailable. If you are hosting your entitlement service on AWS, you can use [CloudWatch](#) to monitor your entitlement service.

## Building the Entitlement Web Service

Your entitlement service is a web service, handling incoming HTTP requests from clients and returning an HTTP response. The following topics walk you through the process of creating an entitlement service.

To simplify the process of writing an entitlement service, Amazon AppStream provides the Amazon AppStream SDK for Java, which contains Java wrappers for the REST API of the Amazon AppStream service. These wrapper classes handle the overhead of signing your requests to the REST API and provide functions your entitlement service can call in order to create new client sessions. You can download the Amazon AppStream SDK for Java from the links in [Downloads \(p. 11\)](#).

To build an entitlement service in a language other than Java, you can send HTTP requests directly to the [Amazon AppStream REST API \(p. 212\)](#).

## Topics

- [Authenticating the Client \(p. 192\)](#)
- [Checking Client Authorization for the Application \(p. 193\)](#)
- [Requesting a New Session from Amazon AppStream \(p. 194\)](#)
- [Returning an Entitlement URL to the Client \(p. 194\)](#)
- [Sample Entitlement Service Source Code \(p. 195\)](#)

## Authenticating the Client

The sample entitlement service stores user credentials and entitlement mappings of users to applications in DynamoDB, a fast, fully managed NoSQL database service. For more information, see the [DynamoDB Developer Guide](#).

The following excerpt from `/rs/JaxRsEntitlementService.java` illustrates how the `JaxRsEntitlementService.requestEntitlement` method authenticates a user. This code resides in a try-catch block and throws an exception if a method call fails.

```
//look up the user credentials in DynamoDB
User user = entitlementService.getUserFromAuthorization(authorization);
```

The following excerpt from `/services/EntitlementService.java` shows the implementation of the `EntitlementService.getUserFromAuthorization` method.

The `getUserFromAuthorization` method looks up user credentials in an DynamoDB data store. If the user is not found, and the `createUserWhenNew` flag is not set, the method throws an exception. If the `createUserWhenNew` flag is set, the method creates a new user in the DynamoDB data store and populates it with the user credentials passed into the method. By default, `createUserWhenNew` is set to true.

```
public User getUserFromAuthorization(String authorization)
    throws AuthorizationException {
    if (authorization == null) {
        throw new AuthorizationException("Missing Authorization header.");
    }

    Identity identity =
        authorizationHandler.processAuthorization(authorization);

    User user = dynamoDBMapper.load(User.class, identity.getId());

    if (user == null) {
        if (!createUserWhenNew) {
            log.warn("No such user: " + identity.getId());

            throw new UserNotFoundException();
        }

        user = new User();

        user.setId(identity.getId());
        user.setName(identity.getName()); // May be null
        user.setEmail(identity.getEmail()); // May be null
        user.setEntitleAll(entitleAllWhenNew);
        user.setSessionCount(0);
    }
}
```



```
        dynamoDBMapper.save(user);  
    }  
  
    return user;  
}
```

## Checking Client Authorization for the Application

After your entitlement service has verified that the user credentials are valid, it should check whether the user holding those credentials is authorized to connect to the application.

The following excerpt from `/rs/JaxRsEntitlementService.java` illustrates how the `JaxRsEntitlementService.requestEntitlement` method checks whether a user is authorized to access an application. The `User` object passed into the `checkIfEntitled` method was created in the previous step, [Authenticating the Client](#) (p. 192).

```
//call Amazon AppStream to look up the application from its ID  
Application application = entitlementService.getApplication(applicationId);  
  
//check to see whether the user is entitled to access the application by  
looking up entitlement mappings in DynamoDB  
entitlementService.checkIfEntitled(user, application);
```

The following excerpts from `/services/EntitlementService.java` shows the implementation of the `EntitlementService.getApplication` and `EntitlementService.checkIfEntitled` methods.

The `getApplication` method calls Amazon AppStream to retrieve information about an application based on an application identifier. If the application is found, the method returns an `Application` object populated with metadata about the application. If the application does not exist in Amazon AppStream, the method throws an exception.

```
public Application getApplication(String applicationId)  
    throws ApplicationNotFoundException {  
    try {  
        return appstream.getApplications().getById(applicationId);  
    } catch (Exception e) {  
        log.error(e);  
  
        throw new ApplicationNotFoundException("The application identified by  
" + applicationId + " was not found.");  
    }  
}
```

The `checkIfEntitled` method checks the DynamoDB data store to see whether the user is entitled to access the application. Adding user-application mappings in the sample entitlement service is handled through a web-based interface. .

```
public void checkIfEntitled(User user, Application application)  
    throws UserNotEntitledException {  
  
    if (user == null || !user.isEntitled(application.getId())) {  
        throw new UserNotEntitledException("You are not currently allowed to  
use this application. Please ask the developer for access.");  
    }  
}
```

```
}
```

The implementation of the `isEntitled` method of the `User` class is located in `/model/User.java`.

## Requesting a New Session from Amazon AppStream

After your entitlement service has verified that the user is authorized to access the application, it calls the `entitleSession` function of the current `Application` object to create a new client session for that application. If successful, the function returns the newly created `Session` object.

The following excerpt from `/services/EntitlementService.java` illustrates how to make this call.

When you call `entitleSession`, you have the option of passing in binary data using the `opaqueData` member of the `EntitleSessionInput` object. If supplied, this data is passed to the application when the new session is created. The format and content of this data is specific to the application. You might use `opaqueData`, for example, to initialize the client session with state information saved the last time this user connected to your application.

```
public Session entitleSession(User user, Application application) {
    Session session;

    try {
        EntitleSessionInput entitleSessionInput = new EntitleSessionInput();

        // Could optionally pass opaque data to the application that will
        // service the session.
        // entitleSessionInput.setOpaqueData("some application-specific
        data");

        session = application.entitleSession(entitleSessionInput);
    } catch (AmazonServiceException e) {
        // Make the exception just a bit more obvious with an informational
        message.
        // It may not be obvious where the error occurred with just a stack
        trace.
        if
        (e.getErrorType().equals(AmazonServiceException.ErrorType.Service)) {
            log.error("An error occurred in the AppStream service while
            entitling a session for app: " + application.getId(), e);
        }

        throw e;
    }

    user.storeSessionId(application.getId(), session.getId());
    user.setSessionCount(user.getSessionCount() + 1);

    dynamoDBMapper.save(user);

    return session;
}
```

## Returning an Entitlement URL to the Client

The following excerpt from `/rs/JaxRsEntitlementService.java` uses JAX-RS, a Java API for interacting with REST-ful web services. It processes incoming HTTP requests from clients to establish a connection to an application. If the client is entitled to access the application, this method returns an

entitlement URL that the client can use to connect to the application. If the request is denied, it returns an error.

The logic exposed by this function is the entitlement service in a nutshell.

```
@POST
@Path("/{applicationId}")
@Produces(MediaType.TEXT_PLAIN)
public Response requestEntitlement(@HeaderParam("Authorization") String
    authorization,
                                @PathParam("applicationId") String
    applicationId,
                                @FormParam("terminatePrevious")
    @DefaultValue("false") Boolean terminatePrevious) {
    try {
        User user =
            entitlementService.getUserFromAuthorization(authorization);
        Application application =
            entitlementService.getApplication(applicationId);

        if (!entitlementService.shouldAlwaysEntitle()) {
            entitlementService.checkIfEntitled(user, application);
        }

        if (checkPreviousSession) {
            entitlementService.checkForPreviousSession(user, application,
                terminatePrevious);
        }

        Session session = entitlementService.entitleSession(user,
            application);

        return response(Status.CREATED, session.getEntitlementUrl());
    } catch (AuthorizationException e) {
        String authenticateHeader = e.getAuthenticateHeader();

        if (authenticateHeader == null) {
            return response(Status.UNAUTHORIZED, e.getMessage());
        } else {
            return response(Status.UNAUTHORIZED, e.getMessage(),
                Collections.singletonMap("WWW-Authenticate", authenticateHeader));
        }
    } catch (UserNotEntitledException e) {
        return response(Status.FORBIDDEN, e.getMessage());
    } catch (ApplicationNotFoundException e) {
        return response(Status.NOT_FOUND, e.getMessage());
    } catch (SessionActiveException e) {
        return response(Status.CONFLICT, e.getMessage());
    }
}
```

## Sample Entitlement Service Source Code

You can download the source code for the sample entitlement from [Sample Entitlement Service \(p. 12\)](#). The compressed file extracts to the `sample-entitlement-service-src/sample-entitlement-service-1.1.0-SNAPSHOT/src/main/java/com/amazonaws/sample/entitlement` directory. The contents of that directory are organized as follows:

Directory	Description
/authorization	Classes to authenticate user credentials and to check whether the user is authorized to access an application. This directory has the following authorization implementations: <ul style="list-style-type: none"> <li>• Amazon</li> <li>• Facebook</li> <li>• Github</li> <li>• Policy-based authorization</li> <li>• Twitter</li> <li>• Username authorization</li> </ul>
/exceptions	Classes that return authorization exceptions to the client.
/https	Classes that handle the HTTP response.
/model	Classes that interact with Amazon DynamoDB to persist and query user data. For more information, see <a href="#">Java: Object Persistence Model</a> in the <i>Amazon DynamoDB Developer Guide</i> .
/rs	Classes that use JAX-RS to handle HTTP requests and responses.
/services	Classes providing the entitlement service logic.
/ui	Implementation of the web-based user interface used to add users and entitle them to access applications.

## Deploying Your Entitlement Service

After you develop your entitlement service, you need to host it on a server where clients can send it HTTP requests. You host your entitlement service as you would any other web service. You can host it on a physical server or in the cloud.

The sample entitlement service includes a AWS CloudFormation template to automate the process of deploying it on the AWS cloud and instructions for how to use that template to deploy the sample entitlement service. For more information, see [Amazon AppStream Sample Entitlement Service \(p. 197\)](#).

If you host your entitlement service on AWS, there are several services that can help:

- **Amazon Elastic Compute Cloud (Amazon EC2)**—Launches an Amazon AppStream host that runs your web server and performs server-side processing. For more information, see the [Amazon EC2 documentation](#).
- **AWS Elastic Beanstalk**—Automatically creates, deploys, and manages the IT infrastructure needed to run a custom application. For more information, see the [Elastic Beanstalk documentation](#).
- **AWS CloudFormation**—Automatically deploys IT infrastructure on AWS using templates. For more information, see [the AWS CloudFormation documentation](#).
- **Amazon CloudWatch**—Collects and reports metrics on your AWS resources. For more information, see the [CloudWatch documentation](#).

In addition to the content above, AWS provides two guides that walk you through the process of hosting an web application. For more information, see [Getting Started with AWS: Web Application Hosting for Microsoft Windows](#) and [Getting Started with AWS: Web Application Hosting for Linux](#).

## Example Entitlement Request and Response

When a client attempts to connect to your application, it sends an HTTP request to your entitlement service. In the request, the client transmits an application identifier and a set of user credentials. Your entitlement service attempts to authenticate the user credentials and to authorize those credentials for the application. If the credentials are successfully authorized, your entitlement service returns a response indicating success that contains the entitlement URL that the client will use to connect to the application.

If authorization is not successful, your entitlement service returns a response that should include some indication of the reason authorization was not granted. Clients should include logic to gracefully handle failed authorizations.

### Example Request from the Client

The following shows an example of the HTTP headers and JSON body of a request sent from the client to an entitlement service. It includes user credentials and an application ID.

```
POST /api/entitlements/5565ba3a-7e75-4bce-baad-436843ad209e HTTP/1.1
User-Agent: curl/7.24.0 (x86_64-apple-darwin12.0) libcurl/7.24.0
  OpenSSL/0.9.8y zlib/1.2.5
Host: localhost:8080
Accept: */*
Authorization: Username myUserId
Content-Length: 0
Content-Type: application/x-www-form-urlencoded
```

### Example Response from the Entitlement Service

The following shows an example of the HTTP headers and JSON body of a response sent from the entitlement service to a client. This illustrates an successful client authorization and returns an entitlement URL.

```
HTTP/1.1 201 Created
Content-Type: text/plain
Date: Fri, 01 Nov 2013 19:23:43 GMT
Content-Length: 97
Server: Jetty(9.0.6.v20130930)
https://appstream.us-east-1.amazonaws.com/entitlements/
e018add2-242e-4396-8e47-ca5cd1a6060b
```

## Amazon AppStream Sample Entitlement Service

The Amazon AppStream SDK includes a sample entitlement service with source code that you can use with your streaming application. The source code is available from the links in [Downloads \(p. 11\)](#).

You can deploy the sample entitlement service by doing the following steps:

#### Topics

- [Step 1: Create a Key Pair \(p. 198\)](#)
- [Step 2: Create a Custom Policy with the Required Permissions \(p. 198\)](#)
- [Step 3: Create a Group and a User to Deploy the Entitlement Service \(p. 199\)](#)

- [Step 4: Deploy the Sample Entitlement Service \(p. 200\)](#)
- [Step 5: Configure the Sample Entitlement Service \(p. 201\)](#)

## Step 1: Create a Key Pair

Amazon EC2 uses public–key cryptography to encrypt and decrypt login information. Public–key cryptography uses a public key to encrypt a piece of data, such as a password, then the recipient uses the private key to decrypt the data. The public and private keys are known as a *key pair*.

To deploy the sample entitlement service, you need a key pair. You can use an existing key pair that is stored in the same region where you will deploy the sample entitlement service. If you want to use an existing key pair, go to [Step 2: Create a Custom Policy with the Required Permissions \(p. 198\)](#).

If you do not have a key pair, use the following procedure to create one.

### To create a key pair

1. Open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/>.
2. From region selector in the top navigation bar, select the region where you want to deploy your streaming application.
3. In the navigation pane, click **Key Pairs**.
4. Click **Create Key Pair**.
5. For **Key pair name** enter a name and then click **Create**.
6. The private key file (*KeyPairName*.pem) is automatically downloaded by your browser. Save the private key file in a safe place.

#### Important

This is the only chance for you to save the private key file. You will need this file to connect to the instance you will create in the next step.

Your new key pair appears in the Amazon EC2 console. In the next step, you will create a group or user with the correct permissions that will deploy the sample entitlement service.

For more information about key pairs, see [Creating Your Key Pair Using Amazon EC2](#) in the *Amazon Elastic Compute Cloud User Guide*.

## Step 2: Create a Custom Policy with the Required Permissions

After you create a key pair, you will need to create a policy with the appropriate permissions that a group or user will use to deploy the entitlement service. You create this policy in the AWS Identity and Access Management service. IAM is a web service that enables AWS customers to manage group or user permission in AWS.

### To create a policy to deploy the entitlement service.

1. Open the Identity and Access Management (IAM) console at <https://console.aws.amazon.com/iam/>.
2. In the navigation pane, click **Policies** and then click **Create Policy**.
3. In **Create Your Own Policy**, click **Select**.
4. In **Review Policy**, do the following:
  - a. For **Policy Name**, type a name to identify this policy. The name will appear in the AWS CloudFormation console.
  - b. Leave **Description** blank.
  - c. For **Policy Document**, copy and paste the following:

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Sid": "Stmt1403040000000",
      "Effect": "Allow",
      "Action": [
        "appstream:CreateSession",
        "appstream:GetApiRoot",
        "appstream:GetApplication",
        "appstream:GetApplications",
        "appstream:GetApplicationStatus",
        "appstream:GetSession",
        "appstream:GetSessions",
        "appstream:GetSessionStatus",
        "appstream:UpdateSessionState"
      ],
      "Resource": [
        "*"
      ]
    },
    {
      "Sid": "Stmt1403040053000",
      "Effect": "Allow",
      "Action": [
        "dynamodb:*"
      ],
      "Resource": [
        "*"
      ]
    },
    {
      "Sid": "Stmt1403040077000",
      "Effect": "Allow",
      "Action": [
        "s3:GetObject"
      ],
      "Resource": [
        "*"
      ]
    }
  ]
}
```

- d. Click **Create Policy**.

## Step 3: Create a Group and a User to Deploy the Entitlement Service

After creating the policy, you will need a user or group with that policy. You can use an existing group or user to deploy the sample entitlement service by adding the appropriate permissions.

### To create a group with the required permissions

1. Open the Identity and Access Management (IAM) console at <https://console.aws.amazon.com/iam/>.

2. In the navigation pane, click **Groups** and then click **Create New Group**.
3. In the **Group Name** box, type the name of this new group and click **Next Step**.
4. In **Filter of Attach Policy**, select **Customer Managed Policies**, select your policy, and then click **Next Step**.
5. In **Review**, check that you selected the correct policy and then click **Create Group**.

### To create a user and add that user to the group

1. In the navigation pane, click **Users** and then click **Create New Users**.
2. For **Enter User Names**, type a name for your user. Select **Generate an access key for each user** and then click **Create**.
3. In the **Create User** dialog box, click **Download Credentials** and save the file to a safe place. The comma separated value file contains the access key and secret key that you will need to deploy the sample entitlement service.

#### Important

Store this information in a secure place. This is the only time you will be able to get the secret key. If you lose this information, you will need to create a new access key and secret key.

4. Click **Close**.
5. In the navigation pane, click **Groups**, and then click the name of the group.
6. In **Summary**, click **Add Users to the Group**.
7. Click **Add Users to Group**. Select the user you created in the previous step and then click **Add Users**.

Verify that your user is a member of this group.

## Step 4: Deploy the Sample Entitlement Service

You will use AWS CloudFormation to deploy the sample entitlement service. When deployment is complete, you will get the URL for the entitlement service. You will need the URL to configure the entitlement service and connect the client application to the streaming application.

### To deploy the sample entitlement service on AWS CloudFormation

1. Open the AWS CloudFormation console at <https://console.aws.amazon.com/cloudformation/>.
2. Click **Actions** and then click **Create Stack** or **Create New Stack**.
3. On the **Select Template** page, do the following:
  - a. For **Name** under **Stack**, type a name for the entitlement service.
  - b. For **Source**, select **Specify an Amazon S3 template URL** and then type `https://s3.amazonaws.com/appstream-sdk/appstreamEntitlementService.template`.
  - c. Click **Next**.
4. In **Specify Parameters**, do the following:
  - a. For **KeyName**, type the name of your key pair.
  - b. For **Password**, type a password with at least eight characters that meets the following requirements:
    - Contain one number, one letter, one special character.
    - Contain one special characters (@, #, \$ %, ^, &, +, or =).
    - Must not contain any spaces.



- c. For **UserAccessKey**, type the Access Key Id of the user you created in the previous step. This value is in the credential file that you downloaded and stored in a safe place when you created the user.
  - d. For **UserSecretKey**, type the Secret Access Key of the user you created in the previous step.
  - e. Click **Next**.
5. On the **Options** page, click **Next**.
  6. On the **Review** page, review the values for the configuration of the stack to and then click **Create** to launch the stack.

This process may take several minutes to complete. While the stack is launching, its status is set to **CREATE\_IN\_PROGRESS**.

When the status of your stack changes to **CREATE\_COMPLETE**, your entitlement service is deployed and ready to use. You will need to get the URL of the entitlement service to connect your client application to your streaming application.

#### To locate the URL of the sample entitlement service

1. In the AWS CloudFormation console, select the sample entitlement service you just deployed.
2. Click the down arrow in the **Events** tab and click **Outputs** to display details about the stack at the bottom of the browser window. The **PublicDNS** key displays the URL of the sample entitlement service.

## Step 5: Configure the Sample Entitlement Service

After you successfully deployed the sample entitlement service, you need to configure this service to allow specific users to connect to your streaming application. The sample entitlement service is on a host with port 8080 open. To configure the entitlement service, go to `http://publicDNS:8080/web/` to open the configuration page.

#### Important

Always include a trailing forward slash ("/") at the end of the URL to access the entitlement service.

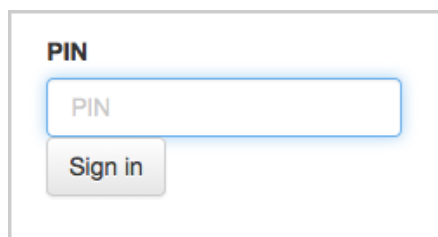
#### To configure the sample entitlement service

1. Make a list with the User IDs and email addresses of the users who will connect to your streaming application.
2. In a browser, open `http://publicDNS:8080/web/`.

#### Note

If you cannot open the configuration page, see [Sample Entitlement Service Problems \(p. 206\)](#) for more information.

3. For **PIN**, type the entitlement service password and click **Sign In**.

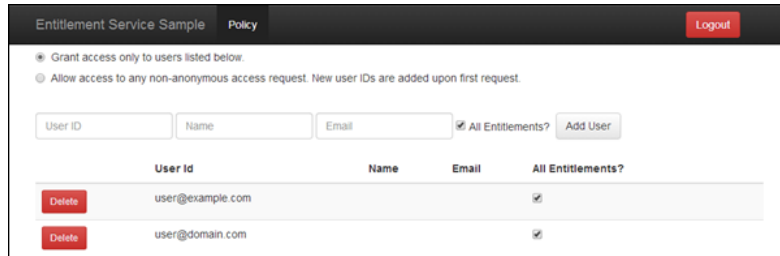


The screenshot shows a web form with a label 'PIN' above a text input field. The input field contains the text 'PIN'. Below the input field is a button labeled 'Sign in'.

4. In the **Entitlement Service Sample** page, click **Grant access only to users listed below**.

5. For each user that you want to connect to the streaming application, type their User ID, Name, and email address, select **All Entitlements**, and click **Add User**. The users you add to this page can connect to your streaming application. Other users will receive an error message.

By default, the email address of the AWS account that created the entitlement service and the email address `user@domain.com` have can connect to the streaming application.



	User ID	Name	Email	All Entitlements?
Delete	user@example.com			<input checked="" type="checkbox"/>
Delete	user@domain.com			<input checked="" type="checkbox"/>

After you configure the sample entitlement service, send the Public DNS of the entitlement service to the users that will connect to the streaming application.

## Amazon AppStream Opaque Data Specification

Opaque data sent from the entitlement service is stored in the `AppStream_OpaqueData.xml` file located in the `C:\Users\Public\AppData\Local\AmazonAppStream` folder of the streaming application. The entitlement service generates the XML file.

This XML file uses the following format:

```
<AppStream>
  <Timestamp>yyyy-mm-dd.hh:mm:ss</Timestamp>

  <OpaqueData>
    <![CDATA[OpaqueData]]>
  </OpaqueData>

</AppStream>
```

Note the following:

- Amazon AppStream generates this XML file and then sends the file to the streaming application when a client application connects to the streaming application.
- If your streaming application relies on this file, make sure that the file exists before executing commands that require this file.
- The timestamp indicates when Amazon AppStream creates the file on the streaming application.
- The `OpaqueData` data block cannot contain two right square brackets (`]]`).

## Using Environment Variables

Environment variables override configuration settings and can be useful for scripting or temporarily setting a condition as the default.

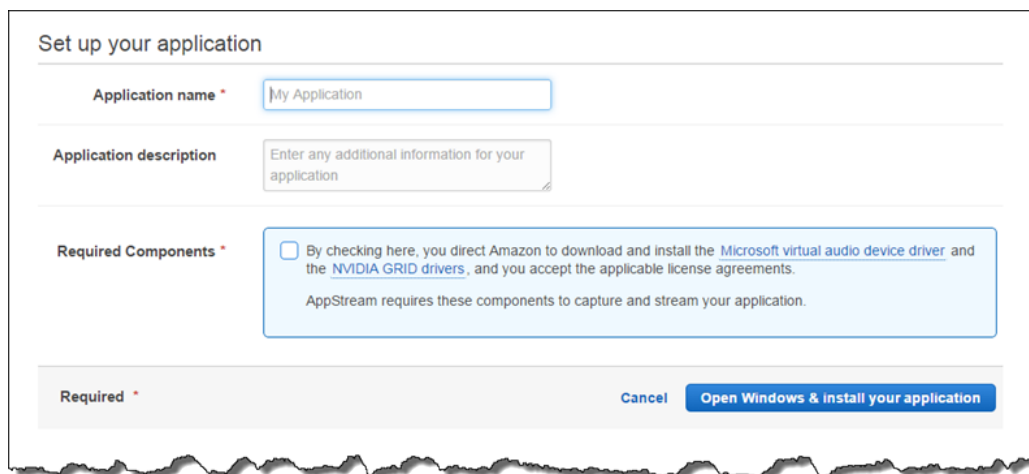
The following variable is supported by Amazon AppStream.

**VDI\_CAPTUREMOUSECURSOR** – When set to true, Amazon AppStream displays the remote mouse pointer of the streaming application. By default, this variable is false, which disables the remote mouse pointer. For more information, see [Displaying Mouse Pointers \(p. 52\)](#).

### To set an environment variable

You set an environment variable as part of deploying a streaming application.

1. Sign in to the AWS Management Console and open the Amazon AppStream console at <https://console.aws.amazon.com/appstream/>.
2. Click **Deploy an application**.
3. In **Set up your application**, do the following:
  - For **Application name**, type the name of your streaming application. This text identifies your streaming application in the console.
  - For **Application description**, type a short description of the streaming application. This text appears in the application summary page.
  - Select **Required Components**.
  - Click **Open Windows & install your application** to display the Windows live host desktop.

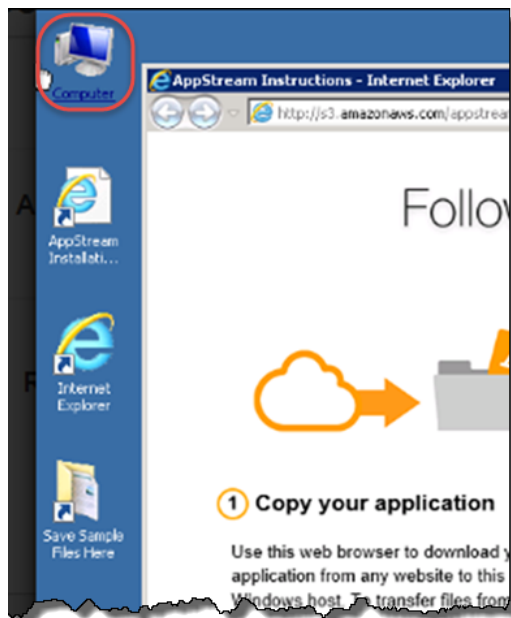


The screenshot shows the 'Set up your application' form in the AWS AppStream console. The form is titled 'Set up your application' and contains the following fields and options:

- Application name \***: A text input field containing 'My Application'.
- Application description**: A text area with the placeholder text 'Enter any additional information for your application'.
- Required Components \***: A checkbox that is currently unchecked. The text next to it reads: 'By checking here, you direct Amazon to download and install the [Microsoft virtual audio device driver](#) and the [NVIDIA GRID drivers](#), and you accept the applicable license agreements. AppStream requires these components to capture and stream your application.'

At the bottom of the form, there is a 'Required \*' label, a 'Cancel' button, and a blue 'Open Windows & install your application' button.

4. In the live Windows host desktop, click **Computer**.



5. Navigate to the C:\Windows\System32 folder.
6. Click cmd.exe.
7. In the command prompt, type `setx <environment variable>` where *<environment variable>* is the environment variable and setting. For example, type the following to configure Amazon AppStream to use the remote mouse pointer:  
  

```
setx VDI_CAPTUREMOUSECURSOR true /m
```
8. Press Enter.
9. Type `exit` and press Enter to close the command prompt.
10. Continue with the deployment.

# Troubleshooting Amazon AppStream

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If you encounter a problem with your product, the following topics offer information about possible causes of your issue as well as proposed solutions.

If you are still having a problem, check the [Amazon AppStream forum](#) or contact [Amazon AppStream support](#).

## Topics

- [Deployment Problems \(p. 205\)](#)
- [Sample Entitlement Service Problems \(p. 206\)](#)
- [Streaming Problems \(p. 207\)](#)
- [Error Codes \(p. 209\)](#)

## Deployment Problems

If your deployment failed, try the following:

- Install all dependency files and drivers required by your application.
- Modify your streaming application to not require elevated/administrator privileges to run.
- Modify your application to only use a single top-level process. Amazon AppStream monitors and streams your application based on the top-level process. Amazon AppStream also captures child processes directly created by the top-level process. Any other processes created by your application will not be streamed.
- Check that you are using the correct launch path and parameters for your streaming application. To change the launch path or parameters, see [Editing an Application \(p. 59\)](#).

If you still cannot deploy your application after trying these items, contact [Amazon AppStream support](#).

## Topics

- [Cursor and Screen Elements Move Very Slowly in Windows \(p. 206\)](#)
- [Error: Installer Cannot Find a GPU, Graphics Card, or Sound Card \(p. 206\)](#)

## Cursor and Screen Elements Move Very Slowly in Windows

When you see the Windows live host desktop during your streaming application deployment, you are connecting to the instance using technology based on the Windows Remote Desktop Protocol (RDP) instead of the Amazon AppStream STX protocol. The technology based RDP is slower than the STX protocol and does not use the GPU in the instance. When you use a client application to connect to your streaming application, you will be using the STX protocol along with the GPU, which is faster than using the Windows RDP.

## Error: Installer Cannot Find a GPU, Graphics Card, or Sound Card

When you install a streaming application, the Windows Remote Desktop Protocol (RDP) turns off access to GPU, graphics cards, and sound cards. As long as your application installer installs the dependency files and drivers for these devices, your application will start and run correctly when you stream using Amazon AppStream.

## Sample Entitlement Service Problems

If you encounter an issue with deploying the sample entitlement service, try the following solutions.

### Topics

- [Error: Remote Server Not Responding \(p. 206\)](#)
- [Error: Web Page Not Available \(p. 206\)](#)
- [Error: 503 \(p. 206\)](#)

## Error: Remote Server Not Responding

Check to see that you added `:8080/web/` to the end of the URL. To access the sample entitlement service, use the URL `http://publicDNS:8080/web/`

## Error: Web Page Not Available

Check that your firewall settings allow connections using port 8080.

If your firewall settings are correct, open the Amazon EC2 console at <https://console.aws.amazon.com/ec2/> and select your entitlement service. Verify that the **Instance State** of your entitlement service is **running**.

If the instance state is correct, verify that the UDP ports in your network are not blocked. If the UDP ports are blocked, unblock the ports or use a network with open UDP ports.

## Error: 503

Make sure the group or user that deployed the sample entitlement service has the correct permissions. The permissions are in [Step 2: Create a Custom Policy with the Required Permissions \(p. 198\)](#).

If the group has the correct permissions, the user that deployed the sample entitlement service is a member of the group.

Make sure you used the correct key pair name, access key, and secret access key when you deployed the sample entitlement service.

## Streaming Problems

Streaming problems can occur after you successfully deployed your streaming application. If you have not deployed your streaming application, see [Deployment Problems \(p. 205\)](#). If you encounter a problem connecting a client application to your streaming application, try the following solutions.

You can also enable logging to get a log file with the events that have occurred while your streaming application was running on Amazon AppStream. The events may provide detailed information about your problem. Simply write to any log directory you have access to and configure Amazon AppStream to upload those logs to the specified Amazon S3 bucket.

To enable logging, see [Enabling Logging on a Streaming Application \(p. 65\)](#).

### Topics

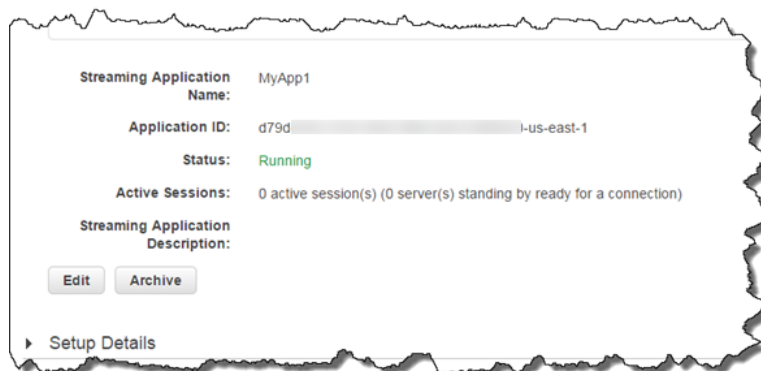
- [Error: Connection Timed Out \(p. 207\)](#)
- [Error: No Instance Available \(p. 207\)](#)
- [Error: Session Closed \(p. 208\)](#)
- [Error: Session Requested But No Available Instance \(p. 208\)](#)
- [Error: WebGL Not Found when using the Chrome App \(p. 208\)](#)
- [Link to Streaming Application No Longer Works \(p. 208\)](#)
- [Link Sent to User Does Not Work \(p. 208\)](#)
- [Two mouse pointers are visible in the Chrome App, OS X client application, or Windows application \(p. 209\)](#)
- [My streaming application looks terrible on the client application. \(p. 209\)](#)

## Error: Connection Timed Out

Your firewall must allow traffic through TCP port 80. Open TCP port 80 and try connecting again.

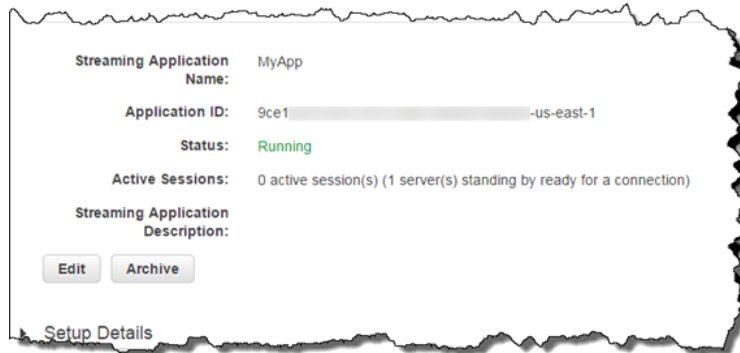
## Error: No Instance Available

This error appears when the server hosting your streaming application is not running or the streaming application is not ready for connections from client applications. Amazon AppStream stops the server when the streaming application has not been used for more than 90 minutes. If **Active Sessions** in the application summary page shows that zero servers are standing by ready for connections, then the server has been stopped.



For more information about viewing the application summary page, see [Viewing Application Summary \(p. 57\)](#).

Wait at least 10 minutes after you see this error before connecting to your streaming application. Waiting at least 10 minutes allows Amazon AppStream to start a new server with your streaming application. Your server is ready for connections to the client if **Active Sessions** in the application summary page has at least one server standing by ready for a connection.



## Error: **Session Closed**

Your firewall must allow traffic through UDP ports 9070 to 9097. Open UDP ports 9070 to 9097 and try connecting again.

## Error: **Session Requested But No Available Instance**

Your streaming application can only stream to a limited number of client applications. You can wait until a connection is available before connecting again or you can request that your streaming application accept more connections.

For more information about allowing more connections to your streaming application, see [Increasing Your Amazon AppStream Service Limits \(p. 70\)](#).

## Error: **WebGL Not Found when using the Chrome App**

See [WebGL and 3D graphics](#) in the Google Chrome Help Center for more information.

## Link to Streaming Application No Longer Works

You can use the link from **Application Summary** only once. In addition, the link is valid for 72 hours only. If you used the link already or you clicked on the link 72 hours after deploying your application, the link is not valid. To connect to your streaming application, you must create a new link. For more information, see [Generating a New Test Connect Link to Stream Your Application \(p. 55\)](#).

## Link Sent to User Does Not Work

The link from **Application Summary** can be used only once and is valid for 72 hours. To allow other users to connect to your streaming application, you have to create a new link for each user. For more information, see [Generating a New Test Connect Link to Stream Your Application \(p. 55\)](#).



## Two mouse pointers are visible in the Chrome App, OS X client application, or Windows application

Your streaming application was deployed with the `VDI_CAPTUREMOUSECURSOR` environment variable set to true. To show a single mouse pointer in the Chrome App, choose **Local only** in **Mouse cursor** of **Settings**. For the OS X and Windows client applications, redeploy the streaming application using the default settings.

For more information, see [Displaying Mouse Pointers \(p. 52\)](#).

## My streaming application looks terrible on the client application.

Although the client application can receive video from the streaming application at different resolutions, the client application can only render video at 720p. Change the resolution of your streaming application to 720p.

## Error Codes

The following are the error messages you may encounter using Amazon AppStream. You can see these error messages through [application:errors \(p. 233\)](#) and [Application Error \(p. 225\)](#).

### Topics

- [APPLICATION\\_DELETION\\_FAILED \(p. 209\)](#)
- [APPLICATION\\_INSTALLATION\\_FAILED \(p. 209\)](#)
- [APPLICATION\\_LAUNCH\\_FAILED \(p. 210\)](#)
- [APPLICATION\\_INSTALLATION\\_TIMED\\_OUT \(p. 210\)](#)
- [APPLICATION\\_LAUNCH\\_TIMED\\_OUT \(p. 210\)](#)
- [APPLICATION\\_RUNTIME\\_FAILURE \(p. 210\)](#)
- [INTERNAL\\_FAILURE \(p. 211\)](#)
- [SDK\\_VERSION\\_DETECTION\\_FAILED \(p. 211\)](#)
- [S3\\_URL\\_INVALID \(p. 211\)](#)

## APPLICATION\_DELETION\_FAILED

This error occurs when Amazon AppStream attempts to delete your application.

### Cause

Amazon AppStream generated an unknown error while deleting an application.

### Solution

Contact [Amazon AppStream support](#).

## APPLICATION\_INSTALLATION\_FAILED

This error occurs when Amazon AppStream attempts to install your application.

## Cause

Amazon AppStream generated an unknown error while installing your application.

## Solution

Ensure that your application installer installs your application in a reasonable amount of time. If the application installer works, then contact [Amazon AppStream support](#).

## APPLICATION\_LAUNCH\_FAILED

This error occurs when Amazon AppStream starts your application.

## Cause

Amazon AppStream generated an unknown error while starting your application.

## Solution

Contact [Amazon AppStream support](#).

## APPLICATION\_INSTALLATION\_TIMED\_OUT

This error occurs when Amazon AppStream runs the application installer.

## Cause

Amazon AppStream timed out waiting for the application installer to finish installing the application.

## Solution

Revise the application installer to complete the installation in a reasonable amount of time. Deploy the updated application installer.

## APPLICATION\_LAUNCH\_TIMED\_OUT

This error occurs when Amazon AppStream attempted to start your application.

## Cause

Amazon AppStream timed out while starting your application.

## Solution

Verify that your application installer installs the files and sets the correct permission.

## APPLICATION\_RUNTIME\_FAILURE

This error occurs when Amazon AppStream runs your application.

## Cause

Your application has stopped.

## Solution

Contact [Amazon AppStream support](#).

## INTERNAL\_FAILURE

This error occurs in Amazon AppStream.

## Cause

An unknown error occurred in Amazon AppStream.

## Solution

Contact [Amazon AppStream support](#).

## SDK\_VERSION\_DETECTION\_FAILED

This error occurs when Amazon AppStream runs the application installer.

## Cause

Your application does not integrate with the libraries in the Amazon AppStream SDK.

## Solution

Revise the application code to integrate the libraries in the Amazon AppStream SDK. Deploy the updated application.

## S3\_URL\_INVALID

This error occurs when Amazon AppStream runs the application installer.

## Cause

- The specified presigned URL to the Amazon S3 bucket with your application installer is incorrect.
- The application installer in the Amazon S3 bucket is not set to public.
- The expiry time you set when creating the presigned URL is inadequate.
- You used the HTTP protocol to create the presigned URL.

## Solution

- Use the correct presigned Amazon S3 URL.
- Change the application installer in the Amazon S3 bucket to public. In the Amazon S3 bucket, select your application installer, click **Actions**, and then click **Make Public**.
- Create a presigned URL with a longer expiry time.
- Create a presigned URL with the HTTPs protocol.

# API Reference

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## Topics

- [Amazon AppStream REST API \(p. 212\)](#)

## Amazon AppStream REST API

The Amazon AppStream web service provides APIs you can call to manage applications hosted on Amazon AppStream and to manage client sessions connecting to those applications.

You can use this API to:

- Programmatically manage applications hosted on Amazon AppStream. For example, you can add new applications to Amazon AppStream and automate tasks you would otherwise perform through the console.
- Create tools or services to control access to your applications. The example found in [Building an Entitlement Service \(p. 190\)](#) demonstrates one such service.

You can call an API provided by Amazon AppStream by either submitting a REST request, or by calling wrapper functions in the Amazon AppStream SDK. You can download the Amazon AppStream SDK from the links in [Downloads \(p. 11\)](#).

## Topics

- [Hypertext Application Language \(p. 212\)](#)
- [Making HTTP Requests to Amazon AppStream \(p. 214\)](#)
- [Signing Requests \(p. 217\)](#)
- [Handling Errors in Amazon AppStream \(p. 218\)](#)
- [Resources \(p. 221\)](#)
- [Link Relations \(p. 229\)](#)

## Hypertext Application Language

The Amazon AppStream web service is a resource-based API that uses Hypertext Application Language (HAL). HAL provides a standard way for expressing the resources and relationships of an API as hyperlinks. Using HAL, you use HTTP methods (GET, PUT, POST, DELETE) to submit

requests and receive information about the API in the response. Applications can use the information returned to explore the functionality of the API.

For example, you can inspect the JSON returned in the response from the web service on an [Application \(p. 222\)](#) resource to discover the [session:entitle \(p. 233\)](#) link. By extracting the `href` property of that link, you can programmatically build the request needed to create a new client session for that application. For more information about HAL, see the [JSON Hypertext Application Language draft](#).

## Making HTTP Requests to Amazon AppStream

Amazon AppStream REST requests are HTTP requests as defined in RFC 2616. (For more information, go to <http://www.ietf.org/rfc/rfc2616.txt>.) This section describes the structure of an Amazon AppStream REST request. For detailed descriptions of the resources and references of the API, see [Resources](#) (p. 221).

A typical REST action consists of sending an HTTP request to Amazon AppStream and waiting for the response. Like any HTTP request, a REST request to Amazon AppStream contains a request method, a URI, request headers, and sometimes a query string or request body. The response contains an HTTP status code, response headers, and sometimes a response body.

### Topics

- [Limits on Request Rates](#) (p. 214)
- [HTTP Header Contents](#) (p. 214)
- [HTTP Request Body](#) (p. 215)
- [HTTP Responses](#) (p. 215)

## Limits on Request Rates

Amazon AppStream limits the rate at which you can submit requests:

- You can submit a maximum of two POSTs to the applications resource per second per AWS account.
- You can submit a maximum of four POSTs to an application's sessions resource per second per AWS account.

If you submit requests at a faster rate, Amazon AppStream may respond with HTTP 429 errors as explained in [API Error Codes \(Client and Server Errors\)](#) (p. 218).

## HTTP Header Contents

Amazon AppStream requires the following information in the headers of an HTTP request:

### Host (Required)

The Amazon AppStream endpoint. This value must be `https://appstream.us-east-1.amazonaws.com`.

### x-amz-date or Date (Required)

The date used to create the signature contained in the `Authorization` header. Specify the date in ISO 8601 standard format, in UTC time, as in the following example: `X-Amz-Date: 20130613T203622Z`.

You must include either `x-amz-date` or `Date`. (Some HTTP client libraries don't let you set the `Date` header). When an `x-amz-date` header is present, the system ignores any `Date` header when authenticating the request.

The time stamp must be within 15 minutes of the AWS system time when the request is received. If it isn't, the request fails with the `RequestExpired` error code to prevent someone else from replaying your requests.

### Authorization (Required)

The information required for request authentication. For more information about constructing this header, see [Signing Requests](#) (p. 217).

### Content-Type (Conditional)

Specifies JSON and the version, for example, `Content-Type: application/x-amz-json-1.0`.

Condition: Required for PUT and POST requests.

**Content-Length (Conditional)**

Length of the message (without the headers) according to RFC 2616.

Condition: Required if the request body itself contains information (most toolkits add this header automatically).

The following are example headers for an HTTP request to entitle a new client session.

```
POST /applications/e407fbc8-5c27-48e6-9412-a876167546e8/sessions HTTP/1.1
host: appstream.us-east-1.amazonaws.com
x-amz-date: 20120116T174952Z
Authorization: AWS4-HMAC-SHA256 Credential=AccessKeyID/20120116/
us-east-1/ets/aws4_request,SignedHeaders=host;x-amz-date;x-amz-
target,Signature=145b1567ab3c50d929412f28f52c45dbf1e63ec5c66023d232a539a4afd11fd9
content-type: application/x-amz-json-1.0
content-length: 56
{
  "opaqueData": "TYtYS00MaWQ9Y2JmOmM4hhZWNS00MjJ"
}
```

## HTTP Request Body

Many Amazon AppStream API actions require you to include JSON-formatted data in the body of the request. The JSON conforms to the Amazon AppStream schema.

**Note**

JSON values in the request body are strings.

## HTTP Responses

All Amazon AppStream API actions include JSON-formatted data in the response. The JSON conforms to the Amazon AppStream schema.

**Note**

JSON values in the response are strings.

Here are some important headers in the HTTP response and how you should handle them in your application, if applicable:

**HTTP/1.1**

This header is followed by a status code. Status code 200 indicates a successful operation. For information about error codes, see [API Error Codes \(Client and Server Errors\)](#) (p. 218).

Type: String

**x-amzn-RequestId**

A value created by Amazon AppStream that uniquely identifies your request, for example, K2QH8DNOU907N97FNA2GDLL8OBVV4KQNSO5AEMVJF66Q9ASUAAJG. If you have a problem with Amazon AppStream, AWS can use this value to troubleshoot the problem. We recommend that you log these values.

Type: String

**Content-Length**

The length of the response body in bytes.

Type: String

**Content-Type**

The type of the message's content. Usually `application/hal+json`.

Type: String

**Date**

The date and time that Amazon AppStream responded, for example, `Sun, 25 Mar 2012 12:00:00 GMT`. The format of the date must be one of the full date formats specified by RFC 2616, section 3.3.

Type: String



## Signing Requests

Amazon AppStream requires that you authenticate every request you send by signing the request. To sign a request, you calculate a digital signature using a cryptographic hash function, which returns a hash value based on the input. The input includes the text of your request and your secret access key. The hash function returns a hash value that you include in the request as your signature. The signature is part of the `Authorization` header of your request.

After receiving your request, Amazon AppStream recalculates the signature using the same hash function and input that you used to sign the request. If the resulting signature matches the signature in the request, Amazon AppStream processes the request. Otherwise, the request is rejected.

Amazon AppStream supports authentication using [AWS Signature Version 4](#). The process for calculating a signature can be broken into three tasks:

- [Task 1: Create a Canonical Request](#)

Create your HTTP request in canonical format as described in [Task 1: Create a Canonical Request For Signature Version 4](#) in the *Amazon Web Services General Reference*.

- [Task 2: Create a String to Sign](#)

Create a string that you will use as one of the input values to your cryptographic hash function. The string, called the *string to sign*, is a concatenation of the name of the hash algorithm, the request date, a *credential scope* string, and the canonical request from the previous task. The *credential scope* string itself is a concatenation of date, region, and service information.

For the `X-Amz-Credential` parameter, specify:

- The code for the endpoint to which you're sending the request, for example, `us-east-1`. For a list of regions and endpoints for Amazon AppStream, see the [Regions and Endpoints](#) chapter of the *Amazon Web Services General Reference*. When specifying the code for the endpoint, include only the part between `appstream.` and `.amazonaws.com`
- `appstream` for the service abbreviation

For example:

```
X-Amz-Credential=AKIAIOSFODNN7EXAMPLE/20130501/us-east-1/appstream/  
aws4_request
```

- [Task 3: Create a Signature](#)

Create a signature for your request by using a cryptographic hash function that accepts two input strings: your *string to sign* and a *derived key*. The *derived key* is calculated by starting with your secret access key and using the *credential scope* string to create a series of hash-based message authentication codes (HMACs).

# Handling Errors in Amazon AppStream

## Topics

- [API Error Codes \(Client and Server Errors\) \(p. 218\)](#)
- [Catching Errors \(p. 220\)](#)
- [Error Retries and Exponential Backoff \(p. 220\)](#)

When you send requests to and get responses from the Amazon AppStream API, you might encounter two types of API errors:

- **Client errors:** Client errors are indicated by a 4xx HTTP response code. Client errors indicate that Amazon AppStream found a problem with the client request, such as an authentication failure or missing required parameters. Fix the issue in the client application before submitting the request again.
- **Server errors:** Server errors are indicated by a 5xx HTTP response code, and need to be resolved by Amazon. You can resubmit/retry the request until it succeeds.

For each API error, Amazon AppStream returns the following values:

- A status code, for example, 400
- An error code, for example, `ValidationException`
- An error message, for example, `Supplied AttributeValue is empty, must contain exactly one of the supported datatypes`

For a list of error codes that Amazon AppStream returns for client and server errors, see [API Error Codes \(Client and Server Errors\) \(p. 218\)](#).

## API Error Codes (Client and Server Errors)

HTTP status codes indicate whether an operation is successful or not.

A response code of 2xx indicates the operation was successful. Other error codes indicate either a client error (4xx) or a server error (5xx).

The following table lists the errors returned by Amazon AppStream. Some errors are resolved if you simply retry the same request. The table indicates which errors are likely to be resolved with successive retries. If the value of the Retry column is:

- **Yes:** Submit the same request again.
- **No:** Fix the problem on the client side before submitting a new request.

For more information about retrying requests, see [Error Retries and Exponential Backoff \(p. 220\)](#).

HTTP Status Code	Error code	Message	Cause	Retry
400	Conditional Check Failed Exception	The conditional request failed.	Example: The expected value did not match what was stored in the system.	No
400	Incomplete Signature Exception	The request signature does not conform to AWS standards.	The signature in the request did not include all of the required	No

HTTP Status Code	Error code	Message	Cause	Retry
			components. See <a href="#">HTTP Header Contents (p. 214)</a> .	
400	Missing Authentication Token Exception	The request must contain a valid (registered) AWS Access Key ID.	The request did not include the required <code>x-amz-security-token</code> . See <a href="#">Making HTTP Requests to Amazon AppStream (p. 214)</a> .	No
400	Validation Exception	Various.	One or more values in a request were missing or invalid; for example, a value was empty or was greater than the maximum valid value.	No
403	AccessDenied Exception	<ul style="list-style-type: none"> <li>Deleting a system preset is not allowed: <code>account=&lt;accountId&gt;, presetId=&lt;presetId&gt;</code>.</li> <li>General authentication failure. The client did not correctly sign the request. See <a href="#">Signing Requests (p. 217)</a>.</li> </ul>	You attempted to delete a system preset, the signature in a call to the Amazon AppStream API was invalid, or the IAM user whose credentials were used for this request is not authorized to perform the operation.	No
404	ResourceNot Found Exception	<ul style="list-style-type: none"> <li>The specified <code>&lt;resource&gt;</code> could not be found: <code>&lt;resourceId&gt;</code>.</li> </ul>	Example: The application to which you're trying to create a new session doesn't exist or is still being created.	No
409	Resource InUse Exception	<ul style="list-style-type: none"> <li>The <code>&lt;resource&gt;</code> was already in use: <code>accountId=&lt;accountId&gt;, resourceId=&lt;resourceId&gt;</code>.</li> </ul>	Example: You attempted to delete an application that is currently in use.	No
429	Limit Exceeded Exception	<ul style="list-style-type: none"> <li>The account already has the maximum number of sessions allowed: <code>account=&lt;accountId&gt;, maximum number of sessions=&lt;maximum&gt;</code></li> </ul>	The current AWS account has exceeded limits on Amazon AppStream objects. .	
429	Provisioned Throughput Exceeded Exception	You exceeded your maximum allowed provisioned throughput.	Example: Your request rate is too high. The AWS SDKs for Amazon AppStream automatically retry requests that receive this exception. Your request is eventually successful unless your retry queue is too large to finish. Reduce the frequency of requests. For more information, see <a href="#">Error Retries and Exponential Backoff (p. 220)</a> .	Yes

HTTP Status Code	Error code	Message	Cause	Retry
429	Throttling Exception	Rate of requests exceeds the allowed throughput.	You are submitting requests too rapidly; for example, requests to entitle new sessions.	Yes
500	Internal Failure	The server encountered an internal error trying to fulfill the request.	The server encountered an error while processing your request.	Yes
500	Internal Server Error	The server encountered an internal error trying to fulfill the request.	The server encountered an error while processing your request.	Yes
500	Internal Service Exception		The service encountered an unexpected exception while trying to fulfill the request.	Yes
500	Service Unavailable Exception	The service is currently unavailable or busy.	There was an unexpected error on the server while processing your request.	Yes

## Sample Error Response

The following is an HTTP response indicating that the value for `inputBucket` was null, which is not a valid value.

```
HTTP/1.1 400 Bad Request
x-amzn-RequestId: b0e91dc8-3807-11e2-83c6-5912bf8ad066
x-amzn-ErrorType: ValidationException
Content-Type: application/json
Content-Length: 124
Date: Mon, 26 Nov 2012 20:27:25 GMT

{"message": "1 validation error detected: Value null at 'InstallS3Bucket' failed to satisfy constraint: Member must not be null"}
```

## Catching Errors

For your application to run smoothly, you need to build in logic to catch and respond to errors. One typical approach is to implement your request within a `try` block or `if-then` statement.

The AWS SDKs perform their own retries and error checking. If you encounter an error while using one of the AWS SDKs, you should see the error code and description. You should also see a `Request ID` value. The `Request ID` value can help troubleshoot problems with Amazon AppStream support.

## Error Retries and Exponential Backoff

Numerous components on a network, such as DNS servers, switches, load balancers, and others can generate errors anywhere in the life of a given request.

The usual technique for dealing with these error responses in a networked environment is to implement retries in the client application. This technique increases the reliability of the application and reduces operational costs for the developer.

Each AWS SDK supporting Amazon AppStream implements automatic retry logic. The AWS SDK for Java automatically retries requests, and you can configure the retry settings using the `ClientConfiguration` class. For example, in some cases, such as a web page making a request with minimal latency and no retries, you might want to turn off the retry logic. Use the `ClientConfiguration` class and provide a `maxErrorRetry` value of 0 to turn off the retries.

If you're not using an AWS SDK, you should retry original requests that receive server errors (5xx). However, client errors (4xx, other than a `ThrottlingException` or a `ProvisionedThroughputExceededException`) indicate you need to revise the request itself to correct the problem before trying again.

In addition to simple retries, we recommend using an exponential backoff algorithm for better flow control. The idea behind exponential backoff is to use progressively longer waits between retries for consecutive error responses. For example, you might let one second elapse before the first retry, four seconds before the second retry, 16 seconds before the third retry, and so on. However, if the request has not succeeded after a minute, the problem might be a hard limit and not the request rate. For example, you may have reached the maximum number of pipelines allowed. Set the maximum number of retries to stop around one minute.

## Resources

The Amazon AppStream API includes the following resources.

### Topics

- [AppStream](#) (p. 221)
- [Applications](#) (p. 222)
- [Application](#) (p. 222)
- [Application Errors](#) (p. 225)
- [Application Error](#) (p. 225)
- [Application Status](#) (p. 226)
- [Sessions](#) (p. 227)
- [Session](#) (p. 227)
- [Session Status](#) (p. 228)

## AppStream

The root of the Amazon AppStream service.

### Links

Relation	Description	Methods	Templated
self	The root resource of Amazon AppStream.	GET	No.
<a href="#">appstream:applications</a>	A link to the applications resource for the service.	GET	No.

### Properties

The AppStream resource has no properties.

## Applications

The Applications resource is a collection resource that contains zero or more references to your existing applications, and links that guide you on ways to interact with your collection. The collection offers a paginated view of the contained applications.

### Links

Relation	Description	Methods	Templated
self	The collection of applications you have hosted on Amazon AppStream.	GET	No.
<a href="#">application:by-id (p. 229)</a>	Retrieves an individual <a href="#">Application</a> resource based on the specified identifier.	GET	Yes. Requires the application identifier.
<a href="#">application:create (p. 229)</a>	Adds a new application to Amazon AppStream. You must have previously uploaded the application package to Amazon S3 and created a presigned URL. For more information about generating pre-signed URLs, see <a href="#">Share an Object with Others</a> in the <i>Amazon Simple Storage Service Developer Guide</i> .	POST	No.
<a href="#">item (p. 235)</a>	An array of links to the current page of <a href="#">Application</a> resources.	GET	No.
<a href="#">next (p. 235)</a>	The next page of items in a collection. If there are no further pages of items, this link is not returned in the response.	GET	No.
<a href="#">first (p. 235)</a>	The first page of items in a collection. This link is returned only when on pages other than the first one.	GET	No.

### Properties

The Applications resource has no properties.

## Application

An application you have added to Amazon AppStream. You are only able to access applications added to your AWS account.

## Links

Relation	Description	Methods	Templated
self	An application hosted on Amazon AppStream.	GET	No.
<a href="#">application:status</a>	The current status of this application.	GET	No.
<a href="#">application:update (p. 231)</a>	Update selected metadata for this application.	POST	No.
<a href="#">application:errors</a>	The collection of errors for this application.	GET	No.
<a href="#">application:archive</a>	Archives the application.	PUT	No.
<a href="#">application:reactivate</a>	Activates a previously archived application.	PUT	No.
<a href="#">application:delete</a>	Deletes an application that is in the <code>ERROR</code> state.	DELETE	No.
<a href="#">application:sessions</a>	The collection of sessions associated with this application.	GET	No.
<a href="#">session:by-id (p. 233)</a>	The session which has the specified identifier.	GET	Yes. Requires the session identifier.
<a href="#">session:entitle (p. 233)</a>	Create a new client session for this application.	POST	No.
<a href="#">collection (p. 235)</a>	The collection of applications you have hosted on Amazon AppStream. The collection includes this application.	GET	No.

## Properties

The following properties of the application are set when you create the application, either by using the REST API or the Amazon AppStream console.

Name	Description
id	The application identifier. This is unique across all your applications in Amazon AppStream.
name	The name of the application.
description	(Optional) The description of the application. This description is used to describe the application in Amazon AppStream, it is not displayed to end users.

Name	Description
installerUrl	A presigned URL that points to the location in Amazon S3 that contains the installation package for the application. For more information on creating a presigned URL, see <a href="#">Share an Object with Others</a> in the <i>Amazon Simple Storage Service Developer Guide</i> .
installerParameters	The parameters required by the application installer to install that application on a host managed by Amazon AppStream.
launchCommand	The command to run in order to launch the application after it is hosted on Amazon AppStream.  <b>Important</b> This command should not include any command-line parameters.
logBucket	The name of the Amazon S3 bucket where the .zip files contains the logs are uploaded. The bucket must already exist and allow Amazon AppStream to use the PutObject method.
logPaths	A string array whose elements contain the log filenames or directory path where logs are stored. The filenames and paths must meet the following requirements: <ul style="list-style-type: none"> <li>• Log files must be located in the C:\ directory.</li> <li>• Log paths must be fully qualified paths. Do not use relative paths. You can use wildcards.</li> <li>• Log paths must be less than the path length limits. See <a href="#">Naming Files, Paths, and Namespaces</a>.</li> <li>• Log file names cannot contain Windows reserved characters. See <a href="#">Naming Conventions</a>.</li> <li>• Your application must have read access to the paths.</li> </ul> <b>Note</b> The total size of logs in the .zip file is subject to the Amazon S3 key size limits.
applicationErrorCount	The total number of errors associated with this application. This does not include errors associated with client sessions, which are enumerated in sessionErrorCount.
activeSessions	The total number of client sessions currently connected to this application.
availableSessions	The additional capacity available to accept client sessions.
sessionErrorCount	The total number of errors associated with client sessions connected to this application.
createdDate	The date the application was created, in ISO 8601 format.
lastUpdatedDate	The date the application metadata was last updated in Amazon AppStream, in ISO 8601 format.



## Application Errors

The collection of [Application Error](#) resources associated with an application hosted on Amazon AppStream.

### Links

Relation	Description	Methods	Templated
self	The collection of errors associated with an application.	GET	No.
<a href="#">item (p. 235)</a>	An array of links to the current page of <a href="#">Application Error</a> resources.	GET	No.
<a href="#">next (p. 235)</a>	The next page of items in a collection. If there are no further pages of items, this link is not returned in the response.	GET	No.
<a href="#">first (p. 235)</a>	The first page of items in a collection. Only available if on a page other than the first.	GET	No.

### Properties

The Application Errors resource does not have any properties.

## Application Error

An error associated with the current application.

### Links

Relation	Description	Methods	Templated
self	The error state.	GET	No.
<a href="#">collection (p. 235)</a>	The collection of errors associated with the current application. The collection includes this error.	GET	No.

### Properties

Name	Description
id	The identifier of the error. For more information about the errors returned by the Amazon AppStream service, see <a href="#">Handling Errors in Amazon AppStream (p. 218)</a> .

Name	Description
state	The current state of the error. This can be one of the following: <code>New</code> , <code>Read</code> , or <code>Deleted</code> .
type	The type of error. This can either be <code>Application</code> or <code>Session</code> .
message	A message that describes the error.
errorDate	The date the error occurred, in ISO 8601 format.

## Application Status

The current status of an application hosted on Amazon AppStream.

### Links

Relation	Description	Methods	Templated
self	The status of an application.	GET	No.
<a href="#">up (p. 235)</a>	The application to which this status applies.	GET	No.

### Properties

Name	Description
state	<p>The state of the current application. This can be one of the following values:</p> <ul style="list-style-type: none"> <li><code>Active</code>—The application is ready to accept client sessions.</li> <li><code>Archived</code>—The application must be reactivated before accepting client sessions.</li> <li><code>Archiving</code>—The application is in the process of archiving. No new sessions can be entitled, but existing sessions will continue until these sessions finish. To end the existing sessions, explicitly terminate the existing session.</li> <li><code>Blocked</code>—The application is waiting on dependencies.</li> <li><code>Building</code>—Amazon AppStream is allocating resources to host the application.</li> <li><code>Deleting</code>—The application is in the process of being deleted.</li> <li><code>Error</code>—The application failed to build or deploy properly.</li> <li><code>New</code>—The application has just been created.</li> <li><code>Unknown</code>—The application state cannot be determined.</li> </ul>
buildStep	<p>This property is present when the state is either <code>Building</code> or <code>Error</code>. It indicates either the currently processing step if the state is <code>Building</code>, or the step that was processing if the state is <code>Error</code>. It can be one of the following values:</p>

Name	Description
	<ul style="list-style-type: none"> <li><b>Copying</b>—Copying the installer data into the hosting environment.</li> <li><b>Installing</b>—Installing the application into the hosting environment.</li> <li><b>Preparing</b>—Preparing the host environment for application installation.</li> <li><b>Provisioning</b>—Provisioning the hosting environment to run your application.</li> </ul>

## Sessions

The list of sessions associated with the current application. You can only access sessions for applications associated with your AWS account.

### Links

Relation	Description	Methods	Templated
self	The collection of sessions associated with the current application.	GET	No.
<a href="#">session:by-id (p. 233)</a>	The session with the specified identifier.	GET	Yes. Requires the session identifier.
<a href="#">item (p. 235)</a>	An array of links to the current page of <a href="#">Session</a> resources.	GET	No.

### Properties

The sessions resource has no properties.

## Session

A resource representing an individual client session of an application hosted on Amazon AppStream.

### Links

Relation	Description	Methods	Templated
self	A session of the specified application	GET	No.
<a href="#">session:status (p. 234)</a>	The status of the current session.	GET	No.
<a href="#">session:terminate (p. 234)</a>	Terminate the current session.	PUT	No.
<a href="#">collection (p. 235)</a>	The list of all client sessions for the specified application.	GET	No.

## Properties

Name	Description
id	Unique identifier for the session.
entitlementUrl	The URL clients use to redeem an entitlement for this session and connect to the application.
opaqueData	Data to pass to the application. This data is not used by the client, entitlement service, or Amazon AppStream, it is used by the application. An example of opaqueData would be a user identifier, which the application would then use to load previous state information (such as high score or current map level) for that user from a database.
errorCount	The number of errors associated with this session.
startDate	The time at which the session began, in ISO 8601 format.
endDate	The time at which the session ended, in ISO 8601 format. If this is null, the session is active and the client is currently connected.

## Session Status

Returns the status of the current session.

### Links

Relation	Description	Methods	Templated
self	The status of the current session.	GET	No.
<a href="#">up (p. 235)</a>	The session to which this state applies.	GET	No.

## Properties

Name	Description
state	<p>Current state of the session. This can be one of the following values:</p> <ul style="list-style-type: none"> <li>• <b>Unknown</b>—the session state cannot be determined.</li> <li>• <b>Entitled</b>—the session has been entitled, but the client has not yet redeemed the entitlement.</li> <li>• <b>Reserved</b>—the server side of the session is ready to receive the client, but the client has not yet connected.</li> <li>• <b>Active</b>—the session is actively streaming the application to a client.</li> <li>• <b>Completed</b>—the session ended by either client or server action.</li> <li>• <b>Terminating</b>—the session was terminated by the developer and is in the process of ending.</li> </ul>

Name	Description
	<ul style="list-style-type: none"><li>• <b>Terminated</b>—the session was terminated by the developer.</li></ul>

## Link Relations

The Amazon AppStream API provides the following link relations that you can use to access and modify Amazon AppStream resources.

### Topics

- [appstream:applications](#) (p. 229)
- [application:by-id](#) (p. 229)
- [application:create](#) (p. 229)
- [application:update](#) (p. 231)
- [application:archive](#) (p. 232)
- [application:reactivate](#) (p. 232)
- [application:delete](#) (p. 232)
- [application:status](#) (p. 233)
- [application:errors](#) (p. 233)
- [application:sessions](#) (p. 233)
- [session:by-id](#) (p. 233)
- [session:entitle](#) (p. 233)
- [session:status](#) (p. 234)
- [session:terminate](#) (p. 234)
- [Common Link Relations](#) (p. 234)

## appstream:applications

You can get the [Applications](#) resource for all your applications by performing a GET on the href of this link.

### Output

Returns the [Applications](#) resource that represents the collection of your [Application](#) resources.

## application:by-id

You can use a Get request and this API to retrieve the application associated with the specified identifier.

### Output

Returns the [Application](#) associated with the specified identifier.

## application:create

You can use a POST request on the href of this link to add an application to Amazon AppStream. You must have previously uploaded your application's installation package to Amazon S3 and generated

a presigned URL for the package's location in Amazon S3. For more information about generating presigned URLs, see [Share an Object with Others](#) in the *Amazon Simple Storage Service Developer Guide*.

## Input

In order to add an application to Amazon AppStream, you must pass in the following fields during your POST request.

Input Field	Description
name	The name of the application.
description	(Optional) The description of the application. This description is used to describe the application in Amazon AppStream, it is not displayed to end users.
installerUrl	A presigned URL that points to the location in Amazon S3 that contains the installation package for the application. For more information on creating a presigned URL, see <a href="#">Share an Object with Others</a> in the <i>Amazon Simple Storage Service Developer Guide</i> .
installerParameters	The command to run to install the application on an Amazon AppStream host managed by Amazon AppStream. This should include all necessary command-line parameters.
launchCommand	The command to run in order to launch the application after it is hosted on Amazon AppStream. This should include all necessary command-line parameters.
logBucket	The name of the Amazon S3 bucket where the <code>.zip</code> files contains the logs are uploaded. The bucket must already exist and allow Amazon AppStream to use the <code>PutObject</code> method.
logPaths	<p>A string array whose elements contain the log filenames or directory path where logs are stored. The filenames and paths must meet the following requirements:</p> <ul style="list-style-type: none"> <li>• Log files must be located in the <code>C:\</code> directory.</li> <li>• Log paths must be fully qualified paths. Do not use relative paths. You can use wildcards.</li> <li>• Log paths must be less than the path length limits. See <a href="#">Naming Files, Paths, and Namespaces</a>.</li> <li>• Log file names cannot contain Windows reserved characters. See <a href="#">Naming Conventions</a>.</li> <li>• Your application must have read access to the paths.</li> </ul> <p><b>Note</b> The total size of logs in the <code>.zip</code> file is subject to the Amazon S3 key size limits.</p>

## Output

The newly created [Application](#).

### Example Request

```
POST /applications HTTP/1.1
Host: appstream.us-east-1.amazonaws.com
Accept: application/hal+json
Version=4
X-Amz-Algorithm=AWS4-HMAC-SHA256
X-Amz-Credential=...%2Fus-east-1%2Fappstream%2Faws4_request
X-Amz-Date=2013-11-06T19%3A18%3A42.323Z
X-Amz-SignedHeaders=content-type%3Bhost%3Bx-amz-date
X-Amz-Signature=...
{
  "name": "SampleApp",
  "description": "A sample application hosted on Amazon AppStream.",
  "installParameters": " ",
  "installerUrl": "S3_URL",
  "launchCommand": "c:\\app\\SampleApp\\sampleapp.exe"
  "logBucket": "MyS3Bucket",
  "logPaths": [ "C:\\MyLog1.log", "C:\\MyLog2.log", C:\\myapp\\logs\\*logs]
}
```

### Example Response

```
HTTP/1.1 200 OK
Content-Type: application/hal+json
{
}
```

## application:update

You can use a POST request on the href of this link to update the metadata fields associated with an application hosted on Amazon AppStream. Updating the state affects the active applications. Updating the state does not affect the active sessions.

### Input

In order to update the state of an application, you must pass in the following field during your POST request.

Input Field	Description
name	The new name of the application.
description	The new description of the application. This is used internally by Amazon AppStream and not displayed to end users.
launchCommand	The new command to launch the application. This command is run on the streaming server after it finishes allocating. The command starts the application on the server.
logBucket	The name of the Amazon S3 bucket where the .zip files contains the logs are uploaded. The bucket must already

Input Field	Description
	exist and allow Amazon AppStream to use the <code>PutObject</code> method.
logPaths	<p>A string array whose elements contain the log filenames or directory path where logs are stored. The filenames and paths must meet the following requirements:</p> <ul style="list-style-type: none"><li>• Log files must be located in the <code>C:\</code> directory.</li><li>• Log paths must be fully qualified paths. Do not use relative paths. You can use wildcards.</li><li>• Log paths must be less than the path length limits. See <a href="#">Naming Files, Paths, and Namespaces</a>.</li><li>• Log file names cannot contain Windows reserved characters. See <a href="#">Naming Conventions</a>.</li><li>• Your application must have read access to the paths.</li></ul> <p><b>Note</b> The total size of logs in the <code>.zip</code> file is subject to the Amazon S3 key size limits.</p>

## Output

The updated [Application](#).

## application:archive

You can use a PUT request and this API to archive an application and release the AWS resources allocated to host it. Any sessions that are currently active on the application will continue, but the application does not accept new sessions. When all the currently active sessions have concluded, the application reaches the `Archived` state.

An application that is archived can later be restarted with [application:reactivate](#).

## Output

The updated [Application Status](#). This resource will initially have a state of `Archiving`, but the state will eventually be `Archived`. You can periodically poll this resource to see its progress.

## application:reactivate

You can use a PUT request and this API to restore a previously archived application and make it ready to accept client sessions.

## Output

The updated [Application Status](#). This resource will initially have a state of `Building`, but the state will eventually be `Active`. You can periodically poll this resource to see its progress.

## application:delete

To delete an [Application](#) that is in the `ERROR` state, call the href in the link using the DELETE method.

## Output

Returns the [Applications](#) resource.



## application:status

You can use a GET request on the href of this link to retrieve the [Application Status](#) associated with the current [Application](#).

### Output

The [Application Status](#) for this [Application](#).

## application:errors

You can use a GET request on the href of this link to retrieve the [Application Errors](#) associated with the current [Application](#).

### Output

The [Application Errors](#) for this [Application](#).

## application:sessions

You can GET the href of this link to retrieve the [Sessions](#) resource for associated with the current application.

### Output

The associated [Sessions](#) resource.

## session:by-id

You can use a GET request with this API to retrieve the [Session](#) associated with the specified identifier.

### Output

The [Session](#) associated with the specified identifier.

## session:entitle

You can use a POST request and this API to entitle a new session for the current application. Amazon AppStream returns the identifier of the newly created session. The new session contains the entitlementUrl property which your entitlement service should pass back to the client. The client will then use this URL to redeem its entitlement from Amazon AppStream and get the IP address it will use to connect to the application.

### Links

Relation	Description	Methods	Templated
self	The session:entitle link relation.	POST	No.

### Input

When you entitle a new session, you can pass in the following field during your POST request.

Input Field	Description
opaqueData	(Optional) Data to pass to the application. This data is not used by the client, entitlement service, or Amazon AppStream, it is used by the application. An example of opaqueData would be a user identifier, which the application would then use to load previous state information (such as high score or current map level) for that user from a database.

## Output

The newly entitled [Session](#) (p. 227).

## session:status

You can use a GET request on the href of this link to retrieve the [Session Status](#) associated with the current [Session](#).

## Output

The [Session Status](#) for this [Session](#).

## session:terminate

You can use a PUT request and this API to terminate a session entitlement and return the session to the pool of available sessions. Any client connected to the session will be disconnected.

## Links

Relation	Description	Methods	Templated
self	The session:terminate link relation.	GET	Yes. Requires the session identifier.

## Output

The updated [session:status](#) (p. 234). This should be set to `Terminating` or `Terminated`.

## Common Link Relations

The following link relations may be applied to [Applications](#) or [Sessions](#) depending on the context of the Amazon AppStream request. For more information about common link relations, see <http://www.iana.org/assignments/link-relations/link-relations.xhtml>.

### Topics

- [collection](#) (p. 235)
- [first](#) (p. 235)
- [item](#) (p. 235)
- [next](#) (p. 235)
- [up](#) (p. 235)

## collection

The collection link relation identifies a target resource that represents a collection of which the context resource is a member. For example, an application resource may have a collection link relation that points to the collection of all applications associated with your AWS account.

## first

The first page of items in a collection. This can be a page of applications, sessions, or errors, depending on the context of the request.

## item

An item in a collection. This can be an application, session, or error, depending on the context of the request. For example, the [Applications](#) resource has an item relation that is an array of individual [Application](#) resources.

## next

The next page of items in a collection. This can be a page of applications or sessions, depending on the context of the request.

## up

The parent of the current context. For example, the up link relation of the [Application Status](#) resource is the [Application](#) to which the status applies.

# Product Updates

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## Topics

- [Release for May 14, 2015 \(Latest\) \(p. 236\)](#)
- [Release for March 26, 2015 \(p. 237\)](#)
- [Release for February 2, 2015 \(p. 237\)](#)
- [Release for November 20, 2014 \(p. 238\)](#)
- [Release for September 30, 2014 \(p. 238\)](#)
- [Release for September 16, 2014 \(p. 238\)](#)
- [Release for August 22, 2014 \(p. 239\)](#)
- [Release for August 5, 2014 \(p. 239\)](#)
- [Release for June 20, 2014 \(p. 240\)](#)
- [Release for May 30, 2014 \(p. 241\)](#)
- [Release for May 9, 2014 \(p. 241\)](#)
- [Release for April 22, 2014 \(p. 242\)](#)
- [Release for March 28, 2014 \(p. 242\)](#)
- [Release for March 7, 2014 \(p. 243\)](#)
- [Release for February 14, 2014 \(p. 243\)](#)
- [Release for January 24, 2014 \(p. 244\)](#)

## Release for May 14, 2015 (Latest)

This release includes the following changes:

### New client application for Android and Fire OS devices

You can use a device running Android or Fire OS to connect to a streaming application with the new Amazon AppStream Example Client. This client application enables an Android or Fire OS device to connect to a streaming application in test mode or through an entitlement service.

Learn more at [Android and Fire OS \(p. 22\)](#).

## New client application for iOS devices

You can use a device running iOS to connect to a streaming application with the new **Basic AppStream Client**. This client application enables an iOS device to connect to a streaming application in test mode or through an entitlement service.

Learn more at [iPad, iPhone, or iPod Touch \(p. 28\)](#).

## Connect to a streaming application in one click

You can connect to a streaming application in one click through the Chrome browser or devices that use Android, Fire OS, and iOS. To do this, use a URL in a deep link format.

Learn how to construct this URL at [Streaming your Application in One Click \(p. 16\)](#).

## Release for March 26, 2015

This release includes the following changes:

### Updates to the Amazon AppStream Chrome App SDK and Chrome App

The Amazon AppStream Chrome App SDK was updated to use the Chrome video decoder instead of FFmpeg video decoder. The Chrome App has a **Settings** dialog box that allows you to use the mouse input of the Chrome App, the streaming application or both the Chrome App and streaming application, show verbose debugging information to help you solve a problem, and change the inactivity time.

Download the latest Amazon AppStream Chrome App SDK from [https://s3.amazonaws.com/appstream-sdk/AppStream\\_Chrome\\_SDK-1.2.1.189.zip](https://s3.amazonaws.com/appstream-sdk/AppStream_Chrome_SDK-1.2.1.189.zip). The latest Chrome App is available from the Google Play Store.

### Display the mouse pointers

Because your users interact with your streaming application using a client application and your streaming application runs on Amazon AppStream, you have two mouse pointers to consider. You can control which mouse pointers to display on the client applications.

Learn more at [Displaying Mouse Pointers \(p. 52\)](#).

## Release for February 2, 2015

This release includes the following changes:

### Connect to an entitlement service using a Chrome browser

You can connect to an entitlement service from a Chrome browser by using a special URL called a deep link. When you use this URL, the Chrome browser connects the Chrome app to your streaming application through an entitlement service.

Learn more at [Streaming your Application in One Click \(p. 16\)](#).

## New deployment wizards

You can deploy your streaming application by using the interactive or the advanced deployment wizards. The wizard you use depends on your browser and the type of application installer.

Learn more at [Deploying Your Streaming Application to Amazon AppStream \(p. 37\)](#)

## Release for November 20, 2014

This release includes the following changes:

### Revised deployment from the console

The Amazon AppStream console has been revised to simplify the deployment process. We also removed the requirements for an presigned URL to an S3 bucket and to use a silent installer to deploy your streaming application.

Learn more at [Getting Started with Amazon AppStream \(p. 13\)](#).

### Quick link to test your streaming application

After you deploy your streaming application, you can start streaming by using a quick link to connect a client application to your streaming application.

Learn more at [Generating a New Test Connect Link to Stream Your Application \(p. 55\)](#).

## Release for September 30, 2014

This release includes the following changes:

### Amazon AppStream now available in Asia Pacific (Tokyo) region

Developers who cater to users in Asia Pacific can now offer lower latencies to their users by streaming their applications from the AWS data center in Tokyo. A localized version of the Amazon AppStream Developer Guide is also available.

### Sample entitlement service template updated for use in multiple regions

The sample entitlement service has been updated to access applications from any region. You can download the latest sample entitlement service template from [Downloads \(p. 11\)](#).

## Release for September 16, 2014

This release includes the following change:

## Support for Chromebooks and Chrome browsers

The Amazon AppStream Chrome App SDK is now available to support streaming applications on Chromebooks and Chrome web browsers on Mac, Windows, and Linux desktops. An example Amazon AppStream Chrome App is available from the Chrome Web Store, and can be customized with HTML, JS, and CSS using the SDK available from [Downloads](#) (p. 11).

Learn more about this new client application at [Building a Chrome App](#) (p. 81).

## Release for August 22, 2014

This release includes the following changes:

### Simplified sample entitlement service deployment

Deploying the sample entitlement service is now simpler. Learn more about deploying the sample entitlement service at [Amazon AppStream Sample Entitlement Service](#) (p. 197).

### Password requirements for standalone mode

Standalone mode has new password requirements including specific requirements for the DeveloperPassword and the TightVNC passwords.

## Release for August 5, 2014

This release includes the following changes:

### Android client application updates

- The client application can connect to multiple streaming applications without restarting the client application. In the previous version, you had to restart the client application before connecting to another streaming application.
- The client application adjusts the volume on the device instead of sending a command to the streaming application to adjust the volume.
- We added support for joysticks.
- The client application displays error and connection information in a more unified manner with the other client applications.

### iOS client application updates

- The client application can connect to multiple streaming applications without restarting the client application. In the previous version, you had to restart the client application before connecting to another streaming application.
- The client application displays error and connection information in a more unified manner with the other client applications.

## OS X client application updates

- The client application can connect to multiple streaming applications without restarting the client application. In the previous version, you had to restart the client application before connecting to another streaming application.
- The client application displays error and connection information in a more unified manner with the other client applications.

## Windows client application updates

- We added support for the middle mouse button.

## Other Updates

- We fixed an issue that prevented the source code for the Windows example client application from being compiled.

## Release for June 20, 2014

This release includes the following changes:

### Up to 20% performance improvement on 64-bit iOS devices

We added support for ARM64 which improves the performance on 64-bit iOS devices by up to 20%. If you are updating an existing iOS client application, you should use the new `libXStxClient.a` file and update the `<SDK_dir>/3rdparty` folder to the version in the SDK and set Architectures in your project Build Settings to `$(ARCHS_STANDARD)` to include ARM64 support.

### Simplified sample streaming application code

The code for the sample streaming application has been simplified to under 600 lines, down from more than 2,000 lines. The SDK also contains a Visual Studio solution file so you just need Visual Studio 2010 or later to compile the code. In the previous SDK version, you needed both CMake for Windows and Visual Studio to compile the code.

### Remote debugging in standalone mode

You can debug your streaming application running in Amazon AppStream standalone mode by using Remote Tools for Visual Studio on your Amazon EC2 instance. Learn more about remote debugging in standalone mode at [Debugging Your Streaming Application in Amazon AppStream Standalone Mode](#) (p. 185).

## Other Updates

- We fixed an issue where an invalid path specified in the log page prevents the next step in the console even if logging was not specified.



## Release for May 30, 2014

This release includes the following changes:

### Utilization Log is in Coordinated Universal Time (UTC)

Amazon AppStream now uses UTC time instead of epoch time in the utilization log. The UTC time allows better coordination and consistency between other AWS services and Amazon AppStream.

### Utilization Log Contains GPU Metrics

You can now see GPU metrics in the utilization log when you select logging for your streaming application. The utilization log contains GPU metrics, such as memory information, power utilization, and temperature to help you monitor and diagnose your streaming application.

Learn more about the GPU metrics at [Enabling Logging on a Streaming Application \(p. 65\)](#).

### Simplified the Application Resource Properties

The applicationManifest property is no longer in the [Application \(p. 222\)](#) resource. The properties within applicationManifest property are now in the [Application \(p. 222\)](#) properties.

This change simplifies the [Application \(p. 222\)](#) resource structure.

### Other Updates

- The latency rate is now equal or better than the previous SDK release. Some customers experienced increased latency rates after using the previous SDK release.
- The example Android client application no longer hangs on exit.
- Bandwidth adaptation is improved when the frame rate varies.

## Release for May 9, 2014

This release includes the following changes:

### Logging for Utilization Metrics

You can now see utilization metrics in the logs when you select logging for your streaming application. This comma-separated value file contains operational metrics, such as CPU utilization, memory information, and disk read and write speeds.

Learn more about the utilization metrics at [Enabling Logging on a Streaming Application \(p. 65\)](#).

### YUV444 Color Subsampling Support

Amazon AppStream now supports streaming video to client applications and devices at the YUV444 color subsampling rate. If your streaming application, client application, and devices support YUV444, you can specify this higher rate in your streaming application.

Learn more about YUV444 at [Streaming Video to a Client \(p. 173\)](#).

## Other Updates

- Amazon AppStream now has less server overhead, giving more CPU resources to streaming applications and improving performance.
- The Amazon AppStream console **Summary** page now has a link to the Amazon S3 bucket that stores your log file.
- Amazon AppStream now creates a log file when the streaming application unexpectedly stops. In the previous version, a log file was not created after the streaming application stops.
- The Amazon AppStream console features improved text.

## Release for April 22, 2014

This release includes the following changes:

### Standard and User-defined Logging

You can configure your streaming application to save standard and user-defined logs to an Amazon S3 bucket. When the streaming application terminates, Amazon AppStream collects the logs into a `.zip` file and then uploads this file to your own bucket or to a bucket that Amazon AppStream creates.

Learn more about the logging feature at [Enabling Logging on a Streaming Application \(p. 65\)](#).

### Updated OpenSSL Version

We updated the OpenSSL cryptography library in Amazon AppStream to a version that fixes the Heartbleed security bug.

### Other Updates

- We now report an error if the application installer fails in the middle of the process. Previously, we did not report an error when this condition occurs.

## Release for March 28, 2014

This release includes the following changes:

### New Billing Practice

Your bill now includes session time up to the point when your streaming application unexpectedly terminates. Previously, your bill did not include any session in which your streaming application unexpectedly terminated.

### SDK Version Detected from the Files instead of the Registry

The version of the Amazon AppStream SDK that you use is based on the files rather than a registry setting. This change ensures that Amazon AppStream implements the correct version for your streaming application.

## Other Updates

- The **Cancel** button on the console now takes you to the **Welcome** page.

## Release for March 7, 2014

This release includes the following changes:

### Amazon AppStream Is Available to Anyone with an AWS Account

During Limited Preview, only a limited number of users had access to Amazon AppStream. Now allow anyone with an AWS account can try Amazon AppStream.

### Improved Deployment Error Messages

Error messages now display the reason why a deployment failed. The error messages are documented in [Error Codes \(p. 209\)](#).

### Example Client Application for Mac OS X

The Amazon AppStream SDK now includes a precompiled client application and the source code to build your own client application for Mac OS X.

Learn more about creating a sample application client in [Building a Client for OS X \(p. 94\)](#).

### Increase Your Service Limits

By default, you can have up to ten simultaneous sessions connect to your streaming application. When you want your streaming application to accept more simultaneous sessions, you can request to increase the service limit.

Learn more about increasing your service limits at [Increasing Your Amazon AppStream Service Limits \(p. 70\)](#).

## Other Updates

- When you delete a streaming application from the **Streaming Application** page, it no longer appears there. Previously, a deleted streaming application remained in the **Streaming Application** page with a **Deleted** status.
- Amazon AppStream displays an improved error message it cannot access the presigned Amazon S3 URL to the application installer. Previously, Amazon AppStream displayed a generic error message that did not define the problem.
- The Amazon AppStream console now correctly displays the launcher command.
- Amazon AppStream now displays an error if the streaming application stops after the client connects. Previously, this condition did not trigger an error message.

## Release for February 14, 2014

This release includes the following changes:

## Improved Deployment Experience

The Amazon AppStream console now displays a review page that shows your settings prior to deployment. On this page you can change the settings before deployment so that your streaming application will start correctly.

## Silent Installer Requirement

To install your streaming application, you need to create an installer that installs your streaming application and dependency files without any user intervention.

## Other Updates

- Amazon AppStream displays an error message if the application installer you uploaded to the Amazon S3 bucket does not comply with the requirements.
- A race condition no longer results from errors thrown by the `GetEntitlement` function.

## Release for January 24, 2014

This release includes the following changes:

## Single Download for the Amazon AppStream SDK

All of the different SDK packages are now available as a single downloadable package that contains the libraries for your Windows streaming application and your Android, iOS, and Windows client applications. Previously, you had to download a package for the Windows sample streaming application and client application, a package for the Android client application, and another package for the iOS client application.

Learn more at [Downloads](#) (p. 11).

## Improved Console Load Time

The Amazon AppStream console now loads 45% faster than the previous version. The faster load time means faster deployment for your streaming application.

## Support for Android Hardware Decoding

Amazon AppStream now supports hardware decoding for 2013 or later Android devices that use the Qualcomm processor, such as the Amazon Kindle and Google Nexus. The hardware decoder support means more consistent streaming performance over using the software decoder.

## Other Updates

- Amazon AppStream terminates the Amazon EC2 instances if the application installer did not completely install the streaming application. Previously, the EC2 instance would start and run even if the application installer could not complete the installation.
- Error messages now follow the style of error messages in other AWS services.
- You can now register a streaming application reactivated from an archived state.
- The Amazon AppStream console now features separate text boxes for the launch parameters and the path to the launcher to prevent application installer error. Previously, you entered the launch parameters and path to the launcher in the same text box.

- Amazon AppStream now allows an instance to run even if the instance is in pre-production mode.

# Document History

The following table describes the important changes to the Amazon AppStream Developer Guide.

Change	Description	Release Date
How to use the new AppStream example clients	New topics on using the new AppStream example clients have been added for the following operating systems: <ul style="list-style-type: none"> <li>• <a href="#">Android and Fire OS (p. 22)</a></li> <li>• <a href="#">iPad, iPhone, or iPod Touch (p. 28)</a></li> </ul>	May 14, 2015
Connect to a streaming application in one click	<a href="#">Streaming your Application in One Click (p. 16)</a> shows how to create a URL in a deep link format so you can connect to a streaming application through the Chrome browser or devices that use Android, Fire OS, and iOS.	May 14, 2015
Updated troubleshooting information for <a href="#">Streaming Problems (p. 207)</a>	The following are new troubleshooting entries. <ul style="list-style-type: none"> <li>• <a href="#">Error: No Instance Available (p. 207)</a></li> <li>• <a href="#">Error: WebGL Not Found when using the Chrome App (p. 208)</a></li> <li>• <a href="#">Link to Streaming Application No Longer Works (p. 208)</a></li> </ul>	April 8, 2015
Updated procedures for deploying the sample entitlement service	<a href="#">Amazon AppStream Sample Entitlement Service (p. 197)</a> was updated because the AWS Identity and Access Management (IAM) console was updated with a new way to create a custom policy for groups and users.	April 2, 2015
Updated troubleshooting information for the sample entitlement service	<a href="#">Error: Web Page Not Available (p. 206)</a> has other steps to try if you get this error when you connect to the sample entitlement service.	April 2, 2015

Change	Description	Release Date
Updated procedure for using the Chrome App	The procedures for the <a href="#">Chrome App (p. 17)</a> section of <a href="#">Streaming Your Amazon AppStream Application (p. 16)</a> was updated because the Chrome App has a <b>Settings</b> dialog box. This dialog box allows you to use the mouse input of the Chrome App, the streaming application or both the Chrome App and streaming application, show verbose debugging information to help you solve a problem, and change the inactivity time.	March 26, 2015
New topic on mouse pointers	<a href="#">Displaying Mouse Pointers (p. 52)</a> explains how to display or hide the mouse pointer in the streaming and client applications.	March 26, 2015
New topic on setting environment variables	<a href="#">Using Environment Variables (p. 202)</a> explains how to set environment variables when you deploy your streaming application.	March 26, 2015
Updated opaque data specification	<a href="#">Amazon AppStream Opaque Data Specification (p. 202)</a> suggests checking if the opaque data file exists before executing commands that require this file. The opaque data block must not contain two right square brackets (]]).	March 13, 2015
Added opaque data specification	<a href="#">Amazon AppStream Opaque Data Specification (p. 202)</a> defines the XML format of the file that stores the opaque data. The entitlement service generates this file and sends this file to the streaming application.	February 9, 2015
New procedure for deploying your streaming application	<a href="#">Deploying Your Streaming Application to Amazon AppStream (p. 37)</a> shows how to deploy your streaming application by using the interactive or advanced deployment wizards. The wizard you use depends on the browser and the application installer.	January 22, 2015
New procedure for using a deep link URL to connect to an entitlement service	<a href="#">Streaming your Application in One Click (p. 16)</a> is a new topic on how to construct a URL called a deep link to connect to an entitlement service from a Chrome browser. When you use this URL in a Chrome browser, the Amazon AppStream Chrome App connects to your streaming application.	January 22, 2015
Updated with a procedure to show a single mouse cursor	<a href="#">Deploying Your Streaming Application to Amazon AppStream (p. 37)</a> has been updated with a procedure to show a single mouse cursor. By default, Amazon AppStream displays both the server side and device side cursor. The procedure has steps to set an environment variable to display only the server-side cursor.	January 14, 2015
Updated for the new console	The Amazon AppStream Developer Guide has been updated for the new deployment process.	November 20, 2014
Initial Release	This is the first release of the Amazon AppStream Developer Guide.	November 13, 2013

# AWS Glossary

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For the latest AWS terminology, see the [AWS Glossary](#) in the *AWS General Reference*.