A 2016 UPS/GreenBiz Research Study

Customer + Consumer Incentive Awareness of Circular Economy 52% **Market Demand** Savings + Convenience is critical to making a better business case for adoption Product categories that respondents feel could most easily How familiar be incorporated into a circular economy model are you with the term Circular 56% 5% Is your company implementing circular economy principles? 33% \boxplus \boxplus \boxplus \boxplus \boxplus \boxplus 58% First Mile **Barriers** are the Biggest Logistics **Opportunities TOP BARRIERS TOP INCENTIVES TOP INCENTIVES FOR ADOPTION** Consumers 97% claim logistics 38% 56% 59% is important to Insufficient transitioning to a Producer or distributor business case circular economy of a cash back physically reclaims product 36% 47% 51% used goods Turnkey packaging returning product and pickup service "First mile" logistics at brick-and-mortar 36% are critical Lack of packaging and shipping 42% convenience outweigh many Manufacturer other factors for broad education refurbishes product marketplace acceptance using pre-paid shipping



