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## COMMUNITY LEGAL EDUCATION

**Fines management information sessions (NSW),** 2013, [Workshop], State Debt Recovery Office (SDRO), Free, 02 6354 7344,

Information sessions on fines management can be requested by community agencies. The sessions last up to an hour and include advice on the Fines Act, relevant legislation and SDRO procedures, options for those who receive a fine; payment plans; how to have SDRO Roads and Maritime Service sanctions lifted, options for vulnerable clients unable to pay their fines and services for advocates. SDRO outreach officers may also attend an organised community day to provide one on one assistance to clients to resolve outstanding fines, including processing CentrePays (payments made to SDRO by Centrelink)/Time to Pays. For more information contact Mark Lester, Aboriginal Client Advisory Officer, Advocacy Support Unit, on 0417 232 337 or email [Mark.Lester@osr.nsw.gov.au](mailto:Mark.Lester@osr.nsw.gov.au)

**Training for social justice February - June (NSW),** 2013, [Workshop], Public Interest Advocacy Centre (PIAC), \$40.00 - \$480.00, <http://piac.createand1.com/t/r-l-udtuukl-fttjdyt-tl/>

This calendar outlines workshops on topics including advocacy skills and strategies, tenancy law for non-lawyers, advanced media skills, electricity and water: helping your clients stay connected, negotiation skills for advocates and law for non-lawyers. To register visit [www.piac.asn.au/training](http://www.piac.asn.au/training). If you cannot register online and for other inquiries, please call the Training Administrator on 02 8898 6503.

## FORTHCOMING PUBLICATIONS

### **Consumers and the law (Hot topics 83)**

**(Australia),** 2013, [Booklet], Legal Information Access Centre, 02 9273 1558, [liac@sl.nsw.gov.au](mailto:liac@sl.nsw.gov.au)

This issue will look at the new consumer legislation, the Australian Consumer Law (ACL), which provides new laws relating to product safety, unfair contract terms, national consumer guarantees, door-to-door sales, lay-by agreements and information standards for services as well as products. The issue looks at the complexity of creating this national legislation and what the changes mean.

## GUIDES TO THE LAW

### **Answers for artists: a guide to basic legal issues for artists (Australia),** 2012, 16p., [Booklet], Arts Law Centre of Australia, 02 9356 2566,

[artslaw@artslaw.com.au](mailto:artslaw@artslaw.com.au)  
[http://www.artslaw.com.au/images/uploads/Answers\\_Artists\\_ArtsLaw\\_web.pdf](http://www.artslaw.com.au/images/uploads/Answers_Artists_ArtsLaw_web.pdf)

This resource covers basic legal issues that affect artists' practice including copyright, moral rights, contracts, insurance and liability. It updates the 2007 version which was also available in Arabic and Chinese.

### **Are you having problems with your home mortgage? There are things you can do (NSW),**

2013, 2p., [Pamphlet], Legal Aid NSW, Free, 02 9219 5028, [publications@legalaid.nsw.gov.au](mailto:publications@legalaid.nsw.gov.au)

<http://www.legalaid.nsw.gov.au/publications/factsheets-and-resources/are-you-having-problems-with-your-home-mortgage/>

This pamphlet is for people who are having problems with their home mortgage. It provides information on where to get legal advice, how to negotiate payment and lodge an external dispute resolution. It is available in English, Arabic, Chinese (Simplified), Korean, Dari/Farsi, Spanish, Turkish and Vietnamese. It updates the 2011 version.

### **Bushfire insurance guide (NSW),** [Web page],

Insurance Law Service, 1300 663 464,

<http://www.insurancelaw.org.au/fact-sheets/bushfire-insurance-guide/>

This web page explains how bushfires are covered in insurance policies, how to make a claim, issues to consider, what to do if a claim is refused and how to make a complaint.

**Bushfires, insurance and you (NSW)**, 2013, [Web page], Legal Aid NSW, 02 9219 5028,

[publications@legalaid.nsw.gov.au](mailto:publications@legalaid.nsw.gov.au)

<http://www.legalaid.nsw.gov.au/publications/factsheets-and-resources/bushfires,-insurance-and-you>

This web page is a guide to getting your insurance claim paid. It includes how to make a claim, what happens when the assessor visits, how long it takes to get paid, what to do if your claim is rejected, agencies you can contact and other helpful information.

**Caring for country: a guide to environmental law for Aboriginal communities (NSW)**, 2007, 2nd ed., 49p., [Booklet], Environmental Defender's Office (NSW) Ltd, Free, 02 9262 6989,

[education@edo.org.au](mailto:education@edo.org.au)

<http://www.edo.org.au/edonsw/site/pdf/pubs/120924CaringforCountry2012.pdf>

This guide aims to assist Indigenous Australians to understand their legal rights and obligations under environmental, planning, heritage and natural resource management law. It covers accessing and managing country, land development and protecting cultural heritage.

**Caring for the coast: a guide to environmental law for coastal communities in NSW (NSW)**,

2012, 2nd ed., 81p., [Booklet], Environmental Defender's Office (NSW) Ltd, 02 9262 6989,

[education@edo.org.au](mailto:education@edo.org.au)

[http://www.edo.org.au/edonsw/site/pdf/pubs/Caring\\_for\\_the\\_Coast\\_2nd\\_Ed.pdf](http://www.edo.org.au/edonsw/site/pdf/pubs/Caring_for_the_Coast_2nd_Ed.pdf)

This booklet helps people understand their legal rights and obligations as members of a coastal community and assists them in being informed and active participants in planning and environmental decisions. It was produced with the financial support of the Commonwealth Government through its Caring for Our Country initiative. Since its publication, the NSW Government has amended the NSW Coastal Protection Act 1979. The amendments created the NSW Coastal Panel and regulations relating to the types of works that can be undertaken to protect property from inundation and coastal erosion (such as temporary or long term protection works). The new provisions are outlined in the Environmental Defender's Office NSW's Fact Sheet 5.5 on coastal protection.

**Employment problems: spot the signs (NSW)**, 2013, 2p., [Factsheet], Legal Aid NSW, 02 9219 5028,

[publications@legalaid.nsw.gov.au](mailto:publications@legalaid.nsw.gov.au)

<http://laxextra.legalaid.nsw.gov.au/PublicationsResourcesService/PublicationImprints/Files/523.pdf>

This factsheet helps employees realise when they may need legal advice. It explains minimum and award pay rates and covers trial periods, cash in hand payments, hours of work, casual conditions and unfair dismissal.

**Factsheet 5.5. Coastal protection (NSW)**, 2012, [Web page], Environmental Defender's Office (NSW) Ltd, 02 9262 6989,

[education@edo.org.au](mailto:education@edo.org.au)

[http://www.edo.org.au/edonsw/site/factsheet/fs05\\_5.php](http://www.edo.org.au/edonsw/site/factsheet/fs05_5.php)

This web page describes the legal framework regulating development in coastal areas in NSW.

**Families (Hot topics 82) (NSW)**, Maree Livermore, 2012, [Booklet], Legal Information Access Centre,

\$22.00, 02 9273 1558, [liac@sl.nsw.gov.au](mailto:liac@sl.nsw.gov.au)

[http://www.legalanswers.sl.nsw.gov.au/hot\\_topics/media/families.html](http://www.legalanswers.sl.nsw.gov.au/hot_topics/media/families.html)

This issue looks at the different concepts relating to family issues, as well as property and money after separation, child support payments, adoption and courts that deal with family issues. Available in all NSW Public Libraries.

**Family Law Early Intervention Unit: resolving legal issues before they get serious (NSW)**, 2012,

6p., [Factsheet], Legal Aid NSW, 02 9219 5028,

[publications@legalaid.nsw.gov.au](mailto:publications@legalaid.nsw.gov.au)

<http://laxextra.legalaid.nsw.gov.au/PublicationsResourcesService/PublicationImprints/Files/511.pdf>

This guide aims to help you to settle your legal problem sooner rather than later. The Unit can help with problems in seeing children, making arrangements to look after kids within the family, child support, problems with Family and Community Services (FACS). It can provide legal advice and information, find a family mediation service or a lawyer to represent those eligible for legal aid in an ongoing case, assist applicants for a grant of legal aid and make referrals to court duty services.

**The family law handbook (Australia)**, Maree Livermore, 2012, 3rd ed., [Book], Thomson Reuters, \$92.00, 1300 304 195,

[LTA.Service@thomsonreuters.com](mailto:LTA.Service@thomsonreuters.com)

<http://www.thomsonreuters.com/the-family-law-handbook-3rd-edition/productdetail/118803>

This new edition is a practical guide to family law,

which includes information on what to do immediately after separation, how to negotiate with your former partner, how family dispute resolution works, making the best possible arrangements for children, how to achieve a fair property settlement and what happens at court. It also contains samples of parenting plan provisions, court orders, forms and affidavits that can be adapted for individual use. A ready-reference summary of the 2011 amendments is set out in Chapter 1. A Tool Kit title available in NSW public libraries.

**Having a grandchild in your care (NSW)**, 2012, [Web page], Legal Aid NSW, 02 9219 5028, [publications@legalaid.nsw.gov.au](mailto:publications@legalaid.nsw.gov.au)  
<http://www.legalaid.nsw.gov.au/publications/factsheets-and-resources/having-a-grandchild-in-your-care>

This web page is for those who are raising a grandchild, looking after a grandchild for long periods of time or thinking about doing so. It explains how family law applies, how care arrangements can be formalised, the financial support available and how Legal Aid can help.

**Human rights for everyday life (NSW)**, 2012, [Web page], Legal Aid NSW, 02 9219 5028, [publications@legalaid.nsw.gov.au](mailto:publications@legalaid.nsw.gov.au)  
<http://www.legalaid.nsw.gov.au/publications/factsheets-and-resources/human-rights-for-everyday-life>

This webpage provides information about the Legal Aid Human Rights Committee and how to make referrals to it. Legal Aid NSW has established a special fund for human rights matters with a wider public interest so it can provide assistance in important matters where legal aid might not otherwise be available. In making its recommendations the Committee seeks to identify matters that would otherwise fall outside Legal Aid guidelines. Applications for legal aid under this policy are received from a broad range of groups such as prison welfare officers, community legal centres, community and youth workers, and private practitioners. It includes examples of cases.

**The immigration kit (Australia)**, 2013, 9th ed., Immigration Advice and Rights Centre (IARC), \$185.00 p.a., 02 9279 4300,  
<https://iarc.worldsecuresystems.com/immigration-kit-secure-zone>

This guide explains Australia's citizenship and immigration laws. It covers who can enter and remain in Australia, the immigration process, the

rights and obligations of people who are unlawful, permanent and temporary visas, applying for a visa, challenging and appealing immigration decisions, visa cancellations, the rights and entitlements of visa holders and obtaining Australian citizenship. The 9th edition is available online only.

**Incorporation: an explanation of the Associations Incorporation Act 2009 (NSW)**, 2012, 7th ed., [Book & CD-ROM], Council of Social Service of New South Wales (NCOSS), \$25.00, 02 9211 2599, [info@ncoss.org.au](mailto:info@ncoss.org.au)  
<http://www.ncoss.org.au/content/view/220/142>

This book helps those deciding on whether or not to incorporate an organisation, and how to register and run an incorporated association. It includes information to help people who were familiar with the old Act and want to know what has changed in the new Act. It is available in English in book format for a fee (\$15 NCOSS members/\$25 non-members), but can be requested as a free PDF on CD-ROM in English, Mandarin and Arabic.

**Mining law in NSW: a guide for the community (NSW)**, 2012, 128p., [Booklet], Environmental Defender's Office (NSW) Ltd, Free, 02 9262 6989, [education@edo.org.au](mailto:education@edo.org.au)  
[http://www.edo.org.au/edonsw/site/pdf/pubs/Mining\\_Law\\_in\\_NSW.pdf](http://www.edo.org.au/edonsw/site/pdf/pubs/Mining_Law_in_NSW.pdf)

This booklet will help people to understand how to engage effectively with the various decision-making processes and empower them to use the law to protect their interests and those of the environment. It has been funded by the NSW Government through the Environmental Trust. Available online as a PDF download or in hardcopy.

**Online shopping: know your online shopping rights (NSW)**, NSW Fair Trading, 2012, [Web page], NSW Fair Trading, 02 9895 0111,  
[http://www.fairtrading.nsw.gov.au/Consumers/Ways\\_to\\_shop/Online\\_shopping.html](http://www.fairtrading.nsw.gov.au/Consumers/Ways_to_shop/Online_shopping.html)

This page provides information about buying online from overseas websites, private sellers and online auctions. It also provides some information on who is responsible for undelivered or damaged goods, refunds and returns and resolving disputes for online shoppers.



**Renting a home (NSW)**, 2012, [Web page], NSW Fair Trading, 02 9895 0111, [http://www.fairtrading.nsw.gov.au/Tenants\\_and\\_home\\_owners/Renting\\_a\\_home.html](http://www.fairtrading.nsw.gov.au/Tenants_and_home_owners/Renting_a_home.html)

These web pages explain the rights and responsibilities of tenants. They include a checklist for new tenants, what is involved in starting a tenancy, during a tenancy and ending a tenancy, resolving renting problems and links and contacts. Translations are available in Arabic, Chinese, Greek, Italian, Koori version in English, Macedonian, Spanish and Vietnamese. A video version is available in English, Cantonese, Indonesian, Korean, Mandarin and Vietnamese. [http://www.youtube.com/playlist?list=PLV64F1V8Flu\\_4bNx\\_nzhHNBfTa4HmVM-B](http://www.youtube.com/playlist?list=PLV64F1V8Flu_4bNx_nzhHNBfTa4HmVM-B)

**Share housing agreement (NSW)**, [Web page], Tenants' Union of NSW, 02 8117 3700, [tunsw@clc.net.au](mailto:tunsw@clc.net.au)

<http://www.tenants.org.au/share-housing-agreement>  
This web page assists those living in shared housing to make a formal agreement. When a tenant with a written agreement with the landlord rents part of a house or unit to another tenant, he/she become the head-tenant. New tenants will only have the protections of a tenant under NSW tenancy law if they have a written agreement with the head-tenant. For the head-tenant, having a separate written agreement means that the rules are clear and any disputes with other tenants can be resolved formally. A proforma agreement is provided.

**Tenants' rights manual: a practical guide to renting in NSW (NSW)**, Chris Martin for the Tenants' Union of NSW, 2012, 4th ed., 272p., [Book], Tenants' Union of NSW, \$28.00, 02 8117 3700, [tunsw@clc.net.au](mailto:tunsw@clc.net.au)  
[http://www.legalanswers.sl.nsw.gov.au/guides/tenants\\_rights\\_manual/index.html](http://www.legalanswers.sl.nsw.gov.au/guides/tenants_rights_manual/index.html)

Now available on the Find Legal Answers website.

## OTHER

**In their words (NSW)**, 2012, [Video], Public Interest Advocacy Centre, 02 8898 6500, [piac@piac.asn.au](mailto:piac@piac.asn.au)  
<http://www.piac.asn.au/news/2012/11/streetcare-videos-voices-street>

These video interviews will be included in training programs for people who work with homeless clients and can be shown to policymakers and politicians to improve their understanding of individual

experiences of homelessness. The project is collaboration between the Homeless Persons' Legal Service and its consumer advisory group, StreetCare. The interviewees, all members of StreetCare, talk about how they became homeless, the challenges associated with being homeless, the services that assisted them, and the importance of having government, policy makers and service providers take account of homeless peoples' opinions. The interviews show that involving homeless consumers in advocacy, training and service design is a significant resource and a benefit for government and homeless agencies. The interviews are also accessible via YouTube, <http://www.youtube.com/playlist?list=PLr6gRc4ty9P2RyQEOxCcM02FjqpsBe7yy&feature=plcp> and Facebook, <http://www.facebook.com/pages/Homeless-Persons-Legal-Service/144854328875834>. Produced with funding assistance from the Law and Justice Foundation of NSW.

## SEARCHABLE DATABASE

Resources included in past editions of the newsletter can be found in our PLL Database which contains over 10000 resources and is searchable using the PLL search tool. Resources are searchable by format (e.g. DVD, booklet, etc.), language, law type and target group.

## ABOUT PLL

PLL is produced by Anna Russell and Jane Kenny, Law and Justice Foundation of NSW, (02) 8227 3200, with assistance from the Legal Information Access Centre (LIAC).

Additional sources of plain language law material can be found at LIAC (02) 9273 1558 or check the web at [www.legalanswers.sl.nsw.gov.au](http://www.legalanswers.sl.nsw.gov.au) or call LawAccess on 1300 888 529 or check their website at [www.lawaccess.nsw.gov.au](http://www.lawaccess.nsw.gov.au).

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