

# Welcome to secu arena

SECU Arena at Towson University is the new state of the art venue for athletics, sporting events, concerts, commencements and more. Four Tiger athletic teams compete in the new facility, including men's and women's basketball, volleyball and gymnastics.

The facility enhances Towson University's campus and connection to the community by creating new opportunities to host events for students, neighbors and residents throughout Baltimore and the state of Maryland.

The 117,000-square-foot arena opened in Fall 2013. It was awarded LEED Gold certification for energy use, lighting, water and material use, in addition to a variety of other sustainable features. By using less energy and water, the arena saves money for students and taxpayers; reduces greenhouse gas emissions; and contributes to a healthier environment for students, staff, guests, athletes and the community.

## Permitted Items

The following items are permitted in SECU Arena:

- Binoculars
- Blankets
- Cameras (still) with a lens 8" or less
- Cell phones and tablets
- Bags smaller than 14 x 11 x 4
- Small radios with headphones
- Strollers and infant/car seats or carriers (may not be taken to seating areas)

## Prohibited Items

As a general rule, any items that obstruct the view of other guests, can be used as projectiles that interfere with the comfort of other guests, or are deemed inappropriate/hazardous by arena event staff are prohibited.

Guests are subject to visual inspection of person, parcels, bags, and clothing capable of concealing prohibited items. Guests may refuse inspection, however management reserves the right to refuse entry. Changes in national, regional and campus security levels may affect security procedures.

The following items are prohibited from entering SECU Arena:

- **Alcohol**
- **Animals** (except assistive animals for guests with disabilities)
- **Audio Recording Equipment**
- **Backpacks, Bags larger than 11" x 14" x 4", Bota Bags, wine skins or flasks**
- **Beverages**
- **Bicycles**
- **Cameras (still) with lens greater than 8"** (along with Monopods, Bipods and Tripods).
- **Containers** (common examples include, but are not limited to: hard sided coolers, soft pack coolers, ice chests, picnic baskets, cans, bottles or thermoses)
- **Confetti, streamers, glitter and balloons**

- **Food** (persons with young children or medical infirmities may be exempt)
- **Illegal Drugs**
- **Laser Pointers**
- **Markers and/or paint**
- **Noisemaking devices** (common examples include, but are not limited to: whistles, air horns, bull horns, blow horns, musical instruments, kazoos, bugles, cow bells, thunder sticks, sirens, and boom boxes) – excluding all marketing giveaways
- **Sticks or Poles**
- **Sports Equipment** (common examples include, but are not limited to: basketballs, beach balls, footballs, baseballs, lacrosse balls, Segway's or other non-medical motorized scooter, skateboards, and roller blades)
- **Open Umbrellas** (umbrella bags are provided at all entrances to SECU Arena)
- **Video Recording Equipment**
- **Weapons** - Common examples include, but are not limited to: aerosol cans, mace, pepper spray, firearms\* (including concealed carry weapon permit holders), fireworks, pocket knives, knives, spiked bracelets, brass knuckles, martial arts weapons, stun guns, toy gun and chains. *\*Sworn law enforcement officers in plain clothes or off duty must contact the Towson University Police Department in advance at 410-704-2134.*

## Prohibited Behavior

Examples of prohibited behavior include, but are not limited to: throwing objects of any kind; demonstrating unruly behavior; attempting to enter the field of play; engaging in behavior that endangers the safety of student-athletes, coaches, officials, or other guests; attempting to climb anything in SECU Arena; and/or taunting event staff, visiting teams and/or public safety officials. Consequences for guests exhibiting prohibited behavior may include, but are not limited to: loss of ticket buying privileges, ejection from the Arena, and/or arrest. The University reserves the right to not enforce, within sole discretion of the University, prohibited behaviors base on the interests of public safety, operational or staffing considerations or any other consideration.

## Solicitation/Literature

Resale of tickets, selling of any product, setting up a promotional space and/or distributing banners, booklets, business cards, circulars, commercial advertising, flyers, folders, handbills, leaflets, notices, pamphlets, petitions, posters, stickers, or any other written, printed and/or painted materials in or around SECU Arena without the permission of the authorized Towson University event management is prohibited.

## Address

Auburn Drive, Towson, MD. Please follow the detailed directions listed below.

## Alcohol Policy

Alcoholic beverages are permitted in SECU Arena for approved events and are provided by the University's dining services department or an authorized professional caterer. Guests who are intoxicated inside the arena may be escorted from the premises.

## ATM's

There are two SECU ATM's on the concourse level of SECU Arena.

## Bags

All bags are subject to search. To ensure guest safety, the University reserves the right to refuse admittance of any item deemed hazardous or suspicious or that is larger than 11" x 14" x 4".

### **Broken Seat**

Please report a broken seat or any other facilities' issues and concerns directly to the closest staff member.

### **Cameras and Video Equipment**

Cameras are permitted in SECU Arena; however, at no time may photography interfere with the event or guests. All forms of video and motion picture cameras are strictly prohibited. Guests are also not permitted to use lighting or camera tripods.

### **Concessions**

Concession stands located on the concourse of SECU Arena offer a variety of food and beverages. Concession stands accept cash and credit cards.

### **Credit Card Policy**

The University accepts Visa, Master Card and Discover.

### **Directions**

Towson University is located in the northern suburbs of Baltimore City, just 20 minutes from the nationally acclaimed Inner Harbor, and five minutes from the picturesque Maryland countryside.

Towson is the county seat for Baltimore County. As a result, all interstates intersecting the Baltimore Beltway I-695 are signed indicating an easterly or westerly direction to "Towson." The 328-acre campus is within reasonable driving distances from most major cities on the East Coast.

The campus is approximately six hours by car (330 miles) from upstate New York, four hours (190 miles) from New York City, two hours (90 miles) from Philadelphia, 45 minutes (40 miles) from Washington, D.C., and 25 minutes from Annapolis, the state capital of Maryland.

### **From Upstate New York and Eastern Pennsylvania**

Follow I-81 South until it intersects with I-83 in Harrisburg, Pennsylvania. Follow I-83 South until you see signs for the Baltimore Beltway, I-695. Take the I-695 Towson ramp, staying in the right lane to exit immediately onto Charles Street. Bearing right off the ramp, follow Charles Street south for 1.5 miles (from first traffic light) to Towsontown Boulevard. Turn left at the traffic signal (you can't turn right because Towsontown dead ends into Charles Street). Proceed on Towsontown Boulevard seven-tenths of a mile to the next traffic light. Turn right on to Osler Drive and proceed one-half mile to Auburn Drive. Take a right onto Auburn. SECU Arena is just over the hill on the right and Johnny Unitas® Stadium is on left.

### **From New York City, New Jersey, Philadelphia and Delaware**

Follow I-95 South to the Baltimore Beltway, I-695 West (extreme right lane as you approach I-695). Follow I-695 towards Towson (this is clearly marked) to Exit 25 Charles Street. At the end of the ramp at the stop sign, turn left and then make another left at the round about on to Charles Street. Follow Charles Street south for 1.7 miles to Towsontown Boulevard. Turn left at the traffic signal (you can't turn right because Towsontown dead ends into Charles Street). Proceed on Towsontown Boulevard seven-tenths of a mile to the next traffic light. Turn right on to Osler Drive and proceed one-half mile to Auburn Drive. Take a right onto Auburn. SECU Arena is just over the hill on the right and Johnny Unitas® Stadium is on left.

### **From Baltimore-Washington International Airport**

Exit the airport via I-195. Follow the signs for the Baltimore Beltway, I-695 to Towson. Proceed on I-695 to Charles Street (Exit 25 off I-695). Bear right off the ramp on to Charles Street. Follow Charles St. south for 1.5 miles (from first traffic light) to Towsontown Boulevard. Turn left at the traffic signal (you can't turn right because Towsontown dead ends into Charles St). Proceed on Towsontown Boulevard seven-tenths of a mile to the next traffic light. Turn right on to Osler Dr. and proceed one-half mile to Auburn Dr. Take a right onto Auburn. SECU Arena is just over the hill on the right and Johnny Unitas® Stadium is on left.

### **From Washington, D.C., Richmond**

Proceed on I-95 North to the Baltimore Beltway, I-695. Exit left (exit is on left) on to I-695 towards Towson to Charles Street (Exit 25 off I-695). Bear right on to Charles Street coming off the ramp. Follow Charles Street south for 1.5 miles (from first traffic light) to Towsontown Boulevard. Turn left at the traffic signal (you can't turn right because Towsontown dead ends into Charles St). Proceed on Towsontown Boulevard seven-tenths of a mile to the next traffic light. Turn right on to Osler Drive and proceed one-half mile to Auburn Drive. Take a right onto Auburn. SECU Arena is just over the hill on the right and Johnny Unitas® Stadium is on left.

### **From Pittsburgh and Western Pennsylvania**

Follow Interstate 70 East past Hagerstown and Frederick. I-70 dead ends at the Baltimore Beltway I-695. Eventually bear left towards Towson (signs clearly indicate direction to Towson) as you approach I-695. Proceed on I-695 to Charles Street (Exit 25 off I-695). Bear right off the ramp on to Charles Street. Follow Charles Street south for 1.5 miles (from first traffic light) to Towsontown Boulevard. Turn left at the traffic signal (you can't turn right because Towsontown dead ends into Charles St). Proceed on Towsontown Boulevard seven-tenths of a mile to the next traffic light. Turn right on to Osler Dr. and proceed one-half mile to Auburn Dr. Take a right onto Auburn. SECU Arena is just over the hill on the right and Johnny Unitas® Stadium is on left.

### **Drinking Fountains**

Drinking fountains are located throughout the concourse of the arena.

### **Elevators**

The elevator in SECU Arena is located on the west concourse and is available for credential holders to access the 1<sup>st</sup> and 3<sup>rd</sup> floors. There is no elevator access to 200 level seating.

### **Exit and Re-entry**

Re-entry is not permitted for SECU Arena events.

### **First Aid**

A Fan Assistance Station is located on the east end of the concourse behind Section 102. Please notify the nearest event staff or uniformed personnel for any medical problems/emergencies.

### **Handicapped Seating**

If accommodations are required, please notify the nearest event staff member for assistance.

**Hotel Accommodations**

<u>Best Western Plus</u> 1100 Cromwell Bridge Rd Towson, MD 21286 410-823-4410	<u>Comfort Inn</u> 8801 Loch Raven Blvd Towson, MD 21286 410-882-0900	<u>Crowne Plaza Baltimore</u> 2004 Greenspring Dr Timonium, MD 21093 410-323-4009	<u>Hilton Pikesville</u> 1726 Reisterstown Rd Pikesville, MD 21208 410-321-8707
<u>Holiday Inn</u> 9615 Deereco Road Timonium, MD 21093 410-560-1000	<u>Ramada Towson</u> 8712 Loch Raven Blvd Towson, MD 21286 410-823-8750	<u>Red Roof Inn</u> 111 W Timonium Road Timonium, MD 21093 410-666-0380	<u>Towson Marriott*</u> 10 West Burke Avenue Towson, MD 21204 410-324-8100

*\*On the campus of Towson University*

**Lost and Found**

Found items can be turned in to any event staff member or uniformed personnel. To retrieve a lost item or if you have questions, please call the University Union Information Desk, 410-704-INFO (4636).

**Parking Information**

In order to properly manage large events in SECU Arena and Uritas Stadium, event parking procedures will be implemented. Please follow parking greeter directions. Vehicles remaining after the conclusion of an event will be subject to a citation.

**Restrooms**

Restrooms are located throughout the arena concourse.

**Security**

Uniformed personnel are stationed throughout the arena. In the case of a security incident, notify an event staff member and/or nearest uniformed security officer.

**Smoking**

Smoking is prohibited on all property owned, leased or operated by Towson University. This encompasses all buildings, all grounds, including exterior open spaces, parking lots and garages, on-campus sidewalks, streets, driveways and sports venues.

**Ticket Sales and Will Call**

For many events, tickets may be purchased at the University Union Box Office or through Ticketmaster. The Will Call area is located at the east entrance of SECU Arena on the concourse level.

**Ushers**

Event staff are located throughout the arena and are available to assist you in finding your seats or for any information or assistance you may need.

