

Survival Guide

For Asylum Seekers & Refugees



αλληλεγγύη
**SOLIDARITY
NOW**
This is our common ground



Survival Guide including Organizations - Bodies that provide services to third-country nationals - applicants for asylum - refugees

This guide includes bodies you can reach out to during your stay in Athens. These bodies will offer free help and you can address them for the services you require. You can call or visit these structures and receive services such as medical care, social counseling, psychological support, care and hygiene services, legal aid, meals, shelter, material aid, education, services for people living with HIV/AIDS, as well as services for people discriminated against due to their gender identity/expression and/or sexual preference. This guide also includes independent authorities where you can seek assistance in case your rights are being violated by public services, private entities, natural or legal persons. All services included in this guide employ professionals who can advise, guide and help you with responsibly, anonymously and confidentially.

Below is a list with all bodies:

[Aitima](#)

[Apostoli](#)

[Arsis](#)

[Babel](#)

[Doctors of The World](#)

[Doctors Without Borders](#)

[International Organization for Migration Athens Office](#)

[National Centre for Social Solidarity](#)

[Network for Children's Rights](#)

[Network of Social Support for Refugees and Immigrants](#)

[Hellenic Red Cross](#)

[Greek Council for Refugees](#)

[Greek Forum of Refugees](#)

[One Child, One World](#)

[Medical Intervention](#)

[Youth & Lifelong Learning Foundation](#)

[Positive Voice](#)

[Caritas](#)

[KETHEA](#)

[Centre for Life](#)

[City of Athens Homeless Shelter](#)

[Ark of the World](#)

[Klimaka](#)

[Equal Society](#)

[Sunday School for Migrants](#)

[Metadrasí](#)

[Nostos](#)

[Ecumenical Refugee Programme](#)

[Group of lawyers for the rights of refugees and migrants](#)

[Praksis](#)

[Society for the Care of Minors](#)

[The Greek Ombudsman](#)

[Helping Hands](#)

[UNHCR Office in Greece](#)

[Asylum Service - Attica Regional Office](#)



Aitima

www.aitima.gr/index.php/gr

Address: 4 Tripou str., Athens, 11741

Telephone number: 210-9241677

Services: Legal aid, Social counseling, Material aid



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3



Apostoli

www.mkoapostoli.com

Address: 8 Iras str. & Despos Sechou, Neos Kosmos, 117 43

113 Sevastoupoleos str., Athens, 11526 (Clinic of Social Mission)

Telephone number: 2130184400-99, 210 9246740, 210-9701530

Services: Shelter for unaccompanied minors, Medical services, reception and hosting, social services, psychological support, occupational therapy, material aid.



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Arsis
arsis.gr

Address: 43 Mavromateon str., Athens, 10434

Telephone number: 210-8259880

Services: Legal aid, tax consultancy services, Social counseling, Psychological support, Shelter, Youth support centers, Creative workshops, Greek language courses.



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4



Babel
syn-eirmos.gr/babel

Address: 72 I. Drosopoulou str., Athens, 11257

Telephone number: 210-8616280

Services: Day center for psychological support/psychiatric care, social counseling



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Doctors of the World

mdmgreece.gr

Address: 12 Sappous str., Athens, 10553

Telephone number: 210-3213150

Services: Medical care in Open Polyclinics, social pharmacy, social support, psychological support, shelter for vulnerable groups, mobile units for vulnerable populations, damage reduction program for addicts, intercultural mediation



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Doctors Without Borders

www.msf.gr



Address: 15 Xenias str., Athens, 115 27

Telephone number: 210-5200500

Services: Medical care, social counseling, psychological support, medical rehabilitation program for torture victims, basic necessities.



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International Organization for Migration Athens Office greece.iom.int/el

Address: 6 Dodekanisou str., Alimos, 17456

Telephone number: 210 99 19 040

Services: Voluntary return & integration, Resettlement, Integration, Combatting human trafficking, Health



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6

National Centre for Social Solidarity



www.ekka.org.gr

Address: Address: Vas. Sofias 135 & Zacharof str., Ampelokipoi 115 21
Telephone number: shelter for refugees, hostel for women victims of violence (psychosocial support), direct social aid services (social support).

Direct Social Aid Line "197" (24hrs)

E-mail: helpline197@ekka.org.gr

National Line for Child Protection "1107" (24hrs)

E-mail: childline1107@ekka.org.gr



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Network for Children's Rights

www.ddp.org.gr/



Address: 11b Alkamenous str., Larissa Station, 104 39

Telephone number: 2108846590

Services: psychosocial support, learning support for children, participation in creative groups, lending library, material aid, Greek language courses for adults, information on social and legal issues.



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7

Network of Social Support for Refugees and Immigrants

migrant.diktio.org



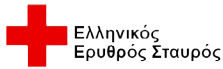
Address: Address: 13 Tsamadou str., Exarchia, 11472

Telephone number: 210-3813928

Services: Social support, Legal aid, Greek language courses, interventions for the rights of refugees and immigrants



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Hellenic Red Cross

www.redcross.gr

Multifunctional Centre for Social Support and Integration of Refugees

Address: 1 Lykavittou str., Athens, 106 72

Telephone number: 210-3613848

Services: Telephone Line for Refugee Information & Support, multifunctional center for social support & integration of refugees, distribution of humanitarian aid, Refugee reception center of Lavrion, Intercultural Center in Lavrion
210-5140440 - The telephone line operates from Monday till Friday, from 8.00 a.m. until 20.00 p.m.



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8



Greek Council for Refugees

www.gcr.gr

Address: 25 Solomou str., Exarchia, 10682

Telephone number: 210-3800990-1

Services: Legal aid, Social support

Intercultural Centre for the Promotion of Refugee Integration "PYXIS"

Services: Greek language courses, English language courses, computers, learning support and more



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Greek Forum of Refugees

refugees.gr

Address: 9-13 Gravias str., Athens, 10678

Telephone number: 2130282976

Services: Information on refugee rights, raising awareness of the public and the authorities



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Ena Paidi enas Kosmos (One Child, One World)

www.paidi-kosmos.gr

Address: 10 Rethymnou str., Athens, 106 82

Telephone number: 210 88 38 512

Services: Legal aid, Social support

Services: social services, psychological support, actions for children, actions for vulnerable mothers, prevention program for child abandonment and abuse, parental groups, activities involving children and parents of different cultural background.



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Medical Intervention

medin.gr

Address: 99 Michalakopoulou str., 11527, Athens

Telephone number: 210 7778770

Services: Medical services, psychosocial support



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10

Youth & Lifelong Learning Foundation

www.inedivim.gr



Address: 417 Acharnon and Kokkinaki str., Athens, 111 43

Telephone number: 2131314541-4530, 2102311079

Services: shelter, legal aid, social and psychological support, interpretation services, meals, Greek language courses



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Positive Voice - Greek Association of HIV Positive Persons

positivevoice.gr

Address: 13 Agion Anargyron str., Athens, 10554

Telephone number: 210-8627572

Services: Per-to-peer support line, shelter, clothing, social assistance (services provided exclusively to HIV-positive persons). **Tel. 11528**



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11

Caritas Athens Refugee Program

www.caritas.org/where-we-are/europe/greece/



Address: 52 Kapodistriou str., Athens, 10432

Telephone number: 2105246637

Services: Meals, material aid, English/Greek language courses, psychological support, social support, baths

Day Center for Families

Address: 8 Ainianos str., Athens, 10434

Telephone number: 2108220943

Services: social support, psychological support, material aid, baths, meals



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KETHEA Mosaic - Intercultural transitional non-residential programme

www.kethea-mosaic.gr

Address: 28 Magnisias & 2 Zolioti str., Athens, 112 51

Telephone number: 210 8256944

Services: Psychological support during drug rehabilitation for addicts and families, counseling, prevention and counseling for non-addicts featuring volunteer intercultural mediators



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12



Centre for Life

www.kentrozois.gr

Address: 42 Iera Odos str., Keramikos, 104 35

Telephone number: 210 7257617, 210 7233848

Services: Social support, psychological support, legal aid, day center for the support of people living with HIV/AIDS (the center provides meals).



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City of Athens Homeless Shelter

www.cityofathens.gr/organotiki-domi-dimoy-athinaion/dimotikoi-foreis/kentro-ypodoxis-astegon-dimoy-athinaion-k-y-d

Address: 35 Pireos & 70 Sofokleous str., Athens, 10552

Telephone number: 2105246516

Services: Meals, shelter, basic necessities, medicines

Social Solidarity Center – Palio Ffourarcheio

Address : 2 Domokou str., Larissa Station, 10440

Telephone number: 2108210552

Services: psychosocial support, medical services (Praksis), legal aid (Arsis), labor counseling (Praksis), actions for children (Network for Children's Rights).



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Ark of the World

www.kivotostoukosmou.org

Address: 3 Zinodorou & Kallikleous str., Athens, 10442

Telephone number: 210 5141935

Services: social support, shelter, material aid, kindergarten



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Address: 50 Dekeleon str., Keramikos, 11854

Telephone number: 2103417162

Services: “Iolaos” day center for applicants for asylum and refugees with mental disorders, “Iolaos” shelter for applicants for asylum and refugees with mental disorders, social support, psychological support, psychiatric care.



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Address: 33 Kodrigktonos str., Athens, 10434

Telephone number: 2117051841

Services: meals, social support

Common meal structure

Address: 49 Alikarnassou str., Athens, 10441

Telephone number: 2130287308



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Sunday School for Migrants

www.ksm.gr



Address: 145 Argous str., Athens, 10441

Telephone number: 210-5130373 (weekends), 210-3306286 (weekdays)

Services: Education, Greek language courses



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15



Metadrasi

www.metadrasi.org

Address: 8 Thesprotias str., Athens, 10444

Telephone number: 210 5201792, 2105201794, 2105138404

Services: Training and certification of interpreters, interpretation services for the procedures of asylum application and first reception, interpretation services in hospitals, escorting minors from detention centers to proper shelters, guardianship of unaccompanied minors, Legal support for unaccompanied minors & temporary accommodation in Transit Accommodation Facilities for Unaccompanied Minors, certification of victims of torture, free Greek language courses, support of third country nationals who wish to return to their countries of origin



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Nostos
www.nostos.org.gr

Address: Metsovou & Notara str., Exarchia, 10683

Telephone number: 2108815310, 2105225486

Services: Meals, Shelter, Psychosocial Support, Education, Labor Counseling, Intercultural Mediation



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16

Ecumenical Refugee Programme

www.ecclesia.gr/greek/koinonia/kspm.html



Address: 20 Iridanou str., Ilisia, 11521

Telephone number: 210-7295926-7

Services: legal aid, legal counseling, social counseling



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Group of lawyers for the rights of refugees and migrants

omadadikigorwn.blogspot.gr

Address: 11 Rethymnou & Ioulianou str., 10682, Athens - Museum
Telephone number: 210-5130373 (weekends), 210-3306286 (weekdays)
Working hours: Wednesday 18:00- 20:00
Email: omadadikigorwn@lists.riseup.net
Services: legal info, legal aid



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17



PRAKSIS

Praksis
www.praksis.gr

Address: 57 Stournari str., 10432, Athens (Headquarters)
Polyclinic: 5 Peoniou str., 10440, Victoria Square
Telephone number: 2105205200, 210-8213704
Services: Medical care, basic hygiene services, psychological support, social support, labor counseling and promotion to labor market, legal counseling, complementary support services, housing program



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Society for the Care of Minors

www.sma-athens.org

Address: 48 Isavron str., Exarchia, 11475, Athens

Telephone number: 2103813290

Working hours for the public: Monday - Friday 08.30a.m. - 2p.m., Wednesdays 08.30a.m. – 4.30p.m.

Services: Hostel for people aged 12-18, meals and shelter, education, psychosocial support, collaboration for legal and psychology services, English and Greek language courses, vocational guidance, entertainment activities.



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18

The Greek Ombudsman

www.synigoros.gr



Address: 17 Halkokondyli str., 104 32, Athens

Telephone number: 2131306600

Working hours for the public: Monday – Friday 8.30- 2.00, Wednesday 8.30-4.30

Services: - public services, such as ministries, tax offices, customs offices, urban planning authorities, jails, schools, Greek embassies, etc.

- local government units and their enterprises - other legal persons governed by public law, such as welfare funds, hospitals, universities, etc. legal persons governed by private law, public companies and companies whose administration is directly established by the state, via administrative act or as a shareholder



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Helping Hands

www.helpinghands.gr

Address: 53D Sofokleous str., 1st floor, 105 51 Athens

Telephone number: 2103224216

Services: Meals, program for women with children, baths and washing of clothes, clothing and other goods, English - Greek language courses, medical aid, Christmas programs, children's camps



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UNHCR
The UN Refugee Agency

UNHCR Office in Greece

www.unhcr.gr

Address: 12 Tagiapiera str., 115 25, Athens

Telephone number: 210 - 67 26 462/3

Services: The main competence of the H.C., known as "international protection", is to ensure that the fundamental rights of the refugees are upheld, including their ability to apply for asylum and their right not to return against their will to a country where they fear persecution. The organization promotes international agreements concerning refugees, monitors government compliance with international legislation, and provides material aid, such as food, water, shelter and medical care to persecuted civilians.



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Asylum Service (Attica Regional Office)

www.yptp.gr



Address: 2-4 P. Kanellopoulou str., 10177, Athens

Telephone number: 210 69 88 500

Telephone line with prerecorded information for people applying for asylum, in 10 languages: 210 69 88 660

Services: The Asylum Service receives, investigates and makes decisions, based on national laws and the international obligations of the country, concerning asylum applications submitted in Greece.

To apply for asylum, you may schedule a conference with the Service via skype:
Caller id

asylum.service – English/French

asylum.service.farsi.dari – Farsi/Darsi

asylum.service.arabic – Arabic

asylum.service.syria – Fast Track

asylum.service.syria – Fast Track 2

20 asylum.service.urdu - Urdu/ Punjabi

asylum.service.banga- Bengali

asylum.service.shqip- Albanian

asylum.service.relocation- Relocation



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info@mdmgreece.gr

The program has been co-founded under
Solidarity Now



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