

Scottsdale Police Department
Annual Report
2010

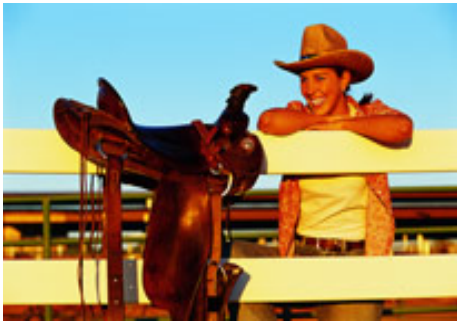
The Scottsdale Police Department is accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA).



Scottsdale at a Glance

Located in the beautiful Sonoran Desert, the City of Scottsdale is bordered by Phoenix to the West and the McDowell Mountains on the East. It is the sixth largest city in the state of Arizona. Scottsdale is an exciting and dynamic community that has matured since its incorporation in 1951 as a city of 2,000 citizens into the sophisticated and cultured southwestern city of today.

Scottsdale is annually rated among the nation's most desirable communities to live in, visit and do business in. Its vibrant downtown is considered the finest urban center in Arizona, home to more than 90 restaurants, 320 retail shops and more than 80 art galleries. The Scottsdale's McDowell Sonoran Preserve, in the city's northern section, is the largest urban wilderness area in the United States and features more than 60 miles of trails through diverse and scenic desert terrain.



Scottsdale Police Department

Our Mission

The Scottsdale Police Department in partnership with the citizens of Scottsdale, recognizes the changing needs of our community and law enforcement's role in addressing those needs. Furthermore, we pledge Excellence, Initiative and Integrity to enhance the quality of life throughout the city, knowing those we serve deserve no less.



Our Vision

The Scottsdale Police Department in a professional organization with exemplary leadership and employees. We are known as a community that is safe and secure, and have reduced the fear of crime for all of our citizens and visitors. We have collaborative working partnerships with the community and City government. Our resources, including finances, technology and staffing levels, are aligned with our 5 year strategic directions.

Table of Contents



Scottsdale at a Glance	1	Administrative Services Bureau ...	61
Scottsdale Police Mission/Vision	2	Forensic Services	63
Message from the Chief	4	Operational Support	65
 		Technology Services, Records & Analysis	68
Office of the Chief	12	Planning, Research & Accreditation	71
Budget Office	14	 	
Internal Affairs	15	Employee Recognition & Awards .	73
Public Information Office	16	Promotions	74
Community Relations Office	17	City Manager Awards	75
 		Chief's Awards of Excellence	77
Uniformed Services Bureau	19	Board Nominated	79
District 1	21	 	
District 2	23	Organizational Charts	
District 3	26	Department	6-7
District 4	28	Office of the Chief	13
Special Operations	30	Uniformed Services	20
Patrol Enforcement Section	31	Personnel Development/ Investigative Services	41
Traffic Enforcement Section	35	Administrative Services	62
Detention	38	 	
Emergency Management	39	Statistics	
 		Budget FY10/11	8
Investigative Services Bureau/Personnel Development	40	Crime Clock	9
Investigation Services Bureau		Staffing & Workload	10
Crimes Against Persons Section	42	Uniform Crime Report	11
Crimes Against Property Section	46	Internal Affairs	15
Special Investigations Services (Tactical/Intelligence)	51	9-1-1	65
Special Investigations Services (Drug/Technical Operations)	53	Records	69
Police Crisis Intervention Services	56	 	
Personnel Development	57	Spotlight on Volunteers	82
Personnel Unit	59		

Message from The Chief



As the year 2010 closes, we have a great deal to be proud of, and to be thankful for. I continually tout the Scottsdale Police Department in many ways. Every chance I get the opportunity to brag about our accomplishments, I do. I talk about crime rates, closure rates, response times, compliments, and even the minor nature of the complaints I receive. Every once in a while, someone you would never expect to be watching us is doing just that. I'm very proud to report that Parent's Magazine is just one of those entities. Scottsdale was recognized as the best place in the country to raise babies. We didn't self nominate; in fact, I wasn't even familiar with the Magazine until they contacted me for comment. More importantly, the city has received an A+ grade in Family Safety.

During Crime Prevention Month, the media ran stories on the crime rates in Scottsdale being on the decline. This year alone, the crime rate dipped by ten percent compared to the same time period last year. I was asked my opinion on why I thought that this was the case. Though it's impossible to put a finger on any one particular reason, many possibilities come to mind. Better technology and training, information sharing, and better crime analysis for a more efficient deployment of resources along with crime prevention strategies, are all just a portion of what we do to have an influence on our crime rates for the better. We are much better at sharing information, not just between ourselves but between agencies, which is huge. Our Crime Prevention Unit works hand in hand with many different units inside the department and with resources outside of the department, to ensure that our detectives and officers have the most up to date information on crime trends in their beats. They also work closely with community groups and businesses in their respective areas to disseminate appropriate information to them. We work together to make sure that crime prevention remains a top reason as to why our rates continue to go in the right direction.

For FY 2009/2010, the Police Department realized savings to the City in a variety of areas. Just over \$2 Million was saved in personnel services including overtime, retirement and FICA. Nearly \$1 Million was saved through contractual obligations including photo enforcement, uniform cleaning, software licensing, contracts for security and the jail. We also saved \$200,000 in commodities including supplies, minor equipment and the like. The total budget savings comes to \$3.2 Million. We have a \$70,000 savings in Maricopa County jail costs compared to last year's expenses. The City Court's Home Detention Program initiated in October 2010 will hopefully result in additional savings. All of this continues to improve our budget situation and will assist

us in lowering next year's deficit. These savings will go forward to offset next years' concerns.

I am proud of all of the charity work that members of our department have involved themselves in. It would be easy for us to be absorbed in our own needs, especially with the economics of the day. And yet, many employees have rallied to raise money for others and their needs. We had fun wearing jeans and growing facial hair and raised \$3,165 for the earthquake victims in Haiti. We also raised over \$1,600 for Cancer Awareness and District 3 raised \$850 in gift cards for Vista Del Camino. The Police Officers of Scottsdale Association continues with their "Shop with a Cop" events at the beginning of the school year and during the Holidays. The Scottsdale Fraternal Order of Police has helped with financial assistance to department members in need, and city employees as well thru the Scottsdale Employee Relief Fund. They've also helped fund the Police Unity Tour. Many of our employees continue to participate in the City's Charitable Choice Campaign and "Packages from Home" to support our troops. I'm certain many other Charitable Projects have been conducted, or are underway, that I don't know about, but that's the nature of the employees' kindness.

I appreciate this opportunity to thank the citizens for helping us make Scottsdale a safe and thriving community.

Sincerely,

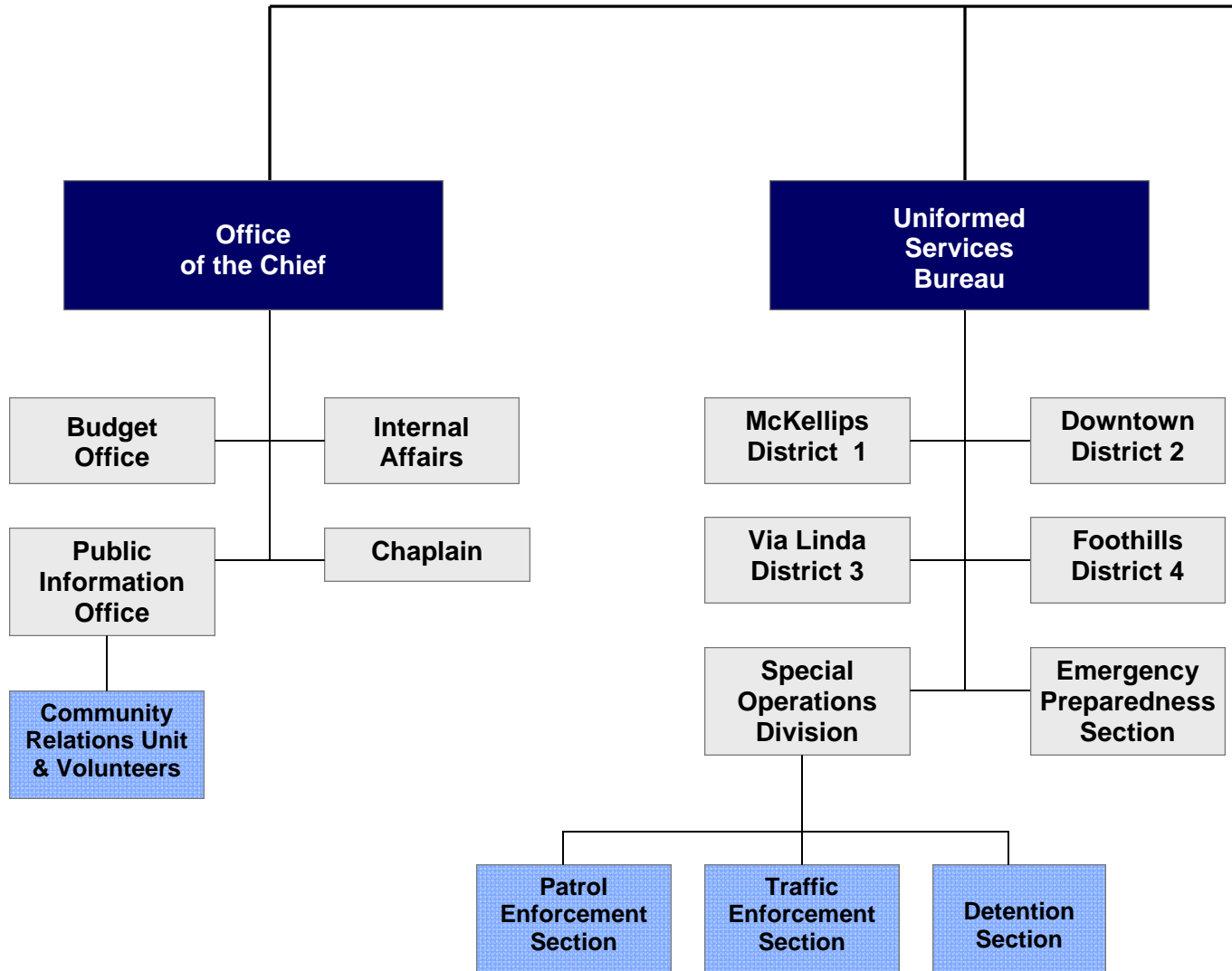
A handwritten signature in black ink, appearing to read "Alan G. Rodbell". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Alan G. Rodbell
Chief of Police



SCOTTSDALE POLICE DEPARTMENT

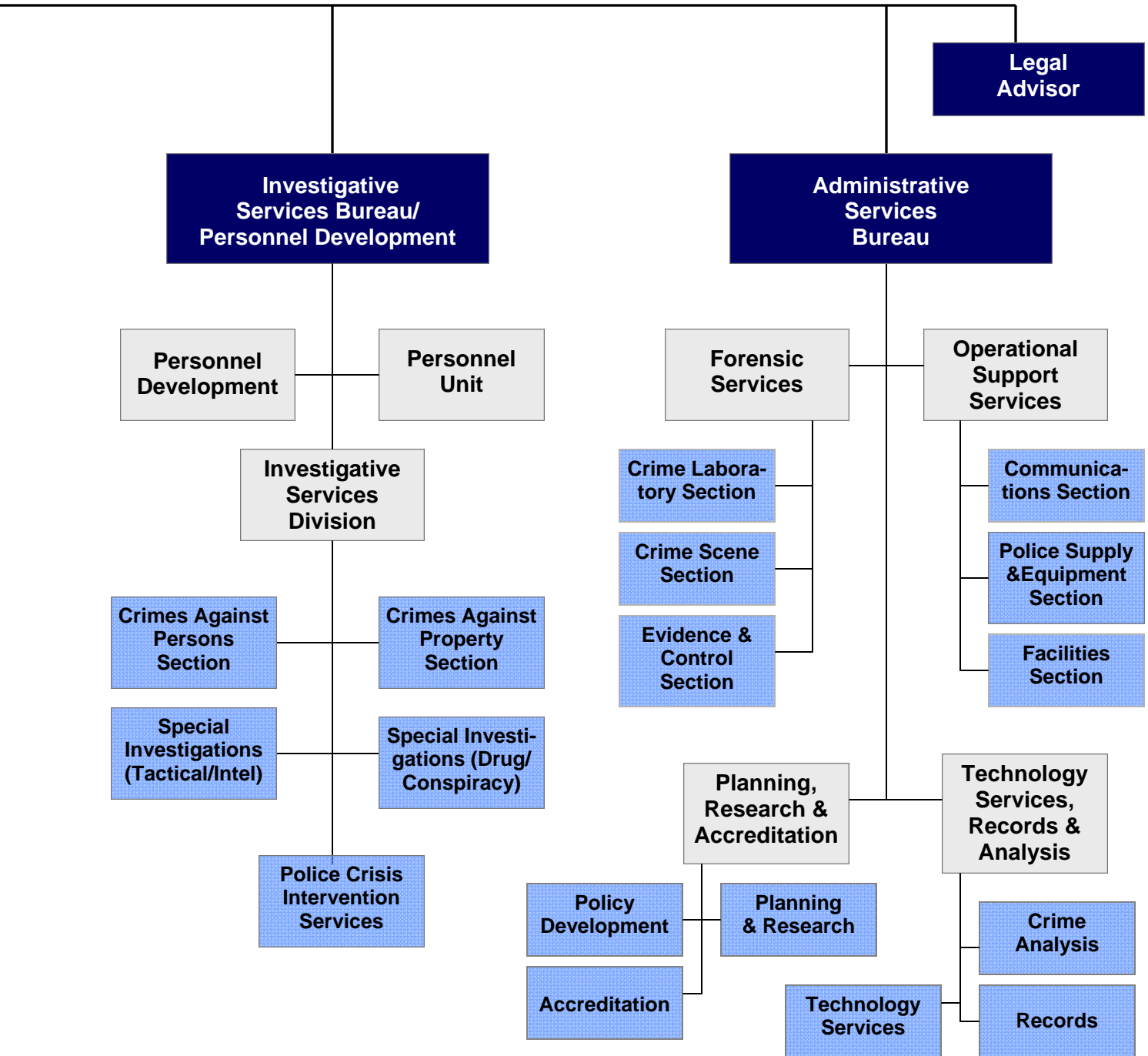
CHIEF



MENT ORGANIZATIONAL CHART



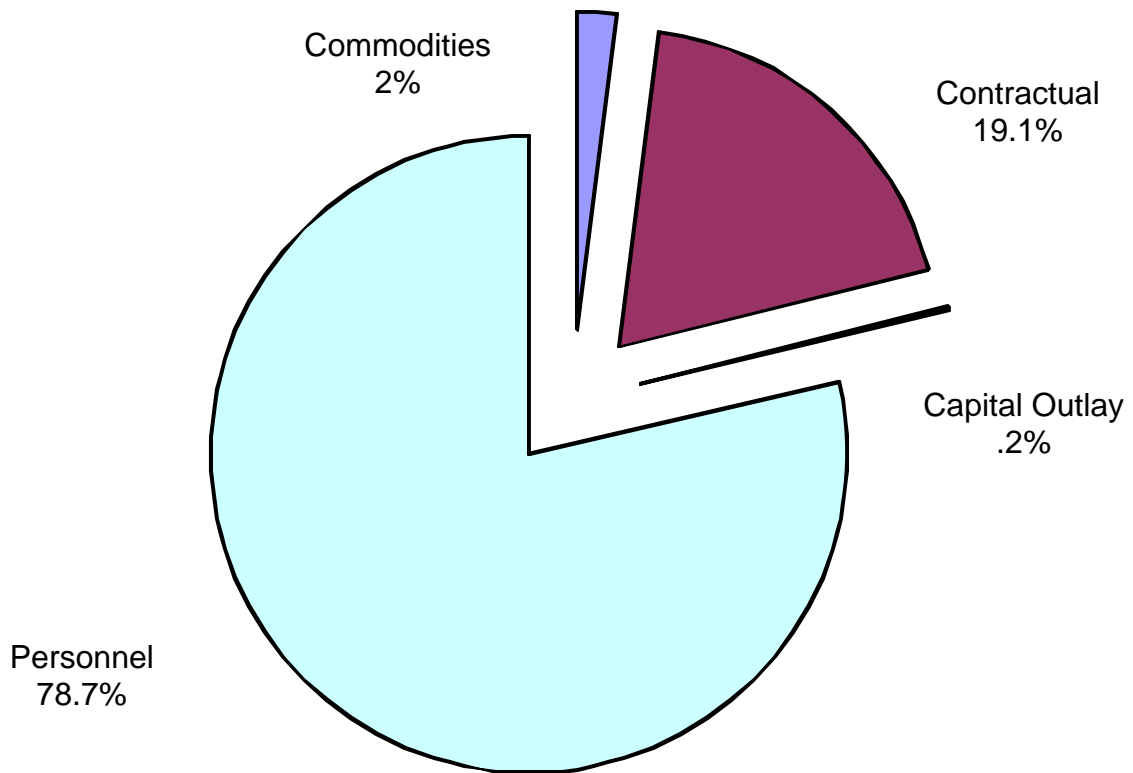
OF POLICE



FY 2010/11 Police Budget

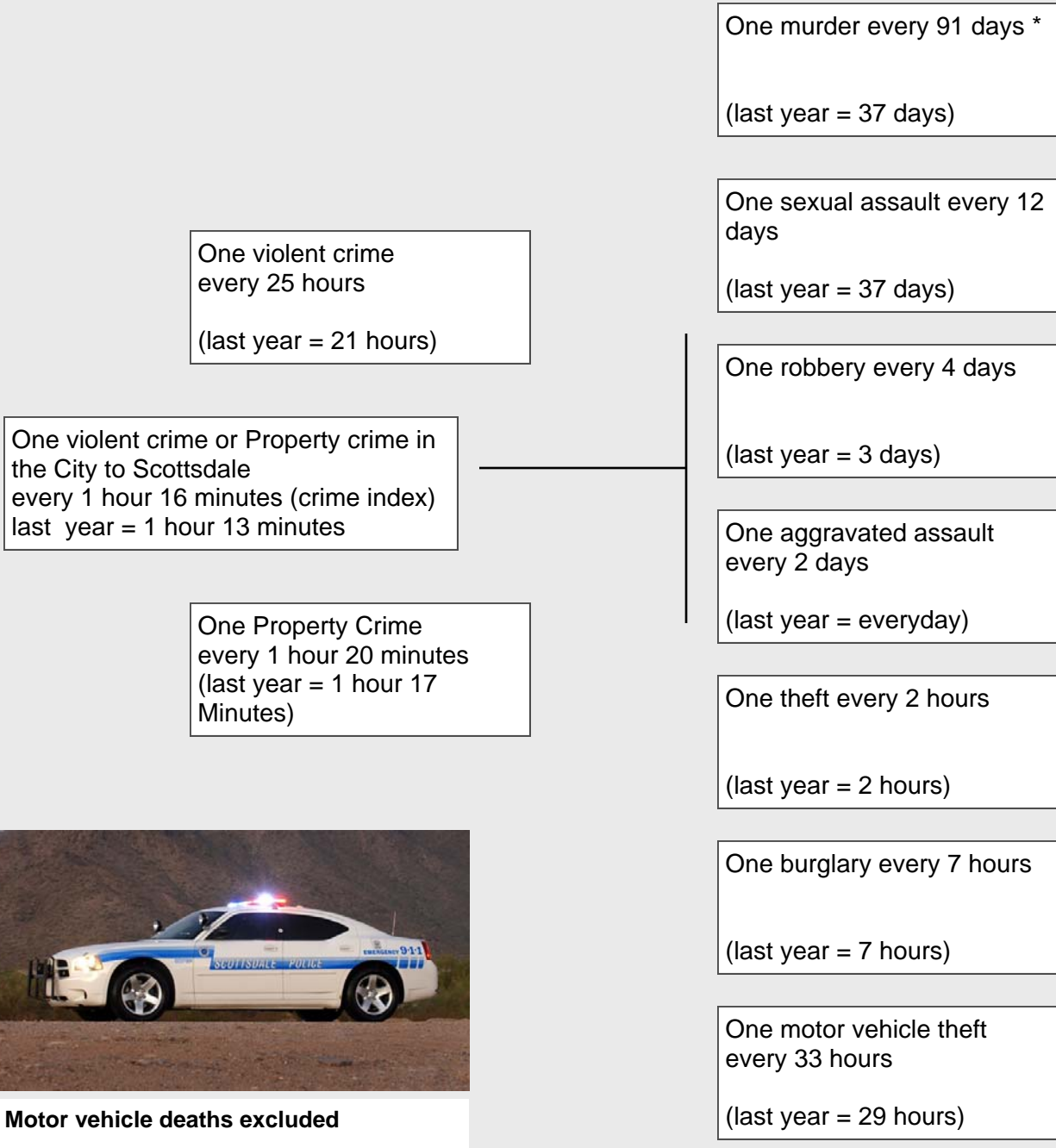
	AMOUNT (\$)	PERCENTAGE (%)
Commodities	1,678,155	2.0
Contractual	16,235,424	19.1
Capital Outlay	182,000	0.2
Personnel	66,756,555	78.7
TOTALS	\$84,756,134	100.0%

Scottsdale FY 2010/11 Police Budget



■ Commodities ■ Contractual ■ Capital Outlay ■ Personnel

Scottsdale Police Department 2010 Crime Clock



* Motor vehicle deaths excluded

Staffing & Workload Summaries

2010 Staffing Summary

Population	Authorized Sworn	Authorized Civilian
245,440	423	265.6

Workload Summary

Citations	37,994
DUIs	2,678
Traffic Collisions	3,768
Calls for Service	223,653
Field Information Cards	4,946
Arrests	18,120
Departmental Reports	28,189
Average Emergency Response Time *	4:57
UCR Part 1 Crime Volume	6,925
UCR Part 1 Crime Rate per 1,000	28.2

Source: Technology Services Division, Historical Statistics

*Average Emergency Response time is calculated from the time a Call for Service first enters CAD (“Hello) to the time first unit arrives on scene (“Hello”)

Uniform Crime Report

Crime Report Highlights:

- UCR Part 1 Crime Volume decreased 4.35% from 2009
 - * Part 1 Crime Volume at lowest level since 1987
 - * All Part 1 Crime Categories were below their 5 year averages
- UCR Part 1 Crime Rate decreased 4.73% from 2009
 - * Part 1 Crime Rate at lowest point since 1974
- 68% of Persons Crimes were cleared
 - * 100% of Homicides and 93% of Forcible Rapes were cleared
- 18% of Property Crimes were cleared

Scottsdale Police Department 2010 UCR Analysis

UCR Part 1 Crime Analysis

Crimes Against Persons											
Incident Type	2005	2006	2007	2008	2009	5 Yr Avg	Normal Activity Range	2010	% Chg From 2009	% Chg From 5 Yr Avg	Current Activity Level Compared to Historical Activity Levels
Criminal Homicide	5	5	5	5	10	6	4 to 8	4	-60.0%	-33.3%	
Forcible Rape	51	65	41	28	20	41	25 to 57	30	50.0%	-26.8%	
Robbery	125	153	143	130	129	136	126 to 146	100	-22.5%	-26.5%	
Agg Assault	285	282	249	260	252	266	251 to 281	216	-14.3%	-18.7%	
Total Person Crimes	466	505	438	423	411	449	415 to 482	350	-14.8%	-22.0%	
Crimes Against Property											
Burglary	1869	1721	1523	1488	1337	1588	1401 to 1774	1281	-4.2%	-19.3%	
Larceny-Theft	4703	5476	5863	5897	5155	5419	4969 to 5869	5014	-2.7%	-7.5%	
Motor Vehicle Theft	1161	1118	752	518	306	771	438 to 1104	268	-12.4%	-65.2%	
Arson	30	50	31	31	31	35	27 to 42	12	-61.3%	-65.3%	
Total Property Crimes	7763	8365	8169	7934	6829	7812	7280 to 8344	6575	-3.7%	-15.8%	

Larceny-Theft Analysis

Incident Type	2005	2006	2007	2008	2009	5 Yr Avg	Normal Activity Range	2010	% Chg From 2009	% Chg From 5 Yr Avg	Current Activity Level Compared to Historical Activity Levels
Pocket Picking	7	68	28	37	42	44	24 to 64	33	-21.4%	-24.6%	
Purse Snatching	0	54	7	13	13	22	3 to 41	7	-46.2%	-67.8%	
Shoplifting	711	783	992	1117	1153	1011	835 to 1188	1146	-0.6%	13.3%	
From Vehicle/Parts	2283	2577	2463	2415	1955	2353	2139 to 2566	1682	-14.0%	-28.5%	
Bicycles	162	85	89	107	161	111	76 to 145	181	12.4%	63.8%	
From Building	774	624	894	824	662	751	651 to 851	679	2.6%	-9.6%	
From Coin-Op Machine	3	6	47	33	34	30	13 to 47	28	-17.6%	-6.7%	
All Other	763	1279	1343	1351	1139	1278	1058 to 1498	1259	10.5%	-1.5%	

Current Activity Analysis Legend

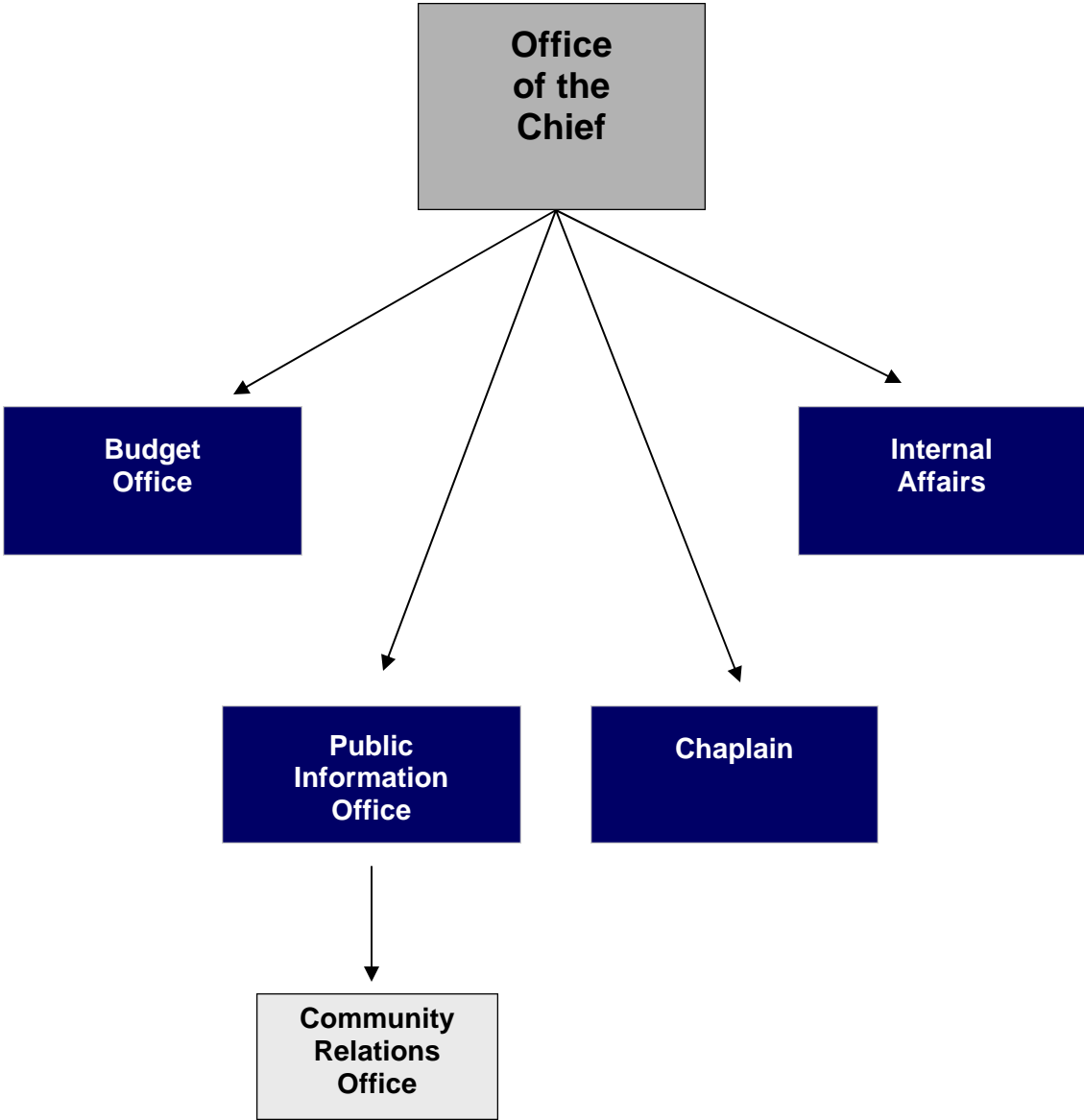
				
Significant Increase	Moderate Increase	Normal Level	Moderate Decrease	Significant Decrease

The "Current Activity Level Compared to Historical Activity Levels" field examines the statistical significance of the increase or decrease of the current year (2010) to the activity over the 5 year time period of 2005-2009 for each of the listed crime types. Please note that the "Current Activity Level Compared to Historical Activity Levels" does not examine the significance of any change between the current year (2010) and the previous year (2009).

Office of the Chief Chief Alan G. Rodbell



- Member, International Association of Chiefs of Police
- Member, Federal Bureau of Investigation National Academy Associates
- Member, Arizona Association of Chiefs of Police
- Member, East Valley Chiefs of Police Association
- Chair, East Valley Fusion Center
- Member, East Valley NAACP (Executive Board Member 2002-2007)
- Member, Latino Peace Officer's Association
- Board Member, Health World
- Member, AZ Black Law Enforcement Officer's Association
- Advisory Board Member, Scottsdale Leadership
- Advisory Board Member, Scottsdale Community College Criminal Justice Studies
- Advisory Board Member Co-Chair, Scottsdale Community College Forensic Science Dept
- Advisory Board Member, Scottsdale Community College Administration of Justice Studies
- Advisory Board Member, Franklin Police/Fire High School, Phoenix
- Member, Leadership Montgomery
- Grande Member, Scottsdale Charros, Civic Organization
- Past President, Communities Celebrating Diversity Committee
- Past Board Member, LINKS Collaborative



Budget Office

Holly Christian



The Police Budget Office coordinated the development of the FY 2010/11 base and capital budgets. Also coordinated the development of Police/Fire projects for the potential Bond 2010 program.

The final close of the FY 2009/10 operating budget resulted in a positive budget variance of \$3.2M or 4%. The savings was attributed to overtime reduction strategies, retirement/FICA savings, and contractual/commodity savings. Employees throughout the organization limited spending for mission critical items only and initiated operational efficiencies.

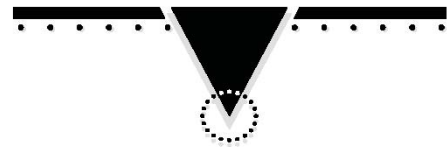
The Police Budget Office prepared multiple presentations for the Budget Review Commission and City Council.

The Police Budget Office coordinated the recasting of the FY 2010/11 and the development of the FY 2011/12 base and capital budgets in order to align with the economic downturn.

The Police Budget Office completed monthly revenue and expense reports for the City Budget Office and made presentations at citywide financial roundtable meetings. The Office also prepared monthly reports including Overtime, DEA/FBI Task Force billings, RICO summaries, and oversaw the grant financial reporting for the Police Department.

The Office also beta tested new budget software products implemented by the City Budget and Manager's Offices.

The Police Budget Office worked in conjunction with the Personnel Unit to convert 11 reserve officer positions and funding to the pipeline program; therefore increasing pipeline from 5 to 16 slots to meet current and future needs.



Scottsdale Police Department
FY 2010/11 Budget



Internal Affairs Unit

Sergeant Mike Hanafin / Sergeant Aaron Minor

2010 Statistics

Total complaints	543
Number of internally generated investigations	340
Number of externally generated investigations	142
Traffic cases	59
Officer involved shootings	2

It is the policy of the Scottsdale Police Department to vigorously and thoroughly investigate all complaints against its employees in order to preserve public confidence in our willingness to oversee and control the public safety actions of our employees. All such investigations are conducted in a fair and expeditious manner in accordance with department, state, and federal laws and regulations.

The Internal Affairs (IA) unit is responsible for investigating cases involving SPD staff. and the following responsibilities:

- Tracking and logging uses of force
- Handling citizen complaints, assigning them to specific supervisors or investigating at the IA level when necessary
- Tracking and providing TOC and PACE certification
- Acting as a liaison with the Vehicle Operations Review Board for the review of employee involved vehicle collisions and vehicle pursuits
- Conducting staff reviews as assigned by Chief
- Additional duties including the Awards Board Committee chairman

The Internal Affairs unit logged 156 citizen complaints in 2010. Most of the complaints were

submitted to IA via phone call, letter or e-mail using the city's website. Every complaint that the Internal Affairs received was logged into the IA database and given a Citizen Complaint (CC) number. Most complaints were resolved within 3 to 5 days, either by the IA Sergeant, or by the supervisor of the officer involved. If the complaint was deemed serious enough to warrant further investigation by Internal Affairs, a formal complaint on personnel (CP) would be generated. To this date, Internal Affairs has processed 194 CP's, which include internal and external complaints, drug tests, vehicle accidents and pursuits, and other minor infractions.



Public Information Office (PIO) Sergeant Mark Clark



The Public Information Office is staffed by a police sergeant, a public information officer and a public education officer. It is the goal of the Public Information Office to have a professional working relationship with all the members of the media, provide accurate and timely information to the

public, and be responsive to the needs of reporters and news room staff.

The Public Information Office continued to have a viable web presence. The “typical” customer that the PIO has serviced in the past has expanded to not only include the media but also the general public, looking for information on the day to day happenings of the department , and local bloggers acting as alternatives to traditional news outlets. Citizens continue to have the option to monitor significant public safety incidents through Nixle and Twitter alerts.



The Public Information Office produced several videos for the Command Staff when requested to showcase the many programs and events that the department is involved with yearly.



In addition, the Public Information Office staff members published and distributed the 12 monthly issues of the Department newsletter, PoliceLine to all employees and retirees.



Community Relations Office Chris Vassall



2010 was a very busy year for the Community Relations Office. Each month, Chief Rodbell and the Community Education Officer hosted a city cable TV show called "Behind the Badge" which showcased the department and the men and women who serve this community.

The Community Relations Unit, together with the Public Information Office has been responsible in the facilitation of two promotional ceremonies and the annual Chief's Awards Ceremony.

Two Citizens' Police Academy classes were accomplished again this year. Each class allows 30 or more interested citizens to attend a 12 week training course, which introduces them to all areas of the department. Both classes this year were filled to capacity with a waiting list for the next academy. The citizen's academy instructors are volunteers from all units and

sections of the department and students are encouraged to interact with the instructors in a "hands on" fashion for the best learning environment. The graduates then become the department's ambassadors to the community.

As Volunteer Coordinator, the CEO handled all the administrative duties for volunteers and assigned them to a unit in need of their expertise. As advisor for the Citizen's Police Academy Alumni Association of Scottsdale, or CIPAAS organization, she worked closely with the Board of Directors who raises funds to support programs that Chief Rodbell supports. The organization is a 503C and all monies raised by the group are used to fund many unfunded programs within the department and to support the museum project currently underway. Their mission statement of "Building Stronger and Safer Communities" is evident in everything that they do.



Some of the highlights of the Community Relations Office for 2010 are:

- 2010 Chief's Award of Excellence Volunteer of the Year was awarded to George Stafford. George is a 20 year veteran volunteer for the department and logged in more than 10,000 hours during his tenure here at SPD.
- CiPAAS hosted the 7th Annual Golf Tournament on Oct 9th which was a huge success.



- CiPAAS is also solely responsible for the funds used on the museum project at Police Department has become a reality this year with the dedicated efforts of volunteers Linda and Jack Horvath and CiPAAS President Barry Werblow. There are currently 10 museum displays that are either complete or nearing completion including the SPD Boys of Summer, the Lab and Crime Scene display, the SMILE and Crime and Crime Prevention display.



The Museum and volunteers were recognized in a December cover story of the Scottsdale Republic.

- This year, the SAAR Organization honored our Community Education Officer with the "Citizen of the Year" award for her contribution to their realtor community and to the citizens of Scottsdale.



Uniformed Services Bureau
Assistant Chief John Cocca



Uniformed Services Bureau (USB)

McKellips District 1

Downtown District 2

Via Linda District 3

Foothills District 4

Special Operations Division

Emergency Preparedness Section

Patrol Enforcement Section

Traffic Enforcement Section

Detention

Bike Unit

Mounted Unit

Motors Unit

DUI Squad

Canine Unit

High Enforcement Arrest Team

Photo Enforcement Team

Vehicular Crimes & Reconstruction Unit

Special Events Unit

District 1 McKellips Station

Commander Jeff Walther



Prevent crime and disorder

- Three months of community meetings, close patrols and subject contacts at an apartment complex at the 2700 block of Hayden Avenue ultimately led to the arrest of a prolific sex offender.
- A plan was implemented to address the Granite Reef

Senior Center transient issues. Plan action included officer patrols, daily contact with staff, static police car on property, getting to know the patrons, and actively investigating any trespass issues. The staff maintains a trespass log of any problem patrons and enforces a one year trespass on all offenders. Calls for service dropped dramatically upon implementation of the plan.



- Shred It and drug destruction events were held multiple times; 40,000 pounds of material and destruction of 8,828 doses of Dangerous/Narcotic Drugs. Public Safety Days at both Paiute and Coronado High School were coordinated.

Respond promptly to calls for service

- The L.A. Fitness Vehicle Burglary Action Plan led to two arrests and the recovery of stolen property.

- A chronic drug user and 10 of her associates known for selling prevalent drugs were arrested. This arrest resulted in the recovery of stolen property and the seizure of large amounts of drugs and drug paraphernalia.



- District 1 personnel took the lead on a public relations/humanitarian issue in the Paiute Neighborhood when the owner of multiple apartment complexes defaulted on his properties and failed to pay the city the water bill. Personnel assisted all tenants with new housing accommodations. This was a great collaboration between the police department and numerous other city departments.



- The District 1 patrol based high enforcement plans related to prolific convenience store beer runs and skyrocketing calls for service included regular surveillance, business education efforts, and numerous contacts and arrests.



Develop safer neighborhoods through community partnerships and participation

- Staff members participated in the “My Life” program at the Boys and Girls Club that focused on youth that had overcome adversity and challenges such as drugs, foster care and mental health issues. There were approximately 150 young adults in attendance.



District 2 Downtown Station

Commander Johnny Cervantes



Prevent crime and disorder

- A local apartment community had become a problem with unsecured vacant units, garbage, graffiti, attractive nuisances, and blight. The owner also routinely rented condemned units that had no power (cord was run from other units). Neighboring owners

complained of rodents coming from the unattended landscaping and units. Squatters were found in units by the police department. Owner was cited and since then, the property has been cleaned up and many of the issues have been corrected.

- The District Crime Prevention Officer created a program to assist homeless people living and sleeping in our parks. These individuals would often commit petty crime and be disorderly in areas of the parks frequented by families. Having partnered with Youth and Family services and PCIS, the officers were able to provide services and shelter locations to individuals they encountered.

Respond promptly to calls for service

- Officers assisted with a large, organized retail theft investigation at Fashion Square Mall. \$1,300 in stolen merchandise was recovered and a suspect was arrested and charged with Retail Organized Theft. The suspect was a member of a larger organized retail theft ring responsible for losses in excess of \$200,000 valley wide.

Enhance traffic safety

- Officer responded to citizen's complaint about speeders and reckless drivers on Indian School. An accident analysis was completed by our Crime Analysis Unit. Patrol, Radar Vans, and Decoy cars were deployed in the area. A new sign was posted on the median to "prevent" people from crossing mid-block.



Develop safer neighborhoods through community partnerships and participation

- In July 2010, Chief Rodbell authorized a partnership with Westcor by allowing the construction of a Police Kiosk. The Kiosk was part of a Community Outreach Program (COP) that incorporated a new Dodge Charge police vehicle. Police personnel from various units utilized the kiosk to showcase their unique role within the department.



- District 2 personnel continued to provide innovative and relevant programs that promote Community Outreach. Some of those include the Book'Em program at the Fashion Square mall, Self Awareness training classes and providing security surveys to both residential and commercial properties, Shred-It and Drug Destruction events.



School Resource Officers (SRO) Unit

The SRO Unit provides policing services for over 40,000 students and staff members in the Scottsdale and Cave Creek Unified School Districts. In addition to these critical services, SRO's participate in a number of community outreach programs.

- SIDNE car display (Simulated impaired driving) - In conjunction with Scottsdale Youth and Family Services, students got an interactive experience on what it feels like to drive a vehicle while impaired. Students wore goggles that simulated being impaired by drugs or alcohol.
- Project Graduation at High Schools - Mock car crash simulating a drunken driving accident on prom night, including a real life scenario involving police officers response, fire trucks, a medivac helicopter, and student actors. Police officers and fire fighters provided commentary as the event unfolds. This program is part of the SRO Units comprehensive drug and alcohol prevention program.



- Club SAR Boxing program - SRO's have partnered with Club SAR to reward at-risk youth in Scottsdale schools. This program provides free membership to Club SAR for students to exercise or take boxing lessons.



- Teen Academy offered a five day, interactive and hands-on learning experience with members of our City's Police and Fire departments. It offered 40 young people age 14-18 a week of "being in the life" of police officers and fire fighters.
- An 8th Grade Transition Program was created. The risks, prevention and intervention strategies of drugs, peer pressure, alcohol were discussed and provided to incoming high school teens.
- SRO's partner with the DEA for "Red Ribbon Week". Middle School SRO's provided drug prevention education to elementary and middle school students. These presentations were part of the Drug Enforcement Agency's national drug resistance campaign.

District 3 Via Linda Station

Commander Burl Haenel



Prevent crime and disorder

- The Crime Prevention personnel hosted its first Crime Free Multi-Housing Class of 2010 in March. In addition, two Apartment Alliance programs were held. District and Investigative Division personnel were present to discuss

“Website Secrets” and protecting a Wi-Fi network.

- The Crime Prevention Officer was Scottsdale’s representative at the quarterly meetings at the Arizona Multi-Housing Association regarding CFMH and the Crime Free Coordinators meetings. There are a total of 17 apartment communities in District III with more than 20 units and all 17 are involved in Crime Free Multi-Housing.

Enhance traffic safety

- In an effort to maintain the quality of life and address public safety concerns in the Scottsdale/Shea area, several enforcement details were conducted. Liquor enforcement and impaired driver saturation patrols have lead to an increased awareness from liquor establishments and the motoring public.



- Staff members completed impaired driver saturation patrols which resulted in 23 DUI arrests (6 Extreme, 17 Misdemeanors) and 81 citations were issued.



Develop safer neighborhoods through community partnerships and participation

- All apartment managers have been given access to SENS, the Scottsdale Automatic E-mail Notification System. This allows them access to information whenever police related activity occurs on the property.
- Patrol officers participated in the

district based neighborhood walk-about. Officers have traveled nearly every street and made numerous contacts with citizens where issues or concerns have been noticed.



Maintain the integrity, quality and effectiveness of policing services

- Via Linda personnel provided instructional opportunities through the Live Life Well series including computer web crimes, drug trends and awareness, website secrets, fatal traffic collisions, terrorism awareness, and how to minimize the chances of victimization.

- Via Linda District officers had face to face contact with Block Watch Captains in their beats. Officers were able to establish if the Captain wanted to remain active, if not, who was taking over for the neighborhood. In addition, as a Captain, are there any concerns in the neighborhood that the police department can help with. Throughout the year, the Crime Prevention Officer was contacted by Captains who expressed their appreciation for the face to face contacts. This initiative culminated with the Getting Arizona Involved in the Neighborhoods (GAIN) event held in October.



District 4 Foothills Station

Commander Bill Wilton



Prevent crime and disorder

- A residence under construction in Beat 20 was being burglarized on repeated occasions. Officers began conducting surveillance details of the residence and were able to arrest three subjects in the act of committing a burglary at the residence.
- The highest volume property crime in District 4 is vehicle burglaries. Four suspects were arrested on a traffic stop after proceeds from two vehicle burglaries that occurred in the district were located inside their vehicle.
- Some of the larger stores were being victimized by a group of suspects who would fill up a shopping cart and exit the store without paying, then load the items into a waiting vehicle and leave. An officer contacted the lead Loss Prevention Officer for Sam's club and Walmart stores. He turned over all information to Property Crimes. Property Crimes detectives located the vehicle and arrested all subjects that were involved. The suspect crew committed over 50 shoplifts with over \$5,000 worth of property.



- A variety of crimes such as burglaries, thefts, burglaries from vehicles, trespassing and peeping into windows of residences were occurring in a small area around 7800 block of East Wood Drive. One of the victims was the Thunderbird Academy. Through surveillance and other investigative work patrol officers developed an investigative lead that happened to live in that vicinity. This individual was located and interviewed and ultimately charged with a number of the crimes.



- From August through October there was a significant increase in the number of burglaries from vehicles in the Grayhawk area. Two separate arrests were made where the suspects were not known to each other. One of the arrests cleared 18 cases. The other arrests occurred after witnesses saw the suspect inside two different vehicles and officers located and arrested him.

Enhance traffic safety

- The number of traffic fatalities was minimal again this year at three for the district. Of those three, one of them was the result of a medical condition. Traffic related complaints were likewise low. This is partly due to the continued emphasis placed on traffic enforcement covering every area of the district, including the smaller surface streets.

Develop safer neighborhoods through community partnerships and participation

- Business Alliance meetings were held. The purpose of the meetings is to get local businesses in a certain geographical area familiar with each other so they will feel comfortable sharing pertinent information amongst themselves. Training on fraud, identity theft was conducted.
- District 4 personnel conducted the annual public safety day in partnership with Target at their Frank Lloyd Wright/101 location. 17 vehicles were VIN etched by the Auto Crimes Unit, over 50 children were fingerprinted by P.O.S.A. representatives, 12 pounds of various drugs were brought by residents for destruction, 9,000 pounds of paper was dropped off for shredding, and 41 child safety seats were installed by the Fire Department and Traffic Enforcement Officers.



Maintain the integrity, quality and effectiveness of policing services

- The District Police Aide took over the management and training for the City's False Alarm Program. The alarm class was offered to citizens on a monthly basis and if attended reduced or eliminated the pending fine that would have been assessed for the false alarm. Over 60 citizens attended the class.

Special Operations Division

Commander Mike Rosenberger



The Special Operations Division consists of approximately 100 dedicated sworn and civilian Scottsdale Police Department employees. Personnel assigned to this area fall within one of three sections; Patrol Enforcement, Traffic Enforcement and Detention. Each respective section is led by a sworn lieutenant with the exception of Detention, which is led by a civilian-equivalent manager. These three managers report to a police commander, who in turn, reports to the Uniformed Services Assistant Chief of Police. Though diverse in job responsibilities, all three sections within Special Operations offer specialized support for other elements within the police department, primarily the Patrol Districts in the Uniformed Services Bureau. Special Operations resources are routinely called upon to support Department initiatives and assist in solving identified problems within our community with the end goal of providing the best possible service to our citizenry.

Patrol Enforcement Section

- Bike Unit
- Mounted Unit
- Canine Unit
- High Enforcement Arrest Team

Traffic Enforcement Section

- Motors Unit
- DUI Squad
- Vehicle Crimes and Reconstruction Unit
- Photo Enforcement Unit
- Special Events

Detention Section



Patrol Enforcement Section

Lieutenant Tom Henny

Bike Unit

The Scottsdale Police Bike Unit is a special assignment team comprised of six IPMBA certified Bike Officers, one Liquor Detective, and one Police Sergeant. Our MISSION is to act for District Commanders as a rapid response team in solving community based problems. Bike Unit Officers are tasked with identifying, creating, and implementing many challenging enforcement operations.



Members of the Unit as well as the liquor detail were requested to assist the Arizona Department of Liquor Licenses at a local club regarding an underage complaint. The results included 22 arrests, 24 charges and 57 administrative violations.



Officers conducted a “shoulder tap” detail in downtown focused on underage drinking enforcement. Officers use various techniques and details to curb underage drinking. A second detail involving several north Scottsdale liquor stores was conducted in September.



Mounted Unit:

The officers and their mounts patrol City parks, neighborhoods, the downtown entertainment district, shopping malls, concerts and many large special events held in Scottsdale. They also play a vital role in search and rescue operations.



The Mounted Unit has built several long standing partnerships with non-profit organizations that provide services to citizens through charitable events. The Unit participated in the following events including Horsense, the 100 Club, Youth Corp, Law Enforcement Day in Paiute Park and the Camelot Therapeutic Horse Ranch.



The unit spent eight-five percent of its dedicated patrol time in the downtown assisting patrol with crowd control and officer protection at large scenes. Some of the events include the Arabian Horse Show, Arizona Bike Week, Parada parade, The Tostitos Fiesta Bowl, Martin Luther King Celebration and the SB 1070 March on the Capital. Fifteen percent was spent patrolling the Preserve.

Canine Unit:

The Canine Unit was created to assist police personnel to search for hidden suspects, locate articles or evidence of a crime, protect officers and the public from serious injury or death, assist in the arrest and apprehension of felons, and detect the presence of narcotics and/or explosives.



This year, the Canine Unit participated in the National Police Canine Association annual certification process. This certification involved detection skills exercises as well as handler control discipline skill sets.



Members of the Unit assisted patrol and the Investigative Services Bureau with various requests for support:

- Assisted SWAT in the service of a search warrant in which the suspect began fighting with SWAT team members. Police service dog was used to subdue the suspect. .
- Assisted in apprehending a strong arm robbery call where victim was knocked to the ground.
- Assisted the Secret Service during a visit from President Bill Clinton. They were used to sweep vehicles and buildings.
- Assisted in locating a theft suspect who stole phones from a local store in District 3.



High Enforcement Arrest Team:

The High Enforcement Arrest Team (HEAT) was established as part of a community based policing grant. The HEAT unit is comprised of one sergeant and five detectives. The unit is primarily responsible for community based policing problems as well as quality of life issues for the entire city.

Highlights of the Unit are as follows:

- The HEAT Unit investigated a heroin and burglary crew believed to be responsible for burglaries from vehicles and garages in District 4. The arrest of two individuals cleared several cases.
- During the arrest of a suspected drug dealer in District 2, officers obtained a search warrant of a residence. Sale quantities of marijuana, grow equipment and cash were recovered. Subsequently, the suspect named his supplier and information was turned over to our Drug Enforcement Unit.
- Officers in HEAT assisted patrol with a suspect committing thefts of wallets from purses in grocery stores. The suspect was observed committing multiple shoplifts. He was arrested and booked on multiple counts.
- The Unit assisted with locating and arresting a suspect wanted on multiple burglary charges occurring in Scottsdale. The subject was observed purchasing narcotics, was arrested and served a search warrant on his residence. The warrant resulted in additional narcotics, weapons and cash.



The HEAT Unit assisted other agencies in the valley and in neighboring states.

- They were contacted by a California agency to assist with locating and arresting a subject with a felony warrant for grand theft. The subject was arrested and taken to the County jail.
- They assisted Phoenix Police with locating a subject with a felony warrant who had been evading arrest for more than two years. HEAT located and arrested the subject.
- The Team assisted the U.S. Marshal's Office with Operation Justice II. This operation was a large scale warrant round-up during a four day period. Officers in the Unit made 7 felony arrests and 2 misdemeanor arrests and seized several stolen firearms. In addition, officers seized a small quantity of narcotics and discovered two small marijuana indoor grows.

Traffic Enforcement Section (TES)

Lieutenant Pat Connor

The Traffic Enforcement Section (TES) is divided into five units based on areas of responsibility. These five units include Motors, Vehicular Reconstruction Crimes Unit (VCRU), DUI Enforcement, Photo Enforcement Unit and Special Events.



Overall traffic crashes are projected to be 5.4% lower in 2010, compared to 2009. It is believed that a generally declining traffic crash rate is, at least partially, the result of focused enforcement by Traffic Section personnel. Compared to 2009, Traffic Section personnel have increased criminal and civil traffic citations by 24.5% and DUI arrests by 33%.

The Scottsdale Police Motor Unit consists of two squads of officers, each supervised by a sergeant. These highly skilled officers operate high performance motorcycles in their service to the citizens of Scottsdale. The primary goal of the Motor Unit is to modify dangerous driving behavior through education and enforcement.

The Vehicular Crimes and Reconstruction Unit consists of one sergeant, four detectives, one police aide and two reserve police officers. The main focus of this unit is the investigation and reconstruction of fatal and serious injury collisions. The detectives have each received extensive and ongoing education in vehicle collision dynamics.

On the average weekend night, 1 out of every 7 drivers is driving under the influence. In 2004, there were 1,120 fatal vehicle collisions in Arizona. Of those, 470 (42%) were alcohol related.



The Scottsdale Police Department is attacking this issue vigorously by establishing the Night-time DUI Squad. Our primary mission is to increase DUI deterrence and decrease the number of alcohol related crashes, injuries, and deaths.

Speed feedback signs were installed on all four approaches to Hayden/Thomas Roads, one of the city's most dangerous intersections. Initial assessment of the signs' effectiveness shows a 53% crash reduction in and near this intersection. The DUI Enforcement Squad procured two Draeger portable drug testing devices. This device allows the department's Drug Recognition Experts to field test drug impaired drivers. This testing enhances the officer's ability to detect drug impairment and, as a result, it is projected our DUI Drug arrests will increase.



The section conducted two Click it or Ticket details involving a one-week media campaign, followed by week long enforcement period. These details resulted in 637 seat belt citations. A third detail was conducted in September/October. This detail resulted in 564 seat belt citations.

The Special Events Unit is responsible for ensuring the highest public safety standards at the many events taking place in Scottsdale every year. The Special Events Unit also processes requests to hire off-duty officers for security and traffic control. Whether it is public safety planning for the Phoenix Open or scheduling an off-duty officer for a jewelry show, the Special Events Unit annually reviews over 200 events and schedules officers for over 20,000 hours of off-duty service to the community.



This year, the Special Events Unit coordinated the numerous events including the P.F. Chang Rock & Roll Marathon, Barrett-Jackson Auto Auction, Russo Steele Auto Auction, Gooding & Co. Auto Auction, Sun Country Quarter Horse Show, Waste Management Phoenix Open and the All-Arabian Horse Show and the Spring Training baseball games. The Waste Management Phoenix Open was attended by approximately 426,000 for the week. Scottsdale was showcased in a positive way to our visitors and a worldwide television audience.

The City of Scottsdale has used photo enforcement technology since 1996 to supplement Police Department efforts to reduce red-light running and speeding. The city today contracts with a vendor to operate photo enforcement cameras at nine fixed locations and in four mobile photo enforcement vans.



Traffic Section personnel continued public outreach to help educate the public and prevent traffic crashes. Presentations were provided at various locations and events including Safety Fairs, schools, local businesses and day care centers.



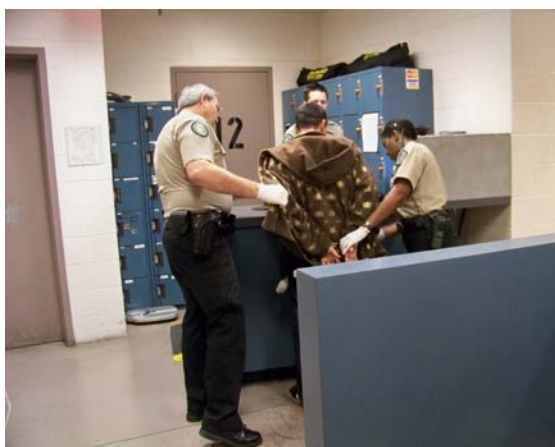
Detention Unit

Jeff Landrum

Construction of the new—ground level—sally port was completed in February 2010. The addition provides a secure environment which can accommodate up to ten patrol vehicles at a time. Prior to the completion of this sally port, officers were required to park in a small, two car sally port, in the basement. The new sally port offers a much shorter, safer route from the patrol vehicle to the jail entrance.

District Two jail remodel was completed in February 2010 in conjunction with the new sally port construction. The concept behind the jail remodel was to eliminate back up in the jail and sally port area by creating “one-way” traffic in the jail. The new layout offers a single entrance from the sally port and an exit area on the opposite end of the building. This simple adjustment has created a more fluid and efficient environment.

In February 2010 the detention unit assisted patrol at the Waste Management golf tournament by providing on site booking and transport. All



arrested suspects were brought to a designated processing area where they were either booked and released or transported to the city jail. Our involvement in this area helped to minimize the time the patrol officer was out of



service for booking related issues.

In an effort to minimize Maricopa County Jail costs, the Detention Unit provides housing for some defendants that have been sentenced to serve jail time by the Scottsdale City Court. Detention has provided housing for an average of 83 “sentenced” prisoners per month. This translates to more than \$15,000 in savings per month or \$188,000 annually.

All existing phones in the holding cells were replaced mid year. The previous telephones were equipped with a handset which created a number of issues. Our primary objective was to allow prisoners telephone access while minimizing risk to staff and prisoners. On many occasions prisoners would forcibly remove the cord and handset from the telephone housing. The newly installed telephones have no cord or handset which, in turn, minimizes security, injury risk and maintenance costs.

Emergency Management Section

Lieutenant Jeff Trillo

The Emergency Management Section collaborated with other city partners to review and update general City-wide administrative regulations (AR) governing workplace security, to include AR385 Workplace Security and AR386 Identification Badges. Staff re-designed security features of the City's identification badge and collaborated with the other City departments and services to distribute and implement its use.

The training outline was created specifying other City service group's use of the police radio for emergency and non-emergency requests for assistance and then delivered the training to Water Resource personnel.

Additional accomplishments of the Emergency Management Section for this year are as follows:

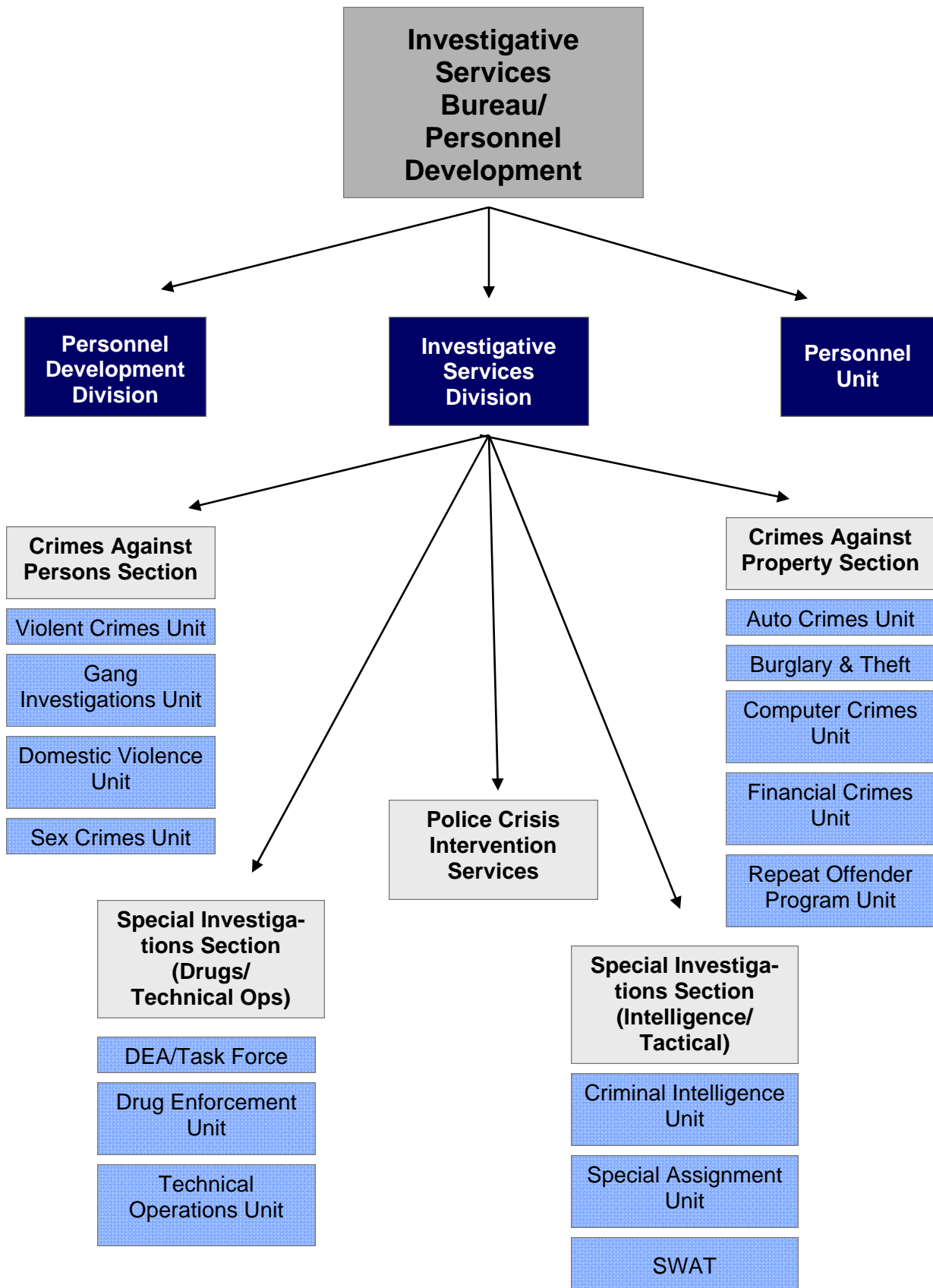
- Conducted RFP and awarded new annual contract for security equipment and systems vendor. Broadened equipment specifications to include enhanced video surveillance and radio communication technologies.
- Conducted recruitment and selection of a new Municipal Security Guard for City Hall.
- Conducted Security and Safety awareness training sessions for all Library personnel.
- Reduced expenses and held center expenditures at 4% below budget, saving \$55,000 dollars for FY '09/10.
Collaborated with other department personnel to create the agency's first Homicide Bomber response policy and then partnered with the Personnel Development Division Lieutenant for its inclusion in advanced officer training during the final quarter of 2010.
- Created the department's first Hazardous Materials response policy and then partnered with the Personnel Development Division Lieutenant for its inclusion in advanced officer training during the final quarter of 2010.



- Collaborated with others in the delivery of nine Incident Command System oriented courses in calendar year 2010. This in part supported the "leadership response capability" bullet listed under the *January 2010 through June 2010* header and included City partners from outside the Police Department.
- Designed and installed security systems in newly constructed city facilities to include McCormick Railroad Park museum, Fire Station 602, and Fire Station 608.
- Implemented 24/7 security guard reception and patrol function at the Scottsdale Water Campus.
- Conducted Threat Vulnerability Assessments of Police District 3 and 4 Stations with TLO's; Districts 1 and 2 scheduled.

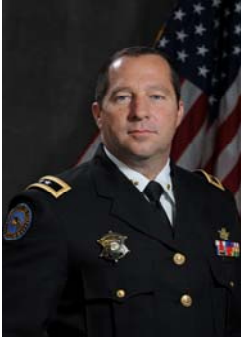
Investigative Services Bureau/
Personnel Development
Assistant Chief Sean Duggan





Investigative Services

Commander Scott Popp



The Investigative Services Division (ISD) is responsible for investigating all types of violent and property crimes for all districts. Division personnel provide specialized law enforcement response to assist patrol personnel in high risk situations.

The Investigative Services Division is divided into four sections based on areas of responsibility. These four sections include: The Crimes Against Persons Section; Crimes Against Property Section; Special Investigations (Drug Enforcement and Tactical/Intelligence) and Police Crisis Intervention Services Section. Each section is divided into units that are assigned specific investigative responsibilities.

Crimes Against Persons Section

Lieutenant Bruce Ciolli

Violent Crimes Unit (VCU):

The Violent Crimes Unit is responsible for the investigation of homicides, robberies, assaults, kidnappings, extortions, missing persons, threats and death.

This year, the VCU investigated a number of high profile cases. Members of the Unit responded to the scene of a double homicide. A subject called 911 stating that he had shot himself and his two young children. The suspect was found with a gunshot wound to the face. Officers also discovered the lifeless bodies of two children within the house.

VCU detectives responded to a shooting where the suspect had fired into an occupied structure after already committing a drive-by shooting in the Salt River Indian Community. The suspect's identity was learned and he was taken into custody. The suspect was linked to two armed robberies at the same apartment complex where the shooting had occurred. Search warrants

were conducted and evidence related to the robberies was recovered.

On June 20th, VCU detectives responded to investigate the death of a 4 month old baby. The baby was discovered deceased by a neighbor after hearing another child crying non-stop. The neighbor woke the mother of the child and made her aware of the deceased baby. The mother had been partying the night before and admitted to consuming a large quantity of alcohol and passing out. Initial investigation shows no obvious signs of physical abuse or trauma.

VCU received information from the Drug Enforcement Bureau regarding a female subject who was alleged to be an Oxycontin dealer. Detectives linked this information to regional robbery cases to a subject known as the "Sneezy Bandit."

VCU detectives responded to investigate a multiple death scene where a male and female were found deceased in a residence. Initial belief was that both victims had committed suicide. Further investigation proved that one of the subjects had killed the other.

Gang Investigations Unit (GIU):

The Gang Investigations Unit is responsible for investigating gang related crimes and the service of felony arrest warrants. Various enforcement strategies were utilized to identify and arrest gang members, career offenders, and eliminate gang related criminal activity that negatively impacts the quality of life for Scottsdale residents. The unit will continue to partner with the community to provide gang awareness education as well as providing recurring training to department personnel on gang trends.

In 2010, GIU provided surveillance, apprehension, research/intelligence, operational, and tactical assistance to Sex Crimes, Domestic Violence and Violent Crimes Units on 61 separate cases.

Many of these cases, some of which are listed below resulted in significant prison sentences for the offender:

- In February, GIU assisted the Department of Public Safety Gang Immigration and Intelligence Team Enforcement Mission (DPS GIITEM) with a narcotics trafficking operation involving Aryan Brotherhood associates. The operation resulted in the service of a search warrant and the felony arrest of two subjects for Possession of Dangerous Drugs with the Intent to sell.

- GIU investigated a Gang Involved Shooting/Aggravated Assault at Chasers Bar. The suspect was arrested and held with an extremely high bond. Multiple scenes and witnesses were located and the weapon was also found in an open field.
- GIU responded to and investigated multiple counts of Aggravated Assault including 1 count of Aggravated Assault on an Officer. Assorted Criminal Street Gang members were all held in custody following their group attack on a citizen involving bottles. They also fled from the police nearly running over an officer prior to ramming their vehicle into a tree.



During the year, GIU worked with other agencies on special investigations.

- Members assisted the DPS GIITEM, Mesa Police, Salt River Police and the Federal Bureau of Investigation by participating in a Federal Task Force.
- GIU assisted DPS GIITEM with their criminal syndicated investigation on the criminal street gang.

Domestic Violence Unit (DVU):

The Domestic Violence program is responsible for investigating all domestic violence related crimes. There are a total of 19 crime types in this category, including child abuse, kidnapping, assault, aggravated assault, and violation of order of protections, etc. as defined by statute.

This year DVU provided instruction for 3 recruit academy classes. The Unit also became a member of the East Valley Fatality Review Team.



In addition, Unit members provided Strangulation/Attempt Strangulation Investigation Training to all Scottsdale PD, Patrol Officers, Crime Scene Specialists and Police Crisis Intervention Section personnel. Other classes were taught to Maricopa County Attorney’s Office (MCAO) Family Violence Bureau, Domestic Violence Detectives and Supervisors from Mesa, Chandler, Tempe, and Phoenix. DVU personnel were asked to testify as expert witnesses for MCAO.

Domestic Violence Unit detectives made over 100 physical arrests of DV offenders.

A “Warrant Tracking Tool,” was created which allows any DVU detective to run a 10-minute program which will give up-to-date lists of all

subjects with DV warrants out of the Scottsdale City Court. This allows for swift action to be taken for those offenders with newer warrants and the likelihood of increased apprehension.

Staff participated in this year’s Domestic Violence Warrant Round Up. 12 arrests were made and 14 DV Warrants were cleared.

Sex Crime Unit (SCU):

The Sex Crimes Unit is responsible for investigating sexual assaults, molestations, exploitations, sexual abuse, indecent exposure, luring of minors for sexual exploitation, and other sex-related crimes. The unit is also responsible for tracking registered sex offenders by categorizing and placing them into notification levels; and conducting community sex-offender notifications per Arizona Revised Statute 13-3825C. From the beginning of the year to October 2010, the Sex Crimes Unit received 220 cases and cleared 146 cases (66% overall clearance rate). Other statistics of this Unit are as follows:

Times called out	66
Custodial arrests made	25
Home visits with Sex Offenders conducted	20
Forensic Interviews conducted	64
Search Warrants served	8
Courts orders served	15

Serial Sex Assault Suspect Cold Case investigation - Sex Crimes Unit became involved in a cold case suspect after a sexual assault that occurred within weeks of a Tempe case where the suspect used a similar modus operandi. Multiple search warrants were served in California and Arizona. Investigators from Scottsdale worked tirelessly to put a large, complex case together and bring justice to several victims who had been assaulted as far back as the 1980's.

During the month of April, the Sex Crimes Unit, Police Crisis Intervention Service, and other members of the Scottsdale Police Department's Uniformed Services Bureau observed Sexual Assault Awareness Month by conducting multiple community outreach endeavors, distributing information to the citizens, networking with other agencies, and increasing departmental employees skills related to these types of crimes.

Sex Crimes Unit made two enhancements to their response and investigation of missing and endangered children. Members of the unit authored a comprehensive policy on responding to these types of investigations and facilitated the training of all sworn officers and police aides through Modular training.

The unit became active participants in the creation of the valley-wide Child Abduction Response Team (CART). Members attended steering meetings, wrote policy and attended a CART creation training course in Albuquerque, New Mexico.

ICAC Investigations – The Sex Crimes Unit was involved in numerous Internet Crimes Against Children investigations, as well as, community outreach and education endeavors. 16 community presentations were conducted on Internet Safety, 29 potential suspects were contacted in chat rooms, 2 proactive luring arrests were

made, and numerous search warrants were served the Child Pornography Possession/Distribution.



Public Sexual Indecency Investigations – The Sex Crimes Unit partnered with the Uniformed Services Bureau's HEAT and IMPACT officers to solve high profile, repeat Public Sexual Indecency (PSI) cases.

2010 realized the Crimes Against Person's first Internship Program. This year, two interns worked in the section under the direct supervision of the Sex Crimes Unit. The interns provided invaluable assistance with complex investigations and projects while gaining experience in their field of study. The program has been successful and mutually beneficial.

Crimes Against Property Section

Lieutenant Jay Buckler

Auto Crimes Unit:

The Auto Theft Investigation program investigates auto theft, burglary and criminal damage to vehicle crimes.

Major accomplishments of this unit are as follows:

- Auto Crimes detectives received 200 Auto theft cases and 1,032 Burglary from vehicle cases from January to November 2010.
- The Auto Crimes unit held 4 VIN etching events resulting in 72 vehicles being VIN etched.
- The Automatic License Plate Reader (ALPR) system read 851,715 plates from January to December 2010. There were 20 stolen vehicles recovered and 5 stolen plates recovered. The ALPR has assisted detectives in locating suspect vehicles and placing suspect vehicles in the area of crimes.



- The Auto Crimes unit has been requested numerous times by Patrol and the Motor Vehicle Division (MVD) to assist with the identification of vehicles where the Public VIN has been tampered with, was missing, or switched.

Burglary/Theft Unit:



The Burglary & Theft Investigations Unit investigates burglary, trespass, theft, criminal damage, arson and shoplifting cases Citywide. The Pawn Detail is responsible for pawn related activities such as the collection and entering of pawn slips from all second hand stores Citywide into the Maricopa County Pawn system, tracking of pawn activity, locating stolen property, and identifying high activity individuals who may be involved in criminal activity.

The Burglary Unit made 143 Felony and 26 Misdemeanor arrests. Also during the period, 304 cases were cleared with 28 offenders submitted to the Repeat Offender Program.

Some of the cases investigated include the following:

- Three offenders were arrested related to a \$220,000 theft from a District IV residence. One suspect stole a large amount of jewelry from her parents with assistance from the other two. Within 72 hours of the incident being reported, Detectives located all suspects and a Phoenix Police Department stolen vehicle related

to the theft. Detectives served a search warrant and recovered items of stolen property.

- The multi-jurisdiction retail theft/push out trend with 50+ thefts and over \$50,000 in loss came to a conclusion. Property Crimes Detectives were able to identify four of the targets in the crew. The investigation culminated in three arrests and two search warrants recovering/seizing multiple items of stolen property.
- An offender was identified and arrested in connection with no fewer than 5 Scottsdale and 3 Chandler daytime residential burglaries. Multiple search warrants were served upon the offender's vehicle where proceeds from these burglaries were recovered.
- An offender was identified and arrested related to numerous residential and vehicle burglaries in an apartment complex. Multiple cases in this trend were cleared as a result.
- A valley and statewide investigation was conducted related to commercial burglaries within Scottsdale, Phoenix, Payson and Maricopa County Sheriff's Office jurisdictions. Two offenders were positively tied to a Payson burglary. With Payson's assistance, a warrant was served at the offender's residence where all property was recovered. Further surveillance and investigation has positively tied one offender to multiple commercial burglaries in the valley and north jurisdictions.

Computer Crimes Unit (CCU):

The Computer Crimes Program is responsible for forensic investigations of digital data seized by the Department and other agencies. In these

cases detectives investigate crimes committed where a computer is the primary tool used. This includes all Violent Crimes, Property Crimes, Narcotic and Intelligence related cases. This includes intellectual crimes of computer hacking and terrorism linked to electronic communication. Successful investigations into computer crime involves extensive training in computer forensic and training in on-line tracking. Another facet of the program is photo and digital enhancement. Currently detectives use digital technology to enhance both digital and analog images along with some audio enhancement.



The Computer Crimes Unit hosted a one week National White Collar Crime Center class on Basic Data Recovery and Analysis. The class was attended by 29 members of law enforcement representing 20 different agencies from around the United States. Detectives conducted forensic previews and analysis on numerous cases. Most significantly, on very short notice, detectives forensically investigated two different child pornography cases.

Other accomplishments of the Computer Crimes Unit include the following:

- More than 30,000 card numbers were identified to assist the Financial Crimes and Repeat Offender Units. Several hundred messages were recovered to assist Violent Crimes Unit detectives.
- One CCU detective successfully passed the IACIS recertification exam, becoming the first CCU Detective to obtain the certification.
- CCU completed a video analysis to assist Prescott PD with an armed robbery case.
- Detectives taught four different classes in September to various civic groups and the Microsoft Store, delivered presentations regarding internet and network safety.
- CCU obtained the mobile ability to capture video with the StarWitness laptop. CCU continued to utilize the mobile video recovery platform, Star Witness. The device was used at multiple search warrants in May and utilized to recover video at three armed robbery locations.
- Detectives completed forensic examinations in two child sex crimes cases, began forensics on another child pornography case and completed the forensics on a high profile homicide case. In addition, detectives continue to work on forensic from data, almost 90,000 email and more than 2 million internet related hits, seized in the Home Depot Case.
- CCU Detective's joined the Secret Service Computer Crimes Task Force. Two detectives received training and equipment from the Secret Service at their facility in Alabama.



Financial Crimes Unit (FCU):

The Financial Crimes Unit investigates fraud, embezzlement, identity theft and forgery cases.

The Financial Crimes Unit followed up on a report of a counterfeit check being passed at the local business in District 1. Surveillance was conducted and resulted in the arrest of 6 people.

Detectives from the Unit were called for a patrol assist at the Fashion Square Mall regarding a possible fraudulent use of credit card. Three individuals involved had multiple credit cards on their person, and the cards had different information on the magnet strip. In two days three suspects were in the valley and purchased approximately \$10,000 worth of merchandise using counterfeit credit cards. 3 suspects were from Los Angeles, California.

FCU responded to the Biltmore mall regarding an ongoing fraud scheme case involving the use of counterfeit checks to

purchase Westcor gift cards. It was found that three suspects have been making fraudulent purchases using stolen ID's and bank accounts for several months. A search warrant was executed and evidence of the crime was located.

The Financial Crimes Unit has begun its community awareness initiative. During the month of August, FCU appeared on "Behind the Badge," and "Just for You," Scottsdale Cable 11. These appearances were designed to educate citizens of Scottsdale on the topics of Identity Theft and current "Scams".

Repeat Offender Program (ROP) Unit:

The Repeat Offender Program is responsible for identifying, targeting, and apprehending those individuals committing five or more Part I offenses weekly. Part I offenses include: auto theft, robbery, burglary, and felony theft. Other offenses that the Repeat Offender Program uses as targeting criteria are: trafficking in stolen property, identity theft, fraud schemes, misconduct involving weapons, and computer tampering.

In 2010, the ROP Unit made 164 felony arrests, drafted and served 24 search warrants; wrote 66 Superior Court subpoenas; recovered over \$373,000 in stolen monies or property; recovered six stolen vehicles; hosted 15 detectives and patrol officers on Transitional Duty assignment for one to two weeks; responded to 77 callouts; introduced 115 new candidates into the Repeat Offender Program; and realized prison sentences on 77 offenders for a total of 445 years in DOC (a per person average of 5.8 years).



Approximate \$150,000 worth of stolen narcotics recovered

Some of the major cases that members of the Unit investigated are as follows:

- ROP detectives investigated a forgery suspect who was mentioned in two separate Scottsdale investigations involving aggravated identity theft, forgery of a credit card, and fraudulent use of a credit card. Surveillance efforts yielded three separate forged transactions; re-embossed credit cards were used to purchase merchandise and to obtain other prepaid credit cards. The suspect and 2 other accomplices were arrested.
- The ROP Unit assisted the Burglary unit with the surveillance and subsequent arrest of a pharmacy burglar after he attempted unsuccessfully to burglarize a Scottsdale pharmacy and then successfully burglarized one in Buckeye a few weeks later. Detectives made the arrest when the suspect exited the pharmacy with an excess of \$100,000 in pharmaceutical grade narcotics.

- The ROP and the Burglary Unit had identified persons involved in organized retail theft. This group of persons was responsible for over 50 departmental reports generated valley wide over a four month period.
- Members of the Unit began an investigation into a credit card/gift card cloning scheme that was occurring in the Metro-Phoenix/Scottsdale areas. Detectives worked closely with representatives from local stores. Both suspects were arrested. In their possession were hundreds of cloned gift cards, identity theft indicia, a stolen Fargo machine, and thousands of stolen credit card numbers.



Photos for stolen and cloned gift cards

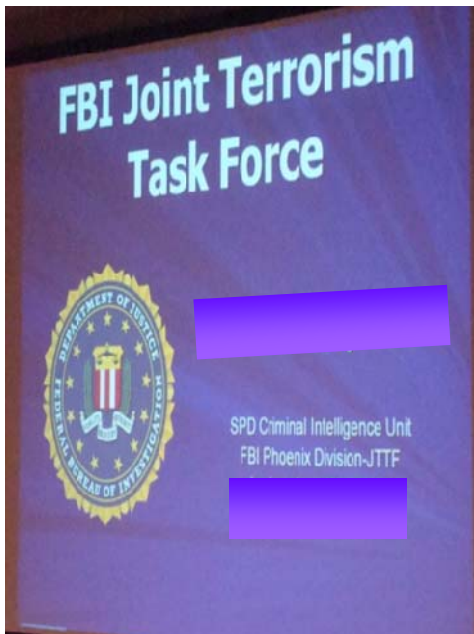
- ROP detectives teamed up with Safeway Loss Prevention reference an organized retail theft ring responsible for shoplifting and re-selling high dollar liquor items valley wide. Phoenix Vice was also involved with the investigation. The suspect and his accomplice were arrested.
- Detectives assisted FCU with a case involving the purchase of large denomination gift cards using forged checks. These cards were then sold to other victims on Craig's List. A total of four suspects were arrested. A search warrant led to the recovery of indicia of fraudulent checks, the gift cards purchased and stolen mail.

Special Investigations Section (Tactical/Intelligence)

Lieutenant Matt Roadifer

Criminal Intelligence Unit (CIU):

The Criminal intelligence Unit investigates vice related crimes, massage parlor violations, sexually oriented businesses violations, conducts threat assessments, works closely with state and federal personnel on terrorism threats, and provides dignitary protection to high ranking officials that visit our City.



Accomplishments of the CIU for the 2010 include the following:

- Made over 20 misdemeanor and 10 felony arrests; handled over 20 extraditions, 17 out of state, and 2 Governor's warrants.
- Assisted with the Waste Management Open as the main intelligence body, and coordinator of the anti-terrorism efforts.
- Conducted a large scale investigation into the owners of Scottsdale Massage, resulting in over 20 indictments, and the seizure of over \$110,000 dollars.

- Reviewed over 700 terrorism related bulletins, and generated approximately 150 Homeland Security Reports.
- Assisted with over 15 Dignitary Protection Details.
- Analyst in this unit handled over 1,500 intelligence research requests.
- Handled exporting/importing of tens of thousands of phone records and data from pen registers and wire tap investigations.
- Processed almost 200 Sexual Oriented Business licenses.

Special Assignment Unit/SWAT(SAU):

The Special Assignment/SWAT team exists to resolve high risk situations as safely as possible. Some examples of situations that would require the deployment of the SWAT team include armed and barricade subjects; hostage situations; high risk search warrant service, and protection for mobile field force open field tracking and search & rescue missions.



In 2010, the team made 121 arrests of violent felons and drug traffickers, 5 misdemeanor arrests, 62 high-risk search warrant services and 5 emergency tactical responses to support patrol.

Some of the highlights include:

- SAU assisted the Violent Crimes Unit and FBI Bank Robbery Task Force with the location and arrest of a suspect connected with five bank robberies committed in Scottsdale and Phoenix.
- SAU assisted the Violent Crimes Unit in locating and apprehending a shooting suspect and his accomplices. 3 were arrested for the crime.
- SAU assisted the Property Crimes Division with an arrest of suspects connected with a burglary/aggravated assault that occurred at a local hotel.
- SAU assisted the Violent Crimes Unit with a missing person/homicide case which had originated in December of 2009. Victim was reported missing by his adult daughter after a long period of time without contact from him.
- SAU assisted patrol and the violent Crimes Unit with the location and apprehension of a bank robbery suspect. Suspect robbed the bank located in a grocery store in District 4. He fled this scene with a large amount of currency in a taxi cab but later was apprehended in a local restaurant. All the robbery proceeds were recovered.



Special Investigations Section (Drug/Technical Operations)

Lieutenant Ernie Anderson

DEA Task Force:

The DEA/Scottsdale Police Task Force is an enforcement group that consists of Scottsdale detectives and Drug Enforcement Administration (DEA) agents. The Scottsdale detectives are cross-trained, and deputized as federal task force officers. The task force focuses on investigating large scale drug trafficking organizations that have a connection to Scottsdale. Seizing ill-gotten assets from criminals and financially dismantling their organizations are also a responsibility of this group.

The Task Force members made 62 arrests of high level drug traffickers this year, and to date have seized \$2,595,523 in US currency, 6,245 lbs of Marijuana, 19.22 lbs of methamphetamine, 6.5 kilograms of cocaine, 10 firearms, and 23 vehicles.

- Operation Sand Dollar was an investigation targeting a Phoenix based cocaine trafficking organization involved in the direct import of cocaine from Mexico and its subsequent distribution to Chicago, Detroit and other locations throughout the Midwest. Operation Sand Dollar led to the arrest of the Phoenix based Source for the Pole Position investigation and the seizure of \$1,200,000. Task Force 1 conducted an investigation into a group utilizing an industrial warehouse with an elaborate indoor marijuana grow containing 737 marijuana plants in various stages of growth. The subject behind the marijuana growing operation was arrested.
- DEA Task Force worked with Drug Enforcement Agency agents in San Ysidro, CA to identify a methamphetamine trafficking organization. Coordinated efforts between the two groups led to the seizure of



19.22 pounds of methamphetamine by TF-1 during a traffic stop.

Drug Enforcement Unit (DEU):

The Drug Enforcement Unit (DEU) is responsible for local drug investigations involving illegal drug activity. Such investigations include street level drug possession, sales, and trafficking, as well as prescription drug crimes, marijuana cultivation, and the manufacture of methamphetamine.

The DEU conducted an investigation into a drug dealer and former nightclub owner in the Downtown District. A warrant served at this residence resulted in the recovery of cocaine, methamphetamine, marijuana, and other illegal drugs. Currency, weapons, and vehicles were seized. In total, six arrests were made.

DEU personnel conducted an investigation in North Scottsdale that led to the

identification of a high-grade marijuana dealer as well as his source. Investigation led to an extremely busy high-grade marijuana sales business. The source was arrested with over 5 pounds of high grade marijuana valued at \$4,000 per pound and over 240 THC lollipops. Additional 6 pounds of high-grade marijuana, weapons, and other evidence were recovered.

Over the summer months, DEU concluded a three-month long marijuana trafficking investigation. The primary target was arrested along with 3 other individuals after investigative techniques determined that the drug trafficking organization (DTO) was involved in trafficking high-grade marijuana into Arizona from northern California. Additionally, evidence related to a marijuana grow was discovered leading investigators to a marijuana grow operation on the city's border. In all, 3 search warrants were served in which 22 pounds of high-grade marijuana was seized and an active grow operation with 119 plants were recovered. Additional asset seizures related to the criminal organization included \$102,000 in cash, four vehicles, and one home.

DEU conducted a major investigation involving a DTO that was responsible for prescription narcotic drug sales in Scottsdale. DEU assisted by DEA Diversion, Special Assignment Unit, Intel, and Technology conducted surveillance in order to identify all aspects of the DTO. Because of the investigation, indictments were handed down on over twenty offenders. Seizures were made of almost a thousand oxycodone tablets. Real property, vehicles, currency, and weapons seizures totaled almost \$500,000.

Technical Operations Unit:

The Technical Operations Unit is responsible for the installation and maintenance of technical surveillance equipment and systems. The Tech Ops Unit assists other work groups within the police department, including Patrol, with special technical investigative assistance.



The Tech Operations Unit provided support to other investigative units by completing 133 pole camera installation, maintenance or removal missions and conducting 29 Stingray missions. Tech Ops maintained and enhanced the capabilities of the pole camera and video server system. Several custom designs were developed and built for covert cameras. The server software was upgraded and a new firewall/router was installed for the Special Investigations Section network to solve some ongoing bandwidth problems.

Members of this unit assisted with a murder for hire investigation. Technical

Operations provided assistance to the Violent Crimes Unit related to a missing person/homicide case.

The Technical Operations Unit increased support to patrol during 2010. A covert surveillance platform and video system was designed and built for HEAT. Training was provided in the proper care and use of the equipment. Cameras and other equipment were installed related to several ongoing criminal damage and theft problems. On several occasions cell phone technologies were used to assist patrol with missing persons or just occurred crimes.



Police Crisis Intervention Services (PCIS)

Tracey Wilkinson



The Scottsdale Police Crisis Intervention Service (PCIS) enhances the effectiveness and efficiency of the Scottsdale Police Department by adding professional intervention services to the traditional law enforcement function and supplements its in-service and community education endeavors in social service areas. The program provides direct crisis intervention services to individuals and families in response to Police Department referrals and community requests. The Police Crisis Intervention Service is staffed by 7 full-time professional Crisis Intervention Specialists.

PCIS provided assistance to the elderly residents in the Roosevelt Street neighborhood after they experienced flooding in their home. They worked closely with a social worker from the Granite Reef Senior Center to put services in place.

Some of the Community Outreach that PCIS Specialists accomplished this year are as follows:

- Sexual Assault & Child Abuse Awareness Month Activities.
- “Day of Hope” at the Arizona State Capitol – FOX 10 conducted a brief interview which

focused on how SPD uses Fozzie to help comfort child abuse victims.

- “Take Back the Night” at ASU Tempe Campus.
- PCIS Specialist and canine Fozzie participated in the Claim Jumper Tip-A-Cop event; they helped greet diners and provided information on PCIS and Canine Crisis Response. Children received coloring sheets of Fozzie, along with public safety coloring books.
- Made a presentation to the “Pets on Wheels” non-profit group. A comprehensive look into PCIS was provided along with the Canine Crisis Response program overview, followed by a Q&A session. “Pets on Wheels” is a Scottsdale based service organization that provides dog visits to hospitals, senior centers and facilities, and other related locations. The program utilizes volunteers and their dogs to facilitate social supports, increase mobility and generally increase the quality of life of those they encounter.



Personnel Development Division

Lieutenant Todd Muilenberg

The Personnel Development Division, Training Unit, is the training arm of the Scottsdale Police Department and is charged with new recruit academy training, field training, advanced officer training, and civilian employee development.

Highlights include a comprehensive study of the Training Unit's budget, facility and personnel needs, and future training projects was performed. The findings were published in the "Scottsdale Police Department Training Unit Summary and Forecast for FY 2010-15" and a five-year strategy was developed and detailed in the sixty page report.



The second full year under the Modular Training System was successfully completed. Modular I consisted of firearms training and Glock 22 replacement. All officers successfully qualified with their new guns. Modular II consisted of Defensive Tactics and TASER Training. Emphasis was placed on TASER scenarios to test officer's knowledge of our Use of Force Policy and decision making abilities. Modular III consisted of Legal Updates, ACIJIS and Diversity Training, and other needed updates. Modular IV is presently underway and consists of Mobile Field Force, Terrorism and WMD refresher, and Homicide Bomber Response and Policy.

Other accomplishments to the Training Unit as follows:

- Field Training Officer (FTO) Field Operations Orders were revised and distributed.
- Hosted and instructed the Scottsdale Leadership's Public Safety Day.
- The Training Unit received the Unit Citation Award for their efforts in developing the new Modular Training System.
- A Sergeant Promotional Process was administered and completed.
- A City-Wide "Cross Fit" physical fitness program was developed and implemented. An assessment and expansion of our program was developed and implemented.
- The Training Unit helped to facilitate the Civilian Training Modular and was expanded to include outside agencies.
- A Briefing Training standardization and expansion project was initiated. Community Web-Based Training has been initiated in collaboration with our District Crime Prevention Officers.



- A new electronic Training Request and approval process was developed and implemented for use.
- The Training Unit facilitated and delivered the Civilian Instructor Certification Course to ensure SPD Civilian Instructors meet AZPOST requirements so that their sworn audiences can receive POST credits. The Unit hosted a two-day ID Theft seminar in partnership with the FBI LEEDA.
- The SB-1070 Training was developed and delivered to all employees.
- The Training Unit facilitated and conducted a week long Officer In Charge School in August. A second OIC School was conducted in a one-day per week format in the end of September and beginning of October.
- The Use of Force Policy as it relates to TASERS was updated to ensure that it is in line with current court decisions.
- A Training Unit Catalog has been developed to include summaries of available training offered by the Training Unit and other PD Units.



- An Escape and Evade Training Course was developed and delivered to all Police Aides during the Training Unit sponsored PA In-Service Training.
- Court Security Officers were added to our Firearms Training Program. Each guard is being trained by our staff and we are issuing Glocks and gear to each of them.
- A Reality Based Training Program (RBT) was initiated and is presently being rolled out to patrol squads.
- The Scottsdale Police Department Explorer Post members completed the first ever Explorer General Instructor School developed by Training Unit members to bolster their public speaking skills and provide them with the ability to develop their own training program.

Personnel Unit

Lisa Angelini

The Personnel Unit continued to focus on marketing and outreach of the department.

- A recruitment brochure that captured sworn personnel and the path they took to become a police officer was created. This brochure has been distributed to valley schools and universities and recruitment events.
- Presentations were made at various schools including Coronado High School, Phoenix College, Franklin High School, Sonoran Sky Elementary and Mesa Community College Red Mountain Campus.
- Created and developed the SPD Women in Policing website. Met with female offers to discuss theme of the project and content of bios. Reviewed bios for content and presentation.

Other accomplishments of the Unit are as follows:

- Assisted in the launch of the city's new Identification badge program as well as the distribution of the new badges to department employees.
- Conducted an audit of all current police employees background files located in Human Resources.
- Worked with Accreditation to provide up to 59 Commission on Accreditation for Law Enforcement Agencies (CALEA) standards for compliance in support of the department's accreditation process.
- The Polygraph Examiner completed training and field project for polygraph school.
- Participated in the review of the Request for Proposal for the city's on-line application program. Reviewed all submittals and scored them based on criteria. Successfully transitioned to new on-line application system.
- Completed fire compensation project comparing and ranking salaries of Fire Fighter

through Battalion Chief.

- Worked with Fire personnel on their first multi-agency Fire Fighter recruitment and test. Participated in planning meetings; attended the three registration events; took pictures at each event for the fire history book and provided assistance at each test.



- Completed a critical review and enhanced process improvement of the Background Investigation Process. Implemented process improvements, created a flow chart and manual providing step-by-step instructions and guidelines for conducting background investigations, and revised internal interview report.
- Developed and presented two classes on "How to Prepare for Promotion" to sworn and civilian OIC's.
- Created a pilot program and gave first presentation for Sergeants on "Preparing for Promotion".
- Assisted valley law enforcement agencies in conducting 5 pre-employment and 1 criminal polygraph examinations.

- Responded to 48 public records requests.
- Responded to 64 BG/Employment Verification Requests from other Agencies.
- Researched and provided recommendations on pay and benefits for the ranks of Officer through Commander.
- Partnered with the Budget Officer to reclassify 11 Police Officer Reserve positions and transferred them to the Pipeline program to meet current and future needs. This resulted in the Pipeline program increasing from 5 to 16 positions.
- Assisted valley law enforcement agencies in conducting: 27 pre-employment, 1 criminal and 1 internal affairs polygraph.
- Responded to 126 background/employment verification requests from other Agencies.

Recruitment:

- Conducted 6 external and 2 internal civilian recruitments, totaling 567 applications.
- Scheduled 8 tests and invited 46 applicants for the Communications Dispatcher position.
- Received 76 background packets and conducted 54 background investigations for sworn, civilian, volunteer and intern positions.
- Conducted 69 pre-employment and 6 criminal polygraphs for our department.
- Conducted first Police Officer Lateral and Waiver recruitment. Received 56 applications. Invited 37 to attend physical agility and written test. Interviewed 14 applicants and hired 1.
- Recruited for the position of Police Officer over a two week period and received over 550 applications; invited 488 applicants to the physical agility and written test. Interviewed 155 and hired 9.

- Scheduled 2 tests and invited 10 applicants for the Communications Dispatcher position.
- Scheduled 2 tests and invited 64 applicants for the Records Clerk position.



- Conducted 6 external and 2 internal recruitments and received 1,373 applications.
- Received 127 background packets and conducted 73 background investigations for sworn, civilian, volunteer and intern positions.
- Conducted 42 pre-employment and 3 criminal polygraphs for our department.

Administrative Services Bureau
Assistant Chief Helen Gandara



**Administrative
Services
Bureau**

**Forensic
Services
Division**

Crime Laboratory
Section

Crime Scene
Section

Evidence Control
Section

**Operational
Support
Division**

Communications
Section

Police Supply &
Equipment Section

Facilities Section

**Technology
Services,
Records &
Analysis Division**

Technology
Services

Records

Crime Analysis

**Planning,
Research &
Accreditation
Division**

Policy
Development

Planning
& Research

Accreditation

Forensic Services Division

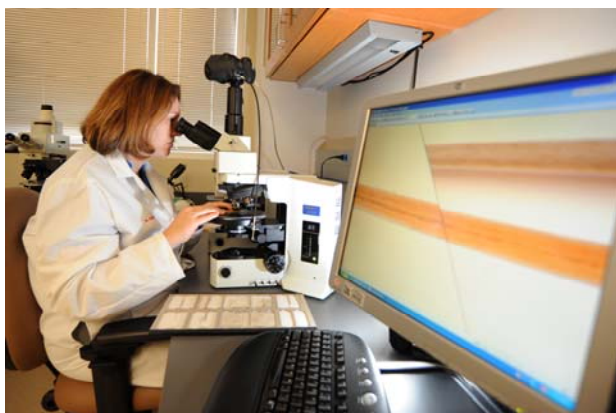
Steve Garrett



To improve management efficiency and to provide improved operational effectiveness the Forensic Services Division reorganized its internal structure. Previously the Division was organized into four sections, some with overlapping job functions.

Through the reorganization the Division was able to combine the four sections of Property and Evidence, Identification Services, Criminalistics, and Crime Scenes into only three sections as follows; the Crime Laboratory Section, the Crime Scene Specialist Section, and the Evidence Control Section.

All technical leaders within the Crime Laboratory and Crime Scene sections completed American Society of Crime Laboratory Directors/Laboratory Accreditation Board - International Accreditation assessor training. The completion of this training was a major step in the preparation of the Crime Laboratory and the Crime Scene sections for obtaining ISO international accreditation.



In December the Crime Laboratory completed the onsite process of ISO accreditation through the American Society of Crime Laboratory Directors/Laboratory Accreditation Board – International Accreditation program. This accreditation process certifies that the Crime Laboratory is meeting rigorous international standards for the quality assurance of its work and its operational procedures.



A cost savings equipment-sharing project was instituted in connection with the Phoenix Police Department where our crime lab personnel can now enter crime scene firearms casings and also known firearms casings from confiscated weapons into the Alcohol, Tobacco and Firearms (ATF) NIBIN system housed at the Phoenix Police Department. This information can then be searched against a database of other firearms evidence collected throughout the country and identify related criminal activity.

Professional certification is an important aspect of the crime scene investigation discipline. It is an external recognition that an individual is able to exhibit

proficiency in a highly skilled technical field. Two additional Crime Scene Specialists achieved certification this past year through the International Association of Arson Investigators and the International Association for Identification, bringing the total within the section to nine employees who have achieved certification.

Property and Evidence relocated the last of its offsite evidence that was located at the old city warehouse to the new facility and released the old city warehouse space back to graphics for their use.



In order to meet new state mandates for the long-term storage of DNA related evidence, the Property and Evidence Warehouse installed a second walk-in freezer at a cost of approximately \$73,000, of which \$32,000 was covered by grant money.

The Forensic Services Photo Lab was instrumental in assisting the City Library in their Scottsdale Reads Campaign through the photographing of city dignitaries in related reading situations. These photographs were then used by the library to encourage the youth to read.



This past year the economic situation of the city was still depressed and city managers were looking for ways to reduce the operational costs within the city. The Forensic Services Division was able to assist in this reduction by replacing city funded operational expenditures with grant funding sources at a cost savings to the city of \$146,000.



Operational Support Division

Tom Melton



There are 3 sections that fall under the Operational Support Division. These sections are the Communications Section, Police Supply and Equipment Section and the Facilities Section.

The Communications Section dispatchers answer 9-1-1 emergency and non-emergency calls for service for the Police Department. The Police Supply & Equipment Section (PSES) is responsible for providing logistical support for supplies and equipment needed by Police Department personnel. The unit is responsible for maintaining the Police Department vehicles and all associated vehicle equipment, and support of field operations during large investigations, events and callouts. The Facilities Section oversees the design and construction of Police facilities.

Communications Section:

Total 9-1-1 Calls	94,915
Cellular Telephone 9-1-1 Calls	63,724
Administrative Line Calls (Non-emergency)	209,371
Out-going Calls	164,501
Total Call Volume	304,286

In an effort to increase efficiencies and take advantage of the latest in technology, the Communications Section upgraded the existing telephone equipment to the Positron Viper system with Automatic Call Distribution. The system will automatically deliver calls in the order they are received to an available call taker without user interaction. Our goal is to answer 90% of all 9-1-1 calls within 10 seconds. As a result of this upgrade, we have met this goal.

With the cooperation of our employees, the Management Team focused on alternative methods of vacation approval, staffing coverage, and other issues that would require overtime. Through our actions, we reduced our

overtime expenditures by over \$145,000 at the end of the fiscal year. We continued our efforts through the remainder of 2010 to further fiscal savings.



We hosted three different Police agencies at facility, two of which were observing our Computer Aided Dispatch application. The third involved multiple tours by their stake holders of our facility as an example of a modern Communications Center.

In order to prepare for the implementation of SB1070, the Communications Section trained all personnel on what steps we would take to ensure compliance with all aspects of the law.

All personnel finalized completion of all requisite Federal National Incident Management System courses.

Police Supply & Equipment Services:

Radios serviced and repaired	3,857
Repair, installation and service of MDC's and Modems	786
Pagers and cellular telephones serviced	600
Minor vehicle repairs	1,015
New vehicles in service	20
Supply requests processed	9,120
Uniform and equipment vouchers issued	601
Petty Cash transactions processed	124

This year, the Police Supply and Equipment Section partnered with the Scottsdale Fire Department to consolidate all Public Safety radio subscriber units for maintenance, repair, and programming. The Police Records

Management System was modified to allow both Police and Fire personnel to utilize it for inventory control of all logistical assets. Other accomplishments for this year are as follows:

- Coordinated the recall and repair of all Police and Fire portable radios.
- Our two Communications Technicians attended training certified and conducted by Motorola on Tier 1 maintenance and repair for all Police and Fire radios.
- Consolidated the notification system for Police Department personnel, eliminating the need for over 300 City issued pagers.
- Completed a comprehensive inventory of City issued keys for the Police Department.
- Police Supply personnel collaborated with the Information Technology group to facilitate the completion of infrastructure for the new Public Safety radio system. This included Radio Structure Installation, Microwave Interconnect with the Regional Wireless Cooperative, Field testing of digital signal strength throughout the City.



Facilities Section:

During this year, the District 3 Police facility basement was remodeled to relocate the Commanders office; the Police Supply and Equipment Communications Technicians office, adding a new radio repair area; and added a new Evidence Processing area. In addition, the basement remodel increased the size of the areas including the Briefing Room, Weight Room and Report Writing Area.

Finally, personnel worked in conjunction with the Information Technology group to finish construction of the Public Safety radio structures at Districts 2, 3 and 4.



Technology Services, Records & Analysis Division

Michael Keran



There are 3 sections that fall under the Technology Services, Records and Analysis Division. These sections are the Technology Services Section, Records Section, Crime Analysis Section.

Technology Services Section provides planning, implementation, training and maintenance support for the majority of the police department's computer based technologies. The Records Section serves as the central repository for all police incidents. The Crime Analysis Section provides statistical information in three different areas: Administrative, Strategic and Tactical:

Technology Services Section:

Main accomplishments of the Technology Services Section are as follows:

- Successful installation of a new Enterprise Virtual Array (EVA) Cluster improving efficiency of scalable disk storage and increasing reliability and performance.
- Successful installation of a new Interview Management System (Case Cracker) to assist investigators in the recording, storage and management of interviews and interrogations for new hire back grounding and case investigations.
- Implementation of a new voice/web/video conferencing solution (AT&T Connect) improving communication and reducing travel for a geographically dispersed workforce.
- Provided setup and support of several successful Valley DUI Task Forces.
- Installed new high performance computer enclosures optimized for managing cables, integrating power distribution and maximizing airflow in our Data Center.
- Created a new SharePoint portal for Police Communications to improve document and knowledge-base sharing.
- Successful implementation of a new remote system management software (DameWare) to troubleshoot, install, maintain and manage remote systems increasing overall support productivity.
- Successful upgrade to the Lab Information Management System (LIMS) ensuring better quality assurance and control of all laboratory samples and instruments.
- Completed the annual Patrol Allocation Model (PAM) used to determine patrol staffing needs based on workload.
- Upgraded to SharePoint Foundation 2010 improving knowledge base access and customer service support.



- Successful deployment of VMware for production and development environments enabling cost savings through the use of virtual machines.
- Successfully rolled-out a consolidated repository (COPLINK) that organizes vast quantities of seemingly unrelated data to provide tactical, strategic and command-level users with access to shared data and quick identification of investigative leads resulting in solving crimes faster and safer communities.
- Implemented a streamlined electronic data transfer system accurately linking Citations from the Police Department to Courts and Prosecution.
- Improved all system/database backups (CommVault) for greater protection and more responsive restores.

Records Unit:

Moving Citations processed	39,183
Parking Citations processed	5,367
Warrants processed	9,911
Collision reports processed	3,992
Citizen phone calls serviced	15,497

Scottsdale Police Department is the First Arizona law enforcement agency to enter criminal history dispositions electronically through ADRS (Automated Disposition Reporting System).

The Unit continued to find ways to make the work area more efficient and less costly including the implementation of Rightfax for sending and receiving faxes. This change saves the Unit \$1,500 annually on toner/paper.



Relocating all remote microfiche files to Police Records has incurred an additional \$8,000 savings annually.

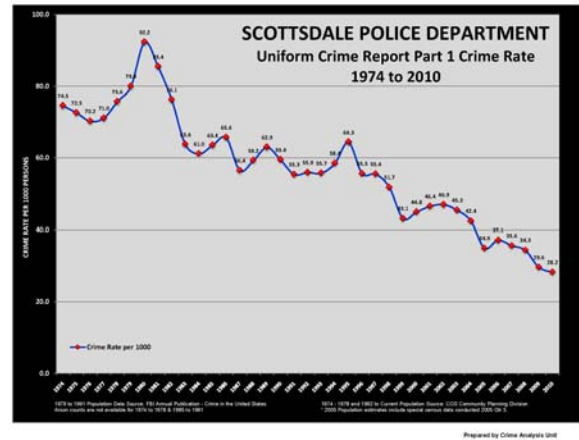
Staff members of the Records Unit spent many hours developing and training department employees on various topics including ACJIS Privacy and Security classes; Civilian Modular Training Program and AR 296 Public Records Requests to other city employees.

Records personnel took over the duties of the Systems & Security Officer (SSO) ensuring full compliance with all state and federal guidelines related to criminal history.

Crime Analysis Unit:

The Crime Analysis Unit continued a 5 year tradition of staff members serving as board members for the acclaimed Arizona Association of Crime Analysts.

Staff members were instrumental in bringing several unique training opportunities to the City of Scottsdale and securing free training spots for personnel. i.e., Forecasting Serial Events Course, Pen-Link and ATAC (Automated Tactical Analysis of Crime) software training. In addition, they facilitated Crime Analysis classes at several conferences to include: International Association of Crime Analysts and the Arizona Association of Crime Analysts (IACA & AACA), OIC (Officer in Charge) Training Class for AZ POST credit, Scottsdale Citizen's Academy, criminal justice students at ITT Tech and junior high students at Career Day.



Other major accomplishments of the Unit are as follows:

- Replaced all static weekly beat maps with an enhanced product (Google Earth) enabling a much more interactive solution and near real-time reporting.
- Continued the ongoing sharing of information with the East Valley Gang and Criminal Information Fusion Center and with providing critical software training for its personnel.
- Crime Analysis Police Analyst and Crime Analysis Technician staff members were both awarded first place in the International Association of Crime Analysts' Bulletin Contest respectively.
- Implemented a free crime mapping solution available to the community (RAIDS Online) providing neighborhood crime alerts and enhanced searching and filtering capabilities.

Planning, Research & Accreditation Division

Will Davis



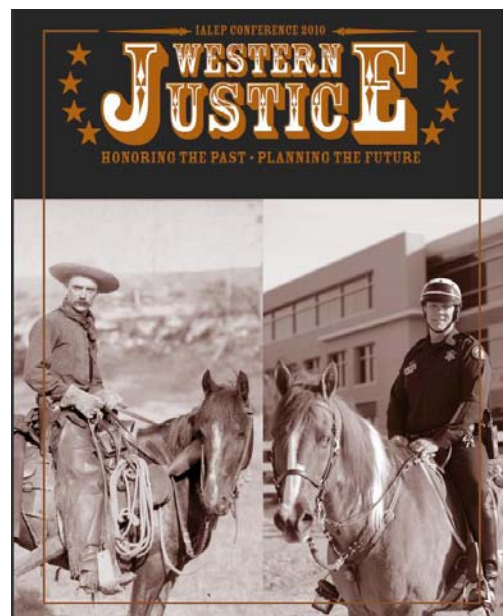
The Planning, Research & Accreditation Division is responsible for completing special projects, performing policy development, monitoring trends and issues related to policing, coordinating accreditation compliance and managing the Department strategic planning efforts.

Response to internal project requests	19
Response to other police, government and research agencies requests	115
General Order and Field Manual Orders created	31
Department Policies distributed	270

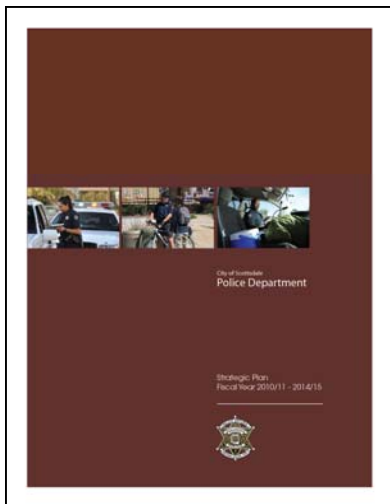
In 2010, staff members participated in professional organizations to enhance our research capabilities and for training and networking. Organizations included the International Association of Law Enforcement Planners (IALEP) and the Southwest Chapter, Law Enforcement Organization of Planning and Research Directors (LEOPRD), International Association of Crime Analysts (IACA), and Arizona Police Accreditation Coalition (AZPAC). PRA members also held Officer positions in several of these organizations.



Members of the PRA Division chaired the Conference Committee of the IALEP Southwest chapter, working with other Valley agency PDs to produce the IALEP annual conference attended by 80 police planners from all over the nation and Canada.



Managed and facilitated all police strategic planning activities, which included advising the Chief and Command Staff on strategic initiatives, coordinating the annual review and update, assisting strategy leaders in development of strategy definitions and performance measures, producing the annual Strategic Plan and Performance Report documents, developing tracking and reporting tools, monitoring and preparing monthly status reports for discussions with the Chief and Command Staff at Strategy Review meetings. This also included working on the Public Safety Strategic Planning process.



Other accomplishments are as follows:

- Conducted process analysis and mapping to find and implement improvements in the Personnel background processes.
- Participated on the City's Performance Management Team, responsible for developing and implementing performance measures for the police department and city wide. Compiled police department performance measures data for inclusion in ICMA benchmarking templates and City budget documents.
- Attended the IALEP SW Chapter meeting in Nogales AZ with presentations and tours conducted by ICE, Border Patrol, and US Customs Enforcement.



- Participated as the Situation/Intelligence Unit on the Incident Management Team for H1N1 providing weather forecasts and current situation reports.
- Conducted research for juvenile detention alternative grant application and assisted in preparation of proposal.
- Compiled information for PERF survey on the impact of the economic crisis on crime and the ability of law enforcement to provide services in their jurisdictions.
- Completed the Patrol Allocation Model (PAM) analysis to determine the number of patrol officers needed based on actual workload, to help justify number of officers for budget process.
- Converted General Orders (GOs) and Field Orders (FOs) to a new numbering format and layout, creating easier and more efficient use.
- Managed the Department website and coordinated with all police department web content providers to ensure current web updates.
- Coordinated completion of all accreditation requirements to ensure the police department remains in compliance with all 464 Accreditation best practices standards.

Employee Recognition Promotions & Awards



Promotions

Police Lieutenant

Todd Larson

Joe Kertesz



Police Sergeant

Tom Kane

Chris Blumling

Charles Cabrera

KC Moore



Records Supervisor

Sladjana Matic



Senior Records Specialist

Michelle Baker

Patrick Priel

City Manager's Awards

These awards recognize employees for exemplary performance and for their contributions that embody the City's Employee Values.

Herb Drinkwater Award

The Drinkwater award goes annually to a Scottsdale city employee or employees who set an outstanding example through their volunteerism and dedication to serving others.



Communications Dispatcher Jamie Petermann

Jamie embodies the essence of "serving our community." She has created, organized and managed several programs over the last few years that benefit non-profit organizations such as the Chrysalis Shelter, St. Mary's Food Bank, Scottsdale Senior r and the city's Vista Del Camino social services center.

Be Accountable and Act with Integrity

This award goes to a Scottsdale city employee or group of employees who are accountable for their actions and decisions, have uncompromising integrity, and are responsible for the stewardship of public funds and organizational resources.



Senior Records Specialist Michelle Baker

Collaborate as a Team

This award goes to Scottsdale city employees who effectively collaborate in formal or informal teams, within and across departments to accomplish organizational goals and to identify and resolve problems.



Members of the Paiute Neighborhood
Water Shut-Off Team

City Employees: Leticia Beltran, Malcolm Hankins,
Debora Johnson, Paul Ludwick, Anthony Mangini,
Luis Santaella, Valerie Trujillo

Police Employees: Director Helen Gandara,
Commander Scott Popp, Commander Jeff Walther,
Lieutenant Joe Kertesz, Susan Hagen-Smith

Learn and Grow Continuously

This award goes to the employees who encourage learning and application of new skills for improved performance, business results and career growth.



Members from Police Department Bike
and Mounted Units

Sergeant Bob Bonnette, Officer Austin
Beck, Officer Christian Bailey, Officer Aaron
Bolin, Officer Eric Bolles, Officer John Miller,
Officer Steve Negron, Officer Paul Wein,
Officer Andrew Parker, Sergeant Bryan Brown,
Officer Chet Anderson, Officer Daniel Garcia,
Officer Gary Sheldon, Officer Kevin Watts

2010 Chief's Awards of Excellence Recipients

Police Supervisor
Uniformed Services Bureau
Sergeant Joe Ferreira



Police Supervisor
Investigative Services Bureau
Sergeant Joe Leduc

Civilian Supervisor
Forensic Services Manager Kris Whitman



Police Officer
Officer EJ Echiverri

Special Assignment Officer
Detective Kevin Orvis



Rookie Officer
Officer Christopher Hontz



Police Aide
Alex Ristuccia

Civilian Employee

Senior Records Specialist Patrick Priel



Volunteer

George Stafford

Sworn Trainer of the Year

Officer Shawn Twitchell

Civilian Trainer of the Year

Jennifer Valdez



Explorer

Dan Irvin

Special Contribution to the Agency's Future

Lieutenant Bruce Ciolli



Spirit of Service

Officer Jim Hill

Team

High Enforcement Arrest Team

- Sergeant Richard Slavin
- Detective Chris Watson
- Detective Jeff Stewart
- Detective David Weaver
- Detective Michelle Frampton
- Detective Mark Toschik
- Detective David Chilizcuk
- Detective Austin Beck



Board Nominated Awards

Lifesaving Award

Sergeant Mark Walther
Sergeant Mike Conway
Sergeant Scott Williamson
Officer Scott Dilullo
Officer Rebecca Gavin
Officer Matt Leal
Officer Charles Burnett
Officer Sage Randall
Officer Nicholas Alamshaw
Officer Marcus Hernandez
Officer Kale Kayser
Officer Samantha Beatty
Officer Dan Smith
Officer Ed Chrisman
Traci Shoeffler



Critical Response Award

Officer Alex Dyer
Officer Chad Martin

Sergeant Mark Walther
Officer Gary Gratz
Officer Tyler Johnson



Community Policing Award

Lieutenant Todd Muilenberg
Sergeant Larry Marmie
Sergeant Mark Brachtl
Officer Jen Kinsey
Officer Dave Kamleiter
Officer Debbie Shuhandler
Officer Fred Pera
Officer Rob Kataroff
Officer Matthew Pearson
Officer Julee Patterson
Officer Toni Moag
Officer John Karlik
Officer Will Hathaway
Officer Dan Antrim
Officer Kevin Bingham



Meritorious Service Award

Sergeant James Dorer
Officer Dan Antrim



Unit Citation Award

Commander Jeff Walther
Officer Dan Kiricoples
Sergeant Heidi Parrow
Officer Tom Cleary
Officer Don Swain
Officer Donna Mulvey
Officer Michelle Frampton
Officer Thad Benton
Officer Grant Romney
Ron Windsor
Sherry Linville
Rick Furr



Other Awards

Professional Exchange Club of Scottsdale
Officer of the Year Award
Detective Jeremy Rankin



Arizona Mothers Against Drunk Drivers'
(MADD) Top Law Enforcement Officer
Officer Rick Royston

Arizona Gang Investigators Association
Award of Excellence
Detective Jim Hill



Explorer Advisor of the Year
Detective Michelle Frampton

International Society of Crime Prevention
Practitioners Crime Prevention Unit
of the Year
Scottsdale Police Department
Crime Prevention



2010 Arizona Strongest Man
Top Honors in Police/Fire Division
Second Place Overall
Detective Richard Burkmier



Spotlight on our Volunteers

“Volunteers are seldom paid; not because they are worthless, but because they are PRICELESS!”

The Scottsdale Police Department Volunteer program was established in 1988. Today, we have 46 volunteers.

Our volunteers make a difference and indeed change our Policing world. Volunteers are an important and viable resource at Scottsdale Police Department and we are so fortunate to have them on our team. SPD volunteers serve in many different areas within the department each contributing time, but most importantly, saving us resources that are not currently in the budget. SPD is fortunate to have veteran volunteers some who have served for 20 years. Their dedication and support for the department is moving.

A number of the units and areas where our volunteers work at include the Public Information Office, Community Relations Office, Emergency Management, Sex Crimes Unit, Mounted Unit, Canine Unit, Planning, Research & Accreditation, Crime Lab, Property & Evidence Unit, Pawn Unit, and the Handicap Parking Enforcement.





Thank you to all our volunteers for your dedication, support and loyalty shown to this organization. Without you, we could not be as good as we are. Your service has tremendous impact on the citizens of Scottsdale. This is truly inspirational.

We cannot thank you enough for your time and efforts.
You are SPD's "Everyday Hero."

Contact Information

Emergency **9-1-1**
Non - Emergency (480) 312-5000



Police Headquarters
8401 E. Indian School Road
Scottsdale, AZ 85251
(480) 312-1900

District 3 Via Linda Station
9065 E. Via Linda
Scottsdale, AZ 85258
(480) 312-5025

District 1 McKellips Station
7601 E. McKellips
Scottsdale, AZ 85257
(480) 312-3701

District 4 Foothills Station
20363 N. Pima Road
Scottsdale, AZ 85255
(480) 312-8800

District 2 Downtown Station
3700 N. 75th Street
Scottsdale, AZ 85251
(480) 312-2716

Website
www.scottsdaleaz.gov

To share commendations or concerns, email our Internal Affairs Unit
spdia@scottsdaleaz.gov

The 2010 Annual Report is a publication of
The City of Scottsdale, Police Department
Scottsdale, Arizona

Editing & Design - Leah Sanchez
Cover photo - Sergeant Mark Clark

