#### SuiteSolutions – Dashboard for Wholesale Distribution

## Description and Terms of Service

# **Overview of Functionality**

This SuiteSolution provides role specific analytics for Executives, Sales, and Accounting and Operational user roles in a wholesale distribution company. This SuiteSolution allows a way for a company to view its performance in real-time.

This SuiteSolution includes dashboard tiles which provide a visually striking way of displaying KPIs for business users in the NetSuite Service dashboards via a custom tiles portlet. The appearance of the tile including colors and icons to be used are specified via configuration. The tile can also display Variance, Ratio or Difference by comparing these KPIs to another static or dynamic KPI value. It also includes visual alerts to direct the attention of the users to metrics that do not meet specified thresholds.

This SuiteSolution also includes role-based navigation portlets. The portlets display navigation shortcuts to access common forms and reports in the NetSuite Service. The shortcuts can be grouped by navigation categories, making the display more intuitive and minimizing the clicks to access specific menu items.

The dashboards can be configured to display business critical KPIs, and examples of included KPI scorecards are as follows:

- 1. Warehouse Operations
- 2. Customer, Customer Activity, Customer Service
- 3. Drop Ship Overview, Inventory, Procurement
- 4. Financials, Financial Ratios, Gross Profit
- 5. Sales & Operations, Sales Activity
- 6. Vendor, Vendor Performances

#### **Limitations:**

- 1. Sending of email alerts depending on thresholds is not supported.
- 2. Any edits to KPI scorecards and tiles are visible to all users who have display access to that scorecard.
- 3. Permissions are at a role level, not at a user level.
- 4. All standard NetSuite Service usage and governance limits apply.
- Dashboard Tiles
  - Only saved searches that can execute within a SuiteScript are accepted in the configuration of these tiles.
  - Drag and drop of tiles to reorder them in the portlet is not supported.
  - The URL for drilldown in the link is manually entered by the user and there is no validation for the URL.

## 6. Navigation Portlets

- The URL for drilldown in the link is manually entered by the user and there is no validation for the URL.
- There is no user specific control on the portlet content. Edits to the custom records affect all users who have view access to that category.

### **Terms of Service:**

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