

NetSuite SuiteSolutions – CSV Integrator

Description and Terms of Service

Overview of Functionality

SuiteSolutions – CSV Integrator provides an automated integration process for uploading/importing CSV files originating from external applications into the NetSuite Service.

This SuiteSolution includes an integration broker that can import multiple files into the NetSuite Service, process files > 25K rows, includes Token based Authentication, can download CSV files from external FTP locations, and can be configured to use multiple queues when SuiteCloud+ licenses are available.

Limitations:

1. Only records supported by CSV Import functionality in the NetSuite Service are supported.
2. Any records that fail to import must be re-submitted via another file.
3. Header and line fields for the same record should be provided in a single CSV file. Multi-file import is not supported.
4. CSV file for Journal Entry transaction should have balancing entries for the import to succeed.
5. Customer needs to host a local server inside their firewall to run the integration broker.
6. All standard NetSuite Service usage and governance limits apply.

Terms of Service:

SuiteSolutions are pre-built offerings used to accelerate the delivery of custom functionality into Customer's account. Any custom configurations or code deployed with SuiteSolution is not locked and can be further customized in Customer's account. It is Customer's sole responsibility to review the functionality and limitations enabled by this SuiteSolution item before procuring. Unless specifically agreed in writing in a separate Statement of Work, SuiteSolutions are not supported, maintained or upgraded by NetSuite. In addition, unless otherwise agreed upon in writing pursuant to a Statement of Work between NetSuite and Customer, Customer is responsible for all testing and configuration of all SuiteSolutions. SuiteSolutions can only be deployed to the account of the specific Customer that has procured the SuiteSolution. SuiteSolutions are for Customer's internal use only for use with Customer's NetSuite Service account and cannot be re-bundled and/or shared. Customer may continue to use this SuiteSolution item during the term of their use of the NetSuite Service.

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