

**New York State
Disaster Preparedness Commission
INCIDENT ACTION PLAN**

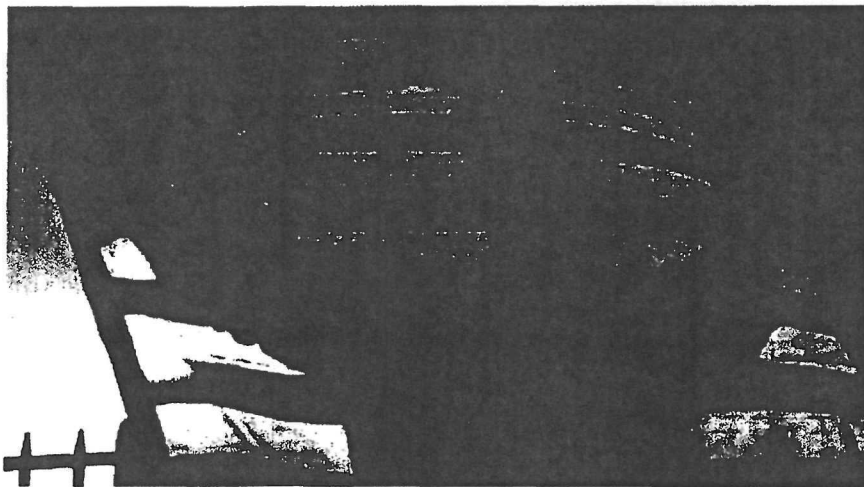
World Trade Center Disaster

OPERATIONAL PERIOD 16

Tuesday, September 18, 2001 2000 hrs.

TO

Wednesday, September 19, 2001 at 0800 hrs.



**George E. Pataki
Governor**

**Edward F. Jacoby, Jr.
Director**

INCIDENT ACTION PLAN
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A: Weather
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INCIDENT OBJECTIVES	1. Incident Name	2. Date Prepared	3. Time Prepared
	WORLD TRADE CENTER DISASTER	9/18/01	1630 hours

4. Operational Period
September 18-19, 2001 2000-0800 hours

5. General Control Objectives for the Incident (Include alternatives)
Consequence Management phase of World Trade Center Terrorist event continues as well as Crisis Management activities. Rescue / Recovery efforts remain the highest priority.

Coordinate requests for assistance in locating survivors.
Coordinate assistance for victim removal and Disaster Mortuary services (D-Mort).

Support processing at the Freshkills solid waste disposal site.
Coordinate additional resource staffing needs for SEMO EOC and NYC Operations.
Continue operations at the NYC EOC at Pier 92.
Provide assistance and support in processing the crime scene.
Initiate disaster Recovery Support Operations:
 -Support and increase the recovery activities of the DFO at Pier 90
 -Coordinate with Governor's Office on Business Recovery Center

Maintain coordination and liaison responsibilities at incident facilities.
Identify location for the site Operations Section.
Identify contact point to obtain accurate reporting of numbers of missing persons, deceased, and identified remains.

6. Weather Forecast for Period

SEE ATTACHED WEATHER REPORT

7. General Safety Message
Critical Incident Stress Management (CISM) services are available to support staff if necessary.
Be careful when driving to and from your assignment.
Adhere to check-in/check-out procedures, and be aware of your environment and the security measures in place.
See attached General Safety Message applicable for field personnel.

X Organization List - ICS 203	X Medical Plan - ICS 206	X Weather Report
Division Assignment Lists - ICS 204	Incident Maps	X Situation Status Report
X Communications Plan - ICS 205	Traffic Plan	

9. Prepared by (Planning Section Chief)
Ken Bergmann

10. Approved by (EOC Director)
Edward F. Jacoby Jr.

General Safety Message for All Personnel

Due to the nature of this event, all personnel are reminded of the added dangers that may be present. Remember that terrorism is an intentional act. Therefore, be cognizant of your surroundings and be on the alert for any suspicious activity, package, device, or anyone who is not properly identified. Report any such matter to the closest law enforcement representative.

All Emergency Services Personnel and others assigned to duties at the World Trade Center (WTC) Disaster site should use respiratory protection masks. Personnel who have existing respiratory or cardiac conditions should be assigned to areas where heightened exposure to particulate matter is unlikely.

As time passes the risk of exposure to infectious materials will increase. All personnel need to be aware of the risk of bloodborne pathogens, and where appropriate take precautions to avoid activities that might result in exposure. All personnel should consider the need for appropriate personal protective equipment. It is further recommended that all personnel should shower and change clothes before leaving the work site.

All personnel are reminded of the added dangers inherent to transportation in affected areas. Traffic control devices may be unreliable, and there may be debris in the roads in the affected areas. Surfaces may be slick due to spills and/or firefighting operations.

As time goes on, stress related problems may also increase. Please watch your fellow workers and yourself for stress related problems. Please see attached information for more details.

GENERAL SAFETY MESSAGE FOR ALL PERSONNEL

Stress: Common Reactions

Though reactions to disasters may vary between individuals, there are common reactions that are normal reactions to the abnormal event. Sometimes these stress reactions appear immediately following the disaster; in some cases, they are delayed for a few hours, a few days, weeks, or even months. These stress reactions may be categorized as psychological, cognitive/intellectual, emotional, and behavioral symptoms and may include the following:

Physiological Symptoms

- Fatigue
- Nausea
- Vomiting
- Fine motor tremors
- Ticks
- Muscle aches
- Shock Symptoms
- Headaches
- Profuse sweating
- Chills
- Teeth grinding
- Dizziness

Cognitive/Intellectual Symptoms

- Memory loss
- Concentration problems/distractibility
- Confusing trivial with major issues
- Decision making difficulties
- Insomnia
- Reduced attention span
- Calculation difficulties

Emotional Symptoms

- Anxiety
- Grief
- Depression
- Irritability
- Feeling overwhelmed
- Identification with victims
- Anticipation of harm to self or others

Behavioral Symptoms

- Insomnia
- Substance abuse
- Gait change
- Hyper vigilance
- Crying easily
- Gallows humor
- Ritualistic behavior
- Unwillingness to leave scene

Although these may be normal reactions to the event, persons providing disaster mental health services should recognize when reactions are severe enough to refer an individual for services of a mental health professional.

ORGANIZATION ASSIGNMENT LIST		1. INCIDENT NAME WTC Disaster	2. DATE PREPARED 9/18/01	3. TIME PREPARED 1600 hrs
POSITION		NAME		
5. INCIDENT COMMANDER AND STAFF		4. OPERATIONAL PERIOD (DATE/TIME) Sept 18,19 2001 2000-0800 (op period 16)		
INCIDENT COMMANDER	Edward Jacoby, Jr.			
EOC DIRECTOR	Andrew Feeney			
SAFETY OFFICER				
INFORMATION OFFICER	On call			
LIAISON OFFICER				
6. AGENCY REPRESENTATIVES		b. COMMUNICATIONS UNIT		
AGENCY	NAME		Leader	Jack Abel
See attached list	See attached list		SECC	Ed Lips
				Shannon Greene
7. PLANNING SECTION		9. OPERATIONS SECTION		
Chief	Bill Campbell		CHIEF	Bob Olazagoasti
Deputy	Joe Hein		DEPUTY	Sgt. Slater (NYS)
Situation Unit	Rad Anderson		MESSAGE CENTER	Joanne Williams
Resources Unit	Mary Ann Basile, Sgt. Maybaum		a. BRANCH I - NYC/ NYS Joint Ops	
Check-In Status Recorder	Dave DeMatteo		Branch Director	John Gibb, Capt. McBath
Multi-Agency Sit	Leigh Musgrove		NYC EOC (Pier 92)	Chuck Wright, Rick French
Display Unit	Julie Harjung, Tom Dent, Tom Eiken, Peter MacLearen		Joint News Center/ Government Liason	Jim Barranski
GIS Unit	Steve Emerick		Command Bus	Tom Fargione
Weather Specialist	DEC		Port Authority EOC	Jack Sniderhan
Documentation			Javits Center	Mike Trier
			Stewart ANGB	Jay Zobo
			DFO	Adam Prickett
8. LOGISTICS SECTION		10. FINANCE SECTION		
CHIEF	Mark Ferrari		CHIEF	Leigh Musgrove
DEPUTY	DMNA		DEPUTY	
SUPPLY UNIT			d. BRANCH IV - Air Operations Branch	
FACILITIES UNIT			BRANCH DIRECTOR	DSP
GROUND SUPPORT UNIT			AIR ATTACK SUPERVISOR	
COMMUNICATIONS UNIT			AIR SUPPORT SUPERVISOR	
MEDICAL UNIT			AIR BRANCH SUPPORT	DMNA
FOOD UNIT			10. FINANCE SECTION	
SECURITY UNIT	NYS Police		CHIEF	Leigh Musgrove
a. SUPPORT BRANCH IT			DEPUTY	
DIRECTOR	Uli Pohlig		TIME UNIT	
DEPUTY	OFT		PROCUREMENT UNIT	
			COMPENSATION CLAIMS	
			TIME UNIT	
PREPARED BY (RESOURCES UNIT)				
ICS 203				
1-97				

ADDITIONAL STAFFING
SEPTEMBER 18-19, 2001 2000-0800 hrs.

Additional personnel assigned to Operation:

4 Staff from DOCS
Shirley Roberts (OMH)

Human Needs Task Force:

Not staffed

Additional personnel assigned to Planning:

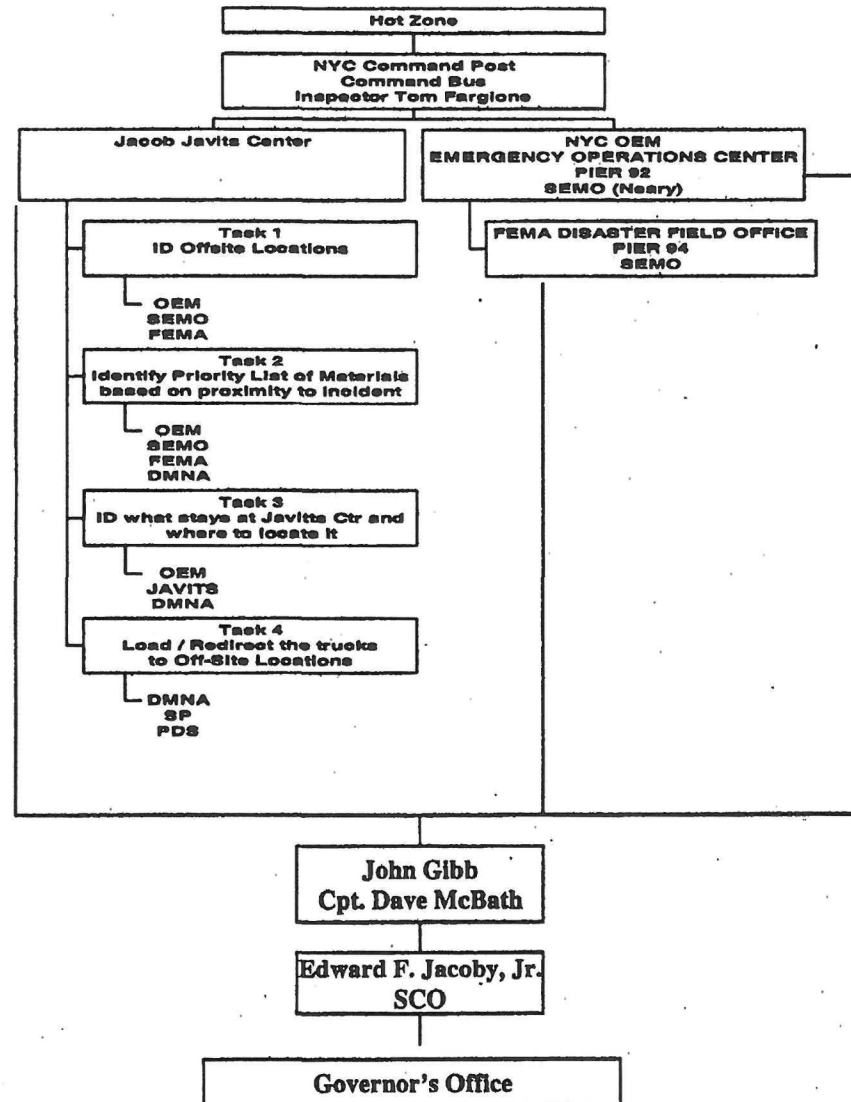
2 Support Staff From Parks
Ron Dunn

SEMO EOC / AGENCY REPRESENTATIVES
16TH OPERATIONAL PERIOD
9/18-19/2001, 2000-0800 HRS

AGENCY		REPRESENTATIVE
Parks	457-6532	Wayne Lake (2000-0800)
Salvation Army	457-2670	Major Ray Patrick (2000-0800)
DHCR	485-9108	Ron Larsen (2000-0800) Jerry Powers (0000-0800)
Comm. of Corrections	457-9919	Keith Zobel (1600-0000) (0000-0800) unmanned
DOH/EMS	457-9102	Cindy McCloud (2000-0800)
DOH	457-9916	Frank Ferro (2000-0800)
ENCON	457-9912	Lt. Steve Wood (2000-0800) Norman Channing (2000-0800)
FEMA	457-2718	Theo Joseph (2000-0800) Jim Ayers (2000-0800) Col. Rockefeller (2000-0800)
OGS	457-9918	John Kelly (2000-0800) Kash Spallane (2000-0800) Mike Rooney (2000-undetermined departure time)
OMRDD	457-9914	Jack Addy (1600-0000) John Gagnon (0000-0800)
OTDA	457-9292	Martha Munato (1600-0000) Matt Swenney (0000-0800)
DOT/Highway Emergency Task Force		Rich Leninger (2000-0800)
	457-9908	Roberta Fox (2000-0800)
DCJS	457-7092	(2000-0800) unmanned
DOL	457-1335	John Kearney (2000-0000) (0000-0800) unmanned
Aging	457-6351	Tim Kovarik (1600-0000) Andrew Hoffman (0000-0800)
SUNY	457-4406	Jeff Bitner (2000-0800)
OMH	457-9902	Kren Nicholson (2000-0800)
MTA Police	457-9923	Robert Daucher (2000-0800)
NYSERDA	457-0082	Charles Wesley (1600-0000) Kate O'Brien (0000-0800)
NYSTA	457-9923	Brian York (2000-0800)
Ag & Mkts	457-7529	Norm Panting (2000-0800) Richard Lewis (2000-0800)
OCFS	457-9118	Paula Butler (1600-0000) Alice Fitzpatrick (0000-0800)
DSP	457-6518	Sgt. Zeccolo (2000-0800)
SED	457-1336	Dave Clapp (1500-0800) Mike Plotzker (2300-0000)
CAP	457-9984	Cap. Holteen (1600-0000) (0000-0800) unmanned
NYSID	457-9103	Bruce Stafford (2000-0800)
DMNA	457-9911	Maj. DREAMER (2000-0800) Cap. Swartwood (2000-0800)

AGENCY		REPRESENTATIVE
OFPC	457-9906	Benjamin Wheeler (2000-0800)
PSC	457-9922	Bruce Miller (1400-2200) John Roberts (1500-2300) Sury Putta (2300-0700)
NYS VOAD		
ARC	457-9921	Bob Bell (2000-2300) Mike Raffe (2300-0700)
NYS Banking		unmanned (2300-0700)
Empire State Development	457-5304	Tony Quenelle (1600-2200) No coverage (2200-0800)

WORLD TRADE CENTER DISASTER ORGANIZATIONAL / INFORMATION FLOW



INCIDENT COMMUNICATIONS PLAN

1. INCIDENT NAME
WTC Plane Crash

2. DATE/TIME
09/18/01
1600 hrs

3. OPERATIONAL PERIOD
DATE/TIME
09/18-19/01 – 2000-0800

4. BASIC RADIO CHANNEL UTILIZATION

IMPORTANT: All Field Staff should use following e-mail address to report information to Albany EOC: opssitunit@semo.state.ny.us

NAME	ASSIGNMENT	PHONE	PAGER	CELLULAR PHONE	SATELLITE PHONE
Ed Jacoby	Albany EOC	(518)457-2222	(518)458-3863 (800)279-3150 p96804	(518)421-7157	
John Gibb	State Forward Command		(518)458-4777	(518)421-5752	
C. Wright	NYC/SEMO EOC Pier 92, 52 nd St. & West Side Highway	(646)756-3006 (646)756-3007	(315)490-4833	(646)879-5734 (315)263-8941	(888)226-7301
Rich French	NYC/SEMO EOC Pier 92, 52 nd St. & West Side Highway	(646)756-3006 (646)756-3007	(518) 446-3894	(518) 527-4900 (347) 231-4659	
Robert Simpson (on call)	Disaster Field Office (DFO) Pier 90, 50 th and West Side Hwy.	(212) 246-5126 (FAX)	(518) 458-4196	(202)431-8055	(540) 542-5902
Jay Zobel	Javits Center		(518) 484-1899	(518)573-9255	
A. Pickett	Stewart AF Base	(845)563.1307 (845) 563-1613 (FAX)		(914)489-7881	
Mike Trier	NY/NJ Port Authority EOC, Jersey City, NJ			(518) 803-2285	
Jack Sniderhan	Command Bus			(716)-864-2449	
ICS 205 1/97	5. PREPARED BY (COMMUNICATIONS UNIT)				

Internal Communication Directory SEMO - OPERATIONS CENTER

OPERATIONS ROOM

General Information	457-9900
Operations Chief	457-9901
Plans Section Chief (Room 48)	457-9925
Conference Phone	455-6012
Fax	457-9942
Situation Unit	457-8103
Resources Unit	485-6013
Technical Specialists	
Weather	485-0953
GIS	485-0128
Computer Center	457-9931
Public Information	485-8238
PIO Fax	457-9991
Logistics Section Chief	457-9934
Donations Database Helpdesk	485-2931
Room 47 (Conference Room)	457-5557

MEETING ROOMS

Assembly Room	457-9975
Classroom	457-1676
Executive Conference Room	457-9997
Operations Conference Room	457-9940
Operations Meeting Room (34-F)	455-2212
Library Room (31-A)	457-9959

AGENCIES

Agriculture & Markets	457-7529	Mental Health	457-9920
Civil Air Patrol	457-9984	DMNA	457-9911
Correctional Services	457-9919	<i>DMNA Alternate</i>	457-9915
Criminal Justice	457-2220	OMRDD	457-9920
Education	457-1336	Parks and Recreation	457-6532
ERDA	457-9924	Public Service Commission	457-9922
Environmental Conservation	457-9912	Red Cross	457-9921
<i>EnCon Alternate</i>	457-9913	Salvation Army	457-9921
Fire Prevention & Control	457-9906	Social Services	457-6351
<i>OFP&C Alternate</i>	457-9907	State Police	457-6518
General Services	457-9918	<i>DSP Alternate</i>	457-9905
OGS Telecommunications	485-9280	State University of New York	457-1882
Health	457-9916	Thruway Authority	457-9923
<i>Health Alternate</i>	457-9917	Transportation	457-9908
EMS	485-9102	<i>DOT Alternate</i>	457-9909
Human Needs	457-9987		
Labor	457-1335		

MEDICAL PLAN	1. Incident Name WTC Disaster	2. Date Prepared 9/18/01	3. Time Prepared 1600 hrs.	4. Operational Period 9/18/01 2000-0800	
Incident Medical Aid Station					
Medical Aid Stations	Location			Paramedics Yes No	
BLS Equipment Cache	SEMO Ops. Room (48 doorway)			X	
Available Personnel					
Name	Assigned Location	Phone	Certification level EMT-P EMT_D		
Cindy McCloud	EMS Desk	5-9102	X		
Bill Campbell	SEMO Plans	5-6012	X		
Incident Ambulances					
Name	Location	Paramedics Yes No			
Albany FD	(Paramedic first response)	X			
Mohawk/Empire Ambulance	(Patient transport agencies, Albany)		X		
Hospitals					
Name	Address	Travel Time Air Ground	Phone	Helipad Yes No	Burn Center Yes No
Albany Medical Center	New Scotland Avenue	1 min. 10 min.	(518) 262-3125	X	
St Peter's Hospital	315 South Manning Blvd. Albany NY 12208		(518) 525-1550		X
Albany Memorial Hospital	600 Northern Blvd. Albany NY 12204		(518) 471-3221		X
Medical Emergency Procedures					
<ol style="list-style-type: none"> 1) Please make all requests for medical assistance to the EMS desk phone # 5-9102. 2) EMS staff will respond to the request and bring BLS equipment cache to patient side. 3) EMS staff will make the determination if 911 resources (ALS care/ Transporting ambulance) will be needed. 4) Pre-Hospital Care Report will be filled out for all patient encounters. 					
Prepared by (Medical Unit Leader) E. Russell			10. Reviewed by (Safety Officer)		

INCIDENT STATUS SUMMARY FS-5100-11

1. Date/Time 09-18-01		2. Initial Update <input type="checkbox"/> Update <input checked="" type="checkbox"/> Final <input type="checkbox"/>		3. Incident Name WTC Plane Crash		4. Incident Number 1391					
5. Incident Commander Edward F. Jacoby Jr.		6. Jurisdiction NYC		7. County		8. Type Incident Terrorist Incident		9. Location World Trade Ctr. New York City		10. Started Date/Time 09-11-01	
11. Cause		12. Area Involved		13. % Controlled		14. Expected Containment Date/Time		15. Estimated Controlled Date/Time		16. Declared Controlled Date/Time	
17. Current Threat Collapse of Buildings safety of Rescue personnel						18. Control Problems perimeter security, management resources, coordination issues					
19. Est. Loss		20. Est Savings		21. Injuries		Deaths 35 confirmed		22. Line Built		23. Line to Build	
24. Current Weather WS Temp WD RH			25. Predicted Weather WS South Temp Low 60's WD RH			26. Cost to Date N/A			27. Est. Total Cost N/A		

29. Resources	SEMO	DSP	DOT	DMNA	OFPC	DEC	NYSTA	DOC	FEMA	INS	TOTALS
PERSONNEL	82	600	26	4670	36	104	28	50	3000	250	8846
HEAVY EQUIPMENT			36		1		7	1			45
HELICOPTERS		6		2							8
GENERATORS			16					2			18
K-9'S		6									6
BOATS		1				4					5
OVERHEAD PERSONNEL	6	20	9	15	5	12	3	5			75
TOTAL PERSONNEL	88	620	35	4685	41	116	31	55	3000	250	9,002

30. Cooperating Agencies

31. Remarks

1. Showers Thursday night and Friday morning.
 2. Continually evaluate rescue personnel.
 Don't be afraid to use your resources.

32. Prepared by M. P. Lynch		33. Approved by Ken Bergmann		34. Sent to: Date: 09-18-01 Time 1600 By M.P. Lynch	
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Weather Forecast

Operational Period 8 pm 9/18 through 8 am 9/19, 2001

prepared by NYSDEC: Doc Taylor

Synopsis:

High pressure will be situated over Southern Canada and the Northeast U.S..

Weather Forecast for NYC

Tonight:

Partly cloudy to clear. Lows 57 - 62. Light northeast winds.

Wednesday:

Sunny. Highs 75 - 80. Light northeast winds becoming southeast and then south at 10.

Tropical Systems

None.

Long Range

A cold front will march eastward through PA on Thursday, spreading clouds into the region with the chance of showers late in the afternoon and rain likely at night. There is a chance for a few thunderstorms. Lows in the 60's and highs in 70's.

Weather Forecast for the rest of NYS:

Sunny on Wednesday with highs in the 70's. Rain and showers will spread from west to east on Thursday. Precipitation will commence early in the west and reach the NYC area in the evening. Highs will range from the low 60's where it is cloudy with precipitation to the mid 70's in the NYC area.



NEW YORK STATE EMERGENCY MANAGEMENT OFFICE

**1220 Washington Avenue
Building 22 - Suite 101
Albany, NY 12226-2251**

**Edward F. Jacoby Jr.
Director**

**To: Governor George E. Pataki
cc: Mr. James G. Natoli
Director of State Operations
From: Edward F. Jacoby, Jr.
Director
Date: 9/18/01 6:00 P.M.
Subject: World Trade Center Plane Crash**

Executive Summary

- Investigators have identified the signal from one of the black boxes in the WTC debris.
- Two locations have been opened for unsolicited donations. Hudson Valley Pysch Center in Poughkeepsie and the Stratford Army Engine Plant in Stratford, Conn.
- Sublevel six beneath the WTC is completely flooded with sublevel five partially flooded. DEC is determining if the excess water is due to broken pipes, water from firefighters or breaches in the retaining wall.
- Dredging operations at Pier 25 have enabled trucks to offload debris (metals) onto barges for disposal at Freshkills. The Army Corps of Engineers has started dredging operations at Pier 6.
- A screen sifting operation has been established at the Freshkills site.
- This afternoon a major attack began on the Internet against Web servers with one agency reporting 4,000-5,000 unsuccessful attempts against two of their public web servers.
- 17 G.O.D. trucks have offloaded their goods at the pier in Newark. Items include steel toed boots, respirator masks, and food and clothing.
- Cumulative total of 46,760 tons were removed from WTC site on Monday 9/17 from 12am-12pm.
- City Harvest, Red Cross and Salvation Army will be the only organizations allowed to feed people at the Red Zone. Currently these three organizations are waiting to hear from FDNY on locations to best suit them.

Buildings Affected

- WTC buildings collapsed or partially collapsed: 1,2,4,5,6,7, Marriott Hotel and North Bridge. Buildings with major damage: 1 Liberty Plaza, American Express, US Custom House, East River Savings Bank, N.J. Kallikow & Co., Millennium Hotel, Federal Building, New York Telephone, 1,2, & 3 world Financial Center, South Bridge, St Nicholas Greek Orthodox Church, 90 West St. and Bankers Trust.

Utilities

Electric System:

- 10 tanker trucks for refueling generators 24/7
- Continuing to facilitate installation of on-site generators at priority locations

Network Restoration:

- Battery Park City (South) – Network restored on 9/17 at 5:21 PM; can only handle streetlights and traffic signals.
- Networks continuing to be restored
- Con Ed continuing to restore customers in the networks that have been restored

Steam System:

- Steam available outside “no work” zone.

Gas System:

- Leaks being repaired at 67 Liberty and 94 Greenwich Streets
- Service restored to New York Mercantile Exchange (NYMEX), Stuyvesant High School, P.S. 89 and Embassy Suites.

Telephone:

- No major changes
- ATT contractors working to access area
- Continued focus on individual customers
- Global Crossings reports all systems up and running

Deaths and Injuries

- According to the Mayors Office:
218 dead
150 identified
5,422 missing

Transportation Systems

MTA Trains, Bridges, Tunnels:

- Holland Tunnel remains closed both ways.
- Brooklyn Bridge remains closed both ways.
- Brooklyn Battery Tunnel remains closed; open for buses and emergency vehicles only.
- The Verrazano Narrows Bridge, Queens Midtown Tunnel, Throgs Neck Bridge, Whitestone Bridge, Henry Hudson Bridge and Triboro Bridge are all moving well with no overnight construction.
- No changes in Subway service.
- Metro North & LIRR remain on regular schedule.

NYC Transit Subways

- No service on the 1/9 lines between Chambers Street and South Ferry indefinitely
- The World Trade Center station on the E line is closed
- N/R line between Canal Street and Whitehall Street is likely to be out of service for weeks during the rescue and clean-up.
- By rerouting some trains and extending other routes, NYC transit Authority has developed a plan that will permit our subways to serve all areas of the city and provide access to downtown Manhattan
- NYC Transit Authority suggests leaving extra time for their commute and to expect more crowded trains

Path:

- PATH advises commuters to consider using ferry service to/from Manhattan due to overcrowding on trains.
- The World Trade Center and Exchange Place PATH stations remain closed.

Ferry:

- There are absolutely no vehicles allowed on the Ferry until further notice. Restricted vehicle access to the ferry remains in effect.

Airports:

- JFK International has moderate/heavy departure activity and light arrival activity. LaGuardia and Newark International airports are open for both arrivals and departures and report light activity. The FAA restrictions on the flights and carriers to and from various destinations remain in effect. Passengers are asked to check with carriers to verify that their flights are operating as scheduled.

Ports:

- Port Authority marine terminals in New York and New Jersey are open. All gates are operational. The Coast Guard is regulating vessel operations in the harbor, including restricted vessel movements in the East River. These restricted movements are limiting access to the Red Hook Container Terminal.
- New York Marine Terminals (718) 330-2977 and New Jersey Marine Terminals (973) 578-2120

Port Authority Bus Terminal:

- The Kinney public parking garage located at the Bus Terminal is closed and will remain closed until further notice. (Garage has been closed since Tuesday, 9/11/01).

AMTRAK

- Since Tuesday, Amtrak ticket sales have increased by about 50 percent compared to what would normally be expected. The largest increases have been seen on Amtrak's long-distance trains, which were mostly sold out on Wednesday and Thursday.
- To handle the increased demand, Amtrak has added more than 200 seats on every unreserved train operating between Washington, New York and Boston, increasing this capacity by nearly 30 percent.
- To help serve stranded airline travelers, Amtrak has been honoring most airline tickets for travel to the cities it serves, and it will continue to do so in partnership with the airlines.

School Status

- All schools in NYC will be closed today and tomorrow (9/18 & 9/19) to observe Rosh Hashanah.
- Murry Bergtraum High School will re-open on Thursday, September 20th at the regular time.

Search and Rescue Operations

- There are 8 federally recognized Urban Search and Rescue (USAR) teams at the disaster site. One additional team is located at McGuire AFB and is ready to rotate in as needed. Three other teams are on standby.
- The New York State Urban Technical Search and Rescue Team (UTSAR) is still in operation at the site. They are operating 2 shifts using 3 search cameras to locate victims.
- Capital District USAR Team is deployed to NYC
- FEMA has USAR teams: dogs, structural, medical and technicians
- FDNY operating sectors:
 - West & Vesey
 - Liberty & West
 - Church & Vessy
 - Church & Liberty

Staging Areas

Staging areas and locations supporting response activities:

- Stewart Air National Guard Base, Newburgh, NY. (See attached list).
- Franklin & Church Streets – Large Equipment.
- The staging area at Javits Center is being closed. A replacement staging area will open at Pier 37.
- New York City Staging areas:
 - Randall's Island
 - Shea Stadium

Shelter and Feeding

- Salvation Army has served approximately 485,307 meals as of 9/17/01.
- City Harvest, Red Cross and the Salvation Army are having problems getting food to emergency workers in the hot zone. They are currently working with FDNY to establish suitable locations.

Voluntary Organizations

American Red Cross:

- 4 kitchen facilities (Southern Baptist teams) are operating. 3 are located in Brooklyn and one (1) in Manhattan.
- Mental Health support by crisis counselors were provided at major transportation hubs in Manhattan starting 7:00 a.m. on 9/17/01.
- Provide 24 hour staffing at DRO in Brooklyn and at the SEMO EOC in Albany.
- Continue to provide mental health services and mass care support at the "compassion centers" at Pier 94 in Manhattan and in Westchester County.
- Working with the state governments in New Jersey and Connecticut to establish "compassion centers" and service delivery plans for family support.
- The number of shelters was 10 with a population served 71
- Number of feeding sites is 15. Number of meals and snacks was 39,594 for the operational period
- Disaster health services had 211 contacts
- There were 25 outreach contacts
- There were 17 home/hospital visits
- Disaster mental health had 591 contacts
- Total number of paid and volunteer staff was 2,102
- 37,891 Hot Line calls to New Jersey ARC chapters from Hot Line start date till 1800 hours Sunday 9/16/01

Salvation Army:

- 100,000 staff personally made donations
- Number of donations to NYC area-100 tractor trailer loads received in lower Manhattan (14th St. & Javits Center)
- Reduced mobile canteen fleet to 15
- Transporting within ground 0 area using small golf carts

- 27 trauma counselors located at ground 0-3,555 volunteers
- 58 crisis counselors in place

VOAD (Volunteer Organizations Active in Disasters):

- Hudson River Psych Center, Poughkeepsie, NY, Rotterdam Industrial Park (near Schenectady) currently open for unsolicited donations.
- Expected to open today: King Kullen Warehouse, Hicksville, Long Island and Bayonne, NJ.

State Agencies Involved in Field Operations

State Emergency Management Office:

- The State Emergency Management Office has assembled 4 Strike Teams of State employees who have been dispatched to NYC OEM.

The Emergency Operations Center remains fully activated with two 12-hour shifts. The day shift is comprised of 35 staff in the Incident Command, Operations, Planning, Logistics, and Finance sections. Four staff remains assigned to NYC OEM; two with the SEMO command vehicle and 2 at the Stewart Air National Guard Base, 1 Empire State Development.

Aging:

- The federal Administration on Aging has been relocated to temporary offices, as they will not be able to return to Federal Plaza for some time. We are in contact and able to keep them abreast of any needs.
- Our NYC Office up and running
- No phones working, email form of communication
- Stranded elderly being transported to their homes where appropriate by NYC police
- Meals to homebound
- Transportation to meal sites

Agriculture & Markets:

- Ag Control inspectors and 4 milk inspectors in the area checking on food safety issues, 14 inspectors on standby.
- As areas open up we will go into these areas to assess food spoilage.

Banking:

- New Satellite office open at 44 South Broadway, White Plains-150 employees

Children and Family Services: (OCFS)

- No status change

Commission on Corrections:

- No change since last report.

Corrections:

- Dept. of Corrections has identified 100kw generators in the Dutchess County area at Green Haven Correctional Facility. Awaiting request for further action.
- Providing vehicles to transport VIP from SEMO for air transport.

Criminal Justice Services:

- Working on DNA issues.
- Family Reception Center at Pier 94 @ 54th St & 12th Avenue. Phone # (212) 684-5980.
- 20,000 Buccal Specimen Kits to the Family Reception Area. They have trained the police and OMH personnel to utilize and use these kits.

Department of State:

- No change since last report

Education Department:

- SED has provided the State EOC with 40 names and telephone numbers of individuals who have indicated a willingness to serve as translators in the following: German; Spanish; Korean; Cantonese; Hindi; Mandarin; Philippino; Polish; Greek; Italian; Vietnamese; Taiwanese; Hindi/Sindhi.
- Approximately 25 licensed business and trade schools located south of 14th Street have been identified. Their damages and losses are being identified.
- A "communication link" is being established between schools that are in need of assistance and those that are able to provide services, space, equipment, teach-out provisions, and other resources to those in need.
- Students who cannot contact their schools, need assistance, or are unsure as to the status of their programs, are encouraged to e-mail the department at bpss@mail.nysed.gov or telephone our offices at (212) 643-4760 or (518) 474-3969.
- We are asking all students who were attending schools south of 14th Street to register their name, address, e-mail, and telephone number so that they may be contacted over the next few days and weeks with information and options that have been developed for them to continue their education and training.
- Commissioner visiting Muslim School today in NYC to give support.
- Received offer for storage space in Westchester County.
- Establishing list of names (teachers from schools and colleges), volunteering to serve as interpreters.

Empire State Development:

- No change since last report.

Energy Research and Development Authority:

- No change since last report.

Environmental Conservation:

- Dredging continues for the construction of a temporary Marine Transfer Station (MTS) to facilitate the transfer of debris by barge from the site to the Freshkill Landfill. Dredging operation continued today and is proceeding slower than anticipated due to debris in the water. Protocol was amended last night to eliminate debris separation. Debris and dredge spoil will be disposed simultaneously at Newark Bay disposal site with Army Corps skimmer boat retrieving floatable debris.
- Solid waste from Manhattan is moving smoothly to existing contract vendors in New York and New Jersey. Disposal of World Trade Center debris at Freshkill began yesterday and continued through the night. No difficulties encountered. The Army Corps of Engineers are expected to deliver a large capacity screening device today for trial use. DOS has requested additional screening devices (5-6) for use at the facility.
- A total of 35,980 tons of WTC debris has been delivered to Freshkill since the operation began.
- The interagency group met again yesterday at 2:00 p.m. to review asbestos sampling efforts on conducting the routine sampling activities and on efforts to expand monitoring operations in the City.
- Regarding Pier 25 MTS proposal, dredging continues. Three barges of approximately 7,500-9,000 cubic yards loaded as of 3:00 p.m. on 9/17/01. Pace picking up again as the dredge is now out of the debris field. Weeks Marine, however, still estimates at least 8 more days of dredging.
- Environmental Conservation Officers are continuing to work with multiple NYC, State and Federal agencies on issues concerning debris categorization, air monitoring, water impact, storage of debris, assistance with enforcement of work control zones and assessment of environmental issues with this disaster.
- Cumulative total tons removed from 9/17/01 12:00am to 12:00pm – 46,760
- 104 resources committed

Fire Prevention and Control:

- The Capital District Urban Technical Search and Rescue Team (UTSAR) is operating at the site with 30 personnel working two shifts. OFPC have 36 members providing 24-hour coverage at posts in the City of New York, SEMO in Albany and our EOC at 41 State Street.
- Guidelines are being developed for the Medical Surveillance Task Force.

Office General Services:

- The sanitation and shower trailers for the Freshkill landfill site should be on site at 1300 hours on 9/18/01.
- A screen shifting operation has been established at the Freshkills Site.

Health:

- The department of Health continues to support NYC Department of Health activities:
- Department staff have worked with NYC DOH to developing a worker respiratory plan
- Staff continues to support NYC DOH personnel who have been providing advice on drinking water re-entry protocols.
- Department staff has satisfied the request to provide 24 community sanitation food inspectors for deployment to NYC for food safety issues.
- Staff continue to coordinate occupational safety and health issues including long term surveillance of worker injury and illness, proper use of appropriate respirators, review of retrospective emergency room surveillance data and wash down protocols. Types of injury included in the rescue worker report include sprain/strain, chest pain, dehydration, and eye irritation/injury.
- Bureau of Control Substances has extended the relaxation of subscription renewal requirements through this Friday.
- Department staff responded to requests for burn nurses; they were not able to fill the request from New York State resources, but forwarded the request to FEMA
- Bureau of Emergency Medical Services has been requested to increase the number of EMS units deployed to NYC from 20 to 25 per day. Working on accommodations for units providing 24 hour shifts.
- Contacted EPA requesting EPA call City Health Department to schedule air quality monitoring for DOS.
- Working on issues with regard to Staten Island Hospital without local phone services (working with PSC).
- NYU downtown hospital looking to establish a phone line for operating surgeons. (This line was knocked out).
- Need burn center nurses. Request was forwarded from DOH to FEMA to carry DOH through past the 20th of this month.
- Working continually to support NYC DOH to support reentry issues in NYC as well as members of local state and federal worker safety committee.
- Focus to date has been with regard to state workers and the health and safety monitoring systems that are on site.
- Working with NYC Health on site sanitation issues and food safety & inspections.

- **DMAT on-site treating rescuers:**
Between 07:00 9/17 and 07:00 9/18
100 patients/rescuers treated for minor injuries
No ambulance transport
No hospital admissions
Minor lacerations, foreign objects in eye, finger nail pulls, hand injuries, etc.-
All minor
Since 9/16 DMATs treated 182 patients/rescuers

Housing and Community Renewal:

- No significant activity to report.

Insurance:

- 250 NYSID Employee's
- 30 Insurance Company Representatives
- 43 Temporary Adjusters
- Insurance Department has answered 150 calls on the 1-800-339-1759 disaster information hotline.
- Insurance Department is working with the New York City Mayor's office to set up a staging area for insurance companies.
- 27 insurance companies have received claims so far. A total of 2,196 claims.
- The claims range from less than \$250 to \$5 million.
- Getting figures from losses from company representatives.
- Royal and Sun Alliance has setup a catastrophe center in Manhattan
- An emergency workers' compensation claim center operating in Charlotte, North Carolina

Labor:

NO PESH?

- The Department of Labor's Division of Employment Services' offices in NYC, Long Island, and Westchester and Rockland Counties are expanding their hours to 8AM to 7PM Monday thru Saturday.
- The Department of Labor's Division of Labor Standards staff in NYC speaks a number of languages. Those languages include Chinese, Spanish, Korean, Mandarin, French and Fukanese. These staff members will be made available to SEMO or New York City agencies to assist in translation and communication.

Mental Health:

- 6,500 counseling contacts at the Lexington Armory as of Monday September 18th.
- Counseling Service available at Pier 94
- Provided field office support to NYC Dept. of Mental Health Executive staff
- Assisting the Red Cross setting up a crisis center at the Mt. Vernon Outpatient Clinic.
- 300 clinical staff upstate available and listed on database waiting assignment

- Established 20 mobile kitchens in the area.
- OMH has committed over 2,500 full time staff to relief efforts daily.

Mental Retardation and Developmental Disabilities:

- OMRDD has no change from last report.
- Currently canvassing facilities for unmarked sedans to be used in fire investigation.

Military & Naval Affairs:

- Currently 4,249 personnel in Federal and State status, supporting traffic control, perimeter and building security, transportation, logistics operation and air support missions. This decrease in soldiers is due to the standing down of the 1st Battalion 69th Infantry and completion of IDT for select Air National Guard units. New missions requests include aviation support for senior governmental officials, transportation of critical equipment, (dust masks, generators, tents), security details (flushing meadows marina, NYFD mission), warehouse operations (set-up and operation of 5 separate warehouse donations centers throughout eastern New York) and fuel hauling missions.
- Coordinating with Connecticut ARNG for assistance in working donation warehouse similar to the support being provided by the NJRNG in Bayonne, N.J.
- Crisis counselors have been requested from the USAR to support soldiers in NYC.
- Three Air Mission are planned for 18 Sep 01.
- DMNA has currently requested support for NGB air quality monitoring teams and SEMO communication lines for the 204th EN.BN.
- Involved in air transportation with UH 60's Helicopters for both state and federal assignments
- 4,670 soldiers on duty, 3,000 soldiers on duty in NYC
- 20 personnel on duty, for donations management.

Parks, Recreation and Historic Preservation:

- Nothing new to report.
- Last night Park LI Region delivered and installed a 30' x 30' tent at the command center at ground 0.
- We have responded to other requests for tents, but have had no reply as of yet.

Public Service Commission:

- Staffing the Business Recovery Center at 80 Pine Street. The number is (914) 714-3980.
- 5 staff working the EOC.
- Electric Service-facilitating installation of onsite generators. Battery Park South restored this a.m.
- Gas and steam-no changes to report

- PSC has been facilitating access to AT&T contractors
- Global Crossing (Large local carrier) systems up and running

State Police:

- State Police currently have 500 uniformed troopers assisting with traffic posts, security posts, staging areas and patrolling highways within NYC. The Marine Unit is assigned to the Hudson River.
- Mobile Response Team members and K-9 units continue to assist in search and recovery efforts. Emergency Management NCO's has been assigned to the State EOC.

State University of New York:

- PSC working with Con Ed to find a 100KW generator in the NYC area. SUNY Albany has two (2) 55KW and two (2) 230KW. The campus contact is Bill Matott, 518-442-3442.
- SUNY Administration provided to SEMO EOC a copy of the faculty for each campus that can serve as foreign language translators. The VPs at each campus will be contacted regarding translators.

Temporary Disability Assistance:

- Nothing new to report.

Transportation:

- Have 1 staff and 18 pieces of various pieces of equipment on standby for deployment to the disaster area. Total DOT resources deployed to the disaster area includes 15 staff and 33 pieces of different equipment.
- 4 central office staff is assigned.
- Region 8 Crews have been moving steel girders and portable lighting structures. Also moving items such as portable toilets, dust marks, and supplies such as socks and shoes.
- Implementing a SEMO mission to deploy VMS in DOT Regions 1, 8 & 10 to direct trucks with unsolicited donations, to warehouses within these regions until further notice.
- Availability of screens for debris sifting is being checked out with the New York Materials Association to see if they can supply the required equipment. They have identified two locations in the western part of the state and have been put in contact with SEMO.
- Continuing to fill miscellaneous transportation requests. Working with State Police in expediting movement of loads from in state and out of state to the Thruway and working on variable message signing to donation centers.
- Region 10 personnel and equipment no longer in the city, but remain available

Thruway Authority:

- Thruway continues to provide seven(7) 6-Passenger Pickups with drivers working 24 hours per day in NYC transporting Emergency Response Personnel as needed and directed by NYCEOC
- Drill pipe transported as directed by FDNY.
- Variable Message Signs (VMS) in place to direct WTC truck traffic:
- I-87 Interchange 18 (New Paltz).
- Eastbound side of I-90 west of Interchange 25A, another to be placed for westbound trucks.
- I-84 for Interchange 3.
- Provide vehicles and drivers to Pier 92 to shuttle emergency equipment requests through that area.

Federal Agencies

Federal Emergency Management Agency (FEMA):

- Continue to process all requests for federal assistance.
- 800 number available for victim assistance (1-800-462-9029).
- Request for assistance for tents is being requested.
- Need additional staff for nurses in burn units.
- 3,000 federal people assigned to this disaster area.
- FEMA switchboard number connecting to FEMA IT (540)-542-5909

Civil Air Patrol:

- 14 resources in Brooklyn assisting with food delivery
- Cessna 182 aircraft available to transport resources from Albany to Teterboro, NJ (agreement with Port Authority)

Appendix C

List of commonly used acronyms

New York City

FDNY	Fire Department of New York
NYCOEM	New York City Office of Emergency Management
MTA	Metropolitan Transit Authority

State Agencies

ARC	American Red Cross
DCJS	Division of Criminal Justice Services
DEC	Department of Environmental Conservation
DHCR	Division of Housing and Community Renewal
DLE	Division of Law Enforcement
DMNA	Division of Military and Naval Affairs
DOCS	Dept of Correctional Services
DOH	Department of Health
DOL	Department of Labor
DOS	Department of State
DOT	Department of Transportation
DSP	Division of State Police
DPC	Disaster Preparedness Commission
NYSERDA	New York State Energy Research and Development Authority
NYSID	New York State Insurance Department
NYSTA	New York State Thruway Authority
OCFS	Office of Children and Family Services
OFPC	Office of Fire Prevention and Control
OFT	Office for Technology
OGS	Office of General Services
OMH	Office of Mental Health
OMRDD	Office of Mental Retardation and Development Disabilities
OTDA	Office of Temporary and Disability Assistance
PSC	Public Service Commission
SECC	State Emergency Coordination Center
SED	State Education Department
SUNY	State University of New York
VOAD	Volunteer Organizations Active in Disasters
PAO	Public Affairs Officer
RD	Regional Director
REC	Regional Emergency Coordinator
SCO	State Coordinating Officer
MOU	Memorandum of Understanding

Federal Agencies

CAP	Civil Air Patrol
NDMS	National Disaster Medical System
CFR	Code of Federal Regulations
CMT	Crisis Management Team

Appendix C

DAE	Disaster Assistance Employee
DOE	Department of Energy
DFO	Disaster Field Office
DMAT	Disaster Medical Assistance Team
DMORT	Disaster Mortuary Operational Response Team
ERT	Emergency Response Team
EPA	Environmental Protection Agency
ESF	Emergency Support Function
EST	Emergency Support Team
FCC	Federal Communications Commission
FEMA	Federal Emergency Management Agency
FERC	Federal Energy Regulatory Commission
HHS	U.S. Department of Health and Human Services
JIC	Joint Information Center
JTF	Joint Task Force
JOC	Joint Operations Center
MC	Mobilization Center
NCC	National Coordinating Center
OMB	Office of Management and Budget
OPS	Office of Pipeline Safety
ROC	Regional Operations Center
USDOT	United States Department of Transportation

Other

ALS	Advanced Life Support
BLS	Basic life support
CLEC	Competitive Local Exchange Carrier
EOC	Emergency Operations Center
GAR	Governor's Authorized Agent
IFG	Individual and Family Grant Program
IA	Individual Assistance
LEC	Local Exchange Carrier
OSC	On-Scene Coordinator
PA	Public Assistance Program
PAO	Public Assistance Officer
PAL	SEMO Public Assistance Liaison
PNP	Private Non-Profit Organization
SITREP	Situation Report
SOG	Standard Operating Guides
SONET	Synchronous Optical Network
SOP	Standard Operating Procedure
USAR	Urban Search and Rescue

NYC EOC PHONE NUMBERS

Table	Agency	Sub-Unit	Contact #
64	AMTRAK PD		646-756-3120
57	BATTERY PARK CITY AUTH		646-756-3106
12	BD OF ED		646-756-
20	CDC		646-756-3065/66
13	CUNY		646-756-
33	DCAS		646-756-3032
9	DEPT HOMELESS SERV		646-756-
25	DEPT MENTAL HEALTH		646-756-3060
31	DEPT OF DESIGN/CONSTR		646-756-3050
18	DEPT OF HEALTH		646-756-3063
56	DEPT OF PARKS		646-756-3107
60	DOS		646-756-3116
68	DOT		646-756-3129
34	ECONOMIC DEPT CORP		646-756-3034
8	EMS		646-756-
24	EPA		646-756-3057/58
6	FBI		646-756-3138
17	GIS/MAPPING		
19	GNVHA		646-756-3061
58	HPD		646-756-3105
15	HRA		646-756-
30	MANHATTAN BOROUGH PRES		646-756-3047
10	MAYORS CAU		646-756-
29	MAYORS OFFICE/INTERNATIONAL		646-756-3043
62	MAYORS OFFICE-CLA		646-756-3110
63	MAYORS OFFICE-ENVIR COORD		646-756-3111
26	MEDICAL EXAMINER		646-756-3059
65	MTA		646-756-3123
16	NEXTEL/MOTOROLA		917-440-2625
3	NJSP		646-756-3139
28	NYC DOT		646-756-3041
22	NYC HOSP		646-756-3062
66	NYC SHERIFF		646-756-3125
61	NYC TRADE WASTE COMM		646-756-3115
7	NYFD		646-756-3170
1	NYPD		646-756-3141-3147
2	NYPD - INTEL		646-756-3149/50
21	NYS HEALTH		646-756-3070
27	OEM		646-756-3021
4	PORT AUTHORITY		646-756-3140
50	PUBLIC INFO -	CON ED	646-756-3091/92
41	PUBLIC INFO -	CONSUMER AFFAIRS	646-756-3079
47	PUBLIC INFO -	DCAS	646-756-3072
52	PUBLIC INFO -	DEP	646-756-3098
51	PUBLIC INFO -	DEPT INFO TECH/TELCOM	646-756-3096

NYC EOC PHONE NUMBERS

55	PUBLIC INFO -	DEPT OF BLDGS	646-756-3103
44	PUBLIC INFO -	DHS	646-756-3077
39	PUBLIC INFO -	DOC	646-756-3023
48	PUBLIC INFO -	DOS	646-756-3071
46	PUBLIC INFO -	FEMA	646-756-3073/74
37	PUBLIC INFO -	MAYORS OFFICE	646-756-3026
54	PUBLIC INFO -	NYC HOUSING	646-756-3101
42	PUBLIC INFO -	NYCHA	646-756-3080
35	PUBLIC INFO -	NYFD	646-756-3029
36	PUBLIC INFO -	NYPD	646-756-3028
53	PUBLIC INFO -	NYS DOT	646-756-3097
38	PUBLIC INFO -	OEM	646-756-3024
40	PUBLIC INFO -	OEM	646-756-3022
45	PUBLIC INFO -	OEM	646-756-3035/36
43	PUBLIC INFO -	PROBATION	646-756-3078
49	PUBLIC INFO -	VERIZON	646-756-3089/90
11	RED CROSS		646-756-
14	SALVATION ARMY		646-756-
32	SEMO MILITARY LIAISON		646-756-3039
67	TBTA		646-756-3127
59	TLC		646-756-3119
5	US POSTAL INSP		646-756-3137
23	US PUBLIC HEALTH SERV		646-756-3053/54
69	USCG		646-756-3130

**WTC Incident Facilities
Confirmed List**

NAME	ADDRESS	PHONE
Compassion Center	Pier 94 WTC Hotline	(212) 684-5980 1-888-520-6952
Disaster Field Office (DFO)	Pier 90 50 W. and 12 th Avenue	(646)756-1000
Mobilization Unit	Stewart Air National Guard Base 1 Milita Way Newburgh	(845) 563-2286/2287
NYC/SEMO EOC	Pier 92 52 nd St. & West Side Hwy.	(646) 756-3007 (646) 756-3008
OMH	Creedmore Psychiatric Center-Downstate Rockland Psychiatric Center- Upstate	(718) 464-7500 (845) 359-1000
Credential Site	West & Chambers Manhattan	Phone Number unavailable (emergency only)
Staging Site – Large Equipment	Franklin/Church	
Staging Site	Pier 37	
Staging Site – FDNY	World Fair Marina-Queens	No phone
Donation Reception Center	Hudson River Psychiatric Center Poughkeepsie Bayonne Local Development Authority, NJ King Kullen Warehouse Westbury, Long Island Stratford Army Engine Plant Stratford, CT Rotterdam Building #4 Schenectady, NY	(845) 542-8000 (201) 823-0333 (516) 571-3167 (203) 385-4453 (518) 356-4445
Business Resource Center	633 Third Avenue 32 nd Floor	(212) 803-3930

WTC Emergency Phone Numbers

9/18/2001 17:00

“FEMA Extends Tele registration Hours For Terrorism Victims Needing Assistance”

800-462-9029

TTY 800-462-7585

State Agencies:

Empire State Development

800-I-LOVE-NY

- Provide assistance to businesses impacted by the WTC Event 800-456-8369

State Department of Insurance

800-339-1759

- Advise on life Insurance policies, auto and homeowners

New York State Office for the Aging

Senior Citizens Hotline

800-342-9871

- Food, housing and medicine

Department of Banking (note: toll free numbers are currently not working (9/13))

www.banking.state.ny.us

Inform callers that they should try the toll free #s, if not in service then use the direct dial #)

Mortgage banking

800-334-3360

845-368-8985

Consumer services

800-522-3330

845-368-8986

- Consumer ATM's down, banks, can't get their pay checks

ATM questions

888-697-2861

845-368-8987

General questions

518-473-6160; 518-474-2393

- Questions from Banking Department employees
- Where do I report to work?

*The three above toll free number will be effective on Tuesday 9/18

Department of Public Service

Consumer Service Division

800-342-3377

- Energy, telephone and water concerns
- They give the web address www.dps.state.ny.us

Department of Agriculture and Markets

800-554-4501

- Food stores, licensed by them, can call with questions

Department of Health

800-458-1158

- Environmental health questions

9/13/2001 WTC Disaster

Mental Health Referral Hotlines

New York State:

NYC (5 boroughs)

212-995-5824

Asian

212-254-2731

Westchester

914-995-5237

Nassau County

516-504-4357

Suffolk

631-853-8560

Rockland County

845-364-8976

Putnam County

845-278-2100

Orange County

845-291-2600

New Jersey

800-382-6717

Connecticut

800-446-7348

- People needing counseling and where can they get it

American Red Cross

Helpline

800-448-3543

- Donate blood, volunteers, financial donations and to locate military personnel

National - blood donations

800-GIVE LIFE

NYS - blood donations

800-933-BLOOD

NYC counseling

800 LIFE NET

The Salvation Army

800-725-2769

- Donations, missing persons, national prayer line, counseling and directions in getting around the NYC

Donations

800-801-8092

- Goods, services and volunteers have been meet

Financial donations can be mailed to:

NYS World Trade Center Relief Fund

P.O Box 5028

Albany, NY 12205

Empire Blue Cross & Blue Shield

866-761-8265

- Counseling, Status of an Empire employee, work relocation and payroll

Kemper Insurance Company

800-622-9966

- People wanting to know if a Kemper employee got out of the WTC bldg
- Where does the Kemper employee report to work?

Morgan Stanley

888-883-4391

- For employees and friends of the Morgan Stanley Company

9/13/2001 WTC Disaster

American Airlines

800-245-0999

- If family and friends were on the air craft, when is the next flight

United Airlines

800-932-8555

- If family and friends were on the air craft

Office of Mental Retardation and Developmental Disabilities

NYC Regional Office/Metro NY DDSO-Manhattan

212-229-3028

Metro NY DDSO-Bronx

718-430-0454

Bernard Fineson DDSO-Queens

718-217-2282

Brooklyn DDSO

718-642-6054 or

718-642-6053

Staten Island DDSO

718-983-5212

For those individuals wishing to volunteer or contribute personnel:

Registered Nurses, Doctors and Emergency Medical Services 800-628-0193

- Unable to accept any more calls

Please direct other volunteers or contributors to:

800-801-8092+

800-435-7669

- They advise on the answering machine to send your donations to NYS World Trade Center Relief Fund-address above.

ACCESS - Air Crash Support

- To check on Family Member/Loved Ones

877-227-6435

**New York City Mayor's OEM/Emergency Operations Center
Situation Report #13**

<u>Date:</u>	<u>Time Prepared</u>	<u>Incident</u>	<u>Operational Period</u>
9/18/2001	0600	September 11, 2001 Terrorism Attack	9/17/2001 1800 to 9/18/2001 0600
<u>Prepared by:</u> C.Perkins/A.Rodriguez/C.Miehl OEM Doc./Sit. Assessment Unit		<u>Approved by:</u>	

CONFIDENTIAL

Current Objectives:

- Continue air and water quality testing.
- Continue debris removal.
- Con Ed is restoring power to customers as supported by the grids.
- Fire/EMS continuing field operations.
- Continuing with Mass Care and Feeding operations.
- Continuing to provide mental health services to the community.
- Health and Medical agencies are continuing ongoing response missions.
- Collecting data on number of injuries.
- Five (5) Disaster Medical Assistance Teams (DMAT) providing coverage at the Chambers Street Clinic.
- Two (2) Disaster Mortuary Operational Response Teams (DMORT) are positioned at Vesey Street and Trinity and Liberty.
- US Coast Guard Waterway Emergency Response Zone restrictions remain in effect.
- All MTA bridges and tunnels are open* in both directions with the exception of the Brooklyn-Battery Tunnel which remains closed in both directions (except for emergency vehicles and express buses)
*Henry Hudson Bridge, Throgs Neck Bridge, Bronx-Whitestone Bridge, Triborough Bridge, Queens-Midtown Tunnel, Verrazano-Narrows Bridge, Marine Parkway Bridge, Cross Bay Bridge.
- Holland Tunnel closed both directions.
- Brooklyn Bridge closed.
- WTC station on E-line is closed, additionally four (4) stations – Chambers Street on the 2/3 and A-C, Park Place on the 2/3 and Wall Street on the 4/5- will be temporarily bypassed.
- WTC and Exchange Place PATH stations remain closed.

Projected Objectives:

- Assist in recovery, debris removal and logistics.
- DOITT developing a capability for aggregating detailed engineering drawings of all infrastructure organizations with facilities in or around the disaster site.
- Public Works coordinating inspection protocols and re-occupancy criteria.

Problems/Concerns:

- Electrical damage is very extensive. Restoration times are estimated based on working conditions and safety concerns.

CONFIDENTIAL

New York City Mayor's OEM/Emergency Operations Center
Situation Report #13

CONFIDENTIAL

INFRASTRUCTURE:

NYS DEC (NY State Department of Environmental Conservation)

- Air quality testing
- Monitoring health conditions in the secured area for all emergency responders
- Sorting human remains from structural debris at Fresh Kills on Staten Island

PARK (Parks and Recreation)

- Will assist in recovery, debris removal and logistics.

EPA (Environmental Protection Agency)

- Air quality testing in secured area for asbestos
- Water quality testing

DEP (Department of Environmental Protection)

- Monitoring water pressure and quality
- Air quality testing
- Confirmed there is no water entering the Path tunnel.
- Investigating water flowing on the B-2 level of the WTC confirmed it is not water main break but residual water within facility.

Structures:

DOB (NYC Department of Buildings)

# structures damaged	
# structures with partial collapse	
# structures destroyed	

HPD (Housing Preservation and Development)

- Inspecting buildings in the immediate vicinity of the WTC for structural integrity.

DDC (Department of Design and Construction)

- Inspecting buildings in the immediate vicinity of the WTC for structural integrity.

Utilities:

Verizon

# customers w/o phone service	Estimated restoration time
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CONFIDENTIAL

**New York City Mayor's OEM/Emergency Operations Center
Situation Report #13**

Areas currently working in:	CONFIDENTIAL
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DOITT (NYC Department of Information Technology and Telecommunications)

- Providing support to EOC for mapping
- Working with working with the Department of Buildings on an integrated building status map. Updating public information of map production posting to the web.

Con Ed (Consolidated Edison)

Network Area	Small Customers and Street lights	Large Customers
Fulton	Complete	Thursday 9/20 morning
Cortlandt	Thursday 9/20 morning	Saturday 9/22 morning
Park Place	Complete	Tuesday 9/18 evening
Battery Park South	Tuesday 9/18 morning	Wednesday 9/19 evening
Battery Park North	Complete	On own generator

Time Warner

- Cable hookup to FDNY Command Post at 100 Dwayne Street.

NYS DOT (NY State Department of Transportation)

- Staten Island Ferry open as of 0600 9/17/01 running every 20 minutes during rush hour and 30 minutes other hours until midnight and hourly from midnight to 0600.

Debris Management:

DSNY (Department of Sanitation of NY)

Debris from World Trade Center

Location	Tons for 9/17	Total tons to date
Fresh Kills	6603.0	34,871.79
Hamilton	301.7	2,891.40
59 th Street	717.2	5,746.00
Total	7621.9	43,509.19

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LOGISTICS:

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DCAS (Department of Citywide Administrative Services)

SEMO – State Emergency Management Office

DDC – Department of Design and Construction

- Monitoring movement of façade remnant of North Tower.

NYC DOT (NY City Department of Transportation) – no significant information reported at this time

Mayors CAU (Community Assistance Unit) – no significant information reported at this time

UN Commission – no significant information reported at this time

City Council – no significant information reported at this time

Mayors Office of Operations – no significant information reported at this time

Office of Labor Relations – no significant information reported at this time

Consumer Affairs – no significant information reported at this time

EDC (Economic Development Commission) – no significant information reported at this time

TRANSPORTATION:

TLC (Taxi and Limousine Commission)

- Assisting FBI in investigation of licenses.
- Make cabs available for free at several hospitals throughout midtown area, only within Manhattan.

NY City Sheriff

- Providing transportation, escorts and security.

MTA Ops. (Metropolitan Transportation Authority Operations) – no significant information reported at this time

MTA Police – no significant information reported at this time

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NYS DOT (NY State Department of Transportation)

- Crew and trucks on standby by the secured area.

TBTA (Tri-Borough Transit Authority) – no significant information reported at this time

USCG (United States Coast Guard) – no significant information reported at this time

Amtrak Operations

- Rail operations all open
- Vehicular transport support available

Amtrak Police

- Explosive and Drug K-9 support available
- Helicopter support available with advanced notification

LAW ENFORCEMENT:

NJSP (New Jersey State Police)

- Staffing ferries with personnel.

NYCDOI (NY City Department of Investigation)

- Investigations continuing.
- Available for any assignments as needed.

DOC (Department of Corrections) – no significant information reported at this time

Probation Department

- Collaborating w/ NYPD PCT
NYPD in the 75 Precinct Patrols
120 Precinct Fixed Foot Post of Sensitive Sites.
As well as a Security Detail of CHANNEL 13(PHONE BANKS).
Transportation Detail with NYC SHERRIFF'S.

NYPD – no significant information reported at this time

NYPD Intelligence – no significant information reported at this time

NYSP (New York State Police) – no significant information reported at this time

NY City Courts – no significant information reported at this time

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PANYNJ (Port Authority of New York and New Jersey) – no significant information reported at this time

FBI (Federal Bureau of Investigation) – no significant information reported at this time

USPS (US Postal Service)

Parole Commission – no significant information reported at this time

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EMS AND FIRE:

FDNY

- Emergency response continues

Staten Island	Engines operational	Ladders operational
Brooklyn		
Manhattan		
Bronx		

FDNY EMS

Next line as of 0515 hours 9/18/01	433 calls
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State Fire

HUMAN SERVICE:

Current Objectives: •
Projected Objectives:
Problems/Concerns:

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CUNY – City University of NY

- Communications and Facilities are 50% operational.
- Power restored to BMCC at of 0153 hours.

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Salvation Army

No significant information reported at this time

DHS – Department of Homeless Services

No significant information reported at this time

ARC – American Red Cross

Mass Feeding

# fixed feeding sites	15
# of mobile feeding sites	13
# of meals served 9/16/2001	116,200
# of meals served since 9/11/2001	676,084

Shelters

# sites open	10	Census	93
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Mental Health Services

# people served 9/16/2001	782
# people served since 9/11/2001	3,171

CAU (Community Assistance Unit)

No significant information reported at this time

City Harvest

No significant information reported at this time

HRA - Human Resources Administration

No significant information reported at this time

BOE (Board of Education)

# Schools closed	# Students effected
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VOAD (Voluntary Organizations Active in Disasters)

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- ASPCA –American Society for the Prevention of Cruelty to Animals
- Assist with recovery and medical care of stranded and injured animals

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HEALTH AND MEDICAL:

Current Objectives: •
Projected Objectives: • NY Downtown Hospital on generator power, restoration in process.
Problems/Concerns:

GNYHA (Greater NY Hospital Association)

- Tracking local hospital activity.

NYC DOH (NY City Department of Health)

- Responders, Administrative staff, and vehicles and equipment are 75% available.
Facilities and Communications 25% available.

CDC – Centers for Disease Control

No significant information reported at this time

NYS DOH – NY State Department of Health

No significant information reported at this time

NYS EMS (NY State Emergency Medical Services)

No significant information reported at this time

Department of Mental Health

No significant information reported at this time

OCME – Office of the Chief Medical Examiner

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Agency	Fatalities (cumm)
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FDNY	60
NYPD	0
EMS	5
Port Authority	3
Civilian EMS	2
Civilian complete bodies	177
Identified	111
Human remains (partial)	629

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U.S. EPA (U.S. Environmental Protection Agency)
No significant information reported at this time

Joint Information Center

STATE AND FEDERAL EMERGENCY MANAGEMENT AGENCIES:

Current Objectives: <ul style="list-style-type: none">• Continuing to coordinate with all Federal agencies.
Projected Objectives:
Problems/Concerns:

FEMA

- Nine (9) USAR teams have been deployed, one (1) has been demobilized as of 1500 hours on 9/17.
- Five (5) DMAT teams have been deployed.
- Two (2) DMORT teams have been deployed.
- One (1) VMAT, Veterinary Medical Assistance Team has been deployed to provide services to the USAR.

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New York City Mayor's OEM/Emergency Operations Center Situation Report #16

DATE 9/19/2001	TIME PREPARED 5:49 PM	INCIDENT September 11, 2001 World Trade Center (WTC) Disaster	OPERATIONAL PERIOD 9/19/2001 0600 to 9/19/2001 1800
PPREPARED BY: B.Johnson / R.Marton OEM Doc./Sit. Assessment Unit		APPROVED BY: FINAL FINAL FINAL FINAL FINAL FINAL	
CONFIDENTIAL			
CURRENT INCIDENT OBJECTIVES: <ul style="list-style-type: none"> • Current weather: Mostly sunny today, winds NE at 5 mph, high 77°F; low 62°F. • "Ground zero" has been divided into 4 universally accepted "sectors" or quadrants; agencies will use these quadrants to regionalize their operations (see Attachment 2). • Fire/EMS continuing field search and rescue operations (FDNY, FDNY EMS). • Law Enforcement maintaining secure perimeter of the affected area; continue investigation of the WTC crime scene. Access to the "hot zone" is restricted to those with proper ID and specific function. • Structural integrity of surrounding buildings is on-going. • Provide for safety of all response personnel. • Mass care and feeding operations continue (ARC, Salvation Army, HRA). • Mental health counseling and services to the community are being provided around the clock. • Debris removal and sorting remain on-going and will likely be a long-term process (DSNY). • Air and water quality testing remain on-going (NYC DEP, NYS DEC, EPA). • Power and gas to customers is being restored as supported by the grids (ConEd). All ConEd electrical networks except for the WTC network will be energized. • The OCME continues to collect data on number of casualties. 			
PROJECTED INCIDENT OBJECTIVES: <ul style="list-style-type: none"> • Continue to assist in the debris removal and logistics required by the recovery effort. • DoITT developing a capability for aggregating detailed engineering drawings of all infrastructure organizations with facilities in or around the disaster site. • Public Works coordinating inspection protocols and re-occupancy criteria. • Educate all agencies on the badge and access procedures. • Complete inventory of all equipment and consumables in staging areas. 			
PROBLEMS/CONCERNS: <ul style="list-style-type: none"> • Too many supplies continuing to come into the city. Overwhelming agencies. Tractor-trailers are being diverted to other locations. • Significant rain is forecast to begin early tomorrow morning; 1½ to 2½ inches predicted; will taper off after midnight. • Only essential maps should be requested from Emergency Mapping and Data Center 			

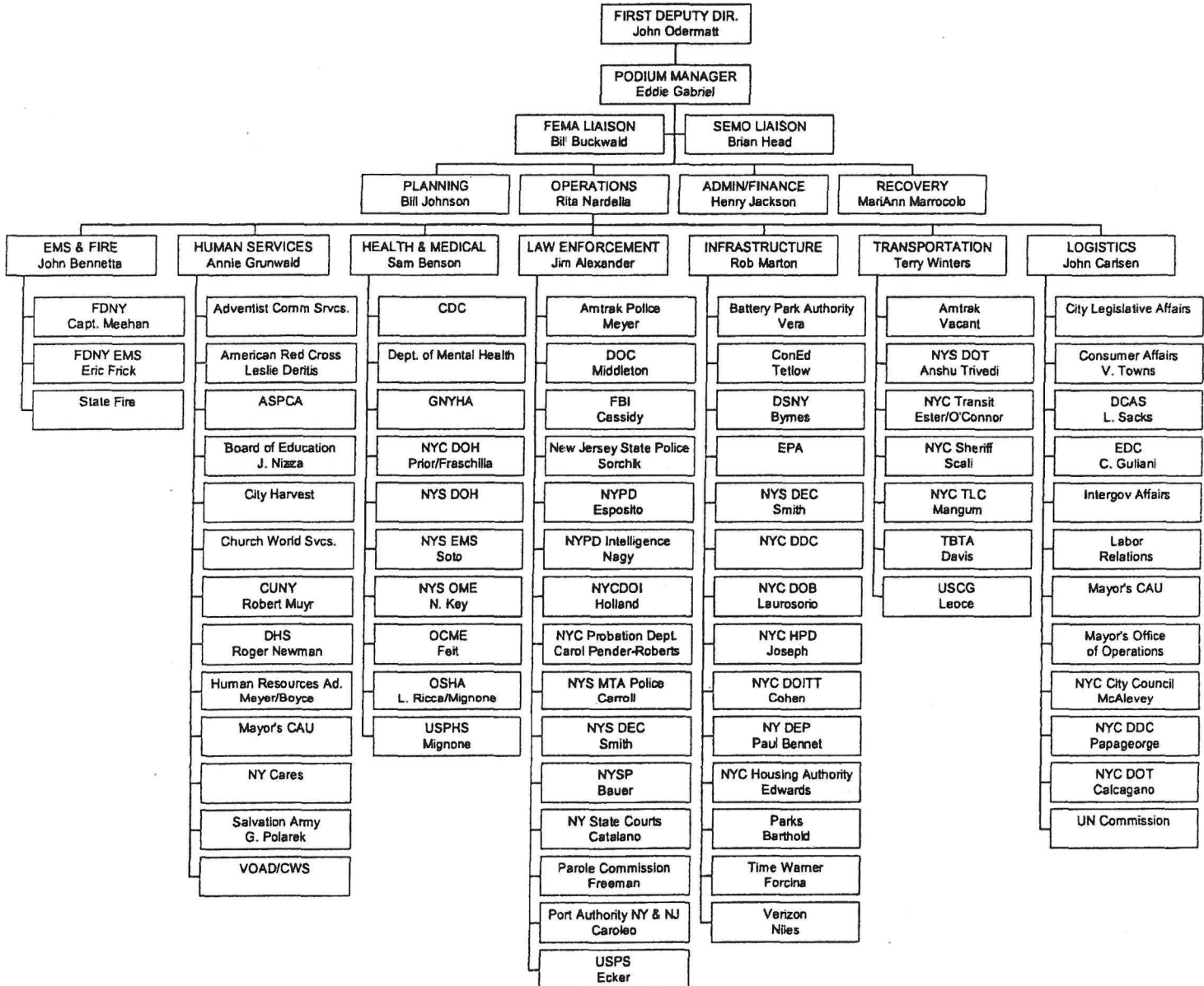
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ORGANIZATIONAL STRUCTURE

NYC Mayor's OEM/EOC
Organizational Structure
9/19/2001 0600-1800



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EMS AND FIRE:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none"> • FDNY set up staging areas at Staten Island home port and Flushing Marina.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • FDNY cleaning of filters from MSA respirators.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none"> • Rats and spoiling food at DMAT site located at Liberty Street near Ladder 10.

FDNY

- Emergency response continues.
- Looking into obtaining Tyvek[®] suits for on-scene rescue operations.
- Fire department mobilization and demobilization points:
 - West Street between Warren and Chambers streets
 - Southwest corner of Rector and West streets.

Staten Island	Engines operational	Ladders operational
Brooklyn	no report	no report
Manhattan	no report	no report
Bronx	no report	no report

FDNY EMS

- EMS bureau has expanded its unit resource for FDNY-EMS to 25 EMS units per day from outside the city borders. This deployment will commence Friday, 9/21/01, @ 12:01 hrs and will be re-evaluated on as needed basis with FDNY.
- Working to obtain a tent for Chelsea Piers, air conditioning units for DMATs, and ice for FD Command Post and DMATs.

State Fire

- Statewide Mutual Aid and Mobilization plan remains in effect.
- The OFPC Command post is being operated on a 24-hour basis in Albany.

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HUMAN SERVICES:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none"> • Providing shelter, food, comfort, and mental health services to displaced residents and families. Salvation Army operating 11 mobile food kitchens and canteens. • ARC working to close 3 shelters by 1800 hours, 9/19/01
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New York City Mayor's OEM/Emergency Operations Center Situation Report #16

PROJECTED OBJECTIVES: <ul style="list-style-type: none"> • Reorganizing feeding stations. 	CONFIDENTIAL
PROBLEMS CONCERNS: <ul style="list-style-type: none"> • Concern as to safety of donated perishable food. 	

CUNY – City University of NY

- Communications and Facilities are 50% operational.
- Power at BMCC is in and out. ConEd is checking the in-house generator. Telephones are still down.
- BMCC housing military and Red Cross personnel and being used for triage. BBC is being used by NYPD.

Salvation Army

# fixed feeding sites	2
# of mobile feeding sites	15
# of meals served 9/18/2001	44,160
# of meals served since 9/11/2001	782,150

- Diverted 16 tractor trailers away from city.
- Staffing Family Center with caseworkers for immediate unmet needs at Pier 94
- Coordinating possible housing of rescue workers in Time Square
- Coordinating shipment of donations to warehouses

DHS – Department of Homeless Services

- Will dispatch outreach vans to ARC shelters.
- All homeless centers open, sheltered 46 men and 19 women.

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ARC – American Red Cross

- ARC is working with HRA and other agencies to close three shelters by 1800hrs 19 Sep.
 Seward Park HS
 Norman Thomas HS
 HS Fashion Industry
 Current residents will be relocated as needed to the Chelsea (26 people) and Comprehensive (20 people) Shelters, by bus on 19 Sep
- Mass Feeding

# fixed feeding sites	15
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# of mobile feeding sites	13
# of meals served 9/18/2001	116,200
# of meals served since 9/11/2001	676,084

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- Sheltering

# sites open	10	Census	87
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- Catherine St. Family shelter remains without telephone service.

- Mental Health Services

# people served 9/18/2001	782
# people served since 9/11/2001	3,171

CAU (Community Assistance Unit)

- No significant information reported at this time.

City Harvest

- No significant information reported at this time.

HRA - Human Resources Administration

- Working with ARC to provide sheltering.

BOE (Board of Education)

- Eight (8) schools remain closed.

Department of Homeless Services

- All homeless shelters are operational. Catherine Street remains without phone service.

VOAD (Voluntary Organizations Active in Disasters)

- Coordinating efforts for unsolicited donations.

ASPCA - American Society for the Prevention of Cruelty to Animals

- Assist with recovery and medical care of stranded and injured animals.

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HEALTH AND MEDICAL:

CURRENT OBJECTIVES:

- Five (5) DMATs (Disaster Medical Assistance Teams) providing coverage at various locations including "ground zero." DMATs saw 514 patients in the last 24 hours (ending at 0700 today); mostly primary care and minor complaints, although 6-8 patients were transported from the scene by EMS.
- Two (2) Disaster Mortuary Operational Response Teams (DMORT) are positioned at Vesey Street and Trinity and Liberty.
- DoH addressing environmental issues such as food, water, and air safety, as well as, rodent control.
- Ensuring safety of on-site workers with PPE, feeding and sanitary facilities.
- Conducting hospital, rescue worker, syndromic, and initial injury surveillance; working to obtain number of response personnel on-scene at "ground zero" to serve as baseline.
- Distributing fact sheet for individuals and rescue workers on issues including asbestos, respiratory, issues, blood-borne pathogens, and re-occupation.

PROJECTED OBJECTIVES:

- NYU Downtown Hospital on generator power; restoration in process.
- NYS and NYC DOH working to address food issues and re-opening of restaurants in lower Manhattan.
- Freon testing to be conducted daily in WTC area. No current problems reported. Up to 160,000 lbs of liquid freon was stored in the basement area between WTC Towers 1&2.

PROBLEMS CONCERNS:

- Availability, inventory and distribution of respirators OVAG P-100's and other PPE.
- Limited phone service at Staten Island University Hospital at the North, South and Edgewater sites.
- NYU Medical reports serious traffic concerns in the areas of First Avenue, 32-34 streets.
- Concern that workers are either not wearing or wearing inappropriate respiratory protection.
- Need safety zones around equipment, monitors to ensure that ever-changing conditions are safe, securing tanks, overhead hazards and implementing standard fall protection measures.

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GNYHA (Greater NY Hospital Association)

- Tracking local hospital activity.
- Working with NYS/ NYC Health Depts to collect data on patients arriving at area hospitals
- Working with USPHS to get burn nurses for Cornell Burn Unit
- Extremely limited phone service at: Staten Island University Hospital (all sites), HELP/Project Samaritan (1401 University Ave, Bronx) and Gouverneur Diagnostic and Treatment Center.
- NYU Downtown Hospital awaiting information on vehicular access for patients around their facility.

NYC DOH (NY City Department of Health)

- Assisting with food service issues and re-opening of restaurants in lower Manhattan.

CDC – Centers for Disease Control

- No significant information reported at this time.

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NYS DOH – NY State Department of Health

- See current/projected objectives (above).
- Monitoring medical credentialing of rescue workers.

NYS EMS (NY State Emergency Medical Services)

- Continue to staff mutual aid ambulances for deployment (25 units within “ground zero”).
- 6-8 patients were transported from “ground zero” yesterday.

Department of Mental Health

- Other Internal Agencies reaching out for de-briefing
- Fact sheets of services available are being provided
- External (to agencies) requests are being referred to Lifenet

OCME (NYC Office of the Chief Medical Examiner)

- Numerous agencies have conflicting means of accounting for casualties; OCME will take the lead and serve as the official source for casualty statistics.

Agency	Fatalities (cumulative)
FDNY	39
NYPD	3
EMS	5 (?)
Port Authority	3 (?)
Civilian EMS	2 (?)
Whole/complete bodies	132
Identified	125
Human remains (partial)	2,080
Released to funeral home	90
Missing Persons	5,422

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LAW ENFORCEMENT:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none">• Occupational and Public Health Issues being addressed for emergency responders.• Washdown stations for trucks and personnel coordinated by DEC, EPA, NYCDOH and NHSDOH.• NY National Guard is managing the credentialing process at "ground zero."
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none">• NJSP opening Family Assistance Center to open at Liberty State Park at 1200 hours on 9/20/2001; hotline (888) 652-7474
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none">• No personnel are to enter the following addresses (these buildings are unsafe/uninhabitable):<ul style="list-style-type: none">○ 400 Chamber Street○ 225 Rector Street• NYPD escorting residents into evacuated buildings

NJSP (New Jersey State Police)

- Staffing ferries with personnel.

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NYCDOI (NY City Department of Investigation)

- Investigations continuing.
- Available for any assignments as needed.

DOC (Department of Corrections)

- No significant information reported at this time.

Probation Department

- 24/7 OEM Command Control detail with DCPI presence, organizing all agency activities, with constant communications between OEM, Commissioner Velez and his Executive Staff.
- Essential personnel return to NY locations.
- 44 Worth Street remains closed.

NYPD (New York City Police Department)

- No significant changes reported at this time.

NYPD Intelligence

- No significant information reported at this time.

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NYSP (New York State Police)

- Working to provide support to NYC public safety services.

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NY State Courts

- No significant information reported at this time.

PANYNJ (Port Authority of New York and New Jersey)

- All airports open.

FBI (Federal Bureau of Investigation)

- Investigated suspicious activity re: aircraft in vicinity of CP/EOC.
- Investigation continuing, evidence recovery terms at ground zero, available to provide information/requesting agencies.

USPS (US Postal Service)

- Two post offices not operational at this time:
 - Bowling Green, 25 Broadway
 - Peck Slip
- The Postal Inspection Service is requesting to know when OEM can grant the Postal Service permission to resume to full operations at these two postal facilities.

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Parole Commission

- No significant information reported at this time.

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INFRASTRUCTURE:

CURRENT SITUATION/OBJECTIVES:

- All city water supplies are reported to be in working order.
- DEP working to restore water to hydrants and buildings in the affected area.
- ConEd working to restore power to the Courtlandt network. As of 1200 hrs 9/18 5,256 customers still without power.
- ConEd working to restore gas to buildings in the affected area.
- DSNY working to clear streets and work with DoH for cleanliness in affected area.
- USCG maintaining the Waterway Emergency Response Zone and the UN Zone.
- Verizon working to restore telephone service and emergency requests.
- DOB inspectors and engineers are available 24 hours to respond to inspection requests.
- DOITT restoring data and telecommunications to a prioritized list of public and private facilities.

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<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • BPCA to address re-entry issues for residents. • ConEd will continue to protect and monitor underground and above ground electrical shunts. • Turn gas customers on to curb valve immediately north and south of WTC Red Zone. • Remove customers from portable generators. • Plan being developed to return residents to Battery Park City. • Setting up cranes within 36 hours for N and S Tower piles and Church Street Plaza. • DEP to coordinate the hook up of wash down station drain pipes so that they discharge into a sewer.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none"> • ConEd personnel having difficulty gaining access through military checkpoints; need clarification of security protocols. • Insufficient lighting at Fresh Kills. • DOITT Command Center is NOT the help desk of the OEM. Computer problems to be addressed by MIS.

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NYS DEC (NY State Department of Environmental Conservation)

- Air quality testing.
- Monitoring health conditions in the secured area for all emergency responders
- Sorting human remains from structural debris at Fresh Kills on Staten Island
- Constructing washdown stations.

PARKS (Parks and Recreation)

- Will assist in recovery, debris removal and logistics.

EPA (Environmental Protection Agency)

- Air quality testing in secured area for asbestos
- Water quality testing
- Freon testing conducted 9/18 proved negative at this time

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DEP (Department of Environmental Protection)

- Monitoring water pressure and quality.
- Air quality testing in outer boroughs; awaiting test results.
- Investigated reports of water bubbling on West Street. Unable to operate valves due to debris. Crews on standby if needed.
- Providing maps to USGS of outfalls around southern Manhattan.
- Restored water service to Liberty Street between Church and Broadway at 745 hours.

DOB (NYC Department of Buildings)

Structures collapsed/destroyed	6
Structures with partial collapse	3

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Structures damaged (structural)	9
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- Color-coded map has been created reflecting degree of damage to structures.
- Issued notice of caution for approaching any building with visible damage to façade or broken windows.
- Unsafe to enter (no entry except for authorized rescue personnel) - All WTC buildings (1-7 and North Bridge), 90 West Street, 130 Liberty Street, St Nicholas Greek Orthodox Church, 30 West Broadway and 130 Cedar Street.
- Enter with escort (unsafe conditions present) - Buildings 1,2 and 3 of World Financial Center, 140 West Street, WTC South Bridge, Winter Garden, Millennium Hotel.
- DOB will continue to handle public inquiries regarding building condition and access.
- DOB inspectors and at least one engineer will be available around the clock to respond to inspection requests.

NYC Housing Authority

- Re-establishing telephone service to lower eastside developments.
- Providing assistance to other agencies with any related matters.
- Coordinating staging of heavy equipment access into "ground zero."
- Coordinating military escorts into "ground zero."
- Providing additional temporary telephone service to approximately 5,000 apartments in 4 eastside developments.

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HPD (Housing Preservation and Development)

- Inspecting buildings in the immediate vicinity of the WTC for structural integrity.
- Telephone service restored to 100 Gold Street. Electric service still under restoration.
- plans have been finalized to recover approximately 60 vehicles tomorrow from the city parking lot at Warren Street.

DDC (Department of Design and Construction)

- Inspecting buildings in the immediate vicinity of the WTC for structural integrity.
- Façade remnant of North Tower pulled down for safety reasons.

Utilities:

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Verizon

- Restoration mode all efforts and resources are geared to restore services as quick as possible. Have combined area forces and they are currently assessing the damage to the network and re-establishing services to our customers as quickly as possible. Current dispatches include FDNY 100 Duane St. At Pier 92/94; are working with all agencies to provide services.
- Providing free calls at portable payphones.

DoITT (NYC Department of Information Technology and Telecommunications)

- Restoring data and telecommunications to a prioritized list of public and private facilities.

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- Providing support to EOC for mapping and installation of POTS lines.
- Working with working with the Department of Buildings on an integrated building status map. Updating public information of map production posting to the web.
- Establishing relationship with private utility and telecommunications companies

Con Ed (Consolidated Edison)

- Electrical damage is very extensive. Restoration times are estimated based on working conditions and safety concerns.
- Working to restore 3 more feeders to Courtlandt network by 9//19/01 evening; begin picking up customers in Courtlandt 9/20/01.

Network area	Small customers and street lights	Large customers
Fulton	Complete	Complete
Courtlandt	Feeders and Network are up	Feeders and Network are up
Park Place	Complete	Complete
Battery Park South	Complete	Complete
Battery Park North	Complete	On own generator

- Concerned about vehicular traffic and the protection of their shunts (cable on ground).

Time Warner

- Continue working to resume service to customers.
- Cable hookup to 124 Liberty Street; repair fiber feeds.

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NYS DOT (NY State Department of Transportation)

- Staten Island Ferry open as of 0600 9/17/01 running every 20 minutes during rush hour and 30 minutes other hours until midnight and hourly from midnight to 0600.

Battery Park City Authority

- Power to 90% of South Neighborhood. Gas restored to 40% of area.

Debris Management:

DSNY (Department of Sanitation of NY)

- Debris from World Trade Center

Location	Tons for 9/18	Total tons to date
Fresh Kills	7151.8	44595.4
Hamilton	1787.8	5076.4
59 th Street	1405.4	7536.3
Total	10,345	57,193.6

- Provide fuel for vehicles and dumpsites for debris.

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TRANSPORTATION:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none">• Emergency vehicles and buses only on Brooklyn Bridge and Brooklyn Battery Tunnel.• Holland Tunnel remains closed both ways until further notice.• Lower Manhattan is <u>open to pedestrian and truck traffic only</u> south of Canal Street and east of Broadway.• TBTA working to maintain smooth, effective flow of traffic city-wide.• MTA Ops. working north Railroad running regular weekday schedule.• NYC DOT working to maintain ferry, bus and transportation services in support of the rescue effort within the affected area.• Post Office customers in zip code 10004, 10006, 10007 and 10005 may pick up their mail at the Main Post Office, 380 west 33 St
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none">• NYC DOT to continue to monitor bridge and highway traffic volumes, to increase the use of ferry transportation, and make resources available to rescue responders.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none">• TBTA receiving numerous bomb threats which are hampering their efforts (closing bridges)

TLC (Taxi and Limousine Commission)

- Assisting FBI in investigation of licenses.
- Make cabs available for free at several hospitals throughout midtown area, only within Manhattan. Monitoring attacks of bias against cab drivers.
- Providing transport for EOC representatives.
- Working to ascertain information pertaining to the restoration of telephone lines and electricity to 40 Rector Street.

NY City Sheriff

- Providing transportation, escorts and security.

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MTA Ops. (Metropolitan Transportation Authority Operations)

- MTA has made significant changes to their routes (can be found on website: www.mta.nyc.ny.us).
- Courtlandt station is closed.
- No service on the 1/9 trains between Chambers Street and South Ferry indefinitely.
- Four (4) stations – Chambers Street on the 2/3 and A-C, Park Place on the 2/3 and Wall Street on the 4/5- will be temporarily bypassed until further notice.
- WTC and Exchange Place PATH stations remain closed.

MTA Police

- Nothing to report at this time.

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NYS DOT (NY State Department of Transportation)

- Crew and trucks assisting in debris removal. Additional crews on standby from Maybrook and Syosset.
- Paved an asphalt road to provide access for emergency vehicles.

TBTA (Tri-Borough Transit Authority)

- TBTA maintaining high-level of security throughout system in response to numerous bomb threats.
- All TBTA bridges and tunnels are open in both directions with the exception of the Brooklyn-Battery Tunnel, which remains closed in both directions (except for emergency vehicles and express buses).
- Holland Tunnel closed. Restricted to emergency vehicles only.

USCG (United States Coast Guard)

- US Coast Guard Waterway Emergency Response Zone and UN Zone restrictions remain in effect.
- Boarding and inspecting vessels wishing to enter the Port of New York and New Jersey.
- Facilitating waterborne transportation of people and goods throughout the Port.

USPS (United States Postal Service)

- Working to restore service to 3 closed Post Offices:
 - Bowling Green (10004/06) 25 Broadway
 - Church Street (10007) 90 Church St
 - Wall Street (10005) 73 Pine Street

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Amtrak Operations

- Rail operations all open and running on time.
- Vehicular transport support available.
- Amtrak leaving EOC, Amtrak Police is Point of Contact

Amtrak Police

- Maintaining operations and protecting Amtrak property at NY, East, and North River tunnels.
- Seeking information on memorial services planned for the weekend so as to ensure adequate train service to handle the influx into NYC.

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New York City Mayor's OEM/Emergency Operations Center Situation Report #16

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LOGISTICS:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none">• Developed resource management process (see attached).• Dividing "ground zero" into quadrants; each quadrant will have a designated on-scene logistician to coordinate all logistics/resources within that quadrant.• Working to convert Pier 37 as primary warehouse for all logistical resources.• Heavy equipment staging at Church and Franklin streets.• Properly route all request for information, materials, assets and services.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none">• Determine and establish safe feeding site locations for rescue workers within the restricted area by this evening.• Complete inventory of equipment in staging areas• Educate all parties of badging and access procedures.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none">• Experiencing some difficulty in getting the information regarding hearings, licensing renewals and expirations to the public.• Concern for the potential contamination of food and the health of rescue workers within the restricted zone.

DCAS (Department of Citywide Administrative Services)

- DCAS approved 13 Gators to be delivered to EOC.
- Preparing list of contact for access to city-owned and private buildings.

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DDC – Department of Design and Construction

- Monitoring movement of façade remnant of North Tower.

NYC DOT (NY City Department of Transportation)

- No significant information reported at this time.

Mayors CAU (Community Assistance Unit)

- No significant information reported at this time.

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UN Commission

- Compiling list of missing foreign nationals; working with NYPD to get DNA kits to foreign governments.

NYC City Council

- No significant information reported at this time.

New York City Mayor's OEM/Emergency Operations Center Situation Report #16

Mayors Office of Operations

- No significant information reported at this time.

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Office of Labor Relations

- OLR is operating from 33 Beaver Street and the GHI building.

Consumer Affairs

- OEM has been manned continually; all personnel are reporting on a split shift: 12-hour for some personnel, 6-hour for others (primarily for those who have been working at OEM before).
- Consumer Affairs buildings are still unavailable.

EDC (Economic Development Commission)

- No significant information reported at this time.

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STATE AND FEDERAL EMERGENCY MANAGEMENT AGENCIES:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none"> • FEMA is supporting deployed USAR teams. • FEMA is supporting medical needs ,DMAT, DMORT, and EM Teams. • USNS Comfort berthing 477 persons, treated and released 42 personnel • Disaster Field Office is operational at Pier #90. • 12 NYC schools remain closed • State is coordinating with local and Federal agencies in all aspects of operation.
<p>PROJECTED OBJECTIVES:</p>
<p>PROBLEMS CONCERNS:</p>

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FEMA (Federal Emergency Management Agency)

- FEMA has activated a full cadre of federal agencies and established a Disaster Field Office (DFO) at Pier 90 to support the five counties included in the President's declaration. In addition, Incident Management Teams, five DMATs (Disaster Medical Assistance Teams), eight USARs (Urban Search and Rescue Teams) and many other specialized teams are deployed to support emergency operations. Eight (8) USAR teams have been deployed.
- Five (5) DMAT teams have been deployed. (USPHS)
- Two (2) DMORT teams have been deployed. (USPHS)
- One (1) VMAT, Veterinary Medical Assistance Team has been deployed to provide services to the USAR. (USPHS)

New York City Mayor's OEM/Emergency Operations Center Situation Report #16

- USACE (US Army Corps of Engineers) is coordinating and providing assistance to NYC for debris removal.
- US Forest Service Incident Management Teams are providing services to USAR teams.
- US General Services Administration (USGSA) is acquiring warehouse space.
- US SBA (Small Business Administration) providing workshops for disaster assistance.
- US Department of Agriculture is coordinating with the State for food assistance.

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USPHS – (US Public Health Service)

- Five (5) DMAT (Disaster Medical Assistance Teams) are providing coverage at the Chambers Street Clinic.

# of patients seen by DMAT on 9/17 0700 – 9/18 0700	100
Total patients treated to date	182

- National Institute for Occupational Safety/Technical Assistance Team personnel continue to assess health and safety issues at WTC.
- USNS Comfort providing medical support for rescue worker and housing for responders.

Medical treatment provided 9/17	26
Housing accommodation	350

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Management Support Team (MST) relocated to Sheraton at 7th and 53rd. 470 personnel have been deployed to the region.

USNS Comfort (Hospital Ship)

- Supporting Operation Noble Eagle
- Served 1268 meals to responders
- Providing berthing for 477 personnel; 827 berths available
- Medical assistance provided to 42 persons, all returned to duty.
- Three truckloads of donated goods provided to ARC.

SEMO (State Emergency Management Office)

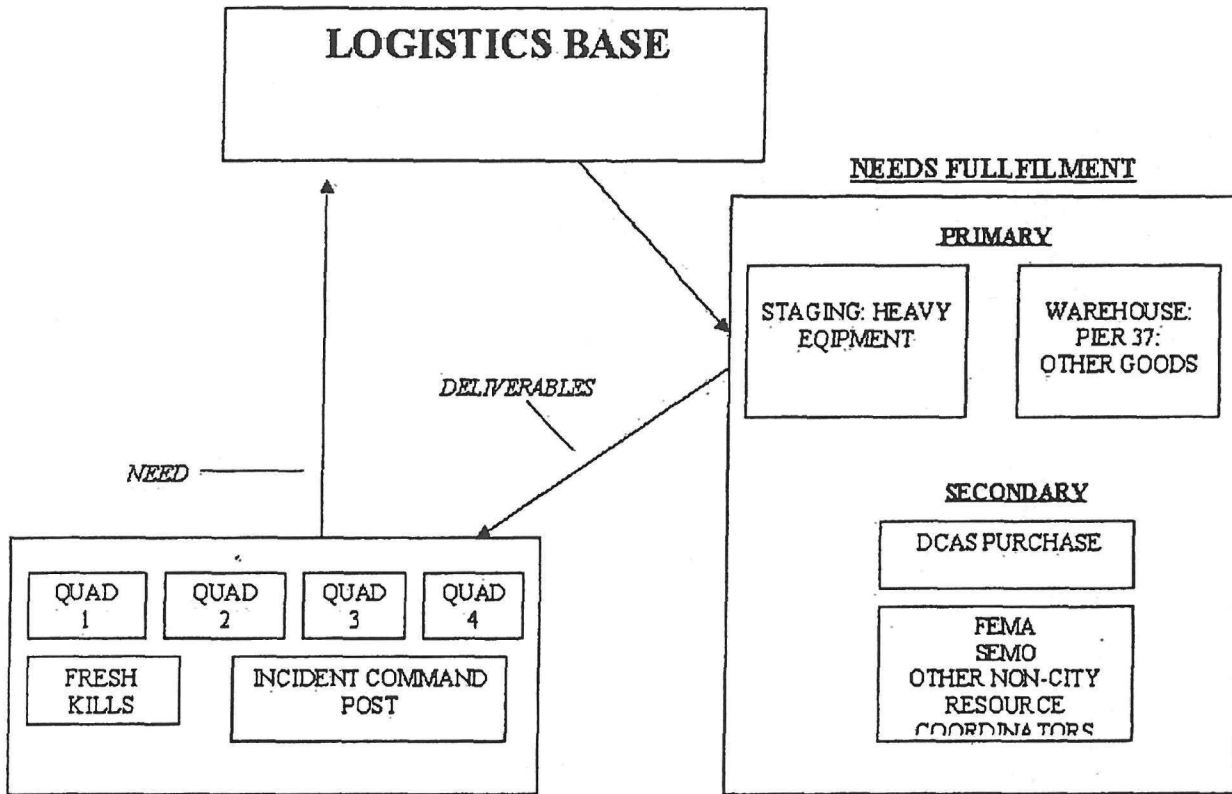
- Staging area and locations supporting response activities:
 - Stewart Air National Guard Base, Newburgh, NY
 - Franklin & Church Streets (large equipment)
 - Pier 37 (replaces Javitz Center which will resume normal operations today)
 - Randall Island
 - Shea Stadium.
- Developing a communications plan for all state agencies.
- Will hold situation briefings twice daily.

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New York City Mayor's OEM/Emergency Operations Center Situation Report #16

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Attachment 1. Resource management process



FIELD OPERATIONS

RESOURCE MANAGEMENT PROCESS

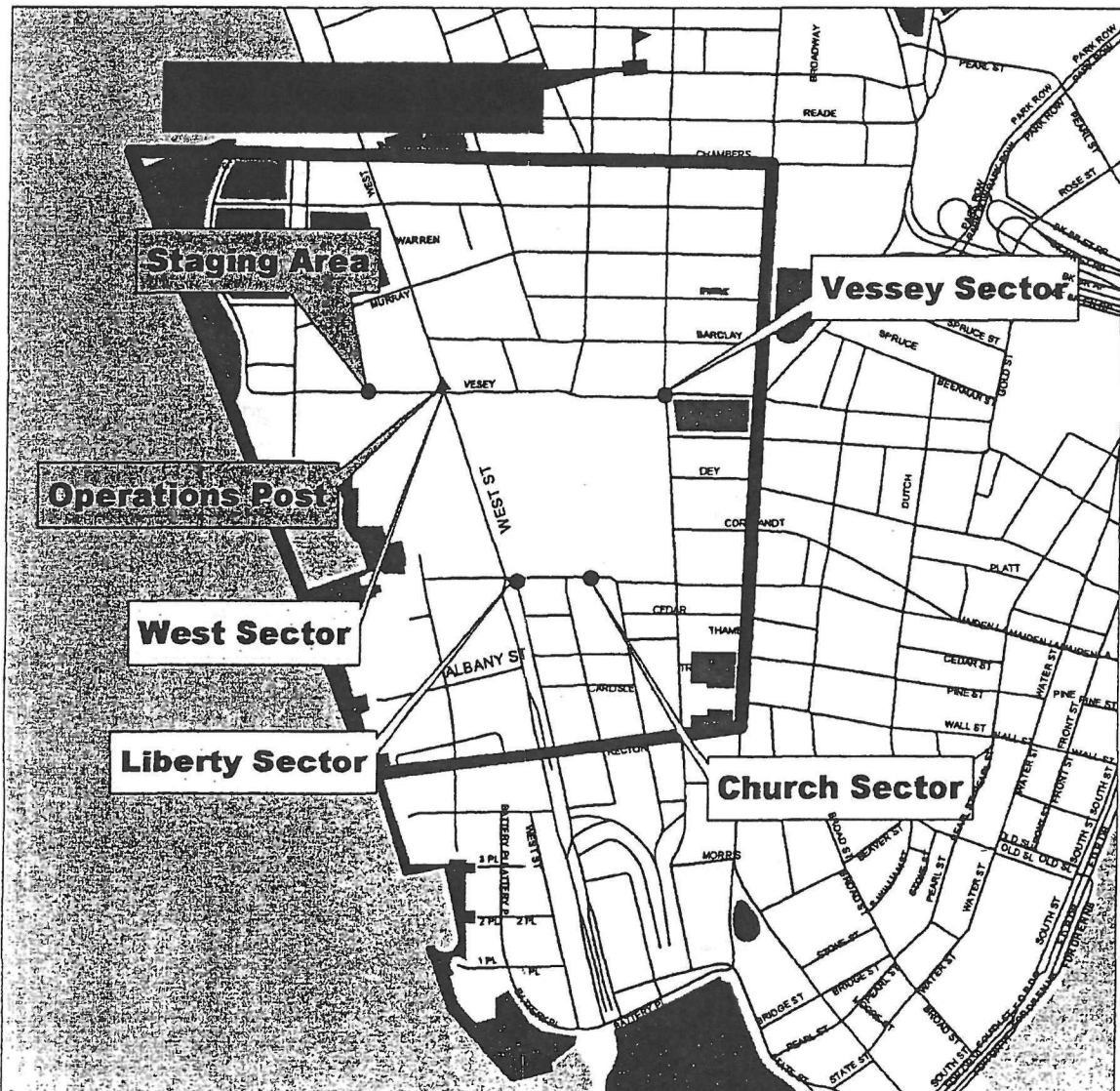
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Attachment 2. "Ground Zero" Sectors



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City of New York
Emergency Mapping Center
Rudolph W. Giuliani, Mayor



New York City Mayor's OEM/Emergency Operations Center
Situation Report Distribution Roster

Date: 9/25/01
Time: 5:55 a.m.
Situation Report #: 27
Operational Period 1800 to 0600

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Document to be distributed to the following approved personnel located at the EOC Podium:

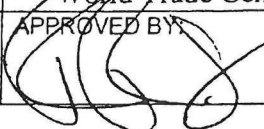
- OEM Director Sheirer
- OEM First Deputy Director - Odermatt
- OEM Deputy Director of Operations – Drayton (Watch Command)
- OEM Deputy Director of Planning - Rotanz
- OEM Deputy Director of Health and Medical - Gabriel
- OEM Deputy Director of Public Information – McCarton
- OEM Planning Supervisor – Berkowitz
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*EMS
9/25/01*

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New York City Mayor's OEM/Emergency Operations Center

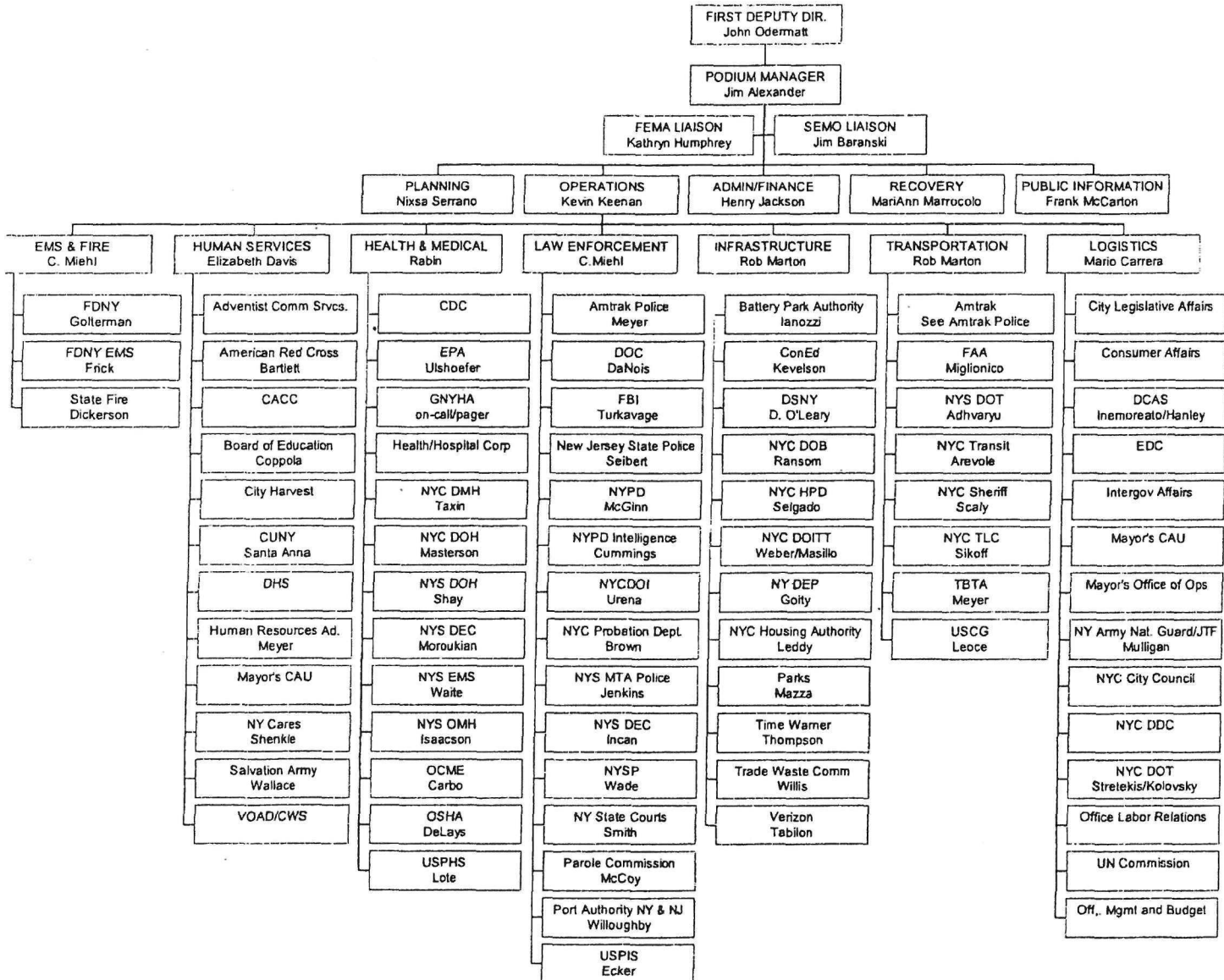
Situation Report #27

DATE 9/25/2001	TIME PREPARED 5:55 A.M.	INCIDENT FEMA-1391-DR-NY September 11, 2001 World Trade Center (WTC) Disaster	OPERATIONAL PERIOD 9/24/2001 1800 to 9/25/2001 0600
PPREPARED BY: N. Serrano/B. Marton OEM Doc./Sit. Assessment Unit		APPROVED BY: 	EOC Podium Manager
CURRENT INCIDENT OBJECTIVES:			
<ul style="list-style-type: none"> • A slow moving storm and its associated frontal boundary has moved into New York. Heavy rains and thunderstorms will move eastward during the evening will bring about 1-2" of rain to southeastern sections of the State. Tonight: cloudy, breezy and mild, temps 65-70°F, winds S-SSE 10-18 mph. Tuesday: periods of heavy rain early, lingering showers, temps 70-75°F, winds S-SW 10-18 mph. • Fire/Law Enforcement continuing field search and rescue operations 24-hours/day. • Law Enforcement maintaining secure perimeter of the affected area; continue investigation of the WTC crime scene. • Utilities continue to work to restore service to affected customers. • See Recovery Operational Period Action Plan, Attachment 1. • Medical Data entry on missing persons to begin today. 			
PROJECTED INCIDENT OBJECTIVES:			
<ul style="list-style-type: none"> • Agencies/organizations utilizing the USNS Comfort should assess their long-term housing needs. Agencies should consider alternate arrangements. • 9/25 meeting on 160,000 tank of freon in chillers at WTC. Meeting will address safety plan and possible future offloading. • DDC planning to replace smaller debris removal equipment with larger equipment. • Health and Safety meeting for construction workers 9/25 0800 • Holland Tunnel will be closed indefinitely (open only for emergency units) 			
PROBLEMS/CONCERNS:			
<ul style="list-style-type: none"> • Weather (above) may hamper recovery operations tomorrow. • All personnel within the "hot zone" must have proper PPE. 			

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

ORGANIZATIONAL STRUCTURE

NYC Mayor's OEM/EOC
Organizational Structure
9/24/2001 1800 - 9/25/2001 0600



New York City Mayor's OEM/Emergency Operations Center Situation Report #27

EMS AND FIRE:

CURRENT OBJECTIVES: <ul style="list-style-type: none">• Search and rescue and debris removal operations continue 24-hours/day.
PROJECTED OBJECTIVES:
PROBLEMS CONCERNS: <ul style="list-style-type: none">• EMS requires MTA bus transport from Battalion 4 to Chelsea Piers at 0700 and 1900 (remains unresolved).

FDNY

- A fiber optic line between the Pier and the Incident Command Post has been installed; individual PCs will be connected today. Otherwise, no significant change from previous report.

FDNY EMS

- Providing pre-hospital care to rescue operation. Current staffing/equipment requirements are met.

OFPC – Office of Fire Prevention and Control

- Primarily providing support to NYRRT#1 and FDNY.
- Continue to provide staffing to NYC EOC, FEMA Recovery Center, SEMO Firedesk and WTC site.

HUMAN SERVICES:

CURRENT OBJECTIVES: <ul style="list-style-type: none">• Continued work and oversight of the following functional areas:<ul style="list-style-type: none">○ Donations management○ Volunteers:<ul style="list-style-type: none">▪ Individuals/spontaneous▪ Organized groups○ Feeding: new hardstand facility being developed○ Hydration stations for command posts: 1 established, 3 in development○ Services:<ul style="list-style-type: none">▪ Compassion Center at Pier 94▪ Workers' respite centers▪ Displaced persons service centers▪ American Red Cross service centers○ Special needs.
--

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • Hardstand kitchen for 30,000 meals a day to be set up by 9/25 at Floyd Bennett Field • BMCC anticipates re-opening on 10/01/01. • Create process and educate on a central location for volunteers. • Medical Data entry on missing persons to begin on 9/25
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none"> • Concern as to safety of donated perishable food. • BMCC in need of oil for generator and tires for patrol vehicles.

Adventists Community Services

- Have met with and counseled 1,200 individuals.

ARC – American Red Cross

- ARC Kitchen at Floyd Bennett Field is not fully functional as of 9/24 but ready to prepare up to 30,000 meals per day on 9/25.
- ARC requested a modular building for Service Center #3 at Dewitt Clinton Park. Request was tasked to FEMA.
- ARC now has Family Service Centers at three locations; these are for families which need disaster assistance:
 - Carmine St Recreation Center, 7th Ave & Clarkson St
 - CWA Local 1180, Harrison and Hudson
 - Dewitt Clinton Park, West Side Hwy between 53rd and 54th Pier 94.
- ARC has opened two Respite Centers at the building site for the site workers, providing meals, disaster mental health services, rest, spiritual care, disaster health services, massage therapy, phone bank and chiropractic care:
 - St John's University, 101 Murray Street
 - Spirit Cruise Line, Pier 61 (West end of Liberty St, on dock).
- Mass Feeding * numbers available for previous day by 1000 hours

# fixed feeding sites	48
# of mobile feeding sites	58
# of meals served since 9/11/2001	3,201,795

- Mental health contacts to date 8,588

ASPCA –American Society for the Prevention of Cruelty to Animals

- No significant change from previous report.

BOE (Board of Education)

- BOE Inspection team to Stuyvesant High school at 1100 hrs to assess schools condition and needs.
- Bomb threat phoned in to PS61 in Queens at 0835 hrs, students and staff evacuated, NYPD notified. Police officers from the 110th Pct. searched building. All Clear reoccupied at 0930 hrs
- Otherwise, no significant change from previous report.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

Center for Animal Care and Control

- The Staten Island and Manhattan shelters do not have an operational computer system at this time. The Bronx and Queens shelters are currently closed as well as the administrative office located at 11 Park Place.
- Water and partial electricity have been restored to 11 Park Place. Only half of the office has electricity. Full access to the main office will be granted if electricity is restored.

City Harvest

- Main office open at 575 Eight Avenue, 4th floor.

CUNY – City University of NY

- Borough of Manhattan Community College reports U.S. Army no longer utilizing the campus.
- Port Authority is still using the receiving area and gym for storage. Triage is still set up in the gym area. There is still no outgoing phone service. All other conditions appear normal.
- Anticipating re-opening on Oct. 1, 2001.
- All other colleges operating routinely.

DHS – Department of Homeless Services

- Contact at Central Office operational at 33 Beaver Street for assistance call (212) 361-8000.

HRA - Human Resources Administration

- Providing shelter to rescue workers.

Mayor's CAU (Community Assistance Unit)

- No significant information reported at this time.

NY Cares

- Staffed food table (helping Red Cross) with a volunteer team from CSFB.
- Version 2 of the volunteer intake form will be edited and hopefully have it finalized tonight.
- Started recruiting volunteers to help with a data entry project, which was subsequently cancelled.
- Followed up and returned calls to volunteers who are interested in helping out with the relief effort.
- Received final copy of what fields September 11 database will look like for volunteer database that is being created by IBM.

Salvation Army

- Mobile canteens at the Medical Examiners office and Armory remain in place.
- Operating eleven (11) canteen-feeding locations and 3 permanent sites.
- Number of meals served (cumulative): 1,040,245

VOAD (Voluntary Organizations Active in Disasters)/ CWS Church World Services

- See NY Cares report.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

HEALTH AND MEDICAL:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none">• Developing Recovery Center for victims to gather information or seek mental health aid.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none">• Resolve how to address the identification and death certificate process.• NYC DOH to enter restaurants around "Ground Zero" to remove food hazards. Locating locksmiths to assist.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none">• OCME needs consistent trash pickup from 520 1st Avenue at least twice a day.

CDC – Centers for Disease Control

- No significant change from previous report.

Department of Mental Health

- Recovery Center being developed by the Mayor's Office and FEMA will include City, State and Federal agencies. The Recovery Center will be a place for individuals affected by the disaster (people who lost their jobs, lost their homes) to come to learn about what services are available.

•

GNYHA (Greater NY Hospital Association)

- After-hours contact: (212) 246-7100.

HHC (Health and Hospital Corporation)

- No significant change from previous report.

NYC DOH (NY City Department of Health)

- No significant change from previous report.

NYS DOH – NY State Department of Health

- Received reports from City DOH that rodent activity assessment and control is ongoing. Rodenticides are being applied as needed. Additionally, private exterminators (who have offered services) are now being contacted to apply "bait stations" for rodent control. Three areas have been recently identified as having increased rodent activity:
 - The park area in the vicinity of the World Financial Center near the marina;
 - Washington park area near Cambridge and Greenwich (this pre-dates the 9/11 event);
 - Several businesses in the trinity place area.
- City DOH also reported to us that 50 people (primarily DSNY crews) are cleaning out food establishments (using health commissioner's orders if necessary to gain entry).

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

NYS EMS (NY State Emergency Medical Services)

- No significant change from previous report.

NYS OMH (NY State Office Mental Health)

- Request from Office of Chief Medical Examiner to provide crisis counseling (24-hour basis) for morgue staff.
- Detailed report of last weekend's activities in E-team.

OCME (NYC Office of the Chief Medical Examiner)

Agency	Fatalities (cumulative)
FDNY/NYPD/EMS	53
Whole/complete bodies [†]	144
Identified (Partial + Complete) [†]	162
Human remains (partial)	3,674
Released to funeral home	135
Disaster count*	3,818
Missing Persons	6,333

* the sum of whole/complete bodies and (partial) human remains

[†] does not include FDNY/NYPD/EMS

OSHA (Occupational Safety and Health Administration)

- The results of Asbestos sampling conducted on 9/20 reveal no significant deviation from OSHA standards at any of the fifteen geographical locations in and around "ground zero."
- Respirator fit testing, air monitoring and safety monitoring inspection teams at WTC.
- Over 20,000 emergency workers have received fit testing.

USPHS (US Public Health Service)

- Total of 455 team personnel have been deployed.
- Four (4) DMATs (Disaster Medical Assistance Teams) and one (1) CCRF are providing medical coverage:

# of patients seen by DMATs on 9/23 (00:01 – 23:59)	512
# of patients transported	2

Most of the patients seen by DMATs are minor, primary care cases (e.g., blisters, lacerations, etc.).

LAW ENFORCEMENT:

CURRENT OBJECTIVES:

- Investigation and evidence collection ongoing.
- Providing ad hoc security details as required.
- Providing escorts to/from restricted areas.
- Occupational and public health issues being addressed for emergency responders.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

PROJECTED OBJECTIVES: <ul style="list-style-type: none">• No significant change from previous report.
PROBLEMS CONCERNS: <ul style="list-style-type: none">• None at present.

Amtrak Police

- Amtrak Police will remain at the Command post until OEM decides the Operation is finished.

DOC (Department of Correction)

- Correction personnel (6 correction officers) on site per request of OEM assisting DMORT (Disaster Mortuary Operation Response Team) and performing data entry work for the Ante-Mortum process. (Pre-Death Records)
- Stuyvesant Command Post was relocated to DC 37 located at 125 Barclay (212) 227-7874.

FBI (Federal Bureau of Investigation)

- No significant change from previous report.

NJSP (New Jersey State Police)

- NJS Troopers still conducting escorts in and out of the city.
- Marine Police patrolling Hudson.
- Providing security to the Holland Tunnel and all entrances to New York
- Establish New Jersey DFO at Pier 90.

NYCDOI (NY City Department of Investigation)

- DOI is currently providing security to DEP facilities to protect the water supply and to Lower Manhattan properties.
- DOI expects to be fully operational within a week.
- DOI is currently providing investigative support to the Trade Waste Commission for allegations of contractor theft.
- The 80 Maiden Lane is operational.
- The status of the satellite offices is as follows:
 - DOS IG, located at 51 Chambers Street, Room 1113, will be operational as of 9/25/01 at 0900 with limited telephone service.
 - DEP IG, at 2 Lafayette Street, no computer service, partial telephone service. Two working lines (212-442-0194 and 442-0195).
 - HPD IG, at 2 Lafayette Street, no telephone service, no computer service.
 - DOT IG at 40 Worth Street, no computer service, partial telephone service (212-442-8100 and 442-8094).
 - NYCHA IG, at 250 Broadway - 28th floor, no telephone service, no internet service.
 - PAGU IG, at 180 Water Street, is fully operational.
 - DOC IG, at 60 Hudson Street, has a new telephone area code and exchange (646-248-1940).
- Providing security to six DEP shafts around the city to protect the water supply.

New York City Mayor's OEM/Emergency Operations Center

Situation Report #27

- Providing investigative support to the Trade Waste Commission for allegations of contractor theft and also providing security for several lower Manhattan properties from 9/17/01 thru present.

NYPD (New York City Police Department)

- 9/25/01 call volume for 09/24/01 24 hour recap is 30,387.

NYPD Intelligence

- No information reported at this time.

NYC Probation Department

- 44 Worth Street remains closed. DOITT has prioritized restoration of telecommunications at this location.
- Collaborating transportation effort with the Sheriff's Office @ 550 West 59th St.
- Continuous Security Detail at the Channel 13 Victim Hotline Center.

NYS DEC (NY State Department Environmental Compliance)

- Cpt. Revella and the Hazmat team conducted two site assessments of the impacted area. The assessment reveal that all wash down operations were up and running. Personal wash stations consist of a booth wash area, two eye wash areas and several hand wash sinks.
- There is going to be a health and safety meeting for construction workers at PS 89 room 302 at 0800hrs on September 25, 2001.
- Two (2) Region 3 personnel will relay the zodiac on 9/24 to assist USEPA with recovery of important evidentiary debris and personal effects floating in the water in the bulkhead. The vessel will be launched from Liberty State Park.

NY State MTA Police (Metropolitan Transit Authority)

- Metro North, The LIRR, and must subway lines are now running on a regular weekday schedule.
- Maintaining security of MTA system.

NYSP (New York State Police)

- Escort of 11 National Guard dump trucks from Randalls Island to Stewart Airport, New Windsor, NY on 9/25.
- K-9 unit at pier 92 and in place on post checking deliveries at the front entrance to the EOC.
- A sergeant and four troopers are posted at the Pier 92 EOC for various escorts and transports.
- Transport of victim medical/identification records from the pier 92 processing area to the medical examiner's office at 1st Ave.
- Escort of 11 National Guard dump trucks from Randalls Island to Stewart Airport, New Windsor, NY on 25 Sep 01.
- SEMO requests one bomb detection canine at the truck entrance of the Jacob Javits Convention Center.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

NY State Courts

- No significant change from previous report.

PANYNJ (Port Authority of New York and New Jersey)

- Port Authority has fully functional EOC on NJ Side. Can access resources at 201-239-3502
- The Holland Tunnel did not open this date as previously announced. It will remain closed to traffic in both directions except EMERGENCY VEHICLES indefinitely.

Parole Commission

- No significant change from previous report.

USPIS (US Postal Inspection Service)

- No significant change from previous report.

INFRASTRUCTURE:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none">• DOITT restoring data and telecommunications to a prioritized list of public and private facilities.• Replace smaller debris removal equipment with larger equipment to improve removal operation.• Lighting problem at Fresh Kills has been resolved.
PROJECTED OBJECTIVES: <ul style="list-style-type: none">• ConEd working to restore power NYC Board of Elections at 42 Broadway. Restoration expected by 9/24 or 9/25.
PROBLEMS/CONCERNS:

Battery Park City Authority

- Office building at One World Financial Center is still not ready for occupancy.
- In addition, the following buildings are scheduled to open for residents:
 - Reopen on Monday, September 24:
 - The Soundings 280 Rector Place
 - Hudson View East 250 South End Avenue
 - Reopen on Tuesday, September 25:
 - River Rose 333 Rector Place
 - Reopen on Wednesday, September 26
 - Liberty House 377 Rector Place.

DDC (Department of Design and Construction)

- No significant change from previous report.

DEP (Department of Environmental Protection)

- No significant change from previous report.

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New York City Mayor's OEM/Emergency Operations Center Situation Report #27

DOB (NYC Department of Buildings)

Structures collapsed/destroyed	4
Structures with partial collapse	3
Structures damaged (major structural)	9
Structures damaged but stable	58
Total # buildings inspected	335

- Building damage assessment updates are maintained on the website <http://nyc.gov>

DoITT (NYC Department of Information Technology and Telecommunications)

- Developed a standard operating procedure for city agencies to submit status reports concerning building readiness. Information will be verified and input into centralized database.

EPA (Environmental Protection Agency)

- Air quality testing in secured area for asbestos and Volatile Organic Compounds.
- Water quality testing

HPD (Housing Preservation and Development)

- A total of 258 buildings were surveyed for essential services between 9/23 and 9/24/2001.

NYS DEC (NY State Department of Environmental Conservation)

- Air quality testing.
- Monitoring health conditions in the red zone for all emergency responders
- Sorting human remains from structural debris at Fresh Kills on Staten Island
- Constructing wash down stations.

NYC Housing Authority

- No significant change from previous report.

PARKS (Parks and Recreation)

- Park Police staffing West Side Highway, Pier 40, and Battery Park City.
- Fulfilling resource requests as needed (most are for golf carts).

Utilities:

Con Ed (Consolidated Edison)

- Park Place Network full electric power restored except for small southern portion in dead zone north of WTC.
- Battery Park City North (north of the boat basin) fully restored on generators except for WFC which is on their own emergency generation and ConEd has supplied two additional generators.
- Battery Park City South (south of boat basin) electric power fully restored.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

- Fulton Network electric power fully restored.
- Cortlandt Network – eight of fifteen feeders are energized within this network.
- 134 electric customers remain out of service.
- Gas service is available to all customers except in the area bounded by Barclay St, Trinity Place and Church St, Cedar St and West St. As customers gain access to their buildings individual customer gas service are being turned on. 114 services are remaining to be energized.
- Steam service remains unavailable in the irregular area bounded by Broadway, Battery Park City, Murray St and Rector St. Some customers within this zone are being energized on an individual basis depending on the conditions of the steam mains. 97 steam customers remaining to be turned on.

Time Warner

- Continue working to resume service to customers. No service below Canal Street.
- Cable hookup to 124 Liberty Street; repair fiber feeds. Repair all fiber cables and coax lines to restore service below Canal Street.

Verizon

- No update on the completion of service rest oral from West St C.O. No request for new service as of 4PM..

Debris Management:

DSNY (Department of Sanitation of NY)

- Working to support the overall operation, remove debris, support federal forces in Fresh Kills, and maintain clean streets.
- Debris from World Trade Center

Location	Tons for 9/24	Total tons to date
Fresh Kills	3,998.9	79,559.2
Hamilton	2,602.3	21,601.2
59 th Street	433.3	12,712.2
Total	7663	113,872.6

Trade Waste Commission

- Anticipating relaxation of restrictions south of Canal Street, TWC eliminated the carter checkpoint at Canal and Broadway. However TWC staff at the EOC continues to coordinate with the other agencies to ensure somewhat normal carting service in areas other than the red zone.
- Pending approval, trying to coordinate escorted carting service in red zone locations to businesses that are up and running.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

TRANSPORTATION:

<p>CURRENT OBJECTIVES:</p> <ul style="list-style-type: none">• Limited access on East River to the Red Hook Marine Terminal due to USCG restrictions in the Harbor.• USCG implementing escorted departures from restricted areas for persons who wish to remove their vessels on 9/24, 9/25 and 9/26 between 1200 and 1400 hours.
<p>PROJECTED OBJECTIVES:</p>
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none">• Con Edison is in the process of boarding up the access to the Queens Midtown Tunnel.

Amtrak Operations

- All trains operating on or close to normal weekday schedules.

FAA (Federal Aviation Administration)

- See "State and Federal emergency management agencies" section (below).

NYC Transit (Metropolitan Transportation Authority Operations)

- Will continue to maintain one rep (agency liaison) at the EOC to provide immediate assistance to MOEM and other agencies on a 24x7 basis, as usual for all activations.
- All alternations in MTA routes can be found on website: www.mta.nyc.ny.us
- With the exception of the Brooklyn Battery Tunnel, all MTAB&T facilities are operational at 100%. Brooklyn Battery Tunnel is closed to all except emergency vehicles, law enforcement personnel, and MTA and Command express buses.
 - "C" Line: running normal bypassing Chambers St.
 - "E" Line: Parsons-Archer to Canal and terminate.
 - "N & R" Lines still suspended.
 - #9 Line suspended until further notice, no skip-stops.
 - #1 Lines still suspended from Chambers to South Ferry.
 - #1 Line extended from 242nd Street to New Lots Ave (local stops).
 - #3 Line Express from 148th Street to 14th Street and terminate.

NY City Sheriff

- All Sheriff units remain engaged in transportation/escort/security details as assigned. Command base is located at 550 W.59th (phone: 247-6188).
- Some non-law enforcement personnel and operations were relocated from 31 Chambers and 253 Broadway to 66 John owing to limited telephone service.
- Some units presently assigned to OEM are expected to be deployed to the Board of Elections.

NYS DOT (NY State Department of Transportation)

- Crew and trucks from 3 contractors are assisting in debris removal. Additional crews on standby from Maybrook and Syosset.
- Reconfiguring and maintaining traffic set-up on FDR Drive south bound.

TBTA (Tri-Borough Transit Authority)

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

- TBTA maintaining high-level of security throughout system in response to numerous bomb threats.

TLC (Taxi and Limousine Commission)

- Relocated Executive Offices to Woodside Queens from 40 Rector Street. Re-occupancy date unknown.
- Working with taxis for free transportation for emergency workers and victims family members from Pier 94 and 150 Amsterdam. 3500 free rides to date.
- Maintaining a 24-hour hotline at (212) NYC -TAXI.
- Presently reassessing resources at the O.E.M. Command Center.

USCG (United States Coast Guard)

- Governor's Island has been opened to Air National Guard by General Services Agency in coordination with Coast Guard Atlantic - Maintenance & Logistics Command. OEM USCG Liaison facilitating needs of ANG upon request, but approval authority lies with GSA.
- Traffic Management Plan remains unchanged.
- Port Security Units (PSU) are patrolling harbor for force protection initiative.
- Law Enforcement Detachments (LEDETS) are assisting with vessel boarding at Ambrose Channel.
- A detailed report has been submitted via E-team.

USPS (United States Postal Service)

- Situation unchanged today -- Church Street Post Office, 90 Church Street, is still closed.

LOGISTICS:

CURRENT OBJECTIVES:

- Track all resource materials, close out all issues that have been completed, complete inventory of all assets and consumables, and establish a record filing system for all issues that have been dealt with.
- Revised resource management process is working well.
- Staging area and locations supporting response activities:
 - Franklin & Church Streets (large/heavy equipment).
 - Pier 36/37 (site supply/light equipment).
 - IS-89 (forward distribution – respirators only).
- Working to properly route all requests for information, materials, assets and services. Follow-up on all “red” action requests in e-team. <2% of red requests are still open.

PROJECTED OBJECTIVES:

- Consolidate all staging areas into one staging area at Pier 36.
- Continuing to complete inventory of equipment in staging areas.
- Bring Pier 36/37 up to full operation.
- Netting of windows in buildings around “Ground Zero” to be completed by 9/27.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

- PROBLEMS CONCERNS:**
- Identifying personnel to staff staging areas so as to maintain continuity in tracking/dispersing materials. Identifying support personnel to assist in the operations.
 - Many agencies are not updating the status field as the resource requests are filled/completed.

Resource request status		
Black: Request forwarded for fulfillment	140	13.5%
Red: Action required	24	2.3%
Orange: Enroute	38	3.7%
Yellow: On-scene	4	0.4%
Green: Released from service	15	1.5%
Gray: Cancelled	134	13.0%
Blue: Closed	679	65.7%
TOTAL	1,034	100.0%

Army National Guard

- Moving 1,200 troops to land-based housing by mid week.

Consumer Affairs

- 42 Broadway location now has electricity and limited phones. Consumer Affairs anticipates moving into 42 Broadway on 9/26 or 9/27.
- Enforcement division is operating in full capacity out of the test station located in Brooklyn.

DCAS (Department of Citywide Administrative Services)

- Assessing public buildings for stability, telecom and air quality.
- Procurement: taking direction from OEM logistics on procurement needs. Continuing to fulfill requests for goods through Central Storehouse and Pier 36/37.
- Space: Assessing agency space needs as well as private tenant needs. Trying to locate space for all.

Joint Task Force – Military Liaison

- Rapidly process tasking and requests. Continue to be the liaison for NYC area State Military Forces.

NYC DDC – NY City Department of Design and Construction

- DDC's consultant engineers, Muser Rutlege, examined basement levels 1-5 at the NW corner of the complex to determine the condition of the slurry wall. Preliminary observations say it appears to be in good condition. DDC will continue to investigate underground areas with either people or robots (if the area is less accessible).
- Winter Garden is reinforced. Fire department can get debris outside Winter Garden.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

NYC DOT (NY City Department of Transportation)

- 40 Worth Street does not have phone service.

Office of Labor Relations

- OLR will abandon its position within the Operations Center as of 1800 hrs. on 9/23. They can be reached at 212-361-7938 and Commissioner Hanley at 917-769-0019

UN Commission

- Working with Foreign Missions and Consulates to account for all foreign nationals missing. Working with NYPD to disseminate DNA kits to families of foreign nationals affected. Assisting Missing Persons in reporting of missing foreign nationals.

STATE AND FEDERAL EMERGENCY MANAGEMENT AGENCIES:

CURRENT OBJECTIVES:

- State is coordinating with local and Federal agencies in all aspects of response and recovery operations.
- FEMA continues assessment of damaged infrastructure, assist in debris management planning, and implement Human Services/Public Assistance/Mitigation Programs targeted at special circumstances of the disaster.
- FEMA is supporting deployed USAR ,DMAT, DMORT, EM Teams and other specialized and support teams.
- The Federal Disaster Field Office (DFO), operational center for all ESFs/OFAs, is located at Pier #90.
- Emergency Managers from other states have been brought in to assist: MD, CA, FL, VT, MA, WA and OK. Note: NY is now a member of the Emergency Management Assistance Compact (EMAC).
- National Disaster Medical System (NDMS) has federalized/staged 429 personnel.

PROJECTED OBJECTIVES:

- State assessing long-term staffing and support needs, and evaluating changing mission requirements. Developing 30, 60 and 90 day recovery timeline plans.
- FEMA Developing Debris Operations Plan (draft by 9/24)
- FEMA to provide PA briefing to NYC department heads by 9/26. Debris monitoring plan completed.
- FEMA deploying Community Relations teams in field.
- FEMA working with GSA to identify location for a Disaster Recovery Center (DRC).
- FEMA/SEMO coordinating establishment of a Disaster Recovery Center/Service Center by 9/26

New York City Mayor's OEM/Emergency Operations Center

Situation Report #27

PROBLEMS CONCERNS:

- The FEMA Director has written all Governors to request that those wanting to send donations do so in cash instead of goods. NEMA and media also assisting.
- Debris Monitors conducting 24-hour monitoring operations at Staten Island landfill site and barge loading piers.

FEMA (Federal Emergency Management Agency)/Federal Disaster Field Office

- FEMA has activated a full cadre of federal agencies and established a Disaster Field Office (DFO) at Pier 90 to support the five counties included in the President's declaration. On Sep 18th, the President authorized 100% Federal funding for Public Assistance Programs to State and affected local governments. The FEMA – State of NY Agreement was signed on 9/20. In addition, Incident Management Teams and many other specialized teams are deployed to support emergency operations. The FEMA National Processing Service Center reports that have received 7,716 tele-registrations for Federal assistance.
- Total allocations under Presidential declaration FEMA-1391-DR-NY: \$370,313,000.00.
- Eight (8) USAR teams are deployed. (FEMA)
- Four (4) DMAT teams and one (1) CCRF are still present.
- Two (2) DMORT teams are deployed. (USPHS)
- One (1) VMAT, Veterinary Medical Assistance Team is deployed to provide services to the USAR. (USPHS)
- USACE (US Army Corps of Engineers) is coordinating planning and providing various assistance to NYC for debris removal and other missions.
- US Forest Service Incident Management Teams are providing services to USAR teams and at the Edison NJ Mob Center (team will closeout on 9/25). Another team will support the National Fallen Firefighter Foundation in NYC.
- US General Services Administration (USGSA) is acquiring warehouse & reception center space and other missions.
- SBA (Small Business Administration) providing workshops for disaster assistance and three information centers. Application processed were 2,228 for total of \$498,500 approved.
- US Department of Agriculture is coordinating with the State for food assistance.
- Fifty-two nations and the European Union have offered various types of assistance. FEMA and the Dept of State are contacting the embassies of 15 nations to receive further technical details about their offers.
- See FEMA Situation Report #18 for other Federal missions and specific activities.
- A consolidated victim benefits and assistance contacts can be found on the FEMA web site (<http://www.fema.gov>).

Federal Aviation Administration (FAA)

- AEA Hotline Hotline will be joined by AEA-500 Regional staff at 0530 and will close at the regional office at 2400
- Temporary flight restrictions for "ground zero" are 3NM and 3,000 feet around the WTC vicinity.

New York City Mayor's OEM/Emergency Operations Center Situation Report #27

- Assisting FBI investigation through utilization of database information regarding certified airmen.
- Unable to detect any "pinging" from either "black box." Identifier signs posted at "Ground Zero"
- Present schedule projects 24/7 EOC coverage through Oct. 7th.

USNS Comfort (Hospital Ship)

- Approval granted to extend deployment through September 30, 2001. Agencies dependent on this resource must plan to transition to other facilities well in advance of the scheduled departure.
- NYS National Guard members await suitable housing arrangements on Governor's Island once habitability is assured.
- USNS Comfort has recently received additional troops, so berthing is tightening.

SEMO (State Emergency Management Office)

- Staffing in the NYC OEM EOC declining as well as resource requests.
- Staging area and locations supporting response activities:
 - Stewart Air National Guard Base, Newburgh, NY closed at 2000 hours on 9/22. Items were distributed to Pier 36/37.
- Twelve SEMO staff continues to support NYC EOC (Pier 92) operations. SEMO staff also deployed to the FEMA/State Disaster Field Office (DFO) at Pier 90. SEMO provides staff liaisons to on-site operations at Pier 37 staging.

**New York City Mayor's OEM/Emergency Operations Center
Situation Report #27**

See Recovery Operational Period Action Plan
attached (6 pages)

City of New York
 Mayor's Office of Emergency Management
 Recovery Operational Period Action Plan

Op Period Beginning:
 8/25/01

Op Period Ending:
 9/26/01

Disaster Number
 FEMA 1391-DR-NY

A. Priority

Implement PA Program

2. Objective	Submit INF Letter	OEM, OMB Status: Pending – Meeting with State Division of Budget on 9/25 – Set meeting time and notify OMB – Tentatively scheduled for 9/25 at 1600 hours
3. Objective	Compile materials for Applicants' Briefing	SEMO, OEM Status: In Progress – SEMO to complete Applicants' Briefing Book and PowerPoint 9/25 and OEM PA Reference Manual will be utilized
3. Objective	Determine process for PNP Applicant Briefings and absorbing of GNYHA under City application	SEMO, OEM Status: Completed – GNYHA will fall under City application In Progress – SEMO developing flow chart for PNP application process

B. Priority

Coordinate Debris Operations

1. Objective	Complete debris estimate NLT 9/26	USACE Status: Completed – Report submitted by USACE (See Attachment)
2. Objective	Review Debris Operations Plan	USACE, FEMA, OEM Status: Pending – Copy to be provided by USACE
3. Objective	Arrange meeting for law enforcement debris issues	NYPD Status: Pending – NYPD arranging
4. Objective	Resolve conflicts between DDC contractors and FDNY personnel over areas that are safe to search	OEM, FDNY, DDC Status:
5. Objective	Obtain approval of truck ticketing from NYPD	DDC, NYPD Status: Pending – DDC will consult with USACE and advise
6. Objective	DDC is removing 12,000 tons of debris each day, while the FBI is sifting only 3,000 tons per day – explore options to resolve	OEM, DDC, USACE Status: Slated 9/25
7. Objective	Notify agencies on site that crane movement must be coordinated by Tomosetti and that no cranes should be positioned past the flags surrounding the slurry wall	OEM, DDC, USACE, FDNY, Contractors Status: Slated 9/25

C. Priority

Coordinate Damage Assessment

D. Priority

Plan for Long-term Infrastructure Recovery

E. Priority

Develop Mitigation Plan

1. Objective	Establish Mitigation Task Force	OEM Status: Pending – Rad Anderson to arrive on 9/24
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F. Priority

Implement Administration Plan

1. Objective	Organize Files	OEM Status: In Progress
2. Objective	Finalize NYC Space at DFO	FEMA, SEMO, OEM Status: In Progress

G. Priority

Examine Emerging Issues

U. S. ARMY CORPS OF ENGINEERS

9/24/2001

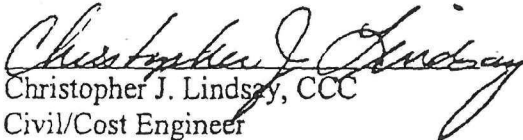
Debris Quantity Estimate

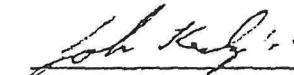
1. Task: A tasker was issued to develop an estimate of building debris from the fallen World Trade Center buildings and the potential debris from peripheral buildings that sustained substantial damage and may be condemned and demolished. Further the quantities should be broken down by building and material type (steel/concrete/other). The original list of buildings to be estimated is included on attachment 1. Seven (7) days would be allowed for this task (subsequently reduced to 5 days, then to ASAP)
2. Purpose: Several estimates have been put forth citing different quantities. The purpose of our effort is to develop an independent estimate to confirm or correct the official quantity to be used in future discussions by all parties.
3. Initial contact was made with Allen Morse, ESF 3, to confirm the scope and purpose of the task. Initial contacts were made with other Corps and City elements from whom available data could be obtained. A complete list of sources is included in attachment 2. Discussion with the City's structural consultant indicated that all peripheral buildings, although damaged significantly, were considered structurally stable and not subject to condemnation and demolition (statement is included with attachment 1). With this finding, our scope was primarily focused on the World Trade Center buildings 1-7, but would include ancillary amounts of debris from the other buildings. Attachment 3 provides the condition status of buildings (annotated) from the City Department of buildings. Gray, red and blue coded buildings are included in this estimate.
4. Major sources of information were the Corps and City GIS mapping services who provided building locations and footprint areas (see attached map), and the City Department of Buildings who provided available structural drawings of the WTC buildings. In addition, actual on site inspection of 'ground zero' provided overall scope of damages to collapsed and damaged buildings.
5. Methods/Assumptions: Using the structural floor plan of the 7th floor of Tower 1 (the only floor plan available), quantities were estimated for steel and concrete. From these data, factors were developed based on area (sf). These factors were applied to basic dimensional data (stories, areas) provided from drawings and GIS data maps to develop estimated quantities of steel and concrete for the other WTC buildings. Results were reviewed and adjusted on a building-by-building or floor-by-floor basis. Other debris including interior partitions, glass, mechanical, electrical and miscellaneous, was estimated to be 40% of the total. Estimated quantities from other designated buildings were based on photographs, on site inspections, and conditions assessments provided by the Department of Buildings.

U. S. ARMY CORPS OF ENGINEERS

9/24/2001

6. Results: The total quantity of debris was estimated at 1,058,000 tons including 309,800 tons of steel and 353,400 tons of concrete. A complete breakdown is provided on the table at the end of this memo.
7. Discussion/Recommendation: This estimate is deemed reasonable considering the limited information and time allowed for its development. Subsequently, the NY-NJ Port Authority provided a detailed floor-by-floor analysis of the WTC Buildings performed by their structural consultant, LERA, resulting in a total quantity of about 1,200,000 tons. Considering the similarity of these estimates (within 12%) and the added level of detail performed by the consultant, their estimate is verified and recommended for adoption as the quantity of debris to be removed from the site. (Included as Attachment 4).


Christopher J. Lindsay, CCC
Civil/Cost Engineer
New England District


John Kedzierski P.E.
Structural Engineer
New England District

MEMO

To: Agency Heads

From: Richard J. Sheirer, Director
Mayor's Office of Emergency Management

Subject: Public Assistance Applicants' Briefing

Date: September 24, 2001

The Mayor's Office of Emergency Management (OEM) and the State Emergency Management Office (SEMO) are hosting Public Assistance (PA) Applicants' Briefings Monday, October 1st and Tuesday, October 2nd in the auditorium at the Greater New York Hospital Association (555 West 57th Street, 15th Floor). Attached to this memo is a table indicating the date and time for specific City agency briefings.

The Applicants' Briefings will address provisions and requirements for obtaining reimbursement for expenses incurred as a result of the disaster at the World Trade Center. At the Briefing your agency will be required to complete a Request for Public Assistance form and designate an Authorized Agent.

The Authorized Agent will be responsible for collecting and compiling documentation associated with reimbursement claims made by your agency. Additionally, the Authorized Agent will work with OEM, the Office of Management and Budget (OMB), SEMO, and the Federal Emergency Management Agency (FEMA) throughout the reimbursement process.

The PA Program is a grant program administered by FEMA through SEMO to alleviate suffering and hardship resulting from major disasters declared by the President. The PA Program assists City agencies and qualifying private nonprofit organizations recoup costs associated with debris removal, emergency protective measures, and to repair, replace, or restore disaster-damaged equipment, buildings, and infrastructure components.

Questions regarding the PA Program or the Applicants' Briefing may be directed to MaryAnn Marrocolo at 646-756-3003 or 917-299-8385.

**APPLICANTS' BRIEFINGS SCHEDULE FOR CITY AGENCIES AND
PRIVATE NONPROFIT HOSPITALS**

FUNCTIONAL GROUP	AGENCY	DATE AND TIME
Government and Finance	All Mayoral Offices	October 1 st from 10:00 AM to 12:00 PM
	Campaign Finance Board	
	Comptroller	
	Civil Services Commission	
	Records and Information Services, Department of	
	Equal Employment Practices Commission	
	Independent Budget Office	
	Office of Collective Bargaining	
	Payroll Administration, Office of	
	Public Advocate	
	City Council and City Clerk	
	Board of Elections	
	Law Department	
	Civilian Complaint Review Board	
	All Borough Presidents	
	Investigations, Department of	
	Financial Information Services Administration	
	Conflicts of Interest Board	
	Finance, Department of	
	Citywide Administrative Services, Department of	
All District Attorneys		
Actuary, Office of the		
Tax Commission		
Consumer Affairs, Department of		
Public Safety	Emergency Management, Mayor's Office of	October 1 st form 1:00 PM to 3:00 PM
	Police	
	Fire and Emergency Medical Services	
	Correction, Department of	
	Juvenile Justice, Department of	
	Probation, Department of	
Finance, Department of (Office of the Sheriff)		

**APPLICANTS' BRIEFINGS SCHEDULE FOR CITY AGENCIES AND
PRIVATE NONPROFIT HOSPITALS**

FUNCTIONAL GROUP	AGENCY	DATE AND TIME
Transportation and Infrastructure	Taxi and Limousine Commission	October 2 nd from 1:30 PM to 3:30 PM
	Buildings, Department of	
	Housing and Preservation Development, Department of	
	Environmental Protection, Department of	
	City Planning, Department of	
	Sanitation, Department of	
	Trade Waste Commission	
	Transportation, Department of	
	Parks and Recreation, Department of	
	Design and Construction, Department of	
	Information Technology and Telecommunications, Department of	
Health and Medical and Human and Business Services	Administration for Children Services	October 2 nd from 4:00 PM to 6:00 PM
	Human Rights, Commission on	
	Landmarks and Preservation Committee	
	Cultural Affairs, Department of	
	Social Services, Department of	
	Homeless Services, Department of	
	Employment, Department of	
	Aging, Department for the	
	Youth and Community Development, Department of	
	Business Services, Department of	
	Health, Department of	
	Mental Health, Department of	
	Health and Hospitals Corporation	
	Board of Education	
City University of New York		
Greater New York Hospital Association and private nonprofit hospitals		

**New York City Mayor's OEM/Emergency Operations Center
Situation Report Distribution Roster**

Date: 10/6/01
Time: 5:55 AM
Situation Report #: 49
Operational Period 1800 - 0600

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DO NOT COPY OR DISTRIBUTE.**

Document to be distributed to the following approved personnel located at the EOC Podium:

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 - OEM First Deputy Director - Odermatt
 - OEM Deputy Director of Operations – Drayton (Watch Command)
 - OEM Deputy Director of Planning - Rotanz
 - OEM Deputy Director of Health and Medical - Gabriel
 - OEM Deputy Director of Public Information – McCarton
 - OEM General Counsel – Lai Sun Yee
 - OEM Planning Supervisor – Berkowitz
 - State Emergency Management Operations (2 copies)
 - Federal Emergency Management Liaison/ESF-5 (2 copies)
 - Logistics (2 copies)
 - Human Services (1 copy)
 - Health and Medical (1 copy)
 - Recovery (1 copy)
 - New York Police Department (1 copy)
 - New York Fire Department (1 copy)
 - Port Authority of New York & New Jersey (1 copy)
 - Department of Defense (1 copy) – *to be picked up daily. Hold at Sit Rep desk
-

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New York City Mayor's OEM/Emergency Operations Center Situation Report #49

DATE 10/6/01	TIME PREPARED 0555 Hours	INCIDENT FEMA-1391-DR-NY September 11, 2001 World Trade Center (WTC) Disaster	OPERATIONAL PERIOD 10/5/01, 1800 – 10/6/01-0555
PPREPARED BY: Christopher Miehl OEM Doc./Sit. Assessment Unit		APPROVED BY: <i>Kevin Keenan OEM 54</i> EOC Podium Manager	
CURRENT SITUATION/INCIDENT OBJECTIVES:			
<ul style="list-style-type: none"> • Today's Weather Forecast: Wind advisory in effect from 0600 – 1400. Sustained winds of 20-30 mph with gusts as high as 40-50 mph. Occasional showers and thunderstorms through early afternoon, then mostly cloudy & breezy, highs near 70. Southwest winds 15-20 mph becoming northwest. Chance of rain 80%. Tonight: Temperatures will drop significantly as the rain passes. Lows expected in the mid-40s. • DDC attempted to have Tully remove WTC steel beam protruding from façade of 130 Liberty without success. The steel beam cutting was delayed and will commence on Saturday, 10/6. • Pier 36 will begin submitting regular sitreps as of 10/5. Database still incomplete. • Fire/Law Enforcement continuing field search and rescue operations 24-hours/day. • New Coast Guard Waterway Traffic Plan to be in effect 10/6/01. <i>Please refer to Attachment # 1.</i> • Due to the resumption of southbound bus service on Broadway, trucks that previously utilized Broadway as a northbound route must now take Greenwich St. to Trinity St. to Church St for northbound access from ground zero. • There continues to be low levels of asbestos and carbon monoxide emanating from "the pile;" all personnel within 25 feet of the pile must wear appropriate PPE. • NJ bound Holland Tunnel is open for passenger vehicles only. No commercial vehicles/trucks will be permitted. Eastbound to NY remains closed until further notice. • Brooklyn Battery Tunnel is now only open for emergency vehicles, MTA Buses, Command Buses & Atlantic Express Bus X23 & X24. • Beginning 6 AM Tuesday, 10/9 – Emergency Bus service provided by Greenville-Lafayette Bus Co. will run between the Grove Street and Exchange Place PATH Train Stations. Service will run every 10 minutes – 0630 – 0930 hours and 1530-1930 hours – Monday through Friday. Passengers can board the bus at the Pershing Plaza PATH Train Stations with a \$.50 fare. • Lower Manhattan: Limited vehicular traffic is now allowed in the area between Canal Street & Battery Park from the East River to the Hudson River. Buses, medallion cabs, livery vehicles, pedestrians and emergency truck traffic still have full access. Residents with vehicles should have proper photo identification. Commercial and rental vehicles should be prepared for additional security checks. 			
PROJECTED INCIDENT OBJECTIVES:			
PROBLEMS/CONCERNS:			
<ul style="list-style-type: none"> • USPIS has issues entering the red zone for delivery of mail items (stopped by NYPD / Military). • School Construction Authority seeks to gain admittance to the restricted zone. • Knowledge of agency functions seems to be deteriorating among somewhat representatives sent to EOC; several instances of not being able to acquire needed information from representatives have occurred. • NYC DOT contractors are requesting permission to close one tube of the Battery Park Underpass from Sunday, 10/7, through Thursday, 10/11. Repair work would be done between 2200 and 0530 on these dates. • Interrupted Phone Service: Nextel phones users are unable to call into the EOC through the following phone extensions – 646-756. EOC Nextel representatives notified and are working to correct this situation. 			

New York City Mayor's OEM/Emergency Operations Center Situation Report #49

EMS AND FIRE:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none">• Accelerated debris removal and void search continues 24-hours/day.• To resume normal fire and EMS response operations.
PROJECTED OBJECTIVES: <ul style="list-style-type: none">• Concentration of operations as follows: Winter Garden, North Tower, Banker's Trust, north side of Marriott.• To construct access road for the explicit purpose of transporting heavy equipment in the Plaza and Pit area between WTC 4 and WTC 5. Approximate completion date: 10/7.
PROBLEMS CONCERNS:

FDNY

- Continuing to shore roadway between 4 and 5 WTC. (To be completed by 10/7)
- Citywide fire activity is normal.
- Smoke has subsided at 1 WTC. Fixed tower ladder stream applying water to 2 WTC
- Application of Pryocool has ceased and its use to be re-evaluated.
- 300-Ton crane in place at Washington and Liberty
- 700-Ton crane in place at West Street.
- 1000-Ton crane in place at West Street near Marriot WTC hotel.
- Concentration of operations as follows: Winter Garden, North Tower, Banker's Trust, North Side of Marriott.

FDNY EMS

- Citywide response time for 10/5/01 was 6:49; Manhattan response time was 6:33. The EMS call volume number for 10/05/01 was 3,602.

OFPC – Office of Fire Prevention and Control

- Discontinued operations at the Pier 92 EOC Friday, 10/5.
- For information, contact the following telephone numbers: (518) 474-6746, Fax: (518) 474-3240 or SEMO Albany Office Fire Desk: (518) 485-7078 / 457-9907, Fax: (518) 457-9930.

New York City Mayor's OEM/Emergency Operations Center Situation Report #49

HUMAN SERVICES:

CURRENT SITUATION/OBJECTIVES:

- To work with and oversee the following functional areas:
 - Donations management.
 - Phasing out reliance on State Donations Manger transfer of warehouse responsibility to NYC.
 - Volunteers:
 - Individuals/spontaneous
 - Organized groups.
 - Assisting disabled victims with apartment cleaning & required repairs
 - Services:
 - Discussions regarding service delivery have begun with FEMA, SEMO, HRA, OEM, Mayor's Office, ARC, & Salvation Army. Goal is to ensure gaps are filled & duplication of services is reduced.
 - Disaster Assistance Service Center (DASC) opened at 80 Centre Street & Worth Street. Hours of operation will be Mon. – Fri. from 1000 to 2000 and Sat.-Sun. from 1000 to 1400.
 - Compassion Center at Pier 94
 - Workers' respite centers
 - 3 American Red Cross Service Centers.
 - Voluntary Agencies:
 - Developing proposal for the creation of NYC Recovery Coordinators Group for Human Services.
- Inventory is nearly completed at Stratford Warehouse. Westbury Warehouse still awaiting assistance from SEMO for computer problems. These warehouses are preparing to make goods available to agencies.

PROJECTED OBJECTIVES:

- OEM to coordinate with FEMA to develop a major list of relief funds & contact person for each fund.
- Donations Management: to conduct an inventory of received donated goods and develop a long-range-plan to close out the warehouses. Infrastructure: to computerize the database that has been set up.
- FEMA working to find a building within two (2) blocks of the Center (remains unresolved).
- To develop a mechanism that agencies can use to request volunteer help.
- For Salvation Army and ARC to form a collaborative effort so as to establish a feeding and relief center at the Marriott Financial Center hotel.

PROBLEMS CONCERNS:

- FEMA to check DRC for accessibility issues.
- Continue to receive unsolicited donations. A concerted public awareness campaign must be coordinated to discourage unsolicited donations and to encourage monetary donations.

Adventists Community Services

- Providing pastoral counseling at various locations

New York City Mayor's OEM/Emergency Operations Center Situation Report #49

ARC – American Red Cross

- Government liaison no longer at ARC station from 2400 to 0800 hrs. Contact John Neldeberg at (646) 303-7073 or page at (800) 759-8888 Pin # 2897192.
- Coordinated with FEMA concerning Service Center #3 in DeWitt Clinton Park opposite Pier 94. FEMA currently working to locate trailers for ARC personnel working inside 2-3 tents outside pier.
- Arranging for a shuttle bus to transport clients between Service Centers 1 and 3.
- ARC given access to hospital patient listing from GNYHA & HHC.
- Most services are in support of Kitchen #4 (Floyd Bennett Field).

• **Mass Feeding as of 10/4/01**

# fixed feeding sites	48
# of mobile feeding sites	13
# of meals served since 9/11/2001	4,739,697

- Mental health contacts to date: 48,324
- Individual Assistance Cases opened to date: 7,345
- Total staff utilized to date: 20,730

ASPCA –American Society for the Prevention of Cruelty to Animals

- No significant change to report.

BOE (Board of Education)

- Held meeting on 10/5 to discuss security and safety measures for Stuyvesant HS opening.
- A total of 7 NYC schools are still closed at this time. 5 schools in the area have been reopened.
- Discontinuing midnight coverage at the EOC. BOE representatives will only be present at the EOC from 0600-2200 hours. After hours contact representative: John O’Connell at 718-391-6569.
- Stuyvesant HS cleanup in progress; BOE plans to reopen 10/9/01.
- The SCA is conducting air quality tests and environmental cleanup at PS 234. DDC is to contract the building cleanup.
- 234M Annex Early Childhood Center is clean and ready to open.
- National Guard still occupying IS 89; BOE would like to regain control of the facility which is tentatively scheduled to be turned over on 10/14/01.
- HS for Economics and Finance is awaiting Federal Investigation before commencing cleanup.

Center for Animal Care and Control

- No significant changes to report.

City Harvest

- Working with the OEM, American Red Cross, Salvation Army, the NY restaurant, culinary and food communities to help feed the workers.
- DOH inspectors insuring that all food is kept safe on site.

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CUNY – City University of NY

- Reducing representation presence to 0600 to 1800 hrs. 24 hr contact is Stan Greff (917) 440-4363.
- Military personnel, PA, and FDNY still utilizing BMCC's facilities for operations
- BMCC reports that the phone services are partially operational. A DoITT report has been submitted for BMCC so that phone services will be repaired.
- Nature and status of work on Federman Hall, located @ 30 West Broadway, to be determined. Awaiting inspection results of insurance adjusters after visiting building.
- DCAS has started to remove supplies stored in the auditorium.

Department of Youth & Community Development

- Working to deploy services through their network of 1000 providers within the 5 boroughs.
- Working to establish a one-stop site for families affected by the WTC disaster.
- For further information contact: 156 William Street – 6th Floor, NY, NY 10038 – Telephone: (212) 442-6006, Fax: (212) 442-5998.

DHS – Department of Homeless Services

- No significant change to report.

HRA - Human Resources Administration

- Providing shelter to rescue workers.

Mayor's CAU (Community Assistance Unit)

- The procedures & process to file for death certificates are now located on the www.nyc.gov web page at http://www.nyc.gov/html/em/dth_cert.html

NY Cares

- The September 11 fund volunteer database is operational. Volunteers may be sent to 1501 Broadway to answer the hotline.

OEM Donations Manager

- Coordinating warehousing of unsolicited donations with SEMO. Operating 3 locations.
- Computer equipment is operational to run inventory software. The inventories of these warehouses will be connected to the SEMO computers, available at the EOC.
- Matching offers of donations with appropriate agencies for utilization.
- Locations are being identified for donated animal care items. UPS states they have 65,000 bears in storage and will release them when donations establish a system of distribution.

Location	Capacity	Current usage
Bayonne Marine Terminal	500,000	80%
King Kullen Warehouse, Westbury	81,000	60%
Stratford Army Engine Plant	500,000	80%

Special Needs

- Accessible housing issues being addressed to FEMA.

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- Continuity of home-based care provision emergency plan remains in effect and task force now resolving identified problems.
- Disability and senior related secondary impacts now being identified and solutions being developed when possible.
- FEMA's OER assisting with support staff to investigate certain disability related issues.

Salvation Army

- Awaiting approval from OEM, National Guard & NYPD to institute a new identification card system at Pier 92.
- Hydration Stations at the request of OEM and FDNY are on site with Command Posts at the following locations:
 - Liberty Sector Command Post – Liberty & Southend Streets
 - 10-10 Church Sector Command Post – Albany & Greenwich Streets
 - Vesey Sector Command Post – Church & Vesey Streets
 - West Sector Command Posts – West & Vesey Streets
- Consolidation of goods at the Bayonne Military Terminal is in progress.
- Established warehouse space at JFK airport and organizing our efforts with Wal-Mart stores at this location
- Operating eleven (11) canteen-feeding locations and 3 permanent sites.
- Number of meals served (cumulative): 1,252,551
- The Salvation Army continues to provide pastoral counseling for the Family Center and the Medical Examiner's Office.
 - Counseled 2,577 on 10/5/01
 - Total number counseled is 20,838.

VOAD (Voluntary Organizations Active in Disasters)/ CWS Church World Services

- Meetings with voluntary agencies continue to communicate that services are being provided.
- Discussions with UMCOR (United Methodist Committee on Relief) & Baptist regarding the offer of clean up services for those with extra needs.
- CWS continues work geared to developing and interfaith response.

OEM – EOC Human Services

- Nothing to report at this time.

Mayor's Office Voluntary Action Center

- Nothing to report at this time

Veteran's Affairs EMSHG

- Cannot meet the American Red Cross' request for 5,000 flags. Does not have the capability to provide that quantity, nor can it make such a donation to NYC legally. In order to legally make such a donation the VA would have to be tasked through ESF 8 and the Federal Response Plan.
- 4 VA mental health professionals will staff the DASC.

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HEALTH AND MEDICAL:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none">• EPA: To develop a "unified" [coordinated] report of the various air/water sampling activities being done by a variety of agencies.• DOH: To develop a "unified" [coordinated] report of the various epidemiological surveillance activities being done.• OEM personnel to establish a Mental Health team to coordinate the required mental health resources.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none">• US Army Corps of Engineers to commence management of debris operations at the SI Landfill and prepare a site safety & health plan for the area.• EPA – To report to OEM daily on the testing locations and the possibility of moving these sites.• To identify the managing agency for cadaver dogs at the WTC and SI Landfill sites and provide the appropriate level of support.• To improve the mental health coverage and assistance with the DMAT teams.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none">• Concern regarding the dewatering of the barges at Pier 6. Want to discharged bilge from the wash down procedure into the Hudson River. Weeks Company will be submitting a proposal to address this condition to DEC.• Need to identify what agencies are performing environmental sampling within WTC and SI Landfill locations and provide this information to OEM on a regular basis.• A few trucks at ground zero fail to properly wash down before leaving the area.• Need to expand dust suppression measures based upon bulk dust and debris samples (NYC DOH), especially in the surrounding areas of WTC.• Health & Medical agencies must adhere to the direction of OEM to submit daily issues/concern reports and long and short-term objectives as directed.• The fatality numbers that OEM acquires from OCME are consistently different from those in the newspapers and television.

CDC – Centers for Disease Control

- CDC epidemiologists continue to assist the NYCDHO with response to worker injury/illness surveillance. This surveillance system is scheduled to continue through 10/13/01.
- The current 52 CDC epidemiologists will be reduced to 32 on 10/11/01

NYS Office of Mental Health (OMH)

- Contact Lily Tom (347) 245-0153 for information.

NYC Department of Mental Health (DMH)

- A listing of hospitals that are providing crisis and mental health services are now available on the website: www.NYC.GOV.

EPA (Environmental Protection Agency)

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- Personal hygiene stations at the SI Landfill completed
- West & Vesey Street Wash Station – preparation completed today 10/5, 4 trailers at the site and waiting for installation.
- As of 1200 hours, 10/4, maintaining statistics on wash station usage by emergency personnel.
- The EPA web site for public review of WTC & SI Landfill testing results will be operational within one week.
- Air quality testing in secured area for asbestos and volatile organic compounds.
- Water quality testing

GNYHA (Greater NY Hospital Association)

- GNYHA operating a separate mental health committee and will provide a list of services on their web site: www.gnyha.org.
- Working with NYCDOH to facilitate long-term surveillance in area emergency departments.
- Work with NYCDOH and OEM to discuss potential distribution systems for pharmaceutical and other supplies brought into the area by CDC, if supplies are needed. Focus on current and long term distribution systems.
- Working with OEM, NYCDOH and NYSDOH to provide additional training to GNYHA members on issues related to emergency preparedness and disaster planning.
- Assist USPHS with staffing at Cornell Burn Unit.

HHC (Health and Hospital Corporation)

- Experiencing problems concerning the access of ambulances and Access-A-Rides around lower Manhattan.

NYC DOH (NY City Department of Health)

- Army Corps of Engineers will be providing 5 personal safety monitors at the SI Landfill on a 24/7 basis.
- NYC DOH supervising the cleanup efforts with the assistance of State DOH. City DOH continues to report cleanup, proceeding w/o need from other agencies at this point.

NYS DEC (NY State Department of Environmental Conservation)

- Operations currently held at I.S./P.S. 89 are moving as of 10/14.
- Have observed that the Whitney Trucking Company drivers consistently fail to wash down their trucks prior to leaving Ground Zero. DEC has warned the company that any further wash down infractions will result in the company's banishment from ground zero.
- Air quality testing.
- Monitoring health conditions in the red zone for all emergency responders.
- Captain Revella of NYSDEC, Aaron Mair, and Paul Johnke, both of the NYC Port Authority, are working on the underground mapping of bulk petroleum and freon storage tanks located under the World Trade Center site. They are obtaining, collecting and compiling NYC Engineering Department maps with Port Authority maps to create a concise and accurate set of working maps.
- Three CAD drawings are being developed which will identify the location of seven freon tanks located around the WTC. After compiling the drawings of the freon tanks, additional drawings will be developed to depict the bulk petroleum storage tanks.

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NYS DOH – NY State Department of Health

- Developing a proposal to record and analyze the health conditions of all state employees who worked at the WTC location.

NYS EMS (NY State Emergency Medical Services)

- Continue to provide coverage for ambulance deployment/coverage to meet the requests of FDNY. As of 10/8, last day of providing assistance to the disaster relief efforts. FDNY EMS to identify private contractors to assist with EMS services.
- FDNY has requested assistance from ambulance agencies outside NYC through 10/9/01. After 10/9, FDNY will coordinate stand-by response to the scene and no outside assistance is anticipated.
- Developed a schedule of responding agencies within the secured area. Ambulance agencies not listed in the deployment schedule should not be allowed access to the hot zone.
- Compiling a list of agencies that responded to “ground zero” on the first day, with and without authorization. Will assist in the compilation of numbers and types of personnel, those EMS providers killed or injured, supplies and vehicles lost, etc.

OCME (NYC Office of the Chief Medical Examiner)

- Family assistance center accepting applications for court-appointed presumptive determination of death.
- Fatality numbers updated twice daily @ 0830 and 1630.

AGENCY	FATALITIES (CUMULATIVE) REPORT AS OF 1630 HOURS
FDNY/NYPD/EMS	101
Whole/complete bodies [†]	172
Identified (Partial + Complete) [†]	257
Human remains (partial)	5,546
Released to funeral home	246
Disaster count*	5,718
Missing Persons as of 10/05	4979

* the sum of whole/complete bodies and (partial) human remains

[†] does not include FDNY/NYPD/EMS

[‡] corrected/updated

OSHA (Occupational Safety and Health Administration)

- Nothing new to report.

USPHS (US Public Health Service)

- A total of 170 patients were seen by the DMAT aid station locations as of 10/04.
- VMAT personnel treated 2 rescue animals for a total of 928 canine treatments performed since 10/01. Revaluating of all VMAT stations is being conducted so to reduce staff and reallocate accordingly. Currently, VMAT station at SI Landfill still not in service.
- Total Number of patients treated by the NDMS Medical Staff to date: 6,463.

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- DMORT operations being staffed at the OCME, Pier 92, Pier 94, and the SI Landfill. DMORT personnel at the West Reception Center have been demobilized at the request of OCME.
- Number of DMORT members is expected to decrease to 150 by Sunday, 10/7 due to consolidation of services.
- Begin to reduce DMAT staffing by 1/3 to a 3-team rotation and to reduce sites from 3 to 2 by 10/7.
- Identified a possible site for the DPMU at 456 Washington Street, located off of West Street. A site visit is scheduled to approve this location.
- The current locations for the DMATs as of 10/1 are as follows:
 - Liberty & West Streets
 - Vesey & West Streets
 - Liberty & Church Streets
- USPHS will inventory all medical items packaged at the BMCC Command Center and forward this list to OEM.

# of patients seen on 10/4/01	170
# of patients seen since deployment as of 10/4/01	6,633

Most of the patients seen by DMATs are minor, primary care cases (e.g., respiratory, ocular FBs, blisters, headache, etc.). The highest rate of injury is in the "construction worker" category.

LAW ENFORCEMENT:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • To continue investigation and evidence collection. • To provide ad hoc security details as required. • To provide escorts to/from-restricted areas. • To address occupational and public health issues for emergency responders. • To provide security detail at storage points.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • To rapidly process tasking and requests.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none"> • DOI's Inspector General's Office, Public Assistance & Grants Unit located at 180 Water Street is being relocated in order to provide space for private businesses. DOI has not been able to identify space at this time.

Amtrak Police

- Maintaining a nationwide Level Three Alert.

DOC (Department of Correction)

- Nothing to report.

FBI (Federal Bureau of Investigation)

- Ongoing investigations.

NJSP (New Jersey State Police)

- No significant changes to report.

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NYCDOI (NY City Department of Investigation)

- Providing security detail to six DEP shafts around the city to protect water supply.
- Providing investigative support to Trade Waste Commission for allegations of contractor theft.
- Providing security for several lower Manhattan properties.
- Assisting the credentialing process at Chambers and West.
- Providing dogs for car and truck inspections, officers also have mirrors for visual inspections.

NYPD (New York City Police Department)

- Call volume for 10/5/01 was 30,801. Last year's call volume for Friday, 10/5/00 is 30,501.
- Have advised contractors to use an alternate route for northbound traffic due to the resumption of southbound service on Broadway. Contractors are now to take the following route: Greenwich to Trinity to Church Street.

NYPD Intelligence

- No information reported at this time.

NYC Probation Department

- Nothing new to report.

NY State MTA Police (Metropolitan Transit Authority)

- Maintaining increased levels of security at Grand Central Terminal and Pennsylvania Stations as well as 4 major terminals serving the Long Island and Metro-North railroads.
- The Long Island RR and Metro North RR are running on regular weekend schedules.

NYSP (New York State Police)

- No significant change to report.

NY State Courts

- No significant change to report.

NY State Department of Insurance

- Representatives present at Pier 92 EOC from the hours of 0800 – 2000 (8AM-8PM) with an investigator from the NYS Insurance Frauds Bureau.
- After hours contact names and numbers:
 - John Mansfield – Tel: 917-576-0870
 - Salvatore Castiglione – Tel: 518-371-7487
 - Hazel Stewart – Tel: 917-401-6919 (beeper)

PANYNJ (Port Authority of New York and New Jersey)

- Airports open and on high alert. Air traffic levels: JFK 70-80%, LGA 70-80%, EWR 70-80%.

Parole Commission

- NYS Parole continues to provide security for SEMO at their Call Center location.
- Parole continues to provide support for the NYPD and NYSP at the SEMO site Command Center.
- NYS Parole continues to support the NYPD Crime Intelligence Unit.

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- NYS Parole is assisting the NYPD and various agencies in the investigation by allowing them to utilize agency resources.
- Three parole officers and one Senior Parole Officer continue to provide building security for the site at 1501 Broadway.

USPIS (US Postal Inspection Service)

- As of Saturday, 10/6/01 USPIS will only have representation at the Pier 92 EOC from 0800 to 1600.

INS

- Nothing new to report. The INS Command Post is located at 201 Varick St, Rm. 1161B. Phone: (202) 572-1824

INFRASTRUCTURE:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • To address issues from residents in the restricted area involving entry, transportation routes, power issues, phone issues and general questions about a timetable that will allow them back to their residents. • To resolve ongoing water issues within the WTC frozen zone.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • To complete the demolition of WTC 4. • To work towards restoring full electrical service to the surrounding affected area. • To restore water. • To safely and efficiently tear down WTC 5 and 6.
<p>PROBLEMS/CONCERNS:</p> <ul style="list-style-type: none"> • The structure support of the slurry wall is damaged/destroyed. Port Authority is concerned that hydraulic pressure from the outside wall could cause it to breach or collapse inward. P.A. proposing to install pumping wells outside the wall to relieve inward pressure until the structural support system for the slurry wall is replaced. This replacement could take many months. NYS DEC is assessing the need for SPDES permits depending upon classification & sampling of the discharges. • Ensuring that all debris trucks leaving the WTC frozen zone are properly covered. • DSNY indicates they are experiencing poor traffic control at key intersections and hauling routes. • Parks concerned about the exposure of their workers to asbestos while working to clean parks in the WTC area.

Battery Park City Authority

- For latest information concerning Battery Park City openings please see www.batteryparkcity.org and www.lefrak.com for Gateway.
- No other issues to report.

DDC (Department of Design and Construction)

- Setting-up new crane by south façade at Liberty. Crane will be operational in four days.

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- DDC contractors suspended northbound traffic on Broadway due to the resumption of bus service southbound on Broadway.
- Winter Garden shoring and debris removal is now completed.
- Access road proceeding on grade for recovery and removal.
- Backfilling of slurry wall continuing to restore lateral bracing. Estimated four (4) days until completion.
- As of Monday, 10/8, DDC desk at Pier 92 will be staffed 7 AM to 11 PM; DDC WTC Command Center will continue to be staffed 24/7 (212-941-5342).
- DDC attempted to have Tully remove WTC steel beam protruding from façade of 130 Liberty without success. The steel beam cutting was delayed and will commence on Saturday, 10/6.
- Demolition of 4 WTC started at 0230, 9/29/01. FDNY has stopped the demolition due to other priorities and will commence again on Wednesday, 10/10 upon completion of the access roads to the plaza.
- Removal of Tower 2 façade restarted and is no longer contingent upon the backfilling of the sinkhole on the south side.
- The second crane for Tower 2 stair Tower B is expected to be operational on Sunday, 10/7.
- Pier 6 and Pier 25 continue to take steel removals while dredging is underway.
- Marriott/Vista Hotel demolition has begun and is expected to take four (4) days for completion.
- Providing demolition mapping.
- Continue structural assessment of tower base areas for the purpose of developing sub-structural system repairs.

DEP (Department of Environmental Protection)

- No significant change to report.

DOB (NYC Department of Buildings)

Structures collapsed/destroyed	4
Structures with partial collapse	3
Structures damaged (major structural)	10
Structures damaged but stable	51
Total # buildings inspected, but not affected	236

- Issuing temporary permits to net privately owned buildings so as to rectify the falling and flapping glass problems around the WTC area.
- Continues to handle public inquiries concerning building access and conditions.
- Continues to inspect and monitor building conditions in the affected area.

DoITT (NYC Department of Information Technology and Telecommunications)

- Nothing new to report.

HPD (Housing Preservation and Development)

- Nothing new to report.

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NYC Housing Authority

- General Services Fleet Management following up on retrieval process for vehicles damaged or towed from Ground Zero.
- NYCHA Executives and the Mayor's Disaster Assistance developing acceptance policy of ARC Rent Vouchers issued to NYCHA residents.
- Nothing new to report

PARKS (Parks and Recreation)

- Continued closure of Washington Market Park (Greenwich & Chambers) and City Hall Park in Lower Manhattan (District 1) for environmental and security reasons, respectively.
- Bowling Green Park partially reopened to public on 10/4. Public access from north entrance, no through access. NYPD command center located on south perimeter of park. South entrance to park secured for authorized personnel only.
- Battery Park partially reopened to public on 10/4. National Guard still occupying Eisenhower Mall area on north/west side of park; Marines securing military perimeter inside and along Battery Place and State Street. Promenade/sea wall remains closed.
- NY Waterways still providing ferry service for military transport to/from Battery and Governor's Island from Gangway 5.
- NYPD/Transit command center remains outside American Park Restaurant at south/east end of park and promenade.
- Public access re-opened from South Street and State Street entrances to playground, trails and benches on south/east side of park, including The Bosque.
- No public access to Battery Park Promenade at this time, no ferry service to Statue of Liberty/Ellis Island, American Park restaurant remains closed, Castle Clinton National Monument remains closed to the public.
- Temporary concession to open at Bowling Green Park (Broadway, Whitehall & State Streets).
- The Theatre Development Fund lost its satellite "TKTS" office at WTC and has received approval from Parks to open a temporary TKTS trailer at Bowling Green.
- Parks staff available to assist in Brooklyn surplus warehouse at 11 Water St, collecting supplies, housing Red Cross and Kentucky Relief effort.

Utilities:

Con Ed (Consolidated Edison)

- As of 0330 the 18M33 (Bowling Green) and 22M71 (Canal) Feeders are out of service. Expect to restore the former by 066, 10/6/01 and the latter by 2330, 10/6/01.
- Have delivered 2 package boilers to 1 and 2 WFC; i.e. two 70,000 steam boilers.
- 68 customers without electric service in the zone.
- 79 steam customers without steam; however, steam is available to 63 of them.
- 102 gas customers without gas; however, gas is available to 74 of them.

Time Warner

- Cable and internet service restored to all areas downtown excluding ground zero.

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Verizon

- Service being restored based upon priority. Area hospitals, NYPD, FDNY, and major utilities are being given emergency service while affected central offices will be brought back "on line" as quickly as possible.
- New cell sites have been built by Verizon in lower Manhattan to accomadte increased usage in the area.

Debris Management:

DSNY (Department of Sanitation of NY)

- Working to support the overall operation, remove debris, support federal forces in Staten Island landfill, and maintain clean streets.
- **Debris Removal from World Trade Center:**
 - The reported estimate of the total debris is 1,400,000 tons.

Location	Tons for 10/04	Total tons to date
Staten Island	2,848.2	124,474.3
Hamilton	2,463.9	47,766.3
59 th Street	82.2	15,489.7
Pier #6 & #25	0	2,807.1
Total	5,394.3	190,537.4
Steel (recycled)	2,247	32,421.0

Trade Waste Commission

- Meeting with DOI to arrange for monitoring the WTC contractors
- Assisting carters and NYPD personnel in servicing their customers in light of the new restrictions concerning the demolition of structures in the restricted zone.
- Coordinating with DDC & DOS with the removal of steel from ground zero.
- A coordinated effort by the DWC, DOS, DOH, NYPD and the Sheriff's Department will continue to occur to ensure carting service to businesses located south of Canal Street.

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TRANSPORTATION:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none">• Amtrak police department on heightened security Level Three Alert: giving increased attention to train engineers, crews, station platforms and trains throughout network.• NJ bound Holland Tunnel is open to passenger and bus vehicles. Buses to enter on southbound West Street to Canal Street. Passenger vehicles directed to use southbound Varick Street approach.• Most subway lines are now running regular schedules (except the yellow and red lines south of Worth street). Continue to operate with increased security.• A park and ride is available to commuters at Shea Stadium for up to 4,000 vehicles.
PROJECTED OBJECTIVES: <ul style="list-style-type: none">• To commence street repairs for roads in the frozen area.
PROBLEMS CONCERNS: <ul style="list-style-type: none">• Traffic congestion throughout New York City.• Vulnerability of area bridges to "rogue" vessels.

Amtrak Operations

- All trains operating on or close to normal weekend schedules.

FAA (Federal Aviation Administration)

- As of 10/5/01, the FAA liaison relocated from the EOC to the FBI Command Center. Any questions regarding "no-fly" zones or "Notice to Arms" can be forwarded to the Eastern Regional Headquarters Office at 718-553-4530.

NYC Transit (Metropolitan Transportation Authority Operations)

- LIRR and Metro North are running on regular weekend schedules.
- All alterations in MTA routes can be found on website: www.mta.nyc.ny.us
- Increased levels of police personnel (both uniform and detective) have been redeployed to Grand Central Terminal, Pennsylvania Station, and four major terminals serving the LIRR or MetrNorth to enhance security at these key locations.
- Providing patrol coverage and conducting security inspections of critical agency infrastructure at the East River Tunnel, Atlantic Ave. Tunnel, 63rd St. Tunnel, and the Park Avenue Tunnel.
- The Highway Safety unit is engaged in traffic control and security inspections at the entry points to the Midtown Tunnel, Triborough, Verrazano Narrows, and Henry Hudson Bridges. Enhanced patrol services are being provided at the 4 major terminals serving the Long Island and Metro-North railroads.
- Continue to provide transportation assistance and escort services for emergency personnel and equipment moving to locations at the WTC and Jacob Javits Center.

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NY City Sheriff

- Effective Tuesday, 10/9, a number of deputy sheriffs and vehicles will be withdrawn from OEM assignment and returned to permanent facilities and operations that existed prior to mobilization. The EOC desk will continue to be staffed 24/7.
- Sheriff units remain engaged in transport/escort/security details as assigned.

NYS DOT (NY State Department of Transportation)

- Working with SEMO, NYPD, DDC, and NYS Police in the assembling of a 1,000-Ton crane.
- NYSDOT requesting authorization to resume work on Route 9A Segment 3 project.
- Maintenance Division continues to provide assistance. Currently there are two staging areas with equipment and staff on stand-by, Maybrook and Syosset.
- Electrical work, stonework, and lighting installation along Route 9A - West Street. Installing water mains, sewer pipes and catch basins at Greenwich Street and Washington. Projected completion date for this work is Thanksgiving Day.

TBTA (Tri-Borough Transit Authority)

- Brooklyn-Battery Tunnel remains closed in both directions to non-emergency vehicles until further notice.

TLC (Taxi and Limousine Commission)

- TLC, in cooperation with the Commuter Van industry, is now providing rescue workers free transportation to the frozen zone.
- Working with taxis for free transportation for emergency workers and victims family members from Pier 94 and 150 Amsterdam.
- Maintaining a 24-hour hotline at (212) NYC -TAXI.
- Monitoring hate incidents reported to the NYPD.

USCG (United States Coast Guard)

- U.S. Coast Guard Waterway Traffic Plan remains in effect. New plan to be implemented 10/6/01.
- Port Security Units (PSU) are patrolling harbor for force protection initiative.

LOGISTICS:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none">• Fill all requests in a timely fashion.• Pier 36 will begin submitting regular sitreps as of 10/5. Database still incomplete.
PROJECTED OBJECTIVES: <ul style="list-style-type: none">• Demobilization and slimming down of the OEM Logistics operation is in view. Possible planning towards this goal is necessary at this time.
PROBLEMS CONCERNS: <ul style="list-style-type: none">• JTF-Military Liaison concerned with security of site.

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Resource Request Status		
Black: Request forwarded for fulfillment	254	18.8
Red: Action required	59	4.4
Orange: On Hold	41	3.0
Yellow: On-scene	15	1.1
Green: Released from service	2	0.1
Gray: Cancelled	177	13.1
Blue: Closed	801	59.4
TOTAL	1349	100.0%

Consumer Affairs

- Contact information for this agency is as follows:
Jane Steiner Hoffman, Commissioner - Day (212)487-4401 /4402, Home (212)988-3853, Cell (917) 513-9758
Jody S. Hall, Deputy Commissioner - Day (212) 487-4404, Home (718)720-2459, Cell (917)513-9583
Alan Lui, Assistant Commissioner - Day (212)487-4260, Home (718)742-7709, pager (917) 556-2965
Ramesh Ganeshram, Chief of Staff - Day (212)487-4407, Home (718) 230-1921, cell (917)596-3996
Fern Riback, Dir. Special events - Day (212)487-4406, Home (718) 946-7562, Cell (917)769-0900
- They are now fully operational at their 42 Broadway location.

DCAS (Department of Citywide Administrative Services)

- No longer represented at Pier 92 from 1200 to 0800 hrs. Phone Lisa Sacks (917) 417-7497.

Joint Task Force – Military Liaison

- Concerned with security of site. Confidential and sensitive information is at risk of being compromised, asserts that user awareness of communication weaknesses is poor.
- Will rotate personnel over the next several days.

NYC DOT (NY City Department of Transportation)

- Nothing new to report.

Office of Labor Relations

- Not present in EOC. Phone 212-361-7938.

UN Commission

- Working with Foreign Missions and Consulates to account for all foreign nationals missing.
- Working with NYPD to distribute DNA kits to families of foreign nationals affected. Assisting Missing Persons in reporting of missing foreign nationals.

OEM Logistics

- Inventory of supplies at Piers 36 is nearing completion.

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- Has established excellent communication with Pier 36/37.

STATE AND FEDERAL EMERGENCY MANAGEMENT AGENCIES:

<p>CURRENT SITUATION/OBJECTIVES</p> <ul style="list-style-type: none"> • State is coordinating with local and Federal agencies in all aspects of response and recovery operations. • FEMA continues to support numerous missions, assisting in debris management planning, and management of various Human Services/Public Assistance/Mitigation Programs targeted at special circumstances of the disaster. • FEMA is supporting deployed USAR, DMAT, DMORT, EM Teams and other specialized and support teams.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • State assessing long-term staffing and support needs, and evaluating changing mission requirements. Developing 30, 60 and 90-day recovery timeline plans. • FEMA/SEMO to provide PA briefing to NYC department heads on Oct 1-2 & 4-5. • FEMA/SEMO deploying Community Relations teams (multi-agency) in field. • FEMA and SEMO planning various Hazard Mitigation activities/programs. • FEMA working with Coast Guard concerning port security. • FEMA and SEMO working jointly to implement Hazard Mitigation Program. • FEMA reduced Situation Reports to 48 hour periods (Wed, Fri and Sun).
<p>PROBLEMS CONCERNS:</p>

FEMA (Federal Emergency Management Agency)/Federal Disaster Field Office

NOTICE: FEMA SITREPS will be available at the SITREP desk on the podium for staff review on Wednesday, Friday & Sunday only. Also, a summary of FEMA/Federal activity can be found at their web site. (<http://www.fema.gov>).

SEMO (State Emergency Management Office – Pier 92)

- SEMO and state agencies continue to provide staff at the Family Assistance Center to support distribution of death certificates.
- SEMO will manage Individual Family Grant (IFG) program from Albany with help-line being established.
- Continue to coordinate with state agencies and other suppliers to help identify the location of deployed equipment and determine if resources and/or assets are still needed on-site.

Attachment # 1

USCG Traffic Plan, effective 10/6/01

The Following Security Zones Apply to ALL Vessels:

A security zone has been established within 100 yards of North Cove Yacht Harbor on the Hudson River. **ONLY EMERGENCY RESPONSE VESSELS DIRECTLY ASSISTING WITH THE DISASTER IN LOWER MANHATTAN MAY OPERATE IN THIS ZONE.**

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Commercial vessels assisting with the disaster recovery efforts must contact VTS NY prior to entering this zone.

A security zone has been established in all waters of Upper New York Bay bound by the following points: the Northeast corner of Liberty State Park, to Buoy 31, south to Buoy 29, to the Southeast corner of Liberty State Park. ALL VESSELS ARE RESTRICTED FROM THIS AREA.

A security zone has been established around the Indian Point Nuclear Power Station on the Hudson River. No vessel or person in the water is allowed within a 900-yard radius of approximate position (41°16'12.4"N, 073°57'16.2"W). Commercial vessels must coordinate passage with the On Scene Commander (OSC) located on the Hudson River in the vicinity of Indian Point at least 1 nautical mile from the Indian Point Security Zone. Recreational vessels may transit to the west of Hudson River Lighted Buoy #27 or must coordinate with the OSC to obtain permission to pass through the security zone. All vessels transiting the Hudson River in the vicinity of Indian Point are subject to random Coast Guard boardings.

Additional Security Zones that do not close the entire navigable channel exist at the following locations:

United Nations, in the East River along the Manhattan shoreline from 125 yards offshore at the Queensboro Bridge to 175 yards offshore at East 35th Street;
Within 200 yards of Piers 90, 92, and 94, Hudson River;
Within 25 yards of all bridge supports in the greater NY area;
Within 100 yards of all anchored Coast Guard vessels;
Within 100 yards of all naval vessels; and
Within 300 yards of JFK International Airport.

Specific vessel requirements are as follows:

DEEP DRAFT VESSELS (must enter the port via Ambrose or Sandy Hook Channels)

Before a vessel may enter the port:

The vessel's agent or company must provide the following information to Coast Guard Activities New York Arrivals Desk (718) 354-4248 or Fax (718) 354-4249.

Advance notice of arrival to the Coast Guard at least 96 hours prior to entering port. AMVER reporting does not relieve the agent or vessel operating company from this requirement.

Copy of a company certified crew and passenger list.

Last three ports of call.

Notice to the Coast Guard Arrivals desk when the ship's actual ETA to Ambrose is 18 -24 hours from Ambrose.

Prior to the vessel's arrival at Ambrose the Coast Guard will either schedule the vessel for a boarding or clear the vessel to enter the port without a Coast Guard boarding. The VTS will provide specific directions to the Master, Agent, and pilot as required.

The vessel must have a pilot on board.

The vessel must have two escort tugs when transiting in the harbor inside of 1 nm south of the Verrazano Narrows Bridge or the Outerbridge Crossing.

The vessel's agent must confirm the vessel's berth is ready to receive the ship or the master/pilot must request an available anchorage from the VTS if the vessel needs to lighter or bunker.

The vessel's agent must provide the names of the escort tugs to the VTS prior to the vessel's entry at

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the Ambrose or Scotland Sea Buoys.

For all Power Driven Vessels of 100 meters or more in length while navigating in the Ambrose Channel, Anchorage Channel, and Hudson River; a speed restriction of 8 knots has been established from Norton Point to the Holland Tunnel Ventilators. This includes the entrance of the Kill Van Kull to Constable Hook.

Anchorage

1. All Stapleton (23-A, 23-B, and 24) and Bayridge (21-A, 21-B, and 21-C) Anchorages are re-opened and available for use as per normal operating procedures, as outlined in 33 CFR 110.155(d)(10)-(16), (e)(1), and (1)(1)-(7).
2. Gravesend Bay Anchorage will be reserved for use by the Captain of the Port New York in conjunction with the current heightened marine inspection boarding program following the World Trade Center incident.

COMMUTER FERRY VESSELS, PASSENGER VESSELS (INCLUDING EXCURSION VESSELS/DINNER BOATS) AND THEIR TERMINALS:

Vessels holding a Certificate of Inspection (COI) that authorizes the carriage of more than 49 passengers and that intend to transit within an area bounded by the below area shall already be implementing the procedures that were faxed to your companies/vessels/agencies on 21/22 Sep 01. Companies/vessels/agencies must call Ken Concepcion (718) 354-4289 or LT Mike Day (718) 354-4012 to acknowledge receipt of the fax and discuss specific requirements:

South of Pier 99 (Sanitation Pier/59th Street) on the Hudson; or, South of Throgs Neck Bridge; or, North of Outerbridge Crossing; or, North of the Verrazano-Narrows Bridge

All commuter ferry and passenger vessel companies shall forward vessel/terminal security plans to Coast Guard Activities New York by October 3rd. Attn: Ken Concepcion (Fax # 718-354-4249). For further information on this requirement contact Ken Concepcion at (718) 354-4289. Vessels without approved security plans operating in the area defined in paragraph 1(a-d) above may be subject to a Coast Guard boarding and additional penalties/operating limitations.

Vessels with approved security plans will be subject to random Coast Guard boardings while transiting within the port or at berth. Terminals will be subject to random Coast Guard inspections.

Passenger ferry commuter runs are authorized between all ferry slips within the port with the exception of North Cove and the World Financial Center Dock. All ferry's performing disaster relief efforts requiring landings at either North Cove or the World Financial Center Dock are required to contact VTS and inform VTS of the vessel's name, time frame for each operation, and who authorized the operation.

A "NO WAKE ZONE" has been established in the Hudson River within 500 yards of Manhattan between Pier A and Pier 25. Throughout the port, HOWEVER, it is the master's responsibility to ensure that the wake that their vessel throws does not hinder the operations of any response vessel or patrolling Coast Guard/Law Enforcement vessel.

INTRAPORT TRANSITS

Intraport movements are authorized for tug/barges combinations, light tugs, launches, and work boats in the port in accordance with normal VTS procedures. These vessels may be subject to a Coast Guard boarding while transiting within the port or at their berth.

VESSELS DEPARTING THE PORT OF NY/NJ

Vessels or tugs/barges may depart the port and head directly to sea via the Ambrose or Raritan/Sandy

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Hook Channels in accordance with normal VTS procedures.

RECREATIONAL VESSELS

A security zone has been established in all waters of Newark Bay, around Port Newark and Port Elizabeth, bound by the following points: from the New Jersey Turnpike Extension Bridge (approximate position 40-41-46.5N, 074-07-20.4W), following the Western edge of the Newark Bay Channel, South through can buoy #19A, lighted buoy #17, can buoy #15A, lighted buoy #7 and then west to approximate position 40-39-21.5N, 073-09-54.3W. **NO RECREATIONAL VESSELS ARE ALLOWED WITHIN THIS AREA.**

A security zone has been established in the Arthur Kill from the Arthur Kill Railroad Lift Bridge, south to a line drawn from Tufts Point through lighted buoy #17 and lighted buoy #18 to the Staten Island Shoreline. **NO RECREATIONAL VESSELS ARE ALLOWED WITHIN THIS AREA.**

A security zone has been established within a 50 yard radius of every waterfront facility, as defined in 33 CFR 6.01-4, within the following zone: South of Pier 99 (Sanitation Pier/ 59th Street) on the Hudson River, south of a line drawn from Horns Hook to Hallets Point on the East River, and north of the Verrazano Narrows Bridge; And in the Arthur Kill north of Ploughshare Point in Perth Amboy, the Kill Van Kull, and Newark Bay, south of Droyers Point. **NO RECREATIONAL VESSELS ARE ALLOWED WITHIN 50 YARDS OF THESE WATERFRONT FACILITIES.**

The Captain of the port new york has restricted the operation of recreational vessels within the following area:

South of Pier 99 (Sanitation Pier/ 59th Street) on the Hudson River;

South of a line drawn from Horns Hook to Hallets Point on the East River; South of Droyers Point in Newark Bay; North of the Verrazano Narrows Bridge; North of Ploughshare Point in the Arthur Kill, Perth Amboy;

Recreational vessels **MAY NOT** operate within this area after sunset.

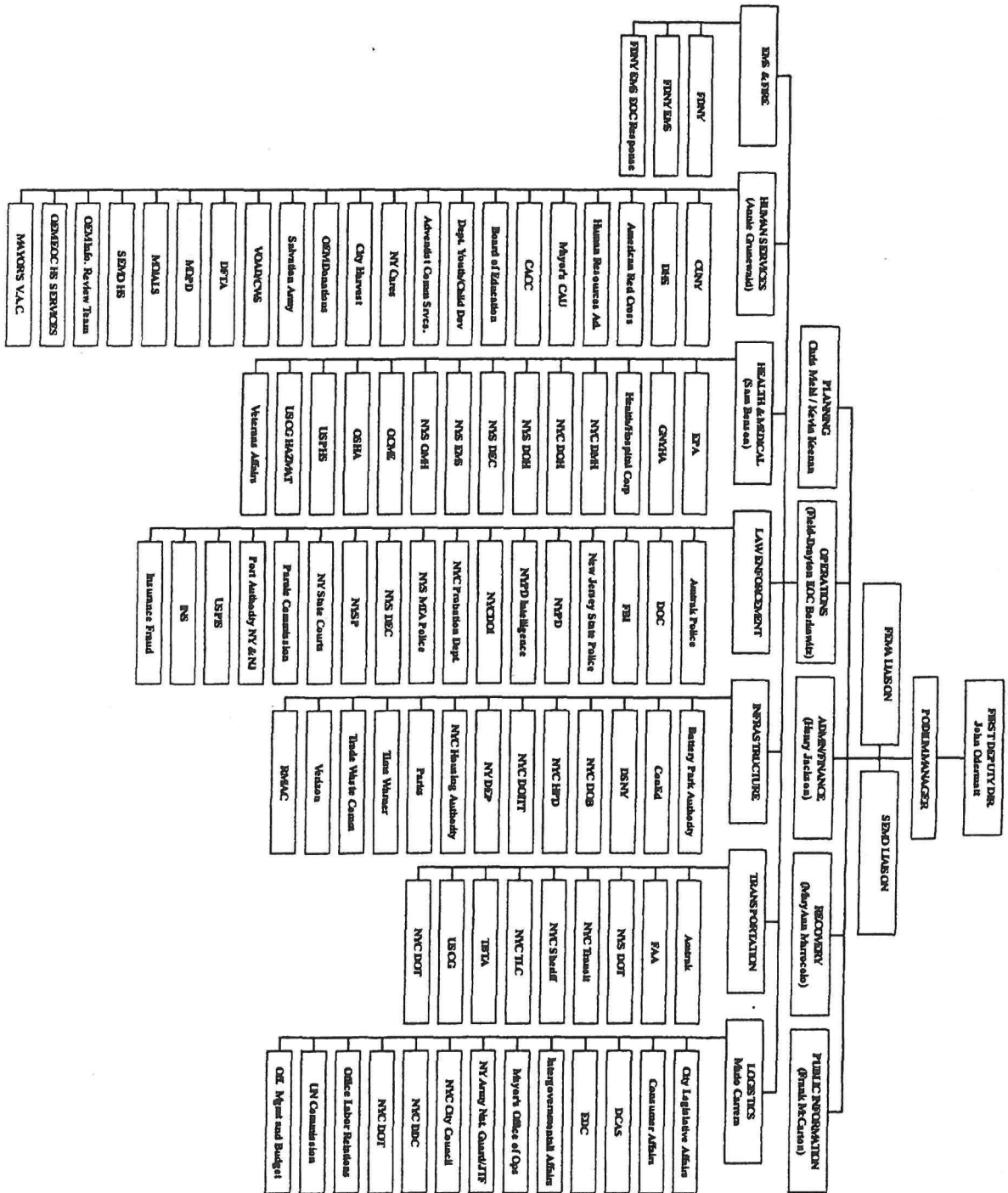
Recreational vessels **MAY** operate within this area (excluding all previously identified security zones) daily from sunrise to sunset. Recreational vessels are also authorized to operate between Ploughshare Point and Tufts Point in the Arthur Kill from sunrise to sunset.

All recreational vessels transiting within the areas listed above shall not exceed a speed of 10 knots to ensure the safety of all vessels in these areas. No loitering is authorized.

All vessels transiting these areas shall comply with the instructions of the Captain of the Port Designated on-scene Patrol Commander. Upon being hailed by siren, radio, flashing light, or other means, the operator of the vessel shall proceed as directed.

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NYC Mayor's OEM/EOC
 Organizational Structure
 10/5/01 1800 - 2400 -- 10/6/01 0001 - 0600

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DATE 11/4/01	TIME PREPARED 0545 Hours	INCIDENT FEMA-1391-DR-N September 11, 2001 World Trade Center (WTC) Disaster	OPERATIONAL PERIOD 11/3/01 0600 - 11/4/01 0600
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PREPARED BY: OEM Situation Report Personnel	APPROVED BY:  EOC Podium Manager
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CURRENT SITUATION / INCIDENT OBJECTIVES:

- **Weather today:** Partly sunny and cooler. Highs 55 to 60. West winds 10 to 15 MPH. Tonight: Cloudy. Scattered rain showers after midnight. Lows in the mid 40s. Northwest wind 10 to 15 MPH. Chance of rain 50 percent.
- **ANTHRAX UPDATE:** The U.S. Postal Service said it found more anthrax-contaminated machines at a mail distribution center in Manhattan, as health officials got a possible break in their investigation into an anthrax death across town. The Centers for Disease Control and Prevention was recommending a full 60-day course of antibiotics for some employees at the Morgan Processing and Distribution Center after anthrax was confirmed on two more machines. The Postal Service had been offering 10 days of medicine for about 7,000 workers. New tests at the plant, which processes about 12.5 million pieces of mail a day, found that six mail-sorting machines and a dust-removing machine were contaminated with anthrax spores. According to the New York Department of Health, Marc Cunningham, who works on the NY Post editorial page, was most likely exposed to the bacteria by the same letter that infected two other employees at the paper. Another unnamed employee is also being tested for exposure. Health Commissioner Neal Cohen said he's confident that the skin anthrax cases at The Post stemmed from one anthrax-tainted letter. According to investigators, 61-year-old Kathy Nguyen died from a strain of anthrax that matches the strain found in letters sent to Tom Daschle's office, NBC, and the New York Post. All three letters were sent from Trenton, N.J. Their source is the subject of a massive investigation. A review of the postal routes that could have led to Nguyen found nothing to suggest she contracted the disease through the mail. Mayor Rudolph Giuliani also said tests at the hospital and at Nguyen's apartment was also negative for anthrax. The CDC said Nguyen's clothes, which originally tested positive for anthrax, also were negative in later tests.
- **Pier #92 Anthrax Incident:** A white powder was found by NYPD personnel in the elevator at Pier #92 on Saturday, 11/3, and was sent for testing. Test results came back negative for anthrax. All EOC agencies were notified.
- **The New York City Marathon** will take place on Sunday, November 4, 2001. Start time is 1000 hours, from the Verrazano-Narrows Bridge. The following closures will be in place at the Verrazano-Narrows Bridge due to the NYC Marathon: Upper Level in both directions will be closed starting at 12:01 AM Sunday. (Saturday night into Sunday). Lower Level Westbound (SI bound) will be closed from 0800 hours until 1345 hours on Sunday. Motorists will NOT be able to travel from Brooklyn to Staten Island via the Verrazano-Narrows Bridge from 0800 to 1345 hours. Lower level, east bound (Brooklyn bound) will be closed to traffic from 1000 hours to 1200 hours Sunday. All eastbound traffic will be exited off the Staten Island Expressway at Clove Road. Vehicles carrying hazardous materials (Hazmat) will not be permitted to cross the bridge in either direction from 0001 hours to 1200 hours on Sunday. Significant traffic delays are expected throughout the closings.
- **IS #89 Credentialing Relocation:** There will be no credentialing operation at ground zero on Saturday, 11/3. Starting Saturday, 11/3, the credentialing post will move from IS 89 to a Hudson River Trust trailer located at North End Ave and Warren St. Additional information will be forthcoming when the credentialing station will reopen.

PROJECTED INCIDENT OBJECTIVES:

- **Twin Towers Third Job Expo** - Scheduled for Thursday, November 15 at Madison Square Garden.
- **FDNY Memorial Service:** Madison Square Garden will host a November 18 memorial service for the 343 New York City firefighters lost in the terrorist attack on the World Trade Center.

PROBLEMS/CONCERNS:

- The United States' continued bombing of Afghanistan has necessitated tightened security in New York City.

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EMS AND FIRE:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none">• Accelerated debris removal and void search continues 24-hours/day with GPS mapping and documentation of recovery operations.• Revised staffing at the WTC Site as of 11/3 will be 25 FDNY personnel on 12 hour shifts.
PROJECTED OBJECTIVES: <ul style="list-style-type: none">• Review by Mayor's Office of the WTC Long Range Site Plan.• FDNY staging moving out of World's Fair to SE corner of West & Warren.
PROBLEMS CONCERNS: <ul style="list-style-type: none">• No further cutting torches will be used at the 6 WTC debris area due to an investigation revealing that approximately 1.7 million rounds of live ammunition were stored beneath this building.

FDNY

ACCOMPLISHMENTS (Past 24 Hours)

- Application of water to South Tower area and where heat and smoke are escaping in an attempt to extinguish/reduce the heat.
- Debris removal from the North Tower area with intermittent use of handlines to cool debris and for dust control.
- Intermittent use of hand lines in operation for dust control at 7 WTC.
- Emphasis continues on slurry wall enforcement in front of South Tower with 14 tiebacks in place.
- Steel and debris removal from the core of the South Tower. Handline use for dust control/cooling.
- DOH has set up monitors for air quality on 1 WTC.
- Commenced movement of material out of Nova Scotia Bank.

PLANNED ACTIONS (Next 72 hours)

- Steel cutting operations and subsequent removal of debris by rigging and heavy equipment will continue. Utilize ironworkers to accomplish this mission. Utilize FDNY SOC and PD ESU personnel to assist and supplement this function. Utilize all available cutting set-ups on a continual basis.
- Continue to place and use large caliber water streams for continuous fire extinguishment operations on 1 and 2 WTC as required. Place and use protective hand lines elsewhere as needed.
- Continue to review operational/engineering plan to facilitate removal of the west façade walls still standing in the South Tower area. FDNY, DDC, and site construction manager will review plan and evaluate results of deconstruction process.
- Continue GPS mapping and documentation of recovery operations and structural features.
- NIJ continues to operate 1 camera point for use in locating the flight recorders.
- DSNY will continue to water dusty streets and remove garbage.

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- DOB Derrick & Crane Unit site safety inspection of operations, movement, placement, & maintenance. Status report is forthcoming.
- Continue removal of south facade of 2WTC, and debris in Vista alley.
- Debris and steel removal on ground level north of the Bankers Trust building continues during the day only.
- Con Ed digging a short test trench on Murray Street in the north bound lane for steam piping.
- Verizon submitting a plan for communications line cutting on Chambers.
- Francis Lee will continue cutting steel on the façade and at the basement of 140 Washington Avenue side. Interior welding of steel on 1st floor mezzanine will start at 0700 hours on Friday 11/2 and will continue (24/7) until 11/8. Need fire suppression apparatus on scene.
- Continue movement of materials out of the Nova Scotia Bank on a 24 hour a day basis.

ANTICIPATED ACTIONS (72 hours+)

- Continue in the planned actions and operating instructions
- As crane(s) are set up and/or relocated, continue in the accelerated debris removal and void search operations. Concentration of operations will follow prioritized order as conditions permit: North Tower- 1 WTC and South Tower – 2 WTC.
- Review by Mayor's Office of the WTC Long Range Site Plan.
- Façade shoring/removal of loose structure will continue (24/7) on Washington Street side of 140 West Street from the 1st floor up to and including the 11th floor everyday until 11/11.

FDNY-EMS

- The 24-hour call volume for 11/3/01 was 3,928. Citywide response time was 6:58.

OFPC – Office of Fire Prevention and Control

- Contact phone numbers: (518) 474-6746, Fax: (518) 474-3240.

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HUMAN SERVICES:

CURRENT SITUATION/OBJECTIVES:

- To work with and oversee the following functional areas:
 - Donations management.
 - Phasing out reliance on State Donations Manager transfer of warehouse responsibility to NYC.
 - Consolidating items in the 3 warehouses to one, Stratford.
 - 2 long-term (3-6 months) donations managers have been hired to facilitate transactions.
 - Volunteers:
 - New York Cares filling requests from agencies for volunteers
 - NY Cares hired a full-time disaster projects coordinator.
 - September 11 on-line volunteer registration is up and running at www.september11fund.org
 - Organized groups.
 - Assisting disabled and elderly victims with apartment cleaning & required repairs
 - Services:
 - The FAC (Family Assistance Center) is a multi-agency center with agencies/organizations that provide assistance to families of the injured/missing/dead, those displaced from residence and/or those who have lost employment as a direct result of the WTC attack. The FAC will be closed this weekend for the reconfiguration of its setup: two separate sections (divided by a wall) will be established. One for family victims and one for displaced residents and employees. CAU will manage the former, while FEMA will manage the latter.
 - The Service Coordinator Committee (ARC, TSA, Safe Horizon, HRA, FEMA, SESMO, NYC Immigrant Affairs and Language Services) continues to work on improving delivery of short-term services to clients.
 - Disaster Assistance Service Center (DASC) opened at 141 Worth Street & Worth Street. This is a multi-agency center with assistance for those who were displaced from their homes or those who lost employment due to the WTC disaster. Now open on Sundays, but only for appointments with ARC and Safe Horizon.
 - Compassion Center at Pier 94
 - Workers' respite centers located at the Marriott Hotel (West & Rector Streets) and at St. John's University (101 Murray Street). These centers are managed by the Red Cross and are open 24 hours a day.
 - 5 American Red Cross Service Centers currently in the city, Westchester, Nassau, Orange counties and in the FAC and DASC.
 - Safe Horizons location in all five boroughs, the FAC and DASC.
 - HRA is running 4 Job Link Centers (2-Manhattan, 1-Queens, 1-Staten island) and is in the FAC and DASC to help those that are unemployed as a result of the WTC attack.
 - Voluntary Agencies:
 - Developing proposal for the creation of NYC Recovery Coordinators Group for Human Services.
 - 60-80 volunteer agencies are attending VOAD meeting. They are working in 7 committees: legal, employment, spiritual care, workers/families, adoption, housing, and food.

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<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • To help organize the firefighter's memorial service on 11/18. • For city and voluntary agencies to find new roles as the activation level decreases. Certain Human Service Agencies will no longer to have daily representation at the Pier 92 EOC. • Must increase capacity to service the displaced and unemployed the FAC. • Donations Management: to conduct an inventory of received donated goods and develop a long-range-plan to close out the warehouses. Infrastructure: to computerize the database that has been set up. • To develop a mechanism that agencies can use to request volunteer help.
<p>PROBLEMS CONCERNS:</p>

Adventists Community Services

- Working on issue of NYC Clergy Ids.

Southern Baptist Disaster Relief

- As of 10/29, have 7,388 volunteers on-site, served 382,411 meals, 159 apartments were cleaned, watched 220 children in their child care units and received 363 apartment cleaning requests.

ARC -- American Red Cross

- Will be hosting a mental health conference in regards to the WTC 11/11 and 11/12.
- Looking for a location in Queens.
- Public Affairs Dept. is currently arranging celebrity and Julliard performer visits at ground zero in order to boost morale.
- Arranging for a shuttle bus to transport clients between Service Centers 1 and 3.
- Most services are in support of Kitchen #4 (Floyd Bennett Field).
- Providing a variety of items/supplies at respite centers.
- **MASS FEEDING AS OF 11/2/01**

# fixed feeding sites	27 (48 to date)
# of mobile feeding sites to date	13
# of meals served since 9/11/2001	9,199,865
Mental health contacts to date	101,053
Individual Assistance Cases opened to date	22,019
Total staff utilized to date	31,038

BOE (Board of Education)

- A total of five (5) NYC schools are still closed at this time.
- Overnight contact representative: John O'Connell at 718-391-6569.
- The SCA (School Construction Authority) is conducting air quality tests and environmental cleanup at PS 234. DDC is to contract the building cleanup.
- IS 89 is still closed and currently used as a command post. No school opening date has been scheduled.

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City Harvest

- Working with OEM, American Red Cross, Salvation Army, the NY restaurant, culinary and food communities to help feed the workers.

CUNY (City University of NY)

- Requested that the DEP take air samples from the areas of BMCC closest to Ground Zero.
- Changing from 24 hours staffing to 12 hours. There will be coverage at the desk from 6 AM to 6 PM. After hours they can be reached at 1-917-731-4448 OR 1-718-368-4800.
- Currently locating a gymnasium or other large area to be utilized by OEM Human Services.
- All of CUNY's department of Public Safety personnel are placed on highest alert status.
- 24 hr contact is Stan Greff (917) 440-4363.

Department of Youth & Community Development

- The Department is ready to deploy services through our network of 1000 providers based in every borough throughout New York City. Efforts are being made to deploy additional funds and services to agencies directly affected by the WTC disaster. Services such as grief, group and individual counseling are available in many boroughs and neighborhoods throughout the City.
- For further information contact: (212) 442-6006 or Fax: (212) 442-5998.

DHS -- Department of Homeless Services

- No significant change to report.

HRA - Human Resources Administration

- HRA is providing the following services: Pier 94 Family center - childcare payments, medic aid, and return food stamps appointments only. They are also servicing customers that are having problems with EBT cards issued at Pier 94.
- 141 Worth Street: medicaid and emergency food stamps are being issued.
- HRA has one shift at Pier 92 from 0900-1800. *On Saturday and Sunday November 3rd & 4th, 2001 respectively, HRA will not have coverage at OEM. However if the need arises please contact E. Alexander 917: 672-1578. (beeper #)*

Mayor's CAU (Community Assistance Unit)

- The procedures & process to file for death certificates are now located on the [www.nyc.gov](http://www.nyc.gov/html/em/dth_cert.html) web page at http://www.nyc.gov/html/em/dth_cert.html

NY Cares

- Bayonne warehouse is still open and a few volunteers will be going this weekend. Moving ahead with Bears in the Brooklyn Navy Yard and will hopefully start delivering next week.
- Scheduled our first group to Stratford for next Saturday, Nov. 10.

OEM Donations Manager

- Coordination with NY Road Runners Club to supply water for Sunday's NYC Marathon.
- Local agencies have been approved for warehouse access of donated goods.

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- Stratford to be closed for renovation 11/17 - 11/25. Following its reopening, OEM Donations will consolidate all donations within its storage facilities.
- King Kullen warehouse movement to Stratford has been postponed until 11/25.
- Coordinating warehousing of unsolicited donations with SEMO and identifying housing for volunteers.

Special Needs

- Elizabeth Davis (OEM) is currently developing a disaster preparedness special needs pamphlet.
- Continuity of home-based care provision emergency plan remains in effect and task force now resolving identified problems.
- Disability and senior related secondary impacts now being identified and solutions being developed when possible.
- FEMA's OER assisting with support staff to investigate certain disability related issues.

The Salvation Army

- Hydration sites within ground zero are being reviewed and alternatives are being identified.
- Preparing mobile canteens to replace the three temporary structures.
- Preparations are being made to close Site #1 at Murray and West at the close of business November 8th. Further assessment of services required at ground zero will be taking place in the next 2-3 days
- Providing assistance to the FDNY Ceremonial Unit as requested.
- The Salvation Army food service on West Street is being negatively impacted by unwashed debris carrying truck passing close by this location. Ongoing search for a better site.
- Hydration Stations at the request of OEM and FDNY are on site with Command Posts at the following locations:
 - Liberty Sector Command Post – Liberty & West Streets
 - Church Command Post – Church Street – between Dey & Cortlandt Streets
 - Pier #94
 - West Sector Command Post – West & Vesey Streets
- Preparing contingency plans to transition the current hydration sites to accommodate the changing environment at Ground Zero.
- Consolidating our warehouse operations in Bayonne Military Terminal in cooperation with SEMO/OEM Donations Management personnel.
- JFK warehouse (Hangar 5) continues to manage donated items and provide the central logistical area for our operations.
- Operating four (4) fixed site outdoor canteen/feeding locations and one (1) indoor feeding site.
- Number of meals served to date: 1,637,672
- Number of meals served on 11/2/01: 2,733
- The Salvation Army continues to provide pastoral counseling for the Family Center and the Medical Examiner's Office and the Nassau County ME office.
 - Total counseled on 11/2/01: 325
 - Total number counseled is 58,488
- Total number served by the Salvation Army to date is 1,983,137

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VOAD (Voluntary Organizations Active in Disasters)/ CWS Church World Services

- MVAC is disseminating public service information via pamphlet.
- MVAC clothing bank located near the Brooklyn Navy Yard will accept all surplus donations following the WTC disaster.
- New York Cares currently facilitating the transition of volunteers at Bayonne Warehouse to the King Kullen warehouse and supporting the Bear Project with technical assistance to the Baptist and spontaneous volunteer Lisa Orloff.
- New York Cares currently coordinating the distribution of Teddy bears to children affected by the WTC disaster. Dubbed: 'Operation Teddy bear'.
- Discussions with UMCOR (United Methodist Committee on Relief) & Baptist regarding the offer of clean up services for those with extra needs.
- CWS continues work geared to developing and interfaith response. Will send interfaith healing groups to the five boroughs.
- CWS has coordinated the NY Disaster Response Interfaith and is applying for 5 million dollar grant to abet their services.

HEALTH AND MEDICAL:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • Mental Health Agencies: to identify and respond to immediate and long-term mental health needs related to the WTC attack. • Identify contractors to assume the role of the on-site DMAT. • Develop a plan for the distribution of the flu vaccine at the Pier 92 EOC and Ground Zero.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • To develop an integrated site safety plan for Ground Zero. • To develop an environmental sampling protocol for suspected anthrax cases. • To integrate the environmental data results from suspected anthrax cases. • To winterize wash stations. Plans are finalized. Completion in about one week. • OEM to obtain from Board of Education the name of the private contractor who will be conducting the environmental testing at IS #89.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none"> • NYU Downtown concerned about the effects that the soon-to-commence WTC demolition will have upon the air quality of its facilities. • Concern regarding the city's responsibility of cleaning private residence within the WTC area and boundaries. • Concern regarding methane gas emanating at the SI Landfill. • Need to expand dust suppression measures based upon bulk dust and debris samples (NYC DOH), especially in the surrounding areas of WTC. • EPA sprung structure has no access to power without the Battery Park City Authority's permission.

CDC -- Centers for Disease Control

- Have recommended that anyone who opens a letter containing a white powdery substance should immediately take a hot full-body shower.

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- Have switched to doxycycline as the drug of choice for combating anthrax infection. The anthrax strain utilized in the mailroom attacks has exhibited susceptibility to a wide range of antibiotics including doxycycline.
- CDC epidemiologists continue to assist the NYCDOH with response to worker injury/illness surveillance.

NYS Office of Mental Health (OMH) Contact Lily Tom (347) 245-0153 for information.

NYC Department of Mental Health (DMH)

- A listing of hospitals that are providing crisis and mental health services are now available on the website: www.NYC.GOV.

EPA (Environmental Protection Agency)

- As of 11/15, Miller Environ will handle all truck washing operations within the entire zone while Clean Harbors will maintain all the personnel wash stations.
- Have opened an information repository near ground zero to answer the public's questions concerning air quality.
- Clean Harbors and Miller Environmental developing estimates for the consolidation and winterization of wash stations. These are Truck Wash Sites on West side highway between New Murray St. and Warren St, on West St. between Cedar St. and Albany St, and on Greenwich St. between Liberty St. and Carlisle St. Personnel Wash Sites are located as follows: Northwest corner of West St. and Albany St, Southeast corner of West St. and Cedar St, Northeast corner of Church St. and Fulton St, and the Southwest corner of West Broadway and Park Place.
- Installed air monitors (PM 2.5) around Stuyvesant High School. Results will be made available to any requesting agency.
- Agency for Toxic Substances & Disease Registry (ATSDR) sample testing 50 apartment interiors in the WTC area to gather information regarding air quality.
- All exterior walls of sprung structure are in place. Structure will have no access to power unless permitted by the Battery Park City Authority. The expected operational date is now 11/5/01.
- Vacuuming streets in lower Manhattan to remove dust and small debris.

GNYHA (Greater NY Hospital Association)

- GNYHA is aware that OEM will now use the ED (emergency room) statistics reported directly to NYCDOH. GNYHA will not collect further statistics. NYCDOH may call upon additional hospitals to participate in their process through electronic ED logs.
- GNYHA is working with 18 member hospitals to collect responses to an anthrax related emergency room survey requested by OEM.
- GNYHA is currently responding to OEM's request for proposing plans to repackage medications.
- GNYHA currently redistributes by e-mail to its members all of NYCDOH's Health Alerts and Fact Sheets, CDC alerts and materials, and NYSDOH alerts and materials on biological and chemical events. GNYHA has also posted all of these materials on their web site located at www.GNYHA.org. The web site also contains links to key governmental and professional web sites to assist members in detecting and responding to biological and chemical events.

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- Provided the USPHS with information for members (Montefiore, NY Presbyterian, and NYU Downtown) interested in staffing and/or providing a mobile medical unit that could be used at Ground Zero for treating workers at the site.
- GNYHA operating a separate mental health committee and will provide a list of services on their web site: www.gnyha.org.
- Work with NYCDOH and OEM to discuss potential distribution systems for pharmaceutical and other supplies brought into the area by CDC, if supplies are needed. Focus on current and long term distribution systems.

HHC (Health and Hospital Corporation)

HHC DAILY EMERGENCY ROOM CASES

HHC Facility	Daily E/R Cases for 11/2/01	Daily Total E/R Anthrax Concern or Related Cases For 11/2/01
Bellevue	212	9
Coney Island	176	0
Elmhurst	461	0
Harlem	175	0
Kings County	401	0
Jacobi	303	0
Lincoln	466	4
Metropolitan	216	0
North Central Bronx	120	0
Queens	185	0
Woodhull	274	0
Daily HHC Totals	2,989	13
Grand Total as of 10/13	56,941	402
Total Confirmed <u>Exposure</u> Cases in HHC Facility	2	
Total Confirmed <u>Contracted</u> Cases in HHC Facility	0	

NYC DOH (NY City Department of Health)

- NYC DOH is systematizing policies for responding to calls for anthrax testing results:
 1. Personal results - NYC DOH will provide results to patients by mail (Note: policy regarding the handling of positive results is subject to change, as results may be provided through phone call or field visit.)
 2. Suspect packages - Results of environmental tests on such packages or mail will be provided by the Police Department. Individuals may request results from the local precinct to which the suspect package was reported. Results may take as long as 2 weeks to process.
- EOC Protocol for disclosing Anthrax test results as follows: NYC DOH will fax negative results to the EOC Podium from which the information will be disseminated to the proper agencies. City DOH will report positive results directly to the affected agency. Agencies are

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requested not to call the DOH lab directly. However, in the event that an agency needs to directly contact DOH, they should call 646 756-3063 or 3064.

- Coordinating flu vaccination site near the WTC.
- Continue to field calls in reference to general anthrax concerns and getting lab results for suspected anthrax specimens. Contact agency to obtain anthrax results from testing labs.
- A Public Employee Safety & Health (PEOSH) representative will be now be available to provide services for the WTC area and the SI Landfill personnel. This representative will be present at the EOC.
- Army Corps of Engineers providing 5 personal safety monitors at the SI Landfill.
- DOH has set up monitors for air quality at 1WFC.
- NYC DOH supervising the cleanup efforts with the assistance of State DOH. City DOH continues to report cleanup, proceeding w/o need from other agencies at this point.

NYS DEC (NY State Department of Environmental Conservation)

- Methane Gas at the Fresh Kills Landfill is still an issue.
- Concerned with leaking tanks or fuel spills within the WTC area. DEC & EPA working together to identify and clean-up leakages and spills. DEC will map all fuel tanks in the WTC area for easier identification. Draft map currently being reviewed.
- Officers are still being posted at the New York City crossing ensuring that HazMat is not illegally being transported into the city.
- Air quality testing.
- Monitoring health conditions in the red zone for all emergency responders.

NYS DOH – NY State Department of Health

- Finalization of procedures/protocols for removal/disposal of waste material from potential anthrax contaminated sites.
- SEMO has requested that the Department of Health and other State agencies prepare statements to assist in responding to a letter from a Battery Park City residents concerning debris removal and contamination in lower Manhattan. The letter and request has been forwarded to the Center for Environmental Health for a response.
- Protocol for anthrax sampling is in place.
- Awaiting the Results of the three samples (#513, 514, & 515) collected from the Mt. Sinai Occupational Health Clinic.
- Offered to assist City DOH labs in analyzing the overflow of powdery substances from various locations in New York City.
- Conducting an exposure risk assessment analysis for troopers and others working at the governor's midtown office.
- Coordinating with NYC DOH in NYS DEC developing a Subterranean Water Sampling Protocol in and around the WTC.
- Working with USPHS on getting an air & wipe sample protocols prepared for anthrax sampling.
- Hotline established for out of NYC callers to provide assistance and information regarding any anthrax questions or concerns (1-800-458-1158).

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NYS EMS (NY State Emergency Medical Services)

- Have left the Pier 92 EOC, NYS DOH will provide EOC coverage for their agency.

OCME (NYC Office of the Chief Medical Examiner)

- Family assistance center accepting applications for court-appointed presumptive determination of death.
- After 2200 hours, contact OCME representative at: 212-447-2719

AGENCY	FATALITIES (CUMULATIVE) REPORT AS OF 1630 HOURS 11/3/01
FDNY/NYPD/EMS/OTHER	107
Whole/complete bodies [†]	203
Identified (Partial + Complete) [†]	380
Human remains (other partial)	9,098
Released to funeral home	370
Disaster count*	9,301
Missing Persons as of 11/3/01	3,923

* the sum of whole/complete bodies and (partial) human remains

[†] does not include FDNY/NYPD/EMS

OSHA (Occupational Safety and Health Administration)

- Enforcement of OSHA standards began. Contractors working within the Red Zone, but outside the green line, not under the control of DDC or directly working on the rescue/recovery must comply with OSHA's standard.
- Acting in a technical support mode at the SI Landfill by attending daily site safety and health meetings and commenting on the site safety and health plan.
- Conduct sampling of workers once a week for asbestos, lead, and other heavy metals, silica, volatile organics and carbon monoxide.
- Safety Monitoring: Working with the Philips & Jordan safety monitors 2-3 times per week at SI Landfill.

USPHS (US Public Health Service)

- An additional POD operation began on 11/2 in the morning to provide an additional 50 days supply to postal employees at the Morgan facility; fifty-nine(59) staff members are assigned to perform this 24-hour/day mission. As of 0630 hours, Saturday, 11/3, 3,064 postal workers had been seen and provided with the additional antibiotics.
- CDC has set up their Random Amplified Polymorphic DNA (RAPD) group consisting of 4 US Navy and 1 US Air Force personnel within the unit to conduct Anthrax Testing. Testing by this unit can produce results within 4 hours instead of 3 days. The RAPD is located at Bellevue Hospital at First Avenue.
- Medical surveillance shows no significant trends.
- DMORT operations at OCME, Pier 92, Pier 94, and the SI Landfill. Pier 92 DMORT operations have been scaled back.

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- The anticipated reduction in DMORT members from 150 to 114 occurred. The formulation of a plan will be established to restructure the activities of DMORT operations.
- The current locations for the DMATs are as follows:
 - Liberty & West Streets
 - Church & Fulton Streets

# of Patients seen on 11/2/01 at the DMAT Facility	55
# of Patients seen since deployment at the DMAT Facility as of 10/9/01	9,011
Most of the patients seen by DMATs are minor, primary care cases (e.g., respiratory, ocular FBs, blisters, headache, etc.). The highest rate of injury is in the "construction worker" category.	

LAW ENFORCEMENT:

CURRENT SITUATION/OBJECTIVES:	
<ul style="list-style-type: none"> • Conducting joint security checks with MTA, TBTA, NYS Police, National Guard police personnel at the Verranzano, Triboro Bridges, and Queens Midtown Tunnel. Security checks of all buses also conducted. • To continue investigation and evidence collection. • To prevent entry of visitors in the frozen zone. • Establish site security, control perimeter and free movement within the frozen zone. • To enforce compliance at vehicle wash-down stations. • To provide escorts to/from-restricted areas. • To provide security detail at storage points and key facilities. 	
PROJECTED OBJECTIVES:	
<ul style="list-style-type: none"> • To rapidly process tasking and requests. 	
PROBLEMS CONCERNS:	

Amtrak Police

- Maintaining a nationwide Level Three Alert.

DOC (Department of Correction)

- All operations up and running. All information and request will be communicated via the OEM Command Control Center to the Central Operation Desk (718-546-1384)

FBI (Federal Bureau of Investigation)

- Ongoing investigations.

NJSP (New Jersey State Police)

- U.S. Parks Service reports Circle Line Ferry which runs from Liberty State Park to Ellis Island will resume shuttles effective 11/1/01
- NJARNG Unit assisting at the Home Port in Staten Island requested to remain in place for a period of time no greater than three weeks from 10/10.
- Operating on heightened alert.
- Increased staffing at airports, bridges, and tunnels.
- Providing troopers for security detail at NJ nuclear power generating stations.

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NYCDOI (NY City Department of Investigation)

- As of Monday November 5, 2001 (starting with the 6:00AM shift), DOI services to man the OEM desk at Pier 92 would no longer be needed.
- Contact phone number during after hours is: 212-825-5900

NYPD (New York City Police Department)

- The 24-hour call volume was unavailable at time of printing.

NYC Probation Department

- As of 11/2/01 – No further representation at Pier 92 EOC is required as per First Deputy Director John Odermatt. NYC Probation representation will remain at Pier 94 until further notice

NY State MTA Police (Metropolitan Transit Authority)

- Perform routine bi-weekly inspection and maintenance at Park Place station.
- Assisting National Guard, NYS Police, NYPD and TBTA with the checkpoints at all entries into Manhattan. Trucks and Vans/SUVs with obstructed interior views are stopped and checked.
- Maintaining increased levels of security at Grand Central Terminal and Pennsylvania Stations as well as 4 major terminals serving the Long Island and Metro-North railroads. National Guard deployed to Penn Station and Grand Central Station.
- The Long Island RR and Metro North RR are running on regular schedules.

NYSP (New York State Police)

- Nothing new to report.

NY State Courts

- No significant change to report.

NY State Department of Insurance

- The IFB continues to serve 8am to 8Pm. Most recent issues are map requests, location of listings of private cars removed from ground zero, and access requests to restricted zones.
- After hours contact names and numbers:
 - John Mansfield – Tel: 917-576-0870
 - Salvatore Castiglione – Tel: 518-371-7487
 - Hazel Stewart – Tel: 917-401-6919 (beeper)

PANYNJ (Port Authority of New York and New Jersey)

- The mail center is screening "suspicious" mail and will not deliver these pieces; instead such mail will be destroyed.
- George Washington Bridge: Upper level closed to trucks and commercial vehicles until further notice.
- Downtown Manhattan Heliport remains closed except for emergency operations.
- Airports open and on high alert.

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- Enhancement of screening point security with the assistance of the National Guard and NJSP along with extra patrols in the fuel farms.
- All PA facilities are operating on heightened alert.

NYS Division of Parole

- The New York State Division of Parole continues to provide support for the NYPD, NYSP, and FBI Crime intelligence units at the OEM. In addition NYS Parole continues to provide security at the OEM and The SEMO facility. At the OEM site the Division of Parole provides coverage for five posts, and has the responsibility for fire post #5 inside the OEM. The OEM security team is supervised by the SPO on duty at OEM. This site is manned on a twenty-four hour a day basis.

USPIS (US Postal Inspection Service)

- Overnight contacts: (212) 643-7536 or (212) 330-3363, 24/7 7 Postal Communication Center telephone: (212) 330-3900.

INS

- The INS Command Post is located at 201 Varick St, Rm. 1161B. Phone: (202) 572-1824

INFRASTRUCTURE:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • Battery Park City Authority to clean Stuyvesant High School Bridge. • To resolve ongoing water issues within the WTC frozen zone. • To provide an overall site project plan.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • Demolition of 4 and 5 WTC is scheduled to commence on Monday, 11/5. • See DDC objectives below.
<p>PROBLEMS/CONCERNS:</p> <ul style="list-style-type: none"> • The structure support of the slurry wall is damaged/destroyed. Port Authority is concerned that hydraulic pressure from the outside wall could cause it to breach or collapse inward.

Battery Park City Authority

- For latest information concerning Battery Park City openings please see www.batteryparkcity.org and www.lefrak.com for Gateway.

DDC (Department of Design and Construction)

- DDC contact numbers at IS 89: 941-5387, 941-5342, & 941-5356.
- The following building are scheduled to open on the following dates:
 - November 19, 2001**
 - 4 World Financial Center – Tenants include Merrill Lynch
 - December 31, 2001**
 - 1 World Financial Center – Tenants include Dow Jones, Lehman Brothers, CIBC World Markets & National Financial Services

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December 18, 2001

- 2 World Financial Center

ACCOMPLISHMENTS (Past 24 hours)

- 14 tiebacks installed in slurry wall south of 2 WTC (Liberty St.) / 6 tensioned.
- Completed debris removal on ground level north of Bankers Trust.
- Substantial removal of 2 WTC south façade.

PLANNED ACTIONS (72 hours)

- Widening of south to east access road to Plaza for future crane access.
- Well points being installed on Liberty St. and also West St. by Moretrench Drilling.
- Core drilling and installation of tiebacks for slurry wall South of 2 WTC, and west of Vista Hotel.
- Continue debris removal from 1 and 2 WTC footprints.
- Shoring of IRT (1&9) Line, Liberty to Vesey.
- EPA removal of fuel oil from basement of Bankers Trust.
- AMEC demolition of 6 WTC on ground level west side.
- Equipment installation of de-watering equipment on B-6 level.
- Removal of steel spears from 3 WFC.
- Demolition of Vista Hotel
- Additional bracing for demolition launch ramp for southwest bays of 6 WTC.
- Fuel tank north of Bankers Trust to be purged and removed.
- Installation of barriers east and west along Liberty Street.

ANTICIPATED ACTIONS (72 hours)

- Well points, core drilling and tiebacks being installed on Liberty and West St. to be continuing.
- Widening of south to east access road plaza for future crane access.
- Removal of debris on plaza and concourses.
- Continue removals from 1 and 2 WTC footprints.
- Demolition of southwest bays of 6 WTC for crane access to North façade of 1 WTC continues.
- EPA removal of fuel oil from basement of Bankers Trust and J Ramp.
- Removal of scaffolding from Winter Garden frontage.
- Continue work for retrievals for Nova Scotia.
- AMEC cutting North façade wall of 1 WTC.
- Dewatering of PATH from north projection.
- Continuing demolition of Vista Hotel.
- Insertion to north projection on Monday 11/6 by PA engineers regarding the plugging of the PATH tunnels (in excess of 72 hours).
- Bracing of existing foundation wall north of Bankers Trust.

DEP (Department of Environmental Protection)

- DEP no longer has a representative at the EOC from 1200 hrs to 0800 hours. The 24 hour contact number for DEP Command Bus (917) 468-2877.

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DOB (NYC Department of Buildings)

Structures collapsed/destroyed	4
Structures with partial collapse	3
Structures damaged (major structural)	10
Structures damaged but stable	51
Total # buildings inspected, but not affected	236

- Issuing temporary permits to net privately owned buildings so as to rectify the falling and flapping glass problems around the WTC area.
- Continues to handle public inquiries concerning building access and conditions.
- Continues to inspect and monitor building conditions in the affected area.

DoITT (NYC Department of Information Technology and Telecommunications)

- Administering a database for the Deputy Mayor Operations on the status of all city facilities affected.
- Starting Sunday, October 21st, Work Coverage at our DoITT OEM Desk will be from 6AM to 6PM. All voice and circuit requests can and will be processed during scheduled work hours. In the case of an emergency, during off-peak hours, you may contact our Telecommunications Project Support Services Desk in Brooklyn at 718-403-8214

HPD (Housing Preservation and Development)

- Permitted City DOH to place portable showers in the Warren and West St. Parking Lot.

NYC Housing Authority

- General Services Fleet Management following up on retrieval process for vehicles damaged or towed from WTC Ground Zero.

PARKS (Parks and Recreation)

- Between 0200 hrs and 0800 hrs contact PARKS at 1-(800)-201-PARK (7275).
- Continued closure of City Hall Park in Lower Manhattan (District 1) for environmental and security reasons, respectively.
- American Park Restaurant vicinity and Gangway 5 on promenade continues to maintain NYPD activity and military ferry. NYPD/Transit command center remains outside American Park Restaurant at south/east end of park and promenade.
- NY Waterways still providing ferry service for military transport to/from Battery and Governor's Island from Gangway 5.
- No public access to Battery Park Promenade at this time, no ferry service to Statue of Liberty/Ellis Island, Castle Clinton National Monument remains closed to the public.
- Partial opening of the Bowling Green Park (Broadway, Whitehall & State Streets).

UTILITIES:

Con Ed (Consolidated Edison)

- There are 3 feeders out south of Canal Street, 8m55 –City Hall Network, 22m70 Canal Network and 17m10 Fulton Network.

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- Con Ed digging a short test trench on West St. in northbound lane for steam piping.
- 60 gas services to be repaired.
- 40 steam customers currently out of service, but steam available to 33 of them.
- All customers have access to service outside of the zone.

Time Warner

- Cable and Internet service restored to all areas downtown excluding ground zero.

Verizon

- Continuing to restore the network in lower Manhattan. Currently the 4 West Street CO switches are up and running and most of the copper cable has been restored or rerouted. Verizon personnel continue to make progress on restoring services to lower Manhattan.
- 90% of the voice services have been restored by repair or rerouting. Over 3 million data circuits have been constructed, repaired or rerouted to serve customers in lower Manhattan.
- The number of requests has dropped significantly this week due to the following factors: many agencies returning to contacting normal channels with repair and installation requests, the restoration of most cables, and the rerouting of switched services of Verizon's entire network.
- Verizon representation at the EOC will be from 0800 – 2000 hours seven days a week.

DEBRIS MANAGEMENT:

DSNY (Department of Sanitation of NY)

- Debris Removal from World Trade Center:

Location	Tons for 11/2/01	Total tons to date
Staten Island	0	173,144.4
Hamilton	1,585.8	103,947.8
59 th Street	0	38,160.1
Pier #6 & #25	5,221.0	81,533.0
Total Tons	6,806.8	396,785.3
Steel (recycled)	1,335.0	97,215.0

Trade Waste Commission

- Working with DDC in reviewing proposals for a debris monitoring contract and site security plan.
- Monitoring manifests at all check points
- Arranged with Sanitation Police to provide escorts to private sanitation haulers in and around the limited access area.
- Coordinating with DDC & DOS with the removal of steel from ground zero.

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TRANSPORTATION:

CURRENT SITUATION/OBJECTIVES:

- Effective 2300 hours on November 1st, MTA B&T will resume normal toll collection operations at the Brooklyn-Battery Tunnel. Vehicles using the tunnel must tender the appropriate toll. This includes crossings for Brooklyn Battery Tunnel, and the Verrazano Narrows Bridge. Vehicles, which were officially exempt before Sept. 11, will continue with that status. An alert bulletin to this effect has been posted. Agencies that are not exempt should ensure their personnel have EZ-pass, cash, or special tickets if they are going to be utilizing these crossings. DDC should ensure that their contract truckers, hauling debris from WTC "ground zero" are informed to have to have necessary toll payment. Military and National Guard vehicles are required to present the proper toll or special brown/gold tickets.
- **Lower Manhattan:** Vehicular traffic is now allowed in the area between Canal Street & Battery Park from the East River to the Hudson River. Buses, medallion cabs, livery vehicles, pedestrians and emergency truck traffic still have full access. Residents with vehicles should have proper photo identification. Commercial and rental vehicles should be prepared for additional security checks.
- **Holland Tunnel** – New Jersey bound is open to passenger and bus vehicles. Buses to enter on southbound West Street to Canal Street. Passenger vehicles directed to use southbound Varick Street approach. Holland Tunnel e-bound (to NY) open to passenger vehicles with 2 or more passengers and buses, 24 hours a day. Commercial vehicles are banned.
- MTA continues to operate with increased security.

PROJECTED OBJECTIVES:

PROBLEMS CONCERNS:

- Vulnerability of area bridges to "rogue" vessels.

Amtrak Operations

- Operating at a modified High Level III Alert as of 10/29 for the next seven days and will have National Guard Troops in and around Penn Station effective 10/9/01 @ 0600.
- Amtrak police department on Level Three Alert: giving increased attention to train engineers, crews, station platforms and trains throughout network.
- All trains operating on or close to normal schedules.

FAA (Federal Aviation Administration)

- Any questions regarding "no-fly" zones or "Notice to Arms" can be forwarded to the Eastern Regional Headquarters Office at 718-553-4530.

NYC Transit (Metropolitan Transportation Authority Operations)

- LIRR and Metro North are running on regular schedules.
- All alterations in MTA routes can be found on website: www.mta.nyc.ny.us

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- Increased levels of police personnel (both uniform and detective) have been redeployed to Grand Central Terminal and Pennsylvania Station.
- Providing patrol coverage and conducting security inspections of critical agency infrastructure at the East River Tunnel, Atlantic Ave. Tunnel, 63rd St. Tunnel, and the Park Avenue Tunnel.
- The Highway Safety unit is engaged in traffic control and security inspections at the entry points to the Midtown Tunnel, Triborough, Verrazano Narrows, and Henry Hudson Bridges. Enhanced patrol services provided at 4 major terminals serving LIRR and Metro-North RR.
- Continue to provide transportation assistance and escort services for emergency personnel and equipment moving to locations at the WTC and Jacob Javits Center.

NY City Sheriff

- Sheriff units remain engaged in transport/escort/security details as assigned.

NYS DOT (NY State Department of Transportation)

- Discuss the installation by DOT of a temporary pedestrian bridge (prefabricated) over West Street from Rector Street to One World Financial Plaza. There is a time pressure problem because Merrill Lynch and other businesses in the area are scheduled to reopen by November 19. Completion time is approximately 2-3 weeks. Impact on debris removal and traffic will be minimal. A meeting took place on Thursday, 11/1 to address this issue and now awaiting approval from City Hall. OEM concerns: is the bridge required for pedestrians, will there really be minimal impact on debris removal, and construction to commence during the UN General Assembly period.
- Maintenance Division continues to provide assistance. Currently there are two staging areas with equipment and staff on stand-by: May brook and Syosset.

TBTA (Tri-Borough Transit Authority)

- **Brooklyn Battery Tunnel:** Effective 2300hrs. Thursday, November 1, 2001, normal toll collection operations will resume at all MTA B&T crossings, including the Brooklyn Battery Tunnel and the Verrazano-Narrows Bridge. The exception being those vehicles, which were exempt prior to the September 11.

TLC (Taxi and Limousine Commission)

- TLC after hours emergency contact is Lisa Rana @ (917) 939-2065 or (917) 880-9542. No longer TLC representatives at Pier 92.
- Working with taxis for free transportation for emergency workers and victims family members from Pier 94 and 150 Amsterdam.
- Maintaining a 24-hour hotline: (212) NYC -TAXI.

USCG (United States Coast Guard)

- EOC will be staffed Monday through Friday between the following hours: 0800-1700 hours. After hours/days contact numbers and names are located at the USCG EOC desk.
- For details on USCG updated plan please refer to www.incidentnews.gov.
- Indian Point Security Zone will remain in place until further notice.
- Restricting maritime vessels from remaining anchored near all NYC bridges.

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LOGISTICS:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • OEM Logistics: To continue processing all incoming requests in a thorough, expedient manner.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • Identify a cache facility in SI to service the SI Landfill operation. Connecting SI Landfill to the E-Team Computer system. • Bar Coding system to be established to account for all equipment at Pier #36 and WTC site. As of 10/26, DCAS will provide a Bar Coding system and operating by Wednesday, 10/31. Estimated 5 working days for full operation. • Pier #36 – Consider discontinuing late evening and midnight staffing. Ensure building is secured during nonbusiness hours if staffing is decreased. New hours of operation have yet to be determined. Awaiting for Alaskan team to submit proposal for reduced staffing to OEM. • Long range items to be obtained through donations instead of purchasing, if possible. • Demobilization of the OEM Logistics operation.
<p>PROBLEMS CONCERNS:</p> <ul style="list-style-type: none"> • Private rental companies retrieving their own equipment from WTC site without proper release documentation. • How distribution of respirators is done after JTF is done with the Logistics mission is a concern. • Need for logistical support after 11/8 due to the Alaskan team departing.

Consumer Affairs

- Contact information for this agency are as follows:
Jane Hoffnan, Commissioner – D (212) 487-4401 /4402, H (212) 988-3853, C (917) 513-9758
Jody S. Hall, Deputy Commissioner – D (212) 487-4404, H (718) 720-2459, C (917) 513-9583
Alan Lui, Assistant Commissioner – D (212) 487-4260, H (718) 742-7709, P (917) 556-2965
Ramesh Ganeshram, Chief of Staff – D (212) 487-4407, H (718) 230-1921, C (917) 596-3996
Fern Riback, Dir. Special events – D (212) 487-4406, H (718) 946-7562, C (917) 769-0900

DCAS (Department of Citywide Administrative Services)

- After hours contact name and number: Lisa Sacks (917) 417-7497.

(JTF) Joint Task Force – Military Liaison

- JTF will be restocking cache sites with respirators today and then their Logistics responsibility will be ending.

NYC DOT (NY City Department of Transportation)

- OEM is requesting the use of the NYSDOT field office at 163 12th Ave (28th Street) for its credentialing operations currently located at the IS 89 school facility. OEM anticipates use of

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New York City Mayor's OEM/Emergency Operations Center

Situation Report #94

this office for the length of recovery effort. NYSDOT will explore impact of combining 28th Street field office with 34th Street site. OEM Personnel scheduled site visit in upcoming days.

NYC Commission for the UN and Consular Corps

- Planning for the upcoming UN General Assembly; anticipating over 100 heads of state to be in attendance.
- Working with Foreign Missions and Consulates to account for all foreign nationals missing.
- All foreign government officials/international entities are directed to send a request through this office for processing (646) 756-3043. Access to site is limited and will be denied in most cases.
- Working with NYPD to distribute DNA kits to families of foreign nationals affected. Assisting Missing Persons in reporting of missing foreign nationals.
- Arranging meetings with foreign dignitaries.
- Assisting law department with affidavits for death certificates.

OEM Logistics

- The current cache (storage) site is as follows:
 - 1010 FDNY Cache – *New Cache* – Opened on *Friday, 11/2*. Currently being staffed and supplies are organized – 95% complete and working well.
- Identified S.I. Homeport as warehouse facility for the SI Landfill. Awaiting approval to occupy this location.

Pier 36 Warehouse (NYC Parks Department Facility)

- Scheduled to be permanently closed on Wednesday, 11/5 with all supplies being relocated to the SI Landfill, DCAS and the 1010 Cache. Will be operating between the hours of 800-2000 hours until 11/7.
- Major task is inventory adjustment. All non-expendable items are being backhauled to Pier 36 from the Church & West caches.
- The NY Naval Militia and Army National Guard have completed their mission at Pier 36 and this will be their last day.

STATE AND FEDERAL EMERGENCY MANAGEMENT AGENCIES:

CURRENT SITUATION/OBJECTIVES

- On November 8th SEMO and FEMA Public Information will announce the extension of the application for individual assistance. The chief executive of ten counties will be provided with a press release and fact sheet on the available programs to release to local media.
- To provide assistance to NYC labs in testing and analyzing possible anthrax samples.
- State is coordinating with local and Federal agencies in response/ recovery ops.
- FEMA continues to support numerous missions, assisting in debris management planning, and management of various Human Services/Public Assistance/Mitigation Programs targeted at special circumstances of the disaster.

New York City Mayor's OEM/Emergency Operations Center Situation Report #94

PROJECTED OBJECTIVES:

- State assessing long-term staffing and support needs, and evaluating changing mission requirements. Developing 30, 60 and 90-day recovery timeline plans.
- FEMA/SEMO deploying Community Relations teams (multi-agency) in field.
- FEMA and SEMO planning various Hazard Mitigation activities/programs.
- FEMA working with Coast Guard concerning port security.
- FEMA and SEMO working jointly to implement Hazard Mitigation Program.

FEMA (Federal Emergency Management Agency)/Federal Disaster Field Office

NOTICE: FEMA SITREPS available at SITREP desk on podium for staff review on Wednesday, Friday & Sunday. Also, summary of FEMA/Federal activity can be found at (<http://www.fema.gov>).

SEMO (State Emergency Management Office – Pier 92)

- Division of Military and Naval Affairs CST (a terrorism response unit) will assist Wadsworth labs in Anthrax identification. The CST will provide their mobile analytical lab and trained personnel.
- With NYC labs being overwhelmed with suspected anthrax cases, Wadsworth Labs will provide additional testing/analyzing support.
- SEMO/ NYS Agencies staffing Family Assistance Center to support death certificate distribution.
- SEMO to manage Individual Family Grant (IFG) program from Albany w/ help-line being established.
- Continue to coordinate with NYS agencies and suppliers to help identify location of deployed equipment and determine if resources / assets are still needed on-site.

NEW YORK CITY MAYOR'S OEM/EMERGENCY OPERATIONS CENTER
SITUATION REPORT DISTRIBUTION ROSTER

Date: 1/4/02
Time: 4:00 P.M.
Situation Report #: 135
Operational Period 1/1/01 0600 - 1/4/02 0600



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 - OEM Deputy Director of Planning - Rotanz
 - OEM Deputy Director of Health and Medical - Gabriel
 - OEM Deputy Director of Public Information - McCarton
 - OEM General Counsel - Lai Sun Yee
 - OEM Acting Deputy Director Disaster Preparedness - Lynch
 - OEM Acting Deputy Director Special Projects - Berkowitz
 - OEM - Captain DePrisco
 - State Emergency Management Operations
 - Federal Emergency Management Liaison
 - Logistics
 - Human Services
 - Health and Medical
 - Recovery
 - New York Fire Department
 - New York Police Department
-

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DATE 1/4/02	TIME PREPARED 1600 Hours	INCIDENT FEMA-1391-DR-NY September 11, 2001 World Trade Center (WTC) Disaster	OPERATIONAL PERIOD 1/1/02 2400 – 1/4/02 1600
PREPARED BY: OEM Situation Report Unit		APPROVED BY: EOC Podium Manager	
CURRENT SITUATION / INCIDENT OBJECTIVES:			
<ul style="list-style-type: none"> • Weather for Friday: Sunny and chilly, high 38. Friday Night: Clear and cold, low 27. Saturday: Partly cloudy and warmer, high 40. Saturday Night: Mostly cloudy and cool, low 34. Sunday: Mostly cloudy, high 42, low 29. • The FBI issued a Terrorism Alert to all Law Enforcement Agencies. Law Enforcement Agencies are to remain on high alert through the Winter Olympics. • To locate and identify victims of the WTC Disaster. • To provide for the health and safety of workers at Ground Zero and Landfill areas. • To help coordinate and support recovery operations. • To continue to provide aid to those who lost family members and to those who lost their jobs or homes as a result of the WTC Disaster. • To provide increased security throughout New York City. 			
PROJECTED INCIDENT OBJECTIVES:			
PROBLEMS/CONCERNS:			
<ul style="list-style-type: none"> • The United States' conflict in Afghanistan has necessitated heightened security in New York City. 			

EMS AND FIRE:

CURRENT SITUATION/OBJECTIVES:

- *As per Chief Salvatore Cassano's Memorandum: If an identifiable body of a Firefighter is discovered, the Company of that Firefighter will be contacted to remove the body. The Company's Division shall also be notified to provide coverage if necessary.*
- Incident Command Post located at 100 Duane Street.
- Current equipment storage facility is the FDNY 1010 Cache
- Accelerated debris removal and void search continues 24-hours/day.
- Fire suppression at Ground Zero.
- To continue debris removal from Ground Zero.

PROJECTED OBJECTIVES:

PROBLEMS CONCERNS:

FDNY (Fire Department of New York):¹

- 75 Officers and Firefighters on Recovery Team.
- 10 Officers and Firefighters on Suppression Team.
- 1 SOC Officer and 7 Firefighters on FAST Team.
- 10 Officers and Firefighters on the GPS/BFU Team per 24 hour tour.

Continuing Actions:

- Debris removal from the North Tower with intermittent use of hand-lines to cool debris.
- Debris removal from 2 WTC and 5 WTC.

¹ Source of FDNY accomplishments and plans is the *FDNY Incident Action Plan: Operational Period 1/4/02-1/7/02 0700-0700*.

New York City Mayor's OEM/Emergency Operations Center Situation Report #135

- Welding operations at the Bankers' Trust from the 11th to the 8th floor. FDNY providing fire suppression support.
- Debris removal from 6 WTC.
- NYDOL PESH monitoring NYPD and FDNY personnel.
- Glass removal from the west and north façades of Bankers' Trust.
- PAPD and Mooretrench will enter the North and South Projections at 0900 and 1500 hours daily to inspect the dewatering pumps in PATH tubes.

Planned Actions:

- Repair Bankers Trust Netting and glass removal.
- Core drilling and tiebacks continue.
- 1/4/02: Insertion into 6 WTC, B-6 level from 1030-1230 hours for structural evaluation.

Anticipated Actions:

- Broken glass removal and netting repair continues at Bankers' Trust.
- Breakdown and removal of 1,000 Ton and 500 Ton Cranes started on 1/2/02. Expected completion date is 1/12/02.
- Debris removal from 2 and 5 WTC.

FDNY-EMS:

- 11 people per day shift and 10 people per night shift supporting operations at Ground Zero.

HUMAN SERVICES

PROJECTED OBJECTIVES:

- Establish spontaneous volunteer working group.
- Assist human services organizations in developing mitigation projects.
- Develop long-term plan (2-4 months) for the operation of the DASC—e.g. new location, ownership of management and costs.
- Documentation of Human Services activities related to the WTC Disaster.
- To clarify the role of OEM Human Services in long-term service delivery.
- To reestablish and continue regular meetings of the HBC and RHCF task force groups.
- Identify and apply for a funding source to continue Human Services work affiliated with the WTC Disaster; current positions are now funded by FEMA.
- Donations Management: to distribute all goods in warehouses and to develop a Donations Management Plan.

PROBLEMS CONCERNS:

OEM Donations Manager:

- Bayonne Warehouse has closed.
- Stratford warehouse is operational and will be open to the public as of Monday, 1/7/02.
- Connecticut NPOs now have access to the warehouse.
- If city agencies want access to items at Stratford, they need to make arrangements with the Donations Manager ASAP.

The Salvation Army:

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New York City Mayor's OEM/Emergency Operations Center Situation Report #135

- Activities continue at the Pier 94 FAC and the DASC at 141 Worth Street.
- Has taken over the feeding responsibilities at the Staten Island Landfill.
- Counseling services at the Manhattan Coroner's Office.
- Number of meals served on 1/2/02: 10,795.
- Number of meals served to date: 2,017,626.
- Total Mental Health and Social Service Cases: 67,750.
- Total number served: 2,618,535.

Special Needs:

- To recreate and improve the comprehensive, citywide special needs plan.
- Currently meeting with task forces to begin after-action reports.
- Drafting an emergency preparedness/awareness brochure for people with disabilities in conjunction with the MOPD.

HEALTH AND MEDICAL:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • To clarify the role of OEM Health and Medical in long-term response and recovery. • To identify and apply for funding to support OEM Health and Medical operations for work related to WTC. • To develop an improved EMS Mutual Aid Plan. • To release the revised <i>Health and Safety Plan</i> • To develop an evacuation contingency plan for the area around ground zero.
<p>PROJECTED OBJECTIVES:</p> <ul style="list-style-type: none"> • To prepare an After-Action Report—in coordination with planning—focused on the Health and Medical Response. • To develop a mitigation plan with participating Health and Medical agencies. • To identify areas to move MEDCOR and the mortuary when Church Street reopens to traffic.
<p>PROBLEMS CONCERNS:</p>

OCME (NYC Office of the Chief Medical Examiner)

AGENCY	FATALITIES (CUMULATIVE) REPORT AS OF 0800 HOURS 1/4/02
FDNY/NYPD/EMS/OTHER	154
Whole/complete bodies	255
Identified (Partial + Complete)	611
Human remains (other partial)	12,156
Disaster count*	12,411
Total Victims (Missing and Confirmed Dead)	2,895

* the sum of whole/complete bodies and (partial) human remains

New York City Mayor's OEM/Emergency Operations Center Situation Report #135

LAW ENFORCEMENT:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none">• All law enforcement agencies remain on high alert.<ul style="list-style-type: none">➢ <i>On Thursday, 1/3/02 the FBI extended its Terrorism Alert to all Law Enforcement Agencies through March 11, 2002.</i>• Conducting joint security checks with MTA, TBTA, NYS Police, National Guard police personnel at the Verrazano, Triboro Bridges, and Queens Midtown Tunnel.• To continue investigation and evidence collection.• To prevent entry of visitors in the frozen zone.• Establish site security, control perimeter and free movement within the frozen zone.
PROJECTED OBJECTIVES:
PROBLEMS CONCERNS:

INFRASTRUCTURE:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none">• Repair of the slurry wall• Debris Removal.• Restoration of utilities to customers surrounding ground zero.
PROJECTED OBJECTIVES:
PROBLEMS/CONCERNS: <ul style="list-style-type: none">• The structure support of the slurry wall is damaged/destroyed. Port Authority is concerned that hydraulic pressure from the outside wall could cause it to breach or collapse inward.

DDC (Department of Design and Construction):²

Accomplishments:

- 203 tiebacks installed in slurry wall south of 2 WTC, 173 tensioned, 2 rigged, and 28 grouted.
- Chiller #7 removed
- Completed transportation of Northeast wall of Tower 1 to JFK Airport.

Planned Actions:

- Continued debris removal from the footprints of 1,2,4, 5, and 6 WTC.
- Dewatering of Sub Grade and PATH tunnel via North and South Projections continues.
- Core drilling and tiebacks continue on Greenwich, Liberty, and West Streets.
- Glass removal from the Bankers' Trust continues.
- Verizon will perform underground restoration and reconstruction of manhole located at Albany and Greenwich Street.
- Repair of Bankers' Trust Netting to continue.
- Removal of Refrigeration Unit South of 1 WTC (two units remain).
- Continue to install fireproofing at AMEX (3 WTC).

² Source of DDC actions taken and planned is the *FDNY Incident Action Plan, Operational Period 1/4/02-1/7/02 0700-0700.*

NEW YORK CITY MAYOR'S OEM/EMERGENCY OPERATIONS CENTER
SITUATION REPORT DISTRIBUTION ROSTER

Date: 12/14/01
Time: 4:00 P.M.
Situation Report #: 127
Operational Period 12/13/01 1600 - 12/14/01 1600

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 - OEM Chief of Staff - Fernandez
 - OEM Deputy Director of Operations – Drayton & (Watch Command)
 - OEM Deputy Director of Planning - Rotanz
 - OEM Deputy Director of Health and Medical - Gabriel
 - OEM Deputy Director of Public Information – McCarton
 - OEM General Counsel – Lai Sun Yee
 - OEM Acting Deputy Director Disaster Preparedness - Lynch
 - OEM Acting Deputy Director Special Projects – Berkowitz
 - OEM - Captain DePrisco
 - State Emergency Management Operations
 - Federal Emergency Management Liaison
 - Logistics
 - Human Services
 - Health and Medical
 - Recovery
 - New York Fire Department
 - New York Police Department
-

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DATE 12/14/01	TIME PREPARED 1600 Hours	INCIDENT FEMA-1391-DR-NY September 11, 2001 World Trade Center (WTC) Disaster	OPERATIONAL PERIOD 12/13/01 1600 – 12/14/01 1600
PREPARED BY: OEM Situation Report Unit		APPROVED BY: EOC Podium Manager	
CURRENT SITUATION / INCIDENT OBJECTIVES:			
<ul style="list-style-type: none"> • Weather Friday: Rain throughout the day. High 53. Friday Night: Rain will taper off, low 45. West winds at 15 mph. Saturday: Windy and brisk, high 50. North winds will be in excess of 20 mph. • To locate and identify victims of the WTC Disaster. • To provide for the health and safety of workers at Ground Zero and Landfill areas. • To continue to provide aid to those who lost family members and to those who lost their jobs or homes as a result of the WTC Disaster. • To provide increased security throughout New York City. 			
PROJECTED INCIDENT OBJECTIVES:			
PROBLEMS/CONCERNS:			
<ul style="list-style-type: none"> • The United States' conflict in Afghanistan has necessitated heightened security in New York City. 			

EMS AND FIRE:

CURRENT SITUATION/OBJECTIVES:
<ul style="list-style-type: none"> • Current equipment storage facility is the FDNY 1010 Cache • Accelerated debris removal and void search continues 24-hours/day with GPS mapping and documentation of recovery operations. • Fire suppression at Ground Zero. • To continue debris removal from Ground Zero.
PROJECTED OBJECTIVES:
PROBLEMS CONCERNS:

FDNY (Fire Department of New York)

Accomplishments:

- Have removed the Brush Unit from the site.

Continuing Actions:

- Application of water to the South Tower area and in areas where heat and smoke continue to escape.
- Debris removal from the North Tower with intermittent use of handlines to cool debris.
- Steel cutting at the Bankers' Trust from the 11th to the 8th floor. FDNY providing fire suppression support.
- Demolition of 6 WTC; FDNY providing fire suppression support.
- Steel cutting at 30 West Broadway; specialized demolition on various floors, including the removal of the eighth floor slab. FDNY providing fire suppression support.
- NYDOL PESH monitoring NYPD and FDNY personnel.
- Demolition work at 3 WFC. Burning on floors 17-26 from 0700-1530 hours. Burning will also take place on floors 2-10 from 1600-2400. FDNY support needed for fire suppression.
- Glass removal from the west façade of Bankers' Trust along Washington Street from the 39th floor down.

New York City Mayor's OEM/Emergency Operations Center Situation Report #127

- PAPD and Mooretrench will enter the North and South Projections at 0900 and 1500 hours daily to inspect the dewatering pumps in PATH tubes.

Planned Actions:

- Demolition work at 3 WFC.
- Precutting of South Bays of 6 WTC in preparation of pull down. FD support for fire suppression.
- MEDCOR Medical Site located at Fulton and Church to be relocated to Church and Dey.

Anticipated Actions:

- Welding and burning at 90 Church to continue until 12/14/01. Work will take place on the B-1 level on the West Broadway side.
- Insertion into PATH Mezzanine via Barclay Street ramp for PATH equipment salvage. Rescheduled for the week of 12/17/01.

FDNY-EMS

- The 24-hour call volume for 12/13/01 was 3,517.

HUMAN SERVICES

PROJECTED OBJECTIVES:

- To clarify the role of OEM Human Services in long-term service delivery.
- To reestablish and continue regular meetings of the HBC and RHCF task force groups.
- Identify and apply for a funding source to continue Human Services work affiliated with the WTC Disaster; current positions are now funded by FEMA.
- Donations Management: to conduct an inventory of received donated goods and develop a long-range-plan to close out the warehouses.

PROBLEMS CONCERNS:

OEM Donations Manager

- Bayonne Warehouse scheduled to close by 12/20/01.
- Coordinating the shipment of donated goods from Chile.

The Salvation Army

- Opened a Holiday Toy Warehouse at 14th Street and University Place for WTC victims' families.
 - As of 12/13/01 the warehouse has distributed 9,542 toys to 1,795 families.
- Hydration Stations are at the following locations:
 - Red Zone Site 3 – Liberty & Church Streets
 - Red Zone Site 2 – Southwest corner of Liberty & West Streets (past pedestrian bridge)
 - Pier #94
 - 1501 Broadway
- Number of meals served to date: 1,810,179
- Number of meals served on 12/12/01: 12,249

New York City Mayor's OEM/Emergency Operations Center Situation Report #127

- The Salvation Army continues to provide pastoral counseling for the Family Center and the Medical Examiner's Office and the Nassau County ME office.
 - Total counseled on 12/12/01: 165
 - Total number counseled is: 65,061
- Total number served by the Salvation Army to date is: 2,371,584

HEALTH AND MEDICAL:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none"> • Mental Health Agencies: to identify and respond to immediate and long-term mental health needs related to the WTC attack.
PROJECTED OBJECTIVES: <ul style="list-style-type: none"> • To winterize truck wash stations.
PROBLEMS CONCERNS:

OCME (NYC Office of the Chief Medical Examiner)

AGENCY	FATALITIES (CUMULATIVE) REPORT AS OF 0800 HOURS 12/13/01
FDNY/NYPD/EMS/OTHER	133
Whole/complete bodies [†]	234
Identified (Partial + Complete) [†]	506
Human remains (other partial)	10,596
Released to funeral home	471
Disaster count*	10,830
Total Victims (Missing and Confirmed Dead)	3,043

* the sum of whole/complete bodies and (partial) human remains

[†] does not include FDNY/NYPD/EMS

AMERICAN AIRLINES FLIGHT 587

MEDICAL EXAMINER STATUS REPORT AS OF 0800 HOURS – DECEMBER 13, 2001

CONDITION	NUMBER
Disaster Number Count	2,070
Identified (Partial & Complete Bodies)	265
Released to Funeral Home	263

New York City Mayor's OEM/Emergency Operations Center Situation Report #127

LAW ENFORCEMENT:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • Conducting joint security checks with MTA, TBTA, NYS Police, National Guard police personnel at the Verrazano, Triboro Bridges, and Queens Midtown Tunnel. Security checks of all buses also conducted. • To continue investigation and evidence collection. • To prevent entry of visitors in the frozen zone. • Establish site security, control perimeter and free movement within the frozen zone. • To provide escorts to/from-restricted areas. • To provide security detail at storage points and key facilities.
<p>PROJECTED OBJECTIVES:</p>
<p>PROBLEMS CONCERNS:</p>

INFRASTRUCTURE:

<p>CURRENT SITUATION/OBJECTIVES:</p> <ul style="list-style-type: none"> • Debris Removal
<p>PROJECTED OBJECTIVES:</p>
<p>PROBLEMS/CONCERNS:</p> <ul style="list-style-type: none"> • The structure support of the slurry wall is damaged/destroyed. Port Authority is concerned that hydraulic pressure from the outside wall could cause it to breach or collapse inward.

DDC (Department of Design and Construction)

Accomplishments:

- 134 tiebacks installed in slurry wall south of 2 WTC, 119 tensioned, 2 rigged, and 13 grouted.
- Insertion into the "F" PATH Tunnel.

Planned Actions:

- Continued debris removal from the footprints of 1,2,4, and 6 WTC.
- Dewatering of Sub Grade and PATH tunnel via North and South Projections continues.
- Demolition of 5 and 6 WTC continues.
- Core drilling and tiebacks continue on Greenwich, Liberty, and West Streets.
- Continued debris removal from the 8-11 floors of the Banker's Trust. Cutting torch work restarted.
- Demolition work at 3 WFC. Burning on floors 17-26 from 0700-1530 and on floors 1-10 from 1600-2400.
- Removal of 1 WTC's North Façade.
- Insertion into North Projection scheduled for 1000-1200 hours on Friday, 12/14 for evaluation schemes.
- Insertion into South Projection scheduled for 1200-1400 hours on Friday, 12/14 for evaluation schemes.

New York City Mayor's OEM/Emergency Operations Center Situation Report #127

Anticipated Actions:

- Core drilling and tiebacks continue on Greenwich, Liberty, and West Streets.
- Dewatering of PATH from North Projection and Refrigeration Plant from South Projection.
- Demolition of the S/E corner of 3 WFC to continue.
- Debris removal to continue in footprints of 1,2,4,5, and 6 WTC.
- Debris removal to build new westerly road parallel to Liberty Street.
- Demolition of 6 WTC.
- Continue removing 1 WTC's N/E façade.
- Insertion into PATH Mezzanine via Barclay Street ramp for PATH equipment salvage scheduled for 1900-0500 hours on Tuesday, 12/18/01.

UTILITIES:

Con Ed (Consolidated Edison)

- There are 48 customers without Gas service; however, gas is available to 34 of them.
- 29 steam customers currently out of service, but steam available to 22 of them.
- All customers have access to service outside of the immediate WTC area.

Verizon

- Continuing to restore the network in lower Manhattan.

DEBRIS MANAGEMENT:

DSNY (Department of Sanitation of NY):

- Debris Removal from World Trade Center:

Location	Tons for 12/12/01	Total tons to date
Staten Island	0	173,458
Hamilton	2,509.3	214,869
59 th Street	0	38,160
Pier #6 & #25	5,190.0	251,531
Total Tons	7,699.3	678,018
Steel (recycled)	1,138.0	130,127

TRANSPORTATION:

CURRENT SITUATION/OBJECTIVES: <ul style="list-style-type: none"> • Continue to operate with increased security.
PROJECTED OBJECTIVES:
PROBLEMS CONCERNS:

New York City Mayor's OEM/Emergency Operations Center Situation Report #127

MTA (Metropolitan Transportation Authority)

- Increased levels of police personnel (both uniform and detective) have been redeployed to Grand Central Terminal and Pennsylvania Station.
- The Highway Safety unit is engaged in traffic control and security inspections at the entry points to the Midtown Tunnel, Triborough, Verrazano Narrows, and Henry Hudson Bridges. Enhanced patrol services provided at 4 major terminals serving LIRR and Metro-North RR.

STATE AND FEDERAL EMERGENCY MANAGEMENT AGENCIES:

SITUATION/OBJECTIVES <ul style="list-style-type: none">• SEMO continues to assist at the DFO, Pier 94, EOC/OEM, and the family Support Center for Flight 587.• FEMA continues to support numerous missions, assisting in debris management planning, and management of various Human Services/Public Assistance/Mitigation Programs targeted at special circumstances of the disaster.
PROJECTED OBJECTIVES: <ul style="list-style-type: none">• State assessing long-term staffing and support needs, and evaluating changing mission requirements.

SEMO (State Emergency Management Office)

- SEMO public assistance staff active in management of the public assistance program for city, state, and nonprofit organizations.
- SEMO will request that NYS Department of Labor extends its disaster unemployment benefits beyond the current December 15 deadline.
- SEMO staff continue to clarify issues with FEMA and OEM regarding the extension of EPA activities and the transition of certain EPA tasks to the city
- SEMO staff are now operating from the DFO, 141 Worth St. SCO telephone: (212) 667-8994
- Requesting extension of EPA's mission at WTC and Staten Island Landfill.
- Assisting NYC with recovery and mitigation issues.
- Opened a Family Assistance Center at 579 West 181st Street for family members of Flight 587 victims.

Lower Manhattan Facilities 9-18-01 11:00 am

