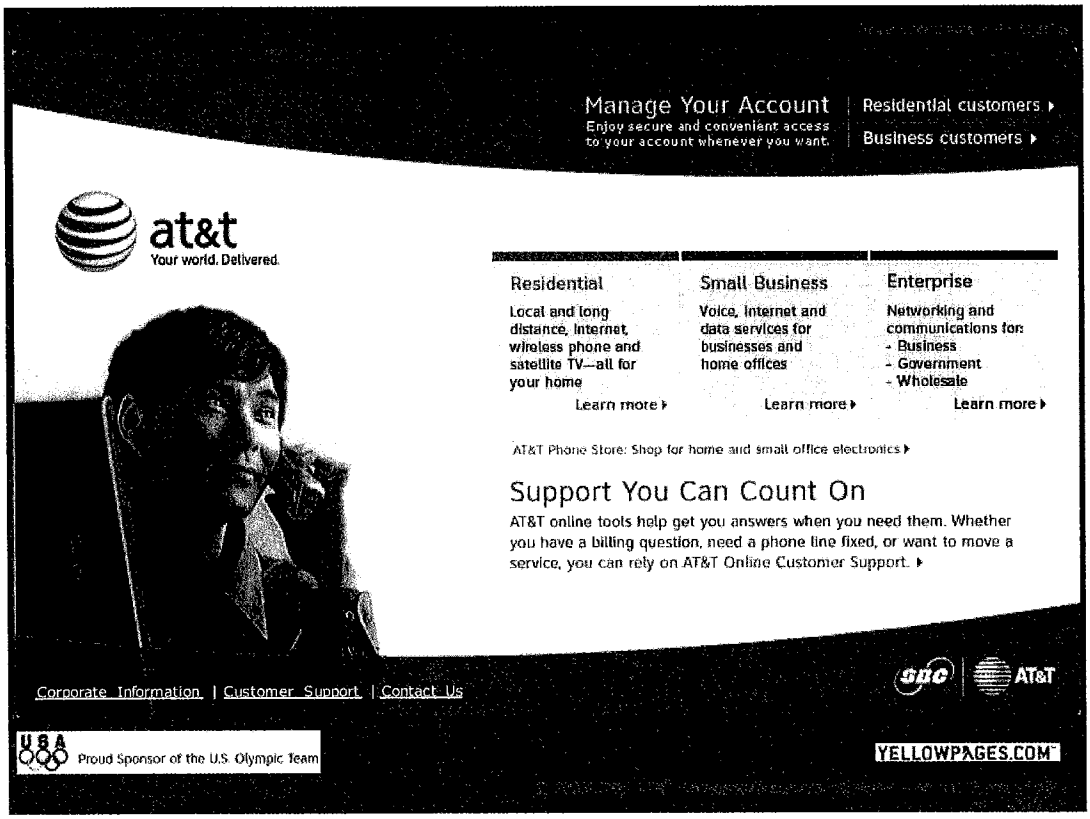
EXHIBIT A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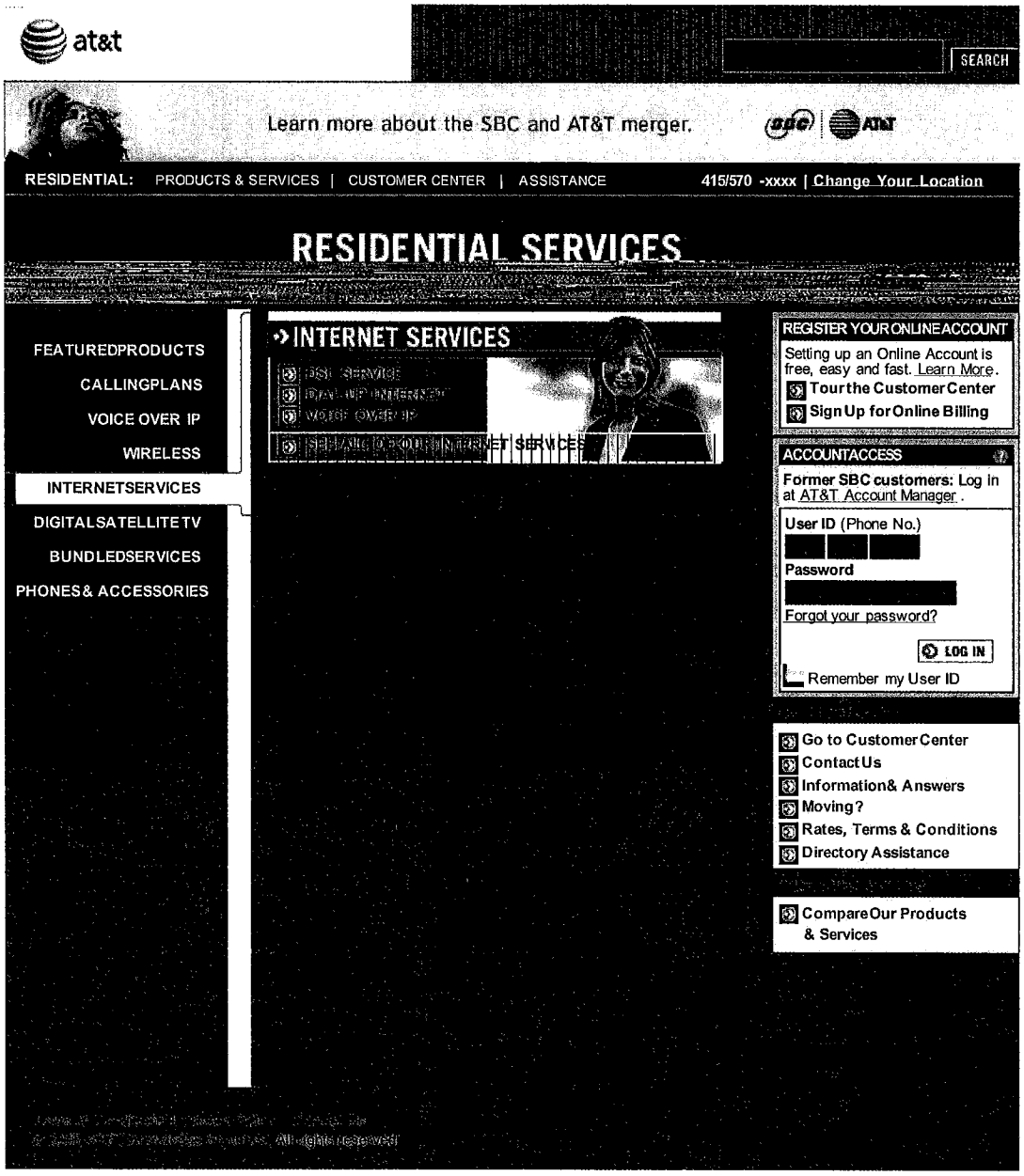
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Remember my User ID
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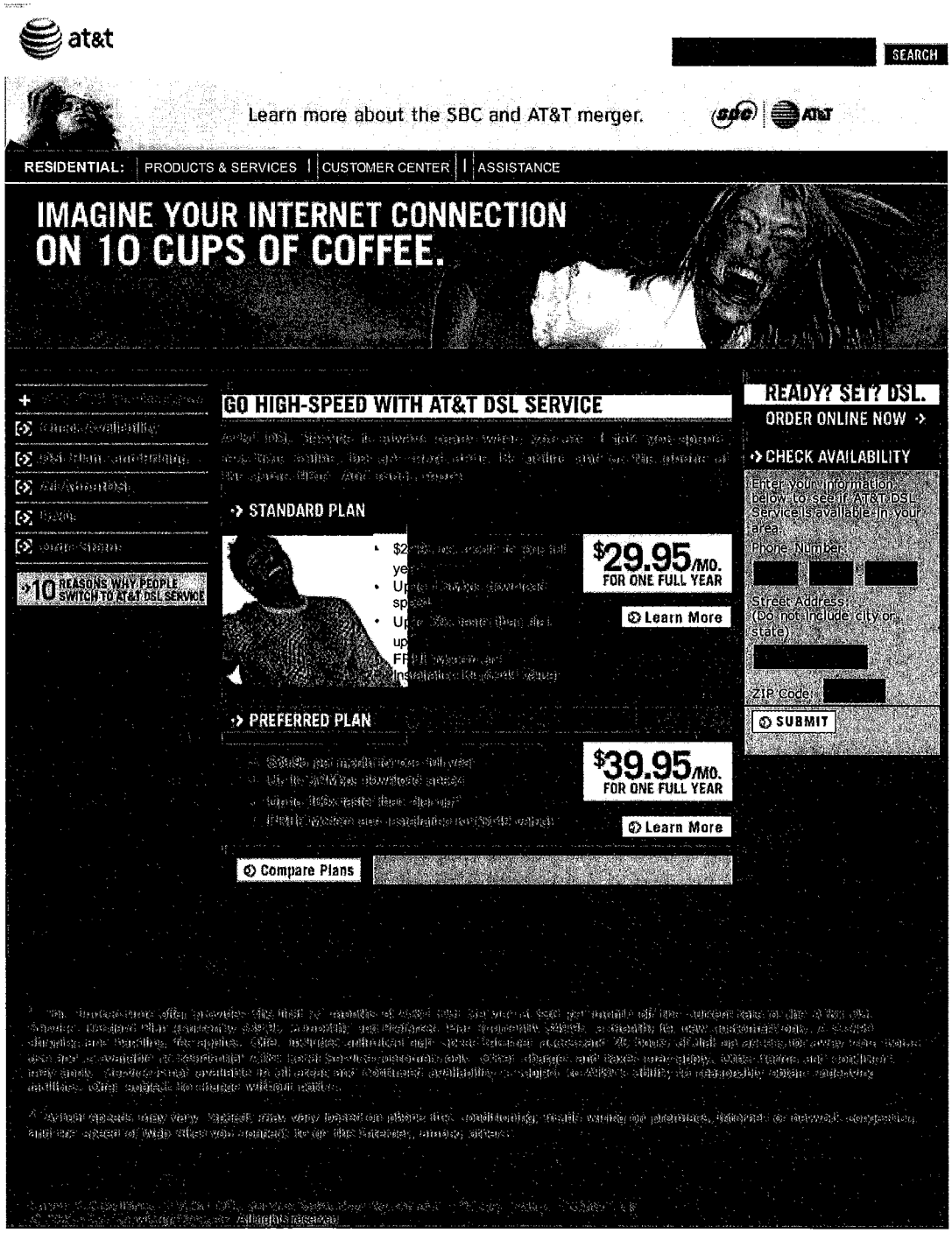
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$29.95/MO.
FOR ONE FULL YEAR
Learn More
PREFERRED PLAN
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FOR ONE FULL YEAR
Learn More
Compare Plans
10 REASONS WHY PEOPLE SWITCH TO AT&T DSL SERVICE
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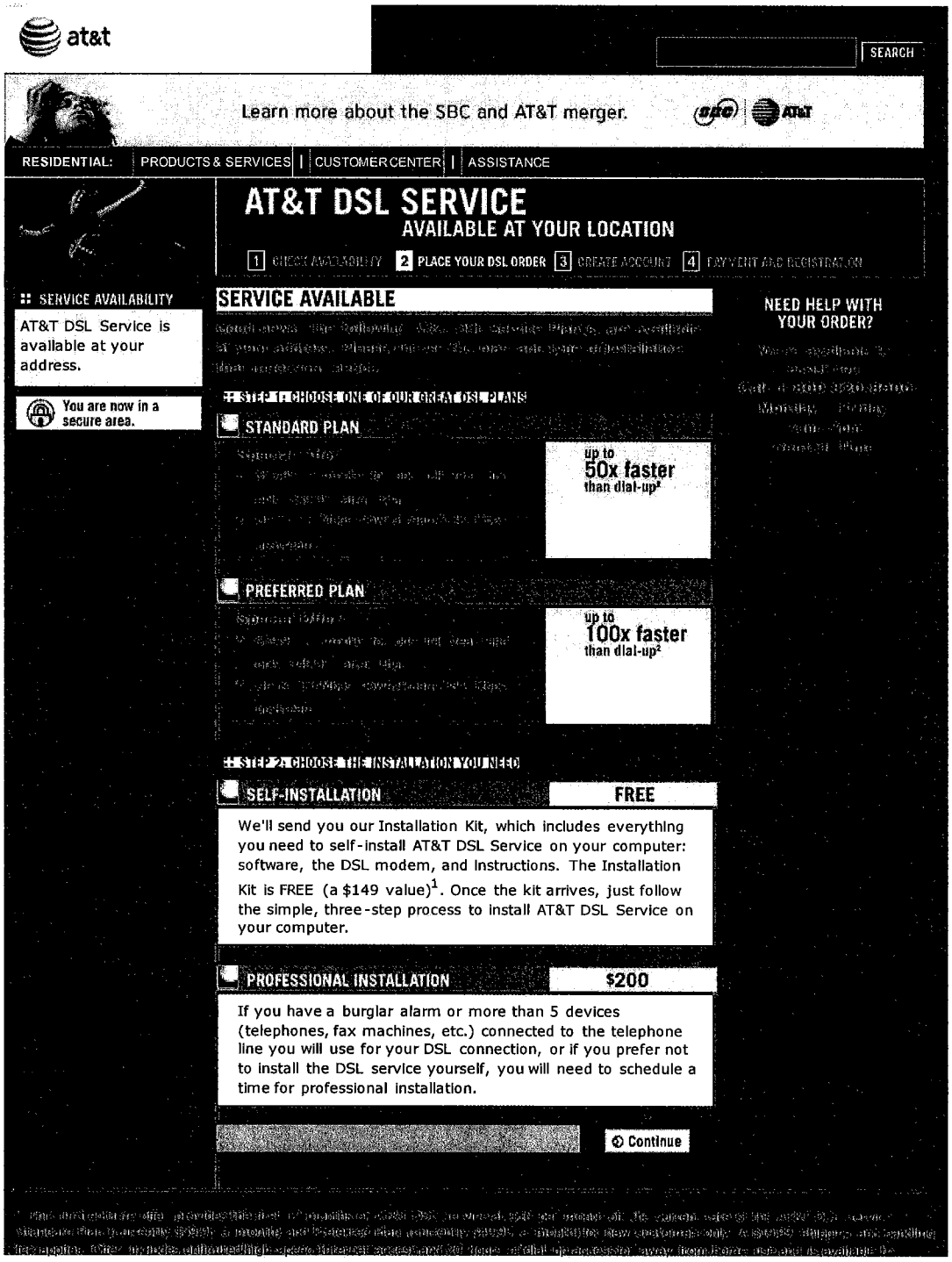
ORDER ONLINE NOW
CHECK AVAILABILITY
Enter your information below to see if AT&T DSL Service is available in your area.
Phone Number:
Street Address:
(Do not include city or state)
ZIP Code:
SUBMIT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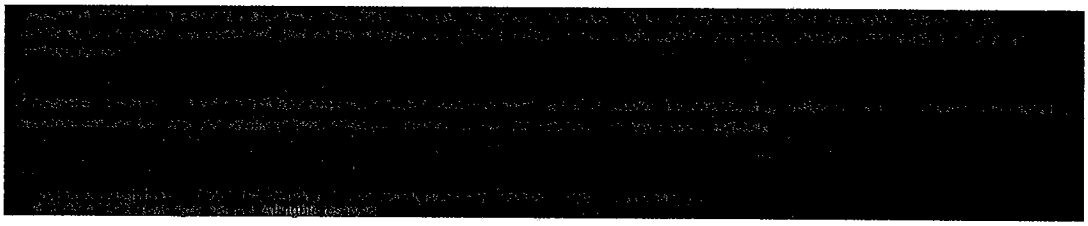
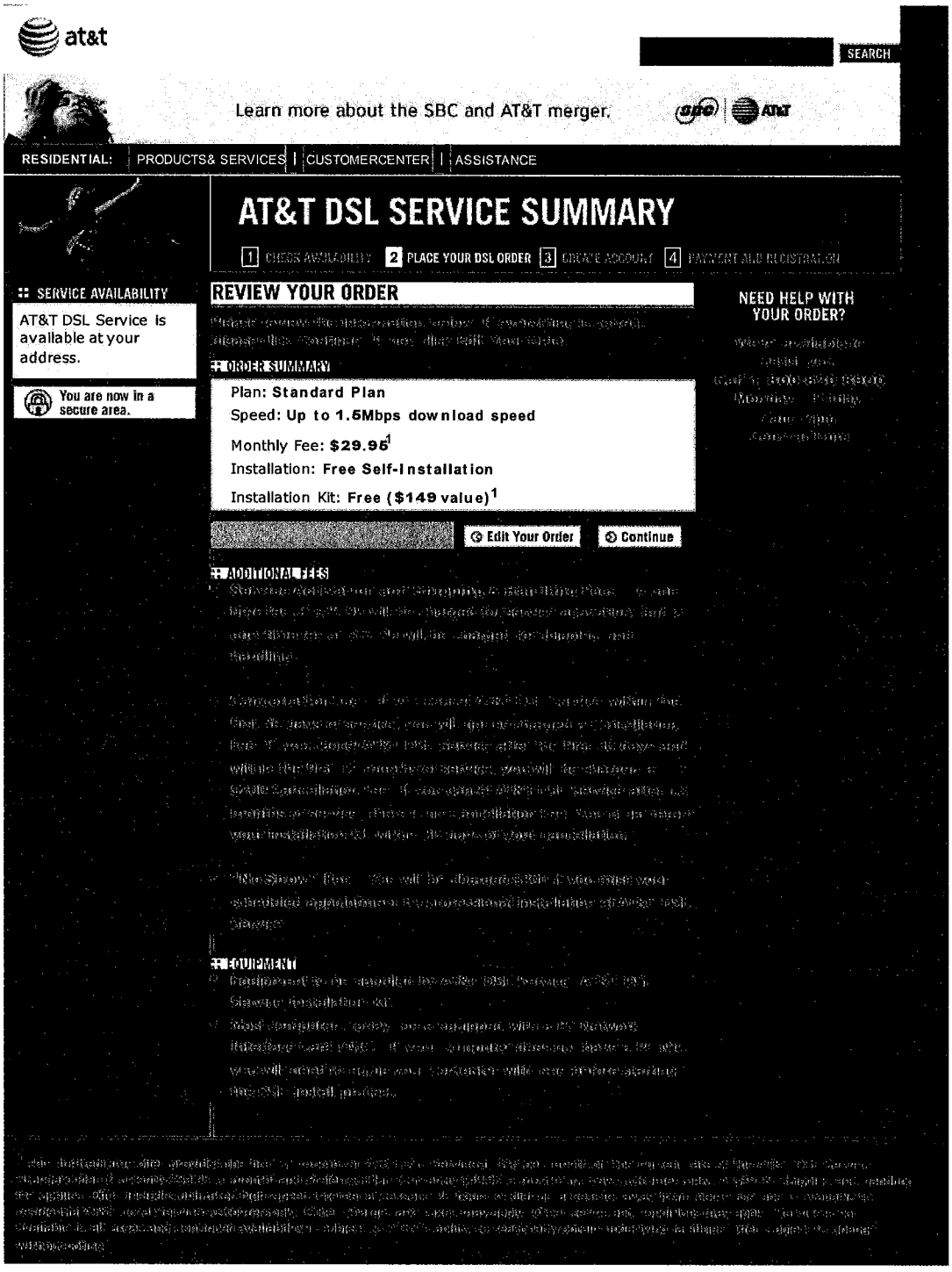
AVAILABLE AT YOUR LOCATION
1 CHECK AVAILABILITY
2 PLACE YOUR DSL ORDER
3 CREATE ACCOUNT
4 PAYMENT AND REGISTRATION
SERVICE AVAILABILITY
AT&T DSL Service is available at your address.
You are now in a secure area.
SERVICE AVAILABLE
NEED HELP WITH YOUR ORDER?
STEP 1: CHOOSE ONE OF OUR GREAT DSL PLANS
STANDARD PLAN
up to 50x faster than dial-up[2]
PREFERRED PLAN
up to 100x faster than dial-up[2]
STEP 2: CHOOSE THE INSTALLATION YOU NEED
SELF-INSTALLATION
FREE
We'll send you our Installation Kit, which includes everything you need to self-install AT&T DSL Service on your computer: software, the DSL modem, and instructions. The Installation Kit is FREE (a $149 value)[1]. Once the kit arrives, just follow the simple, three-step process to install AT&T DSL Service on your computer.
PROFESSIONAL INSTALLATION
$200
If you have a burglar alarm or more than 5 devices (telephones, fax machines, etc.) connected to the telephone line you will use for your DSL connection, or if you prefer not to install the DSL service yourself, you will need to schedule a time for professional installation.
Continue

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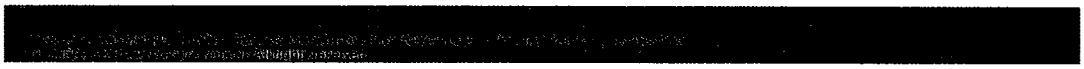
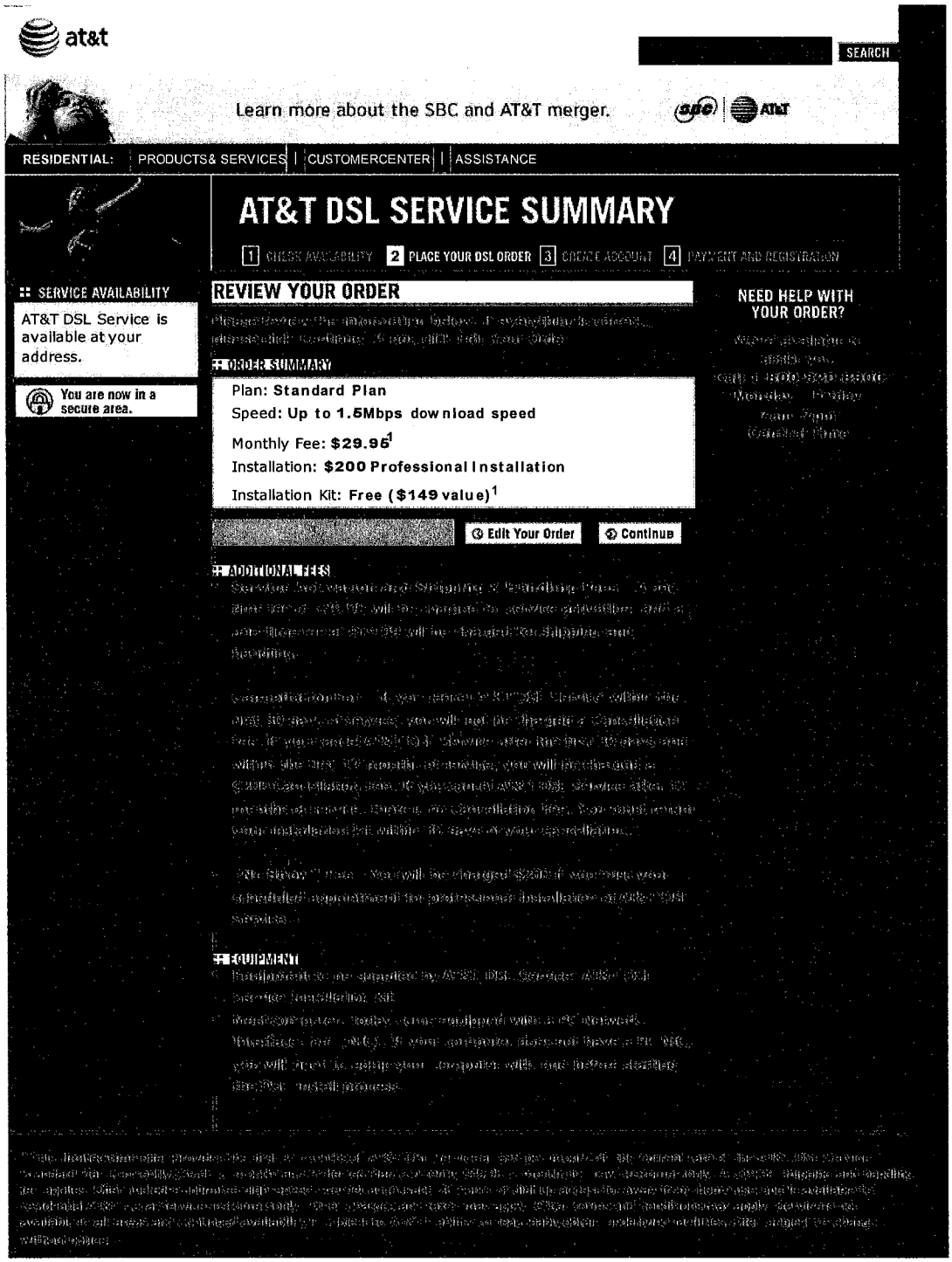
SERVICE AVAILABILITY
AT&T DSL Service is available at your address.
You are now in a secure area.
REVIEW YOUR ORDER
ORDER SUMMARY
Plan: Standard Plan
Speed: Up to 1.5Mbps download speed
Monthly Fee: $29.95[1]
Installation: Free Self-Installation
Installation Kit: Free ($149 value)[1]
Edit Your Order
Continue
ADDITIONAL FEES
EQUIPMENT
NEED HELP WITH YOUR ORDER?

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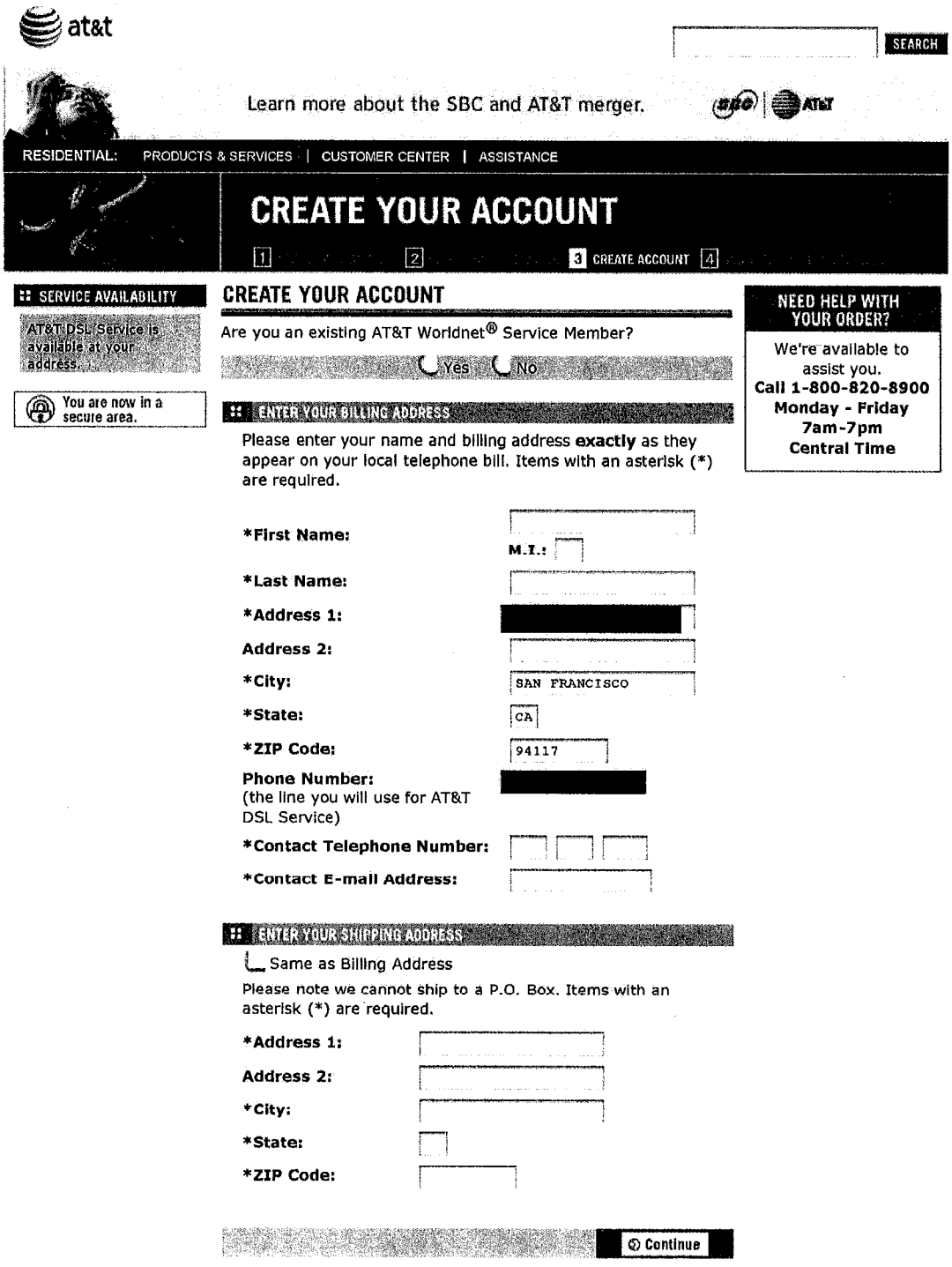
1 CHECK AVAILABILITY 2 PLACE YOUR DSL ORDER 3 CREATE ACCOUNT 4 PAYMENT AND REGISTRATION
SERVICE AVAILABILITY
AT&T DSL Service is available at your address.
You are now in a secure area.
REVIEW YOUR ORDER
ORDER SUMMARY
Plan: Standard Plan
Speed: Up to 1.5Mbps download speed
Monthly Fee: $29.95[1]
Installation: $200 Professional Installation
Installation Kit: Free ($149 value)[1]
Edit Your Order
Continue
ADDITIONAL FEES
EQUIPMENT
NEED HELP WITH YOUR ORDER?



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CREATE YOUR ACCOUNT

1 2 3 CREATE ACCOUNT 4

SERVICE AVAILABILITY

AT&T DSL Service is available at your address.

You are now in a secure area.

CREATE YOUR ACCOUNT

Are you an existing AT&T Worldnet® Service Member?

Yes No

NEED HELP WITH YOUR ORDER?

We're available to assist you.
Call 1-800-820-8900
Monday - Friday
7am-7pm
Central Time

ENTER YOUR BILLING ADDRESS

Please enter your name and billing address **exactly** as they appear on your local telephone bill. Items with an asterisk (*) are required.

***First Name:**
M.I.:
***Last Name:**
***Address 1:**
Address 2:
***City:** SAN FRANCISCO
***State:** CA
***ZIP Code:** 94117
Phone Number:
(the line you will use for AT&T DSL Service)
***Contact Telephone Number:**
***Contact E-mail Address:**

ENTER YOUR SHIPPING ADDRESS

Same as Billing Address

Please note we cannot ship to a P.O. Box. Items with an asterisk (*) are required.

***Address 1:**
Address 2:
***City:**
***State:**
***ZIP Code:**

Continue

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SERVICE AVAILABILITY

AT&T DSL Service is available at your address.

You are now in a secure area.

ERROR

Sorry, there is a problem with your submission.

- **No matching AT&T residential Long Distance or Local service Account could be found. Please refer to your AT&T residential phone bill and re-enter the information as it appears on your bill.**

At this time, we are unable to add AT&T DSL Service to your current AT&T Phone Bill. Please enter your credit card information below and your AT&T DSL Service monthly charges will be billed to your credit card.

Please make sure that the information you enter below is exactly as it appears on your credit card statement. Your AT&T DSL Service charges will be billed to this credit card.

Credit Card: VISA

Credit Number:

Expiration Date: Month / Year

Name on card:

Account Information:

First: [redacted] **M.I.:**

Last: [redacted]

Address Line 1: [redacted]

Address Line 2:

City: SAN FRANCISCO

State: California

Zip: 94117

Area Code + Phone Number: [redacted]

Please review your payment information carefully before clicking the Continue button. Processing may take a few seconds.

Continue

By providing this information, you agree that (i) you are more than 18 years old, (ii) you are authorized to use this credit card, and (iii) you will pay all charges applied by AT&T for your use of AT&T DSL Service to the credit card above in accordance with the card issuer agreement.

NEED HELP WITH YOUR ORDER?

We're available to assist you.
Call 1-800-820-8900

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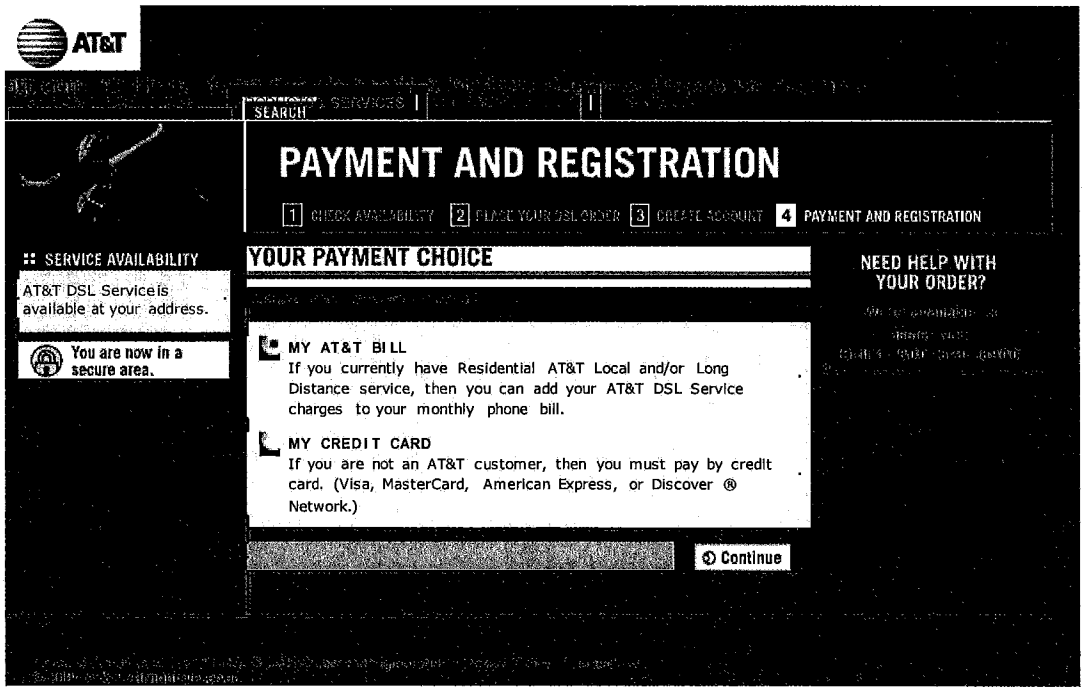
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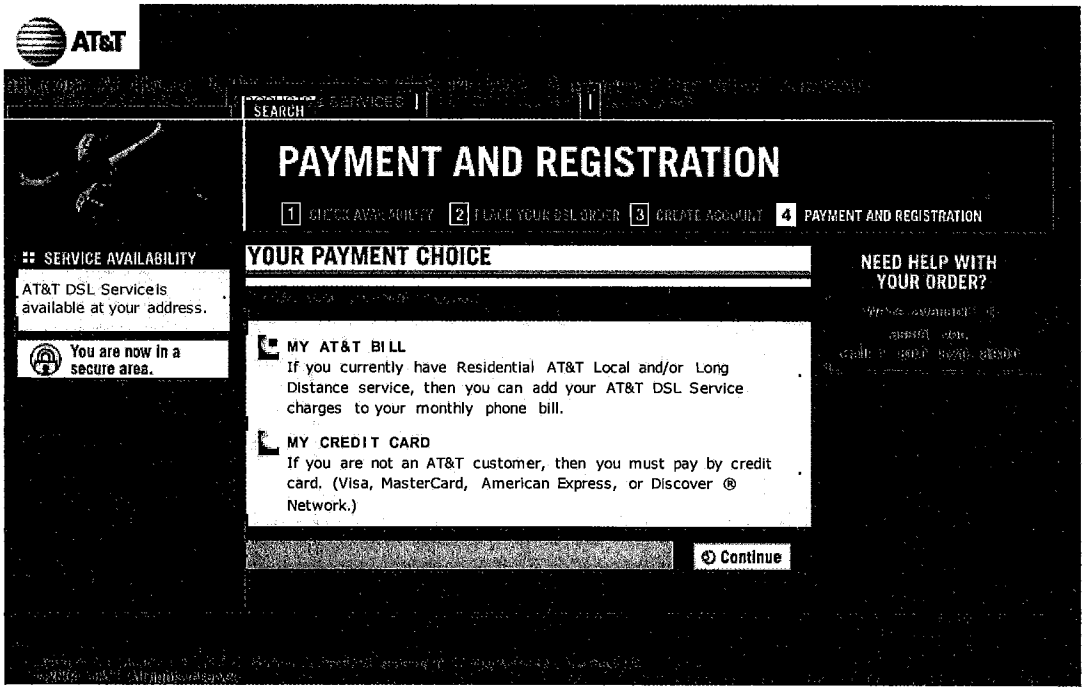
4 PAYMENT AND REGISTRATION
SERVICE AVAILABILITY
AT&T DSL Service is available at your address.
You are now in a secure area.
YOUR PAYMENT CHOICE
MY AT&T BILL
If you currently have Residential AT&T Local and/or Long Distance service, then you can add your AT&T DSL Service charges to your monthly phone bill.
MY CREDIT CARD
If you are not an AT&T customer, then you must pay by credit card. (Visa, MasterCard, American Express, or Discover ® Network.)
Continue
NEED HELP WITH YOUR ORDER?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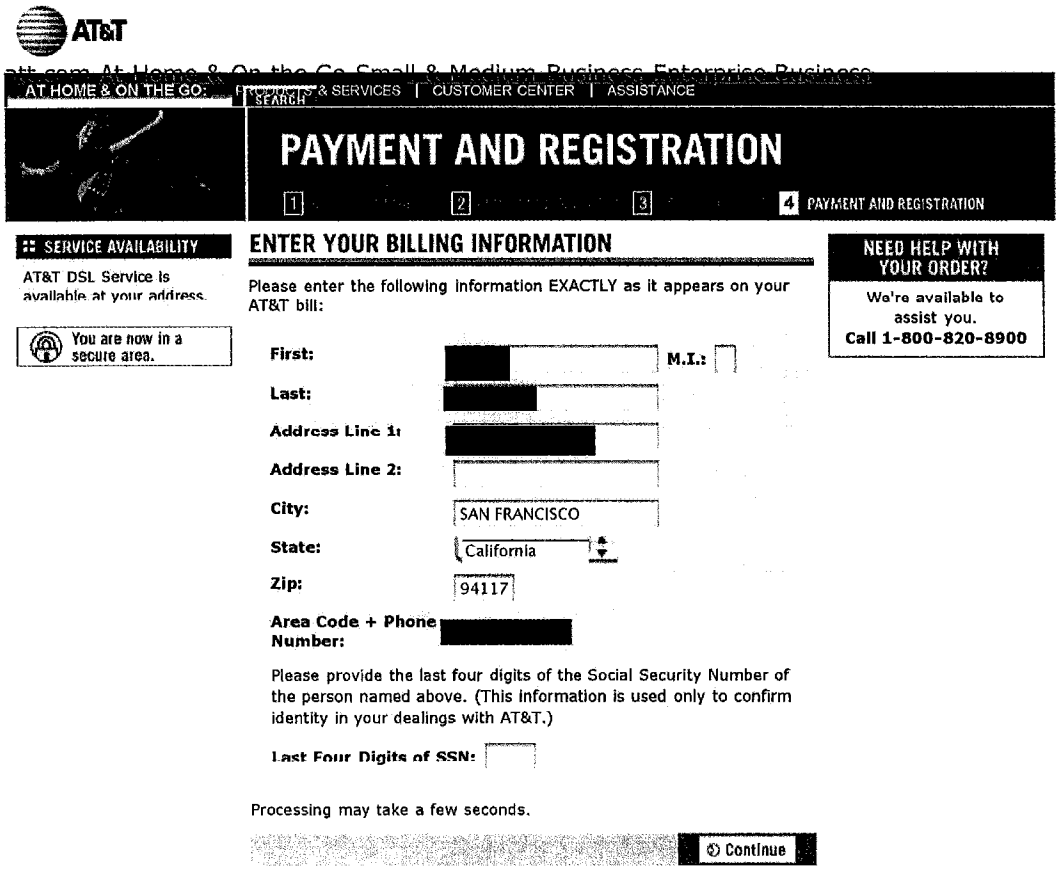
PAYMENT AND REGISTRATION
1
2
3
4 PAYMENT AND REGISTRATION
SERVICE AVAILABILITY
AT&T DSL Service is available at your address.
You are now in a secure area.
YOUR PAYMENT CHOICE
MY AT&T BILL
If you currently have Residential AT&T Local and/or Long Distance service, then you can add your AT&T DSL Service charges to your monthly phone bill.
MY CREDIT CARD
If you are not an AT&T customer, then you must pay by credit card. (Visa, MasterCard, American Express, or Discover ® Network.)
Continue
NEED HELP WITH YOUR ORDER?



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AT HOME & ON THE GO: [redacted] & SERVICES | CUSTOMER CENTER | ASSISTANCE

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PAYMENT AND REGISTRATION

1 2 3 4 PAYMENT AND REGISTRATION

SERVICE AVAILABILITY

AT&T DSL Service is available at your address.

You are now in a secure area.

ENTER YOUR BILLING INFORMATION

Please enter the following information EXACTLY as it appears on your AT&T bill:

First: [redacted] M.I.:

Last: [redacted]

Address Line 1: [redacted]

Address Line 2:

City: SAN FRANCISCO

State: California

Zip: 94117

Area Code + Phone Number: [redacted]

Please provide the last four digits of the Social Security Number of the person named above. (This information is used only to confirm identity in your dealings with AT&T.)

Last Four Digits of SSN:

Processing may take a few seconds.

Continue

NEED HELP WITH YOUR ORDER?

We're available to assist you.
Call 1-800-820-8900

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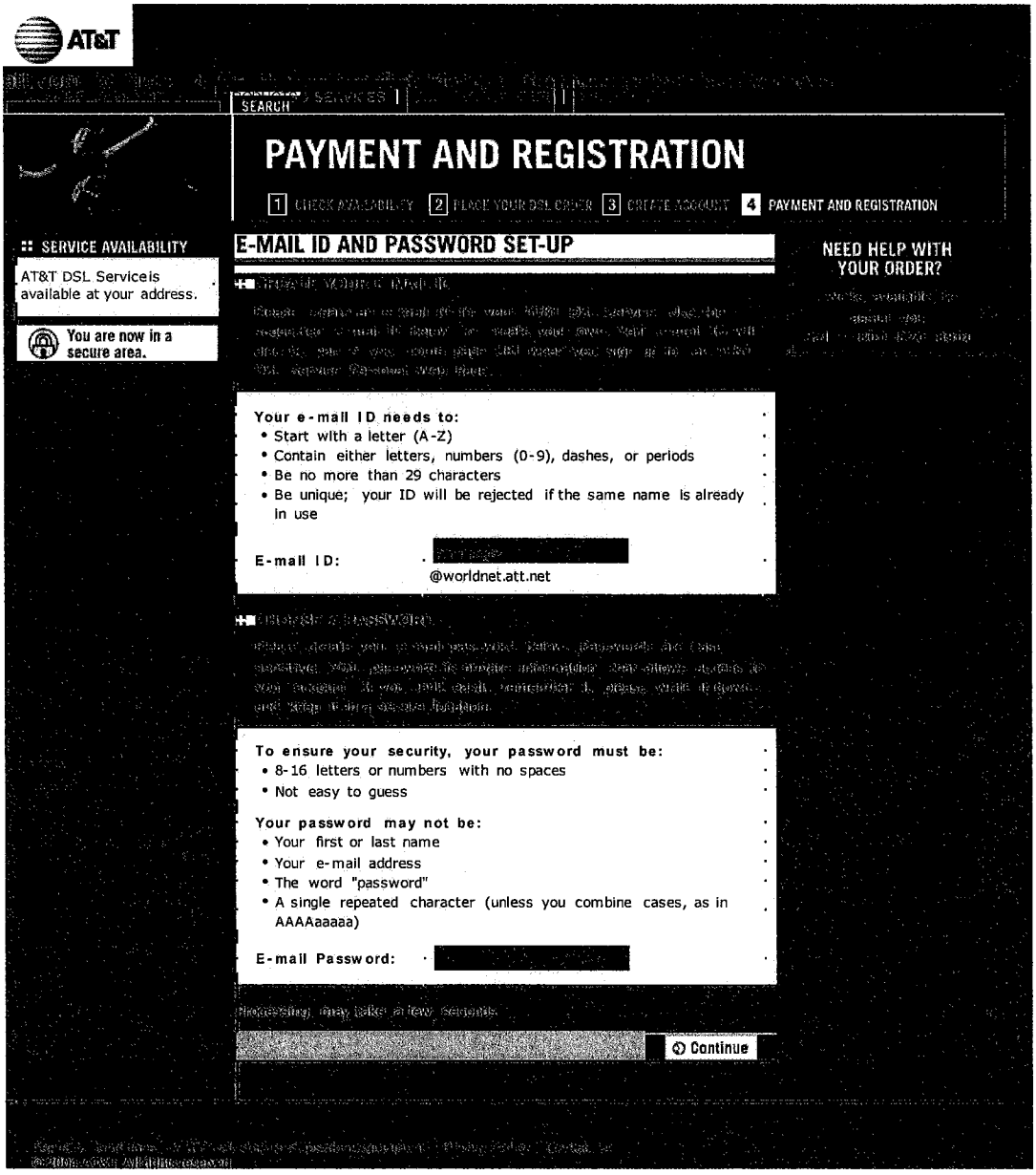
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1 CHECK AVAILABILITY
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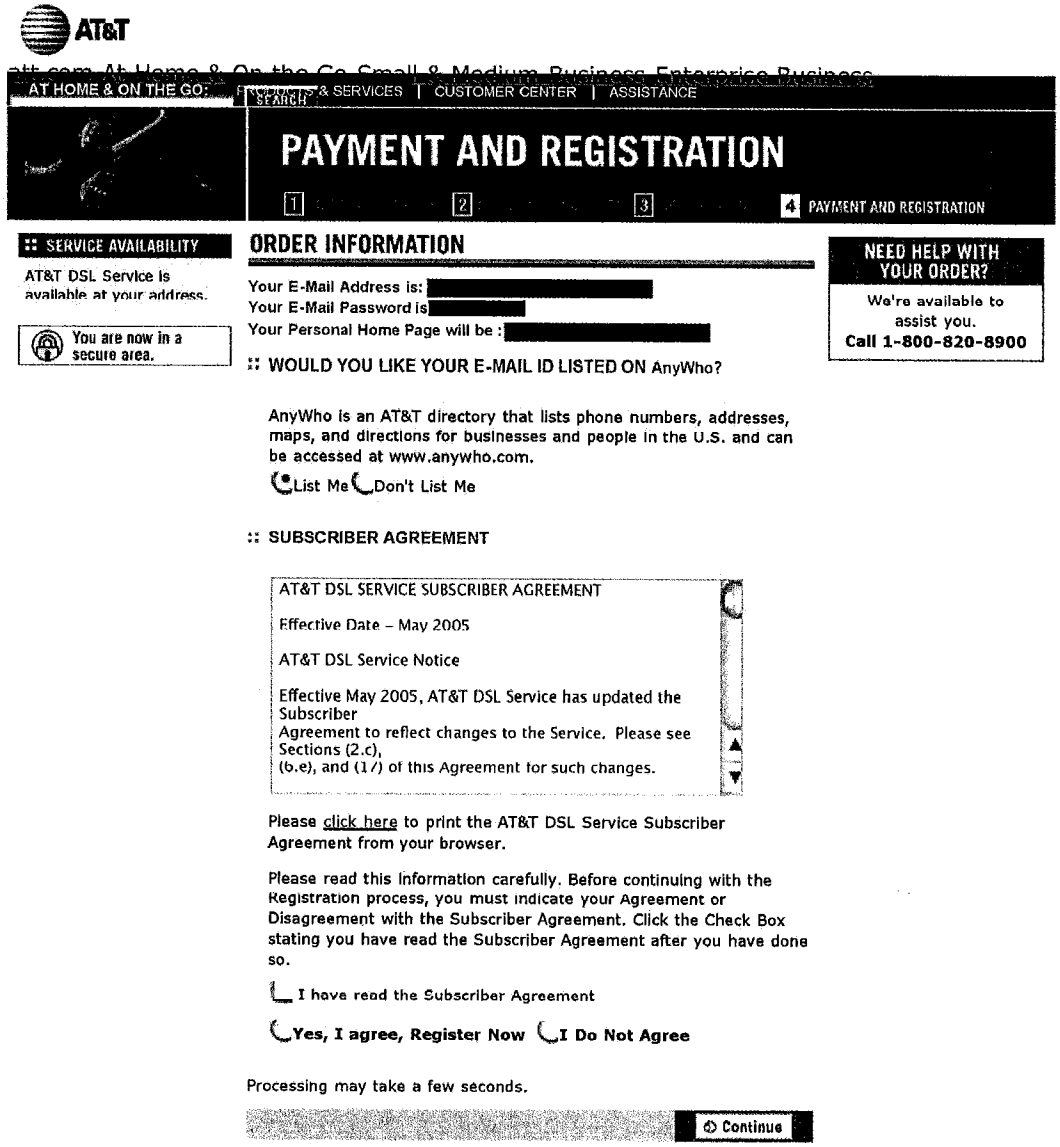
4 PAYMENT AND REGISTRATION
SERVICE AVAILABILITY
AT&T DSL Service is available at your address.
You are now in a secure area.
E-MAIL ID AND PASSWORD SET-UP
NEED HELP WITH YOUR ORDER?
Your e-mail ID needs to:
• Start with a letter (A-Z)
• Contain either letters, numbers (0-9), dashes, or periods
• Be no more than 29 characters
• Be unique; your ID will be rejected if the same name is already in use
E-mail ID:
@worldnet.att.net
To ensure your security, your password must be:
• 8-16 letters or numbers with no spaces
• Not easy to guess
Your password may not be:
• Your first or last name
• Your e-mail address
• The word "password"
• A single repeated character (unless you combine cases, as in AAAAaaaaa)
E-mail Password:
Continue



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PAYMENT AND REGISTRATION

1 2 3 4 PAYMENT AND REGISTRATION

:: SERVICE AVAILABILITY

AT&T DSL Service is available at your address.

You are now in a secure area.

ORDER INFORMATION

Your E-Mail Address is: [redacted]
Your E-Mail Password is [redacted]
Your Personal Home Page will be : [redacted]

:: WOULD YOU LIKE YOUR E-MAIL ID LISTED ON AnyWho?

AnyWho is an AT&T directory that lists phone numbers, addresses, maps, and directions for businesses and people in the U.S. and can be accessed at www.anywho.com.

(•) List Me ( ) Don't List Me

:: SUBSCRIBER AGREEMENT

AT&T DSL SERVICE SUBSCRIBER AGREEMENT

Effective Date – May 2005

AT&T DSL Service Notice

Effective May 2005, AT&T DSL Service has updated the Subscriber
Agreement to reflect changes to the Service. Please see Sections (2.c),
(b.e), and (17) of this Agreement for such changes.

Please click here to print the AT&T DSL Service Subscriber Agreement from your browser.

Please read this information carefully. Before continuing with the Registration process, you must indicate your Agreement or Disagreement with the Subscriber Agreement. Click the Check Box stating you have read the Subscriber Agreement after you have done so.

☐ I have read the Subscriber Agreement

( ) Yes, I agree, Register Now ( ) I Do Not Agree

Processing may take a few seconds.

Continue

NEED HELP WITH YOUR ORDER?

We're available to assist you.
Call 1-800-820-8900

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SERVICE AVAILABILITY

AT&T DSL Service is available at your address.

You are now in a secure area.

THANK YOU FOR YOUR ORDER

Congratulations! You have successfully completed your order for AT&T DSL Service.

Important! Your order number is: **9904411** . With just a few more steps, you'll be on your way to high-speed Internet access.

:: HERE'S WHAT YOU NEED TO DO

1. PRINT THIS PAGE NOW. It includes important information such as your order number, e-mail ID, and all the information you will need to log onto your new AT&T DSL Service account.

2. Check your e-mail for messages from us regarding the status of your order.

3. Look for your Installation Kit in the mail. When you receive it, follow the instructions for self or professional installation.

- **Self-Installation:** As soon as you receive your kit, follow the easy, three-step process to install AT&T DSL Service on your computer. If you need installation support, call 1 866 596-8455 and select option 2.
- **Professional Installation:** AT&T DSL Service has teamed up with Covad to provide your AT&T DSL Service. If you requested professional installation, we will set up an appointment for a Covad technician to come set up your AT&T DSL Service, make sure it is running properly, and answer all of your questions. Please have your Installation Kit available because the technician will need this to complete your installation.

:: CONFIGURING YOUR COMPUTER

- **Option 1:** Included in your Installation Kit will be everything you need to configure your computer. After you print this page, you can close this window.
- **Option 2:** If you prefer to do it now, you can prepare your computer for AT&T DSL Service. See Instructions Below.

:: AT&T DSL SERVICE ACCOUNT SETTINGS

The following settings must be entered into your Internet programs in order to use the Service. If you use Microsoft Internet Explorer and Outlook Express, the DSL Settings Configuration Software will enter them automatically. If you use another browser, e-mail program, or Netnews reader, you must enter them yourself.

Note: Entering these settings yourself is time consuming and error-prone. We strongly suggest that you use the DSL Settings Configuration Program, which will enter the settings for you.

TO SET UP AT&T DSL SERVICE ACCESS:

Login ID / Authentication User Name: [redacted]

Password / Authentication Key / Secret: [redacted]

NEED HELP WITH YOUR ORDER?

We're available to assist you.
Call 1-866-596-8455

Domain Name:	**worldnet.att.net**
EITHER use this...	
Domain Name Server:	**Use "Server Assigned Name-Server Addresses"** or a similar feature. (Preferred)
OR use these... if your network software cannot retrieve Domain Name Server settings automatically, use the following values:	
Primary Domain Name Server:	**204.127.129.4**
Secondary Domain Name Server:	**12.102.244.4**

TO CONFIGURE MAIL SERVICE:

E-mail / Reply-To Address:	[redacted]
Incoming (POP3) Mail Server:	**ipostoffice.worldnet.att.net**
POP3 Server Port:	**995** (With secure SSL connections enabled)
POP3 User Name:	[redacted]
POP3 Password:	[redacted]
Outgoing (SMTP) Mail Server:	**imailhost.worldnet.att.net**
SMTP Server port:	**465** (With secure SSL connections enabled)
SMTP User Name:	[redacted]
SMTP Password:	[redacted]

TO CONFIGURE INTERNET BROWSER:

Default Home Page:	**http://www.att.net**

TO CONFIGURE INTERNET NEWSGROUPS:

Netnews / NNTP / Discussion Server:	**inetnews.worldnet.att.net**
Netnews Server port:	**563** (With secure SSL connections enabled)
Netnews Access Name:	[redacted]
Netnews Access Password:	[redacted]

:: DOWNLOAD YOUR CONFIGURATION INFORMATION

The configuration software you are about to download will save information on your computer and configure Microsoft Internet Explorer and Microsoft Outlook Express. It will do the following:

- **Prepare your computer for AT&T DSL Service.** Note: You will only be able to access AT&T DSL Service AFTER you receive the Installation Kit in the mail containing the CD for installing AT&T DSL Service. Order and shipment status will be sent to your AT&T DSL e-mail ID.
- **Set up your computer to allow you to access your AT&T DSL e-mail ID using any Internet connection prior to final installation of AT&T DSL Service.** To access this e-mail ID, you can use Microsoft Outlook Express once you have downloaded and installed the configuration software.

Two options will be presented when you click the DOWNLOAD NOW button. Choose the one that suits your needs:

1. Open the file from the Web. The program will configure the computer

you are using right now.

2. Save the file to your computer, and then run it. You can also copy the file to any other computer you would like to configure for AT&T DSL Service.

Download Now

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