

## Venue Information

If you already have your badge please go to the West Entrance (Custom House DLR station) - you will only be able to alight at this station with valid badge and photo ID.

If you still need to collect your badge or if you want to have changes made to your badge please go to the East Entrance (Prince Regent DLR station).

Make sure you have a valid form of photo identification with you as you will not be able to gain access without.

[Venue Information](#)

[Travel](#)

[Car Parking](#)

[Organisers Office](#)

[Photocopying, Printing & Faxing](#)

[Cloakroom](#)

[Access](#)

## Travel

### Travelling By Air

London is the best connected city in the world. You can reach London in less time from more places than any other destination.

London has 6 international airports.

London's 6 Airports:

London City Airport: <http://www.londoncityairport.com/>

Gatwick Airport <http://www.gatwickairport.com/>

Heathrow Airport <http://www.heathrowairport.com/>

Stansted Airport <http://www.stanstedairport.com/>

Luton Airport <http://www.london-luton.co.uk/>

Southend Airport <http://www.southendairport.com/>

ExCeL London recommends using London City Airport, whenever possible. The airport is located 5-minutes from ExCeL London by taxi or 10-minutes by DLR (Docklands Light Railway). The airport offers 350 flights per day, from over 40 international destinations.

**[More information about travelling to ExCeL from overseas.](#)**

### Travelling By Rail

As the capital city of the United Kingdom, London is connected by rail to all major cities in Great Britain. In addition Eurostar operate regular train services to Brussels and Paris operating from St Pancras International.

London's main rail terminuses are Charing Cross, Euston, Kings Cross/ St Pancras International, Liverpool Street, London Bridge, Marylebone, Moorgate, Paddington, Victoria and Waterloo.

### [More information about travelling by rail](#)

#### **Travelling By Tube**

The Jubilee Line is recommended as the quickest route to ExCeL London and the ICC. Alight at Canning Town and change onto a Beckton-bound DLR train, for the quick 2-stop journey to Custom House for ExCeL (West) or Prince Regent for ExCeL (East) and ICC London.

You can pre order an Oyster card for your travel around London at [Travel For London](#). Please make sure you tap in and out at Custom House and Prince Regent so you don't get over charged on for your journey.

### [More information about travelling by tube](#)

#### **Travel by Road**

When driving to ExCeL London follow signs for Royal Docks, City Airport and ExCeL. There is easy access from the M25, M11, A406 and A13. For a map showing major local roads [click here](#).

Please contact the AA for information on planning your journey and 24-hour live traffic reports, by calling on +44 (0) 906 888 4322.

For a map of ExCeL London's location please visit [www.streetmap.co.uk](http://www.streetmap.co.uk) and search for ExCeL London by postcode - E16 1XL.

For Sat Nav purposes, we recommend using postcode - E16 1DR.

### [More information about travelling by road](#)

#### **Travel by River and Cable Car**

**The Emirates Air Line (Cable Car) connecting** ExCeL London and the O2 opened this summer. It's now possible to travel by Thames Clipper between central London and the O2 and then by Cable Car across the Thames to ExCeL London.

#### **Ticket prices:**

- Cash Single Fare: £4.50
- Oyster Fare: £3.40

#### **Thames Clippers (Connections by River):**

Thames Clippers is the leading commuter boat service on the River Thames. Departures are available from all major piers, including The O2, Greenwich, Canary Wharf, Tower, London Bridge, Embankment and Waterloo, every 20 minutes during peak hours (from 6am to 1am).

#### **Ticket prices:**

- Adult Single: £6.80

- Oyster Card £6.12
- Travelcard (1/3 off): £4.50

From the O2 visitors can use the Emirates Air-Line Cable Car for the quick 5-minute connection to ExCeL London.

## **Car Parking**

There will be NO free parking passes available to exhibitors for DSEI 2015. However we have negotiated a special rate of £10 per car, per day with ExCeL. To book a space for the duration of the show there will be an order form available, you will be informed of when this is available.

[Click here to download the map](#)

### **Important Information**

The Orange car park is inside the perimeter fence line. To access the Orange car park ALL passengers MUST have an exhibitor badge and photo ID. If you don't have a badge you can park in the Royal Victoria multi-storey car park which is located at the west end of the site, outside the fence line, get the DLR from Royal Victoria to Prince Regent where you can collect your badge and then move your vehicle to the orange car park.

## **Organisers Office**

The Organisers office is located at the Concierge desk on the Boulevard between N7 and S7 entrances and will be open throughout the build up, open period and breakdown.

### **Complaints**

Please report any faults or failures in the services you receive while at DSEI to the organisers as soon as possible. The Organiser's Office is located on the central boulevard.

### **Lost Property**

Lost property should be handed into the Organiser's Office. It will be held there until the end of the event and then given to ExCeL who will store it for a limited time only.

## **Photocopying, Printing & Faxing**

There is a business centre located on the Boulevard for any business services you require.

## **Cloakroom**

A Cloakroom is in the centre of the Boulevard and opens before event and closes after the event closes. There is a charge of £1 per item for this service. Please note that the cloakroom will not be able to accept laptops.

## **Access**

The following information will provide you addresses and details for deliveries, couriering and the

venue:

**Venue Address**

**ExCeL**  
**Royal Victoria Dock**  
**London,**  
**E16 1RH**

**Delivery Address**

**Agility Courier Point**  
**C/O Exhibitor (Company Name) & Stand**  
**No**  
**Contact Name & Tel Number**  
**DSEI 2015**  
**ExCel Marshalling Site**  
**Festoon Way**  
**Royal Victoria Dock**  
**London, E16 1RH**

**On arrival at Festoon Way all drivers and passengers wishing to gain access to the site will be asked if they have a DSEI badge.**

Badgeholders will be given a stamped docket and marshalled over to the site as and when space becomes available.

Non Badgeholders will be parked up and will be sent to the verification office when space becomes available. Once verified and badged they will then rejoin the marshalling system.

WE WOULD ADVISE FOR ALL PERSONNEL NEEDING TO ACCESS THE SITE TO HAVE **BADGES** PRIOR TO COMING ONSITE.

**Courier Point**

There will be a courier point during build up and all courier shipments will be kept here.

Exhibitors who have arranged couriers will need to either collect from this area or arrange for Agility to bring it to site and deliver it to your stand.

AGILITY have been appointed as the Sole Official Contractor for Freight Handling & Onsite Site Lifting and will manage the Advance Warehouse and the Courier Point.

Any queries regarding the above should be directed to Agility:

E: [enquiries@dseilogistics.com](mailto:enquiries@dseilogistics.com)

T: +44 (0)121 780 2627 or 0843 227 2032

W: [www.dseilogistics.com](http://www.dseilogistics.com)

**Deliveries**

We advise not to use standard courier companies for delivering to DSEI 2015 as most will not be prepared to register for badges in advance or wait to be verified onsite.

There are multiple options available to you and we would advise you to contact Agility in advance of the event to discuss the best way for your shipments to be managed.

If you decide to have a courier deliver then these deliveries will go to the Courier Point. This area is

managed by Agility and they can either hold your delivery there or arrange with you to bring it to your stand. There is a small charge for the delivery.

All deliveries must be clearly marked with company name, contact number and stand number.

**[Fill out delivery enquiry form here](#)**