Department of Veterans Affairs

INFORMATION AND INSTRUCTIONS FOR COMPLETING NOTICE OF DISAGREEMENT (NOD)

IMPORTANT: PLEASE READ THE INFORMATION BELOW CAREFULLY TO HELP YOU COMPLETE THIS FORM QUICKLY AND ACCURATELY. SOME PARTS OF THE FORM ALSO CONTAIN NOTES OR SPECIFIC INSTRUCTIONS FOR COMPLETING THAT PART. **THE USE OF THIS FORM IS MANDATORY** TO INITIATE AN APPEAL FROM A DECISION ON COMPENSATION CLAIMS. THIS FORM HAS SEVERAL KEY COMPONENTS, WHICH WHEN FILLED OUT COMPLETELY AND ACCURATELY, WILL DECREASE THE AMOUNT OF TIME IT TAKES TO PROCESS YOUR NOD.

For what do I use this standard NOD?

FREQUENTLY ASKED QUESTIONS

You **must** use this form if you wish to indicate to your Regional Office (RO) that you disagree with a decision you received regarding your claim for disability compensation. Examples of these decisions may include entitlement to service connection, percentage of evaluation assigned, and effective date among other things. This form is the only way that you can initiate an appeal from a decision on your claim for disability compensation.

Should I fill out this form?

You **must** fill out this form if you disagree with a decision issued by your RO about your disability compensation claim. This includes an initial decision, a decision for an increased rating, or any other decision with which you disagree. Only those issues that you list on this NOD will be considered on appeal. For those issues you do not list on this NOD, you will still have one year from the date of the decision notification letter to file an appeal for those issues.

Where can I get help?

You can ask the Department of Veterans Affairs (VA) to help you fill out the form by contacting us at 1-800-827-1000. Before you contact us, please make sure you gather the necessary information and materials, and complete as much of the form as you can.

What should I do when I have finished my NOD?

You should provide your signature in the block provided at the bottom of the second page. Be sure to sign every form you fill out before you send it to us. If you don't sign the form, VA will return it for you to sign, and it will take longer to process.

Attach any materials that support and explain your NOD.

Mail or take your NOD to the RO that issued the decision or notification that you disagree with, which is the Agency of Original Jurisdiction (AOJ.)

Do I need to keep a copy of this NOD form?

It is important that you keep a copy of all completed forms and materials you give to VA.

What constitutes a complete NOD form?

Generally, VA will consider your NOD "complete" if the following information is provided on the form:

(1) Part I - Information to identify the claimant such as name, Social Security Number, or VA claim number.

Please note that it would assist VA if you provide all the personal information in Part I. However, if you provide certain information specific to the claimant such as the claimant's last name and Social Security Number or VA file number, VA will be able to identify the claimant in our system and would not necessarily consider this NOD incomplete if other information in Part I such as the claimant's address and telephone number is excluded.

(2) Part III - Information to identify the specific nature of the disagreement.

Please enumerate the issues or conditions for which you seek appellate review in Item 10 of Part III. At a minimum, please indicate the specific issue of disagreement in Item 10A such as "right knee disability" or "PTSD" and indicate the area of disagreement in Item 10B by checking the appropriate box. If you disagree with an evaluation of a disability, you may tell us what percentage evaluation you seek in Item 10C. However, you are not required to indicate the percentage of evaluation sought in Item 10C in order to complete this form.

(3) Part IV - Claimant's signature.

Please be sure to sign the NOD, certifying that the statements on the form are true and correct to the best of the claimant's knowledge and belief.

IMPORTANT: If you do not provide the above information on this NOD, VA will consider your form incomplete and will request clarification from you: either 60 days from the date of VA's request for verification or one year from the date of mailing of the notice of decision of the AOJ, whichever is later. If you do not provide VA with a completed form within that time frame, the decision will become final, and you will have to file a new claim.

VA FORM 21-0958

SPECIFIC INSTRUCTIONS FOR THE NOD

Part I - Personal Information

Please provide all personal contact information.

Part II - Telephone Contact

Why is VA asking to contact me by telephone?

The purpose of the optional telephone contact is to help process your NOD quicker by requesting clarification of any ambiguous information on the form. If you indicate you wish to be contacted by telephone, VA may make up to two attempts to call you at the telephone number provided during the time slot you select. It is important to make sure you select a time period you will be available to speak with a RO representative by telephone.

Part III - Specific Issues of Disagreement

What date do I enter in the Notification/Decision Letter Date?

You should enter the date stamped on the notification or decision letter you received that you disagree with in Item 9. Please do not enter today's date in this field. If you need help identifying the date of the notification or decision you disagree with, contact us.

How do I complete this section?

The purpose of this section is for you to individually identify each area of disagreement that you have with our decision notification letter. Please list **only** the issues or disabilities with which you disagree. Only those issues that you list on this NOD will be considered on appeal. For those issues you do not list on this NOD, you will still have one year from the date of the decision notification letter to file an appeal for those issues.

In the Specific Issue of Disagreement column in Item 10A, please individually identify in separate boxes each of the issues with which you disagree. For example, left knee condition, hearing loss, etc.

In the "Area of Disagreement" column, Item 10B, please check the area with which you disagree. For example, if you disagree with the effective date that VA assigned for a particular benefit, check the "Effective Date of Award" option. If VA granted a benefit, but you disagree with the evaluation that we assigned, check the "Evaluation of Disability" option. If you were claiming service connection for an injury or disability that you believe to be the result of your military service, and VA denied that claim, please check the "Service Connection" option. If you are disagreeing with our decision for reasons other than listed in the "Area of Disagreement" column, please check "Other" and specify your reason.

If you disagree with a disability evaluation that we have assigned and believe that the evidence justifies a specific evaluation, please list the percentage that you believe the evidence to warrant in the "Percentage of Evaluation Sought If Known" column, Item 10C, within Part III of the form. To assist, please refer to our decision notification letter where we indicate what the evidence must show for the evaluation we assigned as well as the next higher evaluation.

There is extra space provided for you in Item 11A to explain why you feel VA incorrectly decided your claim, and to list any disagreements not covered by the form. Please utilize this space to briefly and clearly explain why you disagree with our decision.

Privacy Act Notice: VA will not disclose information collected on this form to any source other than what has been authorized under the Privacy Act of 1974 or Title 38, Code of Federal Regulations 1.576 for routine uses (i.e., civil or criminal law enforcement, congressional communications, epidemiological or research studies, the collection of money owed to the United States, litigation in which the United States is a party or has an interest, the administration of VA programs and delivery of VA benefits, verification of identity and status, and personnel administration) as identified in the VA system of records, 58/ VA21/22/28, Compensation, Pension, Education and Vocational Rehabilitation and Employment Records - VA, published in the Federal Register. Your obligation to respond is required to obtain or retain benefits. VA uses your SSN to identify your claim file. Providing your SSN will help ensure that your records are properly associated with your claim file. Giving us your SSN account information is voluntary. Refusal to provide your SSN by itself will not result in the denial of benefits. VA will not deny an individual benefits for refusing to provide his or her SSN unless the disclosure of the SSN is required by a Federal Statute of law in effect prior to January 1, 1975, and still in effect. The requested information is considered relevant and necessary to determine maximum benefits under the law. The responses you submit are considered confidential (38 U.S.C. 5701). Information submitted is subject to verification through computer matching programs with other agencies.

Respondent Burden: We need this information to determine entitlement to benefits (38 U.S.C. 501). Title 38, United States Code, allows us to ask for this information. We estimate that you will need an average of 30 minutes to review the instructions, find the information, and complete the form. VA cannot conduct or sponsor a collection of information unless a valid OMB control number is displayed. You are not required to respond to a collection of information if this number is not displayed. Valid OMB control numbers can be located on the OMB Internet Page at www.reginfo.gov/public/do/PRAMain. If desired, you can call 1-800-827-1000 to get information on where to send comments or suggestions about this form.

Department of Veterans Affairs	NOTICE OF DISAGREEMENT		
A CLAIMANT OR HIS OR HER DULY APPOINTED REPRESENTATIVE EXPRESSING THEIR DISSATISFACTION OR DISAGREEMENT WITH A DETERMINATION BY THE AGENCY OF ORIGINAL JURISDICTION CONTEST THE RESULT WILL CONSTITUTE A NOTICE OF DISAG WHILE SPECIAL WORDING IS NOT REQUIRED, THE NOD MUST BE CAN BE REASONABLY CONSTRUED AS DISAGREEMEN DETERMINATION AND A DESIRE FOR APPELLATE REVIEW. (AUTH 7105)	AN ADJUDICATIVE (DO NOT WRITE IN THIS SPACE) A. A DESIRE TO REEEMENT (NOD.) IN TERMS WHICH T WITH THAT		
TO FILE A VALID NOD, THERE IS A TIME LIMIT OF ONE YEAR FRO MAILED THE NOTIFICATION OF THE DECISION TO THE CLAIMANT. CLAIMS INCLUDING CLAIMS OF APPORTIONMENT, THIS TIME L FROM THE DATE VA MAILED THE NOTIFICATION OF THE DE CLAIMANT.	FOR CONTESTED IMIT IS 60 DAYS		
PART I - PERSONAL INFORMATION			
1. VETERAN'S NAME (First, middle initial, last) Image: state			
2. VA FILE NUMBER C/CSS -	3. VETERAN'S SOCIAL SECURITY NUMBER		
CLAIMANT'S PERSONAL INFORMATION			
4. CLAIMANT'S NAME (First, middle initial, last)			
5. MAILING ADDRESS (Number and street or rural route, P.O. E	Box, City, State, ZIP Code and Country)		
Number and Street or Rural Route, P.O.			
Box	Apt./Unit Number		
City, State, ZIP Code and Country			
6. PREFERRED TELEPHONE NUMBER (Include Area Code)	7. PREFERRED E-MAIL ADDRESS		
8. WOULD YOU LIKE TO RECEIVE A TELEPHONE CALL OR E-MAIL FROM A REPRESENTATIVE AT YOUR LOCAL REGIONAL OFFICE REGARDING YOUR NOD?			
YES NO (If you answered "Yes," VA will make up to two attempts to call you between 8:00 a.m. and 4:30 p.m. local time at the telephone number and time period you select below. Please select up to two time periods you are available to receive a phone call.)			
8:00 a.m 10:00 a.m. 10:00 a.m 12:30 p.m. 12:30 p.m 2:00 p.m. 2:00 p.m 4:30 p.m.			
Phone number I can be reached at the above checked time:			
PART III - SPECIFIC ISSUES OF DISAGREEMENT			
9. NOTIFICATION/DECISION LETTER DATE			
10. PLEASE LIST EACH SPECIFIC ISSUE OF DISAGREEMENT AND NOTE THE AREA OF DISAGREEMENT. IF YOU DISAGREE ON THE EVALUATION OF A DISABILITY, SPECIFY PERCENTAGE EVALUATION SOUGHT, IF KNOWN. PLEASE LIST ONLY ONE DISABILITY IN EACH BOX. YOU MAY ATTACH ADDITIONAL SHEETS IF NECESSARY.			
A. Specific Issue of Disagreement	B. Area of Disagreement C. Percentage (%) Evaluation Sought (If known)		
	Service Connection		
	Effective Date of Award		
	Evaluation of Disability		
	Other (Please specify)		
	Service Connection		
	Effective Date of Award		
	Evaluation of Disability Other (Please specify)		
	Service Connection		
	Effective Date of Award		
	Evaluation of Disability		
	Other (Please specify)		

PART III - SPECIFIC ISSUES OF DISAGREEMENT (Continued)			
A. Specific Issue of Disagreement	B. Area of Disagreement	C. Percentage (%) Evaluation Sought (If known)	
	Service Connection		
	Effective Date of Award Evaluation of Disability		
	Other (Please specify)		
	Service Connection		
	Evaluation of Disability		
	Other (Please specify)		
11A. IN THE SPACE BELOW, OR ON A SEPARATE PAGE, PL AND LIST ANY DISAGREEMENT(S) NOT COVERED ABC	EASE EXPLAIN WHY YOU FEEL	WE INCORRECTLY DECIDED YOUR CLAIM,	
AND LIST ANY DISAGREEMENT(S) NOT COVERED ABOVE.			
11B. DID YOU ATTACH ADDITIONAL PAGES TO THIS NOD?			
YES NO (If so, how many?)			
PART IV - CERTIFICATION AND SIGNATURE			
CERTIFY THAT THE STATEMENTS ON THIS FORM ARE TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.			
12A. SIGNATURE		12B. DATE SIGNED	
PENALTY: THE LAW PROVIDES SEVERE PENALTIES WHICH INCLUDE A FINE, IMPRISONMENT, OR BOTH, FOR THE WILLFUL SUBMISSION OF ANY STATEMENT OR EVIDENCE OF A MATERIAL FACT, KNOWING IT TO BE FALSE.			