

Public complaint form

This form is for complaints by members of the public about any aspect of the University, its staff, students or operations in accordance with the University's [Public Complaints Policy](#).

Please send the completed form and any attachments relevant to your complaint to:

Student Matters Office
Victoria University
PO Box 14428
Melbourne VIC 8001

Student.matters@vu.edu.au

The Student Matters Office will read your form and write back to you within 20 University business days from receipt of this form.

Please complete all fields.

Date:

Title: (please select option)

Associate Professor
Dr
Professor
Miss
Mr
Mrs
Ms

Surname:

Given Name:

Mailing Address:

Number and street Name:

Suburb:

State:

Post Code:

Phone:

Email address:

If you are a former student please provide your VU identification number:

This is my complaint:

The following would be an acceptable solution to my complaint:

Please list any University staff or departments with whom you have previously attempted to address your complaint:

If you have documents to support your complaint, please attach to this form and list the

documents below: