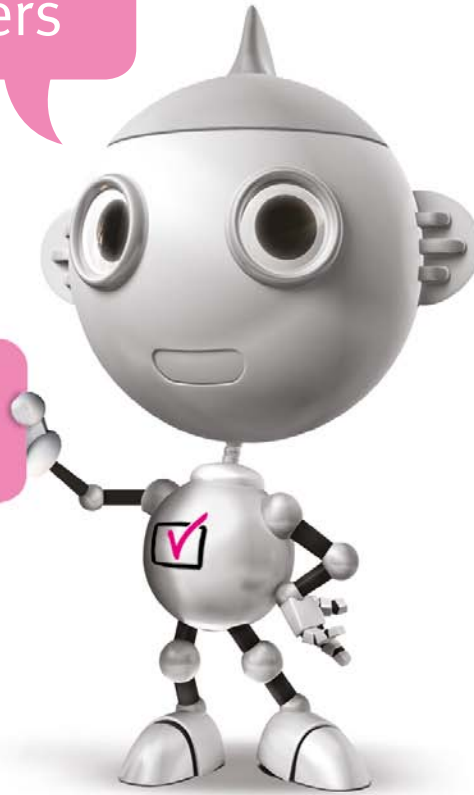


## Yer guide tae the cheenge-ower

For aw TV viewers



For unpairtial advisement, gang til [digitaluk.co.uk/northernireland](http://digitaluk.co.uk/northernireland) or caw **08456 50 50 50\***

### Can A get this in a byordinar format?

- This beukie can be gotten in muckle prent, audio or Braille. Caw **08456 50 50 50\***
- Gin ye hae a hearin or speak impediment, caw oor textphone service on **0845 234 0380\***

Thir wittins can be gotten in Erse an Ulster Scots an aw. Gang til [digitaluk.co.uk/northernireland](http://digitaluk.co.uk/northernireland)

**digitaluk**

Giein unpairtial advisement.

Reddin the cheenge-ower micht coud lead tae a when interruptions tae yer TV an radio services. Gang til [digitaluk.co.uk/engineeringworks](http://digitaluk.co.uk/engineeringworks) for mair wittins anent thon.



\*Caws is free for BT customers 'ithin inclusive caw plans. Caw charges fae ither providers micht can waffer. The staundart business oors for Digital UK's contact centre is 8am tae 7pm Monanday tae Friday an 9am tae 5pm on a Seturday. Steekit on the Saubath. Appenin oors will be eikit tae throu the cheenge-ower in ilka airt. Digital UK, PO Box 26833, Kirkcaldy KY2 9AG. NI3M

## Yer guide tae the cheenge-ower

For aw TV viewers



## Northren Ireland cheenges tae deegital in October

**digitaluk**

Giein unpairtial advisement.

## Whit is the deegital TV cheenge-ower?

TV athort the UK an the Erse Republic is gaun deegital. The exeestin analogue TV seegnal will be sneckit aff an replaced wi a new, stranger deegital TV seegnal.

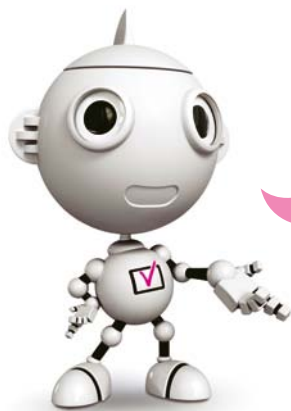
## Whit for is the cheengeower happenin?

The cheenge-ower is happenin sae's Freeview services (deegital TV ower an aerial) can be raxt tae fowk that canna lift thaim the nou, includin thaim that gets thair seegnal ower a relayin transmeeter.

Forby thon, it allous new services the like o hie-defneetion (HD) chainels tae be taen up mair widely.

## Whaur can A get unpairtial advisement?

Juist get a haud o us at Digital UK or cry in at ane o oor roadshaws. For tae find a roadshaw near ye, gang til [digitaluk.co.uk/northernireland](http://digitaluk.co.uk/northernireland). We'r the **no-for-vantage** organisation sponsal for airtin the deegital TV cheenge-ower. We'r wirkin wi the BBC, UTV, Channel Four, Channel Five, Arqiva an the foremaist naitional chairities.



Veesit us at [digitaluk.co.uk/northernireland](http://digitaluk.co.uk/northernireland) or caw oor UK advisement line on **08456 50 50 50\***

## Whit maun A dae neist?

Gin ye hae:

### Freeview, BT Vision, or Top Up TV

Re-tuin at ilka stap o the cheenge-ower for tae evite tynin chainels.

See page 13

### Sky TV, Freesat from Sky, freesat or Virgin Media

Gin ye hae ane o thir services on **aw** yer TVs, ye'll no need tae dae ocht.

### Analogue TV (i.e. five UK chainels or fewer)

Convert yer TV tae deegital, or ye'll tyne chainels.

See page 9

On the ither haund:

### Gin ye'r 75 or ower, or eligible disabelt

Caw the Cheenge-ower Help Schame; thay can provide awthing ye need tae keep watchin yer TV.

See page 17

**Tak tent:** gin ye'r watchin Freeview ower a Saorview TV or kistie, ye'll need tae re-tuin an aw. See **page 13**.

## Whan dae A cheenge?

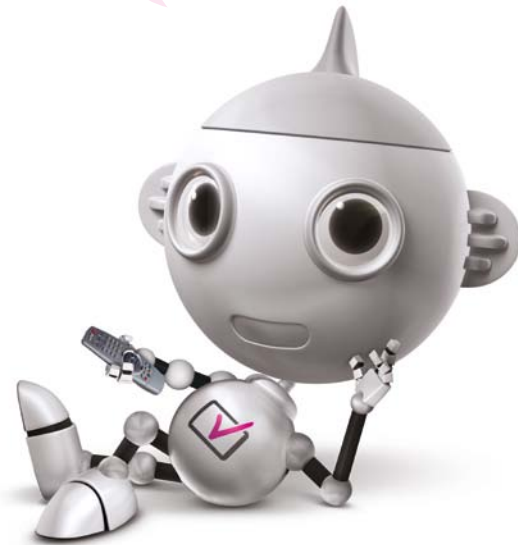
Aw Northren Ireland transmeeters cheenges in twa staps on 10 October an 24 October for tae gie fowk the chance tae pruif thair graith.

**It is important yer TV is convertit by stap ane.**

Gin ye hae Freeview, ye'll need tae re-tuin on baith cheenge-ower dates. For guidins see **page 14**.

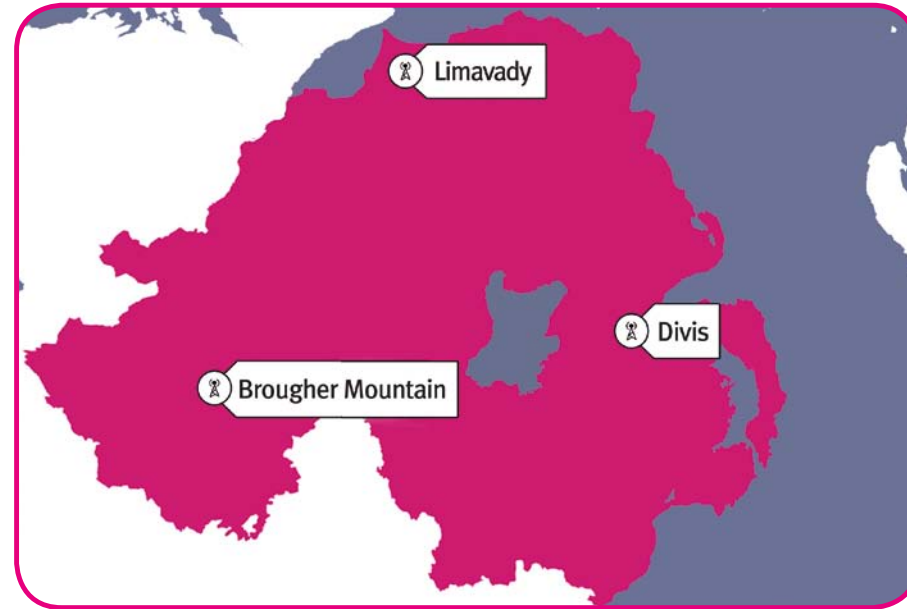
Stap ane:  
**10 October 2012**

Stap twa:  
**24 October 2012**



**Tak tent:** the Erse Republic is cheengin on the ae date, 24 October.

## Whaur dae A lift ma TV seegnal fae?



- Gin ye bide in Northren Ireland, ye'r like tae lift yer TV seegnal fae ane o the transmeeters shawn abuin.
- Forby thon, ye micht coud be liftin a seegnal fae the Erse Republic.

## Whit happens at the cheenge-ower?



### Stap ane: 10 October

- The analogue BBC Two seegnal is sneckit aff for aye
- At the same time, BBC deegital channels, includin BBC Two, is raxt tae aw airts

### Stap twa: 24 October

- A fortnicht efter stap ane, the lave o the analogue channels is sneckit aff for aye
- The lave o the deegital channels comes available aw airts

## Whit dis this mean for me?

- **Gin ye hae a Freeview, BT Vision or Top Up TV service**, ye'll need tae re-tuin yer deegital TV or kistie at ilka cheenge-ower stap. Please see **page 14**.
- **Gin ye hae Sky TV, Virgin Media, freesat or Freesat from Sky** on aw yer TV sets, ye dinna hae tae dae ocht.
- **Gin ye haena convertit an aye still hae analogue TV**, ye'll tyne BBC Two at stap ane an the lave o yer channels at stap twa.

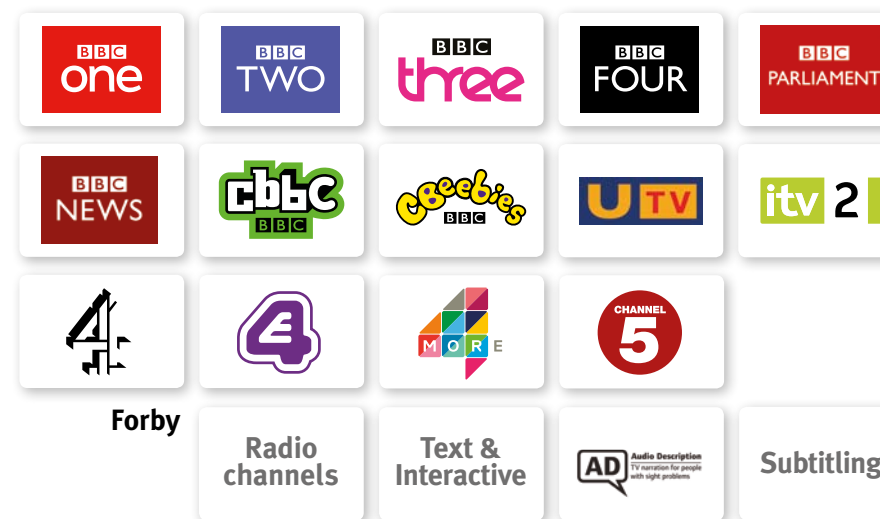
Gin ye've waled a Freeview service an ar in a fankle, see **page 15**.

**Tak tent:** gin ye'r watchin Freeview ower a Saorview TV or kistie, ye'll need tae re-tuin an aw.

## Whit chainels is tae haund efter the cheenge-ower?

Gin ye wale a Freeview service, the nummer o chainels ye lift will depend on whaur ye bide an the kin o TV graith ye hae. Maist hoosehauks will can lift mair nor 40 chainels ower an aerial, whiles awbody will lift about 15 deegital chainels as staundart.

### Aw hames will lift the follaein chainels as staundart:



Chainels is subject tae cheenge.

Gin ye'd like a braider chyce o chainels, ye shoud consither freesat or Freesat from Sky, or subscreeve tae a service the like o Sky TV, Virgin Media, BT Vision or Top Up TV, that proffers addeetional bunnles the like of films an sport.

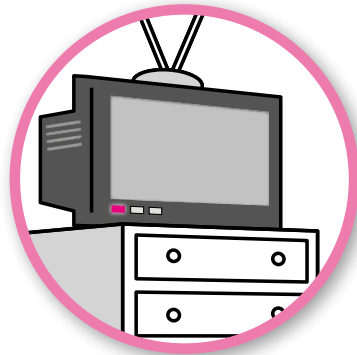
Forby thon, TG4, RTÉ One an RTÉ Two will be tae haund in mony airts. See **page 15**.

For tae find oot whit services an chainels is tae haund whaur ye bide, gang til the predeective postcode-pruifer at [digitaluk.co.uk/postcodechecker](http://digitaluk.co.uk/postcodechecker) or caw **08456 50 50 50**

## Forby thon, whit shoud A consither for the cheenge-ower?

- **Convert ilka TV set that ye want tae cairy on watchin**

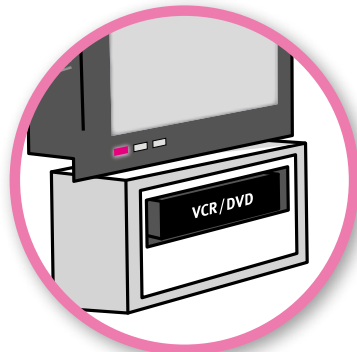
Ony analogue TV left unconvertit'll no wirk efter the cheenge-ower.



- **Decide whit tae dae wi yer recorder**

Efter the cheenge-ower, gin yer VCR or DVD recorder isna deegital, it'll no be able tae record the ae chainel whiles ye watch anither. Anely a deegital TV recorder will allow ye tae dae this.

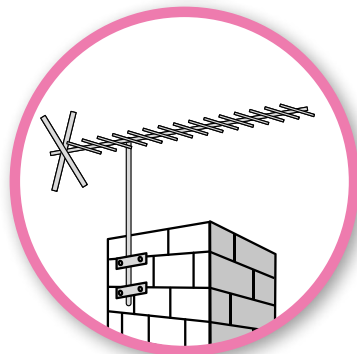
Forby thon, a deegital TV recorder will convert yer TV tae deegital.



- **Pruf yer aerial**

Maist aerials will be grund for the cheenge-ower; see **page 11** for mair wittins anent thon.

Gin ye hae satellite or cable on aw yer TV sets, ye dinna need an aerial.



**Tak tent:** gin ye hae a 'digital' or 'DTV' button on yer remote, yer TV is awreddies deegital.

## Dae A need tae get a new TV?

Naw, near ony TV, e'en a black-an-white ane, can be convertit wi a deegital kistie. Maist deegital kisties connects tae a TV uisin a SCART cable. Gin yer TV disna hae a SCART socket, ye'll need tae ax for a deegital kistie wi an inbiggit 'RF modulator'.

## Whit shoud A leuk for gin A decide tae get new graith?

Leuk for TV sets, deegital kisties an deegital TV recorders that cairies the 'digital tick' logo. It identifees products an services mynt tae wirk throu the cheenge-ower.

The logo leuks like this:



## Whit wey dae A lift chainels fae the Erse Republic?

See **page 15** for mair wittins anent thon.

## Can A coff a Saorview kistie for tae lift deegital TV?

Gin ye coff a Saorview TV or kistie, it will lift Freeview an Saorview TV services whaur thay'r tae haund. Some UK chainel functionality, for example, the chainel order an subteetles, micht coud waffer. See **page 15**.

## Whit if A bide in a flet?

Gin ye bide in a flet, yer TV seegnal mebbe comes ower a common aerial seestem. Speak tae the body that mauns yer biggin tae mak siccar it's ready for the cheenge-ower. For mair wittins anent thon, gang til [digitaluk.co.uk/sharedaerials](http://digitaluk.co.uk/sharedaerials)







## Whit's the options?



Speir about deegital TV recorders, that can convert yer TV an aw

ANCE-EERANT  
PEYMENT

MONTHLY  
STENT

	COST <sup>1</sup>	CHAINELS	CONTACT DETAILS
	Deegital kisties fae about £20 <sup>2</sup> . Deegital TVs fae about £150. Sel-installation.	The nummer o chainels will waffer dependin on whaur ye bide. See page 6.	www.freeview.co.uk
	Deegital kisties fae £35. Deegital TVs fae about £450. Satellite dish settin (gin needit) fae £80.	Mair nor 120 TV chainels, forby BBC iPlayer.	08453 130 053 www.freesat.co.uk
<b>Freesat from Sky</b>	£175 includin mini-dish, viewin caird, staundart Sky kistie an settin.	Mair nor 240 TV chainels.	08442 410 595 www.freesatfromsky.co.uk
	Fae £20 tae £53 a month. Staundart settin fae £30.	Up tae 160 subscreption TV chainels, forby mair nor 240 free-tae-air chainels.	08442 410 652 www.sky.com
<b>BT Vision</b>	Fae £4 tae £12.50 a month <sup>2</sup> . BT Broadband needit fae £13 a month <sup>3</sup> . Sel-installation.	As Freeview, forby Sky Sports 1, Sky Sports 2, ESPN an on-demaund programmes.	08006 781 984 www.bt.com/vision
	Top Up TV recorder fae £79.99 <sup>2</sup> . Bunnles fae £7 tae £54.98 a month. Sel-installation.	As Freeview, forby Sky Sports 1, Sky Sports 2, ESPN, GOLD Plus an on-demaund TV an films.	08442 125 050 www.topuptv.com
	Fae £7 tae £31.50 a month includin a V HD kistie. Virgin phone line needit (£13.90 a month). Settin £49.95.	Up tae 175 TV chainels, forby on-demaund TV, films an muisic.	0800 052 2525 www.virginmedia.com

The chyces abuin is the service-providers in Northren Ireland. Houaniver, a when o thir service-providers isna able tae proffer 100% UK kiverage. For fou terms an condeetions an tae airt oot availabeelity whaur ye bide, please get a haud o ilka provider direct.

<sup>1</sup> Costs is richt at the time o prentin, Mey 2012. Cost details is staundart pricin; thare micht be ither offers or bunnles an aw.

<sup>2</sup> Aerial upgrade micht be needit.

<sup>3</sup> Meenimum pledged line speed needit.

**Tak tent:** it is possible tae use a Saorview TV or kistie in Northren Ireland tae convert tae deegital TV, but the chainels ye lift an the functionality micht coud waffer. See **page 15**.

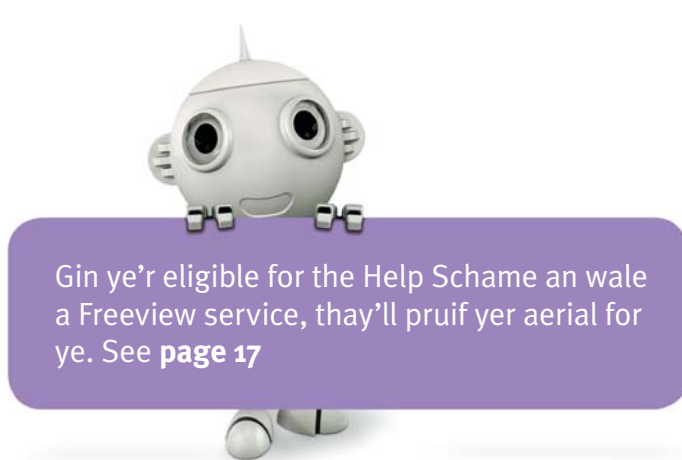
## Dae A need a new aerial?

Gin ye hae guid analogue reception the nou, ye'r like no tae need tae replace yer ruiftap or set-tap aerial for the cheenge-ower – thare nae sic thing as a 'deegital aerial'. But gin ye hae ill analogue reception the nou, ye'll mebbe need tae replace it. Find oot by gaun til the aerial-pruifer on **Teletext page 284**. Anither wey is tae wait until efter the cheenge-ower for tae see if yer pictur's affect.

## Whit dis an aerial cost, an whit wey dae A get a new ane?

Settin o a staundart ruiftap or widebaund aerial is like tae cost £60 tae £180. Addeetional sockets costs about £45 the piece.

Gin ye need tae replace yer ruiftap aerial, Digital UK advises leukin for a setter that's a member o a recognised tred corporation the like o the Confederation of Aerial Installers (CAI), or a Registered Digital Installer (RDI). Anither wey is tae ax the electrical merchand whaur ye bide for advisement.

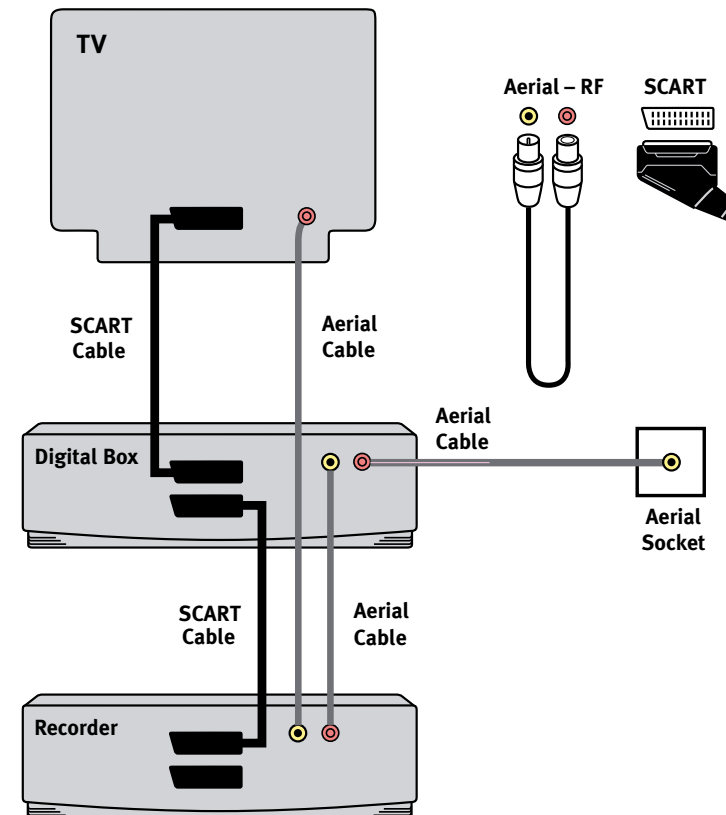


## Whit wey dae A set up ma deegital TV graith?

Gin ye wale tae set a deegital kistie yersel, here three simple steps:

- 1** Unplug yer TV fae the electrical supplee, an dinna sneck yer TV on again until ye'v aw yer graith connectit
- 2** Plug in the SCART an aerial cables as shawn in the diagram an reconnect aw graith tae the mains
- 3** Mak siccar ye sneck yer TV on **first**, an syne the deegital kistie. Hintmaist, set the new deegital chainels by follaein the on-screen guidins

For an online demonstration, gang til [digitaluk.co.uk/connectionguide](http://digitaluk.co.uk/connectionguide)



## Gin A hae a Freeview service, whit wey am A affect?

Gin ye hae Freeview, Top Up TV or BT Vision, ye'll need tae re-tuin yer deegital TV or kistie, or ye'll tyne TV chainels at the cheenge-ower.

Gin ye'r watchin Freeview ower a Saorview TV or kistie, ye'll need tae re-tuin an aw. Gin ye hae a satellite or cable service, ye'll no need tae re-tuin.

## Whit is re-tuinin?

TV chainels muives tae new frequencies at the cheenge-ower, whit means that ye'll mebbe find a when o thaim amissin. Re-tuinin will bring thaim back.

## Whan dae A need tae re-tuin in 2012?

- On or efter **baith** staps in the cheenge-ower
- Gin at any time ye find ye've tint ony TV chainels



Veesit us at [digitaluk.co.uk/northernireland](http://digitaluk.co.uk/northernireland) or caw oor UK advisement line on **08456 50 50 50\***

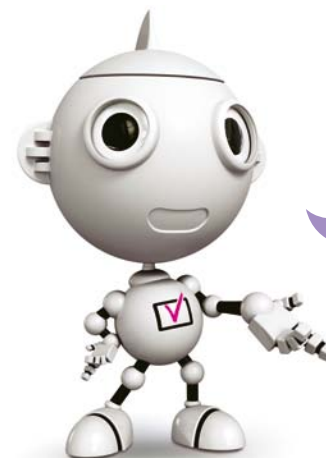
\*Caws is free for BT customers 'ithin inclusive caw plans. Caw chaarges fae ither providers micht can waffer. The staundart business oors for Digital UK's contact centre is 8 am tae 7 pm Monanday tae Friday an 9 am tae 5 pm on a Saturday. Steekit on the Saubath. Appenin oors will be eikit tae throu the cheenge-ower in ilka airt. Digital UK, PO Box 26833, Kirkcaldy KY2 9AG.

## Whit wey dae A re-tuin?

A when kisties will mynt at ye tae re-tuin, but maist'll no. A fou re-tuin shoud juist tak twa-three meenits an can be duin wi yer remote control. Here a when guidins whit wey tae dae it:

- 1 Mak siccar yer Freeview TV or kistie is on an in deegital mode, for ordinar by pressin the DTV or deegital button on yer remote. Syne press 'menu'.
- 2 Wale the 'set-up' or 'installation' option. Gin ye see pictur icons, wale the tuil kist, satellite dish or spanner.
- 3 Gin ye'r axt for a code, try 0000 or 1234.
- 4 Wale the **fou re-tuin** option. This is whiles cried 'first-time installation', 'factory reset' or 'default settings'. Dinna wale 'channel update' or 'add channels', as this'll no get shot o aw the auld chainels an lat the new anes be fund.
- 5 Press 'OK' if ye'r myndit tae delete aw yer chainels; dinna fash, this is normal.
- 6 Chainels will be setten automatic. This will mebbe tak twa-three meenits, an yer graith will mebbe shut down an stairt up again.

Gin ye've follaed thir guidins an ar aye still in a fankle, gang til [digitaluk.co.uk/retuning](http://digitaluk.co.uk/retuning) or caw **08456 50 50 50**



Gin ye'r eligible an tak up the Help Scheme, ye'll get help wi re-tuinin



## Whit wey dae A lift TG4, RTÉ One an RTÉ Two?

The Erse Republic chainels TG4, RTÉ One an RTÉ Twa is tae haund maist airts in Northren Ireland ower an aerial, satellite an cable.

Efter the cheenge-ower whan analogue TV is sneckit aff, maist fowk will be able tae lift thir services ower an aerial, aither fae Freeview in Northren Ireland or ower Saorview – the Erse Republic deegital TV service.



## Freeview or Saorview?

Technical differs atween Freeview an Saorview micht can affect the graith ye need an the chainels ye'll can lift. We advise talkin ower yer chyces wi a merchand afore coffin ony new graith. Gin ye need subteetles or audio descreeption, pruif whit graith haes this functionality.

### Freeview

Freeview seegnals fae the Black Muntain, Carnmoney Hill an Brougher Muntain transmeeters will braidcast TG4, RTÉ One an RTÉ Two for the first time at the cheenge-ower. Ye can pruif gin yer address is serring by ane o thir transmeeter groups uisin the Digital UK postcode-pruifer (see forenent). The chainels will be braidcast in staundart defineetion, but Freeview HD graith will be needit for tae lift thaim. A when programmes, includin certaint sport an films, will mebbe no be braidcast acause o richts restreections.

### Saorview

Gin a Saorview seegnal is tae haund whaur ye bide, Saorview graith will lift TG4, RTÉ One an RTÉ Two an ither chainels. Certaint newer Freeview deegital TVs an kisties – HD or 'MPEG4' staundart – can be uised tae lift Saorview chainels an aw. Ye can pruif gin yer address is like tae be in kiverage uisin the Saorview kiverage-pruifer (see forenent).

## Whaur shoud A gang for mair wittins?

- For wittins anent Freeview kiverage, includin TG4, RTÉ One an RTÉ Two availabeelity whaur ye bide, gang til [digitaluk.co.uk/postcodechecker](http://digitaluk.co.uk/postcodechecker) or caw **08456 50 50 50\***.
- For wittins anent Saorview, gang til [www.saorview.ie](http://www.saorview.ie) or caw **0844 8008 752\*\***.



\*Caws tae 0845 is free for BT customers 'ithin inclusive caw plans. Caw chairges fae ither providers an ither BT caw plans micht can waffer.  
\*\*Caws tae 0844 costs up tae 5p/meenit fae a BT landline. Caw chairges fae ither providers micht can waffer.

## Whit is the Cheenge-ower Help Scheme?

The Cheenge-ower Help Scheme is run by the **BBC** for tae help aulder an disabelt fowk wi awthing thay need tae cheenge the ae TV tae deegital.

E'en for thaim that awreddies haes deegital TV on thair first set, we can convert anither TV in thair hame, for example, in the bedroom or kitchen.

## The Help Scheme can help awbody that:

- Is aged 75 or aulder, **or**
- Haes bade in a care hame for sax month or mair, **or**
- Gets (or micht coud get) a when disabeelity benefits, **or**
- Is registrate blind or pairt-sichtit.



Knaw a body that needs a helpin haund?

Tell thaim about the Help Scheme

## The help proffert includes:

- Easy-tae-uisse Freeview graith or a Freeview HD kistie that can lift TG4, RTÉ One an Two (subject tae kiverage whaur ye bide)
- An appruived setter tae supplee an set the graith for ye
- A 12-month eftercare service includin a free helpline an help wi re-tuinin

This service can be gotten for **£40** aw-inclusive or **free** for eligible fowk on a when income-relate benefits.

## Whit dae A dae nou?

The Help Scheme haes written aw eligible fowk. For tae tak up the option, awbody that haes gotten the letter **needs tae repone**.

For mair wittins anent thon, please caw us free on **0800 40 85 900** or gang til **helpscheme.co.uk**

