

# ENGINEERS OF THE FUTURE: ARCHITECTS OF DREAMS

GREGORY CRAWFORD

JOSEF MITTLEMANN

**ENG1930V** 

# Engineers of the Future: Architects of Dreams

#### Course Overview

In this course, students are provided a broad platform for the purpose of integrating the fundamentals of science and technology as presented, for example, early in the Engineering concentration (or its equivalent) with the spectrum of learning needed to continuously create, capture and sustain value in the face of a constantly changing world. Challenges and demands such as: renewable energy sources; causes and effects of global warming; sufficient drinking water; green buildings; and infrastructure needs in developing countries are examined from an entrepreneurial viewpoint using multiple approaches in a variety of cultural settings.

Through a combination of readings, discussion, guest lectures, case studies, a customized design and case writing project each participant learns to think dynamically across diverse domains while gaining mastery over the distinctions that power successful global problem solving.

# **Educational Objectives**

Overall Objective: In this course we will build on the engineering skill sets learned by students in the first year basic engineering curriculum or the equivalent and broaden their thinking to include non-engineering specific approaches to problem solving on a world wide basis. We engage with the basic processes and determine the values and innovative approaches necessary for entities to perform consistently well in pursuit of their purposes in the 21<sup>st</sup> Century. The course strives to develop the point of view of an "Engineer of the Year 2020" (one who invariably must understand and integrate the technological with the cultural, strategic, global and humanistic demands of the current and future generations). Students will need to operate efficiently and creatively in a variety of formats and be able to communicate effectively and understand risks that invariably change from setting to setting. Financial, leadership, social and communication competencies and capabilities will be examined and developed. The objectives are accomplished through the integrative use of readings, case studies, written work, discussion groups, team design projects and guest lectures.

## **Specific Objectives:**

<sup>&</sup>lt;sup>1</sup> Refers to the NAE study of that name.

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- 1. To create a liberal arts based scholarly forum in which students (many of whom will be engineering students) can discuss what inspired them to become engineers (or otherwise) to begin with and to investigate, in a holistic manner, what they will need to master and how they can construct a framework to work within in order to make those dreams a reality.
- 2. To provide the opportunity to tie individual ideas and projects into global frameworks. The intent is to create a strong and broad foundation for thinking about their work ahead as they make their way through the engineering or equivalent program.
- 3. To provide the opportunity for students to connect their dreams and aspirations to the basic criteria established by ABET as enablers in "engineering theory and practice" (but applicable to all hereinafter referred to as "ETP"). To further integrate this work into the theories and processes employed by both technological and other innovators and managers as they work to achieve their particular objectives. This is done through specific readings, written case analysis and small discussion groups, and the creation of a design project and case study, which in turn are integrated and presented at the end of the semester.
- 4. To provide a meaningful engineering design experience as envisioned by the ABET criteria, building upon many fundamental concepts of mathematics, the humanities and social sciences and communication skills.
- 5. To provide an opportunity through the design project and its integration into the Case Writing Term Project, for students to: "devise a system, component, or process to meet desired needs; to allow students to engage in a decision-making process (often iterative), in which they are asked to apply basic science, math and engineering science skills learned to date to achieve a stated objective; think creatively, use open-ended problems, use where possible modern design theory and methodology, formulate a design problem statement and specifications, consider engineering and non engineering alternative solutions, engage with feasibility considerations and constraints across a broad spectrum of issues that can include economic factors, safety, reliability, aesthetics, ethics, and social impact, production processes, concurrent engineering design, and detailed system descriptions<sup>2</sup>.

  To understand markets and market forces through examination of
- To understand markets and market forces through examination of underlying theory and tools. This is accomplished in specific case discussions as well as in the work students do on the term project.
- 7. To understand different approaches within the strategic planning paradigm so as to align process (including feedback) with objectives, irrespective of entity.
  - i. As part of the objective to understand the fundamentals behind strategic thought and planning, students analyze the concepts of internal weaknesses and capabilities (or competencies) and external threats and

<sup>&</sup>lt;sup>2</sup> (adapted from and quoted in part from "Designing Engineers: Integration of Engineering "Professional Responsibility" in the Capstone Design Experience." Author(s): Steven P. Nichols- Online Ethics Center Website) ABET design criteria I.C.3.d.3.c.

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opportunities. Cases and readings provide an excellent opportunity to examine examples of internal weaknesses such as lack of organizational structure or poor financial planning. These can then be contextualized with examples of external threats such as new government regulation of products or low unemployment and high wages.

- ii. To understand and be able to employ the concepts of value creation and value capture as well as the traditional value chain paradigm.
- 8. To examine the genesis and process of product development and its interrelationships within the organization.
- 9. To learn to apply best theory and practices by having student teams construct a case study, teaching notes and takeaways as a term project. In this project, students will:
  - i. Gain a better understanding of not only how things go right in the best of situations but also why entities and people fail. This is developed by first giving students control over the contents or the amount of information to be contained in the actual case studies. It is further explored when the students write their individual teaching notes, which detail how the case is taught and its learning opportunities. A feedback loop is provided to allow students to put in writing the lessons learned throughout the project. Continuous support is contained in discussions and notes posted on "MyCourses."
  - ii. Think critically about issues confronting enterprises and to understand and prioritize alternatives available to them. This is accomplished during and in preparation for the student conducted interviews of the protagonists as well as in the writing of the case study itself. It is done in the context of the classroom work and readings throughout the semester.
  - **iii.** Learn team dynamics. To accomplish this, teams are provided readings and guidance and are monitored by both the instructor and teaching assistants.

#### Student Concentration/Future Career Focus

While this course is designed for undergraduates in the Engineering concentration, it will also serve well students with a science and math background who wish to engage in a design project as well as the other course components. The course will provide its participants with the opportunity to develop a broad value based analytical approach to and extend their interests (through engineering or other studies) in global issues of great significance. It also seeks to provide students with an approach to their studies that accelerates and energizes their understanding of the meaningful role they can play in society through engineering and entrepreneurial based approaches. While the course borrows central concepts found in engineering, economic and social texts, it also builds on and broadens fundamentals of decision

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analysis, sustainable "value creation and capture" and communications and human relationships. The course is taught from an entrepreneurial vantage point.

The student who successfully completes this course will gain a solid understanding of the principles and practices of large scale development and idea generation, providing an invaluable dimension for further study in fields of engineering, urban studies and planning, international relations, architecture, sociology and economics and for careers in engineering, consulting, law, international relations, business, entrepreneurial startups and academia.

## **Course Content and Organization**

See the Syllabus section below for a detailed explanation of each section

# **Course Requirements**

Attendance, thorough and timely reading of the materials and participation are totally essential to the case study method but more importantly to a meaningful engagement in the course. Only those students who are willing to make that commitment should enroll (barring, of course, unforeseeable and unavoidable absences).

As the class is dynamic and contextualized by the environment, please expect several emails a week from Professor Mittlemann that may include: current events or articles relevant to what we are or have studied; clarifications of material covered in class; feedback on your presentations or participation; job opportunities and last minute dinner invitations. It is highly recommended to set up a Gmail or other free account with storage capability. In addition, you should make a habit of checking the website daily for new entries.

# Grading

**Participation:** represents 15% of your final grade. It is graded as follows: students are evaluated on their preparation of the assigned reading and success in orally building on other students' remarks and questioning thoughtfully the reading material both in class and in section. Obviously, being in attendance is a quid pro quo. Provisional participation grades are discussed at mid-term. Each student is expected to hand in by email, an assessment of their participation and what they have contributed to and "taken away" at this point from the class.

**Quizzes and Paper(s):** represent 15% of your final grade. There will be three short open book quizzes of equal weight either in class or section on the "value domains" covered in class and in the case studies. There will be two, 750 word papers focusing mainly on the non-case related readings.

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**Term Design Project:** represents 25% of your final grade. It has three components: the actual oral and visual presentation of the project (17.5 points); the teaching notes prepared for the Case Study Project which addresses the design project (4 points based on the above outline) and the final takeaways (3.5 points based on the depth of your reflection).

**The Term Case Study:** represents 45% of your final grade. It has three components: the actual case study (32.5 points - note that your Term Design Project is also integrated into the case study and is worth 10 of the 32.5 points), the teaching notes (7.5 points based on the above outline) and the final takeaways (5 points based on the depth of your reflection). Your case study is a group grade with each person getting the same grade. Your teaching notes and final takeaways are graded individually.

#### **Course Hours**

Course hours are 1:00 PM to 2:20 Tuesdays and Thursdays. First Class is September 6, 2007. Last Class is Dec 11. There will be a once a week section for an hour. There are 1-2 short one on one meetings with the professor scheduled in mid November outside of class hours. There will also be scheduled a special one hour meeting to discuss the Design Project and a special one hour meeting to discuss the Case Study project outside of class time. Discussion groups are formed from time to time online. There is a class ice breaker party the first week of the semester and an end of semester celebration.

#### Course Materials

Readings will be contained in a course pack and case study pack (these are two different items). Be prepared to order your course pack from Allegra printers a few days before class starts., Questions for weekly reading assignments, class recaps and current event articles will be posted on <a href="https://www.myCourses.brown.edu">www.myCourses.brown.edu</a> as well as any other items not included in either pack.

#### Instructors

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# **Teaching Assistants**

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# Syllabus: Engineering 1930V Engineers of the Future: Architects of Dreams

Some Key Dates (Please always refer to complete syllabus)

Date	Activity
Sept 13	Submit area of interest form for both case study and design project
Sept 15	Kick off BBQ 5 pm-7pm onwards at Prof. M's house
Sept 18	Teams assigned for case study and design project
Sept 20	Special session on Design projects
Sept 25	Special session on Case Study project
Sept 27	Open Book Quiz on Strategy and Marketing
Sept 30	First paper due by 9pm by email
Oct 4	Quiz on Promotion and Operation
Oct 6	Submit Design Project Criteria by email, no later than 9pm
Oct 9	Email engineering domain and implementation focus for case study
Oct 18	Submit first of weekly status reports on Design Project & Case Study
Oct 30	Open Book Quiz on new Products and Finances
Nov 4	Second paper due by 9pm by email
Nov 27	Submit near final draft of case study by email
Nov 28	Submit question(s) for each course theme by email before 9pm
Nov 29 – Dec 1	Team Meetings with Profs and TA to go over projects and case study
Dec 4	Case, teaching notes and takeaways are due by 6pm.
Dec 6, Dec 11	Presentations and discussions of the Final Design and Case Projects

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<u>Date</u>	<u>Topic</u>	Class Reading Assignments (Note that page numbers refer to those of the original text. The coursepak numbers relate to the coursepak table of contents. Check Mycourses for items not in case or coursepaks.)	Special Notes	
9/6 Class 1 Thursday	Course Overview: Themes, Models and Methods of Investigation. Fill out section forms in class. Hand out of project forms	Read Case Study Method Guidelines. Read Syllabus and Guidelines on Case Study and Design Projects		
9/11 Class 2 Tuesday	Discussion of Self-Actualization, The Entrepreneurial Mind, Happiness and Satisfaction Theme. Strategic Planning Discussion and Current events		Sign up for sections in class	
the import difficulties scale mine demands of	<u>Section starts this week:</u> Case Study for section- Atamina Mines, a case study used to promote an understanding of the importance of environmental and social issues in the business strategies of multinational companies and show the difficulties that extractive industries face when their activities affect the living conditions of communities in areas where large-scale mineral exploitation takes place. To examine different options and contrast environmental and social demands with the demands of developing a new company in a context of high risk. Fill out Course Survey Questions; Take online strengths test: http://www.authentichappiness.org			
9/13 Class 3 Thursday	Strategic Planning: Case discussion and questions. Discussion of Global Themes; current events in areas of class focus.	Part A: Case Study: Water, Water Everywhere. A strategic planning focused case study on sustainable water supply policies in Singapore and Hong Kong Part B: Michael Morris 1998 Entrepreneurship Myths; Current Events Articles	Submit area of interest form for both case study and design project	
9/15 Gro	9/15 Group gathering- kick-off bbq 5pm-7pm Saturday@ Prof. M's house			
9/18 Class 4 Tuesday	Discussion of Marketing and Budgeting Discussion of individual strengths and social science approach to satisfaction.	Part A: Myers, 1992 pp. 15-46. Maslow, 2000 "A Holistic Approach to Creativity" pp.203-11, The Need for Creative People plus notes pp.233-238; Seligman, pp. 165-184.  Part B: Marketing and budgeting: Notes	Teams assigned for Case Study and Design Project. Set time for Special Session on Design Projects for next week.	

#### Section Meeting: Case Study: Haier: Taking a Chinese Company Global

In 2005, Haier, China's leading appliance manufacturer, had over \$12 billion in worldwide sales and was the third-ranked global appliance brand behind Whirlpool and GE. Describes Haier's rise from a defunct refrigerator factory in China's Qingdao province to an international player with nearly \$4 billion in overseas sales. Haier had followed a nontraditional expansion strategy of entering the developed markets of Europe and the United States as a niche player before venturing into neighboring Asian markets. Facing intense competition and price wars in the domestic market, in 2005 Haier was redoubling its efforts to build a globally recognized brand. Could Haier complete with the likes of Whirlpool and GE in their home market? Could Haier successfully defend against Chinese and multinational challengers in China while building a brand overseas?

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This cases focuses on global strategy and execution, marketing and brands, Competition, Expansion, Global economy, International operations.

economy, International operations.			
9/20 Class 5 Thursday	Marketing and Budgeting: Case discussion and questions	Part A: Case Study: Green Buildings: A world movement or marketing play? A Marketing and Budgeting focused case study that examines the current state of Green Building and its economic sustainability.  Part B: Current Events	Special Sessions on Design Project
9/25 Class 6 Tuesday	Discussion of Themes: Promotion and physical distribution; What are the traits of visionary entities that survive over time and are tops in their class?	Part A: Promotion and physical distribution Note; HBS Article: The end of Corporate Imperialism. To be successful, Multi National Corporations will have to rethink every element of their business models. During the first wave of market entry in the 1980s, multinationals operated with what might be termed an imperialist mind-set, assuming that the emerging markets would merely be new markets for their old products. But this mind-set limited their success: What is truly big and emerging in countries like China and India is a new consumer base comprising hundreds of millions of people. To tap into this huge opportunity, MNCs need to ask themselves five basic questions: Who is in the emerging middle class in these countries? How do the distribution networks operate? What mix of local and global leadership do you need to foster business opportunities? Should you adopt a consistent strategy for all of your business units within one country?  Part B: Collins (1997) xviii-xxiv, Chapter 11, pp. 219-239, then Chapter 10, pp. 201-218.	Special Sessions on Case Study Project outside of class
Section I	<u>Meeting:</u> Case: Natureview Farms, a case or		
9/27 Class 7 Thursday	Promotion and Physical Distribution: Case discussion and questions Discussion of Global Themes; current events in areas of class focus.  Quiz	Part A: Case Study: The Dharavi Slum Project – "Deal or No Deal?" Is Infrastructure in India too far behind? A case study that focuses on the 2sq Km Dharavi slum request for proposals to demolish and rebuild with a gargantuan new commercial, residential and retail city. Issues of physical distribution, promotion and whether or not the infrastructure can handle the development are examined.  Part B: Current Events Part C: Open Book Quiz on Strategy and Marketing Notes. See quiz study guideline.	Prepare Design Project Criteria and submit by email no later than Sat. 10/6 at 9pm First Paper Due by Sunday, 9/30 at 9pm
10/2 Class 8 Tuesday	Discussion of Themes; Operations and the Value chain; The Need for Creativity. Satisfaction and Meaning in work. Discussion of Student Papers posted on line.	Part A: Operations and the Value chain: Note; HBS Article Rapid Fire Fulfillment Part B: Part B: Brief Discussion of Student papers posted on line. Part D: Short review of quiz	Choose Engineering Domain and Implementation Focus for Case Study Project by 10/9. Identify or conceptualize protagonist. Think about questions and agendas for interviews. Submit a one page email with

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			your choice and how you expect to proceed.	
1985, whi	<u>Section Meeting</u> : Operations promotion and distribution Case study: Read "Nike in China Case" 386-065 from 1985, which addresses Nike's initial entry into and use of China as a source for manufacturing and compare to issues of Haier as well as noting similarities and differences of operating in India and elsewhere.			
10/4 Class 9 Thursday	Operations and the Value chain: Case discussion and questions Discussion of Renewable Energy Sources and related problems. Quiz	Part A: Case Study: Khosla Ventures: Investing in Ethanol (E229) "Examines the ethanol value chain and its potential role in renewable energy sourcing. Looks at strategic innovations and the complex non-market environment surrounding the ethanol value chain including regulatory and legislative components, and significant exposure to external variables."  Part A: Read "A Technical Note on Ethanol as a Motor Fuel" (E229)  Part B: Current Events  Part C: Quiz on Promotion and Operations: See Study Guide	Prepare Design Project Criteria and submit by email no later than Sat. 10/6 at 9pm	
10/9 Class 10 Tuesday	Discussion of Themes: New Product Planning Humans as meaning makers. The construction of the life cycle.	Part A: New Product Planning: Note Part B: Robert Kegan, 1982 pp.75-110; Levinson, 1996 pp. 40-56 (top), 264-269.	Conduct interviews and commence outline and first draft writing of case study. Submit focus and Engineering Domain in Email	

Section Meeting- New Product Planning Case Study EndoNav HBS E214 EndoNav developed an innovative medical device to make colonoscopy procedures easier and faster to perform and less painful to receive. Despite excellent technology, IP protection, a reasonably large market, and relatively low regulatory risk, the founder (Jaime Vargas) and his business partner are unable to secure venture funding. The company eventually decides that it must adapt its product and business plan so that it can be funded on a smaller scale by angel investors. The case provides the opportunity to revise a near-complete business plan to fund a company with about 10% of the capital originally sought from venture investors. It addresses business plans, entrepreneurial finance, including equity capital, new product marketing and placement and the concept of venture capital.

10/10	Columbus day holiday	
	New Product Planning: Case discussion and questions. Discussion of Renewable Energy Sources and technological solutions. Current Event Discussion Guest Lecturer:	Part A: Case Study on Global Warming, renewable energy and New Products: HBS 607003, Cradle-to-Cradle Design at Herman Miller: Moving toward Environmental Sustainability in New Products. This case is about the issues that the Herman Miller company must face when it decided to implement the cradle-to-cradle (C2C) design protocol during the design of its mid-level office chair, Mirra. The C2C protocol was a set of environmentally friendly product development guidelines.
10/16 Class 12 Tuesday	Discussion of Human relations; compacts, leadership. Discussion of what drives happiness and satisfaction in organizations and individuals	Part A: Human relations: compacts, leadership, see notes Part B: Part B: Myers, 1993 pp.47-67; Seligman pp. 250-260; Max DePree pp.53- 62 "Intimacy"
Section	Meeting: Human Relations Case study: The	Change Agent Program At Siemens Nixdorf 396-203 In this

<sup>&</sup>lt;sup>3</sup>http://harvardbusinessonline.hbsp.harvard.edu

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case, in order to change its culture, the German computer giant Siemens Nixdorf Information Systems launched a program to train 21 "change agents" who would lead entrepreneurial projects designed to get results and to serve as models of a new style. The case covers change management, corporate culture, leadership and organizational behavior.

10/18 Class 13 Thursday	Discussion of Human relations; compacts, leadership as part of <u>Case Study</u> <u>Discussion</u> Current Event Discussion	Part A: Case Study: <b>UBS and Climate ChangeWarming Up to Global Action?</b> This case examines a global bank- UBS – and its thought processes about its extent of its plans to mitigate climate change. Part B: Current Events	Submit first of Weekly Status reports on Design Project and Case Study (see guidelines for report submission in assignments)
10/23 Class14 Tuesday	Discussion of Finances. Review of some of the cases and relevance of financing to them.  Discussion of Levels of Reflective judgment and how that relates to course themes.	examples);	
Section Meeting: Finances case study Marion Boats HBS 196041 In this case, two brothers start a boatward. The case			

**Section Meeting:** Finances case study Marion Boats HBS 196041 In this case, two brothers start a boatyard. The case introduces the start-up and initial operating period as well as the preparation of financial statements from unstructured data, including preparing a sample income statement, balance sheet, and cash flow statement.

10/25 Class 15	Discussion of Finances as part of Case Study Discussion Current Event Discussion	of Financial Industry Structure. A fun short case structured to give students "practice in using financial ratios and to develop an understanding of the factors that drive the	Submit Weekly Status report on Design Project and Case Study (see guidelines for report submission in assignments)
10/30 Class 16 Tuesday	Discussion of game theory as it might apply to the direction of world events. Review of first half of semester.  Quiz	Part A: Review Seligman pp. 134-161 (don't do survey again); Wright, 2000 pp. 3-10, 337- 343  Part B: Review of first half of Semester  Part C: Open Book Quiz on new Products and Finances. See Study Guide	
Section I	<u>Meeting:</u> Design Project Workshop		
	Discussion of Strategic Planning, Competition and Competitive Advantage in the context of global issues as further addressed in the Case Study Discussion. Student Presentations of Outlines for Projects Guest: Possibly Gregory Lee	cost, and if so, how this was possible. Students also can assess how Samsung should respond to large-scale Chinese entry into its industry. Subjects Covered include: Competition, Competitive advantage,	Submit Weekly Status report on Design Project and Case Study (see guidelines for report submission in assignments) Second Paper due by Nov 4, at 9pm.

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	Part C: Review of quiz.	
Students are assigned to groups to tackle one of the three areas of focus for Walmart and to present their respective strategies. See assignment guidelines posted online Discussion of Second Papers.	Part A: Case Study Walmart' Sustainability Strategy. This case is covered in two lectures. It's necessary however, to read the entire case for the first class.  Description: In October 2005 Wal-Mart launched a sweeping business sustainability strategy to dramatically reduce the company's impact on the global environment. Wal-Mart had three aspirational goals: "To be supplied 100% by renewable energy; to create zero waste; and to sell products that sustain our resources and the environment." The case addresses three of the company's primary focus areas (seafood, electronics, and textiles) their effect on the company's operations, supplier relationships, and results and also explores how it measures and communicates its ideas about sustainability to its suppliers, associates, customers, and the public. Corporate responsibility, Corporate strategy, Entrepreneurship, Environmental protection, Operations management, Strategy implementation, Suppliers, Supply chains. Part B: Brief Discussion of Student papers posted on line.	
Mooting Case Study Workshop		
weeting- Case Study Workshop –		Submit Weekly
groups to tackle one of the three areas of focus for Walmart and to present their respective strategies. See assignment	and presentations by students. Relating case to the balance of our discussions on our course themes. Compare and contrast to LIRS's efforts	Status report on Design Project and Case Study (see guidelines for report submission in assignments)*** Start to wrap up writing case and write Final Draft of teaching notes
Discussion of Finances as part of <u>Case</u> Study Discussion and tying in to first part of semester case studies. Current Event Discussion	Part A: Case Study Finances: HBS 202027 Ocean Carriers Case The case uses a customers shipping needs to provide the opportunity for students to make a capital budgeting decision and to develop an understanding of how discounted cash flow analysis can be used to make investment and corporate policy decisions. Part B: Current Events.	
Section Meeting: Design Project Workshop		
Discussion of New Product Development as part of Case Study Discussion and tying in to first part of semester case studies and projects.  Current Event Discussion	case shows how a product and brand are created and then brought to market. Covers: brands, consumer marketing, distribution,	Schedule Individual meetings with students to discuss Final Projects
	one of the three areas of focus for Walmart and to present their respective strategies. See assignment guidelines posted online Discussion of Second Papers.  Meeting- Case Study Workshop —  Students as noted in above are assigned to groups to tackle one of the three areas of focus for Walmart and to present their respective strategies. See assignment guidelines posted online  Discussion of Finances as part of Case Study Discussion and tying in to first part of semester case studies.  Current Event Discussion  Meeting: Design Project Workshop  Discussion of New Product Development as part of Case Study Discussion and tying in to first part of semester case studies and projects.	Part A: Case Study Walmart' Sustainability Strategy. This case is covered in two lectures. It's necessary however, to read the entire case for the first class.  Description: In October 2005 Wal-Mart launched a sweeping business sustainability strategy to dramatically reduce the company's impact on the global environment. Wal-Mart had three asweeping business sustainability strategy to dramatically reduce the company's impact on the global environment. Wal-Mart had three asweeping business sustainability strategy to dramatically reduce the company's primary focus areas (see assignment guidelines posted online) Discussion of Second Papers.  See assignment guidelines posted online Discussion of Second Papers.  Students as noted in above are assigned to groups to tackle one of the three areas of focus for Walmart and to present their respective strategies. See assignment guidelines posted online  Meeting- Case Study Workshop –  Meeting- Case Study Workshop —  Students as noted in above are assigned to groups to tackle one of the three areas of focus for Walmart and to present their respective strategies. See assignment guidelines posted online  Discussion of Finances as part of Case Study Discussion and tyring in to first part of Semester case studies.  Current Event Discussion  Meeting: Design Project Workshop  Meeting: Design Project Workshop  Meeting: Design Project Workshop  Part A: Case Study Finances: HBS 202027 Ocean Carriers Case The case uses a considerable of the product of the produc

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	Discussion of Human relations and leadership as part of <u>Case Study</u> <u>Discussion and tying in to first part of semester case studies.</u> Current Event Discussion <u>Guest: TBA</u>	Part A: Case Study Human Relations and Leadership: Starbucks and Conservation International: In this case, Starbucks and Conservation International environmental nonprofit organization create an alliance to promote coffee-growing practices of small farms that would protect endangered habitats. The collaboration emerged from the company's corporate social responsibility policies and its coffee procurement strategy. The initial project was in the southern Mexican state of Chiapas and resulted in the incorporation of shade-grown coffee into the Starbucks product line, providing an attractive alternative market for the farmer cooperatives at a time when coffee producers were in economic crisis due to plummeting world prices. Simultaneously, the company had to deal with growing pressures from nonprofit organizations in the Fair Trade movement, demanding higher prices for farmers. Starbucks was reviewing the future of its alliance with Conservation International and its new coffee procurement guidelines aimed at promoting environmentally, socially, and economically sustainable coffee production. Subjects covered include agribusiness, conservation, environmental protection, purchasing, retail stores, social responsibility and strategic alliances.  Part B: Levinson 71-84; Current Events	Submit near Final Draft of Case Study to professors by email
11/29- 12/1	Meet with Students to go over projects and case studies. Students to sign up in class on the 27th		
S	ection Meeting: Work on Case Study Proje	ects	O. J '4
11/29 Class 23 Thursday	Review of Semester themes and concepts Discussion of themes in relationship to each other. Discussion of submitted questions.	Review of Semester themes and concepts	Submit near Final Draft of Case Study to professors by email Submit at least one question for each theme discussed in the course by email before 9pm 11/28
12/4 Class 24 Tuesday	Continuation of discussion of themes and questions	Start reading submissions of case study projects including Design Project Component	Case, teaching note, and takeaways are due by 6pm. Case Studies to be posted on line for class to read.
Section N	<b>fleeting:</b> Times to be used for Practice Prese	ntations	
12/6 Class 25 Thursday	Presentations and discussions of the Final Design Projects and Case Study Projects	Completion of Design and Case Study Projects and First Presentations are made	
12/11 Class 26	Presentations and discussions of the Final Design Projects and Case Study Projects	Completion of Design and Case Study Projects and Remaining Presentations are made	
	Class Party @ Prof. M's house		

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### **Course Bibliography and Additional reading references**

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Dees, G.J. (1998) Enterprising Nonprofits Harvard Business Review Jan-Feb 1998 pp.55-67.

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