

LETTER FROM BT

From: joanna.bonney@bt.com [mailto:joanna.bonney@bt.com] **On Behalf Of** michael.prescott@bt.com

Sent: 15 November 2010 17:43

To: Emma Stanforth

Subject: Hang up on the Occupation

Dear Emma

Many thanks for your email to Ian Livingston, who has asked me to respond.

BT has indeed admitted Bezeq International to the BT Alliance. We do not see an issue in dealing with what is, in effect, the national telecoms company for Israel. We are not alone in this. I gather that PalTel, the Palestine Telecommunications Company, also has dealings with Bezeq. Their website carried an announcement on March 21 2010, detailing an arrangement enabling customers who use their prepaid phone cards to have direct access to the fixed line network of Bezeq International.

BT delivers services in 170 countries worldwide. Communication can be vital in helping to resolve conflict and disagreement. In that spirit, while respecting the strong views that you express, we feel unable to pursue the course of action you suggest.

Yours sincerely,

Michael Prescott
Group Director of Communications
BT Group